Student Services Program Review Data

Spring 2012 Norco College

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The purpose of this report is to show the demographic background, success rates, and persistence of students that participate in student services at Norco College.

Spring 2012 was the term used to examine demographic background data (gender and ethnicity¹)² and success rates. The persistence data examines the persistence³ of students from Spring 2011 to Spring 2012 and Fall 2011 to Spring 2012.

Referential files were used to obtain the data included in this report. Students that received a grade of a "UG" (ungraded) were excluded from the data used for this study.

Success is a grade of A, B, C, or P. The success rates were obtained by dividing the number of successful grades by the total number of grades obtained by students (successful and non-successful).⁴ Only students that enrolled and received a grade were included in the data for this report.

Students that completed a degree or certificate between February 1st 2000 and June 12th 2012 were excluded from the data used to develop the persistence numbers (Spring 2011 to Spring 2012 and Fall 2011 to Spring 2012).⁵

"Unknown/non-respondent" students (in terms of gender) were excluded from the data used to develop the demographic numbers, but were still included in the data used to create the success rates and persistence numbers.

The data used to create the demographic numbers for the student service programs is restricted to students that only enrolled at Norco College. The success rates and persistence numbers for the student service programs was obtained from district enrollment data in which students could have enrolled at any of the three colleges. Finally, any Norco College data in any of the sections of the report is restricted to students that only enrolled at Norco College.

¹ In terms of ethnicity, "Other" students consist of those who identified themselves as Native Hawaiian, Pacific Islander, Two or more races, or that were unknown/non-respondent.

² This applies to all the student services sections in this report.

³ SSS Rise student records were only available for Fall 2011, so there was only one persistence table and chart created for SSS Rise section (Fall 2011 to Spring 2012).

⁴ A small number of duplicate records were found in the data used to develop success rates. The duplicate records were excluded from the data used for this study.

⁵ This applies to both the student service program numbers and the Norco College numbers

Extended Opportunity Programs and Services (EOPS) - Norco College

EOPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	10	12.5%	31	18.6%	41	16.6%
Asian	7	8.8%	10	6.0%	17	6.9%
Hispanic	52	65.0%	95	56.9%	147	59.5%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	3	3.8%	10	6.0%	13	5.3%
White	8	10.0%	21	12.6%	29	11.7%
Total	80	100.0%	167	100.0%	247	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	EOPS	%	Norco	%	% Difference
African American/Black	41	16.6%	627	6.8%	9.8%
Asian	17	6.9%	815	8.8%	-1.9%
Hispanic	147	59.5%	4,498	48.7%	10.8%
Native American	0	0.0%	33	0.4%	-0.4%
Other	13	5.3%	655	7.1%	-1.8%
White	29	11.7%	2,614	28.3%	-16.5%
Total	247	100.0%	9,242	100.0%	

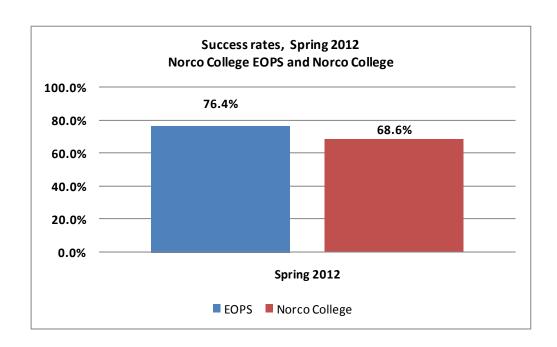
Age	EOPS	%	Norco	%	% Difference
Under 20	74	30.0%	2,691	29.1%	0.8%
20 through 24	85	34.4%	3,880	42.0%	-7.6%
25 through 34	49	19.8%	1,663	18.0%	1.8%
35 and over	39	15.8%	1,008	10.9%	4.9%
Total	247	100.0%	9,242	100.0%	

EOPS Only	Spring 2012
Continuing	76.3%
First-Time	42.9%
Not applicable (N/A) - Uncollected	0.0%
Total	76.4%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

EOPS Only	Spring 2012
Continuing	935
First-Time	7
Not applicable (N/A) - Uncollected	0
Total	942

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



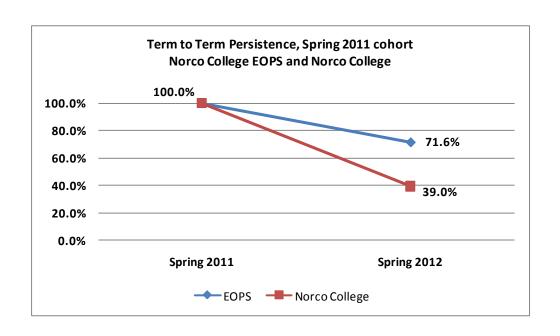
⁶ The tables on the right include the total number of grades obtained by students in the EOPS program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

EOPS Only	Spring 2011	Spring 2012
Continuing	100.0%	73.0%
First-Time	100.0%	59.1%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	71.6%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	41.4%
First-Time	100.0%	32.4%
Not applicable (N/A) - Uncollected	100.0%	10.6%
Total	100.0%	39.0%

EOPS Only	Spring 2011	Spring 2012
Continuing	189	138
First-Time	22	13
Not applicable (N/A) - Uncollected	0	0
Total	211	151

Norco College	Spring 2011	Spring 2012
Continuing	6,955	2,878
First-Time	1,062	344
Not applicable (N/A) - Uncollected	350	37
Total	8,367	3,259

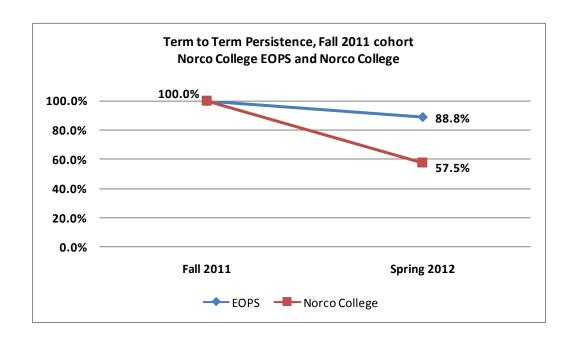


EOPS Only	Fall 2011	Spring 2012
Continuing	100.0%	89.6%
First-Time	100.0%	84.8%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	88.8%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

EOPS Only	Fall 2011	Spring 2012
Continuing	182	163
First-Time	33	28
Not applicable (N/A) - Uncollected	0	0
Total	215	191

