

# Technology Survey (Faculty) 2020

**122**  
Responses

**13:10**  
Average time to complete

**Active**  
Status





  
Ideas

## 1. Are you full-time or part-time?

 Full time	56
 Part-time	66



## 2. What is your access to a computer at home?

 Own a computer	108
 Share a computer	6
 Borrowing a computer	6
 Use another technology devic...	2



## 3. Did you get a laptop from Norco College during the current online transition?

 Yes	15
 No	107



4. If you answered No to Question 3, what was the reason?

<span style="color: blue;">●</span> I already have a computer to u...	86
<span style="color: orange;">●</span> I didn't know that laptops wer...	6
<span style="color: green;">●</span> I was unable to get to campus...	3
<span style="color: red;">●</span> I didn't know where to go to g...	0
<span style="color: purple;">●</span> Other	7



5. Have you made the transition to online teaching successfully?

<span style="color: blue;">●</span> Yes	115
<span style="color: orange;">●</span> No	7



6. Are you using Canvas?

<span style="color: blue;">●</span> Yes	118
<span style="color: orange;">●</span> No	4



7. What help/training do you need with Canvas?

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"I would like to see the Templates that are approved by Norco to be ab...  
"I have done quizzes successfully, but I have other questions to make t...

8. Are you using the Office 365 online or desktop apps (through GO.RCCD.EDU)?

● Yes	101
● No	21



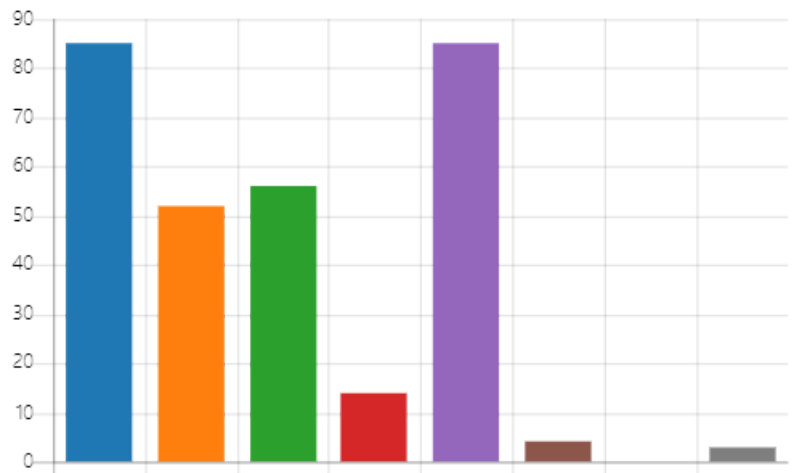
9. If you answered No to Question 8, what was the reason?

● I didn't know about Office 365	6
● I don't have a need to use Offi...	8
● I don't know how to access or ...	2
● I'm using something else (suc...	6



10. How do you store your course documents?

● Canvas	85
● Cloud drive (i.e., Microsoft On...	52
● External drive (i.e., flash drive, ...	56
● College computer	14
● Personal computer	85
● Norco College website	4
● CD/DVD	0
● Other	3



11. Are you using VDI (Virtual Desktop Infrastructure) to access certain programs or file-shares?

● Yes	23
● No	99



12. If you answered Yes to Question 11, do you have any questions or can you specify any issues regarding VDI?

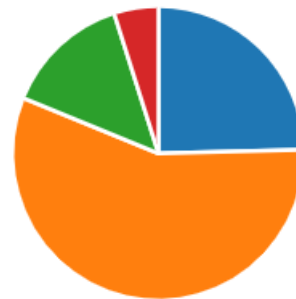
21

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13. If you are using a district-owned computer at home (or when you were using your computer on campus), how satisfied are or were you with the performance of the computer?

● Very satisfied	30
● Satisfied	69
● Dissatisfied	17
● Very dissatisfied	6



14. If you answered Dissatisfied or Very dissatisfied, why are or were you dissatisfied?

26

Responses

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15. If you are currently using a district-owned computer at home, are you experiencing problems with it or is it outdated for your needs?

● Yes	9
● No	36



16. If you answered Yes to Question 15, please specify.

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Responses

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17. Are you equipped with adequate technology to fit your teaching needs?

