

<b>RIVERSIDE COMMUNITY COLLEGE DISTRICT □ SLO BY SUBJECT</b>		<b>PLOs</b>	Apply sound management practices	Analyze and apply appropriate managerial practices in one or more areas of ethics, human resources, quality management, operations, motivation, etc.					
<b>Subject: Management</b>									
<b>MAG 44 Principles of Management</b>									
	Demonstrate an understanding of the planning, organizing, leading and controlling functions of management and apply these concepts and their underlying approaches and principles in the analysis of case studies		I,D	I,D,M					
	Describe, discuss and apply to management scenarios or case studies various aspects of planning to building organization success of entrepreneurial enterprises, small business, national and international organizations		I,D	I,D,M					
	Describe, discuss, and identify application strategies of basic management skills in team development, communication, motivational techniques, and ethics to management situations.		I,D	I,D,M					
	Compare and contrast historical applications of management theory with applications in current business, industrial and public service organizations		I,D	I,D,M					
<b>MAG 47 Applied Business, Management Ethics</b>									
	Critically discuss and analyze the social responsibility of business to society			I,D,M					
	Compare and contrast ethical responses to a variety of business issues			I,D,M					
	Examine and analyze ethical situations relevant to national and international business			I,D,M					
<b>MAG 53 Human Relations</b>									
	Identify and analyze human relations techniques appropriate to a managerial role		X	I,D,M					
	Analyze the application of human relations, examine research and the effects of techniques as related to both employee and employers			I,D,M					
	Apply various principles of psychology to the business environment		X	I,D,M					

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	Utilizing wage, incentives, rewards and benefits and the disadvantages of fringe benefits			I,D						
	Create, maintain and analyze appropriate leadership functions, individual and organizational interaction, responsibility, authority and delegation			I,D,M						
	Create a management plan employee success		I	I						
	Recognize the effect of cultural differences, trends and their impact in the global marketplace			I						
	Analyze the various forms of scientific management, humanistic, psychological, sociological, anthropological, and general management			I,D,M						
<b>MAG 56 Human Resource Management</b>										
	Identify and analyze human relations the manager’s responsibility in human resource management				I,D,M					
	Assess techniques used to implement human resources policy				I,D,M					
	Compare and contrast methods of performance evaluation and their use in promotion, transfer, and training employees				I,D,M					
	Analyze the application of human resources management, examine research and the effects of techniques as related to both employee and employers				I,D,M					
	Utilization of the various employee performance, hiring, evaluation, discipline, benefits, pay models and services			I,D	I,D,M					
	Analyze the role the unions play in the workplace and the role of human resources in dealing with unions				I,D,M					
<b>MAG 60 Intro Hospitality Management</b>										
	Identify and describe the component sectors of the hospitality industry and the competitive and change forces affecting the industry				I,D,M					
	Compare and contrast career opportunities in travel and tourism industry, resort, club and casino operations, lodging services, and food and beverage industry									

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	Identify and describe food service delivery options, facility concerns and management issues			I,D,M					
	Discuss the advantages and disadvantages of food service delivery options								
	Identify and describe lodging types, facility concerns and management issues			I,D,M					
	Analyze factors affecting tourism and related hospitality businesses								
	Apply methods and concepts of management to hospitality industry issues and concerns		I,D	I,D,M					
	Analyze issues facing hospitality management in environment, technology, ethics and international arena			I,D,M					
	Evaluate some of the more leadership and technical skills required of the hospitality manager in area of human resource management, accounting and finance, marketing, law and automation			I,D,M					
	Assess operations and formulate strategic responses to management issues in the industry		I,D	I,D,M					
				I,D,M					
	Examine various cultural and business practices to effectively manage a diverse workforce in an international business setting			I,D,M					
	Analyze the cultural values with the goal of developing cross cultural awareness and sensitivity necessary in international business			I,D,M					
				I,D,M					

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	Evaluate corporate organizations, equity rights and structure			I,D,M					
	Analyze, explain, solve problems and apply the principles of financial accounting to varied economic units within a business entity			I,D,M					
	Demonstrate the ability to continue in a university program of accounting and acquire the required background in any field of business administration ?????								
<b>BUS 10 Intro to Business</b>									
	Define the nature of business and how it operates in our society			I,D,M					
	Utilize the basic concepts of creating an efficient marketing strategy			I,D,M					
	Apply course content to understand, analyze and form opinions about current issues in business and the economy			I,D,M					
<b>BUS 18A Business Law I</b>									
	Analyze and explain the various sources of law which comprise the legal system			I,D,M					
	Analyze torts and crimes as they relate to business.			I,D,M					
	Analyze torts and their crime.								
	Describe how tort, criminal and contract law principles affect business.			I,D,M					
	Apply college-level methods of analysis and evaluation to discussing and writing about legal and ethical dilemmas as they relate to case law.								
	Identify and distinguish the various laws of agency and employment and labor law.			I,D,M					
	Explain the nature of the legal system in the US and how laws are created.			I,D,M					
	Analyze and describe the creation, administration, and termination of the sale of goods as set forth in the Uniform Commercial Code			I,D,M					

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	Analyze and apply ethical business standards as they relate to business decisions and transactions			I,D,M					
<b>BUS 20 Business Math</b>									
	Demonstrate speed and accuracy in analyzing the fundamental processes of mathematics commonly used in making business calculations		I,D	I,D,M					
	Demonstrate an understanding of mathematical skills required in other business subjects such as accounting, management, marketing and computer operations		I,D	I,D,M					
	Compare and discriminate between mathematical processes in order to select the appropriate process to apply to common business mathematical problems.		I,D	I,D,M					
	Explain, analyze, apply principles, and solve problems within the subject matter			I,D,M					
<b>CIS 1A Intro to Comp info Sys</b>									
	Identify the fundamental computer concepts and terminology used for input, processing, output, and storage								
	Identify the key features of a variety of software such as operating systems, word processors, spreadsheets, databases, communications and graphics								
	Apply the principles of and solve problems with word processing, spreadsheet, database, communications and file management programs			I,D,M					
	Understand the principles of computer security, ethics and privacy			I,D,M					
	Demonstrate the principles of Internet research			I,D,M					
	Understand and apply the principles of distance education software								
	Use the Internet to send electronic messages			I,D,M					
	Create electronic presentations with presentation graphics			I,D,M					
<b>CIS 3 Comp Appl-Wrkg Professionals</b>									

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	Demonstrate the ability to complete integrated documents using word processing, spreadsheets, databases, presentation graphics software applications.			I,D,M					
	Utilize scanners and related software to scan, optimize, and manage documents and images.								
	Apply design and development techniques that utilize software programs in word processing, spreadsheets, databases, presentation graphics, scheduling/time management.								
	Demonstrate use of Web browsers to browse, search for information, and upload and download files from the Internet.								
	Apply operating system skills to navigate within, run programs, and organize files and folders.								
	Apply the use of PIM software for scheduling and time management.								