# **Holistic Student Support Surveys – March 2023**

#### **English Language Survey**

## SURVEY INFORMATION

TITLE: Holistic Student Support Survey - March 2023

THEME: Theme A

CREATED: 2023-03-15

ALLOW ANONYMOUS ACCESS: NO

ALLOW KIOSK ACCESS: NO

RELEASED: 2023-03-15

SURVEY URL: N/A (anonymous access not allowed)

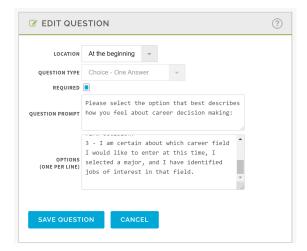
CLOSED: N/A

COMPLETION MESSAGE: Thank you for taking time to provide information about yourself that

will help us connect you with tools, resources, and people who can support your academic and career success. Our team will review your responses and reach out to you soon with an action plan designed to help you have a great start at Norco College.

## CAREER PLANNING SURVEY

It is our goal for you to start college on an educational pathway that is based on a clear decision about which career you plan to pursue in the future. Some students know exactly what career they want to enter and how their college education will help reach that goal, but most are still trying to figure it out. We want to meet you where you are and equip you with the resources and supports you need to help you make an informed decision.



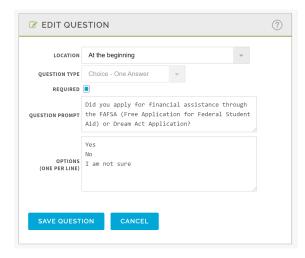
Please select the option that best describes how you feel about career decision making:

1 - I have not spent much time thinking about occupations I am interested in or deciding what kind of job I want in the future.

- 2 I have done some career exploration and narrowed down my options for which job(s) I would like to pursue, but have not yet made a firm decision.
- 3 I am certain about which career field I would like to enter at this time, I selected a major, and I have identified jobs of interest in that field.

## FINANCIAL PLANNING SURVEY

Norco College provides a variety of financial support services and programs to help you cover the costs of college and make wise financial decisions regarding your education. Your answers to the following questions will help us connect you with the best resources and people to help you find ways to pay for college, create a college finance plan, and explore ways to go to college debt-free.



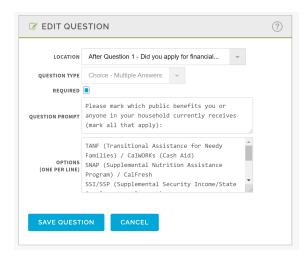
Did you apply for financial assistance through the FAFSA (Free Application for Federal Student Aid) or Dream Act Application?

Have you applied for financial assistance through the Free Application for Federal Student Aid (FAFSA) or California Dream Act Application (CADAA) yet?

Yes

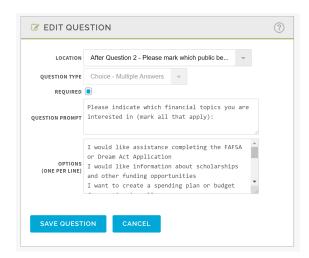
No

I am not sure



Please mark which public benefits you or anyone in your household currently receives (mark all that apply):

TANF (Transitional Assistance for Needy Families) / CalWORKs (Cash Aid) SNAP (Supplemental Nutrition Assistance Program) / CalFresh SSI/SSP (Supplemental Security Income/State Supplementary Payment) GR (General Relief) or GA (General Assistance) Unemployment Benefits Not Applicable / Decline to State



Please indicate which financial topics you are interested in (mark all that apply):

I would like assistance completing the FAFSA or CA Dream Act Application

I would like information about scholarships and other funding opportunities

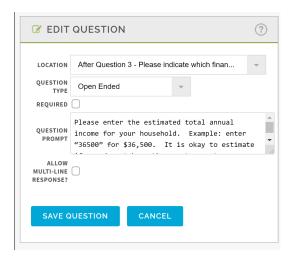
I want to create a spending plan or budget for my time in college

