#### **Student Services Program Review Data**

Norco College

#### Jaime Rodriguez Specialist, Institutional Research

The purpose of this report is to show the demographic background, success rates, and term to term persistence of students that participate in student services at Norco College.

Fall 2011 was the term used to examine demographic background data (gender and ethnicity<sup>1</sup>)<sup>2</sup> and success rates. The term to term persistence data examines the persistence of students from Fall 2010 to Fall 2011 and Spring 2011 to Fall 2011.

SSS Rise student records were only available for Fall 2011. Hence, no term to term persistence tables and charts were created for the SSS Rise section.

Referential files were used to obtain the data included in this report. Students that received a grade of a "UG" (ungraded) were excluded from the data used for this study.

Success is a grade of A, B, C, or P. The success rates were obtained by dividing the number of successful grades by the total number of grades obtained by students (successful and nonsuccessful).<sup>3</sup> Only students that enrolled and received a grade were included in the data for this report.

Students that completed a degree or certificate between 2000 and 2011 were excluded from the data used to develop the term to term persistence numbers (Fall 2010 to Fall 2011 and Spring 2011 to Fall 2011).

CalWorks student records were not available for Fall 2010. Hence, term to term persistence tables and charts ranging from Fall 2010 to Fall 2011 were not created for the CalWorks section.

"Unknown/non-respondent" students (in terms of gender) were excluded from the data used to develop the demographic tables, but were still included in the data used to develop success rates and term to term persistence tables/charts.

The data used to create the demographic tables for the student service programs is restricted to students that only enrolled at Norco College. However, the data used to develop success rates and term to term persistence tables/charts for the student service programs derives from data in which students could have been enrolled at any of the three colleges. Finally, any Norco

<sup>&</sup>lt;sup>1</sup> In terms of ethnicity, "Other" students consist of those who identified themselves as Native Hawaiian, Pacific Islander, Two or more races, or that were unknown/non-respondent.

<sup>&</sup>lt;sup>2</sup> This applies to all the student services sections in this report.

<sup>&</sup>lt;sup>3</sup> A small number of duplicate records were found in the data used to develop success rates. The duplicate records

were excluded from the data used for this study.

College data in any of the sections of the report is restricted to students that only enrolled at Norco College.

## **Extended Opportunity Programs and Services (EOPS) - Norco College**

Fall 2011 Demographic data

EOPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	10	11.8%	24	14.5%	34	13.5%
Asian	9	10.6%	7	4.2%	16	6.4%
Hispanic	52	61.2%	88	53.0%	140	55.8%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	3	3.5%	14	8.4%	17	6.8%
White	11	12.9%	33	19.9%	44	17.5%
Total	85	100.0%	166	100.0%	251	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	EOPS	%	Norco	%	% Difference
African American/Black	34	13.5%	708	7.0%	6.5%
Asian	16	6.4%	830	8.3%	-1.9%
Hispanic	140	55.8%	4,739	47.2%	8.6%
Native American	0	0.0%	39	0.4%	-0.4%
Other	17	6.8%	782	7.8%	-1.0%
White	44	17.5%	2,952	29.4%	-11.8%
Total	251	100.0%	10,050	100.0%	

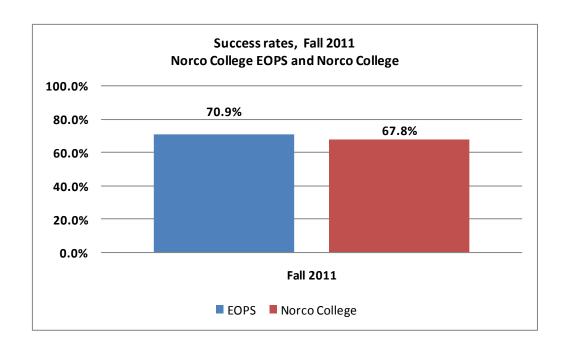
Age	EOPS	%	Norco	%	% Difference
Under 20	76	30.3%	3,185	31.7%	-1.4%
20 through 24	79	31.5%	3,914	38.9%	-7.5%
25 through 34	47	18.7%	1,799	17.9%	0.8%
35 and over	49	19.5%	1,152	11.5%	8.1%
Total	251	100.0%	10,050	100.0%	

EOPS Only	Fall 2011
Continuing	70.3%
First-Time	75.2%
Not applicable (N/A) - Uncollected	0.0%
Total	70.9%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

EOPS Only	Fall 2011
Continuing	833
First-Time	117
Not applicable (N/A) - Uncollected	0
Total	950

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



<sup>-</sup>

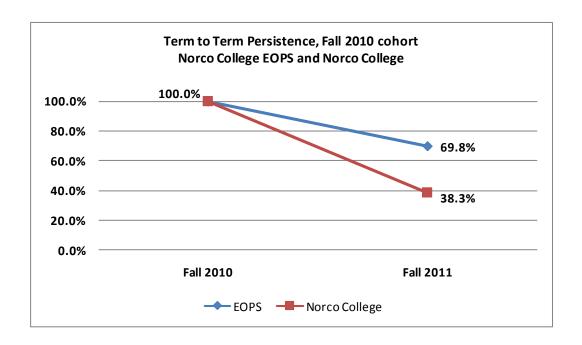
<sup>&</sup>lt;sup>4</sup> The charts on the right include the total number of grades obtained by students in the EOPS program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

EOPS Only	Fall 2010	Fall 2011
Continuing	100.0%	69.4%
First-Time	100.0%	70.7%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	69.8%

EOPS Only	Fall 2010	Fall 2011
Continuing	124	86
First-Time	58	41
Not applicable (N/A) - Uncollected	0	0
Total	182	127