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



<u>Disabled Students Programs and Services (DSPS) - Norco College</u>

DSPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	9	6.2%	19	10.7%	28	8.7%
Asian	7	4.8%	5	2.8%	12	3.7%
Hispanic	67	46.2%	87	48.9%	154	47.7%
Native American	2	1.4%	0	0.0%	2	0.6%
Other	14	9.7%	18	10.1%	32	9.9%
White	46	31.7%	49	27.5%	95	29.4%
Total	145	100.0%	178	100.0%	323	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	DSPS	%	Norco	%	% Difference
African American/Black	28	8.7%	627	6.8%	1.9%
Asian	12	3.7%	815	8.8%	-5.1%
Hispanic	154	47.7%	4,498	48.7%	-1.0%
Native American	2	0.6%	33	0.4%	0.3%
Other	32	9.9%	655	7.1%	2.8%
White	95	29.4%	2,614	28.3%	1.1%
Total	323	100.0%	9,242	100.0%	

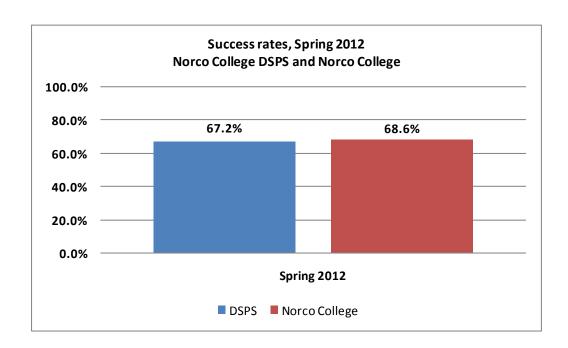
Age	DSPS	%	Norco	%	% Difference
Under 20	87	26.9%	2,691	29.1%	-2.2%
20 through 24	115	35.6%	3,880	42.0%	-6.4%
25 through 34	50	15.5%	1,663	18.0%	-2.5%
35 and over	71	22.0%	1,008	10.9%	11.1%
Total	323	100.0%	9,242	100.0%	

DSPS Only	Spring 2012
Continuing	67.5%
First-Time	60.4%
Not applicable (N/A) - Uncollected	100.0%
Total	67.2%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

DSPS Only	Spring 2012
Continuing	906
First-Time	53
Not applicable (N/A) - Uncollected	2
Total	961

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



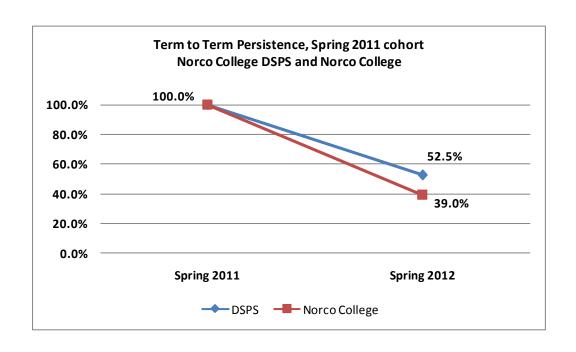
⁷ The tables on the right include the total number of grades obtained by students in the DSPS program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

DSPS Only	Spring 2011	Spring 2012
Continuing	100.0%	53.8%
First-Time	100.0%	44.0%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	52.5%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	41.4%
First-Time	100.0%	32.4%
Not applicable (N/A) - Uncollected	100.0%	10.6%
Total	100.0%	39.0%

DSPS Only	Spring 2011	Spring 2012
Continuing	249	134
First-Time	25	11
Not applicable (N/A) - Uncollected	2	0
Total	276	145

Norco College	Spring 2011	Spring 2012	
Continuing	6,955	2,878	
First-Time	1,062	344	
Not applicable (N/A) - Uncollected	350	37	
Total	8,367	3,259	

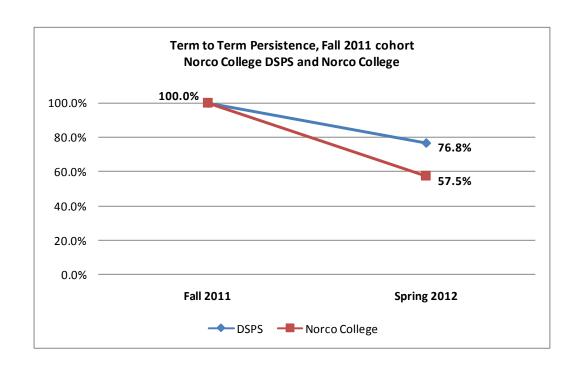


DSPS Only	Fall 2011	Spring 2012
Continuing	100.0%	76.8%
First-Time	100.0%	79.1%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	76.8%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

DSPS Only	Fall 2011	Spring 2012
Continuing	220	169
First-Time	67	53
Not applicable (N/A) - Uncollected	2	0
Total	289	222

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



Student Support Services (SSS) - Norco College

SSS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	1	2.1%	2	3.2%	3	2.7%
Asian	1	2.1%	1	1.6%	2	1.8%
Hispanic	38	79.2%	46	73.0%	84	75.7%
Native American	1	2.1%	0	0.0%	1	0.9%
Other	3	6.3%	3	4.8%	6	5.4%
White	4	8.3%	11	17.5%	15	13.5%
Total	48	100.0%	63	100.0%	111	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	SSS	%	Norco	%	% Difference
African American/Black	3	2.7%	627	6.8%	-4.1%
Asian	2	1.8%	815	8.8%	-7.0%
Hispanic	84	75.7%	4,498	48.7%	27.0%
Native American	1	0.9%	33	0.4%	0.5%
Other	6	5.4%	655	7.1%	-1.7%
White	15	13.5%	2,614	28.3%	-14.8%
Total	111	100.0%	9,242	100.0%	

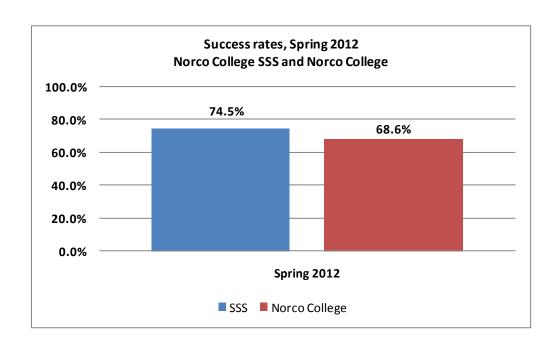
Age	SSS	%	Norco	%	% Difference
Under 20	41	36.9%	2,691	29.1%	7.8%
20 through 24	48	43.2%	3,880	42.0%	1.3%
25 through 34	13	11.7%	1,663	18.0%	-6.3%
35 and over	9	8.1%	1,008	10.9%	-2.8%
Total	111	100.0%	9,242	100.0%	

SSS Only	Spring 2012
Continuing	74.5%
First-Time	0.0%
Not applicable (N/A) - Uncollected	0.0%
Total	74.5%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