I want to repair or establish credit

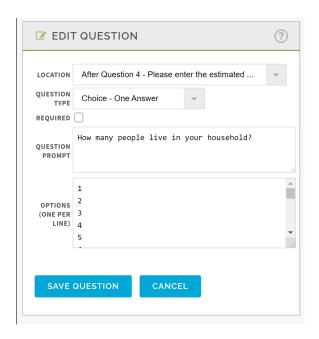
I want to learn about borrowing money and student loans

I want to save money for things like my education, purchasing a car, and/or emergencies

No, I am not interested in receiving any of the above financial planning support



Please enter the estimated total annual income for your entire household. Example: enter just "36500" for \$36,500. It is okay to estimate if you do not know the exact amount.



How many people live in your household?

- □ 1
- $\square$  2
- $\Box$  3
- $\Box$  4
- □ 5
- □ 6
- $\square$  7  $\square$  8

	10
	11
	12
-⊞	<del>13</del>
₽-	14
-⊟	<del>15</del>
-⊟	<del>16</del>
-⊟	<del>17</del>
<del></del>	18
-⊟	<u> 19</u>
Π.	20

textbooks?</span>

# STUDENT SUPPORT SERVICES SURVEY

```
<span style="font-size: 14pt; font-family: Verdana, sans-serif;">As you learned, Norco College
provides a multitude of student services to support you throughout your college journey. It is
important to us that your essential needs are met so you can fully focus on being successful in your
education. Here are some questions to help you reflect on which support services might be beneficial
for you.</span>
<strong style="font-family: Verdana, sans-serif; font-size: 11pt;">Health and
Wellness</strong><span style="font-family: Verdana, sans-serif; font-size: 11pt;"> - Do you have
concerns about your personal health, such as physical, emotional, eating/sleeping, relationships,
anxiety, depression, alcohol/drugs, etc.?</span>
<span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-
serif"><strong>Food</strong> - Do you struggle to feed yourself and/or your family?</span>
<span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-
serif"><strong>Housing</strong> - Do you have unstable living situations which may include, but are
not limited to, sleeping in your car or couch surfing?</span>
<span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-
serif"><strong>Safety</strong> - Do you have concerns about your personal security?</span>
<span style="font-size:11pt; font-family: Verdana, sans-
serif;"><strong>Transportation</strong> - Do you need assistance with transportation to and from
the college?</span>
<span style="font-size: 11pt; font-family: Verdana, sans-
serif;"><strong>Childcare</strong>&nbsp;- Would you like assistance with accessing childcare
resources?</span>
<span style="font-size: 11pt; font-family: Verdana, sans-
serif;"><strong><strong>Employment</strong><span style="font-weight: 400;">&nbsp;- Do you
need assistance with finding employment that works with your school
schedule?</span></strong></span>
<div><strong style="font-family: Verdana, sans-serif; font-size: 11pt;">Professional
Clothing</strong><span style="font-family: Verdana, sans-serif; font-size: 11pt;">&nbsp;-
</span><span style="font-size: 11pt; font-family: Verdana, sans-serif;">Do you need professional
clothes to wear to job interviews and in the workplace?</span></div>
<strong style="font-family: Verdana, sans-serif; font-size: 11pt;">Technology</strong><span
style="font-family: Verdana, sans-serif; font-size: 11pt;"> - Do you need help getting access to a
computer and the internet?</span>
<div><strong style="font-family: Verdana, sans-serif; font-size: 11pt;">Tutorial
Services</strong><span style="font-family: Verdana, sans-serif; font-size: 11pt;">&nbsp;- <span
style="font-size: 11pt;">Do you have an interest in receiving tutoring or participating in study
groups?</span></div>
<span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-serif"><strong>Textbook
Support</strong> - Do you need financial assistance with purchasing books or need help accessing
```

```
<span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-serif"><strong>University
Research</strong> - Do you need help exploring universities to transfer to?</span>
<div><span style="font-size: 11pt; font-family: Verdana, sans-serif;"><strong>Disability
Accommodations</strong> - Do you have a disability or other health concern for which you may want
assistance? (See examples below.)</span></div>
<span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-
serif"><strong>Disability</strong> - Physical, Visual Impairment, Deaf/Hard of Hearing,
etc. </span>
   <span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-serif"><strong>Mental
Health Disability</strong> - Anxiety, Depression, PTSD, etc.&nbsp;</span>
   <span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-serif"><strong>Health
Concern</strong> - Diabetes, Arthritis, Cardiac, etc.&nbsp;</span>
   <span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-serif"><strong>Learning
Challenges </strong > - Dyslexia, Dysgraphia, Processing Challenges, etc. </span > 
   <span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-serif"><strong>VA
Rating</strong> - Veterans Affairs&nbsp;</span>
   <span style="font-size: 11pt; font-family: Verdana, sans-
serif;"><strong>IEP/504</strong></span>
   <span style="font-size:11pt;font-family:&quot;Verdana&quot;,sans-</pre>
serif">Other</span>
```