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

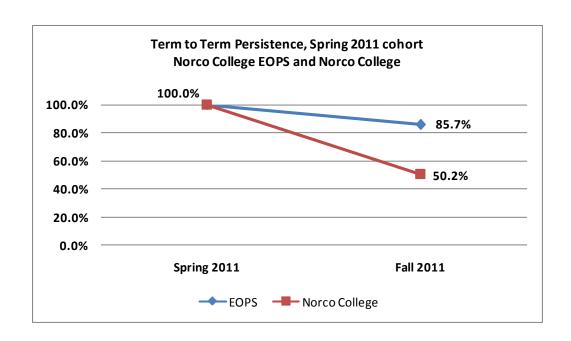


EOPS Only	Spring 2011	Fall 2011
Continuing	100.0%	86.0%
First-Time	100.0%	83.3%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	85.7%

EOPS Only	Spring 2011	Fall 2011
Continuing	221	190
First-Time	24	20
Not applicable (N/A) - Uncollected	0	0
Total	245	210

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124



# <u>Disabled Students Programs and Services (DSPS) - Norco College</u>

Fall 2011 Demographic data

DSPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	9	5.9%	20	11.7%	29	9.0%
Asian	5	3.3%	7	4.1%	12	3.7%
Hispanic	68	44.4%	82	48.0%	150	46.3%
Native American	2	1.3%	0	0.0%	2	0.6%
Other	20	13.1%	14	8.2%	34	10.5%
White	49	32.0%	48	28.1%	97	29.9%
Total	153	100.0%	171	100.0%	324	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	DSPS	%	Norco	%	% Difference
African American/Black	29	9.0%	708	7.0%	1.9%
Asian	12	3.7%	830	8.3%	-4.6%
Hispanic	150	46.3%	4,739	47.2%	-0.9%
Native American	2	0.6%	39	0.4%	0.2%
Other	34	10.5%	782	7.8%	2.7%
White	97	29.9%	2,952	29.4%	0.6%
Total	324	100.0%	10,050	100.0%	

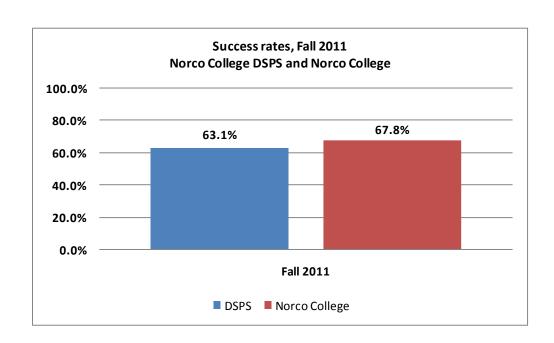
Age	DSPS	%	Norco	%	% Difference
Under 20	94	29.0%	3,185	31.7%	-2.7%
20 through 24	108	33.3%	3,914	38.9%	-5.6%
25 through 34	50	15.4%	1,799	17.9%	-2.5%
35 and over	72	22.2%	1,152	11.5%	10.8%
Total	324	100.0%	10,050	100.0%	

DSPS Only	Fall 2011
Continuing	65.8%
First-Time	53.8%
Not applicable (N/A) - Uncollected	40.0%
Total	63.1%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

DSPS Only	Fall 2011
Continuing	742
First-Time	197
Not applicable (N/A) - Uncollected	5
Total	944

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



\_

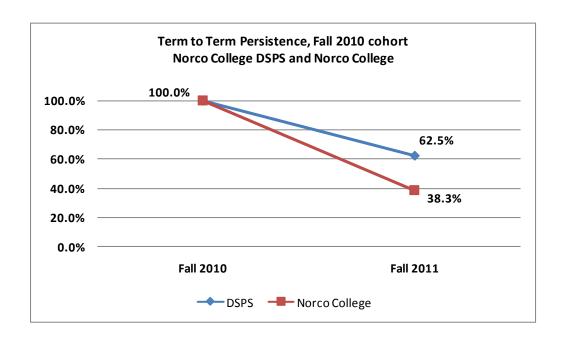
<sup>&</sup>lt;sup>5</sup> The charts on the right include the total number of grades obtained by students in the DSPS program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

DSPS Only	Fall 2010	Fall 2011
Continuing	100.0%	62.8%
First-Time	100.0%	65.3%
Not applicable (N/A) - Uncollected	100.0%	16.7%
Total	100.0%	62.5%

DSPS Only	Fall 2010	Fall 2011
Continuing	183	115
First-Time	75	49
Not applicable (N/A) - Uncollected	6	1
Total	264	165

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

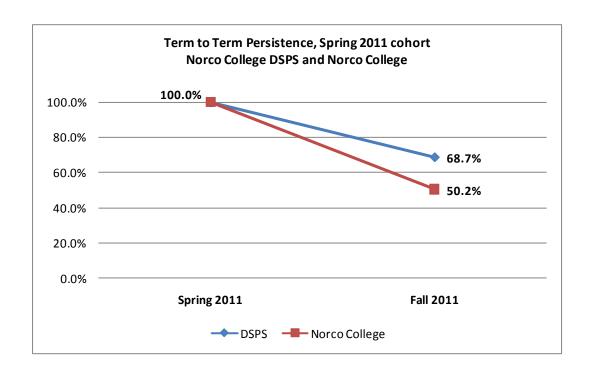


DSPS Only	Spring 2011	Fall 2011
Continuing	100.0%	70.6%
First-Time	100.0%	53.8%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	68.7%

DSPS Only	Spring 2011	Fall 2011
Continuing	282	199
First-Time	26	14
Not applicable (N/A) - Uncollected	2	0
Total	310	213

