Technology Survey (Staff) 2023

21	06:01	Active
Responses	Average time to complete	Status

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1. What is your work status?

🔵 Full-time	18
🟠 Part-time	3

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2. Select your department.

🔵 Academic Affairs	4
🟠 Business Services	5
🟢 Planning & Development (form...	2
🔴 Student Services	10
🟣 President's Office	0

3. What type of technology do you primarily use for your work?

🔵	District computer	17
🟠	Personal computer or laptop	0
🟢	Borrowed laptop from Norco Co…	1
🔴	District tablet	0
🟣	Personal tablet	0
🟤	District cellphone/smartphone	2
🟣	Personal smartphone	0
⚪	Hotspot	0
🟡	Other	1
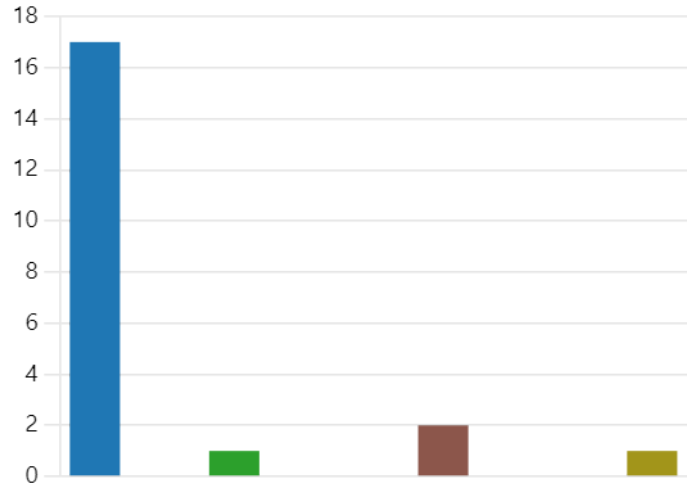
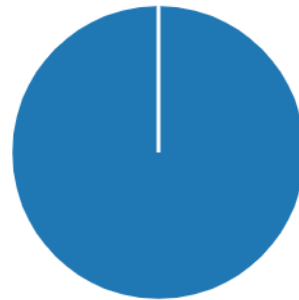4. Have you switched from using a desktop computer to a laptop/docking station setup?

🔵	Yes	9
🟠	No	12
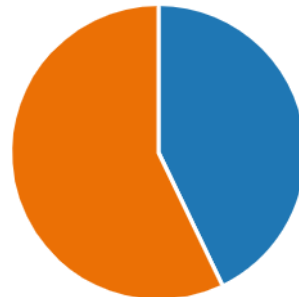
5. Do you use Canvas to post information for your department?

🔵	Yes	1
🟠	No	20

6. If you answered Yes to Question 5, how satisfied are you with Canvas?

🔵 Very satisfied	1	
🟠 Somewhat satisfied	0	
🟢 Somewhat dissatisfied	0	
🔴 Very dissatisfied	0	

7. Are you using the Office 365 apps through myapplications.microsoft.com (formerly GO.RCCD.EDU)?

🔵 Yes	19	
🟠 No	2	

8. If you answered No to Question 7, what was the reason?

🔵 I didn't know about Office 365	0	
🟠 I don't have a need to use Offic...	0	
🟢 I don't know how to access or u...	1	
🔴 I'm using something else (such ...	0	