As you learned, Norco College provides a multitude of student services to support you throughout your college journey. It is important to us that your essential needs are met so you can fully focus on being successful in your education. Here are some questions to help you reflect on which support services might be beneficial for you.

**Health and Wellness** - Do you have concerns about your personal health, such as physical, emotional, eating/sleeping, relationships, anxiety, depression, alcohol/drugs, etc.?

**Food** - Do you struggle to feed yourself and/or your family?

**Housing** - Do you have unstable living situations which may include, but are not limited to, sleeping in your car or couch surfing?

**Safety** - Do you have concerns about your personal security?

**Transportation** - Do you need assistance with transportation to and from the college?

Childcare - Would you like assistance with accessing childcare resources?

**Employment** - Do you need assistance with finding employment that works with your school schedule?

**Professional Clothing** - Do you need professional clothes to wear to job interviews and in the workplace?

**Technology** - Do you need help getting access to a computer and the internet?

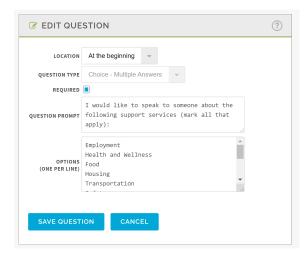
**Tutorial Services** - Do you have an interest in receiving tutoring or participating in study groups?

**Textbook Support** – Do you need financial assistance with purchasing books or need help accessing textbooks?

**University Research** - Do you need help exploring universities to transfer to?

**Disability Accommodations** - Do you have a disability or other health concern for which you may want assistance? (See examples below.)

- **Disability** Physical, Visual Impairment, Deaf/Hard of Hearing, etc.
- Mental Health Disability Anxiety, Depression, PTSD, etc.
- **Health Concern** Diabetes, Arthritis, Cardiac, etc.
- Learning Challenges Dyslexia, Dysgraphia, Processing Challenges, etc.
- VA Rating Veterans Affairs
- IEP/504
- Other



I would like to speak to someone about the following support services (mark all that apply):

Health and Wellness Food Housing Safety Transportation Childcare Employment Professional Clothing
Technology
Tutorial Services
Textbook Support
University Research
Disability Accommodations
Not Applicable / Decline to State

