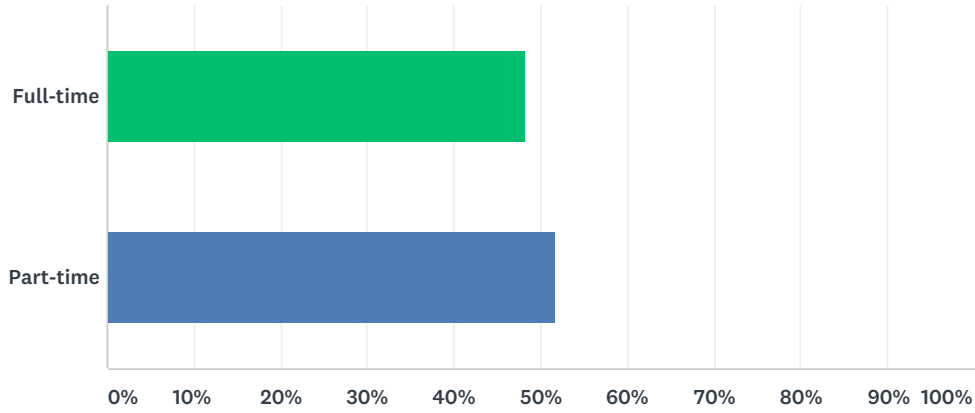


Q1 Are you full-time or part-time?

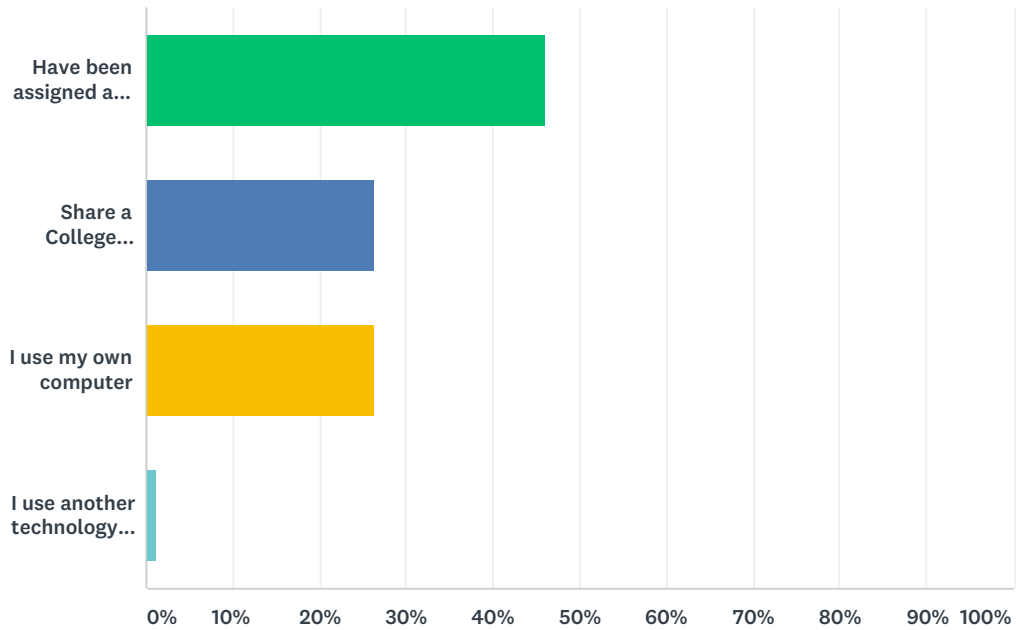
Answered: 87 Skipped: 0



ANSWER CHOICES	RESPONSES	
Full-time	48.28%	42
Part-time	51.72%	45
TOTAL		87

Q2 Which statement best describes what type of computer you use?

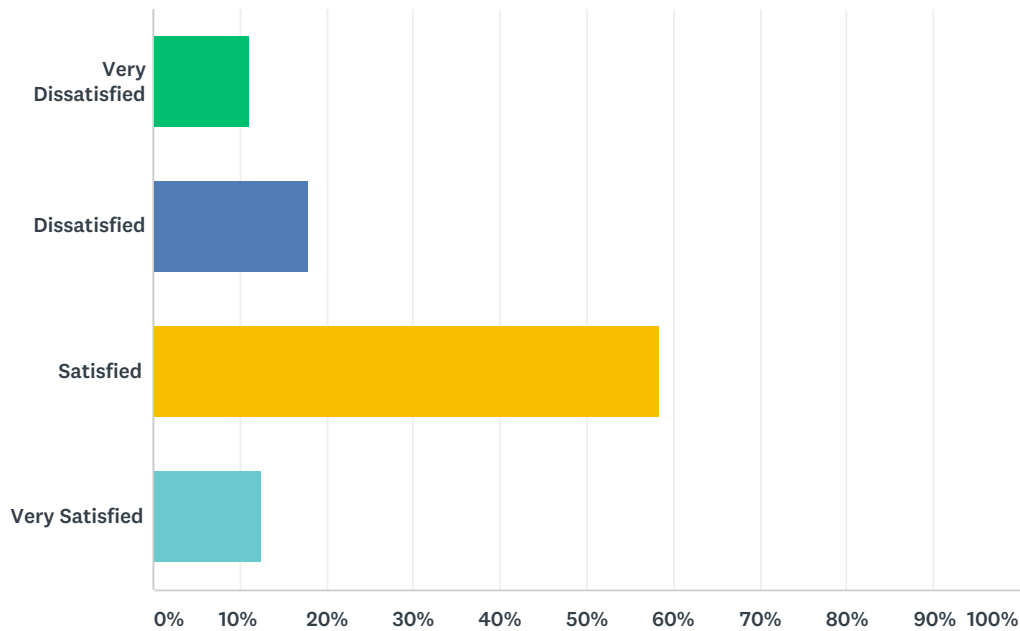
Answered: 76 Skipped: 11



ANSWER CHOICES	RESPONSES	
Have been assigned a College computer for my exclusive use	46.05%	35
Share a College computer with other faculty and/or staff	26.32%	20
I use my own computer	26.32%	20
I use another technology device such as a tablet	1.32%	1
TOTAL		76

Q3 How satisfied are you with the performance of the College computer (classroom/office)?

Answered: 72 Skipped: 15



ANSWER CHOICES	RESPONSES	
Very Dissatisfied	11.11%	8
Dissatisfied	18.06%	13
Satisfied	58.33%	42
Very Satisfied	12.50%	9
TOTAL		72

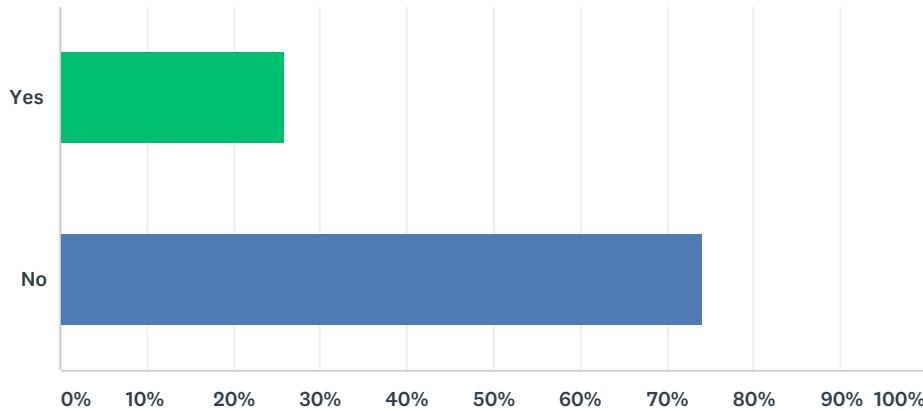
#	COMMENT	DATE
1	Classroom computers have not experienced any problems	5/9/2019 7:41 PM
2	Very slow, not updated, do not have updated interfaces for laptops	5/7/2019 1:51 PM
3	Difficulty finding a computer classroom	5/3/2019 4:50 PM
4	I am slightly dissatisfied. Overall, my computer works pretty well but there are some programs that take forever to load and refresh. It doesn't happen on other computers so I am thinking the problem is my computer.	5/3/2019 11:44 AM
5	I do not use it. The few times I have it has been very slow.	4/30/2019 6:19 PM
6	Very slow, especially when they are just turned on. It seems that it takes 5+ minutes before I can get on my email, both in class and my office.	4/30/2019 5:51 PM
7	I've only had trouble with one of the computers in the CRC one time. That one time some background process took over most of the machine's computing power and it became impossible to even write in Microsoft Word. Every other time it's been fine.	4/30/2019 2:29 PM
8	There are times with the computer and project are not working and that is frustrating.	4/29/2019 12:59 PM
9	Very slow processing	4/29/2019 12:59 PM

