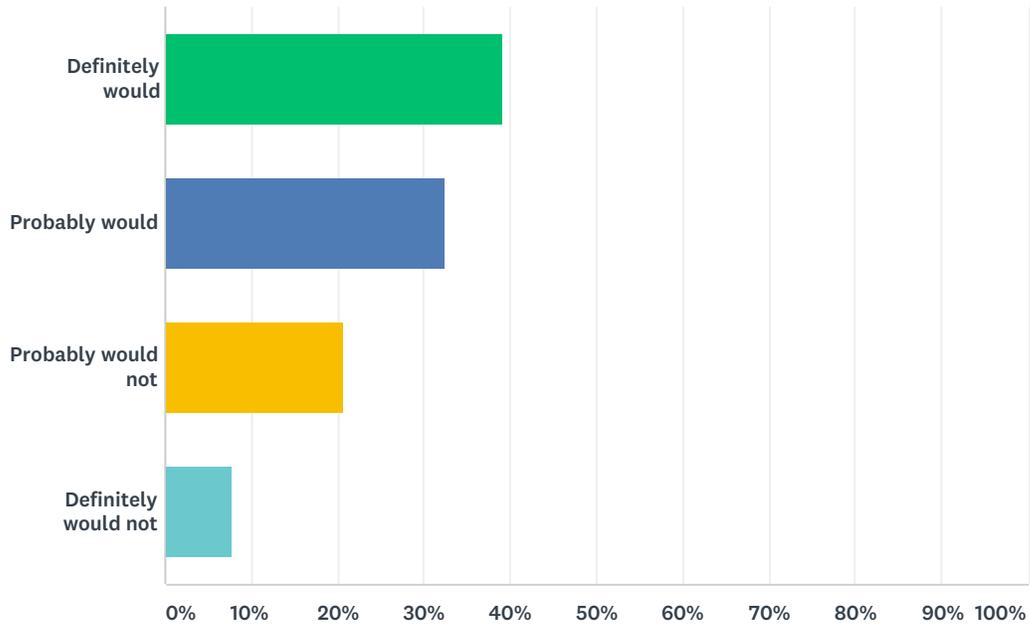


Q1 I would use the library on Friday if the hours were extended until 4pm

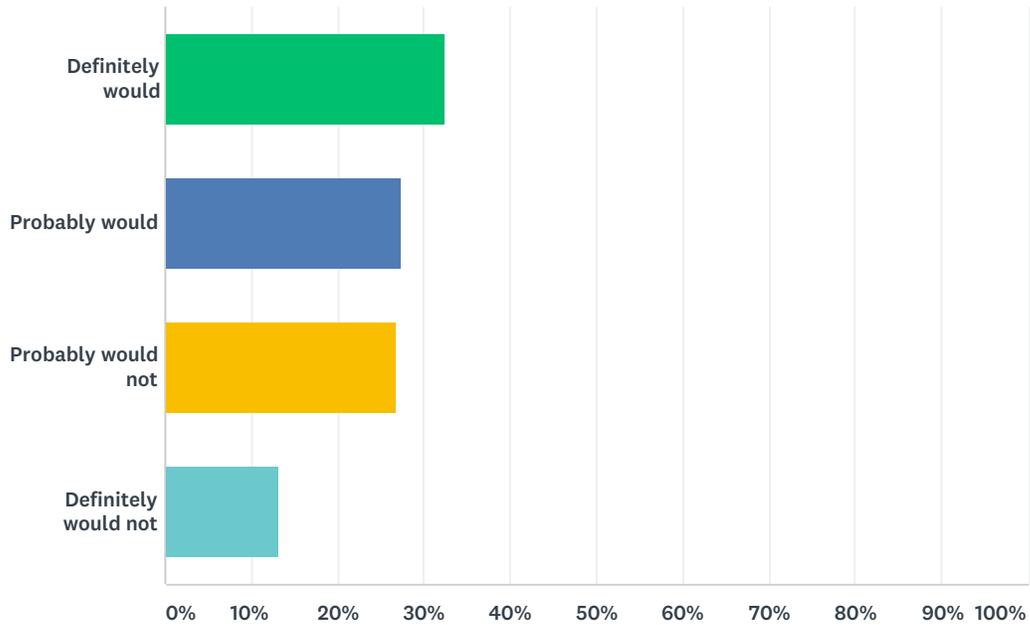
Answered: 801 Skipped: 3



ANSWER CHOICES	RESPONSES	
Definitely would	39.08%	313
Probably would	32.46%	260
Probably would not	20.72%	166
Definitely would not	7.74%	62
TOTAL		801

Q2 I would use the library if it were open on Saturday

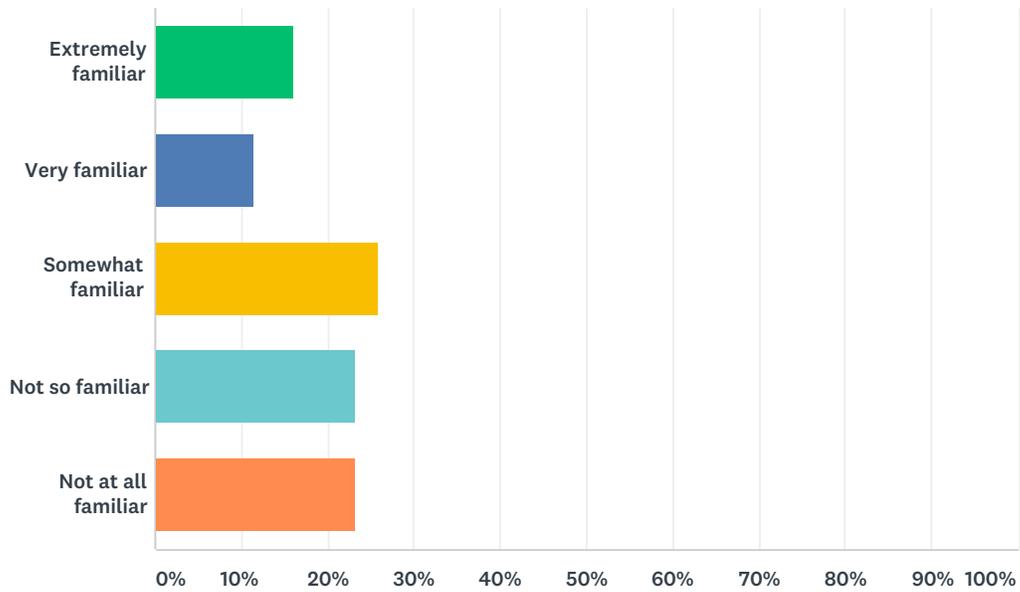
Answered: 797 Skipped: 7



ANSWER CHOICES	RESPONSES
Definitely would	32.50% 259
Probably would	27.48% 219
Probably would not	26.85% 214
Definitely would not	13.17% 105
TOTAL	797

Q3 I know that librarians provide free 1-on-1 face-to-face research assistance in the library

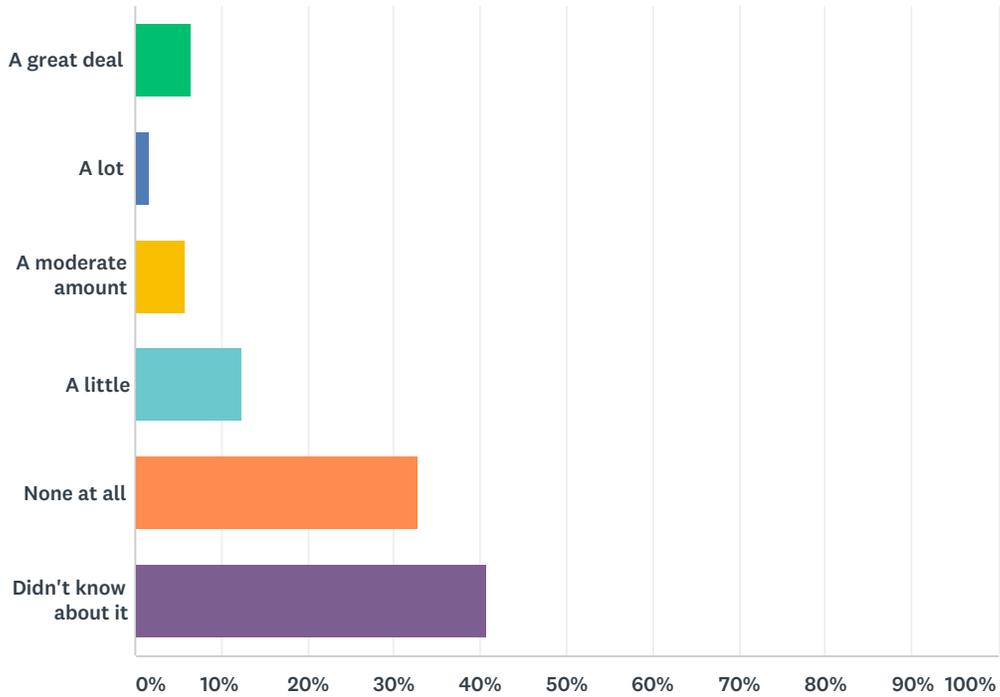
Answered: 794 Skipped: 10



ANSWER CHOICES	RESPONSES	
Extremely familiar	16.12%	128
Very familiar	11.46%	91
Somewhat familiar	25.94%	206
Not so familiar	23.30%	185
Not at all familiar	23.17%	184
TOTAL		794

Q4 I use the online library chat research assistance that is available 24 hours a day, 7 days a week, 365 days a year

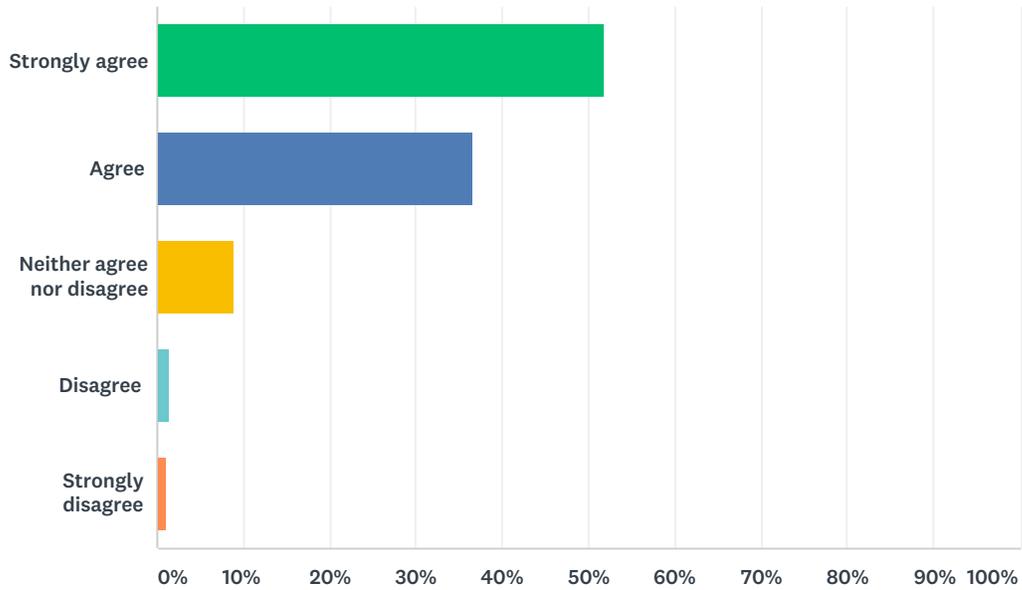
Answered: 795 Skipped: 9



ANSWER CHOICES	RESPONSES	
A great deal	6.54%	52
A lot	1.76%	14
A moderate amount	5.79%	46
A little	12.33%	98
None at all	32.83%	261
Didn't know about it	40.75%	324
TOTAL		795

Q5 The library is a welcoming space for students

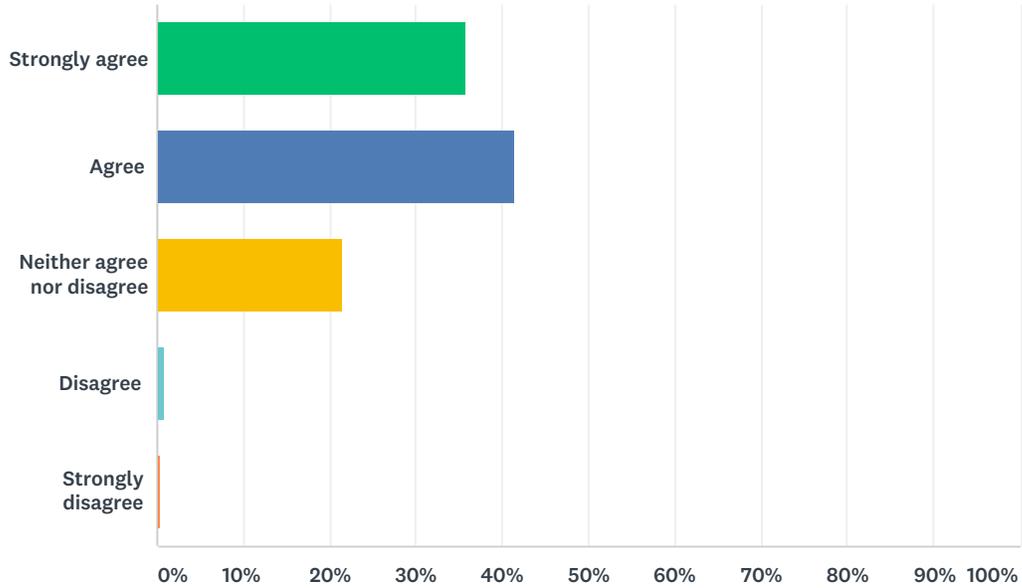
Answered: 796 Skipped: 8



ANSWER CHOICES	RESPONSES	
Strongly agree	51.88%	413
Agree	36.56%	291
Neither agree nor disagree	9.05%	72
Disagree	1.51%	12
Strongly disagree	1.01%	8
TOTAL		796

