



**Student Support Council  
Agenda for May 28, 2026**

12:50 PM-1:50 PM

**In-Person Location:** Industrial Technology Building (IT), Room 218

**[ZOOM](#) | Meeting ID: 844 9140 6190 Passcode: 015098**

**Committee Members (total:16)**

Natalie Aceves (co-chair), Nikki Capps, Sonia Gonzalez, Steven Gonzalez, Vivian Harris (co-chair), Marcos Hidalgo (ASNC) Caroline Hutchings, Kiandra Jimenez, Amy Kramer, Elizabeth Lopez, Megan McDonald, Jethro Midgett, Damon Nance, Melissa Olivieri, David Schlanger, Kaneesha Tarrant (co-chair)

**Quorum: 50% + 1 of actual attendees (voting members: in-person & virtual, 3-person minimum)**

**Subject to Brown Act: No**

**1. Call to Order – Facilitator V. Harris**

**2. Action Items**

**2.1 Approval of Agenda**

**2.2 Approval of Meeting Minutes from April 23, 2026**

**2.3 Approval of Student Support Council Charter 2025-2030**

**3. Discussion Items**

**3.1 Dual Enrollment**

**4. Information Items**

**4.1 Commencement**

**4.2 Annual Council Calendar**

**5. Good of the Order**

**6. Adjournment**

**Meeting Schedule**

Fall 2025: ~~09/25/25, 10/23/25 and 11/20/25\*~~

Spring 2026: ~~02/26/2026, 03/26/2026, 04/23/2026~~ and 05/28/2026

Fall 2026: 09/24/26, 10/22/26, 11/19/25\*

Spring 2027: 02/25/27, 03/25/27, 04/22/27 and 05/27/27

Meeting will be held in IT\*218 for 2026/2027



**Student Support Council  
Minutes for April 23, 2026**

12:50 PM-1:50 PM

**In-Person Location:** Industrial Technology Building (IT), Room 218  
**[ZOOM](#) | Meeting ID: 844 9140 6190 Passcode: 015098**

**Committee Members | In-Person Attendees**

Sonia Gonzalez, Vivian Harris (co-chair), Caroline Hutchings, Kiandra Jimenez, David Schlanger, Kaneesha Tarrant (co-chair)

**Committee Members | Virtual Attendees**

Nikki Capps, Amy Kramer, Megan McDonald, Jethro Midgett

**Committee Members | Not Present**

Natalie Aceves (co-chair), Steven Gonzalez, Marcos Hidalgo (ASNC), Elizabeth Lopez, Damon Nance, Melissa Olivieri

**Guests:** Jacob Drainville

**Recorder:** Cecilia Ramirez

**Subject to Brown Act: No**

**1. Call to Order – Facilitator (Tarrant)**

Time: 12:54 PM

**2. Action Items**

## **2.1 Approval of Agenda**

MSC: Jimenez/Gonzalez/Approved by Consensus

## **2.2 Approval of Meeting Minutes from March 26, 2026**

MSC: Gonzalez/Jimenez/Approved by Consensus

## **2.3 2026 (N)ISER**

MSC: Harris/Gonzalez/Approved by Consensus

## **2.4 LGBTQIA+ Charter**

MSC: Jimenez/Harris/Approved by Consensus

Professor Drainville explained their goal to better align and collaborate LGBTQIA+ communities to direct student support.

An invitation was also shared for all to attend Drag Night on 4/30

## **3. Discussion Items**

### **3.1 NC Strategic Plan: Student Services Presentation (Goal 5)**

Focusing on transfer rates and initiatives to increase them, including partnerships with local high schools and enhanced support for transfer students. The presentation also covered progress on career pathways, highlighting the implementation of the career decision-making wheel and new courses to support students in making career decisions. Next steps include creating a Power BI dashboard to track student progress toward transfer and developing employment support services for students.

Partnering with GIA and CNUSD including Fall college and career night hosted at NC for visibility

Reassigning counselor coordinator to build the partnerships with 4-year institution, moved transfer center for centralized location with computer lab for students to support these efforts.

62% increase in students participating in the Transfer Jam in Fall 2025

Increase in Hispanic student transfer rate since 2019

Goal 5: to increase enrollment and build career ready pathways

CTE event held on campus 4/22 with 100s of students

Professional development opportunity for the counselors to enhance their CTE knowledge, including the creation of GUI-47A, 1 unit course which going through the approval process.

Employment support, resume writing assistance training provided by the Educational Resource Advisor. Prof. Capps offered collaboration to further assist students with completing scholarship applications, application insight questions and resume writing.

### **3.2 Student Support Council: 2025-2030 Charter**

Revision to council after planning and development training in early Spring. Changes read to council by Dr. Tarrant.

The proposed charter aims to align the council's work with new EMP goals and district KPIs, particularly in areas such as access, success, and workforce development. Key updates include revised membership structure, emphasizing roles in academic support, equity, and standard of care, as well as updated responsibilities and reporting requirements. Positive feedback provided on the balance of administrative, faculty, and classified representation and appreciated the inclusion of standard of care in the council's description.

