

Program Review Comprehensive Report



Program Review - Student Services: JFK Middle College

Area Overview

2017 - 2018

Mission: The Norco College and John F. Kennedy Middle College High School Enrollment/Partnership Group serves to maximize academic potential by providing college access and services to all JFK Middle College high school students. (Adopted 2016)

Philosophy Statement: Middle college high school students will complete a Comprehensive Student Education Plan (SEP) in order to accomplish their academic goals at Norco College. (Adopted 2016)

Summary: • Facilitates enrollment of the John F. Kennedy Middle College High School program including the establishment of guidelines and limitations consistent with Title 5 regulations.

- Provides middle college high school students with access to academic and student services programs.
- Addresses matters that impact student success through regular monthly meetings.
- Offers course articulation in math and other high school courses.
- Provides regular reporting of enrollment records.
- Provides general and success workshops for all JFK students annually.

Strengths: • Fund for Student Success Grant renewed for 2017-2020.

- 21 Students graduated from Norco College in Spring 2017 with a combined total of 41 degrees- the most graduates in one year.
- Dedicated Counseling services on-site at JFK campus as a result of grant funds. (Academic Counselor at 10 hours a week, Educational Advisor at 19 hours a week, and A&R Operations Assistant (2 staff members) at 10 hours a week)
- Norco College Resource Center will be located on the second floor of JFK building beginning 17FAL.
- Maintain success rates at an average of 10% more than overall Norco College population over 7 year span.
- Completed 241 Comprehensive Student Education Plans by Spring 2017.
- Continued the collaboration with JFK's Administrative team on general access issues.

See attached data

Students Served: See attached

Attachments:

[2014-17_STUDENT_SERVICES_JFK_ResourceRequests.xlsx](#)

SLO/SAO: Apply and Register for Classes

SLO1: New students will learn how to apply and register for classes as a result of attending orientation provided before the fall term.

SLO/SAO Status: Active

SLO/SAO Year(s): 2018 - 2021

Date Entered: 04/26/2018

SLO/SAO Type: SLO – Direct

Assessment Measures

Direct - Report on students who attended orientation versus those who enrolled in 17FAL term. (Active)

Criteria: 85% of JFK students will learn the registration process at Norco College.

Findings/Analysis

Program Review - Student Services: JFK Middle College

Reporting Period: 2017 - 2018

04/26/2018

Conclusion: Criteria Met

Completion: Fall 2016

GOAL IS MET.

186 JFK students who attended orientation and 164 (88%) enrolled in 17FAL.

Data reported is from : Spring

Improvement Recommendations

Improvement Recommendation: Move to strengths (04/26/2018)

Mapping

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018

Goal 1 - Objective 1.1 - Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).

Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).

Goal 1 - Objective 1.5 - Increase completion rate of degrees and certificates over 6 years.

Goal 1 - Objective 1.6 - Increase success and retention rates.

Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.

Goal 2 - Objective 2.3 - Increase student satisfaction and importance ratings for student support services.

Goal 3 - Objective 3.1 - Increase percentage of students who declare an educational goal.

Goal 4 - Objective 4.5 - Continue the success of Kennedy Partnership (percent of students 2.5 GPA+, number of students in co-curricular activities, number of students who are able to access courses; number of college units taken).

Goal 4 - Objective 4.6 - Increase community partnerships.

Goal 4 - Objective 4.7 - Increase institutional awareness of community partnerships.

Goal 5 - Objective 5.1 - 100% of units (disciplines, Student Support Service areas, administrative units) will conduct systematic program reviews.

Goal 5 - Objective 5.2 - Increase the percentage of student learning and service area outcomes assessments that utilize authentic methods.

Goal 5 - Objective 5.3 - Increase the percentage of programs that conduct program level outcomes assessment that closes the loop.

SLO/SAO: Complete Comprehensive Student Education Plans

SLO2: By providing College Knowledge Hour, students will learn to obtain a comprehensive education plans.

SLO/SAO Status: Active

SLO/SAO Year(s): 2018 - 2021

Date Entered: 04/26/2018

SLO/SAO Type: SLO – Direct

Assessment Measures

Direct - Annual report on Comprehensive Education Plans completed by JFK students. (Active)

Criteria: Increase completion of Comprehensive Student Ed Plans by 10% each year.

Findings/Analysis

Reporting Period: 2017 - 2018

04/26/2018

Conclusion: Criteria Met

Program Review - Student Services: JFK Middle College

Completion: Spring 2017

GOAL IS MET

241 Comprehensive Ed Plans were completed in 2016-17, 48% increase from 126 Ed Plans completed in 2015-16.

Data reported is from : Spring

Improvement Recommendations

Improvement Recommendation: Continue to assess and perhaps increase assessment criteria. (04/26/2018)

Mapping

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018

Goal 1 - Objective 1.1 - Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).

Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).

Goal 1 - Objective 1.5 - Increase completion rate of degrees and certificates over 6 years.

Goal 1 - Objective 1.6 - Increase success and retention rates.

Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.

Goal 3 - Objective 3.1 - Increase percentage of students who declare an educational goal.

Goal 3 - Objective 3.2 - Increase percentage of new students who develop an educational plan.

Goal 3 - Objective 3.3 - Increase percentage of continuing students who develop an educational plan.

Goal 4 - Objective 4.5 - Continue the success of Kennedy Partnership (percent of students 2.5 GPA+, number of students in co-curricular activities, number of students who are able to access courses; number of college units taken).

Goal 4 - Objective 4.7 - Increase institutional awareness of community partnerships.

Goal 5 - Objective 5.1 - 100% of units (disciplines, Student Support Service areas, administrative units) will conduct systematic program reviews.