Q6 The library staff is helpful

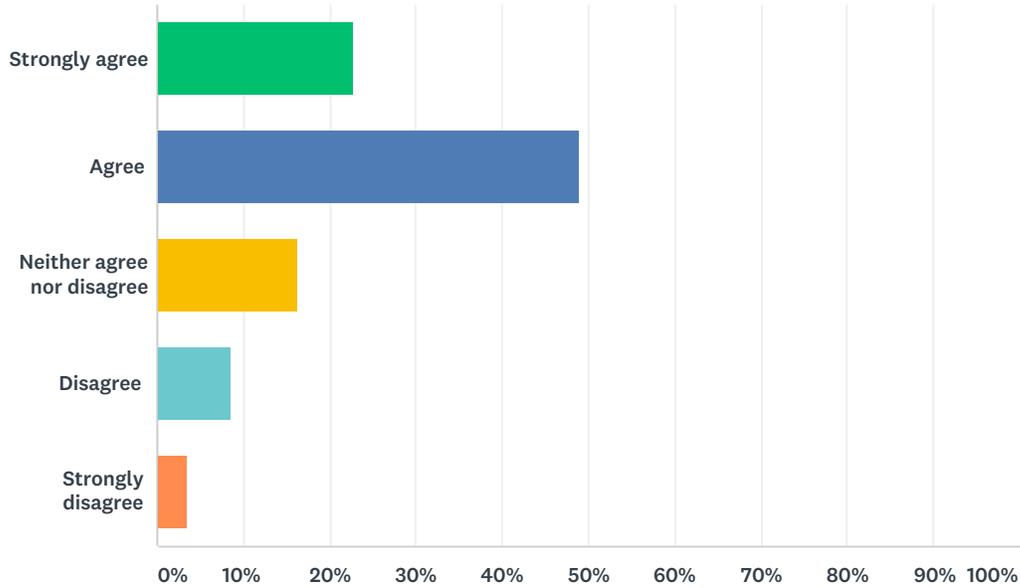
Answered: 795 Skipped: 9



ANSWER CHOICES	RESPONSES	
Strongly agree	35.85%	285
Agree	41.38%	329
Neither agree nor disagree	21.51%	171
Disagree	0.75%	6
Strongly disagree	0.50%	4
TOTAL		795

Q7 The library's physical space is adequate

Answered: 789 Skipped: 15



ANSWER CHOICES	RESPONSES	
Strongly agree	22.81%	180
Agree	48.92%	386
Neither agree nor disagree	16.22%	128
Disagree	8.49%	67
Strongly disagree	3.55%	28
TOTAL		789

#	IF NOT, PLEASE PROVIDE IDEAS	DATE
1	should have more space for study rooms	6/6/2018 11:29 AM
2	should have more space for study rooms	6/6/2018 11:27 AM
3	we need more study rooms, and more quiet place to work.	6/6/2018 9:49 AM
4	we need a bigger library	6/6/2018 8:17 AM
5	the study areas are and tables are not quiet. socializing is what is done instead of studying	5/14/2018 6:22 PM
6	library needs to be expanded I have been sent to RCC way to many times to get books from there.	5/10/2018 3:04 PM
7	It's not big enough, it's loud most of the time making it hard to study. (Staff at the library is also very loud)	5/10/2018 1:47 PM
8	Space not enough for amount of students	5/8/2018 12:47 PM
9	There are not enough computers for use	5/8/2018 12:45 PM
10	could be bigger	5/8/2018 12:42 PM
11	need a bigger space for more computers and books	5/8/2018 12:23 PM
12	needs more study areas for busy times	5/7/2018 2:03 PM

Library Survey Spring 2018

13	usally it is ok but when it is packed i have no where to go the other day i had to stand in the rain	5/7/2018 1:40 PM
14	make more small study spaces	5/7/2018 1:31 PM
15	there could be more space in the library if there were more tables available and spread out instead of having all most of the tables in the corner next to the computer. maybe you guys could move book shelves more towards the back and provide more space for the tables.	5/7/2018 12:19 PM
16	more studying area would be nice	5/7/2018 12:03 PM
17	The rooms get occupied really fast which leaves other students stranded; more rooms	5/7/2018 11:43 AM
18	the narrow sections of the library makes the space feel more crowded than it is in actuality.	5/7/2018 11:05 AM
19	Too many students, not enough space. We should all build a huge outdoor library next to the field. Drink coffee and have a ball!	5/5/2018 10:21 AM
20	more study rooms maybe a few more computers as well	5/5/2018 8:48 AM
21	Updated	5/4/2018 12:56 PM
22	I could do with some up sizing.	5/3/2018 5:11 PM
23	Sound proof	5/3/2018 5:05 PM
24	it small	5/3/2018 5:04 PM
25	sometimes all seats are taken	5/3/2018 5:02 PM
26	I have not been to the library	5/3/2018 4:07 PM
27	Quiet study area feels cramped	5/3/2018 4:06 PM
28	never actually visited the library	5/3/2018 4:05 PM
29	needs more sitting area throughout the place like RCC Campus	5/3/2018 2:48 PM
30	It would be great to be larger in space and provide for independent rooms.	5/3/2018 2:40 PM
31	There is not enough space for students to study and it is often very noisy which makes it hard to study at school since there is no other place on campus that is meant for studying (LRC also not the best for studying).	5/3/2018 2:15 PM
32	I think an additional study floor for students would be great.	5/3/2018 1:40 PM
33	There needs to be an enclosed quiet space. The current space allotted for this is not enclosed and the conversations form the other side and the foot traffic from the entry can be distracting. Also more space is needed for more computers and books.	5/3/2018 12:22 PM
34	I always come in the morning to do my homework. Nice enviroment, quiet and productive.	5/3/2018 12:07 PM
35	more cubicle like spaces to study independently	5/3/2018 12:02 PM
36	On certain days if can overcrowd very quickly	5/3/2018 12:02 PM
37	It could be a little bigger by getting rid of necessary bookshelves	5/3/2018 11:43 AM
38	Its a little cramped in there	5/3/2018 11:42 AM
39	I would enjoy more study rooms	5/3/2018 11:23 AM
40	There are often not enough seats for students, many computers at a time are 'not in service'. If the library could be expanded and take over the LRC/tutoring center, many more students would have access to what they need.	5/3/2018 11:13 AM
41	Could have more reminders of whats going on so you stay in the loop of things going on because I never know whats going on.	5/3/2018 10:37 AM
42	need more study room areas everything is to crowded, also adding a new floor will be great	5/3/2018 10:29 AM
43	It needs more space, sometimes it gets too crowded.	5/3/2018 10:24 AM
44	there should be more couches and chairs for students to feel comfortable	5/3/2018 10:22 AM
45	I just started and have never been to the library	5/3/2018 10:21 AM
46	I think there should be a designated area where students are allowed to eat so they could continue to study like on the Riverside Campus	5/3/2018 9:27 AM

Library Survey Spring 2018

47	Could be bigger	5/3/2018 9:25 AM
48	needs more tables	5/3/2018 8:18 AM
49	not enough seats for students	5/3/2018 8:15 AM
50	with the amount of students, it sometimes is crowded.	5/3/2018 8:15 AM
51	The library is a bit small	5/3/2018 8:13 AM
52	I feel too close to other people when on the computers which causes distractions	5/2/2018 5:46 PM
53	Good amount of space sometimes other times it is too crowded and I can't find a place to study/work.	5/2/2018 5:44 PM
54	a little confusing	5/2/2018 5:10 PM
55	loud	5/2/2018 4:46 PM
56	Larger space, larger collection of books.	5/2/2018 3:50 PM
57	In the afternoons, especially during finals, there is a limited amount of desk space.	5/2/2018 3:44 PM
58	needs a wider gap between computers	5/2/2018 3:43 PM
59	Can't complain :)	5/2/2018 2:48 PM
60	Expand, more areas to study and more areas for open conversation regarding projects.	5/2/2018 2:31 PM
61	more privacy	5/2/2018 2:25 PM
62	It could be bigger, in order to accommodate the number of students who are in need of the room.	5/2/2018 2:18 PM
63	never been there	5/2/2018 12:22 PM
64	There could be more study cubicles, some of the computers don't work.	5/2/2018 10:54 AM
65	More quiet places for a single student trying to study. Seems very crowded.	5/1/2018 3:32 PM
66	I do not know what this is	5/1/2018 2:07 PM
67	make library bigger	5/1/2018 2:07 PM
68	never been to library	5/1/2018 2:06 PM
69	(No Comment.)	5/1/2018 1:23 PM
70	Personally, I believe that there should be more lounge areas. Places for tired students to rest and maybe even have a brief chat.	5/1/2018 1:06 PM
71	It's alright but more space is really needed.	5/1/2018 12:59 PM
72	maybe expanding study areas, feels a little bit crowded	5/1/2018 12:07 PM
73	Could use more tables and quiet rooms for private studying and group discussions.	5/1/2018 10:13 AM
74	a little small compared to other libraries	5/1/2018 9:45 AM
75	N/A	5/1/2018 9:36 AM
76	more desks	5/1/2018 8:45 AM
77	too crowded, everything is clumped together and has hoarding issues	5/1/2018 8:43 AM
78	Add more tables.	5/1/2018 8:35 AM
79	I'd like more open areas to bring my own computer and work on, if I don't get there earlier enough however it seems impossible to get a table.	4/30/2018 5:27 PM
80	a bigger selection of books would be great, maybe even another floor	4/30/2018 3:06 PM
81	New library building with quiet study space	4/27/2018 8:18 AM
82	Quadruple in size, via baseball team integration ticket sale.	4/26/2018 6:29 PM
83	sometimes there's not enough desks to do written work or not enough computers when it's really busy	4/24/2018 1:12 PM
84	need more space	4/23/2018 5:16 PM

Library Survey Spring 2018

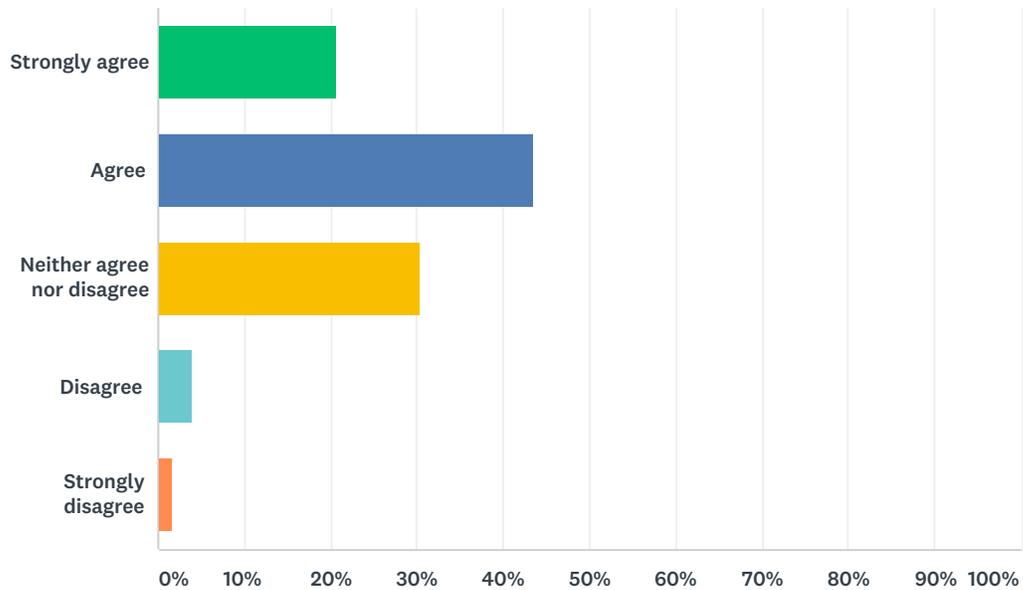
85	should expand both upstairs and down in cooperation with the LRC	4/23/2018 3:04 PM
86	There is not enough space to study quietly. There is not enough study rooms and if there are study rooms people go in there to mess around and talk and don't study.	4/20/2018 9:32 AM
87	I've seen larger library's at other schools that have redone their library and at Norco college the library just doesn't compare to others where there is enough open space for every student at a lot of times I have walked into the Norco college library and there isn't enough room, it looks crowded and there isn't enough computers for every student or even extra	4/20/2018 8:35 AM
88	Triple the size	4/19/2018 5:15 PM
89	There are not enough tables and chair to just sit at while doing homework or studying with others. It feels very uncomfortable and not welcoming for students.	4/19/2018 10:14 AM
90	The library is spacious, yet has an anxious demeanor. Perhaps adding different colors or installing artwork would assist such measures.	4/18/2018 6:37 PM
91	More books please. Actual scholarly books.	4/18/2018 2:05 PM
92	There are not enough study rooms or an efficient system to get in line for study rooms. I think Norco would benefit from adopting the same library system that rcc has	4/18/2018 12:39 PM
93	There is always too many people in there to focus on any homework	4/18/2018 12:33 PM
94	I wish there was more study rooms, but it is unlikely that the fabrication of more areas would be feasible	4/18/2018 11:42 AM
95	The library seems to be more of a place to socialize. Students need to be more considerate of other students that are in the library to study.	4/17/2018 5:16 PM
96	Too many students not enough space.	4/17/2018 3:46 PM
97	more computers and desk. less book shelves	4/17/2018 2:41 PM
98	During the busy hours there is nowhere to sit and study	4/17/2018 2:02 PM
99	JUST OPEN WEEKENDS and EXTEND hours on friday!!!!!! PLEASE	4/17/2018 12:56 PM
100	none	4/17/2018 10:00 AM
101	its always very clean and organized	4/17/2018 6:42 AM
102	seats are a little tight ans sometimes it gets loud in the libraray	4/16/2018 3:45 PM
103	add more study group areas or have laying on the ground areas	4/16/2018 10:17 AM
104	studying room are not sound prove	4/6/2018 10:06 AM
105	the book selection isnt very clear on the organization. Also, most of the computers are always down	4/5/2018 4:47 PM
106	could provide more tables for individual studying	4/5/2018 3:59 PM
107	Not enough quiet study space & computers	4/5/2018 1:10 PM
108	Have more study rooms	4/4/2018 12:42 PM
109	I think they could expand on the amount of computers that they have so that more people can utalize them.	4/4/2018 7:14 AM
110	We need a pool table ,hockey table, and game room.	4/4/2018 7:11 AM
111	I needs better chairs.	4/3/2018 4:30 PM
112	need more free spaces to have bigger study groups. need more study rooms. more projector for group study	4/3/2018 2:09 PM
113	The computers and studsy cubicles are often full, let alone the study rooms.	4/3/2018 12:44 PM
114	Needs more room for computers and ethernet ports.	4/3/2018 10:31 AM
115	sometimes it gets really packed	4/3/2018 10:21 AM
116	its a little tight	4/3/2018 10:21 AM
117	Seems a bit cramped, the comuter stations are close to each other.	4/2/2018 9:18 AM