## **COMMUNITY CONNECTIONS SURVEY**

```
<div>Joining support programs and learning communities are great ways to promote your academic
success and social development. Caring teams of support professionals provide supplemental services
and special benefits for those who participate. We encourage all students to join at least one support
program or learning community.</div>
<div>
<span style="font-size: 14pt;</p>
font-family: Verdana, sans-serif;">Some programs have special eligibility requirements. Mark the
programs you are interested in below to learn more. </span> 
<p style="color:
green;"><strong><u><span style="font-size: 11pt;
font-family: Verdana, sans-serif;">SUPPORT
PROGRAMS</span></u></strong>
<strong><span style="font-size: 11pt; font-family: Verdana,"
sans-serif;">CalWORKs</span></strong><span style="font-size: 11pt; font-family: Verdana, sans-
serif;"> - a state-funded program that supports current welfare recipients. Benefits include: priority
registration, help with paying for textbooks, free school supplies, work-study opportunities, university
tours, supplemental tutoring, cultural activities, specialized academic/career counseling and advising,
and other educational benefits (such as support with gas/transportation and nutrition).
<strong><span style="font-size: 11pt; font-family: Verdana,"
sans-serif;">EOPS/CARE/NextUp </span></strong><span style="font-size: 11pt; font-family:
Verdana, sans-serif;"> - provides supplemental support services to help with financial and educational
needs. Benefits include: priority registration, help with paying for textbooks and student fees, free
school supplies, work-study opportunities, university tours, supplemental tutoring, cultural activities,
specialized academic/career counseling and advising, and other educational benefits (such as support
with gas/transportation and nutrition).</span>
<strong><span style="font-size: 11pt; font-family: Verdana,"
sans-serif;">Honors</span></strong><span style="font-size: 11pt; font-family: Verdana, sans-
serif;"> - supports transfer-bound students with high school or college GPAs over 3.00. Benefits
include: early registration, guaranteed transfer agreements, and specialized academic/career
counseling and advising.
<strong><span style="font-size: 11pt; font-family: Verdana, sans-serif;">Phoenix
Scholars</span></strong><span style="font-size: 11pt;
font-family: Verdana, sans-serif;"> - connects current and former foster youth to resources needed
for success. Benefits include: priority registration, help with paying for textbooks and student fees,
free school supplies, free on-campus meal vouchers and snacks, placement into internships, work-
study opportunities, specialized academic/career counseling and advising, guidance from peer
mentors, and other educational benefits (such as support with gas/transportation and
nutrition).</span>
<strong><span style="font-size: 11pt; font-family: Verdana, sans-serif;">Promise
Program</span></strong><span style="font-size: 11pt; font-family:
Verdana, sans-serif;"> - helps first-time college students who enroll full-time by providing early
registration and covering the costs (tuition and fees) of the first year of college.
<strong><span style="font-size: 11pt; font-family: Verdana, sans-serif;"><strong>TRiO SSS,
SSS-RISE, and SSS-STEM</strong></span></strong><span style="font-size:
11pt; font-family: Verdana, sans-serif;"> - provides highly personalized services and specialized
events to help students transition through higher education. Benefits include: priority registration,
```

```
university tours, cultural activities, specialized academic/career counseling and advising, and guidance
from peer mentors.</span>
<strong><span style="font-size: 11pt; font-family: Verdana,"
sans-serif;">Veterans Services</span></strong><span style="font-size:</pre>
11pt; font-family: Verdana, sans-serif;"> - supports all veterans, active-duty military members, and
VA dependents. Benefits include: assistance with VA education benefits, priority registration (for
veterans), free school supplies, supplemental tutoring, university tours, work-study opportunities,
specialized academic/career counseling and advising, access to computers and free printing, and a
space to hang out and build camaraderie.</span>
green;"><strong><u><span style="font-size: 11pt;
font-family: Verdana, sans-serif;">LEARNING
COMMUNITIES</span></u></strong>
<strong><span style="font-size: 11pt; font-family: Verdana, sans-serif;">Men of
Color Scholars</span></strong><span style="font-size: 11pt;
font-family: Verdana, sans-serif;"> - Provides personalized academic counseling and peer mentors,
early registration, specialized professors, and social events designed to build a brotherly
community.
<strong><span style="font-size: 11pt; font-family: Verdana,"
sans-serif;">Puente</span></strong><span style="font-size: 11pt; font-family: Verdana, sans-
serif;"> - Provides early registration, UC & CSU campus tours, ongoing one-on-one counseling,
professional mentoring, leadership opportunities, cultural activities, and customized courses. The
program involves working closely with a counselor, English instructor, and mentor to prepare for
transfer to four-year colleges and universities.</span>
<strong><span style="font-size: 11pt; font-family: Verdana,"
sans-serif;">Umoja</span></strong><span style="font-size:</pre>
11pt; font-family: Verdana, sans-serif;"> - This learning community is designed to increase academic
success among all students with an emphasis on the African American population. A major key to
student success is through fostering a sense of community. Through the linking of academic, social,
and cultural offerings, the UMOJA program aims to promote student success as well as to develop
leadership skills in its members.</span>
<strong><span style="font-size: 11pt; font-family: Verdana, sans-serif;">Unity
Zone</span></strong><span style="font-size: 11pt;
font-family: Verdana, sans-serif;"> - Provides safe/brave spaces for undocumented students, AB 540,
mixed-status household families, and LGBTQIA+ students. The community provides resources,
support, and creates learning opportunities.
<strong><span style="font-size: 11pt; font-family: Verdana, sans-serif;">Women's
Lean in Circle</span></strong><span style="font-size: 11pt;
font-family: Verdana, sans-serif;"> - Leads and unifies women of diverse backgrounds to establish
growth mindsets of personal worth and value while creating a safe environment for all self-identified
women to heal and grow. Benefits include a dedicated Student Success Coach, holistic support,
workshops, women's conferences, and networking.
<div><strong style="color:
#008000;"><u><span style="font-size: 11pt; font-family:
Verdana, sans-serif;">STUDENT CLUBS AND
ORGANIZATIONS</span></u></strong></div>
<div><span style="font-family:
Verdana, sans-serif; font-size: 11pt;">Visit our <a
href="https://www.norcocollege.edu/services/studentLife/sa/Pages/clubs.aspx"
target="_blank"><strong>Student Clubs and
Organizations</strong></a> page to learn about other college
groups.</span></div>
</div>
```

