

Norco College
Student Services Prioritization Ranking Process
2017-18

Student Services areas eligible for resources have demonstrated effectiveness through the outcomes assessment process, which includes the use of authentic assessment and closing the loop for program improvement.

<u>Criterion</u>	<u>Description</u>	<u>Points</u>
Institutional Strategic Planning Initiatives	Institutional mission and goals, master plan, technology plan, facilities master plan, student equity plan, SSSP plan, student services mission & goals	35
Current Staffing	Benefits more than one department, ratio, level of student contact, student demand, function/service.	35
Student Success	Access, quality of student experience, persistence, student success; certificate, degree and transfer completion.	30