Technology Survey (Faculty) 2021

90	**11:45**	**Active**
Responses	Average time to complete	Status

1. Are you full-time or part-time?

💡 Insights

🔵	Full time	52
🟠	Part-time	38

2. What is your access to a computer at home?

💡 Insights

🔵	Own a computer	70
🟠	Share a computer	3
🟢	Borrowing a computer	16
🔴	Use another technology devic...	1
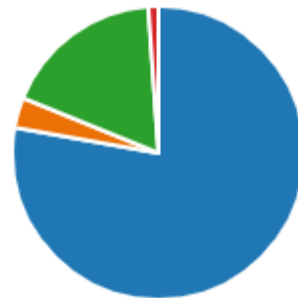
3. Did you borrow a laptop and/or desktop computer from Norco College while working remotely?

💡 Insights

🔵	Yes	30
🟠	No	60

4. If you answered No to Question 3, what was the reason?

🔵	I already have a computer to ...	48
🟠	I didn't know that computers ...	4
🟢	I was unable to get to campus...	1
🔴	I didn't know where to go to g...	0
🟣	Other	7

5. Do you use Canvas?

🔵	Yes	85
🟠	No	5

6. If you answered Yes to Question 5, how satisfied are you with Canvas?

🔵	Very satisfied	53
🟠	Somewhat satisfied	27
🟢	Neither satisfied nor dissatisfied	2
🔴	Somewhat dissatisfied	2
🟣	Very dissatisfied	1

7. What help/training do you need with Canvas?

Latest Responses

"Adjusting due dates more accurately. When I course copy the dates ar...

"None at this time."

"grade book setting. too complicated. need simple way in assessing per...

16 respondents (**29**%) answered **Canvas** for this question.

training and availability
user of Canvas   canvas technology
                        Canvas design   canvas template
basic training   Canvas training   training
Canvas gradebook   course   Canvas
Canvas Quiz   training canvas Canvas support
Advanced training   discussion board
accesibility training   Canvas Community   Canvas Studio
                                           training on using Turnitin

8. Are you using the Office 365 online or desktop apps through myapplications.microsoft.com (formerly GO.RCCD.EDU)?

Insights

🔵	Yes	75
🟠	No	15

9. If you answered No to Question 8, what was the reason?

🔵	I didn't know about Office 365	2
🟠	I don't have a need to use Offi...	6
🟢	I don't know how to access or ...	3
🔴	I'm using something else (suc...	4

10. How do you store your course documents?

🔵	Canvas	57
🟠	Cloud drive (i.e., Microsoft On...	45
🟢	External drive (i.e., flash drive, ...	38
🔴	College computer	25
🟣	Personal computer	55
🟤	Norco College website	0
🟣	CD/DVD	0
⚫	Other	3
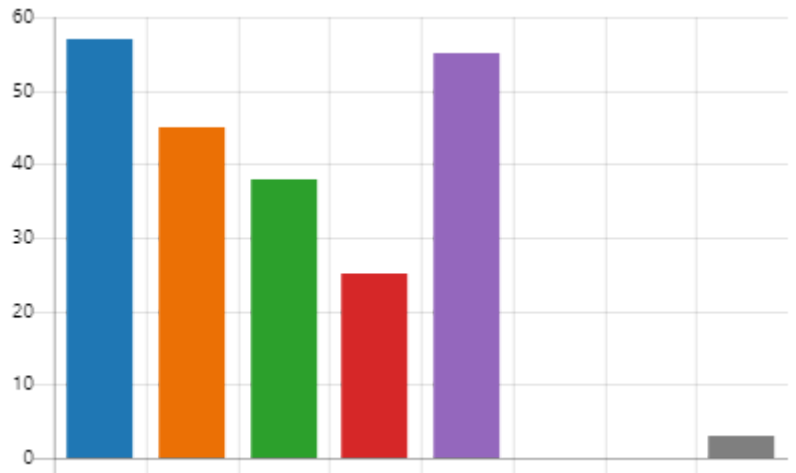
11. Are you using VDI (Virtual Desktop Infrastructure) to access certain programs or file-shares?

💡 Insights

🔵	Yes	21
🟠	No	69

12. If you answered Yes to Question 11, do you have any questions or can you specify any issues regarding VDI?

16 🎨 Insights
Responses

Latest Responses
"N/A"

6 respondents (38%) answered VDI for this question.

inability
flashdrive best program continually logs tab
open SARS and EduNav
desktop student VDI program work less flexible
start login VDI is clunky VDI is a pain Adobe
information online work Colleague and OnBase annoying

13. If you are using a district-owned computer at home (or when you were using your computer on campus), how satisfied are or were you with the performance of the computer?