Joining support programs and learning communities are great ways to promote your academic success and social development. Caring teams of support professionals provide supplemental

services and special benefits for those who participate. We encourage all students to join at least one support program or learning community.

Some programs have special eligibility requirements. Mark the programs you are interested in below to learn more.

#### **SUPPORT PROGRAMS**

**CalWORKs** - a state-funded program that supports current welfare recipients. Benefits include: priority registration, help with paying for textbooks, free school supplies, work-study opportunities, university tours, supplemental tutoring, cultural activities, specialized academic/career counseling and advising, and other educational benefits (such as support with gas/transportation and nutrition).

**EOPS/CARE/NextUp** - provides supplemental support services to help with financial and educational needs. Benefits include: priority registration, help with paying for textbooks and student fees, free school supplies, work-study opportunities, university tours, supplemental tutoring, cultural activities, specialized academic/career counseling and advising, and other educational benefits (such as support with gas/transportation and nutrition).

**Honors** - supports transfer-bound students with high school or college GPAs over 3.00. Benefits include: early registration, guaranteed transfer agreements, and specialized academic/career counseling and advising.

**Phoenix Scholars** - connects current and former foster youth to resources needed for success. Benefits include: priority registration, help with paying for textbooks and student fees, free school supplies, free on-campus meal vouchers and snacks, placement into internships, work-study opportunities, specialized academic/career counseling and advising, guidance from peer mentors, and other educational benefits (such as support with gas/transportation and nutrition).

**Promise Program** - helps first-time college students who enroll full-time by providing early registration and covering the costs (tuition and fees) of the first year of college.

**TRIO SSS, SSS-RISE, and SSS-STEM** - provides highly personalized services and specialized events to help students transition through higher education. Benefits include: priority registration, university tours, cultural activities, specialized academic/career counseling and advising, and guidance from peer mentors.