Technology Survey (Faculty) 2019

10	At times, it can be quite slow.	4/29/2019 11:28 AM
11	office computer is fine, classroom computers are inadequate	4/29/2019 11:05 AM
12	In office, I am very satisfied. In the classrooms, not so much. The large screens tend to block the board and the computer carts should be placed on permanent tables.	4/29/2019 10:59 AM
13	except I cannot install any additional software or drivers	4/29/2019 10:47 AM
14	Satisfied with my desk computer, but my laptop has very low battery power and must be charged frequently. Also, I am only allowed to access required data while logged into the internet system, but am not able to do so unless I am on campus so for off campus use at meetings or events it is not very efficient.	4/29/2019 10:39 AM
15	N/A	4/25/2019 5:11 PM
16	However, several instructor computer should be adjustable and aren't	4/22/2019 5:55 PM
17	monitor is very small	4/22/2019 3:00 PM
18	It meets my needs, which are pretty basic, admittedly.	4/19/2019 4:15 PM
19	Sharing classrooms with other teachers slows down the computers due to over loaded software	4/19/2019 3:28 PM
20	Problems with the classroom computer. Office computer is fine.	4/19/2019 1:21 PM
21	I would prefer an Apple	4/19/2019 12:28 PM
22	My work computer is so slow and outdaged. I redorted to purchadong my own computer.	4/19/2019 11:56 AM

Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 73 Skipped: 14

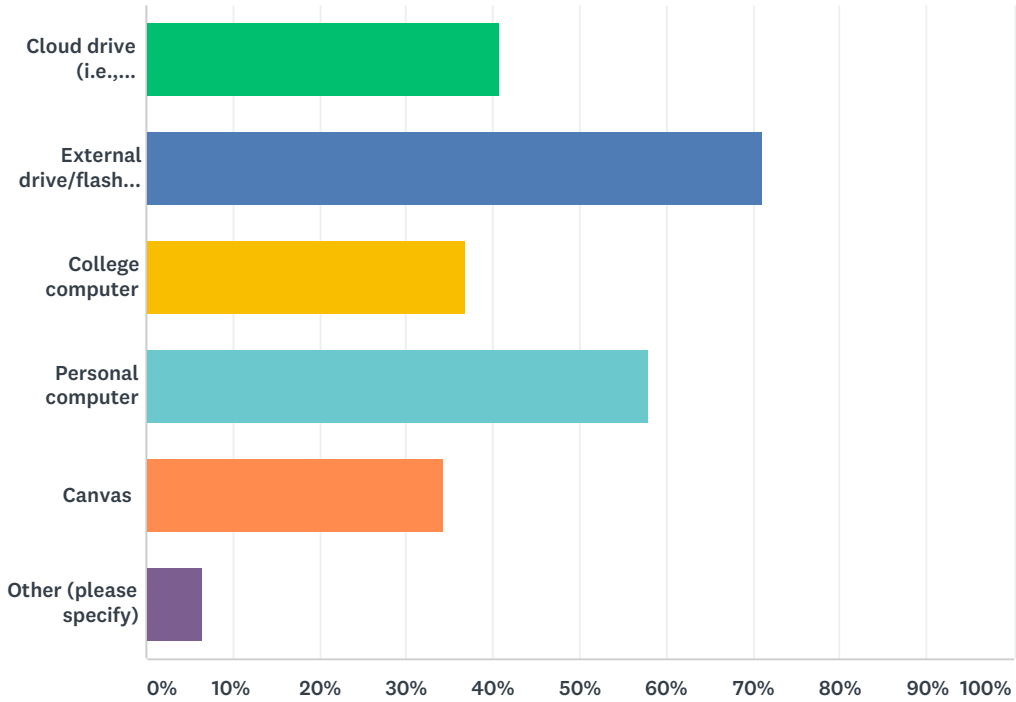


ANSWER CHOICES	RESPONSES	
Yes	26.03%	19
No	73.97%	54
TOTAL		73

#	COMMENT	DATE
1	The Fitness center computer take, no exaggeration, 5 minutes to boot up if turned off	5/5/2019 1:34 PM
2	Needs Mac OS update	5/1/2019 12:11 PM
3	I use it for email and connecting to my printer, nothing else. I do everything else on my personal computer.	4/30/2019 5:51 PM
4	Slow	4/29/2019 12:59 PM
5	yes to the classroom computers	4/29/2019 11:05 AM
6	I have noticed installed malware on the shared computers in the College Resource Center on Norco's campus.	4/24/2019 11:36 AM
7	Volume connection from computer to speakers.	4/24/2019 7:44 AM
8	no assigned computer	4/22/2019 5:55 PM
9	Classroom computer. Office computer is fine.	4/19/2019 1:21 PM

Q5 How do you store your course documents? (Check all that apply.)

Answered: 76 Skipped: 11

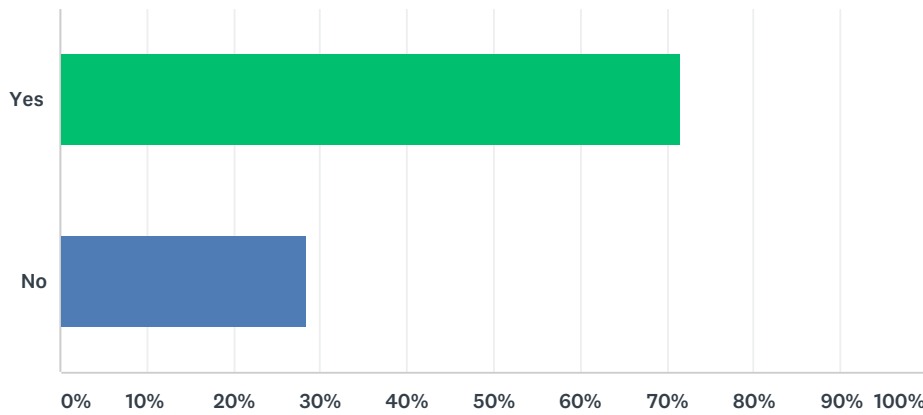


ANSWER CHOICES	RESPONSES	
Cloud drive (i.e., Microsoft OneDrive, Google Docs, iCloud, etc.)	40.79%	31
External drive/flash drive	71.05%	54
College computer	36.84%	28
Personal computer	57.89%	44
Canvas	34.21%	26
Other (please specify)	6.58%	5
Total Respondents: 76		

#	OTHER (PLEASE SPECIFY)	DATE
1	Dropbox	5/3/2019 11:44 AM
2	website	4/29/2019 10:59 AM
3	CD/DVD	4/22/2019 5:55 PM
4	Thanks.	4/19/2019 10:09 AM
5	Dropbox	4/19/2019 9:42 AM

Q6 Is your classroom equipped with adequate technology to fit your teaching needs?

