Council & Committee Charter (2025-2030)

Name of Council/ Committee: Student Support Council

Description (25-50 words):	The Student Support Council provides strategic direction and ensures the coordinated delivery of academic learning support and student services, aligned with the Standard of Care to advance equitable access and student success throughout students' educational journeys.
Brown Act (Yes or No):	No
Meeting Schedule:	The Student Support Council (SSC) meets monthly on the fourth Thursday of the month from 12:50pm to 1:50pm, with Zoom option, for Fall and Spring Terms. Contact the co-chairs to place an item on a future agenda.
Chair(s):	Natalie Aceves (CSEA), Vivian Harris (Faculty), Kaneesha Tarrant (Management)
Committee Membership (13):	• Vice President Student Services, Chair– Administrator • Administrator with oversight in Student Services – Administrator • Administrator with oversight in Enrollment Services– Administrator • Administrator with oversight in Equity– Administrator • Counseling Faculty Representative– Faculty • Library Faculty Representative– Faculty • Faculty representative for Tutorial Support (e.g. English or Math faculty)– Faculty • Faculty representative with knowledge/experience in Guided Pathways/Faculty Advisors– Faculty • Representative with knowledge/experience as Educational Resource Advisor– Classified Professional • Representative with knowledge/experience in financial aid programs– Classified Professional • Representative with knowledge/experience in equity programs and learning communities– Classified Professional • Representative with knowledge/experience in the area of tutoring, learning support and academic support– Classified Professional • ASNC representative – Student • ASNC alternate (non-voting unless primary member is absent) – Student
Reports and Recommends to:	The Student Support Council makes recommendations to the College Council and the Vice President of Student Services.
Required Reports and Updates:	1. **Annual Resource Request prioritization** 2. **Accreditation**
Key Performance Indicators/Goals:	(1) Access (2) Success (5) Workforce
ACCJC Accreditation Standard(s):	2.4, 2.7, 2.8,2.9

Approved: Student Support Council e-vote of 10-0-1 on June 8, 2026

Equity Focus:	**Coordinate programs and services to achieve equitable student success outcomes aligned with Key Performance Indicators and the Standard of Care.**
Edition Date:	April 20, 2026
Link to council/committee site with Membership Roster: www.norcocollege.edu/	

ACCJC Accreditation Standard	Goal/Objective	Example Task
2.4 2.7 2.8 2.9	(1) Access (2) Success (5) Workforce	Review, evaluate, and provide recommendations regarding continued improvements in effectively supporting students' unique educational journeys through comprehensive student support and engagement.

Student Services	Goal 1: Access Goal 2: Success Goal 5: Workforce	1.2 Increase annual headcount by 3% 1.3: Increase capture rates from feeder high schools by 4% annually 2.3 Increase First-term to Second-Term Persistence of first-time students by 3% annually 2.4 Increase 3-year degree/certificate completion by 3% annually 2.5 Increase 3-year transfer rate by 3% annually 2.6 Increase the number of students who receive aid by 6% annually 5.2 Increase student enrollment in career pathways to living-wage careers

Approved: Student Support Council e-vote of 10-0-1 on June 8, 2026