🔵	Very satisfied	21
🟠	Satisfied	50
🟢	Dissatisfied	12
🔴	Very dissatisfied	7

14. If you answered Dissatisfied or Very dissatisfied to Question 13, why are or were you dissatisfied?

💡 Insights

26

Responses

Latest Responses

"The computers in the IT 210 and 211 are very slow."

"I'm not currently using a district-owned computer but I've heard they ...

"too old too slow"

13 respondents (**50**%) answered **computer** for this question.

Adobe Photoshop
worked better
Apple computer
Slow and old
worked correctly
personal laptop
use
laptop
students
students on Zoom
not able computer in my office
computer slow
worked
Question
slow for SolidWorks
old computer
desktop computer
district computer
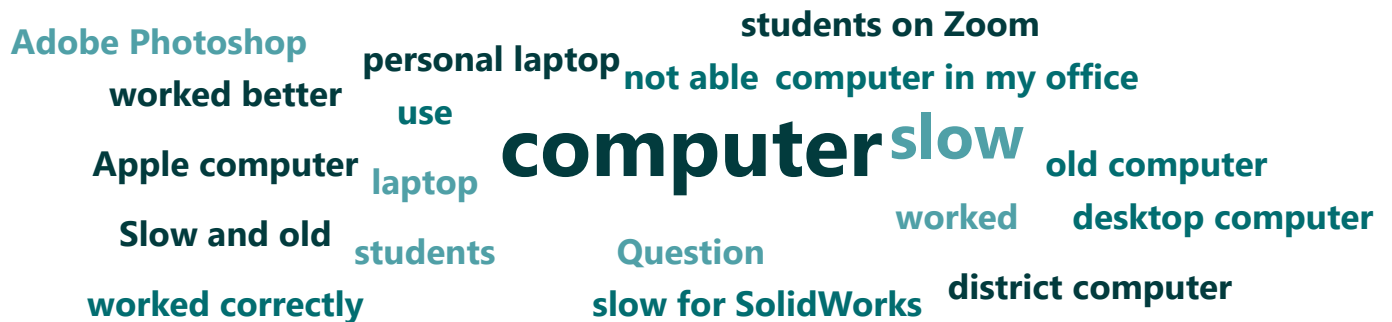
15. If you are currently using a district-owned computer at home, are you experiencing problems with it or is it outdated for your needs?

🔵	Yes	14
🟠	No	31

16. If you answered Yes to Question 15, please specify.

18

Responses

Latest Responses

"*N/A*"

3 respondents (**17**%) answered **screen** for this question.

touch-screen   No issues   **camera**   **Zoom meetings** **personal laptop**

larger screen **issues**   **screen**   **problem** larger files

high quality **Surface Pro**   **constant restart**

programs   **laptop**   **Zoom** double screen

Word   **students on Zoom**

upgrading programs

17. Are you equipped with adequate technology to fit your teaching needs?

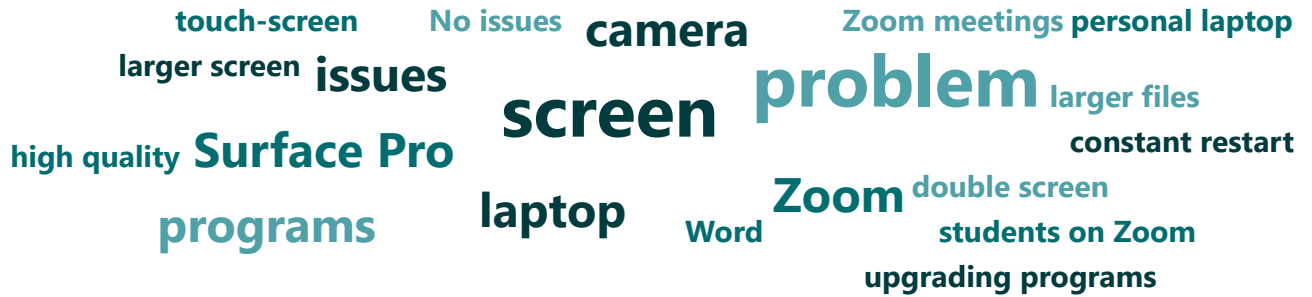Insights

🔵 Yes	72
🟠 No	18
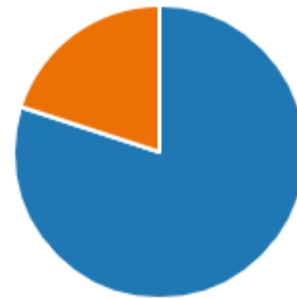
18. If you answered No to Question 17, please specify.