Move to action item in May 2026.

## **4. Information Items**

### **4.1 26SUM/FAL Registration (Gonzalez)**

May 4<sup>th</sup> registration commences for Summer/Fall. Dean Gonzalez emphasis the 13-unit limit during priority registration. Students may enroll into additional units on their assigned regular registration date.

Starting in the Fall, Promise students will now be eligible for Group 3 Early Registration.

## **5. Good of the Order**

Discussed graduation applications for Spring 2026 Commencement, with 3,515 total applications received from 817 unduplicated students. Nearly 400 applications were canceled due to students not meeting requirements, while over 900 applications were pending with students needing to pass classes or provide transcripts. The discussion clarified that the 9-unit requirement for commencement participation remains in effect, separate from degree conferral, and that upcoming legislative changes will be presented at the next meeting to address operational impacts starting summer 2026.

## **6. Adjournment**

TIME: 1:36 PM

### **Meeting Schedule**

Fall 2025: ~~09/25/25~~, ~~10/23/25~~ and ~~11/20/25\*~~

Spring 2026: ~~02/26/2026~~, ~~03/26/2026~~, ~~04/23/2026~~ and 05/28/2026



## Council & Committee Charter (2025-2030)

**Name of Council/ Committee: Student Support Council**

<b>Description (25-50 words):</b>	The Student Support Council provides strategic direction and ensures the coordinated delivery of academic learning support and student services, aligned with the Standard of Care to advance equitable access and student success throughout students' educational journeys.
<b>Brown Act (Yes or No):</b>	No
<b>Meeting Schedule:</b>	The Student Support Council (SSC) meets monthly on the fourth Thursday of the month from 12:50pm to 1:50pm, with Zoom option, for Fall and Spring Terms. Contact the co-chairs to place an item on a future agenda.
<b>Chair(s):</b>	Natalie Aceves (CSEA), Vivian Harris (Faculty), Kaneesha Tarrant (Management)
<b>Committee Membership (14):</b>	<ul style="list-style-type: none"> <li>• Vice President Student Services, Chair– Administrator</li> <li>• Administrator with oversight in Student Services – Administrator</li> <li>• Administrator with oversight in Enrollment Services– Administrator</li> <li>• Administrator with oversight in Equity– Administrator</li> <li>• Counseling Faculty Representative– Faculty</li> <li>• Library Faculty Representative– Faculty</li> <li>• Faculty representative for Tutorial Support (e.g. English or Math faculty)– Faculty</li> <li>• Faculty representative from Guided Pathways/Faculty Advisors– Faculty</li> <li>• Representative with knowledge/experience as Educational Resource Advisor– Classified Professional</li> <li>• Representative with knowledge/experience in financial aid programs– Classified Professional</li> <li>• Representative with knowledge/experience in equity programs and learning communities– Classified Professional</li> <li>• Representative with knowledge/experience in tutoring, learning support and academic support– Classified Professional</li> <li>• ASNC representative – Student</li> <li>• ASNC alternate (non-voting unless primary member is absent) – Student</li> </ul>
<b>Reports and Recommends to:</b>	The Student Support Council makes recommendations to the College Council and the Vice President of Student Services.
<b>Required Reports and Updates:</b>	<ol style="list-style-type: none"> <li>1. Annual Resource Request prioritization</li> <li>2. Accreditation</li> </ol>
<b>Key Performance Indicators/Goals:</b>	<p>(1) Access</p> <p>(2) Success</p> <p>(5) Workforce</p>
<b>ACCJC Accreditation Standard(s):</b>	2.4, 2.7, 2.8,2.9

<b>Equity Focus:</b>	<b>Coordinate programs and services to achieve equitable student success outcomes aligned with Key Performance Indicators and the Standard of Care.</b>
<b>Edition Date:</b>	April 20, 2026
<b>Link to council/committee site with Membership Roster: <a href="http://www.norcollege.edu/">www.norcollege.edu/</a></b>	

<b>ACCJC Accreditation Standard</b>	<b>Goal/Objective</b>	<b>Example Task</b>
2.4 2.7 2.8 2.9	(1) Access (2) Success (5) Workforce	Review, evaluate, and provide recommendations regarding continued improvements in effectively supporting students' unique educational journeys through comprehensive student support and engagement.

<b>Student Services</b>	Goal 1: Access  Goal 2: Success    Goal 5: Workforce	1.2 Increase annual headcount by 3% 1.3: Increase capture rates from feeder high schools by 4% annually 2.3 Increase First-term to Second-Term Persistence of first-time students by 3% annually 2.4 Increase 3-year degree/certificate completion by 3% annually 2.5 Increase 3-year transfer rate by 3% annually 2.6 Increase the number of students who receive aid by 6% annually 5.2 Increase student enrollment in career pathways to living-wage careers
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