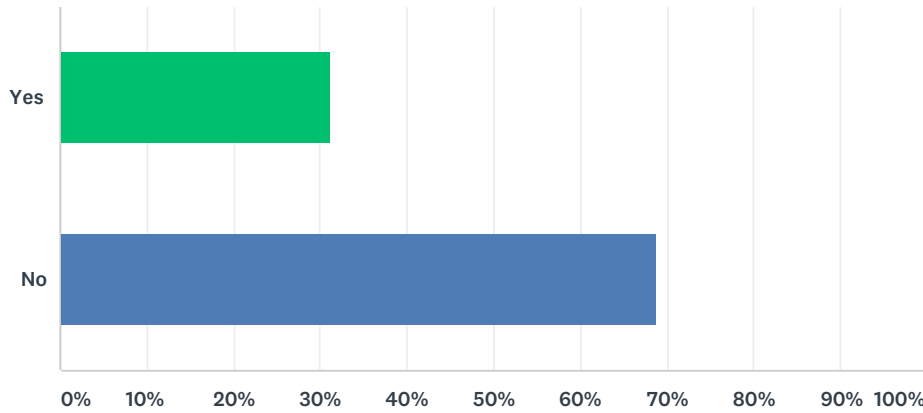
Answered: 74 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	71.62%	53
No	28.38%	21
TOTAL		74

Q7 Do you require more technology than what a general use classroom (non-lab classrooms) provides?

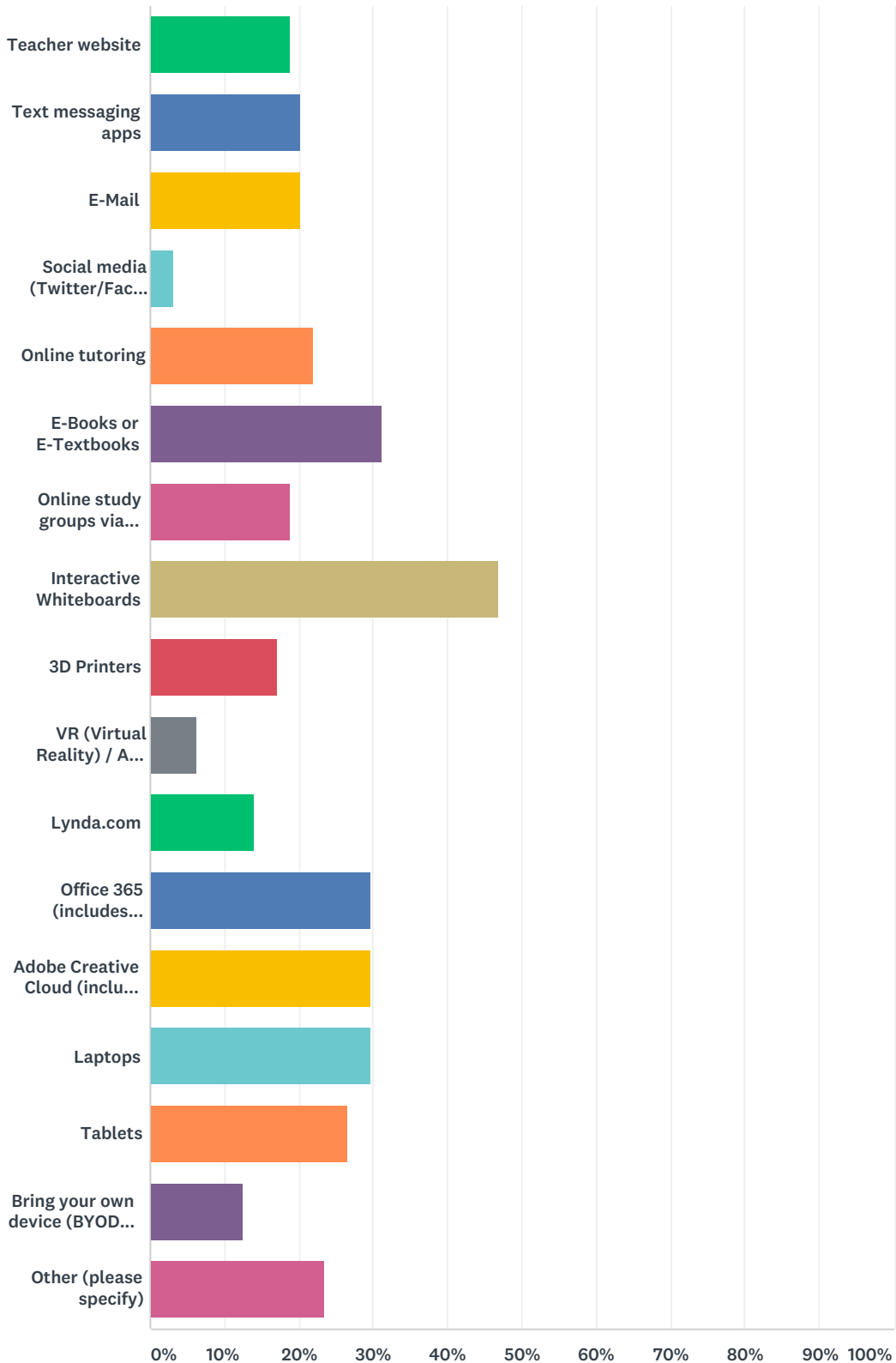
Answered: 74 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	31.08%	23
No	68.92%	51
TOTAL		74

Q8 What technology would you like to see implemented in the classroom? (Check all that apply.)