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124



# **Student Support Services (SSS) - Norco College**

Fall 2011 Demographic data

SSS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	1	2.3%	2	3.6%	3	3.1%
Asian	1	2.3%	0	0.0%	1	1.0%
Hispanic	32	74.4%	40	72.7%	72	73.5%
Native American	1	2.3%	0	0.0%	1	1.0%
Other	4	9.3%	5	9.1%	9	9.2%
White	4	9.3%	8	14.5%	12	12.2%
Total	43	100.0%	55	100.0%	98	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	SSS	%	Norco	%	% Difference
African American/Black	3	3.1%	708	7.0%	-4.0%
Asian	1	1.0%	830	8.3%	-7.2%
Hispanic	72	73.5%	4,739	47.2%	26.3%
Native American	1	1.0%	39	0.4%	0.6%
Other	9	9.2%	782	7.8%	1.4%
White	12	12.2%	2,952	29.4%	-17.1%
Total	98	100.0%	10,050	100.0%	

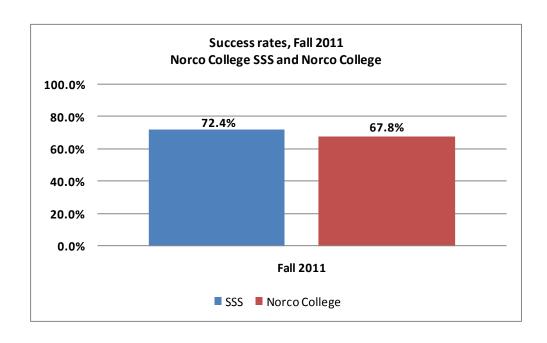
Age	SSS	%	Norco	%	% Difference
Under 20	45	45.9%	3,185	31.7%	14.2%
20 through 24	34	34.7%	3,914	38.9%	-4.3%
25 through 34	11	11.2%	1,799	17.9%	-6.7%
35 and over	8	8.2%	1,152	11.5%	-3.3%
Total	98	100.0%	10,050	100.0%	

SSS Only	Fall 2011
Continuing	73.1%
First-Time	68.8%
Not applicable (N/A) - Uncollected	0.0%
Total	72.4%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

SSS Only	Fall 2011
Continuing	323
First-Time	64
Not applicable (N/A) - Uncollected	0
Total	387

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



<sup>-</sup>

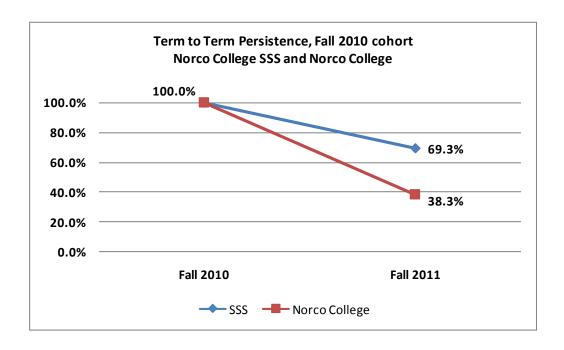
<sup>&</sup>lt;sup>6</sup> The charts on the right include the total number of grades obtained by students in the SSS program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

SSS Only	Fall 2010	Fall 2011
Continuing	100.0%	61.1%
First-Time	100.0%	90.5%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	69.3%

SSS Only	Fall 2010	Fall 2011
Continuing	54	33
First-Time	21	19
Not applicable (N/A) - Uncollected	0	0
Total	75	52

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

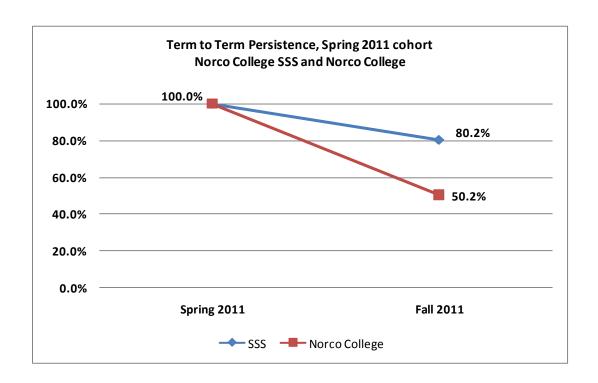


SSS Only	Spring 2011	Fall 2011
Continuing	100.0%	82.0%
First-Time	100.0%	0.0%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	80.2%

SSS Only	Spring 2011	Fall 2011
Continuing	89	73
First-Time	0	0
Not applicable (N/A) - Uncollected	2	0
Total	91	73

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124



# Student Support Services Rise (SSS Rise) - Norco College

Fall 2011 Demographic data

SSS Rise							
Ethnicity	Male	%	Female	%	Total	%	
African American/Black	1	6.3%	3	15.0%	4	11.1%	
Asian	2	12.5%	0	0.0%	2	5.6%	
Hispanic	6	37.5%	10	50.0%	16	44.4%	
Native American	0	0.0%	0	0.0%	0	0.0%	
Other	4	25.0%	4	20.0%	8	22.2%	
White	3	18.8%	3	15.0%	6	16.7%	
Total	16	100.0%	20	100.0%	36	100.0%	

Norco College							
Ethnicity	Male	%	Female	%	Total	%	
African American/Black	306	6.6%	402	6.8%	708	7.0%	
Asian	417	9.0%	413	7.0%	830	8.3%	
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%	
Native American	10	0.2%	29	0.5%	39	0.4%	
Other	368	7.9%	414	7.0%	782	7.8%	
White	1,354	29.1%	1,598	27.1%	2,952	29.4%	
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%	

Ethnicity	SSS Rise	%	Norco	%	% Difference
African American/Black	4	11.1%	708	7.0%	4.1%
Asian	2	5.6%	830	8.3%	-2.7%
Hispanic	16	44.4%	4,739	47.2%	-2.7%
Native American	0	0.0%	39	0.4%	-0.4%
Other	8	22.2%	782	7.8%	14.4%
White	6	16.7%	2,952	29.4%	-12.7%
Total	36	100.0%	10,050	100.0%	