23 Insights

Responses

Latest Responses

"*Adobe and other programs would be helpful*"

"*N/A*"

8 respondents (**35**%) answered **needs** for this question.

replacement computer

noise   **Old computer**   lecture videos **computer in WEQ**

camera   **needs**   **computer** desktop computer

office computer laptop

day job   headset   issued personal webcam

working very simply   microphone   working properly

video production

19. What technology would you like to see implemented for online teaching?

Legend		Count
🔵	E-Books or E-Textbooks	47
🟠	Microsoft Office 365 (includes ...	39
🟢	Adobe Creative Cloud (includi...	37
🔴	Laptops	33
🟣	Tablets	24
🟤	Online tutoring	33
🩷	Teacher website	21
⚪	Text messaging apps	26
🟡	E-Mail	25
🔵	LinkedIn Learning	9
🔵	Online study groups via social...	24
🟠	Windows 10	11
🟢	Newer computer	20
🔴	Dual monitors	32
🟣	Other	17
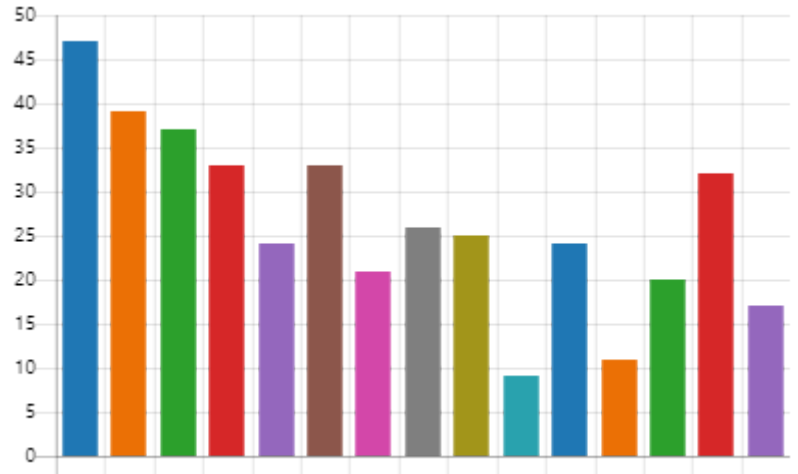
20. What technology do you use or have you used?

Legend		Count
🔵	Canvas	84
🟠	Zoom	89
🟢	Microsoft Teams	44
🔴	Microsoft SharePoint (docume...	36
🟣	Online Library database (e-bo...	40
🟤	LinkedIn Learning (formerly Ly...	14
🩷	Data software (Microsoft Offic...	59
⚪	Class-related Software (Photo...	19
🟡	Net Tutor	13
🔵	Internet	76
🔵	Teacher website	9
🟠	Norco College website	67
🟢	Other	8
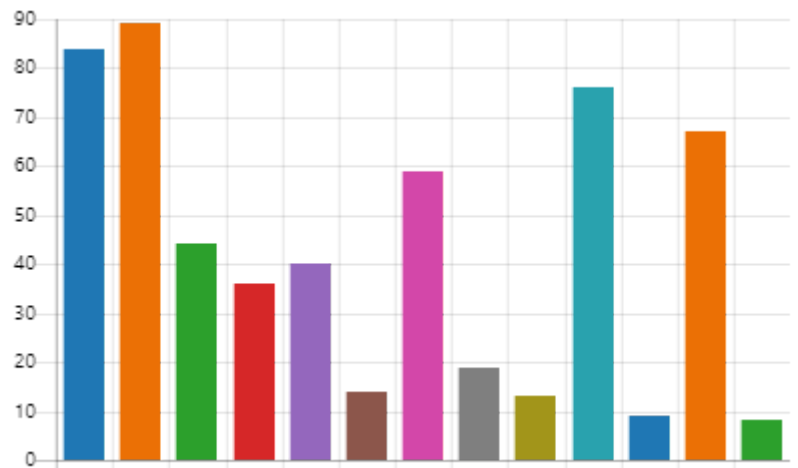
21. Does Norco College provide sufficient technical support?