Answered: 64 Skipped: 23



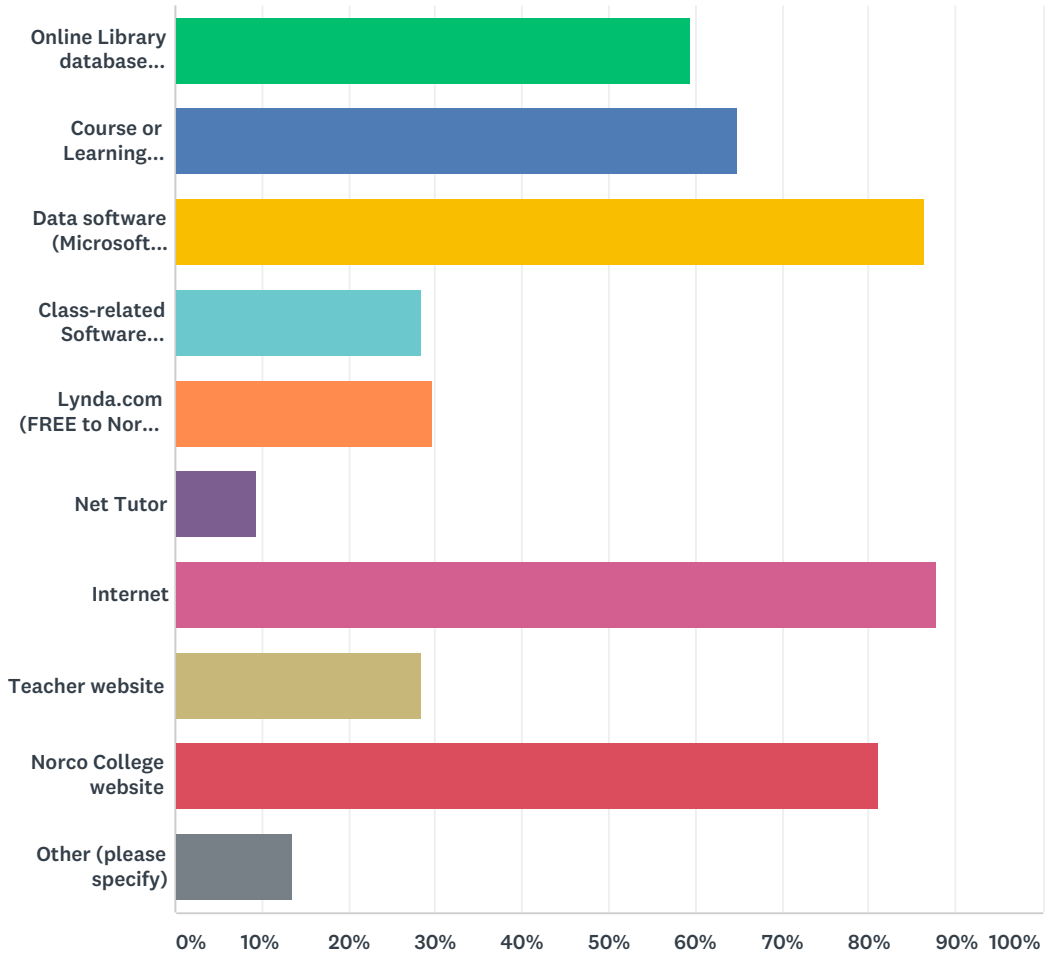
Technology Survey (Faculty) 2019

ANSWER CHOICES	RESPONSES	
Teacher website	18.75%	12
Text messaging apps	20.31%	13
E-Mail	20.31%	13
Social media (Twitter/Facebook)	3.13%	2
Online tutoring	21.88%	14
E-Books or E-Textbooks	31.25%	20
Online study groups via social studying sites	18.75%	12
Interactive Whiteboards	46.88%	30
3D Printers	17.19%	11
VR (Virtual Reality) / AR (Augmented Reality)	6.25%	4
Lynda.com	14.06%	9
Office 365 (includes Excel, Word, Outlook, PowerPoint, OneDrive, OneNote, Teams, etc.)	29.69%	19
Adobe Creative Cloud (includes Photoshop, Illustrator, InDesign, Premiere, Spark, Acrobat, etc.)	29.69%	19
Laptops	29.69%	19
Tablets	26.56%	17
Bring your own device (BYOD) for sharing ideas	12.50%	8
Other (please specify)	23.44%	15
Total Respondents: 64		

#	OTHER (PLEASE SPECIFY)	DATE
1	Campus should promote open access textbooks	5/3/2019 4:50 PM
2	This question is odd in that it says "would you like to see" which implies that it isn't already happening; also, it says "implemented," so does that mean used as a teaching tool or just available?	5/3/2019 12:40 PM
3	Some activities would work very well if students had access to something in class.	4/30/2019 5:51 PM
4	I just want podium computers that work efficiently and reliably	4/29/2019 11:57 AM
5	updates desktop computers	4/29/2019 11:05 AM
6	I don't require more technology but more technology would definitely enhance instruction.	4/29/2019 10:59 AM
7	digital projector, adequate sound system, digital/satellite radio. In Art we show a lot of instructional and informational videos and images. The classroom is big and bright and the projector is off color and not bright enough. We also use music to help students focus during lab sessions.	4/29/2019 10:54 AM
8	NA	4/24/2019 10:12 AM
9	When given laptops - have them work and with instructions. Last time, none were charged nor did they work	4/22/2019 5:55 PM
10	video conferencing capability	4/22/2019 3:00 PM
11	need more computer classrooms	4/22/2019 9:13 AM
12	I'd like to have a better system at the College for using clickers in the classroom.	4/20/2019 8:22 AM
13	Laser Engraver	4/19/2019 3:28 PM
14	Projectors with immediate response switches on and off	4/19/2019 9:48 AM

Q9 What technology do you use or have used? (Check all that apply.)

Answered: 74 Skipped: 13



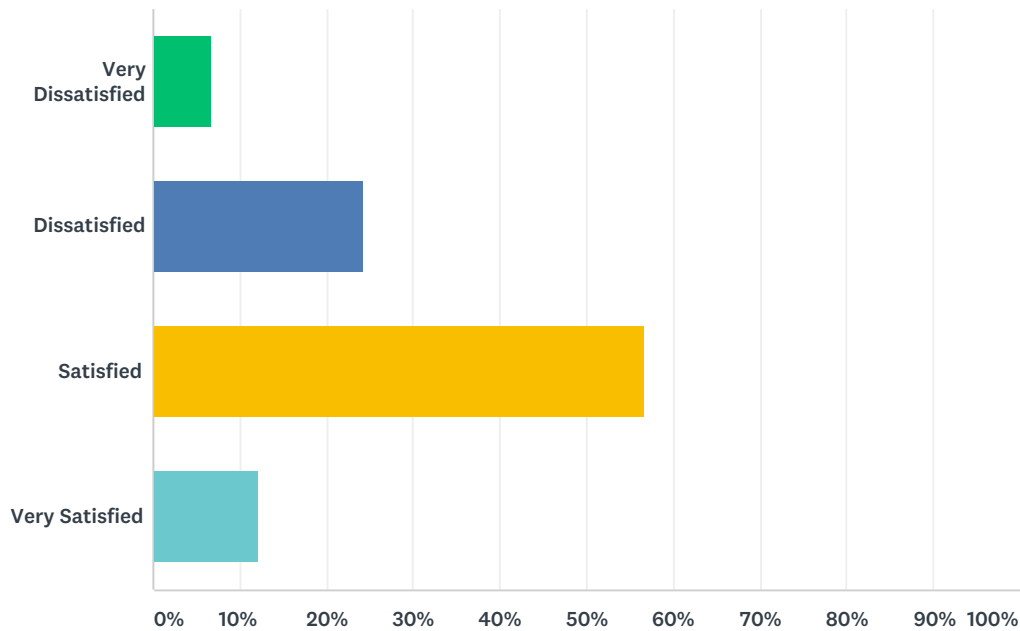
ANSWER CHOICES	RESPONSES	
Online Library database (e-books, articles, etc.)	59.46%	44
Course or Learning Management System (Blackboard, Canvas, etc.)	64.86%	48
Data software (Microsoft Office 365, Google Docs, etc.)	86.49%	64
Class-related Software (Photoshop, AutoCad, ProTools, etc)	28.38%	21
Lynda.com (FREE to Norco College employees)	29.73%	22
Net Tutor	9.46%	7
Internet	87.84%	65
Teacher website	28.38%	21
Norco College website	81.08%	60
Other (please specify)	13.51%	10
Total Respondents: 74		

Technology Survey (Faculty) 2019

#	OTHER (PLEASE SPECIFY)	DATE
1	Purdue Owl	5/13/2019 4:44 PM
2	Screenecasting software	5/3/2019 4:50 PM
3	Graphics Calculator TI-84 and TI-89	5/1/2019 12:11 PM
4	Document camera	4/30/2019 5:51 PM
5	YouTube.com, Gutenberg.org, and Librivox.org. I've also used the DVD player	4/30/2019 2:29 PM
6	Online homework system	4/29/2019 10:59 AM
7	google, youtube, vimeo, internet	4/29/2019 10:54 AM
8	special spftware for my classes	4/22/2019 5:55 PM
9	Camera, Flash drive, Elmo	4/19/2019 3:28 PM
10	Kahoot, PollAnywhere, ZipGrade, Calendly, bitly, Adobe Spark, Google Docs/Drive/Sheets/Slides/Etc	4/19/2019 12:21 PM

Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 74 Skipped: 13

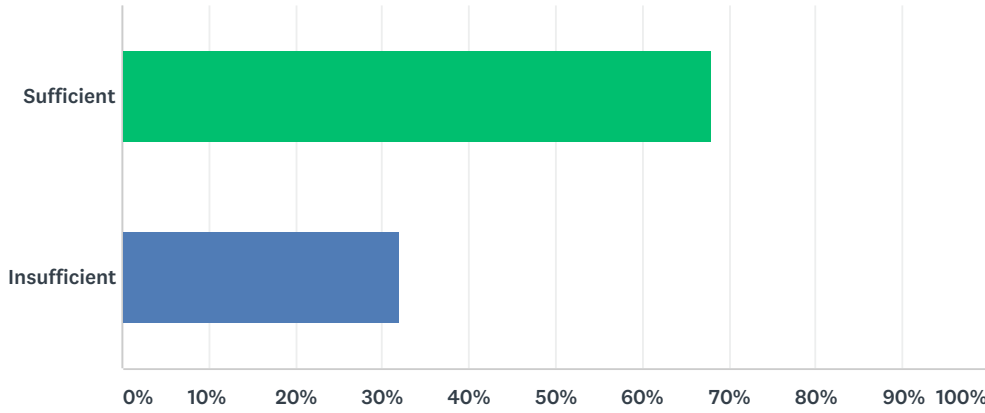


ANSWER CHOICES	RESPONSES
Very Dissatisfied	6.76% 5
Dissatisfied	24.32% 18
Satisfied	56.76% 42
Very Satisfied	12.16% 9
TOTAL	74