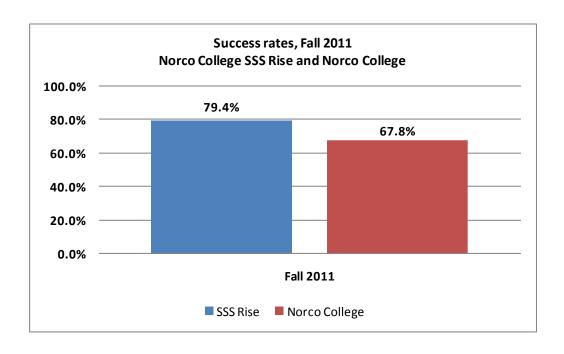
Age	SSS Rise	%	Norco	%	% Difference
Under 20	9	25.0%	3,185	31.7%	-6.7%
20 through 24	9	25.0%	3,914	38.9%	-13.9%
25 through 34	4	11.1%	1,799	17.9%	-6.8%
35 and over	14	38.9%	1,152	11.5%	27.4%
Total	36	100.0%	10,050	100.0%	

SSS Rise Only	Fall 2011
Continuing	81.8%
First-Time	50.0%
Not applicable (N/A) - Uncollected	0.0%
Total	79.4%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

SSS Rise Only	Fall 2011
Continuing	121
First-Time	10
Not applicable (N/A) - Uncollected	0
Total	131

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



-

<sup>&</sup>lt;sup>7</sup> The charts on the right include the total number of grades obtained by students in the SSS Rise program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

# **Board of Governors Waiver (BOGW): Students Eligible - Norco College**

Fall 2011 Demographic data

BOGW							
Ethnicity	Male	%	Female	%	Total	%	
African American/Black	208	9.2%	309	9.4%	517	9.3%	
Asian	199	8.8%	208	6.4%	407	7.3%	
Hispanic	1,166	51.3%	1,709	52.2%	2,875	51.8%	
Native American	7	0.3%	22	0.7%	29	0.5%	
Other	188	8.3%	227	6.9%	415	7.5%	
White	504	22.2%	800	24.4%	1,304	23.5%	
Total	2,272	100.0%	3275	100.0%	5,547	100.0%	

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	BOGW	%	Norco	%	% Difference
African American/Black	517	9.3%	708	7.0%	2.3%
Asian	407	7.3%	830	8.3%	-0.9%
Hispanic	2,875	51.8%	4,739	47.2%	4.7%
Native American	29	0.5%	39	0.4%	0.1%
Other	415	7.5%	782	7.8%	-0.3%
White	1,304	23.5%	2,952	29.4%	-5.9%
Total	5,547	100.0%	10,050	100.0%	

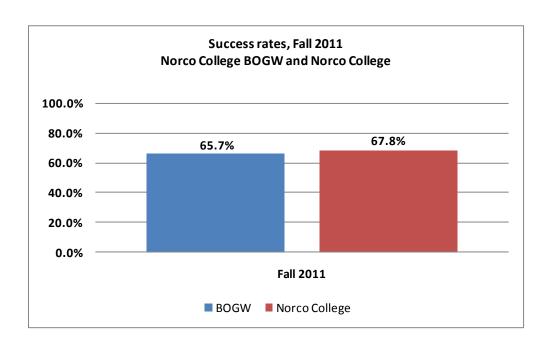
Age	BOGW	%	Norco	%	% Difference
Under 20	1,569	28.3%	3,185	31.7%	-3.4%
20 through 24	2,100	37.9%	3,914	38.9%	-1.1%
25 through 34	1,221	22.0%	1,799	17.9%	4.1%
35 and over	657	11.8%	1,152	11.5%	0.4%
Total	5,547	100.0%	10,050	100.0%	

BOGW Only	Fall 2011
Continuing	65.7%
First-Time	65.8%
Not applicable (N/A) - Uncollected	53.8%
Total	65.7%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

BOGW Only	Fall 2011
Continuing	13,034
First-Time	3,372
Not applicable (N/A) - Uncollected	13
Total	16,419

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



-

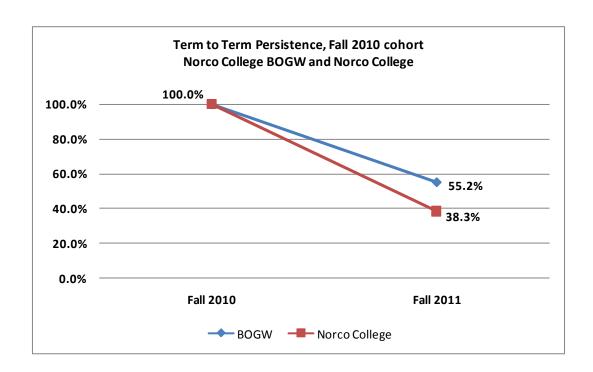
<sup>&</sup>lt;sup>8</sup> The charts on the right include the total number of grades obtained by students that are BOGW eligible at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

BOGW Only	Fall 2010	Fall 2011
Continuing	100.0%	53.8%
First-Time	100.0%	58.3%
Not applicable (N/A) - Uncollected	100.0%	75.0%
Total	100.0%	55.2%

BOGW Only	Fall 2010	Fall 2011
Continuing	3,204	1,725
First-Time	1,303	760
Not applicable (N/A) - Uncollected	4	3
Total	4,511	2,488

