

**Norco College**  
**Student Services Prioritization Ranking Process**  
**2014-15**

<b><u>Criterion</u></b>	<b><u>Description</u></b>	<b><u>Points</u></b>
Institutional Strategic Planning Initiatives	Institutional mission and goals, master plan, technology plan, facilities master plan, student equity plan, SSSP plan, student services mission & goals	30
Current Staffing	Benefits more than one department, ratio, level of student contact, student demand, function/service.	30
Student Success	Access, quality of student experience, persistence, student success; certificate, degree and transfer completion.	20
Outcomes Assessment	Demonstration of area effectiveness through the outcomes assessment process, which includes the use of authentic assessment and closing the loop for program improvement.	20