SSS Only	Spring 2012
Continuing	415
First-Time	0
Not applicable (N/A) - Uncollected	0
Total	415

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



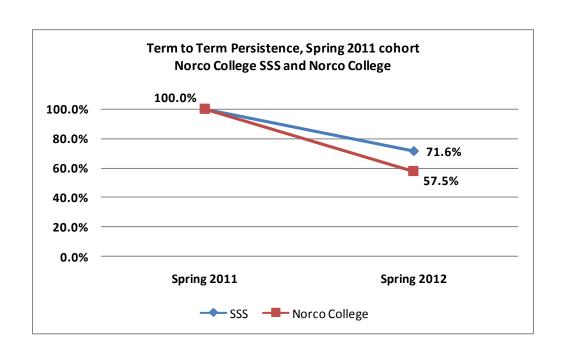
⁸ The tables on the right include the total number of grades obtained by students in the SSS program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

SSS Only	Spring 2011	Spring 2012
Continuing	100.0%	71.6%
First-Time	0.0%	0.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	71.6%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

SSS Only	Spring 2011	Spring 2012
Continuing	67	48
First-Time	0	0
Not applicable (N/A) - Uncollected	0	0
Total	67	48

Norco College	Spring 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047

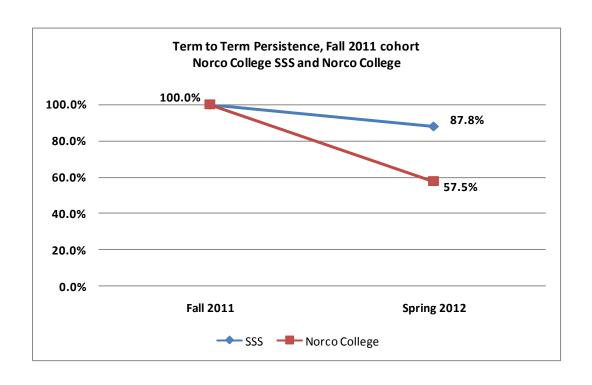


SSS Only	Fall 2011	Spring 2012
Continuing	100.0%	91.1%
First-Time	100.0%	0.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	87.8%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

SSS Only	Fall 2011	Spring 2012
Continuing	56	51
First-Time	18	14
Not applicable (N/A) - Uncollected	0	0
Total	74	65

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



Student Support Services Rise (SSS Rise) - Norco College

SSS Rise						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	1	4.3%	0	0.0%	1	2.1%
Asian	0	0.0%	3	12.5%	3	6.4%
Hispanic	15	65.2%	15	62.5%	30	63.8%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	3	13.0%	3	12.5%	6	12.8%
White	4	17.4%	3	12.5%	7	14.9%
Total	23	100.0%	24	100.0%	47	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	SSS Rise	%	Norco	%	% Difference
African American/Black	1	2.1%	627	6.8%	-4.7%
Asian	3	6.4%	815	8.8%	-2.4%
Hispanic	30	63.8%	4,498	48.7%	15.2%
Native American	0	0.0%	33	0.4%	-0.4%
Other	6	12.8%	655	7.1%	5.7%
White	7	14.9%	2,614	28.3%	-13.4%
Total	47	100.0%	9,242	100.0%	

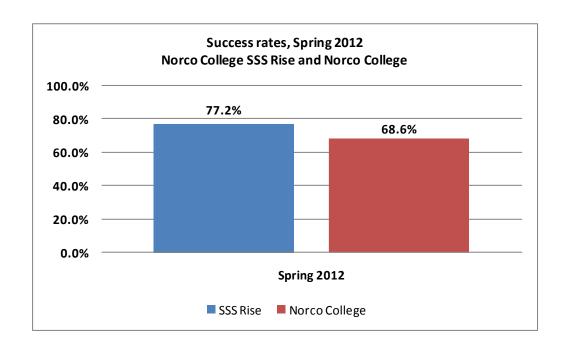
Age	SSS Rise	%	Norco	%	% Difference
Under 20	14	29.8%	2,691	29.1%	0.7%
20 through 24	15	31.9%	3,880	42.0%	-10.1%
25 through 34	4	8.5%	1,663	18.0%	-9.5%
35 and over	14	29.8%	1,008	10.9%	18.9%
Total	47	100.0%	9,242	100.0%	

SSS Rise Only	Spring 2012
Continuing	75.9%
First-Time	100.0%
Not applicable (N/A) - Uncollected	0.0%
Total	77.2%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

SSS Rise Only	Spring 2012
Continuing	123
First-Time	9
Not applicable (N/A) - Uncollected	0
Total	171

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



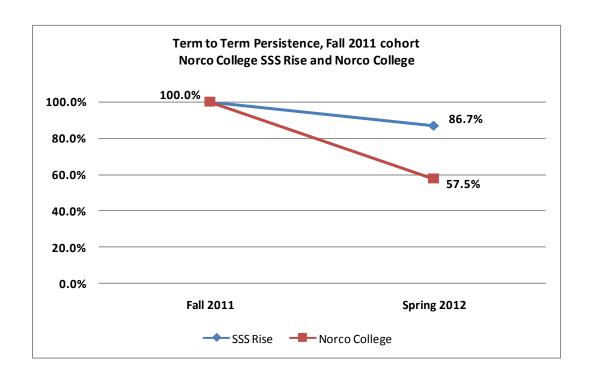
⁹ The tables on the right include the total number of grades obtained by students in the SSS Rise program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

SSS Rise Only	Fall 2011	Spring 2012
Continuing	100.0%	88.5%
First-Time	100.0%	0.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	86.7%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

SSS Rise Only	Fall 2011	Spring 2012
Continuing	26	23
First-Time	4	3
Not applicable (N/A) - Uncollected	0	0
Total	30	26

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



Board of Governors Waiver (BOGW): Students Eligible - Norco College

BOGW						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	175	8.0%	278	9.1%	453	8.6%
Asian	204	9.3%	211	6.9%	415	7.9%
Hispanic	1,177	53.9%	1,583	51.7%	2,760	52.6%
Native American	9	0.4%	15	0.5%	24	0.5%
Other	154	7.1%	219	7.2%	373	7.1%
White	463	21.2%	756	24.7%	1,219	23.2%
Total	2,182	100.0%	3062	100.0%	5,244	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	BOGW	%	Norco	%	% Difference
African American/Black	453	8.6%	627	6.8%	1.9%
Asian	415	7.9%	815	8.8%	-0.9%
Hispanic	2,760	52.6%	4,498	48.7%	4.0%
Native American	24	0.5%	33	0.4%	0.1%
Other	373	7.1%	655	7.1%	0.0%
White	1,219	23.2%	2,614	28.3%	-5.0%
Total	5,244	100.0%	9,242	100.0%	

