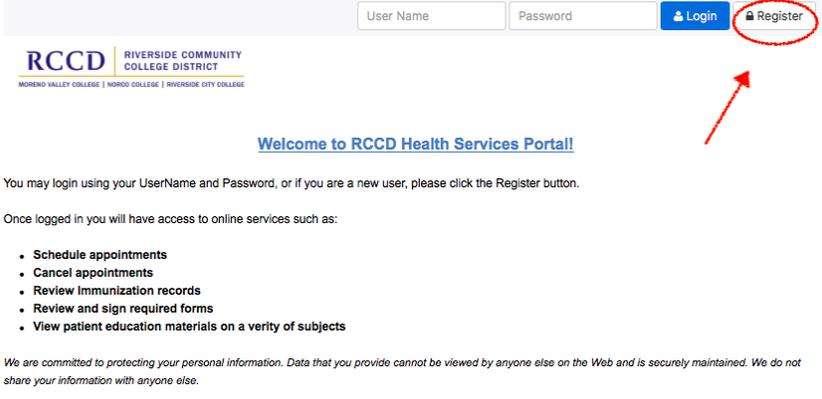


REGISTRATION ON THE MEDICAT PATIENT PORTAL

You will need your Student ID, RCCD e-mail address

DIRECTIONS LINKS OR INFORMATION NEEDED TO COMPLETE THIS TASK

1.	From your computer or tablet click on the following link and this will navigate you to the RCCD Patient Portal.	https://rccd.medicatconnect.com
2.	You should be here!  <p>The screenshot shows the RCCD Health Services Portal login page. At the top, there is a navigation bar with the RCCD logo (Riverside Community College District) and a list of member colleges: Moreno Valley College, Norco College, and Riverside City College. Below the logo is a 'Welcome to RCCD Health Services Portal!' message. A login form contains 'User Name' and 'Password' input fields, followed by 'Login' and 'Register' buttons. The 'Register' button is circled in red, and a red arrow points to it from the right. Below the form, there is a note: 'You may login using your UserName and Password, or if you are a new user, please click the Register button.' Underneath, it says 'Once logged in you will have access to online services such as:' followed by a bulleted list: 'Schedule appointments', 'Cancel appointments', 'Review Immunization records', 'Review and sign required forms', and 'View patient education materials on a verity of subjects'. At the bottom, there is a privacy statement: 'We are committed to protecting your personal information. Data that you provide cannot be viewed by anyone else on the Web and is securely maintained. We do not share your information with anyone else.'</p>	
3.	Sign Up for an account. Click on Register or click on the highlighted link to access the signup page. You'll need the following information; 1. Create a user name 2. Your Norco College Student Identification 3. Your RCCD E-Mail Address-Not Your E-Mail Login. <i>***Once this step is completed you will receive an email with a link to instruct you on creating a password.</i>	https://rccd.medicatconnect.com

SCHEDULING YOUR MENTAL HEALTH APPOINTMENT

4.	<p>Appointment Tab: Use this tab to make an appointment</p> <ol style="list-style-type: none">1. Choose the "Appointment" tab2. Follow the instructions in the box entitled "Schedule an appointment at Student Health Services."3. Choose a reason and provider if you have a preference. Click Submit.<ul style="list-style-type: none">- PsychFolUp: Returning patient to mental health counseling- PsychNew: New patient to mental health counseling4. Available appointments will appear on the right of the screen.5. PLEASE NOTE: Appointments must be scheduled on the hour (ex. 12:00, 1:00, 2:00)6. If no appointments are available, click on another date in the calendar on the left of the screen.7. choose an appointment time and date, click the green "Select" button.8. Complete any online forms, on the "Forms" page, located on the Home screen.9. Please remember that canceling appointments happens on the "Home" tab under "Upcoming Appointments."
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Welcome to the Psychological Services Self Scheduling Portal!

PLEASE REVIEW AND SIGN REQUIRED DOCUMENTS LOCATED UNDER THE FORMS SECTION PRIOR TO SCHEDULED APPOINTMENT

Our caring Mental Health Counselors work with students to overcome a variety of personal issues in their lives including: adjustment to college life, family/relationship issues, stress, anxiety, depression, addiction, sexual assault, harassment and more.

Here are a few things you need to know:

- One-on-one personal counseling sessions are 50 minutes long
- All appointments are completely safe and confidential
- Cancellations require a 24 hour notice(3 cancellations with less than 24 hours notice, no shows or combination of the two will result in a temporary suspension of counseling services. For reinstatement students must schedule an appointment with the Director of Health Services.)

Please Note: Appointments must be scheduled on the hour (ex. 12:00,1:00, 2:00, 3:00).

In light of recent school closure in regards to COVID-19, we are only providing mental health counseling via Zoom or Phone call.

FORMS: REQUIRED SIGNATURES

6. **Forms Tab:** Use this tab to review and sign required patient documents.
1. Choose the "Forms" tab
 2. Review and sign form marked with (*).
 3. Consent for counseling, Norco HIPAA, PHQ9 are required forms that requires students review and signature every academic school year.

Norco

Consent for Counseling*

No Suicide Contract

This form is not required unless instructed by your mental health counselor.

Norco HIPAA*

PHQ9 Norco Campus*

No Harm Contract

This form is not required unless instructed by your mental health counselor.

IMPORTANT! UPDATE CONTACT INFORMATION

7. Update your information by selecting 'Edit Your Profile'.

Having Troubles Creating an Account? See the most common answers to the error messages.

Steps to take if you receive this message:

Registration

We have no record of you in our database.

OK

User Name Password [Login](#) [Register](#)



AN ERROR HAS OCCURED.

Contact your Student Health Service department include your name, student ID # and registration email.

STUDENT HEALTH & PSYCHOLOGICAL SERVICES:

NORCO COLLEGE (951) 372-7046 SEND AN EMAIL	MORENO VALLEY COLLEGE (951) 571-6103, or (951) 571-6147 SEND AN EMAIL	RIVERSIDE COMMUNITY COLLEGE (951) 222-8151
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1. Check that you are entering the correct email address. ex. first.lastname@student.rccd.edu.
2. Are you entering your Student ID correctly?
3. Have you had your name changed? ex. Tom vs Thomas
4. If you are still unable to register contact NORCO COLLEGE STUDENT HEALTH AND PSYCHOLOGICAL SERVICES.