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

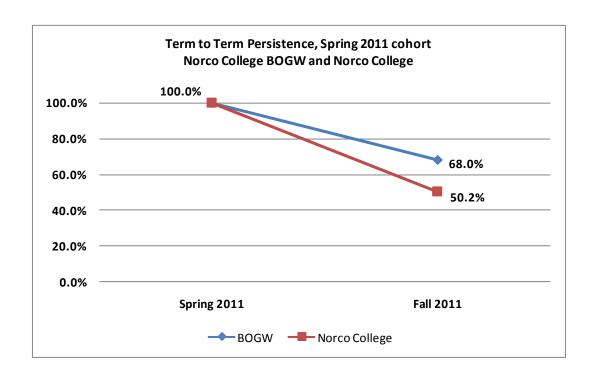


BOGW Only	Spring 2011	Fall 2011
Continuing	100.0%	68.6%
First-Time	100.0%	62.1%
Not applicable (N/A) - Uncollected	100.0%	85.7%
Total	100.0%	68.0%

BOGW Only	Spring 2011	Fall 2011
Continuing	4,196	2,880
First-Time	499	310
Not applicable (N/A) - Uncollected	7	6
Total	4,702	3,196

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124



# Puente - Norco College

Fall 2011 Demographic data

Puente						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	1	4.3%	1	2.6%
Hispanic	14	93.3%	22	95.7%	36	94.7%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	0	0.0%	0	0.0%	0	0.0%
White	1	6.7%	0	0.0%	1	2.6%
Total	15	100.0%	23	100.0%	38	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	Puente	%	Norco	%	% Difference
African American/Black	0	0.0%	708	7.0%	-7.0%
Asian	1	2.6%	830	8.3%	-5.6%
Hispanic	36	94.7%	4,739	47.2%	47.6%
Native American	0	0.0%	39	0.4%	-0.4%
Other	0	0.0%	782	7.8%	-7.8%
White	1	2.6%	2,952	29.4%	-26.7%
Total	38	100.0%	10,050	100.0%	

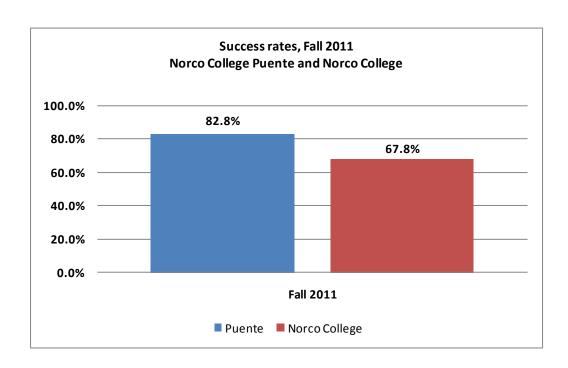
Age	Puente	%	Norco	%	% Difference
Under 20	26	68.4%	3,185	31.7%	36.7%
20 through 24	6	15.8%	3,914	38.9%	-23.2%
25 through 34	2	5.3%	1,799	17.9%	-12.6%
35 and over	4	10.5%	1,152	11.5%	-0.9%
Total	38	100.0%	10,050	100.0%	

Puente Only	Fall 2011
Continuing	86.5%
First-Time	74.5%
Not applicable (N/A) - Uncollected	0.0%
Total	82.8%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

Puente Only	Fall 2011
Continuing	104
First-Time	47
Not applicable (N/A) - Uncollected	0
Total	151

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



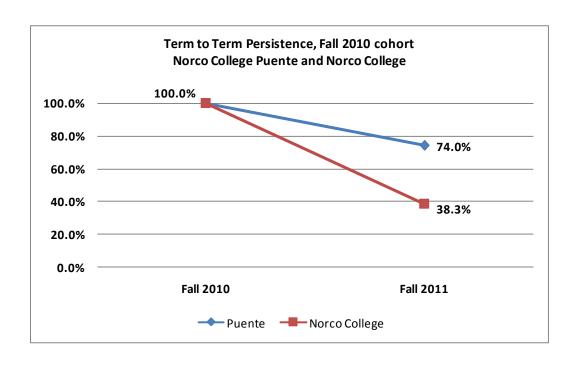
<sup>&</sup>lt;sup>9</sup> The charts on the right include the total number of grades obtained by students in the Puente program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

Puente Only	Fall 2010	Fall 2011
Continuing	100.0%	78.3%
First-Time	100.0%	82.6%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	74.0%

Puente Only	Fall 2010	Fall 2011
Continuing	23	18
First-Time	23	19
Not applicable (N/A) - Uncollected	4	0
Total	50	37

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

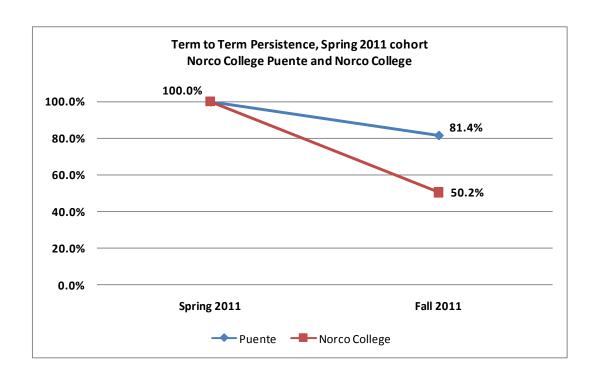


Puente Only	Spring 2011	Fall 2011
Continuing	100.0%	81.4%
First-Time	0.0%	0.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	81.4%

Puente Only	Spring 2011	Fall 2011
Continuing	43	35
First-Time	0	0
Not applicable (N/A) - Uncollected	0	0
Total	43	35

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124



## T3P - Norco College

Fall 2011 Demographic data

ТЗР						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	29	74.4%	30	61.2%	59	67.0%
Asian	3	7.7%	1	2.0%	4	4.5%
Hispanic	3	7.7%	11	22.4%	14	15.9%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	1	2.6%	3	6.1%	4	4.5%
White	3	7.7%	4	8.2%	7	8.0%
Total	39	100.0%	49	100.0%	88	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	ТЗР	%	Norco	%	% Difference
African American/Black	59	67.0%	708	7.0%	60.0%
Asian	4	4.5%	830	8.3%	-3.7%
Hispanic	14	15.9%	4,739	47.2%	-31.2%
Native American	0	0.0%	39	0.4%	-0.4%
Other	4	4.5%	782	7.8%	-3.2%
White	7	8.0%	2,952	29.4%	-21.4%
Total	88	100.0%	10,050	100.0%	