Goal 5 - Objective 5.2 - Increase the percentage of student learning and service area outcomes assessments that utilize authentic methods.

Goal 5 - Objective 5.3 - Increase the percentage of programs that conduct program level outcomes assessment that closes the loop.

SLO/SAO: Complete Degree or Certificate

SLO3: JFK students will complete a degree or state certificate by their high school graduation.

SLO/SAO Status: Active

SLO/SAO Year(s): 2018 - 2021

Date Entered: 04/26/2018

SLO/SAO Type: SLO – Direct

Assessment Measures

Direct - Annual report on degree and certificate recipients. (Active)

Criteria: Increase completion of degree and certificate recipients by 5% each year.

Findings/Analysis

Reporting Period: 2017 - 2018

04/26/2018

Conclusion: Criteria Met

Completion: Spring 2017

Program Review - Student Services: JFK Middle College

GOAL IS MET

21 JFK students completed at least one degree, which is a 62% increase from 8 students who completed a degree in 2015-16.

Data reported is from : Spring

Improvement Recommendations

Improvement Recommendation: Continue to assess, but also promote certificate programs (04/26/2018)

Mapping

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018

Goal 1 - Objective 1.1 - Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).

Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).

Goal 1 - Objective 1.5 - Increase completion rate of degrees and certificates over 6 years.

Goal 1 - Objective 1.6 - Increase success and retention rates.

Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.

Goal 4 - Objective 4.5 - Continue the success of Kennedy Partnership (percent of students 2.5 GPA+, number of students in co-curricular activities, number of students who are able to access courses; number of college units taken).

Goal 4 - Objective 4.7 - Increase institutional awareness of community partnerships.

Goal 5 - Objective 5.1 - 100% of units (disciplines, Student Support Service areas, administrative units) will conduct systematic program reviews.

Goal 5 - Objective 5.2 - Increase the percentage of student learning and service area outcomes assessments that utilize authentic methods.

Goal 5 - Objective 5.3 - Increase the percentage of programs that conduct program level outcomes assessment that closes the loop.

SLO/SAO: JFK Success Rates

SLO4: JFK students will perform at a higher success rate than the overall Norco College population as a result of Counseling Services available onsite.

SLO/SAO Status: Active

SLO/SAO Year(s): 2018 - 2021

Date Entered: 04/26/2018

SLO/SAO Type: SLO – Student Success Measure

Assessment Measures

Direct - Annual report on degree and certificate recipients. (Active)

Criteria: Increase completion of degree and certificate recipients by 5% each year.

Findings/Analysis

Reporting Period: 2017 - 2018

04/26/2018

Conclusion: Criteria Met

Completion:

Fall 2016

GOAL IS MET

JFK success rate is 76.9%, which is 8.8% higher than the Norco College average at 68.1%

Data reported is from : Spring

Program Review - Student Services: JFK Middle College

Improvement Recommendations

Improvement Recommendation: Continue to assess. (04/26/2018)

Mapping

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018

Goal 1 - Objective 1.1 - Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).

Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).

Goal 1 - Objective 1.5 - Increase completion rate of degrees and certificates over 6 years.

Goal 1 - Objective 1.6 - Increase success and retention rates.

Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.

Goal 4 - Objective 4.5 - Continue the success of Kennedy Partnership (percent of students 2.5 GPA+, number of students in co-curricular activities, number of students who are able to access courses; number of college units taken).

Goal 4 - Objective 4.7 - Increase institutional awareness of community partnerships.

Goal 5 - Objective 5.1 - 100% of units (disciplines, Student Support Service areas, administrative units) will conduct systematic program reviews.

Goal 5 - Objective 5.2 - Increase the percentage of student learning and service area outcomes assessments that utilize authentic methods.

Goal 5 - Objective 5.3 - Increase the percentage of programs that conduct program level outcomes assessment that closes the loop.

SLO/SAO: JFK Unit Completion

SAO1: JFK students will complete at least 30 units of college coursework by their high school graduation.

SLO/SAO Status: Active

SLO/SAO Year(s): 2018 - 2021

Date Entered: 04/26/2018

SLO/SAO Type: SLO – Student Success Measure

Assessment Measures

Direct - Term based report on success rates from previous fall term. (Active)

Criteria: JFK students will perform at a rate of 5% higher than the overall population at Norco College.

Findings/Analysis

Reporting Period: 2017 - 2018

04/26/2018

Conclusion: Criteria Met

Completion: Spring 2017

GOAL IS MET

76 students completed 30 units or more by 17SPR, which is 15% more as compared to 64 students by 16SPR.

Data reported is from : Spring

Improvement Recommendations

Improvement Recommendation: Continue to assess and determine if general softening in enrollment can benefit those enrolled at JFK MCHS. (04/26/2018)

Mapping

Program Review - Student Services: JFK Middle College

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018

Goal 1 - Objective 1.1 - Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).

Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).

Goal 1 - Objective 1.5 - Increase completion rate of degrees and certificates over 6 years.

Goal 1 - Objective 1.6 - Increase success and retention rates.

Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.

Goal 4 - Objective 4.5 - Continue the success of Kennedy Partnership (percent of students 2.5 GPA+, number of students in co-curricular activities, number of students who are able to access courses; number of college units taken).

Goal 4 - Objective 4.7 - Increase institutional awareness of community partnerships.

Goal 5 - Objective 5.1 - 100% of units (disciplines, Student Support Service areas, administrative units) will conduct systematic program reviews.

Goal 5 - Objective 5.2 - Increase the percentage of student learning and service area outcomes assessments that utilize authentic methods.

Goal 5 - Objective 5.3 - Increase the percentage of programs that conduct program level outcomes assessment that closes the loop.