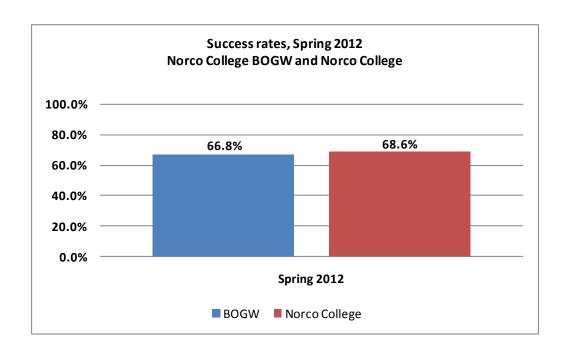
Age	BOGW	%	Norco	%	% Difference
Under 20	1,317	25.1%	2,691	29.1%	-4.0%
20 through 24	2,169	41.4%	3,880	42.0%	-0.6%
25 through 34	1,157	22.1%	1,663	18.0%	4.1%
35 and over	601	11.5%	1,008	10.9%	0.6%
Total	5,244	100.0%	9,242	100.0%	

BOGW Only	Spring 2012
Continuing	67.1%
First-Time	63.0%
Not applicable (N/A) - Uncollected	71.4%
Total	66.8%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

BOGW Only	Spring 2012
Continuing	14,402
First-Time	1,102
Not applicable (N/A) - Uncollected	7
Total	15,511

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



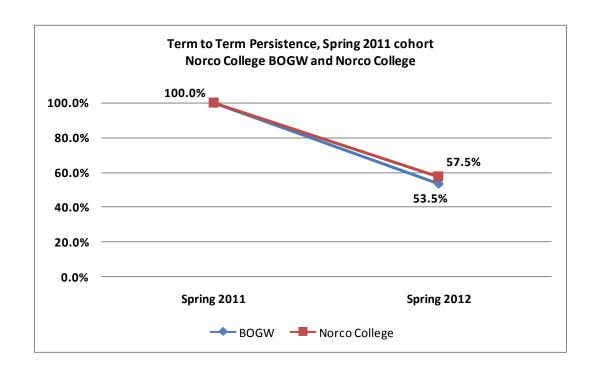
¹⁰ The tables on the right include the total number of grades obtained by students that are BOGW eligible at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

BOGW Only	Spring 2011	Spring 2012
Continuing	100.0%	54.3%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	100.0%
Total	100.0%	53.5%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

BOGW Only	Spring 2011	Spring 2012
Continuing	3,776	2, 0 51
First-Time	485	227
Not applicable (N/A) - Uncollected	6	6
Total	4,267	2,284

Norco College	Spring 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047

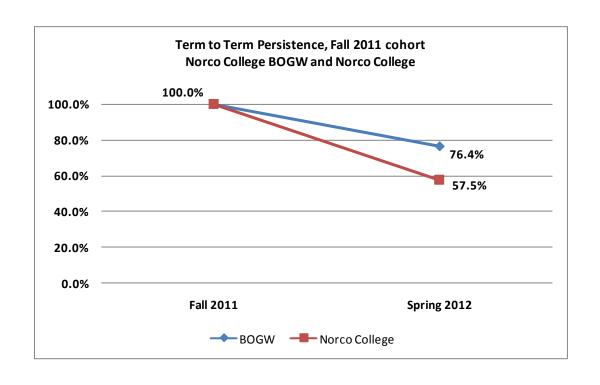


BOGW Only	Fall 2011	Spring 2012
Continuing	100.0%	76.2%
First-Time	100.0%	77.2%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	76.4%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

BOGW Only	Fall 2011	Spring 2012
Continuing	3,604	2,746
First-Time	1,177	909
Not applicable (N/A) - Uncollected	5	0
Total	4,786	3,655

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



Puente - Norco College

Puente						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	1	4.8%	1	2.9%
Hispanic	13	92.9%	20	95.2%	33	94.3%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%
White	1	7.1%	0	0.0%	1	2.9%
Total	14	100.0%	21	100.0%	35	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	Puente	%	Norco	%	% Difference
African American/Black	0	0.0%	627	6.8%	-6.8%
Asian	1	2.9%	815	8.8%	-6.0%
Hispanic	33	94.3%	4,498	48.7%	45.6%
Native American	0	0.0%	33	0.4%	-0.4%
Other	0	0.0%	655	7.1%	-7.1%
White	1	2.9%	2,614	28.3%	-25.4%
Total	35	100.0%	9,242	100.0%	

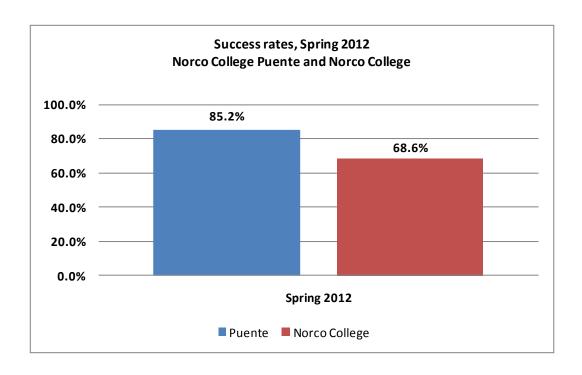
Age	Puente	%	Norco	%	% Difference
Under 20	21	60.0%	2,691	29.1%	30.9%
20 through 24	8	22.9%	3,880	42.0%	-19.1%
25 through 34	3	8.6%	1,663	18.0%	-9.4%
35 and over	3	8.6%	1,008	10.9%	-2.3%
Total	35	100.0%	9,242	100.0%	

Puente Only	Spring 2012
Continuing	85.2%
First-Time	0.0%
Not applicable (N/A) - Uncollected	0.0%
Total	85.2%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

Puente Only	Spring 2012
Continuing	155
First-Time	0
Not applicable (N/A) - Uncollected	0
Total	155

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



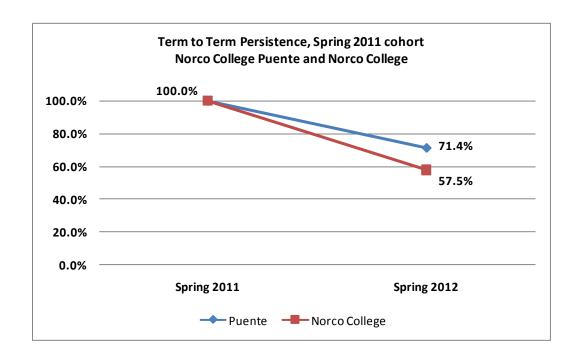
¹¹ The tables on the right include the total number of grades obtained by students in the Puente program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