9. How do you store your work files?

🔵	Cloud drive (i.e., Microsoft One...	13
🟠	External drive (i.e., flash drive, U...	4
🟢	College computer hard drive	12
🔴	Personal computer	0
🟣	Server (i.e., file-shares)	9
🟤	Norco College website	0
🩷	Other	0
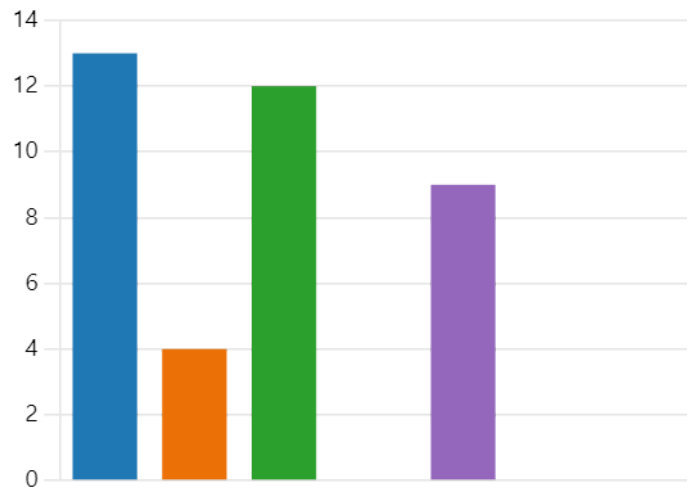
10. Do you need help transferring your files to a cloud-based solution (such as Microsoft OneDrive)?

🔵	Yes	4
🟠	No	17

11. How satisfied are you with the performance of your district-provided computer?

🔵	Very satisfied	5
🟠	Satisfied	15
🟢	Dissatisfied	1
🔴	Very dissatisfied	0

12. If you answered Dissatisfied or Very dissatisfied to Question 11, why are you dissatisfied? Are you experiencing problems with it or is it outdated for your needs?

<div align="center">

1

Responses

</div>

Latest Responses

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13. How satisfied are you with the speed/access to the College network (either on WiFi or wired)?

🔵 Very satisfied	3	
🟠 Satisfied	16	
🟢 Dissatisfied	2	
🔴 Very dissatisfied	0	

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14. If you answered Dissatisfied or Very dissatisfied to Question 13, why were you dissatisfied? Please specify.

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Responses

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Latest Responses

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15. Does Norco College provide sufficient technical support?

|		
🔵 Yes	18	
🟠 No	3	

16. What would enhance technical support services?

- 🔵 Need an onsite help desk for tro... 12
- 🟠 Need more human resources or... 6
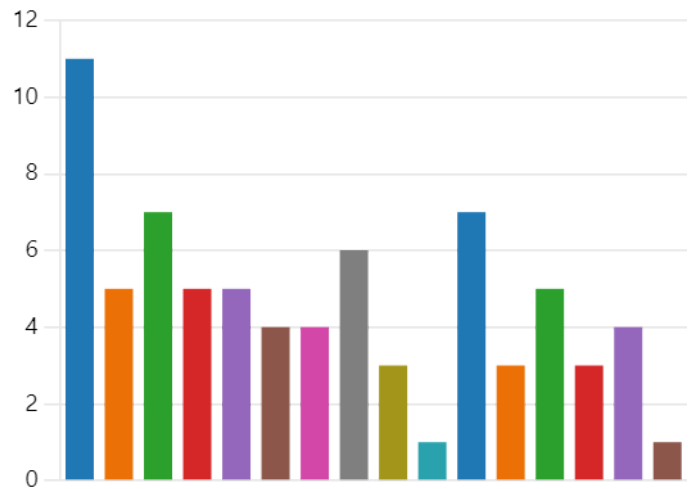- 🟢 Need better catalog of equipme... 6
- 🔴 Other 5