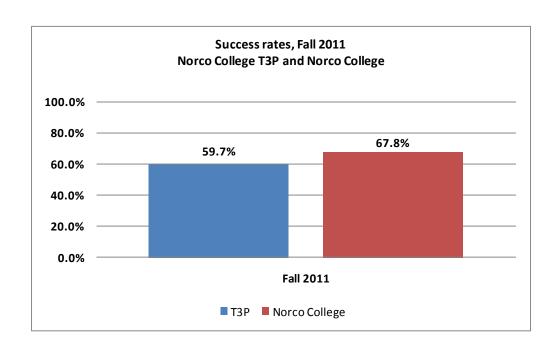
Age	ТЗР	%	Norco	%	% Difference
Under 20	33	37.5%	3,185	31.7%	5.8%
20 through 24	39	44.3%	3,914	38.9%	5.4%
25 through 34	9	10.2%	1,799	17.9%	-7.7%
35 and over	7	8.0%	1,152	11.5%	-3.5%
Total	88	100.0%	10,050	100.0%	

T3P Only	Fall 2011
Continuing	55.9%
First-Time	68.4%
Not applicable (N/A) - Uncollected	0.0%
Total	59.7%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

T3P Only	Fall 2011
Continuing	213
First-Time	95
Not applicable (N/A) - Uncollected	0
Total	308

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



-

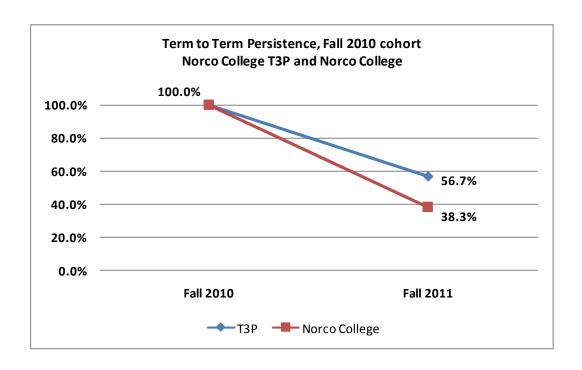
<sup>&</sup>lt;sup>10</sup> The charts on the right include the total number of grades obtained by students in the T3P program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

T3P Only	Fall 2010	Fall 2011
Continuing	100.0%	53.1%
First-Time	100.0%	64.5%
Not applicable (N/A) - Uncollected	100.0%	25.0%
Total	100.0%	56.7%

T3P Only	Fall 2010	Fall 2011
Continuing	32	17
First-Time	31	20
Not applicable (N/A) - Uncollected	4	1
Total	67	38

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

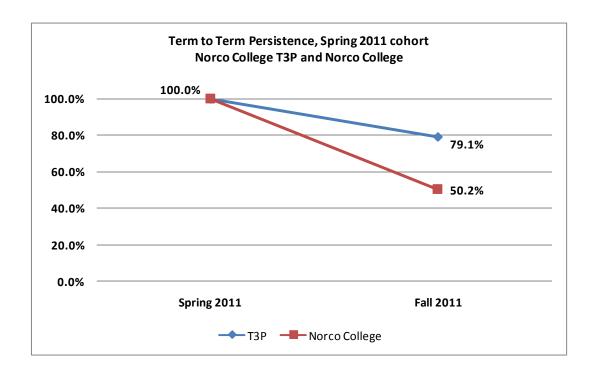


T3P Only	Spring 2011	Fall 2011
Continuing	100.0%	82.3%
First-Time	100.0%	50.0%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	79.1%

T3P Only	Spring 2011	Fall 2011
Continuing	62	51
First-Time	4	2
Not applicable (N/A) - Uncollected	1	0
Total	67	53

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011	
Continuing	8,760	4,591	
First-Time	1,090	516	
Not applicable (N/A) - Uncollected	355	17	
Total	10,205	5,124	



## JFK - Norco College

Fall 2011 Demographic data

JFK						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	5	3.1%	9	5.0%	14	4.1%
Asian	18	11.3%	23	12.7%	41	12.0%
Hispanic	46	28.8%	88	48.6%	134	39.3%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	16	10.0%	12	6.6%	28	8.2%
White	75	46.9%	49	27.1%	124	36.4%
Total	160	100.0%	181	100.0%	341	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	JFK	%	Norco	%	% Difference
African American/Black	14	4.1%	708	7.0%	-2.9%
Asian	41	12.0%	830	8.3%	3.8%
Hispanic	134	39.3%	4,739	47.2%	-7.9%
Native American	0	0.0%	39	0.4%	-0.4%
Other	28	8.2%	782	7.8%	0.4%
White	124	36.4%	2,952	29.4%	7.0%
Total	341	100.0%	10,050	100.0%	

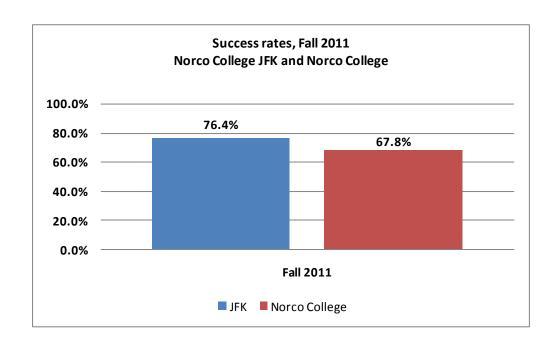
Age	JFK	%	Norco	%	% Difference
Under 20	341	100.0%	3,185	31.7%	68.3%
20 through 24	0	0.0%	3,914	38.9%	-38.9%
25 through 34	0	0.0%	1,799	17.9%	-17.9%
35 and over	0	0.0%	1,152	11.5%	-11.5%
Total	341	100.0%	10,050	100.0%	