Puente Only	Spring 2011	Spring 2012	
Continuing	100.0%	71.4%	
First-Time	100.0%	0.0%	
Not applicable (N/A) - Uncollected	0.0%	0.0%	
Total	100.0%	71.4%	

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

Puente Only	Spring 2011	Spring 2012	
Continuing	35	25	
First-Time	0	0	
Not applicable (N/A) - Uncollected	0	0	
Total	35	25	

Norco College	Spring 2011	Spring 2012	
Continuing	6,391	3,771	
First-Time	2,031	1,244	
Not applicable (N/A) - Uncollected	354	32	
Total	8,776	5,047	

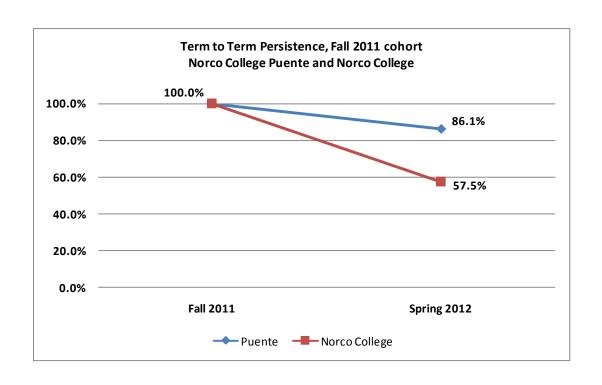


Puente Only	Fall 2011	Spring 2012	
Continuing	100.0%	88.0%	
First-Time	100.0%	81.8%	
Not applicable (N/A) - Uncollected	0.0%	0.0%	
Total	100.0%	86.1%	

Norco College	Fall 2011	Spring 2012	
Continuing	100.0%	59.0%	
First-Time	100.0%	61.3%	
Not applicable (N/A) - Uncollected	100.0%	9.0%	
Total	100.0%	57.5%	

Puente Only	Fall 2011	Spring 2012
Continuing	25	22
First-Time	11	9
Not applicable (N/A) - Uncollected	0	0
Total	36	31

Norco College	Fall 2011	Spring 2012	
Continuing	6,391	3,771	
First-Time	2,031	1,244	
Not applicable (N/A) - Uncollected	354	32	
Total	8,776	5,047	



T3P - Norco College

ТЗР						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	10	71.4%	20	71.4%	30	71.4%
Asian	3	21.4%	0	0.0%	3	7.1%
Hispanic	1	7.1%	5	17.9%	6	14.3%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	2	7.1%	2	4.8%
White	0	0.0%	1	3.6%	1	2.4%
Total	14	100.0%	28	100.0%	42	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	ТЗР	%	Norco	%	% Difference
African American/Black	30	71.4%	627	6.8%	64.6%
Asian	3	7.1%	815	8.8%	-1.7%
Hispanic	6	14.3%	4,498	48.7%	-34.4%
Native American	0	0.0%	33	0.4%	-0.4%
Other	2	4.8%	655	7.1%	-2.3%
White	1	2.4%	2,614	28.3%	-25.9%
Total	42	100.0%	9,242	100.0%	

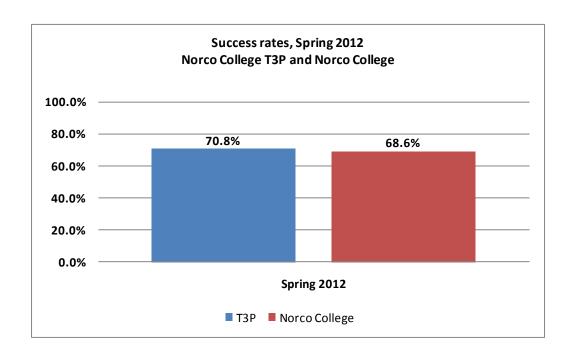
Age	Т3Р	%	Norco	%	% Difference
Under 20	13	31.0%	2,691	29.1%	1.8%
20 through 24	15	35.7%	3,880	42.0%	-6.3%
25 through 34	4	9.5%	1,663	18.0%	-8.5%
35 and over	10	23.8%	1,008	10.9%	12.9%
Total	42	100.0%	9,242	100.0%	

T3P Only	Spring 2012
Continuing	69.3%
First-Time	100.0%
Not applicable (N/A) - Uncollected	0.0%
Total	70.8%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

T3P Only	Spring 2012
Continuing	137
First-Time	7
Not applicable (N/A) - Uncollected	0
Total	144

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



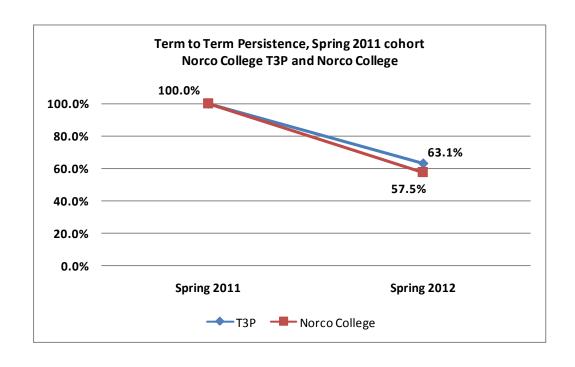
¹² The tables on the right include the total number of grades obtained by students in the T3P program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

T3P Only	Spring 2011	Spring 2012
Continuing	100.0%	63.3%
First-Time	100.0%	75.0%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	63.1%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

T3P Only	Spring 2011	Spring 2012
Continuing	60	38
First-Time	4	3
Not applicable (N/A) - Uncollected	1	0
Total	65	41

Norco College	Spring 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047

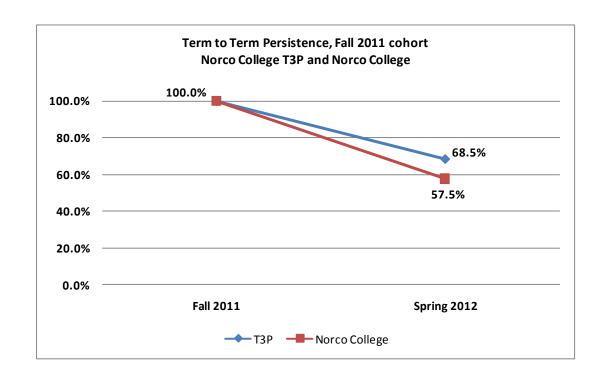


T3P Only	Fall 2011	Spring 2012
Continuing	100.0%	62.7%
First-Time	100.0%	80.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	68.5%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

T3P Only	Fall 2011	Spring 2012
Continuing	59	37
First-Time	30	24
Not applicable (N/A) - Uncollected	0	0
Total	89	61

