

Technology Survey (Faculty) 2020

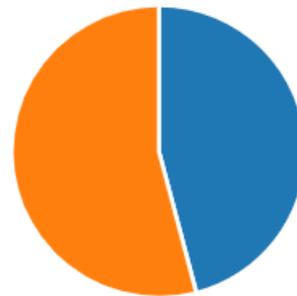
122
Responses

13:10
Average time to complete

Active
Status

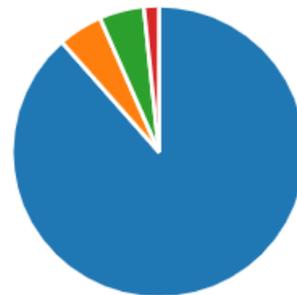
1. Are you full-time or part-time?

● Full time	56
● Part-time	66



2. What is your access to a computer at home?

● Own a computer	108
● Share a computer	6
● Borrowing a computer	6
● Use another technology device...	2



3. Did you get a laptop from Norco College during the current online transition?

● Yes	15
● No	107



4. If you answered No to Question 3, what was the reason?

● I already have a computer to u...	86
● I didn't know that laptops wer...	6
● I was unable to get to campus...	3
● I didn't know where to go to g...	0
● Other	7



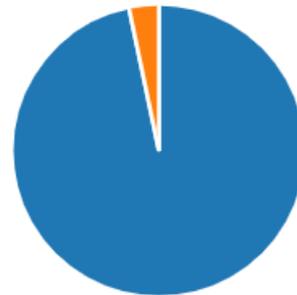
5. Have you made the transition to online teaching successfully?

● Yes	115
● No	7



6. Are you using Canvas?

● Yes	118
● No	4



7. What help/training do you need with Canvas?

78
Responses

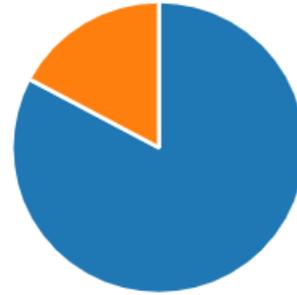
Latest Responses

"I would like to see the Templates that are approved by Norco to be ab...

"I have done quizzes successfully, but I have other questions to make t...

8. Are you using the Office 365 online or desktop apps (through GO.RCCD.EDU)?

● Yes	101
● No	21



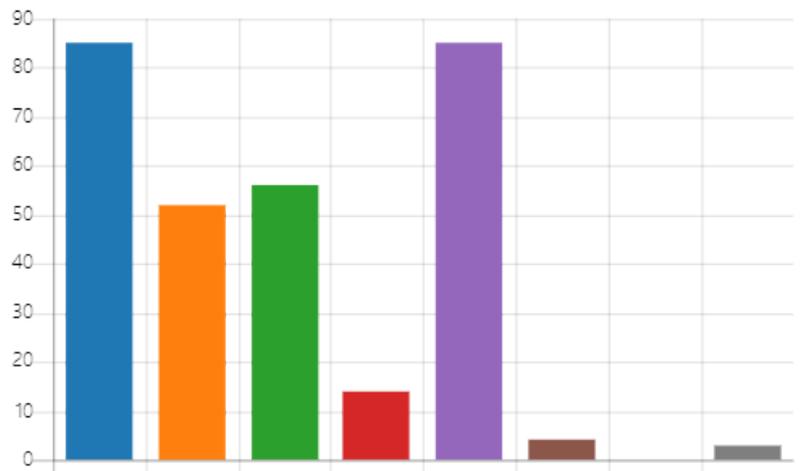
9. If you answered No to Question 8, what was the reason?

● I didn't know about Office 365	6
● I don't have a need to use Offi...	8
● I don't know how to access or ...	2
● I'm using something else (suc...	6



10. How do you store your course documents?

● Canvas	85
● Cloud drive (i.e., Microsoft On...	52
● External drive (i.e., flash drive, ...	56
● College computer	14
● Personal computer	85
● Norco College website	4
● CD/DVD	0
● Other	3



11. Are you using VDI (Virtual Desktop Infrastructure) to access certain programs or file-shares?

● Yes	23
● No	99



12. If you answered Yes to Question 11, do you have any questions or can you specify any issues regarding VDI?

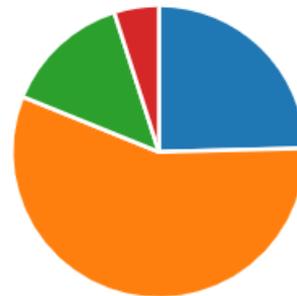
21

Responses

Latest Responses

13. If you are using a district-owned computer at home (or when you were using your computer on campus), how satisfied are or were you with the performance of the computer?

● Very satisfied	30
● Satisfied	69
● Dissatisfied	17
● Very dissatisfied	6



14. If you answered Dissatisfied or Very dissatisfied, why are or were you dissatisfied?

26

Responses

Latest Responses

15. If you are currently using a district-owned computer at home, are you experiencing problems with it or is it outdated for your needs?