JFK Only	Fall 2011
Continuing	87.5%
First-Time	0.0%
Not applicable (N/A) - Uncollected	0.0%
Total	76.4%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

JFK Only	Fall 2011
Continuing	8
First-Time	0
Not applicable (N/A) - Uncollected	475
Total	483

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



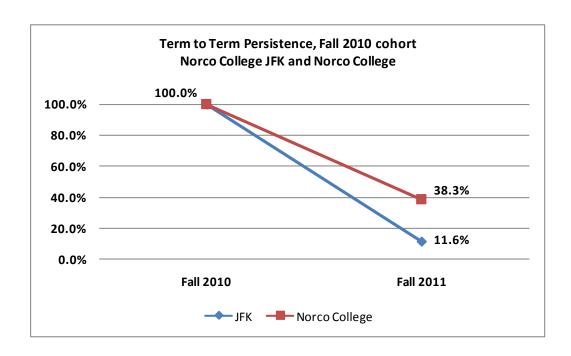
<sup>&</sup>lt;sup>11</sup> The charts on the right include the total number of grades obtained by students in the JFK program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

JFK Only	Fall 2010	Fall 2011
Continuing	100.0%	18.6%
First-Time	100.0%	5.3%
Not applicable (N/A) - Uncollected	100.0%	10.6%
Total	100.0%	11.6%

JFK Only	Fall 2010	Fall 2011
Continuing	70	13
First-Time	19	1
Not applicable (N/A) - Uncollected	369	39
Total	458	53

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

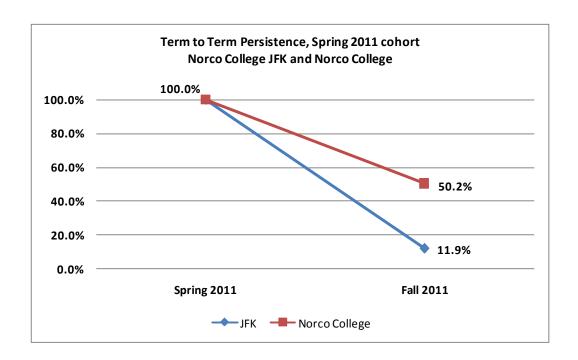


JFK Only	Spring 2011	Fall 2011
Continuing	100.0%	40.8%
First-Time	100.0%	0.0%
Not applicable (N/A) - Uncollected	100.0%	3.2%
Total	100.0%	11.9%

JFK Only	Spring 2011	Fall 2011
Continuing	98	40
First-Time	6	0
Not applicable (N/A) - Uncollected	317	10
Total	421	50

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124



# Veteran's - Norco College

Fall 2011 Demographic data

Veteran's						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	14	10.8%	2	4.8%	16	9.3%
Asian	1	0.8%	10	23.8%	11	6.4%
Hispanic	51	39.2%	15	35.7%	66	38.4%
Native American	0	0.0%	1	2.4%	1	0.6%
Other	10	7.7%	2	4.8%	12	7.0%
White	54	41.5%	12	28.6%	66	38.4%
Total	130	100.0%	42	100.0%	172	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	Veteran's	%	Norco	%	% Difference
African American/Black	16	9.3%	708	7.0%	2.3%
Asian	11	6.4%	830	8.3%	-1.9%
Hispanic	66	38.4%	4,739	47.2%	-8.8%
Native American	1	0.6%	39	0.4%	0.2%
Other	12	7.0%	782	7.8%	-0.8%
White	66	38.4%	2,952	29.4%	9.0%
Total	172	100.0%	10,050	100.0%	

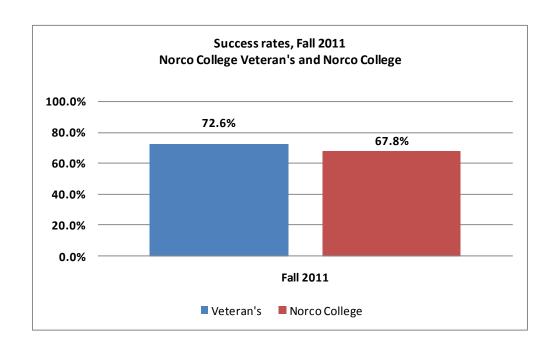
Age	Veteran's	%	Norco	%	% Difference
Under 20	5	2.9%	3,185	31.7%	-28.8%
20 through 24	40	23.3%	3,914	38.9%	-15.7%
25 through 34	97	56.4%	1,799	17.9%	38.5%
35 and over	30	17.4%	1,152	11.5%	6.0%
Total	172	100.0%	10,050	100.0%	

Veteran's Only	Fall 2011
Continuing	73.0%
First-Time	70.8%
Not applicable (N/A) - Uncollected	0.0%
Total	72.6%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

Veteran's Only	Fall 2011
Continuing	470
First-Time	113
Not applicable (N/A) - Uncollected	0
Total	583

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



\_

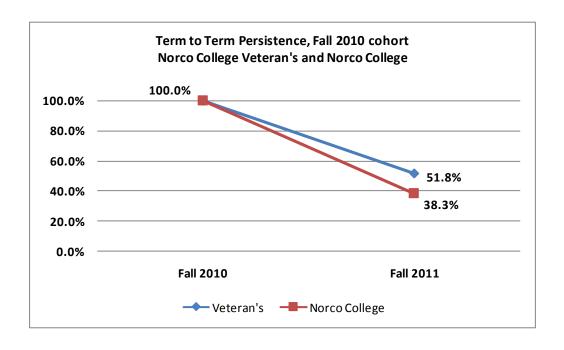
<sup>&</sup>lt;sup>12</sup> The charts on the right include the total number of grades obtained by students in The Veteran's program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