● Yes	91
● No	31



18. If you answered No to Question 17, please specify.

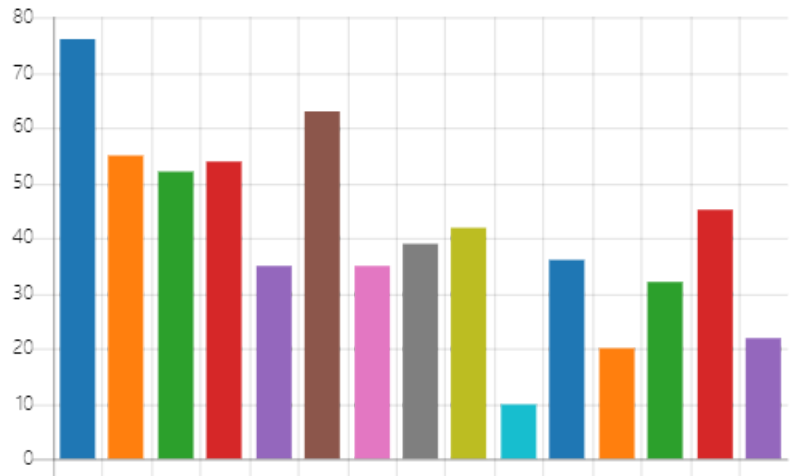
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Responses

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*"As stated above: Templates for setting up an online course: front or h..."*

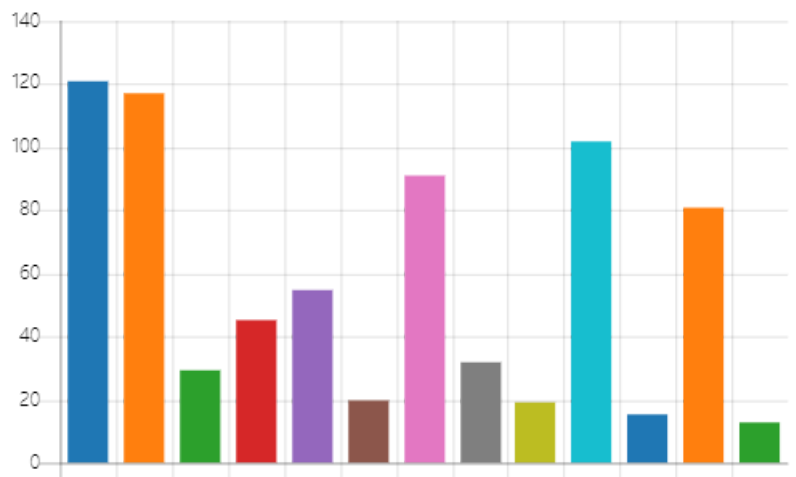
### 19. What technology would you like to see implemented for online teaching?

● E-Books or E-Textbooks	76
● Microsoft Office 365 (includes ...	55
● Adobe Creative Cloud (includi...	52
● Laptops	54
● Tablets	35
● Online tutoring	63
● Teacher website	35
● Text messaging apps	39
● E-Mail	42
● LinkedIn Learning	10
● Online study groups via social...	36
● Windows 10	20
● Newer computer	32
● Dual monitors	45
● Other	22



### 20. What technology do you use or have you used?

● Canvas	121
● Zoom	117
● Microsoft Teams	29
● Microsoft SharePoint (docume...	45
● Online Library database (e-bo...	55
● LinkedIn Learning (formerly Ly...	20
● Data software (Microsoft Offic...	91
● Class-related Software (Photos...	32
● Net Tutor	19
● Internet	102
● Teacher website	15
● Norco College website	81
● Other	13



21. Does Norco College provide sufficient technical support?

● Yes	105
● No	17



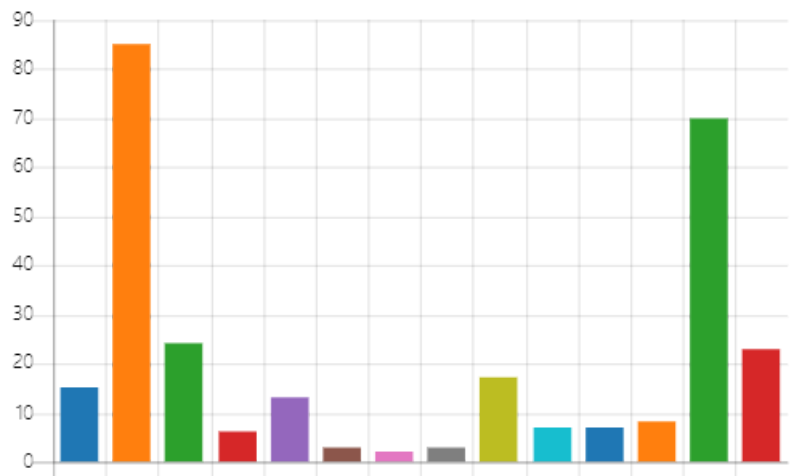
22. What would enhance technical support services?