**Veterans Services** - supports all veterans, active-duty military members, and VA dependents. Benefits include: assistance with VA education benefits, priority registration (for veterans), free school supplies, supplemental tutoring, university tours, work-study opportunities, specialized academic/career counseling and

advising, access to computers and free printing, and a space to hang out and build camaraderie.

**STEM Pathways** A support program for students seeking transfer to any fouryear university to pursue a baccalaureate degree in nursing, medicine, computer science, technology, engineering, or math.

#### **LEARNING COMMUNITIES**

**Men of Color Scholars** - Provides personalized academic counseling and peer mentors, early registration, specialized professors, and social events designed to build a brotherly community.

**Puente** - Provides early registration, UC & CSU campus tours, ongoing one-on-one counseling, professional mentoring, leadership opportunities, cultural activities, and customized courses. The program involves working closely with a counselor, English instructor, and mentor to prepare for transfer to four-year colleges and universities.

**Umoja** - This learning community is designed to increase academic success among all students with an emphasis on the African American population. A major key to student success is through fostering a sense of community. Through the linking of academic, social, and cultural offerings, the UMOJA program aims to promote student success as well as to develop leadership skills in its members.

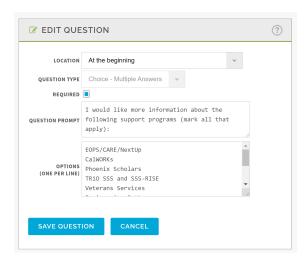
**Unity Zone** - Provides safe/brave spaces for undocumented students, AB 540, mixed-status household families, and LGBTQIA+ students. The community provides resources, support, and creates learning opportunities.

**Women's Lean in Circle** - Leads and unifies women of diverse backgrounds to establish growth mindsets of personal worth and value while creating a safe environment for all self-identified women to heal and grow. Benefits include a dedicated Student Success Coach, holistic support, workshops, women's conferences, and networking.

## STUDENT CLUBS AND ORGANIZATIONS

Visit our <u>Student Clubs and Organizations</u> page to learn about other college groups.

<div><strong style="color: #008000;"><u><span style="font-size: 11pt; font-family: Verdana,
sans-serif;">STUDENT CLUBS AND ORGANIZATIONS</span></u></strong></div>
<div><span style="font-family: Verdana, sans-serif; font-size: 11pt;">Visit our <a
href="https://www.norcocollege.edu/services/studentLife/sa/Pages/clubs.aspx"
target="\_blank"><strong>Student Clubs and Organizations</strong></a> page to learn about other
college groups.</span></div>
</div>



I would like more information about the following support programs (mark all that apply):

CalWORKs

EOPS/CARE/NextUp

Honors

**Phoenix Scholars** 

**Promise Program** 

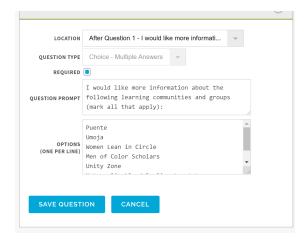
TRiO SSS, SSS-RISE, and SSS-STEM

**Veterans Services** 

**STEM Pathways** 

I might be interested, but I'm not sure.

No, I am not interested in joining a support program at this time.



I would like more information about the following learning communities and groups (mark all that apply):

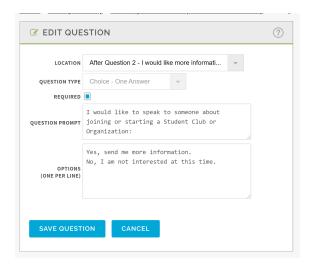
Men of Color Scholars Puente

# Umoja Unity Zone

Women Lean in Circle

I might be interested, but I'm not sure.

No, I am not interested in joining a learning community at this time.