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



JFK - Norco College

JFK						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	6	4.3%	13	5.9%	19	5.3%
Asian	23	16.5%	27	12.3%	50	13.9%
Hispanic	54	38.8%	91	41.4%	145	40.4%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	12	8.6%	14	6.4%	26	7.2%
White	44	31.7%	75	34.1%	119	33.1%
Total	139	100.0%	220	100.0%	359	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	JFK	%	Norco	%	% Difference
African American/Black	19	5.3%	627	6.8%	-1.5%
Asian	50	13.9%	815	8.8%	5.1%
Hispanic	145	40.4%	4,498	48.7%	-8.3%
Native American	0	0.0%	33	0.4%	-0.4%
Other	26	7.2%	655	7.1%	0.2%
White	119	33.1%	2,614	28.3%	4.9%
Total	359	100.0%	9,242	100.0%	

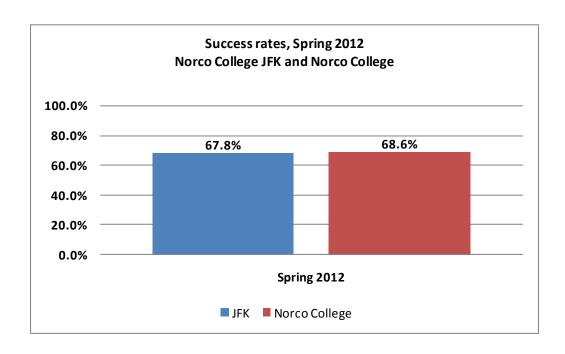
Age	JFK	%	Norco	%	% Difference
Under 20	359	100.0%	2,691	29.1%	70.9%
20 through 24	0	0.0%	3,880	42.0%	-42.0%
25 through 34	0	0.0%	1,663	18.0%	-18.0%
35 and over	0	0.0%	1,008	10.9%	-10.9%
Total	359	100.0%	9,242	100.0%	

JFK Only	Spring 2012
Continuing	58.5%
First-Time	62.5%
Not applicable (N/A) - Uncollected	69.0%
Total	67.8%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

JFK Only	Spring 2012
Continuing	53
First-Time	8
Not applicable (N/A) - Uncollected	426
Total	487

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



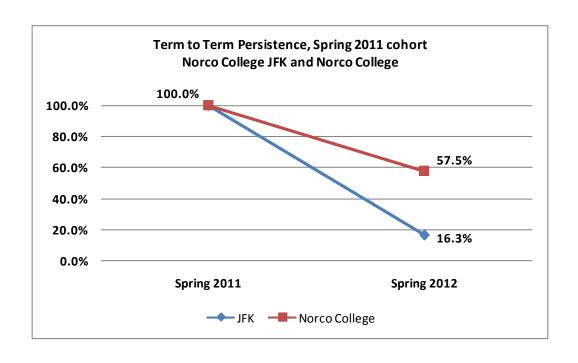
¹³ The tables on the right include the total number of grades obtained by students in the JFK program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

JFK Only	Spring 2011	Spring 2012
Continuing	100.0%	42.9%
First-Time	100.0%	0.0%
Not applicable (N/A) - Uncollected	100.0%	8.9%
Total	100.0%	16.3%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

JFK Only	Spring 2011	Spring 2012
Continuing	91	39
First-Time	6	0
Not applicable (N/A) - Uncollected	314	28
Total	411	67

Norco College	Spring 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047

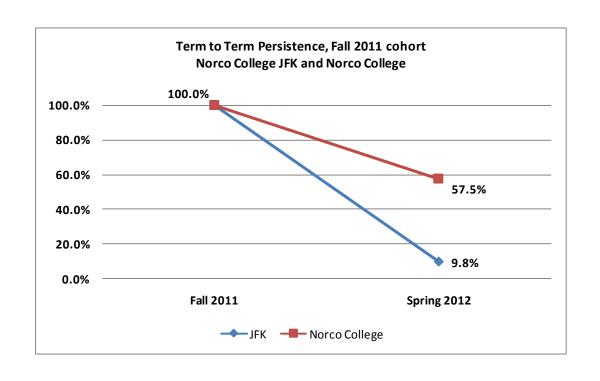


JFK Only	Fall 2011	Spring 2012
Continuing	100.0%	100.0%
First-Time	0.0%	0.0%
Not applicable (N/A) - Uncollected	100.0%	9.3%
Total	100.0%	9.8%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

JFK Only	Fall 2011	Spring 2012
Continuing	2	2
First-Time	0	0
Not applicable (N/A) - Uncollected	335	31
Total	337	33

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



Veteran's - Norco College

Veteran's						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	8	8.5%	2	7.7%	10	8.3%
Asian	5	5.3%	1	3.8%	6	5.0%
Hispanic	41	43.6%	10	38.5%	51	42.5%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	3	3.2%	3	11.5%	6	5.0%
White	37	39.4%	10	38.5%	47	39.2%
Total	94	100.0%	26	100.0%	120	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	Veteran's	%	Norco	%	% Difference
African American/Black	10	8.3%	627	6.8%	1.5%
Asian	6	5.0%	815	8.8%	-3.8%
Hispanic	51	42.5%	4,498	48.7%	-6.2%
Native American	0	0.0%	33	0.4%	-0.4%
Other	6	5.0%	655	7.1%	-2.1%
White	47	39.2%	2,614	28.3%	10.9%
Total	120	100.0%	9,242	100.0%	

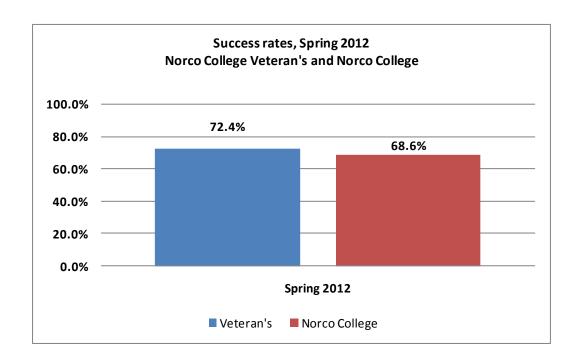
Age	Veteran's	%	Norco	%	% Difference
Under 20	4	3.3%	2,691	29.1%	-25.8%
20 through 24	30	25.0%	3,880	42.0%	-17.0%
25 through 34	66	55.0%	1,663	18.0%	37.0%
35 and over	20	16.7%	1,008	10.9%	5.8%
Total	120	100.0%	9,242	100.0%	

Veteran's Only	Spring 2012
Continuing	71.1%
First-Time	83.7%
Not applicable (N/A) - Uncollected	0.0%
Total	72.4%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

Veteran's Only	Spring 2012
Continuing	356
First-Time	43
Not applicable (N/A) - Uncollected	0
Total	399

