



**Student Support Council  
Minutes for February 22, 2024**

12:50-1:50pm

Location: Industrial Technology Building (IT), Room 110

**Committee Members (total:16)**

**Meeting Participants**

**Committee Members Present**

Melissa Bader, Samantha Cannon, Caroline Hutchings, Amy Kramer, Lisa Martin, Jethro Midgett (co-chair), David Schlanger, Kaneesha Tarrant (co-chair), Kimberly Thomas

**Committee Members Not Present**

Natalie Aceves (co-chair), Kaytlyn Blank, Elizabeth Lopez, Daniela McCarson, Ross Miyashiro Brittany Sanchez, Sheree Summers,

**Recorder**

Monica Esparza

**1. Call to Order**

- Time 12:57 PM

**2. Action Items**

**2.1 Approval of Agenda**

- Amendment to add Information Item 4.3 Norco Advantage
- MSC Bader/Schlanger
- Approved by consensus.

**2.2 Approval of Meeting Minutes from November 16, 2023**

- MSC Kramer/Hutchings
- Approved by consensus.

**3. Discussion Items**

**3.1 Student Equity Update – research, findings and team updates**

- Zoom presentation-Yvonne Olivares
- SEP made up of faculty, staff and students
  - Best practices/doing the work
  - Research practice-Ready student based

- All interactions were a hit or miss
  - None with in-site from students themselves-Is there a connection?
  - Question: Details?
    - Students deciding to take Math had difficulty navigating the website; couldn't find on-line
    - Counselors: were told one thing at an appointment, then told something else at another appointment
      - With Math; determined by major/career choice-EduNav will map out
      - Also, when the register
    - Challenge: Simplifying math process
      - Students placed into Calculus can opt out and placed into "interactive course"
- Mt. San Antonio College has a video on their website
- Tutoring
  - How do we advertise without overloading the students?
  - We have all the technology- some "talk" to each other, some don't
    - Need to get information to students when they need it, that is when they want it.
- Was it disaggregated by age?
  - There wasn't a difference
- Support courses feedback
  - Support Math-successful or unsuccessful?
    - Didn't support related content
      - Thought would be a tutoring aid
      - Content not related-was more complicated
      - Just another Math class
  - Some high-level findings to take back to departments
- How subject taught a big factor?
  - Because it's required
    - Can market better-but they don't go
    - Imbed in class- have to go
    - On-line option may not work for them
    - Can't be solved in Student Services
    - Good information to take back to strategic body, guidelines to work from, have data to help
- CAP Hour activities
  - To connection to engage to be successful
  - Market how to connect
  - How to study for one subject not the same for other subjects

### 3.2 Survey of Effectiveness

- Please complete the survey
- Currently have received 7 of 16 members
- Will approve at April 25<sup>th</sup> meeting.

## 4. Information Items

#### 4.1 Program Review

- Program Review completed March 22, 2024
- Everything submitted
- SIP framework

#### 4.2 SEM Plan

- Incorporated where needed
  - Some things moved to Operational Plan
  - Goal-engaging high school counselors
    - High school breakfast
    - Areas to document and prioritize
    - Approved in Spring
    - Will come back to SSC once approved.

#### 4.3 Norco Advantage

- Adjustment are being made to Norco Advantage
  - Will be a Summer program
    - Previously held the first week of May
    - Moving to June
      - Students will be able to register 3 weeks before semester begins
    - First week in August-period of intensive support
      - Target in Counseling
      - Strong foundation
- What to call it?
  - Suggested: engaging & interactive
    - Kick-off, Summer Camp, Community?

### 5. Good of the Order

- AB928 ADT's
  - coming from State
  - Multiple teams working on good place to have strategic planning
- Academic angst regarding transition from Edu-Nav to new program
  - Program maps
  - How transition worked pre-pandemic
    - Re-visit process
    - Provide with rubric
    - Prioritize & how did it happen
- Education Code 76140
  - allows nonresident students taking six units or less to be exempt from all or parts of the fees if they meet specific eligibility criteria.

### 6. Adjournment

- Time 1:54 PM

Spring 2024 Meeting Dates:

- February 22
- March 28
- April 25
- May 23

**Next Meeting**

Date: April 25, 2024.

Time: 12:50pm to 1:50 pm

Location: IT 110

DRAFT