I would like to speak to someone about joining or starting a Student Club or Organization:

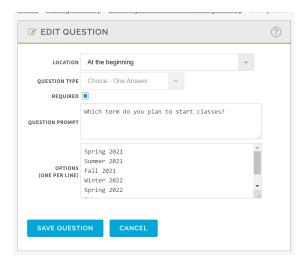
Yes, send me more information.

No, I am not interested at this time.

# **ACADEMIC PLANNING SURVEY**

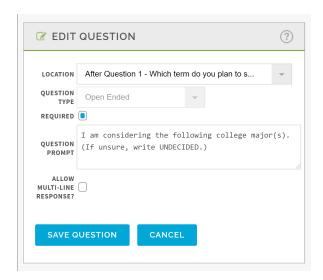
Great job! You're almost done!

The final step is to provide us with some information that will help us recommend courses for you to take. Your answers to the following questions will give us insights into your academic preferences and scheduling needs. This information will be reviewed by college personnel who will contact you within the next few business days.

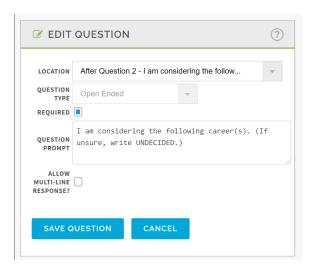


# Which term do you plan to start classes?

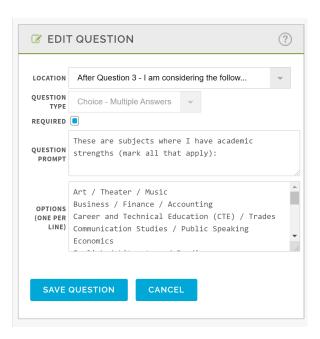
Fall 2021 Winter 2022 Spring 2022 Summer 2022 Fall 2022 Winter 2023 Spring 2023 Summer 2023 Fall 2023 Winter 2024 Spring 2024 Summer 2024 Summer 2024 Fall 2024 Other



I am considering the following college major(s). (If unsure, write UNDECIDED.)



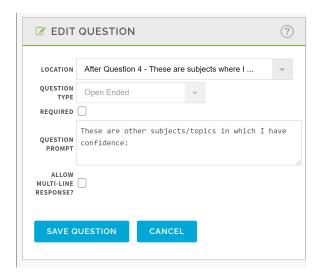
I am considering the following career(s) / job titles. (If unsure, write UNDECIDED.)



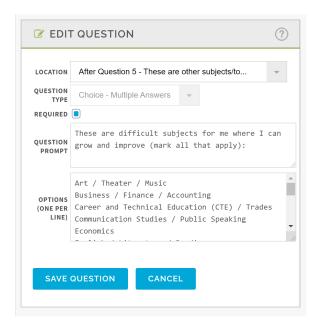
These are subjects where I have academic strengths (mark all that apply):

Art / Theater / Music
Business / Finance / Accounting
Career and Technical Education (CTE) / Trades
Communication Studies / Public Speaking
Economics
English / Literature / Reading
Foreign Language / American Sign Language
History / Social Studies
Math
Philosophy / Religion

Physical Education / Sports
Psychology / Sociology / Anthropology
Science / Biology / Chemistry / Geography / Physics
Technology / Computers
None / Decline to State



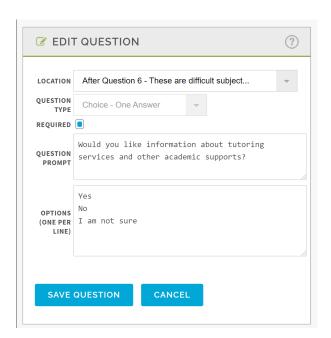
These are other subjects/topics in which I have confidence:



These are difficult subjects for me where I can grow and improve (mark all that apply):

Art / Theater / Music
Business / Finance / Accounting
Career and Technical Education (CTE) / Trades
Communication Studies / Public Speaking