#	COMMENT	DATE
1	There is never any delay	5/9/2019 7:41 PM
2	I have not been able to log on to the wifi network	5/9/2019 1:11 PM
3	It has its moments, just recently it took a very long time to download some large files. Also, it seems popular spots on campus like the grass area behind Student Services has spotty service.	4/30/2019 5:51 PM
4	Access should be easier. I don't use it because it's reported a problem when I've tried to log in. I've only had a few students who use it. The rest have either never been giving the instructions for how to access it, or they've run into the same problem I did.	4/30/2019 2:29 PM
5	It is not consistent around campus some areas are great others are lacking	4/29/2019 12:59 PM
6	It could be improved, however.	4/29/2019 10:59 AM
7	It's slow, and kicks me off all the time.	4/29/2019 10:54 AM
8	It's difficult for me to get onto the WiFi using my own laptop.	4/19/2019 4:03 PM
9	The internet is still slow. I have left campus to do work at home because the internet is so slow.	4/19/2019 11:56 AM

Q11 Does Norco College provide sufficient technical support?

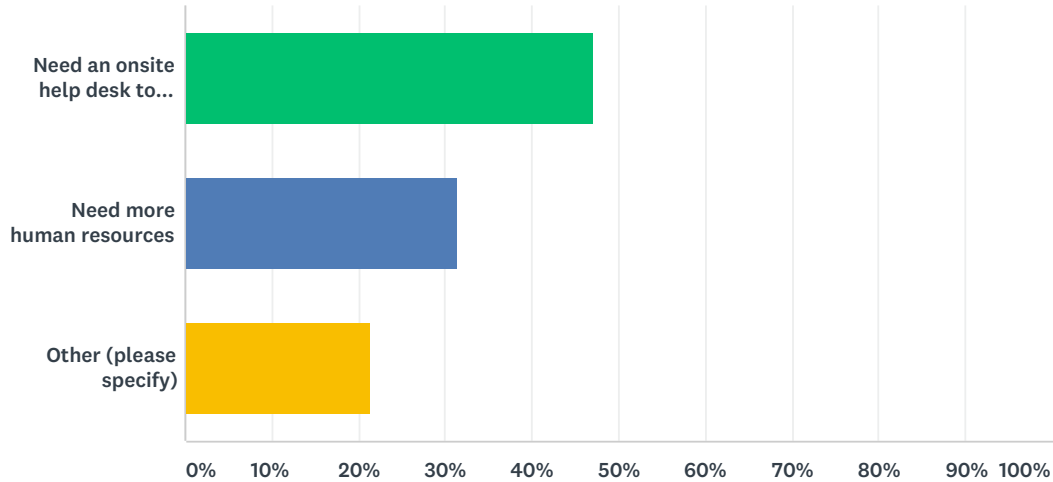
Answered: 72 Skipped: 15



ANSWER CHOICES	RESPONSES	
Sufficient	68.06%	49
Insufficient	31.94%	23
TOTAL		72

Q12 What would enhance technical support services?

Answered: 70 Skipped: 17

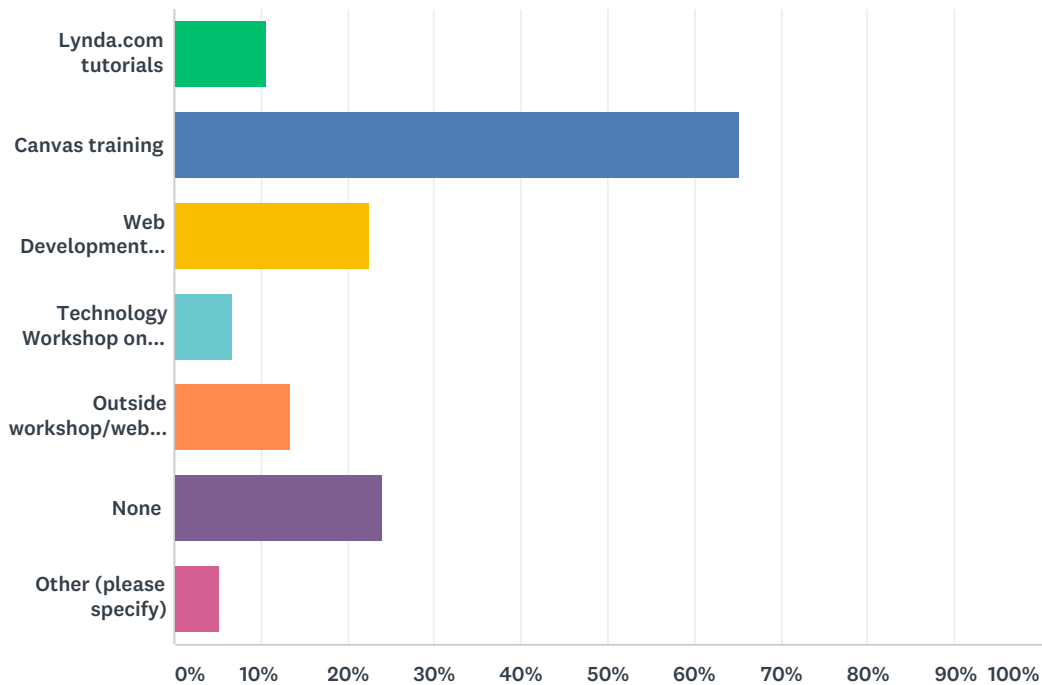


ANSWER CHOICES	RESPONSES
Need an onsite help desk to troubleshoot issues	47.14% 33
Need more human resources	31.43% 22
Other (please specify)	21.43% 15
TOTAL	70

#	OTHER (PLEASE SPECIFY)	DATE
1	I feel support is adequate	5/13/2019 9:16 AM
2	None	5/9/2019 7:41 PM
3	Need a live person on-site 8-4 M-F to troubleshoot issues	5/6/2019 8:46 AM
4	Need a combination of online and face to face technology support	5/3/2019 4:50 PM
5	Make it easier to put in a request with a faster response time.	5/3/2019 11:44 AM
6	class room support	4/29/2019 5:06 PM
7	Help for faculty in the evenings and weekends	4/29/2019 12:59 PM
8	In each classroom, updated info about tech support.	4/29/2019 12:30 PM
9	need more human onsite support ideally assigned to a specific area	4/29/2019 11:05 AM
10	I teach at night and Fridays. I don't often need someone, but they aren't around when I do. It would be very useful to have someone meet with me just before my first class of the semester (like 15 minutes before) to make sure everything works right. I'm in a different classroom every semester.	4/29/2019 10:54 AM
11	both	4/24/2019 7:47 PM
12	NA	4/24/2019 10:12 AM
13	help for evening classes	4/22/2019 5:55 PM
14	onsite desk and more human resources, exclusive tech support for Norco College	4/22/2019 9:13 AM
15	need expedited response to technical issues that arise while teaching--work orders and weeks-long waits aren't cutting it	4/19/2019 4:15 PM

Q13 What type of technology training have you received within this academic year? (Check all that apply.)