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



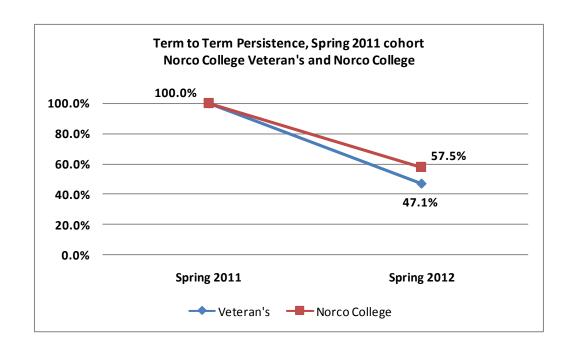
¹⁴ The tables on the right include the total number of grades obtained by students in the Veteran's program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

Veteran's Only	Spring 2011	Spring 2012
Continuing	100.0%	45.9%
First-Time	100.0%	52.4%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	47.1%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

Veteran's Only	Spring 2011	Spring 2012	
Continuing	98	45	
First-Time	21	11	
Not applicable (N/A) - Uncollected	0	0	
Total	119	56	

Norco College	Spring 2011	Spring 2012	
Continuing	6,391	3,771	
First-Time	2,031	1,244	
Not applicable (N/A) - Uncollected	354	32	
Total	8,776	5,047	

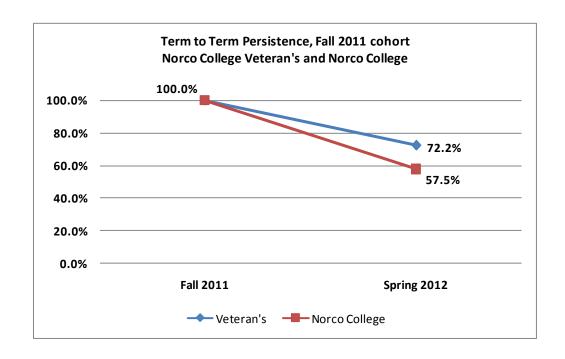


Veteran's Only	Fall 2011	Spring 2012
Continuing	100.0%	70.5%
First-Time	100.0%	78.1%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	72.2%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

Veteran's Only	Fall 2011	Spring 2012	
Continuing	112	79	
First-Time	32	25	
Not applicable (N/A) - Uncollected	0	0	
Total	144	104	

Norco College	Fall 2011	Spring 2012	
Continuing	6,391	3,771	
First-Time	2,031	1,244	
Not applicable (N/A) - Uncollected	354	32	
Total	8,776	5,047	



CalWorks - Norco College

CalWorks						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	1	12.5%	16	18.2%	17	17.7%
Asian	1	12.5%	6	6.8%	7	7.3%
Hispanic	4	50.0%	44	50.0%	48	50.0%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	1	12.5%	5	5.7%	6	6.3%
White	1	12.5%	17	19.3%	18	18.8%
Total	8	100.0%	88	100.0%	96	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	270	5.8%	357	6.1%	627	6.8%
Asian	401	8.6%	414	7.0%	815	8.8%
Hispanic	2,019	43.4%	2,479	42.1%	4,498	48.7%
Native American	12	0.3%	21	0.4%	33	0.4%
Other	295	6.3%	360	6.1%	655	7.1%
White	1,166	25.1%	1,448	24.6%	2,614	28.3%
Total	4,654	100.0%	5,887	100.0%	9,242	100.0%

Ethnicity	CalWorks	%	Norco	%	% Difference
African American/Black	17	17.7%	627	6.8%	10.9%
Asian	7	7.3%	815	8.8%	-1.5%
Hispanic	48	50.0%	4,498	48.7%	1.3%
Native American	0	0.0%	33	0.4%	-0.4%
Other	6	6.3%	655	7.1%	-0.8%
White	18	18.8%	2,614	28.3%	-9.5%
Total	96	100.0%	9,242	100.0%	

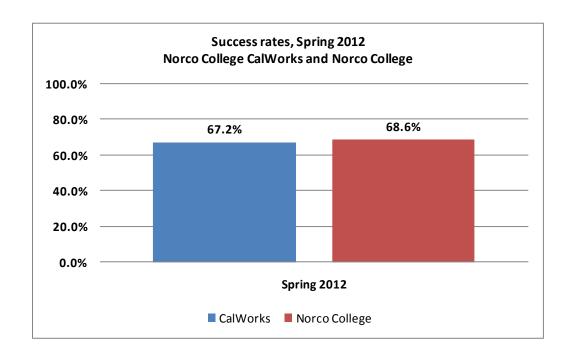
Age	CalWorks	%	Norco	%	% Difference
Under 20	3	3.1%	2,691	29.1%	-26.0%
20 through 24	36	37.5%	3,880	42.0%	-4.5%
25 through 34	33	34.4%	1,663	18.0%	16.4%
35 and over	24	25.0%	1,008	10.9%	14.1%
Total	96	100.0%	9,242	100.0%	

CalWorks Only	Spring 2012
Continuing	70.2%
First-Time	52.0%
Not applicable (N/A) - Uncollected	0.0%
Total	67.2%

Norco College	Spring 2012
Continuing	68.8%
First-Time	64.4%
Not applicable (N/A) - Uncollected	70.0%
Total	68.6%

CalWorks Only	Spring 2012
Continuing	252
First-Time	50
Not applicable (N/A) - Uncollected	0
Total	302

Norco College	Spring 2012
Continuing	18,194
First-Time	1,672
Not applicable (N/A) - Uncollected	454
Total	20,320



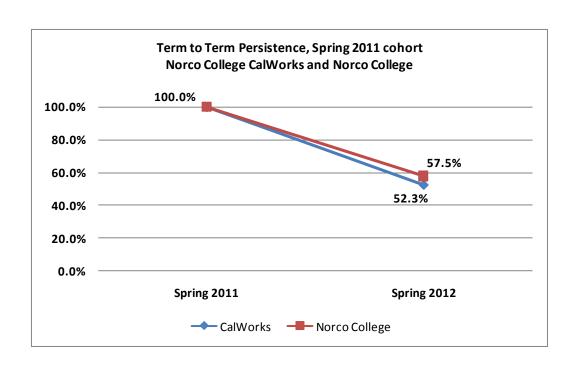
¹⁵ The tables on the right include the total number of grades obtained by students in the CalWorks program at Norco College (overall). The tables on the left include the success rates based on the total number of grades obtained by students.