Library Survey Spring 2018

118	More table top studying areas would be nice.	3/29/2018 4:47 PM
119	I think It needs to be expanded for the growing amount of students using the facilities, to make room for other students	3/29/2018 1:59 PM
120	a sleeping area	3/28/2018 2:28 PM
121	I've seen the computers pretty full around final/midterm	3/28/2018 12:32 PM
122	I think it needs more space and more than 75 computers because on busy days it can be a little annoying.	3/28/2018 10:55 AM
123	add areas where students can have sit down study session	3/28/2018 9:19 AM
124	sometimes there is not enough space to sit, especially during hot day.	3/28/2018 9:06 AM
125	more study rooms, study space, and cubicles would be great	3/27/2018 6:43 PM
126	Sometimes the library's chairs and desks are completely full	3/27/2018 4:46 PM
127	I wish it had a dedicated social area separate from the computers so I won't hear people talking	3/27/2018 12:29 PM
128	there could be more study rooms	3/26/2018 9:37 AM
129	Seats are a little too close together	3/25/2018 9:00 PM
130	There could be more seating space	3/25/2018 12:03 PM
131	Lose the books and just go digital. The library isn't large enough for the books and the students who want to study. The books available should be reference copies for classes.	3/25/2018 11:42 AM
132	It could be a bit bigger or rearranged	3/24/2018 12:56 PM
133	Needs to be cleaner and more presentable the room look disgusting	3/24/2018 10:28 AM
134	I think we need more outlets available.	3/24/2018 9:00 AM
135	i feel the building and space is old and needs remodeling.	3/23/2018 4:28 PM

Q8 The library's collection of books and databases is sufficient in quantity, currency, depth and variety to support my research needs

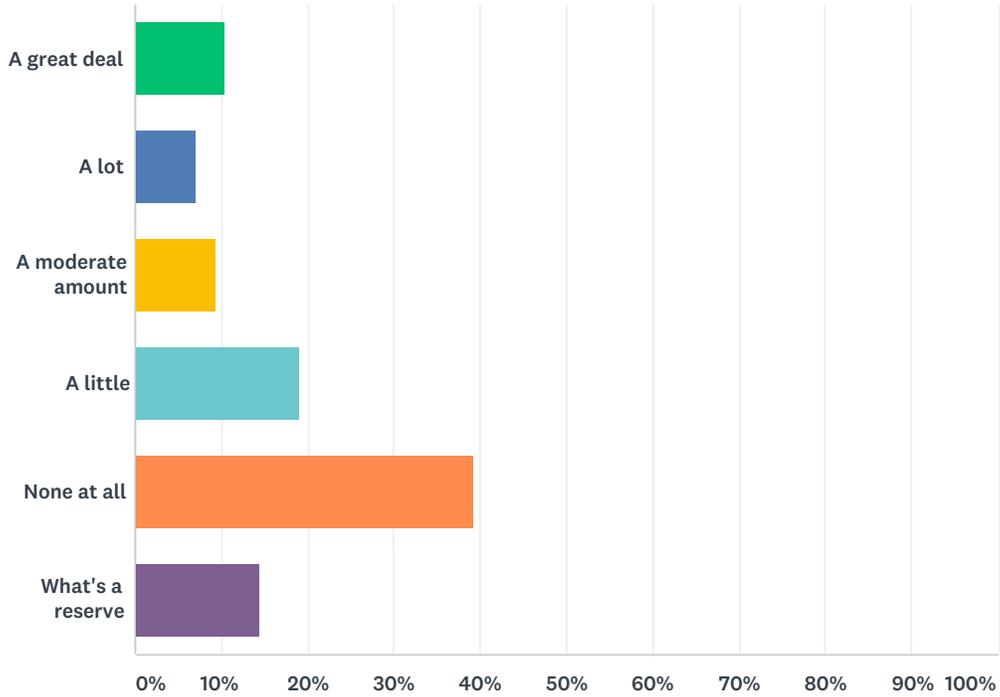
Answered: 791 Skipped: 13



ANSWER CHOICES	RESPONSES	
Strongly agree	20.61%	163
Agree	43.49%	344
Neither agree nor disagree	30.34%	240
Disagree	3.92%	31
Strongly disagree	1.64%	13
TOTAL		791

Q9 I check out materials from the reserve textbook collection

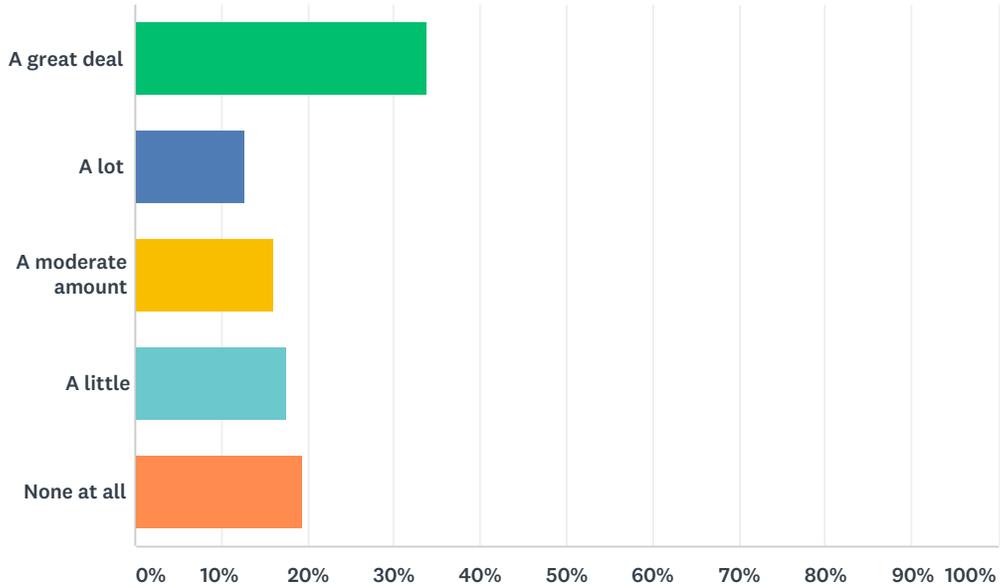
Answered: 790 Skipped: 14



ANSWER CHOICES	RESPONSES	
A great deal	10.51%	83
A lot	7.22%	57
A moderate amount	9.49%	75
A little	19.11%	151
None at all	39.24%	310
What's a reserve	14.43%	114
TOTAL		790

Q10 I use the printers and photcopy machines in the library

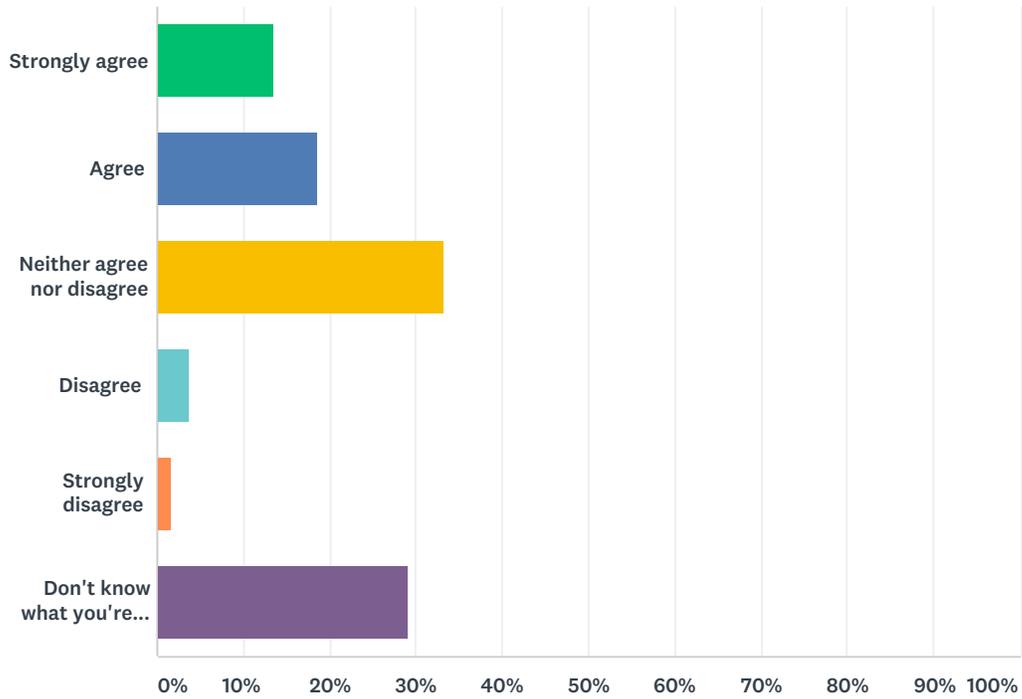
Answered: 793 Skipped: 11



ANSWER CHOICES	RESPONSES	
A great deal	33.92%	269
A lot	12.86%	102
A moderate amount	16.14%	128
A little	17.53%	139
None at all	19.55%	155
TOTAL		793

Q11 I have attended and found a Library Workshop to be helpful

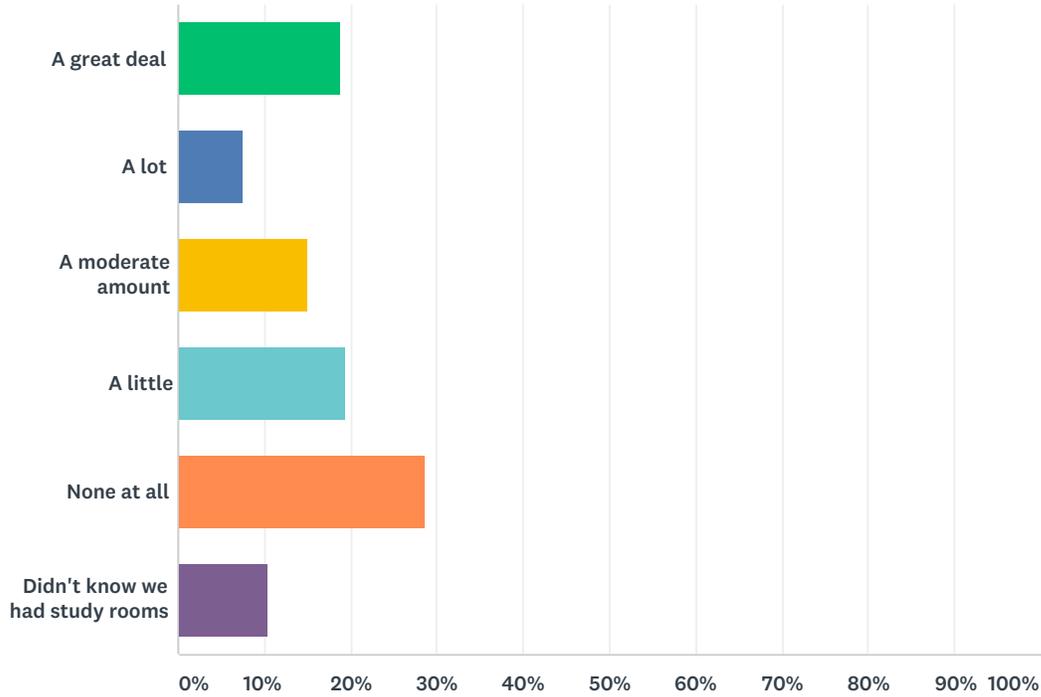
Answered: 793 Skipped: 11



ANSWER CHOICES	RESPONSES	
Strongly agree	13.62%	108
Agree	18.66%	148
Neither agree nor disagree	33.17%	263
Disagree	3.78%	30
Strongly disagree	1.64%	13
Don't know what you're talking about	29.13%	231
TOTAL		793

Q12 I have used a study room at the library

Answered: 791 Skipped: 13



ANSWER CHOICES	RESPONSES	
A great deal	18.84%	149
A lot	7.59%	60
A moderate amount	15.04%	119
A little	19.47%	154
None at all	28.70%	227
Didn't know we had study rooms	10.37%	82
TOTAL		791

#	IF YES, THE PROCESS FOR GETTING A STUDY ROOM (FIRST COME, FIRST SERVED, PAGERS) IS SATISFACTORY	DATE
1	yes it seems fair to do it that way	6/6/2018 11:27 AM
2	Sometimes i think reserving one for the next day might help. but im completely satisfied with process going on right now.	6/6/2018 9:49 AM
3	need more study room	6/6/2018 8:17 AM
4	Mostly	5/31/2018 8:04 AM
5	First served	5/24/2018 6:25 PM
6	yep i think it works well	5/22/2018 8:10 AM
7	i believe so	5/16/2018 8:08 AM
8	students on both sides of me were socializing and very loud the entire time. The rooms are not closed off,there is an open space inbetween the rooms and you can hear everything..	5/14/2018 6:22 PM

