

## INSTITUTION-SET STANDARDS-2013

In response to ACCJC's requirement to establish institution-set standards, Norco College produced the following five Institution Set Standards (ISS) for 2013. The process for establishing the ISS began by selecting the most common institutional indicators for student achievement and learning, and methodology for each. The ISS were then vetted through the strategic planning process. This began with a vigorous review and discussion by the Institutional Strategic Planning Council (ISPC). After two readings and some modification the ISS received approval from ISPC on May 1, 2013. Then the ISS were reviewed by the Committee of the Whole (COTW), and received approval on May 28, 2013. At present the ISS are being integrated into institutional data on enrolled students and graduates as evidenced on Norco's Institutional Research Website (<http://www.norcocollege.edu/about/academic-affairs/Pages/Research.aspx>).

1. Institution-set standard for student course completion (success) rate: 64.4%  
*Methodology: Determined the average success rate over the past 5 years and identified the percent that was one standard deviation below that mean.*
2. Institution-set standard for student retention percentage: 36.2%  
*Methodology: Determined the average fall-to-fall retention (persistence) rate over the past 5 years and identified the percent that was one standard deviation below that mean.*
3. Institution-set standard for student degree completion: The institution standard is the percentage of new students who complete a degree within 6 years: 10.5%  
*Methodology: Identified 5 successive years of new students (starting in 2002) calculated the mean and identified the percent that was one standard deviation below that mean.*
4. Institution-set standard for student transfer to 4-year colleges/universities: The institution standard is the percentage of new students who transfer to a 4-yr institution within 6 years: 18.4%  
*Methodology: Identified 4 successive years of new students (starting in 2003) calculated the mean and identified the value one standard deviation below that mean.*
5. Institution-set standard for student certificate completion: The institution standard is the percentage of new students who complete a certificate within 6 years: 5.6%  
*Methodology: Identified 5 successive years of new students (starting in 2002) calculated the mean and identified the value one standard deviation below that mean.*