Answered: 75 Skipped: 12

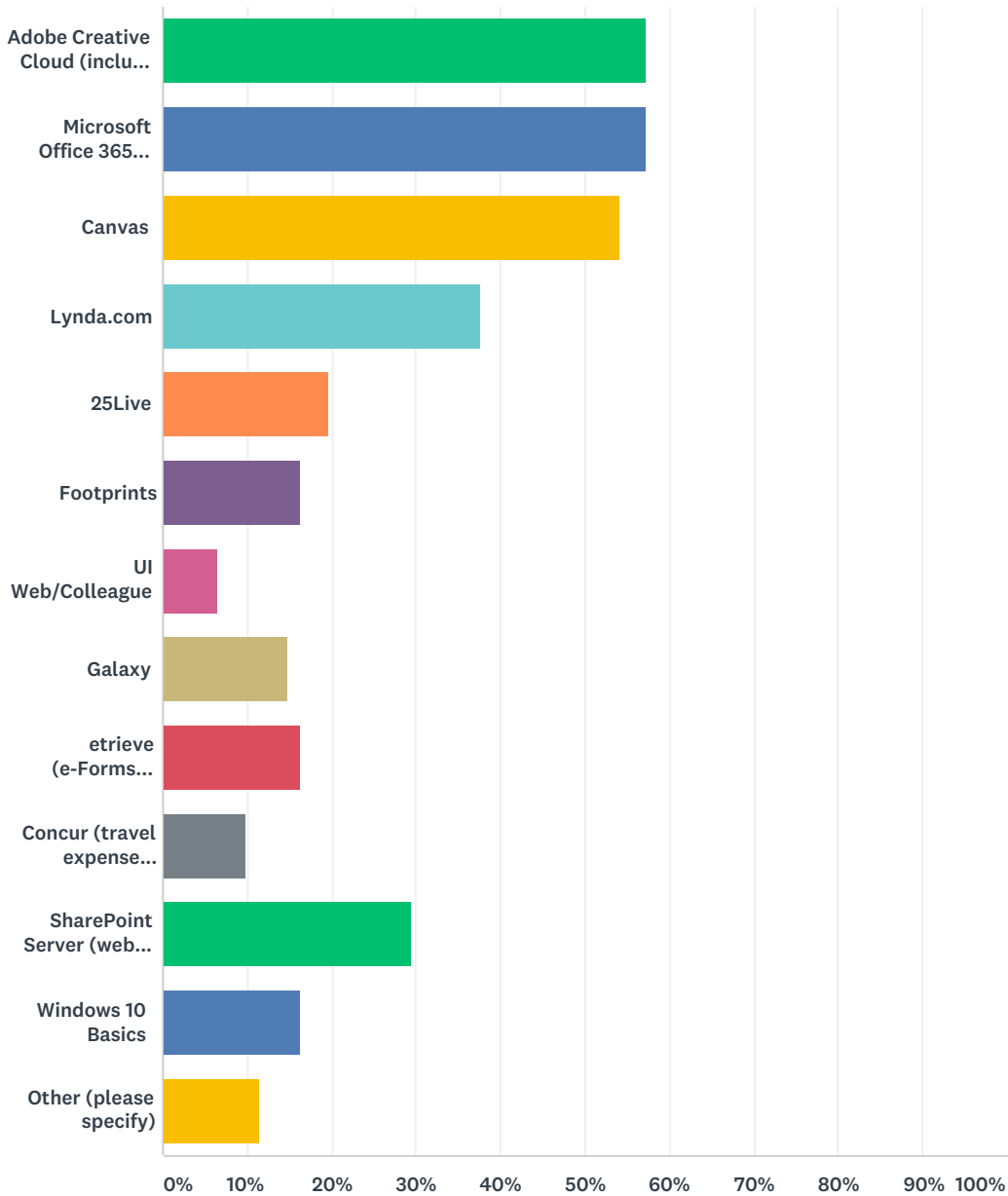


ANSWER CHOICES	RESPONSES
Lynda.com tutorials	10.67% 8
Canvas training	65.33% 49
Web Development training (using SharePoint Server)	22.67% 17
Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)	6.67% 5
Outside workshop/webinar	13.33% 10
None	24.00% 18
Other (please specify)	5.33% 4
Total Respondents: 75	

#	OTHER (PLEASE SPECIFY)	DATE
1	Camtasia	5/2/2019 5:24 AM
2	Concur training (one-on-one)	4/22/2019 12:39 PM
3	Norco website	4/22/2019 9:15 AM
4	Manuals on Instructor's desk on how to use classroom Microphone, speakers, Camera and projectors since some of them are different systems	4/19/2019 3:31 PM

Q14 What on-campus technology workshop would you be interested in attending? (Check all that apply.)

Answered: 61 Skipped: 26



ANSWER CHOICES	RESPONSES	
Adobe Creative Cloud (includes Photoshop, Illustrator, InDesign, Premiere, Spark, Acrobat, etc.)	57.38%	35
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, OneNote, Teams, etc.)	57.38%	35
Canvas	54.10%	33
Lynda.com	37.70%	23
25Live	19.67%	12

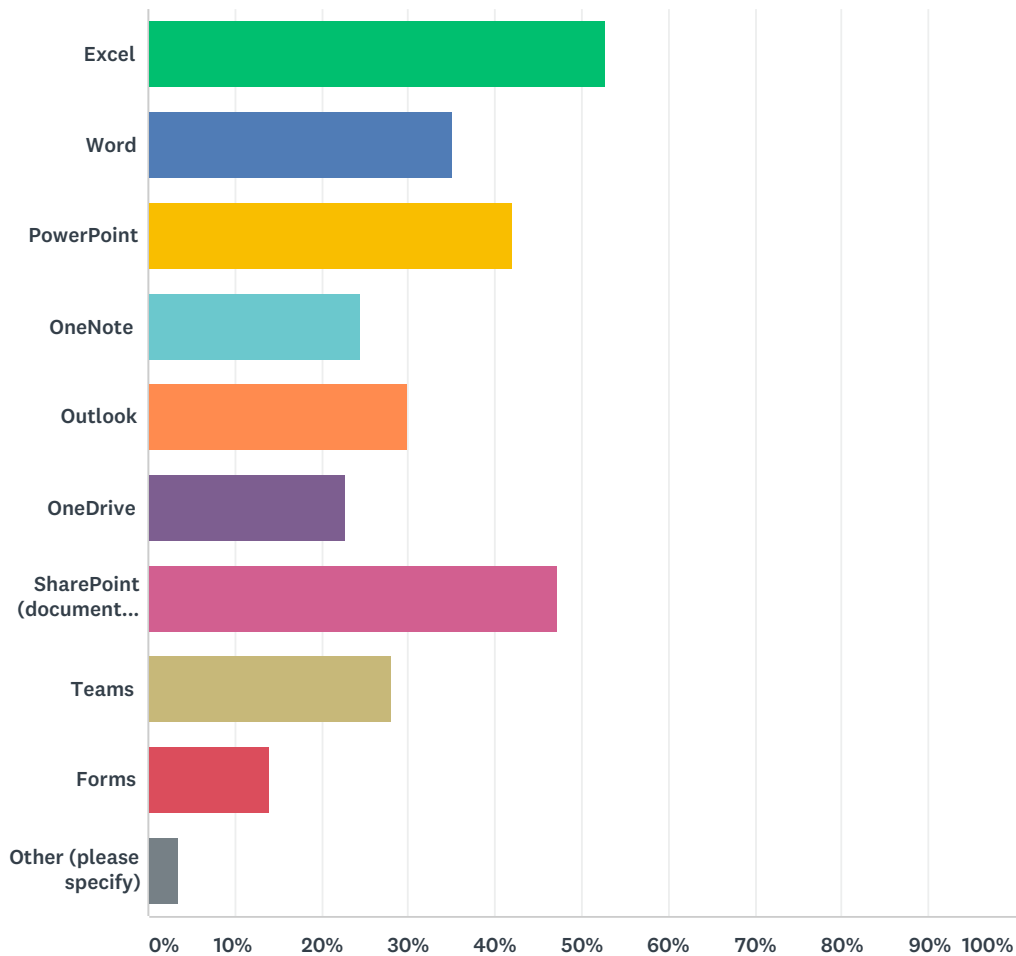
Technology Survey (Faculty) 2019

Footprints	16.39%	10
UI Web/Colleague	6.56%	4
Galaxy	14.75%	9
etrieve (e-Forms program)	16.39%	10
Concur (travel expense program)	9.84%	6
SharePoint Server (web development, for editing your department's web pages)	29.51%	18
Windows 10 Basics	16.39%	10
Other (please specify)	11.48%	7
Total Respondents: 61		

#	OTHER (PLEASE SPECIFY)	DATE
1	Not sure what these others are but I am interested in enhancing my teaching tech. options	5/5/2019 1:36 PM
2	google docs	5/2/2019 5:24 AM
3	Graphics Calculators and Graphing Calc for math classes	5/1/2019 12:13 PM
4	cloud services and use	4/29/2019 11:00 AM
5	Salesforce	4/24/2019 5:11 PM
6	I find these workshops generally unhelpful and often leave overwhelmed and more confused that I was when I knew nothing.	4/19/2019 4:17 PM
7	Class locator for new students.	4/19/2019 3:31 PM

Q15 Which Office 365 app would you be interested in attending training? (Check all that apply.)