🔵 Yes	80
🟠 No	10

22. What would enhance technical support services?

🔵 Need an onsite help desk for t...	23
🟠 Need more human resources ...	30
🟢 Need better catalog of equip...	13
🔴 Other	24
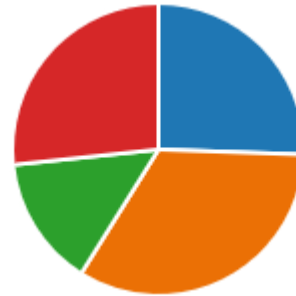
23. What type of technology training have you received within this academic year?

🔵 Adobe Creative Cloud (include...	10
🟠 Canvas	59
🟢 Concur	16
🔴 ConexED/Cranium Cafe	6
🟣 EduNav	14
🟤 etrieve	7
🟣 Galaxy	3
⚫ LinkedIn Learning tutorials	7
🟡 Office 365 (includes Excel, Wo...	14
🔵 Setting up your home office	5
🔵 SharePoint Server (for web pa...	4
🟠 VDI	9
🟢 Zoom	29
🔴 Other	13
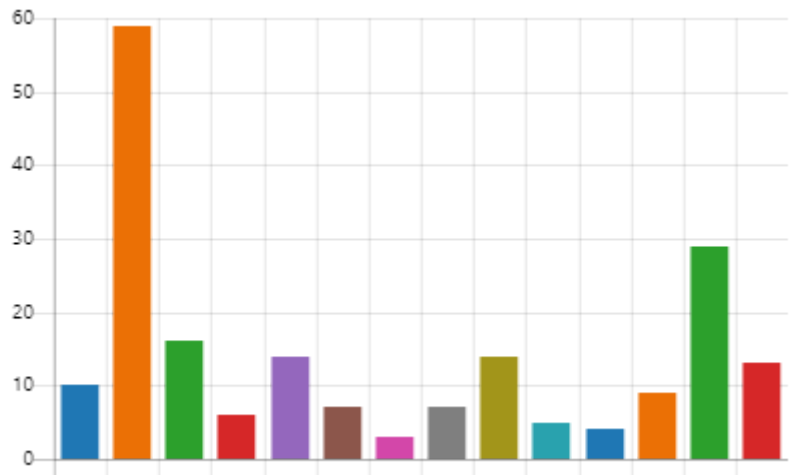
24. Which technology webinars would you be interested in attending?

🔵 Adobe Creative Cloud (include...	38
🟠 Canvas	38
🟢 Concur	9
🔴 Colleague (Datatel)	7
🟣 EduNav	16
🟤 etrieve (e-forms program)	10
🟣 Galaxy	4
⚫ LinkedIn Learning	13
🟡 Office 365 (includes Excel, Wo...	27
🔵 ServiceDesk	7
🔵 Setting up your home office	12
🟠 SharePoint Server (for web pa...	16
🟢 WebAdvisor	6
🔴 Windows 10 Basics	6
🟣 Zoom	19
🟤 25Live	6
🟣 Other	13
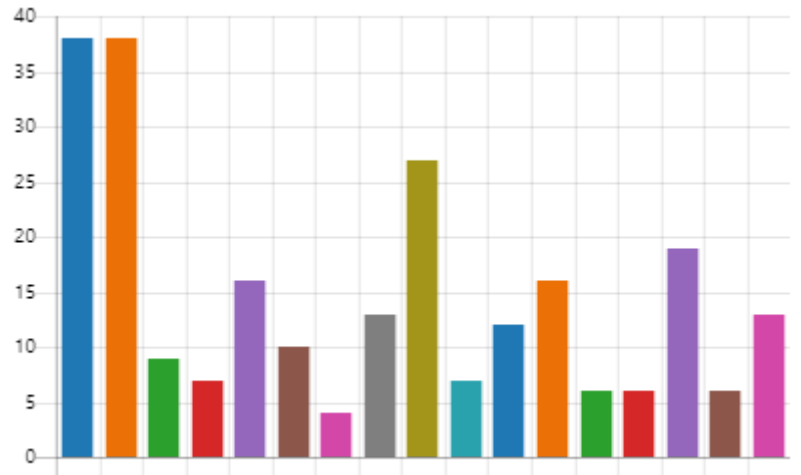
25. Which Office 365 app would you be interested in attending training?