Veteran's Only	Fall 2010	Fall 2011
Continuing	100.0%	62.8%
First-Time	100.0%	15.4%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	51.8%

Veteran's Only	Fall 2010	Fall 2011
Continuing	86	54
First-Time	26	4
Not applicable (N/A) - Uncollected	0	0
Total	112	58

Norco College	Fall 2010	Fall 2011
Continuing	100.0%	37.0%
First-Time	100.0%	46.8%
Not applicable (N/A) - Uncollected	100.0%	10.7%
Total	100.0%	38.3%

Norco College	Fall 2010	Fall 2011
Continuing	7,663	2,839
First-Time	2,527	1,182
Not applicable (N/A) - Uncollected	413	44
Total	10,603	4,065

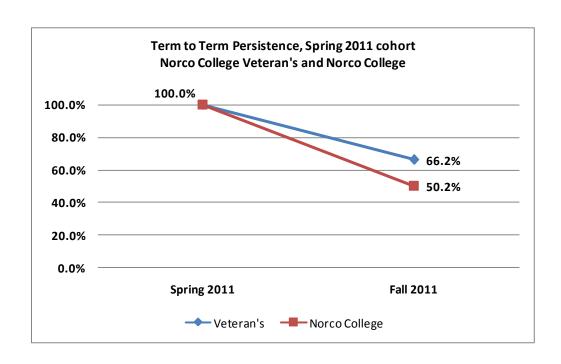


Veteran's Only	Spring 2011	Fall 2011
Continuing	100.0%	66.4%
First-Time	100.0%	65.2%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	66.2%

Veteran's Only	Spring 2011	Fall 2011
Continuing	116	77
First-Time	23	15
Not applicable (N/A) - Uncollected	0	0
Total	139	92

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124



# CalWorks - Norco College

Fall 2011 Demographic data

CalWorks						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	0	0.0%	19	25.0%	19	21.8%
Asian	3	27.3%	3	3.9%	6	6.9%
Hispanic	6	54.5%	37	48.7%	43	49.4%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	1	9.1%	4	5.3%	5	5.7%
White	1	9.1%	13	17.1%	14	16.1%
Total	11	100.0%	76	100.0%	87	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	306	6.6%	402	6.8%	708	7.0%
Asian	417	9.0%	413	7.0%	830	8.3%
Hispanic	2,087	44.8%	2,652	45.0%	4,739	47.2%
Native American	10	0.2%	29	0.5%	39	0.4%
Other	368	7.9%	414	7.0%	782	7.8%
White	1,354	29.1%	1,598	27.1%	2,952	29.4%
Total	4,654	100.0%	5,887	100.0%	10,050	100.0%

Ethnicity	CalWorks	%	Norco	%	% Difference
African American/Black	19	21.8%	708	7.0%	14.8%
Asian	6	6.9%	830	8.3%	-1.4%
Hispanic	43	49.4%	4,739	47.2%	2.3%
Native American	0	0.0%	39	0.4%	-0.4%
Other	5	5.7%	782	7.8%	-2.0%
White	14	16.1%	2,952	29.4%	-13.3%
Total	87	100.0%	10,050	100.0%	

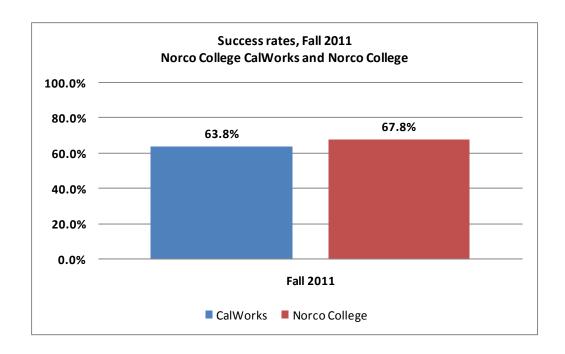
Age	CalWorks	%	Norco	%	% Difference
Under 20	5	5.7%	3,185	31.7%	-25.9%
20 through 24	27	31.0%	3,914	38.9%	-7.9%
25 through 34	29	33.3%	1,799	17.9%	15.4%
35 and over	26	29.9%	1,152	11.5%	18.4%
Total	87	100.0%	10,050	100.0%	

CalWorks Only	Fall 2011
Continuing	62.7%
First-Time	67.7%
Not applicable (N/A) - Uncollected	0.0%
Total	63.8%

Norco College	Fall 2011
Continuing	67.3%
First-Time	69.0%
Not applicable (N/A) - Uncollected	74.9%
Total	67.8%

CalWorks Only	Fall 2011
Continuing	65
First-Time	44
Not applicable (N/A) - Uncollected	0
Total	109

Norco College	Fall 2011
Continuing	17,320
First-Time	4,795
Not applicable (N/A) - Uncollected	517
Total	22,632



-

<sup>&</sup>lt;sup>13</sup> The charts on the right include the total number of grades obtained by students in the CalWorks program at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

CalWorks Only	Spring 2011	Fall 2011
Continuing	100.0%	77.6%
First-Time	100.0%	81.8%
Not applicable (N/A) - Uncollected	100.0%	100.0%
Total	100.0%	79.2%

CalWorks Only	Spring 2011	Fall 2011
Continuing	49	38
First-Time	22	18
Not applicable (N/A) - Uncollected	1	1
Total	72	57

Norco College	Spring 2011	Fall 2011
Continuing	100.0%	52.4%
First-Time	100.0%	47.3%
Not applicable (N/A) - Uncollected	100.0%	4.8%
Total	100.0%	50.2%

Norco College	Spring 2011	Fall 2011
Continuing	8,760	4,591
First-Time	1,090	516
Not applicable (N/A) - Uncollected	355	17
Total	10,205	5,124