Library Survey Spring 2018

9	yes	5/14/2018 4:15 PM
10	No. Because people go in there to socialize and not study.	5/10/2018 1:47 PM
11	Yes	5/9/2018 8:42 AM
12	agree	5/8/2018 12:45 PM
13	No	5/8/2018 12:42 PM
14	i wish they had more rooms to study in. Maybe expand it, not just in the library but in other locations too	5/8/2018 8:43 AM
15	yes	5/7/2018 2:03 PM
16	never used it	5/7/2018 1:40 PM
17	yes	5/7/2018 1:27 PM
18	Yes	5/7/2018 12:45 PM
19	Yes it is	5/7/2018 12:43 PM
20	yes	5/7/2018 12:43 PM
21	I don't know how to check out a room.	5/7/2018 12:19 PM
22	Yes	5/7/2018 12:09 PM
23	Yes	5/7/2018 11:43 AM
24	Yes, I find it satisfactory.	5/7/2018 11:43 AM
25	for the most part, however a reservation system would be appreciated.	5/7/2018 11:05 AM
26	It takes a while to get a room sometimes	5/7/2018 11:05 AM
27	i reserved a room through the website and when i got to the library I was told there wasn't a room available.	5/5/2018 8:49 AM
28	it is satisfactory	5/5/2018 8:21 AM
29	ok	5/3/2018 5:04 PM
30	The system can be inconvenient some times but it works	5/3/2018 4:06 PM
31	Yes, just wish it was more time efficient	5/3/2018 4:05 PM
32	first come	5/3/2018 4:05 PM
33	yes was able to get a room and didnt have to wait at all.	5/3/2018 4:05 PM
34	yes	5/3/2018 2:43 PM
35	I often see students napping in the rooms when other students could use the rooms for their purpose	5/3/2018 2:43 PM
36	Best way to be fair.	5/3/2018 2:40 PM
37	yes	5/3/2018 2:37 PM
38	The first come first serve is not satisfactory because people just go in there to mess around and not study causing many disruptions for students who do want to study. The process for getting a study room should be more strict. Also, the study rooms are often very dirty making it hard to study as well.	5/3/2018 2:15 PM
39	The process is satisfactory	5/3/2018 2:09 PM
40	i didn't know those were real	5/3/2018 2:08 PM
41	It was helpful	5/3/2018 1:44 PM
42	yes	5/3/2018 1:10 PM
43	yes, however maybe there should be a reserve system	5/3/2018 1:09 PM
44	yes	5/3/2018 1:09 PM
45	yes	5/3/2018 1:09 PM

Library Survey Spring 2018

46	not really	5/3/2018 1:02 PM
47	I think the process of getting a study room is unfair to students. I think it is a great idea to have the, first come first served, process. However I believe that the whole waitlist process is very unfair. I dont understand why one is unable to renew a room if they have been on the wait list for hours and their pager has beeped. I think it is pointless to have to move all ones belongings to another room when they could easily have the room they are in renewed. I truly believe that this could discourage students from coming to the library and getting a study room.	5/3/2018 12:24 PM
48	Allotting at least two rooms for reservation while keeping the majority as "first come, first served" basis would likely accommodate the need of more students rather than just the ones who can get there first.	5/3/2018 12:22 PM
49	i find this process fair and i enjoy it. Recently there has been problem my friend has brought to my attention That being on the wait list does not allow you to renew a room. She has experienced this with only one employee. In the past this same employee has caused problems to her and not to others. There was a situation where my friend was renewing her room. that same employee said no thats against policy she was on the waitlist you have to make her wait until no one is left. keep in mind that my friend was on the wait list for over an hour and that employee wanted her to wait again, but that employee had no business in what was happening because she was helping another student. When she was helping that student she was interacting with the most sympathy and sweetness possible. But whenever my friend interacts with her all she receives is bitterness. I believe there needs to be a clear and fair policy because it is not ffair to students who want to renew their room because they had two exams or whatever coming up, and each time they get a different answer.	5/3/2018 12:13 PM
50	im not informed on none of these aspects of the library. It needs to be brodcasted more	5/3/2018 12:07 PM
51	yes	5/3/2018 12:03 PM
52	no. should do this in addition to an appointment system	5/3/2018 12:02 PM
53	hard to get a study room	5/3/2018 12:02 PM
54	not really	5/3/2018 11:43 AM
55	yes, but the white board markers are always dry	5/3/2018 11:42 AM
56	There is often a long waiting list before anyone can get a study room, but I guess the process for getting one is satisfactory.	5/3/2018 11:13 AM
57	yes, it is the only problem that people are to loud and you can hear their music or their conversation, is not really quite	5/3/2018 10:29 AM
58	first come, first serve and there is a certain amount of time you can be in the study room. this allows others students to have the opportunity to use them as well	5/3/2018 10:24 AM
59	go up to the desk and put your name down and they will give you a pager	5/3/2018 10:24 AM
60	Some people use them to study alone. I feel its unfair to people that are in groups and need to study together.	5/3/2018 10:24 AM
61	It took a while for me to get my room but it was helpful	5/3/2018 10:22 AM
62	checking in to find a room and if so you have up to 2 hours to study	5/3/2018 10:22 AM
63	I am a student who consistently spends their time in a library study room. However, I do not find the first come, first served, pagers efficient. Unlike the Norco campus, Riverside City College uses an app for students called "Q less" which allows students to reserve a spot in line for the library study rooms along with a variety of other resources around the campus. I would highly recommend checking out the app and begin using it here at Norco.	5/3/2018 8:18 AM
64	havent had the oppertunityto use one yet.	5/3/2018 8:15 AM
65	Yes the process is fair	5/3/2018 8:13 AM
66	I have never used it, but this process is great.	5/2/2018 5:44 PM
67	yes	5/2/2018 5:43 PM
68	very easy	5/2/2018 5:12 PM
69	Indeed	5/2/2018 5:09 PM

Library Survey Spring 2018

70	I've used the tables outside the study rooms. It was nice and quiet. Just what I needed.	5/2/2018 4:49 PM
71	its bs that people use them to just hang out	5/2/2018 4:46 PM
72	YES	5/2/2018 4:45 PM
73	yes, but I think we should be able to reserve a room also	5/2/2018 3:46 PM
74	Yes. I do not have an issue with the process.	5/2/2018 3:44 PM
75	yes it is fine	5/2/2018 3:42 PM
76	yes	5/2/2018 3:42 PM
77	it is satisfactory	5/2/2018 2:31 PM
78	BUT, I would if I ever had the need to.	5/2/2018 2:18 PM
79	yes	5/2/2018 2:13 PM
80	yes, but sometimes i have class soon and i need a room now	5/2/2018 12:38 PM
81	sometimes	5/2/2018 12:37 PM
82	Yes	5/2/2018 12:09 PM
83	yes	5/2/2018 9:27 AM
84	Fair enough	5/2/2018 9:13 AM
85	yes	5/1/2018 4:19 PM
86	yes	5/1/2018 4:19 PM
87	yes	5/1/2018 3:17 PM
88	yes	5/1/2018 3:10 PM
89	yes	5/1/2018 2:10 PM
90	No ther is too much of a wait time	5/1/2018 2:07 PM
91	yes	5/1/2018 2:07 PM
92	no	5/1/2018 2:06 PM
93	yes	5/1/2018 2:04 PM
94	I've never really needed a Study Room.	5/1/2018 1:23 PM
95	It is satisfactory but on one occasion our pager wasn't working and didn't buzz and when it finally did two receptionist told us to pay more attention next time because they rang it up several times, even though we explained we only heard it once.	5/1/2018 1:14 PM
96	I am fine with the first come, first served method	5/1/2018 1:10 PM
97	This process is sufficient; although, I do wish that the library would update their materials.	5/1/2018 1:06 PM
98	yes	5/1/2018 12:59 PM
99	yes it's fine	5/1/2018 12:07 PM
100	yes	5/1/2018 9:44 AM
101	Depend on the situation.	5/1/2018 9:36 AM
102	give your name and school id	5/1/2018 8:45 AM
103	Yes	5/1/2018 8:43 AM
104	yes, it is	5/1/2018 7:19 AM
105	yes	4/30/2018 4:08 PM
106	yes	4/30/2018 4:08 PM
107	Yes	4/30/2018 4:07 PM
108	yes	4/30/2018 3:08 PM

Library Survey Spring 2018

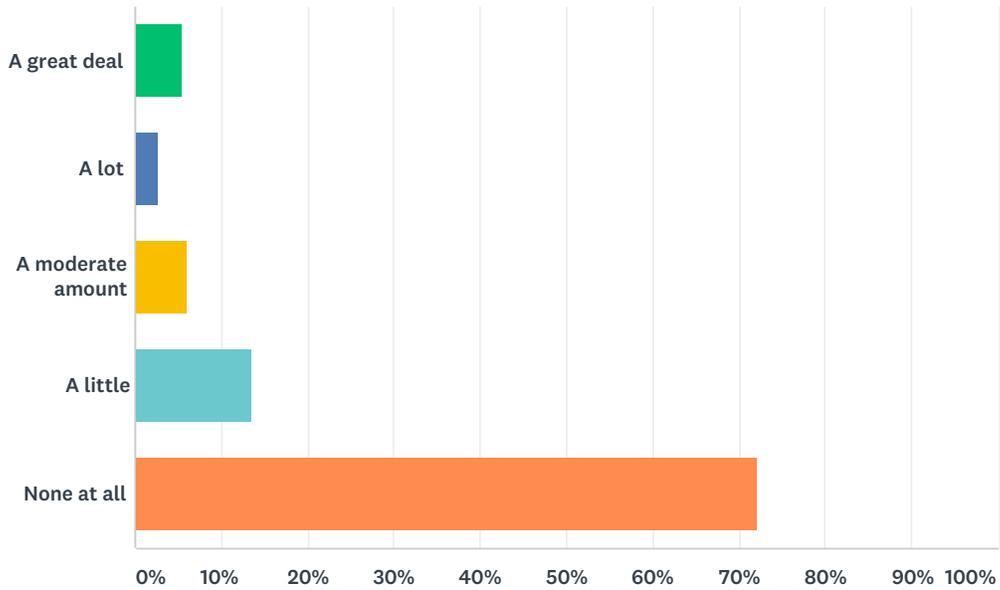
109	not easy enough	4/30/2018 3:06 PM
110	yes	4/30/2018 3:04 PM
111	Yes, but I would like to be able to reserve study rooms in advance.	4/27/2018 8:18 AM
112	It is ok	4/26/2018 6:29 PM
113	yes	4/26/2018 8:29 AM
114	I plan to use one; also, yes	4/24/2018 10:42 AM
115	I try to renew room and some have let it pass and said I can. All the staff has allowed me to except for a girl with red tips. I don't know what's her problem. I hate going up to the desk when she is there because she is extremely rude and ruins everything good of the study room process. She stares people down and makes me feel uncomfortable. I know for a fact renewing a room is possible and she tells me no you have to wait for it be completely over. I have been on the waitlist before and waited a good hour and then my pager rang and she said no you can get a room you have to sit until yours is up. I WAITED, clearly if I have a pager I waited but she acted like that did not matter. Other students and staff have helped me, its just her	4/23/2018 12:57 PM
116	Yes	4/23/2018 11:29 AM
117	its fair	4/21/2018 6:43 PM
118	No, it should be more strict because a lot of people do not even study in the study rooms and talk very loud making it hard for people who study to study.	4/20/2018 9:32 AM
119	Add more study rooms	4/19/2018 5:15 PM
120	I am unaware of how to reserve a study room and all of the rules that go along with utilizing a study room.	4/19/2018 10:14 AM
121	No I think it would be helpful to students if they had access to a text messaging queue like QLess. This would allow students to better allocate their time. If they know they'll need a study room to do collaborative studying at a certain time frame, reserving online would make that easier.	4/18/2018 8:18 PM
122	I like the system in place	4/18/2018 1:13 PM
123	The process for getting a study room is terrible, there are not enough rooms and the pagers force you to wait in the library even when there are no seats available. I would much prefer the option to have text messages tell me when my room is available	4/18/2018 12:39 PM
124	There isn't enough rooms	4/18/2018 12:33 PM
125	First come, first serve us fair in most all regards, though I wish you could delegate how much time you needed to said room.	4/18/2018 11:42 AM
126	I don't get the study room idea, do i just ask to use it lol	4/18/2018 10:46 AM
127	again it is very loud in adjacent rooms. I understand if it is a study group but more often it is used for socializing.	4/17/2018 5:16 PM
128	correct	4/17/2018 3:46 PM
129	yes	4/17/2018 2:41 PM
130	Yes	4/17/2018 2:02 PM
131	yes!	4/17/2018 12:56 PM
132	yes it is	4/17/2018 7:51 AM
133	yes it is but i wish there was a way to reserve rooms online	4/17/2018 6:42 AM
134	it is usually ok.	4/16/2018 3:45 PM
135	Yes, its pretty fair.	4/5/2018 4:03 PM
136	yes	4/5/2018 1:59 PM
137	yes	4/5/2018 1:10 PM
138	You should be able to get some rooms schedule for specific times, if the student doesn't show up after 5 mins of his time just cancel the reservation	4/4/2018 12:42 PM
139	we need more study rooms	4/4/2018 11:44 AM

Library Survey Spring 2018

140	Yes	4/4/2018 10:00 AM
141	yes	4/4/2018 7:11 AM
142	We had problems with getting the room at the time we needed it.	4/3/2018 4:30 PM
143	No. Need more study rooms and reservation system, please	4/3/2018 2:09 PM
144	needs better scheduling	4/3/2018 12:03 PM
145	yes	4/3/2018 11:28 AM
146	yup	4/3/2018 10:31 AM
147	Its a good system	4/3/2018 10:21 AM
148	yes	4/2/2018 9:59 AM
149	yes	4/2/2018 9:56 AM
150	it is fair, like hat we have buzzers to be alerted when a room is available	4/2/2018 9:18 AM
151	yes	4/1/2018 8:09 PM
152	Yes	3/29/2018 1:59 PM
153	usually	3/28/2018 2:28 PM
154	so far, so good	3/28/2018 12:32 PM
155	It is okay. I wish there was more study rooms though.	3/28/2018 10:55 AM
156	no, sometimes the wait is 2 hour or more	3/28/2018 9:06 AM
157	a little slow, but good	3/27/2018 6:43 PM
158	yes	3/27/2018 4:46 PM
159	yes	3/27/2018 1:40 PM
160	Yes	3/27/2018 12:29 PM
161	It is ok I wish there was no wait	3/25/2018 9:00 PM
162	Yes, if you could rent it ahead of time it would get hectic, I like the first come first serve	3/25/2018 12:03 PM
163	Yes	3/25/2018 8:44 AM
164	yes	3/24/2018 12:56 PM
165	Rooms are disgusting	3/24/2018 10:28 AM
166	Yes, although I wish we could reserve rooms in advance.	3/24/2018 9:00 AM

Q13 I attend library sponsored events/programs

Answered: 782 Skipped: 22



ANSWER CHOICES	RESPONSES	
A great deal	5.37%	42
A lot	2.69%	21
A moderate amount	6.01%	47
A little	13.68%	107
None at all	72.25%	565
TOTAL		782

Q14 What resources and/or services could the library add/change to make you more successful in your classes?