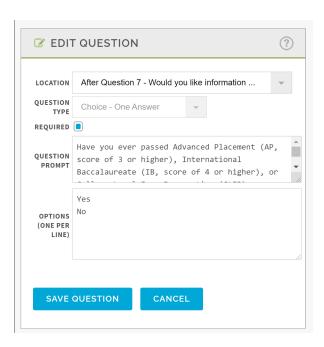
Economics
English / Literature / Reading
Foreign Language / American Sign Language
History / Social Studies
Math
Philosophy / Religion
Physical Education / Sports
Psychology / Sociology / Anthropology
Science / Biology / Chemistry / Geography / Physics
Technology / Computers
None / Decline to State



Would you like information about tutoring services and other academic supports?

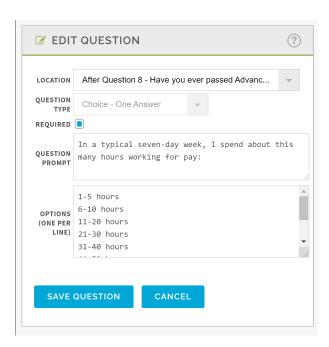
Yes No

I am not sure



Have you ever passed Advanced Placement (AP, score of 3 or higher), International Baccalaureate (IB, score of 4 or higher), or College Level Exam Preparation (CLEP) exams, OR have you attended or received credit from any other colleges or universities?

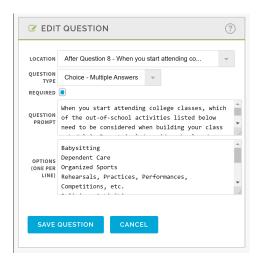
Yes No



When you start attending college classes, how many hours per week will you plan to work a job for pay?

- 1-5 hours
- 6-10 hours
- 11-20 hours
- 21-30 hours
- 31-40 hours
- 41-50 hours
- 51+ hours

I do not plan on working at a job for pay when in college



When you start attending college classes, which of the out-of-school activities listed below need to be considered when building your class schedule? Do not include paid work already mentioned above. Mark all that apply.

**Babysitting** 

Dependent Care

**Organized Sports** 

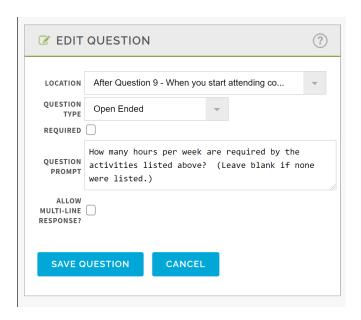
Rehearsals, Practices, Performances, Competitions, etc.

Religious Activities

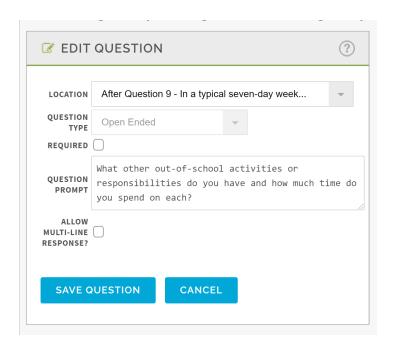
Volunteering

Other activities that occur at a scheduled time

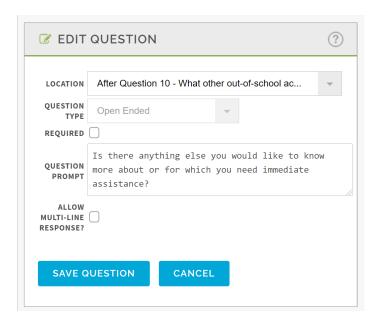
I do not plan on participating in other out-of-school activities when in college



How many hours per week are required by the activities listed above? (Leave blank if none were listed.)



What other out-of-school activities or responsibilities do you have and how much time do you spend on each?



Is there anything else you would like to know more about or for which you need immediate assistance?