● Yes	9
● No	36



16. If you answered Yes to Question 15, please specify.

11
Responses

Latest Responses

17. Are you equipped with adequate technology to fit your teaching needs?

● Yes	91
● No	31



18. If you answered No to Question 17, please specify.

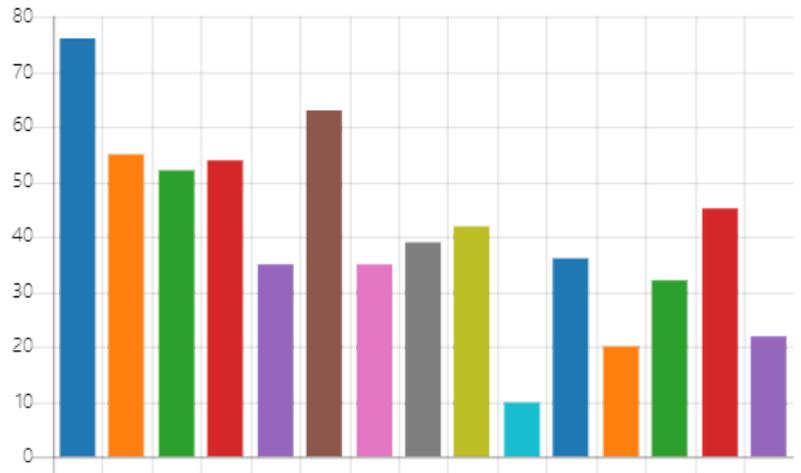
36
Responses

Latest Responses

"As stated above: Templates for setting up an online course: front or h..."

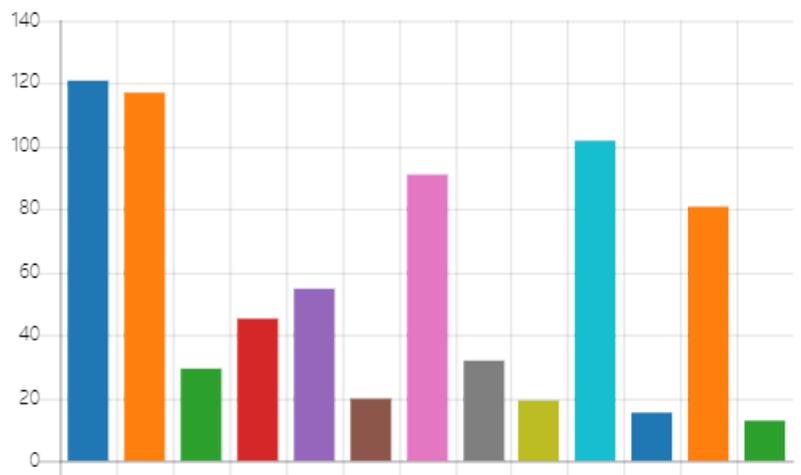
19. What technology would you like to see implemented for online teaching?

● E-Books or E-Textbooks	76
● Microsoft Office 365 (includes ...	55
● Adobe Creative Cloud (includi...	52
● Laptops	54
● Tablets	35
● Online tutoring	63
● Teacher website	35
● Text messaging apps	39
● E-Mail	42
● LinkedIn Learning	10
● Online study groups via social...	36
● Windows 10	20
● Newer computer	32
● Dual monitors	45
● Other	22



20. What technology do you use or have you used?

● Canvas	121
● Zoom	117
● Microsoft Teams	29
● Microsoft SharePoint (docume...	45
● Online Library database (e-bo...	55
● LinkedIn Learning (formerly Ly...	20
● Data software (Microsoft Offic...	91
● Class-related Software (Photos...	32
● Net Tutor	19
● Internet	102
● Teacher website	15
● Norco College website	81
● Other	13



21. Does Norco College provide sufficient technical support?

● Yes	105
● No	17



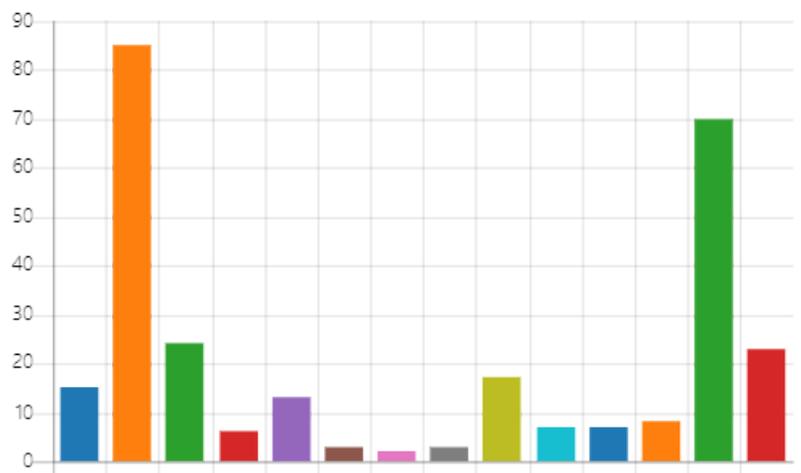
22. What would enhance technical support services?