Answered: 435 Skipped: 369

#	RESPONSES	DATE
1	maybe have events that occur once a month that refer to college support or anything involving some sort of help	6/12/2018 8:46 AM
2	more study room	6/6/2018 11:29 AM
3	more study rooms and more space for more books overall	6/6/2018 11:27 AM
4	N/A	6/6/2018 11:25 AM
5	More Study rooms and quiet place to work	6/6/2018 9:49 AM
6	I do not think anything needs to be added at this moment.	6/6/2018 9:35 AM
7	Its a great place	6/6/2018 9:33 AM
8	Provide more access to free textbooks	6/6/2018 8:17 AM
9	N/A	5/31/2018 8:04 AM
10	I would like to see more books on self improvement such as Think and Grow Rich, Rich Dad Poor Dad, 177 things on Mental Toughness etc.	5/30/2018 9:00 AM
11	Tutoring	5/27/2018 7:38 AM
12	A user's manual of some sort to guide students with tips to acquire the information that it is they are looking for in the library or the electronic database.	5/24/2018 6:25 PM
13	I think they are fine as where they are	5/23/2018 2:36 PM
14	The additional programs that I need for csc/cis classes would be nice to have in the Library but they are easily accessible in the LRC	5/22/2018 8:10 AM
15	maybe more computers but i think it is fine how it is	5/22/2018 7:07 AM
16	More text books that could be checked out instead of bought for such high prices.	5/17/2018 7:37 AM
17	it would help if i had someone to talk to in the library to help me better understand the work i have severe difficulty with that i can't talk to even the tutors or my own teacher about.	5/16/2018 8:08 AM
18	not sure	5/14/2018 6:22 PM
19	Communist and Socialist political section.	5/14/2018 4:15 PM
20	Don't think you need to change much. Maybe have better outlets for other areas	5/14/2018 1:38 PM
21	125	5/14/2018 11:11 AM
22	FASTER COMPUTERS!!!!!!!!!!	5/10/2018 3:04 PM
23	Tutoring at the library, better quiet study areas, group study areas	5/10/2018 1:47 PM
24	Fix computers faster. I have seen too many computers out of service for long periods of time.	5/9/2018 8:47 AM
25	None really. I've always had everything I needed when going in.	5/9/2018 8:44 AM
26	nothing that I know of	5/9/2018 8:43 AM
27	its ok	5/9/2018 8:42 AM
28	To be able to update OS on computers	5/9/2018 8:42 AM
29	to have a more study rooms	5/9/2018 8:42 AM
30	add books that you can borrow outside of the library but you cannot go outside the campus. Open libraries until 4pm on Friday and Saturday.	5/8/2018 3:34 PM

Library Survey Spring 2018

31	n/a	5/8/2018 12:47 PM
32	Weekend hours	5/8/2018 12:45 PM
33	Helpful classes club	5/8/2018 12:44 PM
34	longer hours	5/8/2018 12:42 PM
35	More spaces where you can get together with class mates to get projects done!!	5/8/2018 12:42 PM
36	put charging stations or outlets at all library study cubicles	5/8/2018 12:10 PM
37	no changes	5/8/2018 9:46 AM
38	more up to date electronic database	5/8/2018 9:43 AM
39	not sure	5/8/2018 8:44 AM
40	nothing, it seems perfect to me	5/7/2018 2:03 PM
41	More staff in the aisle to help people looking for books	5/7/2018 2:02 PM
42	N/A	5/7/2018 1:42 PM
43	a quieter library	5/7/2018 1:40 PM
44	More study rooms or places for groups to go to work on projects and assignments	5/7/2018 1:27 PM
45	more computers	5/7/2018 12:46 PM
46	There is everything I need.	5/7/2018 12:43 PM
47	None	5/7/2018 12:21 PM
48	i know that nothing is free but with the tuition money maybe the school can provide the library with free printing like ASNC does with the students, i feel like free printing should be available at all sections of the school so students can feel comfortable being in all parts of the Norco campus	5/7/2018 12:19 PM
49	Having more outlets on the tables that students use to do work. Sometimes people use their laptops and they need to charge them sometimes while they're working	5/7/2018 12:16 PM
50	The library could implement sound proof walls to the study rooms. I have studied in the rooms with friends and have found it difficult to concentrate due to the loud disruptions of the rooms next door.	5/7/2018 12:09 PM
51	N/A	5/7/2018 12:04 PM
52	idk	5/7/2018 12:03 PM
53	I like everything.	5/7/2018 11:48 AM
54	Have more study rooms available.	5/7/2018 11:43 AM
55	not sure.	5/7/2018 11:43 AM
56	The library is a fine tool for studying but I don't use it often since it tends to be mostly occupied	5/7/2018 11:06 AM
57	More study rooms, plain and simple.	5/7/2018 11:05 AM
58	More tables to study at	5/7/2018 11:05 AM
59	none	5/7/2018 11:05 AM
60	none	5/7/2018 11:04 AM
61	none	5/7/2018 11:02 AM
62	Snacks to provide students "brain food" and help them be more productive with their work.	5/7/2018 10:22 AM
63	More computers, a larger collection of philosophy and psychology books.	5/7/2018 7:35 AM
64	I believe, the staff should be more helpful and welcoming to students.	5/5/2018 10:49 AM
65	Sunlit gardens of splendor	5/5/2018 10:21 AM
66	Have the library open longer on Fridays	5/5/2018 9:08 AM
67	The libraries resources are sufficient for my needs.	5/5/2018 8:49 AM
68	a few more computers and tables	5/5/2018 8:48 AM

Library Survey Spring 2018

69	more study rooms and extended hours possibly	5/5/2018 8:47 AM
70	nothing i guess.	5/5/2018 8:35 AM
71	Have books that are more current or have a bigger collection that fits a specific topic. For example, there are not many, if any at all, photography books available.	5/5/2018 8:28 AM
72	N/A	5/5/2018 8:22 AM
73	I would like them to open the library a little bit earlier for those who have the morning classes and still need to print or copy an assignment.	5/5/2018 8:21 AM
74	I do not believe there is anything the library can add to make me more successful, it not the schools fault. I personally am to busy to go inside of the library to have a valuable opinion on what it needs to improve on.	5/5/2018 8:16 AM
75	down time area	5/5/2018 8:15 AM
76	Ma	5/4/2018 12:56 PM
77	Nothing	5/4/2018 7:09 AM
78	provide an area for relaxing and reading books other than school book	5/4/2018 7:09 AM
79	N/A	5/3/2018 5:11 PM
80	more than academic sources can help a lot of students to help them in essays and more sources about projects also.	5/3/2018 5:10 PM
81	More food and snacks for students that want something small to snack on while they're studying because lots of students are broke and hungry.	5/3/2018 5:05 PM
82	make the liabry bigger	5/3/2018 5:04 PM
83	more seating for library	5/3/2018 5:02 PM
84	Possibly more computers?	5/3/2018 4:14 PM
85	right now none	5/3/2018 4:09 PM
86	no comment	5/3/2018 4:08 PM
87	I have no idea	5/3/2018 4:06 PM
88	none	5/3/2018 4:05 PM
89	More Library assistants	5/3/2018 4:05 PM
90	i dont use it often	5/3/2018 4:05 PM
91	ew	5/3/2018 4:05 PM
92	more tutoring and easy access to books	5/3/2018 4:05 PM
93	none	5/3/2018 4:04 PM
94	none	5/3/2018 4:03 PM
95	The library is a resource i have yet to have a need for. However when i have gone in for help, the staff went above and beyond to help me.	5/3/2018 3:40 PM
96	A better database to search for sources for English papers	5/3/2018 2:45 PM
97	What is provided is more than helpful.	5/3/2018 2:43 PM
98	not sure	5/3/2018 2:43 PM
99	Provided more independent study rooms.	5/3/2018 2:40 PM
100	N/A	5/3/2018 2:37 PM
101	Better study areas where no talking is allowed and people who are not studying or doing something should not be allowed for disruption reasons. I think that if Norco College wants to make Norco College more university like they should start with providing students with better study resources which includes having better places to study on campus.	5/3/2018 2:15 PM
102	All current sources are great	5/3/2018 2:09 PM

Library Survey Spring 2018

103	its fine the way it is would like to see more helpers in the book area	5/3/2018 2:08 PM
104	Nothing their good	5/3/2018 1:44 PM
105	closed off individual spaces	5/3/2018 1:43 PM
106	I cannot think of anything extra. I enjoy the database collection, as well as the OWL by Purdue website.	5/3/2018 1:40 PM
107	more personal study space	5/3/2018 1:39 PM
108	help writing essay services	5/3/2018 1:11 PM
109	N/A	5/3/2018 1:10 PM
110	Not sure	5/3/2018 1:09 PM
111	quiet study place	5/3/2018 12:35 PM
112	The library should allow renewal for rooms once a person has been on the wait list and their pager has vibrated to announce the opening of an available room.	5/3/2018 12:24 PM
113	Adding more variety, quantity and current books would be helpful, as well as more computers and truly quiet space.	5/3/2018 12:22 PM
114	I would like there to be a renewal of rooms but maybe only let a student renew a room twice and then they have to wait a certain amount of time before they can get a room again that day. The study rooms have helped students tremendously and I would hate to see renewals or getting on a wait list get demolished.	5/3/2018 12:13 PM
115	I don't know what to add because the library is already great for me. I always study at there at least two times in a week.	5/3/2018 12:08 PM
116	Need to inform kids on resources.	5/3/2018 12:07 PM
117	not really sure i guess if it had more computers that would be helpful	5/3/2018 12:05 PM
118	One thing they should add is to be more organized between subjects or class so that it would be easier to find information.	5/3/2018 12:04 PM
119	Have the desks readily available at all times. Sometimes unable to work in there because some sort of event is being set up.	5/3/2018 12:03 PM
120	more study space	5/3/2018 12:02 PM
121	none	5/3/2018 12:02 PM
122	none	5/3/2018 12:02 PM
123	nothing.	5/3/2018 11:46 AM
124	more websites to search/browse secondary, scholarly, and primary sources	5/3/2018 11:32 AM
125	none	5/3/2018 11:25 AM
126	Study rooms	5/3/2018 11:23 AM
127	If the library had more large study cubicles with wall outlets/plugs in them, I would be more successful in my classes.	5/3/2018 11:13 AM
128	give more blasts about workshops	5/3/2018 11:07 AM
129	tutoring upstairs rather than downstairs due to lack of noise	5/3/2018 11:06 AM
130	nothing	5/3/2018 10:41 AM
131	I haven't explored the library too much, but learning about all you guys help with I just might go more often.	5/3/2018 10:39 AM
132	Begin to provide more information mainly because there's a lot i don't know or didn't know.	5/3/2018 10:37 AM
133	Have more resources like books and database that relates to the classes that I am taking. Also if the library hours change that will be great. If they open earlier and close latter like open from 7:00 a.m.and close at 10:00 p.m. Mon-Thurs. & Friday & Saturday 7:00 a.m.- 5p.m.	5/3/2018 10:29 AM
134	based on my experience they are doing just well.	5/3/2018 10:24 AM

Library Survey Spring 2018

135	I think they are doing a good job, I am hoping they will come up with more innovative ways to help students in the future.	5/3/2018 10:24 AM
136	more study rooms	5/3/2018 10:24 AM
137	Free printing	5/3/2018 10:24 AM
138	offer more flexible hours for tutoring	5/3/2018 10:23 AM
139	If the library was open on the weekends, i would most likely go because not only is it a quiet place to research outside of home, but the staff is very helpful with finding information and answering questions that i many have before my assigned due dates for homework/essays on sunday	5/3/2018 10:23 AM
140	More variety of books	5/3/2018 10:22 AM
141	more time for the use in the study rooms	5/3/2018 10:22 AM
142	not charge to print paper.....were poor	5/3/2018 10:22 AM
143	think its good	5/3/2018 10:21 AM
144	Everything is good the way it is.	5/3/2018 9:30 AM
145	More online databases	5/3/2018 9:27 AM
146	it's perfect already.. I mean I don't go in too much other than to use the computer and print when I need to.	5/3/2018 9:25 AM
147	tutoring	5/3/2018 9:24 AM
148	In my opinion, I believe that the library should get remodeled so that more space could be provided for more tables and study rooms.	5/3/2018 8:18 AM
149	more/different kinds of books to choose from	5/3/2018 8:15 AM
150	if they would stay open a littler later, for some of us that have late classes, or just get off work and need to use it in the afternoon after work. if opened on Saturdays that would be amazing for a lot of us that can use it to our full advantage for success here at college.	5/3/2018 8:15 AM
151	need more hours	5/3/2018 8:14 AM
152	It is helpful the way it is.	5/3/2018 8:13 AM
153	More strict on who/why uses the study rooms	5/2/2018 6:00 PM
154	Limit the amount of talking done in the library. Nobody enforces it, and it is very distracting; often times never getting my assignments done.	5/2/2018 5:46 PM
155	An updated electronic database with more resources would be great	5/2/2018 5:44 PM
156	non	5/2/2018 5:43 PM
157	everything is top notch	5/2/2018 5:43 PM
158	More hours	5/2/2018 5:42 PM
159	increasing the time of the lab class	5/2/2018 5:29 PM
160	Better computers that actually work.	5/2/2018 5:15 PM
161	open on Saturday and sunday.	5/2/2018 5:12 PM
162	not much	5/2/2018 5:11 PM
163	Make sure that students don't gather into groups around the computer area and make too much noise	5/2/2018 5:10 PM
164	n/a	5/2/2018 4:45 PM
165	More 1 on 1 help	5/2/2018 4:45 PM
166	Add more scholarly sources about a variety of topics.	5/2/2018 4:34 PM
167	resources are good	5/2/2018 4:31 PM
168	I do not know.	5/2/2018 4:18 PM