Answered: 57 Skipped: 30



ANSWER CHOICES	RESPONSES	
Excel	52.63%	30
Word	35.09%	20
PowerPoint	42.11%	24
OneNote	24.56%	14
Outlook	29.82%	17
OneDrive	22.81%	13
SharePoint (document sharing/management, not to be confused with SharePoint Server)	47.37%	27
Teams	28.07%	16
Forms	14.04%	8
Other (please specify)	3.51%	2

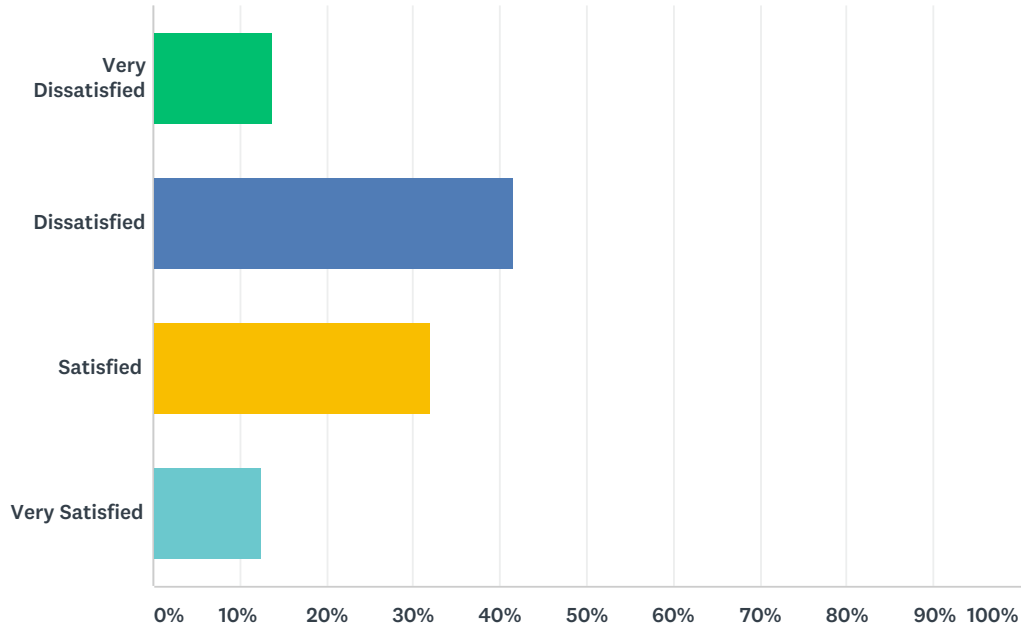
Technology Survey (Faculty) 2019

Total Respondents: 57

#	OTHER (PLEASE SPECIFY)	DATE
1	Access	4/24/2019 11:37 AM
2	Power BI	4/19/2019 12:23 PM

Q16 How satisfied are you with the Norco College website?

Answered: 72 Skipped: 15



ANSWER CHOICES	RESPONSES	
Very Dissatisfied	13.89%	10
Dissatisfied	41.67%	30
Satisfied	31.94%	23
Very Satisfied	12.50%	9
TOTAL		72

#	OTHER (PLEASE SPECIFY)	DATE
1	Page load quickly.	5/9/2019 7:42 PM
2	hard to navigate	5/7/2019 1:53 PM
3	I liked it before	5/6/2019 8:48 AM
4	Not very navigable hard to find things on site.. Too many dead links. Images are not of campus or our students. Information hard to find, not a very straightforward navigation.	5/3/2019 4:59 PM
5	The new website is the worst. You can't find anything and nothing is in a logical location. The old website was better.	5/3/2019 11:46 AM
6	It is way too hard to navigate and find things. It is user un-friendly. The "Start Here" page is too hard to read on my computer screen--I'd prefer bullets.	5/2/2019 5:46 AM
7	It's better than it was, but students have mentioned that a lot of links in places do not work.	4/30/2019 5:52 PM
8	I hate that I can't find anything	4/29/2019 1:33 PM
9	It still lacks links or they are difficult to find to what the faculty needs.	4/29/2019 1:02 PM
10	get rid of big video of campus (put in a smaller window for less bandwidth--slow on outside computers)	4/29/2019 10:49 AM
11	Not universal learning design accessible. Broken links when you google things. Difficult to search	4/24/2019 12:48 PM

Technology Survey (Faculty) 2019

12	It is a work in process. I appreciate being able to make suggestions that are taken into consideration.	4/24/2019 10:13 AM
13	There are broken links when doing a google search, some pages are harder to find due to it being moved/sectioned into a new/different category than before, links are broken, or doing a google search doesn't led to the right or broken page.	4/24/2019 7:47 AM
14	It looks beautiful but it is hard to find most things.	4/22/2019 6:01 PM
15	it is extremely difficult to navigate	4/22/2019 3:04 PM
16	Some aspects are an improvement over the previous site (such as using the website on my phone), but navigation is still a challenge. I know it's a work in progress.	4/22/2019 12:45 PM
17	It's hard and counterintuitive to navigate, I can't find anything on it without having to go on a scavenger hunt, and it's aesthetically unappealing.	4/19/2019 4:31 PM
18	Super slow in processing purchases, approvals, and decision making	4/19/2019 3:37 PM
19	I think it is terribly difficult to navigate. I have heard students and faculty complain	4/19/2019 12:12 PM
20	Not user friendly	4/19/2019 9:44 AM
21	Too noisy...too much movement. Anybody with epilepsy with triggers could have problems with the website.	4/19/2019 9:30 AM

Q17 What changes would you make to enhance the Norco College website?

Answered: 48 Skipped: 39

#	RESPONSES	DATE
1	up date computer and clean it up.	5/13/2019 8:22 PM
2	I think it would be better to have a list of classes easier to access.	5/13/2019 4:45 PM
3	None	5/13/2019 10:12 AM
4	I know it is a work in progress and I like the new look. But the CTE program links are not available and lots of things I can only find using eh A-Z link.	5/13/2019 9:47 AM
5	Increase availability of department specific web pages and make them easier to find	5/13/2019 9:18 AM
6	None	5/9/2019 7:42 PM
7	N/A	5/9/2019 1:12 PM
8	more comprehensive drop down menus	5/7/2019 1:53 PM
9	Streamline links, less is more. Fix dead links, images need updating, plan website using UX/UI principles, design for personas, and test using students/faculty/staff/parents and potential students.	5/3/2019 4:59 PM
10	n/a	5/3/2019 3:43 PM
11	It was easier to find things on the old site because almost every frequently used link was on the home page.	5/3/2019 12:43 PM
12	webadvisor	5/3/2019 12:04 PM
13	Go back to the old website while creating a good new website.	5/3/2019 11:46 AM
14	First, my response to this on April 30 is "Very Dissatisfied," but my response on May 2 is "Dissatisfied." There seem to be some recent improvements. Second, I'd like a "one page fits all" welcome page. I sometimes navigate straight to the bottom of the Norco page so I can go to the MoVal or RCC page for quicker access to information.	5/2/2019 5:46 AM
15	make more user-friendly for current students/staff/faculty	5/1/2019 12:15 PM
16	I would put the A-Z link at the top on the front page.	4/30/2019 2:35 PM
17	Too many to list. I don't like the look of it or the topics that are the main headings for navigation.	4/29/2019 1:33 PM
18	Enhancing the faculty page to include clear links to things like Etrieve so we don't have to hunt around for them and waste time.	4/29/2019 1:02 PM
19	The search button is ineffective and frustrating especially when working with students.	4/29/2019 1:01 PM
20	Clear up the 404 -- missing pages, the search option needs to work better, a more comprehensive start page (it's too narrowed to specific questions), consult each department when creating their page -- some misinformation on pages	4/29/2019 12:33 PM
21	Google's ncc referral links don't work	4/29/2019 11:58 AM
22	incomplete, no banner for advertising upcoming events	4/29/2019 11:07 AM
23	It's hard to find information. Not having motion - drone and movement of camera.	4/29/2019 11:02 AM
24	The video on the front page takes a lot of bandwidth and causes problems with the classroom desktop at times. I use the semester calendar a lot. It's hard to find on the website. A lot of pages have very generic info that is too broad and vague to be helpful. I tried to contact maintenance and there are 3 phone numbers 2 of which that were obsolete.	4/29/2019 11:01 AM
25	more business, less glitze	4/29/2019 10:49 AM