● Need an onsite help desk for t...	30
● Need more human resources ...	32
● Need better catalog of equip...	22
● Other	38



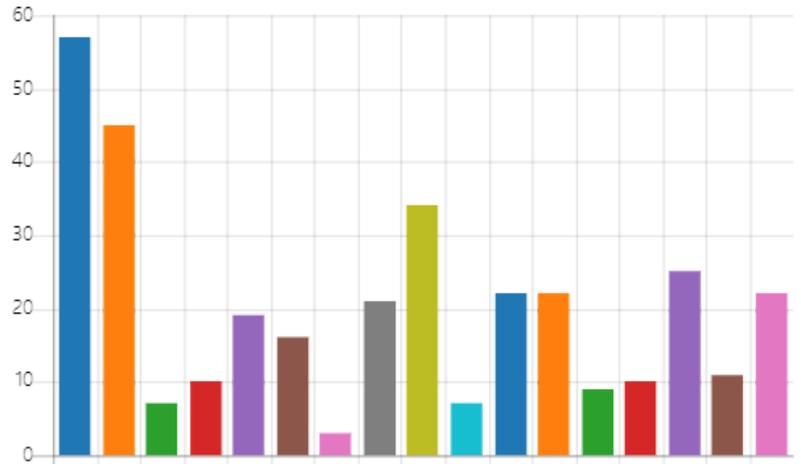
23. What type of technology training have you received within this academic year?

● Adobe Creative Cloud (include...	15
● Canvas	85
● Concur	24
● ConexED/Cranium Cafe	6
● EduNav	13
● etrieve	3
● Galaxy	2
● LinkedIn Learning tutorials	3
● Office 365 (includes Excel, Wo...	17
● Setting up your home office	7
● SharePoint Server (for web pa...	7
● VDI	8
● Zoom	70
● Other	23



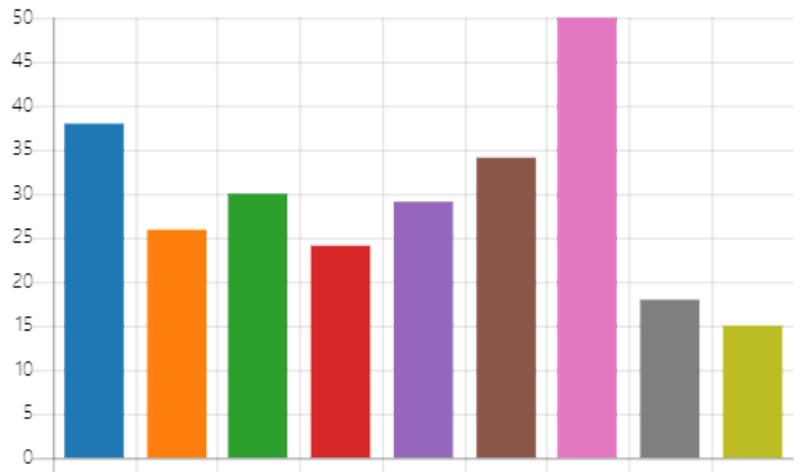
24. Which technology webinars would you be interested in attending?

● Adobe Creative Cloud (include...	57
● Canvas	45
● Concur	7
● Colleague (Datatel)	10
● EduNav	19
● etrieve (e-forms program)	16
● Galaxy	3
● LinkedIn Learning	21
● Office 365 (includes Excel, Wo...	34
● ServiceDesk	7
● Setting up your home office	22
● SharePoint Server (for web pa...	22
● WebAdvisor	9
● Windows 10 Basics	10
● Zoom	25
● 25Live	11
● Other	22



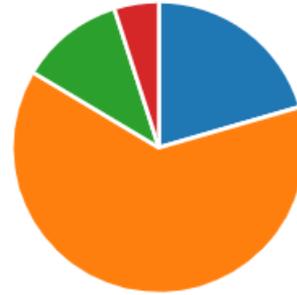
25. Which Office 365 app would you be interested in attending training?

● Excel	38
● Forms	26
● OneNote	30
● Outlook	24
● PowerPoint	29
● SharePoint (document sharing...)	34
● Teams	50
● Word	18
● Other	15



26. How satisfied are you with the Norco College website?

Very satisfied	25
Satisfied	77
Dissatisfied	14
Very dissatisfied	6



27. If you answered Dissatisfied or Very dissatisfied, why were you dissatisfied?

23

Responses

Latest Responses

28. What changes would you make to enhance the Norco College website?

45

Responses

Latest Responses

29. Any additional comments/questions about technology resources at Norco College?

33

Responses

Latest Responses