Library Survey Spring 2018

169	I find the library's hardware to be very competent with demanding softwares, it would be great if there was more since it seems that this hardware is only available to the last two rows. Thank you.	5/2/2018 3:45 PM
170	For me personally, I feel that the library is working properly. The resources and services that is currently provides are sufficient.	5/2/2018 3:44 PM
171	Nothing	5/2/2018 3:43 PM
172	a little more space for computers and sitting down and down your homework	5/2/2018 3:42 PM
173	Bring in free printing.	5/2/2018 3:42 PM
174	I think they are good as they are	5/2/2018 3:42 PM
175	maybe have more space	5/2/2018 3:42 PM
176	yes	5/2/2018 3:42 PM
177	Possible charging stations, similar to those in the corral. Easier access to online material from the library via personal computer at home. Study Rooms: post directions of how to obtain one near the study rooms (possibly a poster of some sort on the door/wall of study room)	5/2/2018 3:20 PM
178	free printing, a certain amount per semester	5/2/2018 3:08 PM
179	More books on reserve	5/2/2018 3:07 PM
180	More books on reserve	5/2/2018 3:07 PM
181	Newer computers	5/2/2018 2:48 PM
182	More research database. Because I did my research about "why woman would enter a nontraditional occupation" and i spend an hour searching but did not find an accurate answer.	5/2/2018 2:44 PM
183	The resources used now are efficient.	5/2/2018 2:35 PM
184	Have better books in storage. Currently the library has a ton of useless books that aren't even helpful academically. This is supposed to be a facility that aids students, not give useless books that aren't even scholarly and withhold actual books we need.	5/2/2018 2:31 PM
185	none	5/2/2018 2:31 PM
186	Extend the hours. I often study at starbucks because they are open so late instead of the library. They have very little space though.	5/2/2018 2:26 PM
187	extended hours. I have night classes and most of the time they are not open. Often times my printer at home does not work and go to the library before class to print.	5/2/2018 2:25 PM
188	No change	5/2/2018 2:20 PM
189	Honestly, the only huge issue I have with the library is the lack of sanitation around the computer areas. (keyboards, mice, desk) Maybe if more hand sanitizer was readily available near the desks it would be more of a pleasant experience. However, Student's have to worry about catching some discussing disease another individual is mindlessly toting or carrying around. Health and wellness is not a joke!	5/2/2018 2:18 PM
190	It would be very helpful if the library had more cubicles to do homework/ and or study	5/2/2018 2:15 PM
191	Library is sufficient and doesn't need anymore services but any more services that are added would be appreciated.	5/2/2018 2:13 PM
192	nothing	5/2/2018 2:12 PM
193	Advertise services more. I did not know half of this stuff was offered.	5/2/2018 2:12 PM
194	None that i can think of	5/2/2018 1:37 PM
195	nothing	5/2/2018 12:44 PM
196	none	5/2/2018 12:42 PM
197	it'd be nicer if there was more room	5/2/2018 12:37 PM
198	add more study rooms because they are always full	5/2/2018 12:34 PM
199	tablets and better computers	5/2/2018 12:25 PM
200	None	5/2/2018 12:23 PM

Library Survey Spring 2018

201	face to face help but they already have it i just didnt know about it.	5/2/2018 9:54 AM
202	welcome drinks in	5/2/2018 9:45 AM
203	None so far they are doing great.	5/2/2018 9:44 AM
204	the printers I've had 3 printers at home that are broken and need maintenance and when i need to type papers for class and print them out thanks to the printers in the library	5/2/2018 9:27 AM
205	N/A	5/2/2018 9:26 AM
206	University presenters	5/2/2018 9:12 AM
207	add mor printers	5/2/2018 7:44 AM
208	have more support when questions arise	5/1/2018 4:49 PM
209	More of those brain games and snacks. I tend to study for finals in there and it's hard when I need a break and nothing is there.	5/1/2018 4:48 PM
210	more assistance	5/1/2018 4:46 PM
211	MORE AVAILABLE SPACE TO SIT IN A QUITE SPACE	5/1/2018 4:20 PM
212	The riverside campus has tutoring more widely advertised and available compared to this campus.	5/1/2018 4:19 PM
213	More material in the library databases	5/1/2018 4:19 PM
214	Not sure. Almost done.	5/1/2018 4:18 PM
215	Extended hours, especially on the weekends as many of us work full time	5/1/2018 4:18 PM
216	books	5/1/2018 4:12 PM
217	having a taco bar	5/1/2018 3:47 PM
218	bigger variety in books	5/1/2018 3:36 PM
219	It would be nice to have access to the staff after night classes, by the time I'm out of night class its a ghost town around and everything is closed.	5/1/2018 3:35 PM
220	None come to mind.	5/1/2018 3:35 PM
221	Have study groups for certain subjects, so that we are given the chance to meet students outside of our class to get a new view on it rather then going to a class study group where we all think alike.	5/1/2018 3:32 PM
222	longer hours for study rooms	5/1/2018 3:23 PM
223	some resources in the study rooms such as periodic tables or something along those lines in case I dont bring all my materials	5/1/2018 3:10 PM
224	I haven't used any of the resources or services, other than the electronic database.	5/1/2018 3:10 PM
225	Everything is very good.	5/1/2018 2:10 PM
226	Make more study rooms for students, so that they can always be available	5/1/2018 2:07 PM
227	extend library hours to 24 hrs during finals	5/1/2018 2:07 PM
228	they could upgrade the computer services available in the library upper level as the computers are often slow and impede on work flow for homework	5/1/2018 2:07 PM
229	have not used any resources or services	5/1/2018 2:06 PM
230	No ideas that I can think off since its ran perfectly.	5/1/2018 2:06 PM
231	vf	5/1/2018 2:06 PM
232	More computers	5/1/2018 2:06 PM
233	Maybe have some updated books, articles, etc. These databases need to be constantly updated with new info. every day.	5/1/2018 1:23 PM
234	I've only needed the library to complete an assignment on the computer, then print it.	5/1/2018 1:15 PM
235	Add 1 more hour to using the computers.	5/1/2018 1:14 PM
236	Get more copies of certain textbooks	5/1/2018 1:10 PM

Library Survey Spring 2018

237	N/A	5/1/2018 1:08 PM
238	N/A	5/1/2018 1:07 PM
239	More computers, more study rooms	5/1/2018 12:59 PM
240	a better process for checking out books	5/1/2018 12:07 PM
241	more tutors	5/1/2018 12:05 PM
242	more computer access	5/1/2018 11:46 AM
243	more computers	5/1/2018 11:42 AM
244	The library could include more reserved textbooks for classes, especially required textbooks that students need for class, but may not have the financial resources to purchase or rent.	5/1/2018 11:13 AM
245	free printing	5/1/2018 11:05 AM
246	The only thing that I think be more efficient is changing the colored ink. I tried printing out \$7 worth of colored print and the machine didn't work and the librarian wasn't able to refund me.	5/1/2018 10:52 AM
247	Hmm...this is a rather good question. I already like it as it is.	5/1/2018 10:16 AM
248	none	5/1/2018 10:14 AM
249	N/A	5/1/2018 10:13 AM
250	need more helpful staff . its mostly people talking to each other and on their phones. i hope they aren't getting paid	5/1/2018 10:06 AM
251	more books	5/1/2018 9:47 AM
252	More access to actual books	5/1/2018 9:46 AM
253	more books or space	5/1/2018 9:45 AM
254	The library has been helpful for everything I've needed so far.	5/1/2018 9:44 AM
255	nothing	5/1/2018 9:44 AM
256	Extend library hours	5/1/2018 9:44 AM
257	No idea	5/1/2018 9:43 AM
258	the library's resources should be introduced to every student of norco college because many of us doesn't know everything the library offers.	5/1/2018 9:38 AM
259	English/Guidance.	5/1/2018 9:36 AM
260	Add a little more seating	5/1/2018 9:34 AM
261	Live concerts from fleetwood mac & inspirational speeches from Guy Feiri	5/1/2018 9:28 AM
262	na	5/1/2018 8:54 AM
263	More printers	5/1/2018 8:47 AM
264	none	5/1/2018 8:47 AM
265	more workshops	5/1/2018 8:46 AM
266	More independent desk space	5/1/2018 8:45 AM
267	nothing	5/1/2018 8:45 AM
268	none	5/1/2018 8:44 AM
269	So far the current amount of resources the library has is fine, and I have had no trouble at the library.	5/1/2018 8:44 AM
270	Free printing	5/1/2018 8:43 AM
271	perhaps make it so the computers don't freeze or take some minutes to launch a site.	5/1/2018 8:43 AM
272	More seating area	5/1/2018 8:43 AM
273	Extending the hours it is open	5/1/2018 8:43 AM

Library Survey Spring 2018

274	Playing beethoven music in the background	5/1/2018 8:43 AM
275	more time limit on the computers	5/1/2018 8:42 AM
276	More resources in the database.	5/1/2018 8:41 AM
277	n/a	5/1/2018 8:29 AM
278	I dont know	5/1/2018 8:04 AM
279	secure wifi. Not cursory wifi. Secure and broad is what is needed and is the future.	4/30/2018 5:45 PM
280	More spaces to work independently preferably more tables.	4/30/2018 5:27 PM
281	BetterComputers	4/30/2018 5:22 PM
282	Large quantity of school books. One there is only one, I'll go in to check it out, but it will already be in use by another student.	4/30/2018 5:21 PM
283	unsure	4/30/2018 4:48 PM
284	PRINTING	4/30/2018 4:23 PM
285	emphasis on the services in the library	4/30/2018 4:11 PM
286	not have the log in time 3 hours from two set times, make it three hours a day. Just a timer whenever the computer is used so you can log in later	4/30/2018 4:11 PM
287	i am happy with everything at the time except Friday hours. i don't come to school early but by the time i do i only have 1 hour or less to work in the library which i rather leave and go to a public library.	4/30/2018 4:10 PM
288	better computers. ie when doing homework on masteringbiology the computer cant process things correctly. Needs an update	4/30/2018 4:08 PM
289	Possibly making the library workshop available online.	4/30/2018 4:08 PM
290	i wouldn't make any improvements	4/30/2018 4:07 PM
291	Computers with overhead displays in the study rooms would be phenomenal	4/30/2018 4:07 PM
292	its good as it its	4/30/2018 4:07 PM
293	N/A	4/30/2018 3:28 PM
294	Check out books	4/30/2018 3:08 PM
295	idk	4/30/2018 3:08 PM
296	Possibly adding some tech to the study rooms to make them more helpful since most students' homework or research is or has to be online	4/30/2018 3:07 PM
297	more books	4/30/2018 3:06 PM
298	none	4/30/2018 3:06 PM
299	more advertisement for tutoring help	4/30/2018 3:05 PM
300	Nothing	4/30/2018 3:04 PM
301	more articles in the database	4/30/2018 3:04 PM
302	I would go to Learning Resource Center and get extra help in my classes.	4/30/2018 3:04 PM
303	Perhaps keeping the mouse and keyboards well cleaned/ more frequently cleaning them would be great!	4/30/2018 3:04 PM
304	none	4/30/2018 3:04 PM
305	nothing	4/30/2018 3:03 PM
306	Quiet study areas. Cleaner computer workstations. Phone charging devices. More open hours. Librarian presentations in class rooms.	4/27/2018 8:18 AM
307	More hours	4/26/2018 6:29 PM
308	opening the library up at 730 am	4/26/2018 8:29 AM
309	extending hours	4/25/2018 5:53 PM

Library Survey Spring 2018

310	more hours on weekends!	4/25/2018 10:16 AM
311	make the online databases expanded	4/24/2018 1:12 PM
312	They need to have more technology	4/24/2018 10:22 AM
313	I think that the way it is run is perfect for now.	4/24/2018 8:12 AM
314	Fix necessary computers.	4/24/2018 7:16 AM
315	Updating your computers	4/23/2018 6:26 PM
316	i think more computers are needed and more quiet areas for students to study	4/23/2018 5:16 PM
317	syllabus catalog? more copies of textbooks, brighter environment, open blinds, change the yellow to regular windows on ceiling. not so bland and dreary but bright and open and calm	4/23/2018 3:04 PM
318	get new headphones!!!	4/23/2018 1:30 PM
319	N/a	4/23/2018 12:57 PM
320	?	4/23/2018 12:06 PM
321	N/A	4/23/2018 11:29 AM
322	None that I can think of	4/23/2018 10:58 AM
323	It would add more textbooks that students used in online instead of buying, since more are not using it anymore.	4/22/2018 1:11 PM
324	more tables near the computers to work on	4/21/2018 6:43 PM
325	More quiet space for people to study.	4/20/2018 9:32 AM
326	more laptops, books, private study areas, tutors in study rooms	4/20/2018 9:04 AM
327	already great as it is.	4/20/2018 8:51 AM
328	COMPUTERS, more PRINTING MACHINES, REBUILD THE LIBRARY!!!!!! NOT ENOUGH ROOM	4/20/2018 8:35 AM
329	add stationary vending machines for scantrons, flashcards, etc. Just do what RCC is doing; they have a great library.	4/19/2018 5:15 PM
330	More required textbooks for study, with option to borrow.	4/19/2018 1:48 PM
331	I think the library should be less confusing and more straightforward. I would also like there to be more areas for students to sit and do work on their own time without having to reserve a seat or room.	4/19/2018 10:14 AM
332	More space	4/19/2018 8:52 AM
333	Everything is great	4/18/2018 8:24 PM
334	QLess	4/18/2018 8:18 PM
335	Have free printing available sometimes and have more available chairs.	4/18/2018 4:19 PM
336	More exits and space.	4/18/2018 4:12 PM
337	I cannot think of anything.	4/18/2018 2:40 PM
338	Please have available textbooks in the library. Checking them out there would be so much more helpful.	4/18/2018 2:05 PM
339	The library helps alot with my experience here. If anything, adding more computers, adding more single person cubby spaces, and/or maybe more outlets/charging stations for laptops. I'm glad i was able to utilize this space throughout my three years here.	4/18/2018 1:13 PM
340	More study rooms and a text message based line for study rooms.	4/18/2018 12:39 PM
341	Keep the library quiet. People (including the staff) talk too loud and its hard to focus.	4/18/2018 12:33 PM
342	More seats for students to study in alone	4/18/2018 12:21 PM
343	Snacks	4/18/2018 11:55 AM