CalWorks Only	Spring 2011	Spring 2012
Continuing	100.0%	51.2%
First-Time	100.0%	52.4%
Not applicable (N/A) - Uncollected	100.0%	100.0%
Total	100.0%	52.3%

Norco College	Spring 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

CalWorks Only	Spring 2011	Spring 2012
Continuing	43	22
First-Time	21	11
Not applicable (N/A) - Uncollected	1	1
Total	65	34

Norco College	Spring 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047

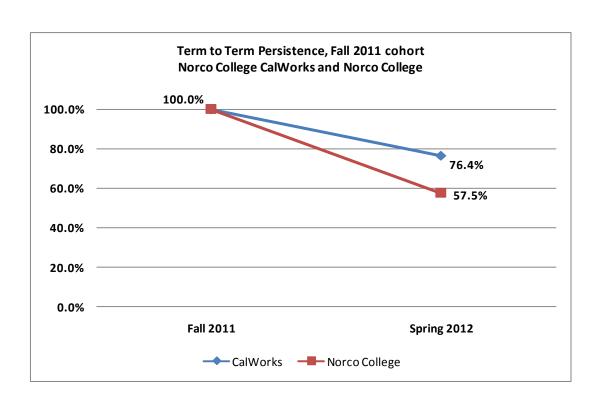


CalWorks Only	Fall 2011	Spring 2012
Continuing	100.0%	74.5%
First-Time	100.0%	81.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	76.4%

Norco College	Fall 2011	Spring 2012
Continuing	100.0%	59.0%
First-Time	100.0%	61.3%
Not applicable (N/A) - Uncollected	100.0%	9.0%
Total	100.0%	57.5%

CalWorks Only	Fall 2011	Spring 2012
Continuing	51	38
First-Time	21	17
Not applicable (N/A) - Uncollected	0	0
Total	72	55

Norco College	Fall 2011	Spring 2012
Continuing	6,391	3,771
First-Time	2,031	1,244
Not applicable (N/A) - Uncollected	354	32
Total	8,776	5,047



Appendix

A.

The tables below include the counts of student records that were provided by the different student services at Norco College. When we matched these records with institutional data (from the Department of Institutional Research) we did not obtain a perfect one-to-one match. The tables include the number of records remaining after we matched Student Services program data with the institutional data, the difference between both sets of data, and the percentage of matches.

For section A, there are two types of tables: Norco College tables and District tables (all three colleges). The Norco College tables show the number of matches based on Norco College enrollments only. The District tables show the number of matches based on district enrollments (all three colleges).

Some of the numbers below will be different when compared to the previous report (Fall 2011) since more recent data was used to develop this report.

Spring 2012 (Norco College)

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	248	248	0	100.0%
DSPS	407	324	83	79.6%
SSS	135	113	22	83.7%
SSS Rise	53	47	6	88.7%
BOGW	5,313	5,272	41	99.2%
Puente	35	35	0	100.0%
ТЗР	42	42	0	100.0%
JFK	391	359	32	91.8%
Veteran's	129	120	9	93.0%
CalWorks	98	96	2	98.0%

Spring 2012 (District)

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	248	248	0	100.0%
DSPS	407	359	48	88.2%
SSS	135	119	16	88.1%
SSS Rise	53	52	1	98.1%
BOGW	5,313	5,293	20	99.6%
Puente	35	35	0	100.0%
ТЗР	42	42	0	100.0%
JFK	391	359	32	91.8%
Veteran's	129	123	6	95.3%
CalWorks	98	98	0	100.0%

Fall 2011 (Norco College)

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	253	252	1	99.6%
DSPS	376	326	50	86.7%
SSS	110	100	10	90.9%
SSS Rise	42	37	5	88.1%
BOGW	5,614	5,574	40	99.3%
Puente	38	38	0	100.0%
ТЗР	99	88	11	88.9%
JFK	360	339	21	94.2%
Veteran's	179	171	8	95.5%
CalWorks	92	87	5	94.6%

Fall 2011 (District)

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	253	252	1	99.6%
DSPS	376	343	33	91.2%
SSS	110	106	4	96.4%
SSS Rise	42	40	2	95.2%
BOGW	5,614	5,592	22	99.6%
Puente	38	38	0	100.0%
ТЗР	99	93	6	93.9%
JFK	360	340	20	94.4%
Veteran's	179	174	5	97.2%
CalWorks	92	89	3	96.7%

Spring 2011 (Norco College)

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	271	270	1	99.6%
DSPS	365	318	47	87.1%
SSS	146	108	38	74.0%
BOGW	5,374	5,332	42	99.2%
Puente	44	44	0	100.0%
ТЗР	68	68	0	100.0%
JFK	445	413	32	92.8%
Veteran's	162	147	15	90.7%
CalWorks	104	80	24	76.9%

Spring 2011 (District)

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	271	271	0	100.0%
DSPS	365	346	19	94.8%
SSS	146	114	32	78.1%
BOGW	5,374	5,349	25	99.5%
Puente	44	44	o	100.0%
ТЗР	68	68	0	100.0%
JFK	445	418	27	93.9%
Veteran's	162	157	5	96.9%
CalWorks	104	81	23	77.9%

В.

The tables below show the number of students that were excluded from the persistence data in this report (Spring 2011 to Spring 2012 and Fall 2011 to Spring 2012) since they obtained a degree/certificate between February 1st 2000 and June 12th 2012. ¹⁶

The students that received a certificate/degree between February 1st 2000 and June 12th 2012 in the Spring 2012 cohort were not excluded from any persistence data since this report did not examine any data beyond Spring 2012.

For section B, there are two types of tables: Norco College tables and District tables (all three colleges). The Norco College tables show the number of matches based on Norco College enrollments only. The District tables show the number of matches based on district enrollments (all three colleges).

Spring 2012 (Norco College)

EOPS	27
DSPS	41
SSS	30
SSS Rise	3
BOGW	669
Puente	3
ТЗР	2
JFK	3
Veteran's	11
CalWorks	16

Spring 2012 (District)

EOPS	27
DSPS	50
SSS	33
SSS Rise	4
BOGW	672
Puente	3
T3P	2
JFK	3
Veteran's	11
CalWorks	16

¹⁶ This applies to both the student service program data and the Norco College data

Fall 2011 (Norco College)

EOPS	37
DSPS	47
SSS	30
SSS Rise	8
BOGW	804
Puente	2
T3P	4
JFK	3
Veteran's	30
CalWorks	17

Fall 2011 (District)

EOPS	37
DSPS	54
SSS	32
SSS Rise	10
BOGW	806
Puente	2
ТЗР	4
JFK	3
Veteran's	30
CalWorks	17

Spring 2011 (Norco College)

59
61
43
1077
9
3
7
34
16

Spring 2011 (District)

EOPS	60
DSPS	70
SSS	47
BOGW	1082
Puente	9
T3P	3
JFK	7
Veteran's	38
CalWorks	16