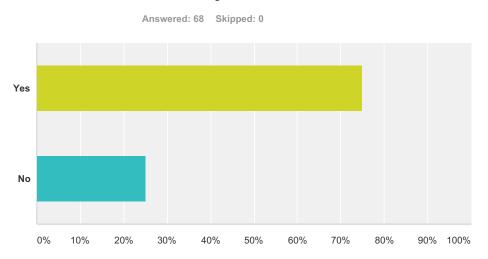
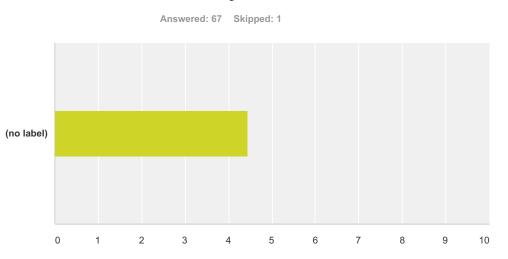
Lynda.com User Satisfaction Survey 2017

Q1 Did you watch any videos on Lynda.com since January 1, 2017?



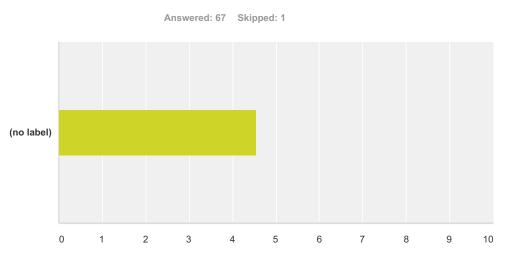
Answer Choices	Responses
Yes	75.00% 51
No	25.00% 17
Total	68

Q2 On a scale of one to five, how useful was it? Did it meet your needs?



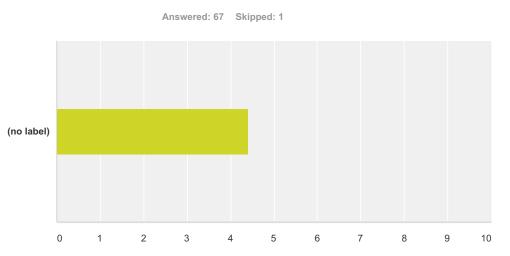
	Not useful	(no label)	(no label)	(no label)	Very useful	Total	Weighted Average
(no label)	5.97%	1.49%	8.96%	8.96%	74.63%		
	4	1	6	6	50	67	4.45

Q3 On a scale of one to five, how convenient was it to use the service?



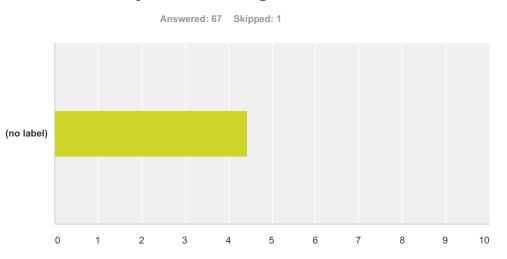
	Not convenient	(no label)	(no label)	(no label)	Very convenient	Total	Weighted Average
(no label)	4.48%	0.00%	5.97%	14.93%	74.63%		
	3	0	4	10	50	67	4.55

Q4 On a scale of one to five, how would you rate the quality of the course(s) you took?



	Not good	(no label)	(no label)	(no label)	Very good	Total	Weighted Average
(no label)	4.48%	0.00%	11.94%	17.91%	65.67%		
	3	0	8	12	44	67	4.40

Q5 On a scale of one to five, how likely are you to use it again?



	Not likely	(no label)	(no label)	(no label)	Very likely	Total	Weighted Average
(no label)	7.46%	0.00%	7.46%	11.94%	73.13%		
	5	0	5	8	49	67	4.43

Q6 Any additional comments?

Answered: 27 Skipped: 41

#	Responses	Date
1	The best!	5/5/2017 6:34 PM
2	Lynda.com is really for those student looking to get ahead in the field they are study.i would definitely recommend Lynda.com to other student just for the advantage that it gives you as a student.	5/3/2017 11:59 PM
3	This is by far the best service you offer.	5/3/2017 5:35 PM
4	It's a great resource. Quick and easy to follow. Thank you!	4/26/2017 11:29 PM
5	Great tool. Thanks for offering it to us.	4/26/2017 12:52 PM
6	no	4/25/2017 2:42 AM
7	very helpful and easy to use	4/25/2017 1:24 AM
8	Lynda.com is an incredible resource. Internet courses are the future and having a free resource like this available is really convenient. Its like having a class on the go and the content is just as in depth as a college course. As a full time student and worker this is a convenient method to learn new material. It can be used as the main resource to learn a topic because of the great quality of the content. It can also be used to brush up on previous knowledge or present courses.	4/21/2017 1:01 PM
9	love this service!	4/18/2017 3:17 AM
10	Lynda is so helpful and a great resource to equip me in meeting my my career goals.	4/17/2017 4:41 AM
11	It's fantastic	4/10/2017 6:17 AM
12	Since downloading the Lynda app I have used it nearly every day	4/5/2017 3:24 AM
13	Is there a way to get questions answered	4/5/2017 1:52 AM
14	I would love to take more time for school, but my financial situation is very difficult and I have to work to pay my bills, and I constantly work over time. Having Lynda.com resources available makes a huge difference, because I can spend more time on concepts or subjects that I find difficult to understand.	4/4/2017 1:12 PM
15	These Video have been a great asset to my classroom books. Very nice service	4/4/2017 4:49 AM
16	Very helpful for my classes.	4/4/2017 4:28 AM
17	Lynda is a great website to educate yourself on many subjects that are useful today. Anywhere to programming to photography and social marketing. I believe every student should be using Lynda and being more familiar with all the resources provided on their website.	4/4/2017 3:03 AM
18	Why is it sooo expensive to attend a jr. college? :(4/3/2017 11:22 PM
19	LOVE IT! I'm so thankful I could use this service. Thank you RCC!	4/3/2017 2:22 PM
20	This service is great for those of us in the graphic design program.	4/3/2017 2:08 PM
21	I don't know of any other place I can learn advanced Excel or PHP, prep for Microsoft certification, check out networking, etc. at this price. This is a phenomenal resource and I absolutely love it! Thank you!	4/3/2017 9:25 AM
22	Bullshit!	4/3/2017 8:08 AM
23	Lynda is fantasticI wouldn't have been able to afford to access the wonder-filled array of learning tools is a tremendous valueplease keep itthank you so much:)	4/3/2017 7:59 AM
24	Lynda.com is very useful and has helped me tremendously. Thank you for offering the service to students.	4/3/2017 7:38 AM
25	I love Lynda.com. thank you for introducing me to this service. I even recommend it to others.	4/3/2017 7:38 AM
26	Please continue to provide our students and faculty access to Lynda.com!	4/3/2017 7:21 AM
27	Lynda.com has helped me reach all of my educational goals.	4/3/2017 7:19 AM