Technology Survey (Faculty) 2019

26	would like to see a class schedule link on the same drop down as where you would find the college catalog.	4/29/2019 10:43 AM
27	Easier to access frequently requested areas / subjects.	4/29/2019 10:41 AM
28	Connect pages to links. Many pages have not been linked and finding information is problematic.	4/25/2019 11:40 AM
29	- video on welcome page is distracting - useful links are not easily accessible - information not intuitively organized	4/24/2019 7:54 PM
30	Make it easier to find departments	4/24/2019 5:12 PM
31	Allow for navigation without mouse; by using arrows and return etc for those with disabilities to access content.	4/24/2019 12:48 PM
32	Focus on continued enhancement of the UI/UE.	4/24/2019 11:38 AM
33	Not sure.	4/24/2019 10:13 AM
34	What happened to the banner that advertised the upcoming events and classes? That was a great tool for the teachers and the students	4/22/2019 6:01 PM
35	take the video down after the 3rd week of semester. Make links more obvious. Make faculty link on the front page	4/22/2019 3:04 PM
36	1. Pull-down menus can be a problem. They "freeze" sometimes, so I can't scroll to the bottom on a page I'm on. Or the menu doesn't want to pull down, so I can't navigate the site easily. 2. Finding some information still isn't easy. For instance, if I go to a committee site, I can't go back to the College Committees page with one click from the menu on the left.	4/22/2019 12:45 PM
37	search capability	4/22/2019 9:16 AM
38	More user friendly. Language and decision tree logic needs much improvement. Use student focus groups to test if they can actually find what they are looking for.	4/21/2019 9:44 PM
39	The search function is not good, which makes finding things on the website difficult. Additionally, I don't like the repetitive video loop at the beginning of the website. I think it should run through the video once and then stop.	4/20/2019 8:28 AM
40	I'd brighten it up with warmer colors, have it communicate a welcoming, inclusive attitude through ease of operation that doesn't assume a high degree of technology literacy (many of our students don't have it).	4/19/2019 4:31 PM
41	Remove the ongoing clip on the front page!!! good example for college website: https://www.lavc.edu/schedule/programs.aspx	4/19/2019 3:37 PM
42	Need to create the portal that will give you access to all web pages you need	4/19/2019 12:31 PM
43	It is very difficult to find needed materials. To reach documents I need to do my work, I often have to click through five or six different webpages. I hear very similar frustrations from our current students. It really looks nice and may be attractive to prospective students, but the functionality is lacking.	4/19/2019 12:24 PM
44	I feel that we waste an entire page with a photo whereas we should have information. It is obvious to me that this website was not tested with faculty and students prior to launch. Honestly, the website is embarrassing to send students to. I am sure we have lost future students because they can't navigate the website.	4/19/2019 12:12 PM
45	Remove the large autoplay video on the home page. It is very distracting and disorienting, and does not really provide any useful information to visitors. In addition, visitors to the site may not realize that they have to scroll down to see said "useful information" and miss it altogether. I would also like to see more links on the home page that are useful for current students. In particular, I would like to see a direct link to RCCD's Canvas page.	4/19/2019 10:28 AM
46	I don't know if there is a way to address my issue, but Sharepoint does not load sites when editing pages or adding content. It is a very cumbersome and time consuming web development tool.	4/19/2019 9:49 AM
47	It can be hard to navigate and some links do not work	4/19/2019 9:48 AM
48	Better/easier navigation tools	4/19/2019 9:44 AM

Q18 Any additional comments/questions about technology resources at Norco College?

Answered: 24 Skipped: 63

#	RESPONSES	DATE
1	you are doing fine.	5/13/2019 8:22 PM
2	None. I am very happy with the amazing technology team at Norco College.	5/13/2019 4:45 PM
3	N/A	5/13/2019 10:12 AM
4	No	5/9/2019 7:42 PM
5	n/a	5/9/2019 1:12 PM
6	I liked it when there were places right on the home page to click on and not have to immediately go to drop down menus.	5/5/2019 1:38 PM
7	It would be great to have an online & f2f help desk. Many students have technical issues and don't know where to go for help. Also, again...please fix the website.	5/3/2019 4:59 PM
8	n/a	5/3/2019 3:43 PM
9	The technology in each upstairs ATEC classroom is quite inadequate, especially (1) the connector between computer cart and the wall and (2) the document cameras.	5/2/2019 5:46 AM
10	Need to update document camera in WEQ W6A	5/1/2019 12:15 PM
11	I've only taught in a few different classrooms, but every single one of them had a Blu-ray player sitting in the console, and not one of them had the Blu-ray player hooked up.	4/30/2019 2:35 PM
12	I have no chance knowing the technology in the class room	4/29/2019 5:08 PM
13	need a technology replacement plan for classroom computers, we are dependant on grant funding to support the technology required to offer academic courses	4/29/2019 11:07 AM
14	I feel the expectations of faculty, based on the questions asked in this survey, were that faculty do not know how to use technology. My issues with the tech resources is that the hardware and software are often outdated, and the support are a bureaucratic mess. As adjunct I don't have time to go through all the hoops. I only get paid for my time in the classroom. I don't want training, I want the process streamlined and the equipment updated	4/29/2019 11:01 AM
15	Computers need upgrades to media running software. Who is responsible for upgrading software and helping faculty with their technology? Much more t	4/24/2019 12:48 PM
16	None	4/24/2019 11:38 AM
17	No	4/24/2019 10:13 AM
18	When we are on web advisor checking enrollment it is crazy to have to go many steps backwards each time we need to change classes. When some classes have multiple parts this wastes a great deal of our time and is frustrating. Also, if we select a class but forget to select a all active students or.... it knocks us off. Why not just add a prompt instead of us having to start over.	4/22/2019 6:01 PM
19	We need our own helpdesk and support for CANVAS - just having the District for this is ridiculous with the amount of work we do in the on-line format	4/22/2019 3:04 PM
20	Thanks to all of the folks who work to support technology at Norco College!	4/22/2019 12:45 PM
21	No	4/22/2019 9:16 AM
22	Many items in the classrooms are malfunctioning or broken, some for quite some period of time now. For example, there is (was?) a projection screen in a classroom that wouldn't stay open that I had to weigh down with a cinder block to use. When little things are broken, it creates a feeling of shabbiness that works against the optimism and hope we intend to create in education. The place ends up feeling kinda...cruddy...sometimes.	4/19/2019 4:31 PM

Technology Survey (Faculty) 2019

23	The technology in the classrooms needs to be updated. Too many times there are difficulties with playing videos due to sound issues. The technology should also be more user friendly.	4/19/2019 4:05 PM
24	Each department should have a dedicated person to expedite the problem solving process.	4/19/2019 3:37 PM