Library Survey Spring 2018

344	More study cubicles/ rooms, an emphasis on silencing the noisy high school students. Also, PLEASE increase your hours.	4/18/2018 11:42 AM
345	More computers would be nice it is sometimes hard to find a free one.	4/18/2018 11:19 AM
346	N/A	4/18/2018 11:11 AM
347	Hmm I honestly don't know, maybe get nice headphones (Sorry, I couldn't think of anything else)	4/18/2018 10:46 AM
348	more textbooks on reserve as well as longer times to use them	4/18/2018 9:02 AM
349	Nothing	4/18/2018 8:04 AM
350	Longer hours during the week. Possibly open on Friday and Saturday	4/17/2018 5:16 PM
351	Extent the library ,we all need more space.	4/17/2018 3:46 PM
352	extended hours from monday through thursday	4/17/2018 2:41 PM
353	Nothing	4/17/2018 2:02 PM
354	MORE TABLES and OPEN on weekends like other universities! some of us only have the weekend to study!	4/17/2018 12:56 PM
355	have the research data base to have more perspectives, it seems that it's leaning on one side and only arguing whatever else opposes the topic.	4/17/2018 10:53 AM
356	possibly more study rooms	4/17/2018 10:29 AM
357	none	4/17/2018 10:00 AM
358	Job / Resume Help	4/17/2018 7:02 AM
359	longer library hours	4/17/2018 6:42 AM
360	Better computers might help, as certain computers here in the library seem like they infected with a virus or damaged because of misuse. For instance a computer to look into replacing would be 22-23	4/16/2018 4:22 PM
361	n/a	4/16/2018 1:28 PM
362	let us take the books home and use in the class and let us use that one book the whole year and pay a small fine then return it . Almost like the book store except it will be lower amounts	4/16/2018 10:17 AM
363	Nothing. Everything is great.	4/16/2018 10:14 AM
364	Making more books accessible to everyone.	4/16/2018 7:11 AM
365	Inquisitive	4/16/2018 7:09 AM
366	students get loud at the studying rooms	4/6/2018 10:06 AM
367	none	4/5/2018 5:38 PM
368	more books and more organization, update the computers	4/5/2018 4:47 PM
369	None that I could think of. Current library services are already helping me successful in class.	4/5/2018 4:03 PM
370	they're doing a great job already!	4/5/2018 1:12 PM
371	More Computers, faster internet	4/5/2018 1:10 PM
372	No comment	4/5/2018 11:38 AM
373	More resources in the database.	4/5/2018 7:51 AM
374	Open weekends	4/5/2018 6:27 AM
375	no complaints here	4/4/2018 5:46 PM
376	none	4/4/2018 3:31 PM
377	The chairs are uncomfortable and lack options to change height levels. Please consider replacing them.	4/4/2018 1:10 PM
378	None that I know of	4/4/2018 10:02 AM
379	I would like to suggest that the number of computers increase so that more people would be able to utilize it.	4/4/2018 7:14 AM

Library Survey Spring 2018

380	free food. more poetry events. students making speeches on social issues.	4/4/2018 7:11 AM
381	open on weekends	4/4/2018 6:44 AM
382	There are more engineering computers needed.	4/3/2018 4:30 PM
383	no	4/3/2018 2:13 PM
384	I needed to scan some documents for few of my applications (school related). I could not find any scanner in the whole Norco College Campus. I went to UCR and greatly appreciated their fast and easy to use scanner for study and application purposes. We would greatly appreciate a easy to use scanner available to us in the library.	4/3/2018 2:09 PM
385	I can't think of any.	4/3/2018 1:32 PM
386	More tutors might be helpful.	4/3/2018 12:44 PM
387	I think you are doing great, thanks.	4/3/2018 11:28 AM
388	none	4/3/2018 10:45 AM
389	Better wifi	4/3/2018 10:31 AM
390	Maybe add a computer to the study rooms	4/3/2018 10:21 AM
391	None that I can come up with, to be frank.	4/3/2018 8:26 AM
392	Nothing	4/3/2018 8:15 AM
393	clean the keyboards. its really gross.	4/2/2018 12:04 PM
394	Open longer, and open on the weekend/ Saturday. Also getting the new books that the professors are getting, sometimes we request them for the library, but we don't get any books in on time before the first midterm/test.	4/2/2018 9:56 AM
395	Add more books	4/2/2018 9:18 AM
396	It could be less quiet according to read and study while others just are talking.	3/31/2018 10:05 AM
397	Add more computers and outer tables for studying. Make more space for other students especially on busy days.	3/29/2018 1:59 PM
398	make printing \$200.00 per page	3/29/2018 1:22 PM
399	The resources we have now are adequate in helping me achieve success in my classes.	3/29/2018 12:38 PM
400	For the library to be more quiet	3/29/2018 10:52 AM
401	Library should be open on Saturdays	3/29/2018 7:33 AM
402	more time at a computer	3/29/2018 7:02 AM
403	n/a	3/29/2018 6:53 AM
404	Opening the library till 5pm on Fridays and Saturdays.	3/28/2018 4:01 PM
405	No high school students allowed. They're loud and obnoxious	3/28/2018 2:28 PM
406	None	3/28/2018 12:32 PM
407	Nothing. I wish there were more computers. I understand that libraries are getting a lot of budget cuts and it would be nice that they get funded more so that they can be able to provide more. It would be nice to extend the timing on Friday till 4pm too. A lot of students could benefit from that a great deal, especially those who are low income or can't afford internet.	3/28/2018 10:55 AM
408	you guys should add a couch	3/28/2018 9:20 AM
409	lent out books for the whole year and put a return date like the bokstore does	3/28/2018 9:19 AM
410	None I can think of right now.	3/28/2018 9:17 AM
411	-	3/28/2018 9:06 AM
412	More comfortable areas to sit and study	3/28/2018 8:59 AM
413	Add like more study rooms because a lot of people are in wait list for the room during rush hours	3/28/2018 7:21 AM
414	Not much	3/28/2018 7:20 AM

Library Survey Spring 2018

415	bigger library that closes later	3/27/2018 6:43 PM
416	More research articles and material	3/27/2018 4:46 PM
417	Give more information about available resources on campus for students such as the food pantry and counseling	3/27/2018 1:40 PM
418	I believe the library has everything possible for student success.	3/27/2018 1:13 PM
419	I find the resources and services at the library very adequate to my needs, through I mostly use the LRC.	3/27/2018 12:29 PM
420	providing more study rooms for students as well as desk areas for studying	3/26/2018 9:37 AM
421	PDF Textbooks	3/26/2018 9:06 AM
422	Open later on fridays and some Saturdays.	3/25/2018 9:00 PM
423	More hours More seating	3/25/2018 12:03 PM
424	More outlets for charging electronics. Have access at each study table.	3/25/2018 11:42 AM
425	Printers. Sound proof study rooms.	3/25/2018 8:44 AM
426	None come to mind so far.	3/24/2018 7:10 PM
427	Nothing i can think of	3/24/2018 1:00 PM
428	Improve the staff	3/24/2018 12:16 PM
429	Looks so plain and dirty in the library, all the room snd buildings need remodeling and painting	3/24/2018 10:28 AM
430	None.	3/24/2018 10:17 AM
431	Perhaps he able to take out the reserve books outside of library for those two hours. For instance i want to use inclass	3/24/2018 7:34 AM
432	a more inviting space.	3/23/2018 4:28 PM
433	N/a	3/23/2018 1:28 PM
434	To be open later winter and summer sessions, at least till 6pm when last classes start	3/23/2018 10:27 AM
435	Keep computers (keyboards, mouse) clean	3/23/2018 10:23 AM

Q15 Any other Comments / Feedback / Suggestions

Answered: 228 Skipped: 576

#	RESPONSES	DATE
1	NA	6/6/2018 11:29 AM
2	everyone has been very nice and supportive	6/6/2018 11:27 AM
3	N/A	6/6/2018 11:25 AM
4	I love the library	6/6/2018 9:35 AM
5	I love the Library	6/6/2018 9:33 AM
6	Great work from the staff! Muahhhh!	6/6/2018 8:17 AM
7	N/A	5/31/2018 8:04 AM
8	The librarian is a very nice lady.	5/30/2018 9:00 AM
9	I would suggest if there is any way to make the study room walls soundproof. I use the study room to study, however, every time one of the rooms I, unfortunately, get distracted by the noise that is being made in the room which makes it difficult to continue my work	5/24/2018 6:25 PM
10	having the library open fridays til 6 or 8pm would be nice	5/22/2018 7:07 AM
11	i like being at the library. its peaceful but i wish we had fictional books here to read sometimes.	5/16/2018 8:08 AM
12	The librarian and staff are always very helpful and knowledgeable, I appreciate that they are always ready and willing to help when they are asked.	5/14/2018 6:22 PM
13	Books on occultism, botany or miscellaneous arts.	5/14/2018 4:15 PM
14	Nothing	5/14/2018 1:38 PM
15	789652	5/14/2018 11:11 AM
16	Suggestion: Clean the library it is very dirty. (The computers are very dirty, the study tables are dirty and the study rooms are the most dirty and they smell unpleasant.	5/10/2018 1:47 PM
17	none	5/9/2018 8:43 AM
18	none	5/9/2018 8:42 AM
19	N/A	5/9/2018 8:42 AM
20	Cleaner keyboards and computer areas!!!!	5/9/2018 8:42 AM
21	n/a	5/8/2018 12:47 PM
22	I enjoy getting some help from the library clubs they have	5/8/2018 12:44 PM
23	have more of an assertive effort to keep it quiet so people don't have group hangouts in there, most students try to study and read in the library while some others go in there to socialize	5/8/2018 12:10 PM
24	no	5/7/2018 1:40 PM
25	I only passed my GED because the library had a copy of the test practice book. So, I love the library.	5/7/2018 12:43 PM
26	the tables in the library are of adequate space but can be improved by making more space for the tables, and putting in some bigger tables for more students to fit in one table. another thing could be making workshops at a more flexible time frame like college-hour where no classes are taking place and maybe more students are encouraged to attend the workshops,	5/7/2018 12:19 PM
27	Very nice library! Definitely can get a lot of work done there.	5/7/2018 12:16 PM
28	N/A	5/7/2018 12:04 PM
29	N/A	5/7/2018 11:43 AM

Library Survey Spring 2018

30	no.	5/7/2018 11:43 AM
31	Keep up the good work!!!	5/7/2018 10:22 AM
32	None.	5/7/2018 7:35 AM
33	The online school library encyclopedia should add more business resource information.	5/5/2018 10:49 AM
34	Keep on rockin' in the free world	5/5/2018 10:21 AM
35	None	5/5/2018 9:08 AM
36	nah u good	5/5/2018 8:35 AM
37	N/A	5/5/2018 8:22 AM
38	Overall nice job! And thank you	5/5/2018 8:21 AM
39	library is always overcrowded	5/4/2018 7:16 AM
40	The library can get very loud sometimes; It is very distracting and annoying for students to study. The staff do not anything about the noise. They only take action when a student complain about the issue.	5/4/2018 7:09 AM
41	should have also more books that's explains more words that's help us in English class.	5/3/2018 5:10 PM
42	Food and sound proof study room	5/3/2018 5:05 PM
43	no	5/3/2018 5:04 PM
44	I have yet to make use of the library, but I became dissuaded at my first attempt at visiting due to my first impression that the library was small.	5/3/2018 4:14 PM
45	it help me a lot(library)	5/3/2018 4:09 PM
46	no	5/3/2018 4:08 PM
47	It's a great space to study and get work done.	5/3/2018 4:06 PM
48	ew	5/3/2018 4:05 PM
49	N/A	5/3/2018 2:43 PM
50	none	5/3/2018 2:43 PM
51	none	5/3/2018 2:37 PM
52	Suggestions: Cleaner, Soundproof, and study friendly study rooms would be a great.	5/3/2018 2:15 PM
53	I enjoy coming to the library because of the environment. Everyone has always been respectful and mindful of other students. Great place for quite studies.	5/3/2018 2:09 PM
54	love the staff there and i appreciate how sweet they are and how they are ready to help	5/3/2018 2:08 PM
55	Nothing	5/3/2018 1:44 PM
56	a little noise	5/3/2018 1:11 PM
57	N/A	5/3/2018 1:10 PM
58	N/A	5/3/2018 1:09 PM
59	I would like to appreciate the library for doing such a great job and for keeping an open mind and considering every students thoughts. The library is a welcoming enviroment that I love to visit at least once a day. The staff is always friendly and always give you a welcoming smile the second you step through the front doors. They are always pleased to help you with anything you may need., Thank you again for being so considerate of all students and making the library as welcoming as possible	5/3/2018 12:24 PM
60	I appreciate the library and all its staff. I know we are all there to help each other in the end. I appreciate that the library listens, thats what makes Norco so great. We are all here to help each other.	5/3/2018 12:13 PM
61	The library needs to broadcasted its resources. Limit amount of people understand with is offered there. There needs to be some sort of power point meeting in every language arts class in order to inform kids all about the advantages the school has , including the library	5/3/2018 12:07 PM