● Need an onsite help desk for t...	30
● Need more human resources ...	32
● Need better catalog of equip...	22
● Other	38



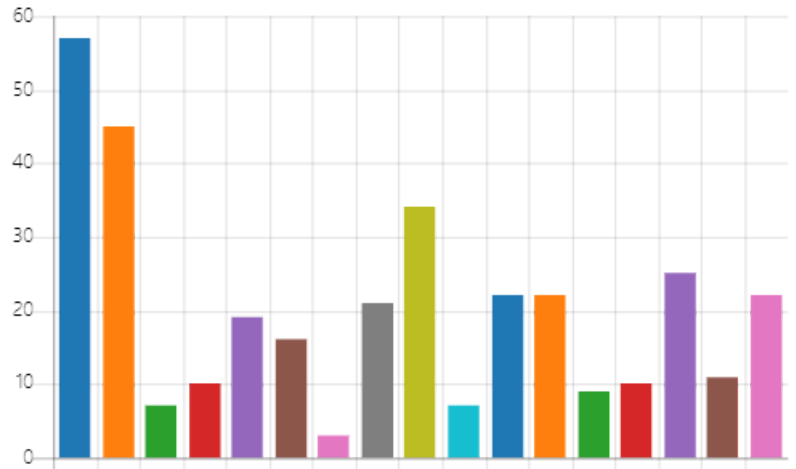
23. What type of technology training have you received within this academic year?

● Adobe Creative Cloud (include...	15
● Canvas	85
● Concur	24
● ConexED/Cranium Cafe	6
● EduNav	13
● etrieve	3
● Galaxy	2
● LinkedIn Learning tutorials	3
● Office 365 (includes Excel, Wo...	17
● Setting up your home office	7
● SharePoint Server (for web pa...	7
● VDI	8
● Zoom	70
● Other	23



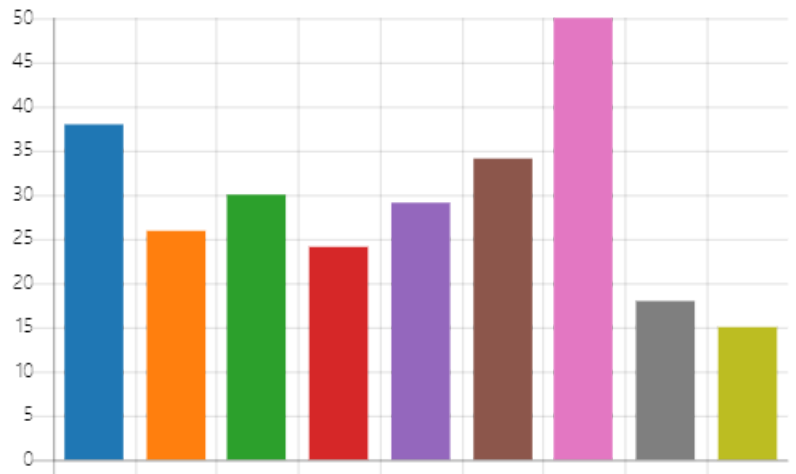
## 24. Which technology webinars would you be interested in attending?

● Adobe Creative Cloud (include...	57
● Canvas	45
● Concur	7
● Colleague (Datatel)	10
● EduNav	19
● etrieve (e-forms program)	16
● Galaxy	3
● LinkedIn Learning	21
● Office 365 (includes Excel, Wo...	34
● ServiceDesk	7
● Setting up your home office	22
● SharePoint Server (for web pa...	22
● WebAdvisor	9
● Windows 10 Basics	10
● Zoom	25
● 25Live	11
● Other	22



## 25. Which Office 365 app would you be interested in attending training?

● Excel	38
● Forms	26
● OneNote	30
● Outlook	24
● PowerPoint	29
● SharePoint (document sharing...)	34
● Teams	50
● Word	18
● Other	15





26. How satisfied are you with the Norco College website?

Very satisfied	25
Satisfied	77
Dissatisfied	14
Very dissatisfied	6



27. If you answered Dissatisfied or Very dissatisfied, why were you dissatisfied?

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28. What changes would you make to enhance the Norco College website?

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29. Any additional comments/questions about technology resources at Norco College?

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