🔵 Excel	34
🟠 Forms	30
🟢 OneNote	19
🔴 Outlook	24
🟣 PowerPoint	25
🟤 SharePoint (document sharing...	35
🟣 Teams	28
⚫ Word	15
🟡 Other	11
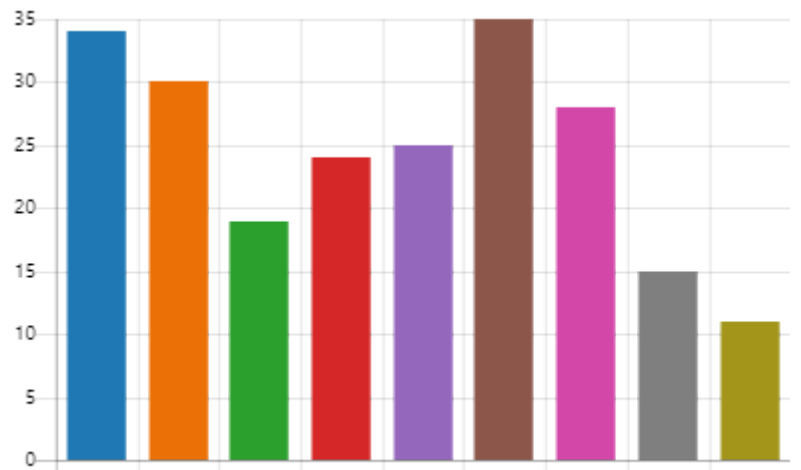
26. How satisfied are you with the Norco College website?

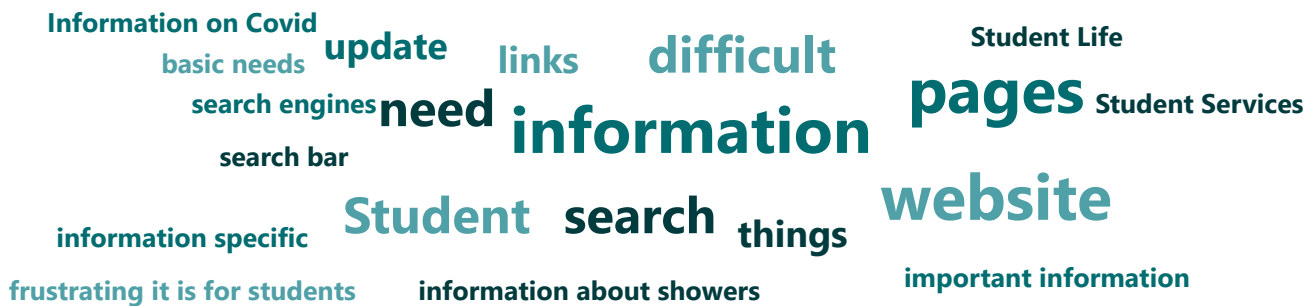|		
🔵	Very satisfied	21
🟠	Satisfied	55
🟢	Dissatisfied	11
🔴	Very dissatisfied	3

27. If you answered Dissatisfied or Very dissatisfied to Question 26, why were you dissatisfied?

19 💡 Insights

Responses

Latest Responses

"*N/A*"

5 respondents (**26**%) answered **information** for this question.

Information on Covid
basic needs **update** links **difficult** Student Life
search engines **need** **pages** Student Services
search bar **information**
information specific **Student** **search** things **website**
frustrating it is for students information about showers **important information**

28. What changes would you make to enhance the Norco College website?

34 💡 Insights

Responses

Latest Responses

"*Add more options to the top ribbon so that we don't need to search fo...*"

"*None come to mind at this time.*"

9 respondents (**26**%) answered **pages** for this question.

listings students group of ten students Associate faculty
students in mind **website** College website
search function **search** **pages** **students** student testimonies
faculty Student Life
students stories Norco College **links** faculty members
information on our website Trainings on our website students into the portal

29. Any additional comments/questions about technology resources at Norco College?

15 Insights
Responses

Latest Responses

"N/A"

3 respondents (20%) answered **support** for this question.

letter-by-letter
instead of having   classes   **training**   **help**
exam on Canvas
multiple choice   Norco   **support** faculty   choice exam
easily found   **workshops**
laptops for students   **technology resources**   faculty and Associate
exam questions   support people   time to time   equation-by-equation