Library Survey Spring 2018

62	none	5/3/2018 12:05 PM
63	None	5/3/2018 12:03 PM
64	none	5/3/2018 12:02 PM
65	none as for right now.	5/3/2018 12:02 PM
66	no	5/3/2018 11:46 AM
67	it's sometimes too noisy and no ones tell the library staff to keep it down. available outlets in the back tables of the library	5/3/2018 11:44 AM
68	no`	5/3/2018 11:25 AM
69	i love the resources we have!	5/3/2018 11:23 AM
70	The seats at the computers are like kindergarten seats, they're too low. The available study cubicles in the back of the library are too small and too close together, the dividers practically have no purpose. Also, there are never any available study rooms.	5/3/2018 11:13 AM
71	nope	5/3/2018 10:41 AM
72	I highly suggest to change the library hours, and add another floor to the library with more books or study room because the second floor is to crowded and loud.	5/3/2018 10:29 AM
73	NO its great here	5/3/2018 10:24 AM
74	nope :)	5/3/2018 10:21 AM
75	none	5/3/2018 9:24 AM
76	none, except if we can extend the library hours and have it open on Saturdays that would be such a wonderful thing. this would mean a lot to use student that want to succeed.	5/3/2018 8:15 AM
77	thanks	5/3/2018 8:14 AM
78	N/A	5/3/2018 8:13 AM
79	no	5/2/2018 5:43 PM
80	Have a nice day	5/2/2018 5:43 PM
81	please fix more of the computers :)	5/2/2018 5:15 PM
82	great place would like to see extended hours.	5/2/2018 5:12 PM
83	none	5/2/2018 5:11 PM
84	It is very helpful to be able to use the internet and print my work.	5/2/2018 4:49 PM
85	n/a	5/2/2018 4:45 PM
86	no	5/2/2018 4:45 PM
87	extend the hours on Fridays and Saturdays	5/2/2018 4:31 PM
88	The layout is tolerable	5/2/2018 4:28 PM
89	I feel that the library is great for students at Norco College. I don't use it often due to having most of my resource needs met through the Norco College Veterans Center. My limited experience with the library is that the staff is great and very helpful.	5/2/2018 3:50 PM
90	The library is cool!	5/2/2018 3:45 PM
91	Nothing	5/2/2018 3:43 PM
92	NONE.	5/2/2018 3:42 PM
93	Presenting the chat system as something more anonymous might invite more people to use it. I personally had the impression that the chat system was nont anonymous and that everyone could see and reply to any comment I made... This idea made me not to use it, as I thought it was similar to a commenting section found on various social media sites that had a timer on each message that expired after a certain amount of time. I would suggest editing the box to ensure that the chat seemed more anonymous, or possibly putting it as an icon you can click that is labeled "Anonymous Librarian Chat 24/7"	5/2/2018 3:20 PM

Library Survey Spring 2018

94	The staff is helpful	5/2/2018 3:07 PM
95	The staff is helpful	5/2/2018 3:07 PM
96	The staff is really nice and helpful	5/2/2018 2:48 PM
97	clean place.	5/2/2018 2:44 PM
98	The college has money to expand, because it's a business. Use it to increase the library's ability to help students study and get things done. The current book options to checkout online and in person are terrible and need a huge revamp. Add more seating and study areas, as well as rooms for people to quietly work on things. The library is where a lot of people focus, and it's just not big enough.	5/2/2018 2:31 PM
99	if possible, to find a way not to hear noises from outside and next door study rooms. would be more helpful for myself and everyone else when studying to trying ti focus on homework being done.	5/2/2018 2:31 PM
100	no	5/2/2018 2:20 PM
101	Ask sick people to leave so they do not infect other students.!!! !!!!!!!!!!!!!!!	5/2/2018 2:18 PM
102	none	5/2/2018 2:12 PM
103	None	5/2/2018 1:37 PM
104	nope	5/2/2018 12:37 PM
105	no	5/2/2018 12:34 PM
106	We need a faster internet/ wifi provider	5/2/2018 12:25 PM
107	no	5/2/2018 12:23 PM
108	nah	5/2/2018 9:45 AM
109	Faster internet would help a lot.	5/2/2018 9:44 AM
110	thank you for everything this school does for their students in order to help their student strive for success	5/2/2018 9:27 AM
111	N/A	5/2/2018 9:26 AM
112	no	5/2/2018 9:22 AM
113	so far so good	5/1/2018 4:49 PM
114	see question 14.	5/1/2018 4:19 PM
115	N/A	5/1/2018 4:19 PM
116	N/A	5/1/2018 3:47 PM
117	Everything is good	5/1/2018 3:35 PM
118	None.	5/1/2018 3:35 PM
119	gain more set for those student need to student, and not just for some other student playing their phone or texting	5/1/2018 3:31 PM
120	none	5/1/2018 3:23 PM
121	woo	5/1/2018 3:10 PM
122	Please make more study room so that they are available!!!!	5/1/2018 2:07 PM
123	longer library/lrc hours	5/1/2018 2:07 PM
124	ff	5/1/2018 2:06 PM
125	The study rooms would be allot better if they where sound proof. Sometimes, more often than not, I can hear students in the room next to mine.	5/1/2018 1:49 PM
126	(See #14.)	5/1/2018 1:23 PM
127	Check to make sure the stapler is filled at the copier.	5/1/2018 1:15 PM

Library Survey Spring 2018

128	The library is wonderful and has always been a good experience except when the pager for the reserved rooms wasn't working and two receptionists accused me and my friend of not paying attention to it when we had placed it between us on the desk so when it buzzed it was loud and only rang once. They kept insisting it rang several times but obviously the pager must have been malfunctioning. It would have been nicer if the receptionists were more understanding.	5/1/2018 1:14 PM
129	Your staff is wonderful and helpful.	5/1/2018 1:10 PM
130	The three hour limit on computers is usually adequate enough to complete work within, but sometimes during the end of the semester students may need more than that amount of time in order to complete their work, especially if they do not have working computers at home that they are able to use.	5/1/2018 11:13 AM
131	The library would be more dope if it were open on Saturday; I usually go away from my abode off to a far away, mystical land (they call it CSU Fullerton or something of the like) and do my homework over there. I feel like a rogue agent when I do my homework at CSUF; it's quite exhilarating being there and not being a student. Heh heh heh, how surreptitious of me indeed. But on the realsies, though, if it were open on Saturday, I would come for shizzle.	5/1/2018 10:16 AM
132	none	5/1/2018 10:14 AM
133	N/A	5/1/2018 10:13 AM
134	none at the moment	5/1/2018 9:46 AM
135	none	5/1/2018 9:44 AM
136	nope	5/1/2018 9:43 AM
137	more rental books and longer renting hours	5/1/2018 9:38 AM
138	N/A	5/1/2018 9:36 AM
139	nope. i like the library :)	5/1/2018 9:34 AM
140	na	5/1/2018 8:54 AM
141	None	5/1/2018 8:47 AM
142	none	5/1/2018 8:45 AM
143	none	5/1/2018 8:44 AM
144	None	5/1/2018 8:44 AM
145	No	5/1/2018 8:43 AM
146	Overall a pretty good library	5/1/2018 8:43 AM
147	go mustangs	5/1/2018 8:43 AM
148	Everything seems well put together.	5/1/2018 8:41 AM
149	no...thankds	5/1/2018 8:24 AM
150	no quick fixes	4/30/2018 5:45 PM
151	N/A You're doing great. The redheaded librarian is super friendly and the students are always willing to help out their peers!	4/30/2018 5:27 PM
152	OMG AAAAAHHHHHHHHHHHH	4/30/2018 5:22 PM
153	none	4/30/2018 4:48 PM
154	dont make the log in and out time from two set tiems jsut give a 3 hour timer when using the computer	4/30/2018 4:11 PM
155	none	4/30/2018 4:07 PM
156	N/A	4/30/2018 3:28 PM
157	no	4/30/2018 3:08 PM
158	nope	4/30/2018 3:06 PM
159	Not really. Keep up the good work!	4/30/2018 3:04 PM

Library Survey Spring 2018

160	none	4/30/2018 3:04 PM
161	The library does a good job but needs more resources to better help students. It would be great if more faculty could promote library services and resources to their students.	4/27/2018 8:18 AM
162	More snacks too	4/26/2018 6:29 PM
163	THEY NEED TO KEEP THE LIBRARY OPEN LATER. THEY ALSO NEED TO BE OPEN ON SATURDAYS. Chaffey	4/24/2018 10:22 AM
164	Have a great day!	4/24/2018 8:12 AM
165	Update your computers, please	4/23/2018 6:26 PM
166	Some librarians are more helpful than others	4/23/2018 5:16 PM
167	make a point to clean countertops and keyboards, people touch their face and touch the computers.	4/23/2018 3:04 PM
168	Just allow the rest of staff to know how to renew a room. Maybe let them to know that they need to respect other students and co workers	4/23/2018 12:57 PM
169	N/A	4/23/2018 11:29 AM
170	Refer to my previous comments	4/20/2018 8:35 AM
171	More snacks	4/19/2018 5:15 PM
172	Amazing library, thank you.	4/19/2018 1:48 PM
173	None	4/19/2018 8:52 AM
174	No thanks	4/18/2018 8:24 PM
175	no	4/18/2018 8:18 PM
176	n/a	4/18/2018 4:19 PM
177	Extend the library and get better books.	4/18/2018 2:05 PM
178	No	4/18/2018 12:39 PM
179	none	4/18/2018 12:33 PM
180	The library always offers a very helpful and friendly environment.	4/18/2018 12:21 PM
181	N/a	4/18/2018 11:55 AM
182	Love the library!! Though I have moved over to the STEM center due to their constantly available study rooms.	4/18/2018 11:42 AM
183	None	4/18/2018 11:19 AM
184	Yeah actually I do have one. A while back I found a pair of black headphones (That looked really familiar) sitting on my computer desk after I went to the bathroom. So naturally I took those headphones to the front of the desk and told the library employees that I found a pair of headphones on my desk. Walking back feeling proud, I overheard the girl I told that I found some lost headphones, say "Does anyone want some headphones", the comment kinda annoyed me... but as I arrived at my library desk, I found out that I couldn't find my headphone; Then it occurred to me that the headphones I found on my desk were mine and not anyone else. I wanted to go back and ask for my headphones back but I didn't want to act cringe.	4/18/2018 10:46 AM
185	N/A	4/18/2018 8:04 AM
186	the library at norco college is ran very well.	4/17/2018 2:41 PM
187	none	4/17/2018 10:00 AM
188	n/a	4/17/2018 6:42 AM
189	I like the library	4/16/2018 4:22 PM
190	n/a	4/16/2018 1:28 PM
191	No comment	4/5/2018 11:38 AM
192	The Library's Adobe subscription still needs to be corrected; otherwise everything is superb.	4/5/2018 7:51 AM

Library Survey Spring 2018

193	Open weekends	4/5/2018 6:27 AM
194	none	4/4/2018 5:46 PM
195	The library definitely facilitates learning and is a great space for academic work.	4/4/2018 1:10 PM
196	None.	4/4/2018 10:02 AM
197	Your doing an awesome job.	4/4/2018 7:11 AM
198	Open on weekends please	4/4/2018 6:44 AM
199	Sometimes the books for classes are not available in the library, maybe you can offer them on line.	4/3/2018 4:30 PM
200	This library is so loud at times... I wish you could place people with small quiet talk on one side. I wish there could be a floor were minimal to no talk	4/3/2018 4:22 PM
201	on me	4/3/2018 2:13 PM
202	No comment.	4/3/2018 1:32 PM
203	nope	4/3/2018 10:31 AM
204	I have no feedback, criticism, nor suggestions to draw for the library here	4/3/2018 8:26 AM
205	None	4/3/2018 8:15 AM
206	clean the keyboards it really gross.	4/2/2018 12:04 PM
207	More funding is needed for the library since its the most vital part of the entire campus. Deserves more.	3/29/2018 1:59 PM
208	nothing else. thank you.	3/29/2018 1:22 PM
209	None	3/29/2018 7:33 AM
210	n/a	3/29/2018 6:53 AM
211	Opening the library till 5pm on Fridays and Saturdays.	3/28/2018 4:01 PM
212	Other than what I mentioned above, the Norco College Library gives off a very soothing academic vibe. For me at least.	3/28/2018 10:55 AM
213	Please update the technology here, particularly the computers. Things are tedious for both the students and the workers when they don't have to be. Also, it'd be nice if things got cleaned more.	3/28/2018 9:17 AM
214	-	3/28/2018 9:06 AM
215	thank you	3/27/2018 6:43 PM
216	Some of the library helpers can be more friendly	3/27/2018 4:46 PM
217	none	3/27/2018 1:13 PM
218	Norco College needs an indoor social area that has the chess sets and tables that the library provides that is separate from the Library because when the weather is "bad" students socialize and talk in the Library instead. As someone who has limited locations to study at outside of campus I find it very distracting and somewhat stressful.	3/27/2018 12:29 PM
219	staff is great and is always willing to help	3/26/2018 9:37 AM
220	Library could be quieter. Sometimes it is hard to concentrate when people using computers are talking or using the printing machines which can be loud especially when printing or giving out change	3/26/2018 9:06 AM
221	Not enough table for students to study. And never sacrifice the sgudy area for a poetry reading event...how many unthoughtful of those whom need to study.	3/25/2018 11:42 AM
222	None.	3/24/2018 7:10 PM
223	No:)	3/24/2018 1:00 PM
224	student staff at the front desk are frequently rude and generally are unhelpful	3/24/2018 12:16 PM
225	No	3/24/2018 10:28 AM
226	At times, the library can be very noisy which makes it hard for me to concentrate. Please work on reducing the noise level.	3/24/2018 10:17 AM

Library Survey Spring 2018

227	This libary can be really loud it's hard to concentrate	3/24/2018 7:34 AM
228	No	3/23/2018 1:28 PM