17. What type of technology training have you received within this academic year?

- 🔵 Adobe Creative Cloud (includes ... 2
- 🟠 Adobe Sign (Adobe Sign is not i... 4
- 🟢 Canvas 0
- 🔴 Concur 9
- 🟣 EduNav 1
- 🟤 etrieve 2
- 🟣 Galaxy 10
- ⚫ LinkedIn Learning 2
- 🟡 Office 365 (includes Excel, Word... 2
- 🔵 SharePoint Server (for web page... 0
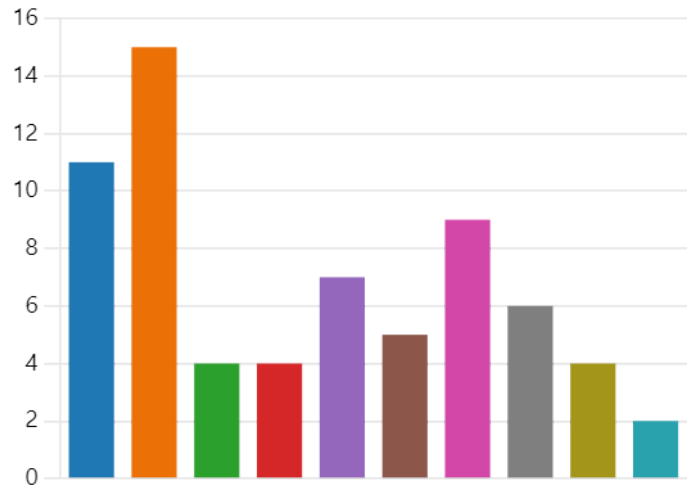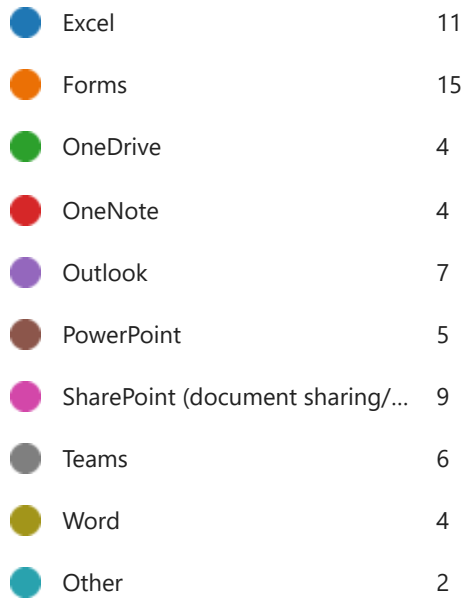- 🔵 VDI 0
- 🟠 Zoom 0
- 🟢 Other 8
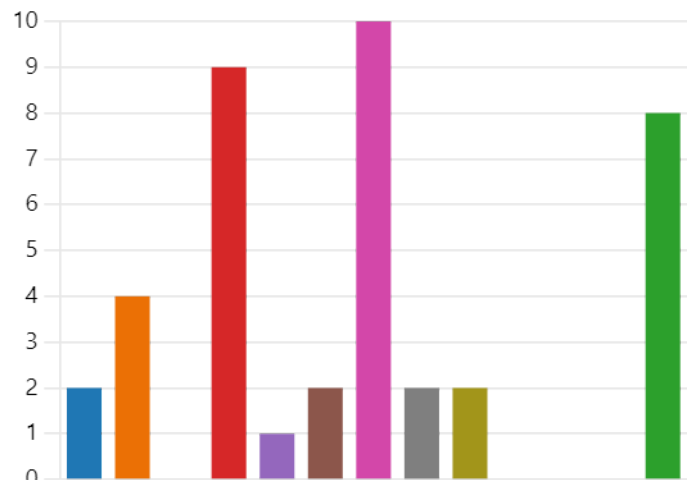
18. Which technology workshops would you be interested in attending?

- 🔵 Adobe Creative Cloud (includes ...   11
- 🟠 Adobe Sign (Adobe Sign is not i...   5
- 🟢 Canvas   7
- 🔴 Concur   5
- 🟣 Colleague (Datatel)   5
- 🟤 EduNav   4
- 🌸 etrieve   4
- ⚪ Galaxy   6
- 🟡 LinkedIn Learning   3
- 🔵 Mediasite   1
- 🔵 Office 365 (includes Excel, Word...   7
- 🟠 PathMaker   3
- 🟢 ServiceDesk   5
- 🔴 SharePoint Server (for web page...   3
- 🟣 25Live   4
- 🟤 Other   1

19. Which Office 365 app would you be interested in attending training?

🔵	Excel	11
🟠	Forms	15
🟢	OneDrive	4
🔴	OneNote	4
🟣	Outlook	7
🟤	PowerPoint	5
🟣	SharePoint (document sharing/...	9
⚪	Teams	6
🟡	Word	4
🔵	Other	2

20. Any additional comments/questions about technology resources at Norco College?

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Responses

Latest Responses
"*I try to attend most trainings even if I'm proficient. I like to tak...*"