

Holistic Student Support Surveys – March 2023

English Language Survey

SURVEY INFORMATION

TITLE: Holistic Student Support Survey – March 2023
THEME: Theme A
CREATED: 2023-03-15
ALLOW ANONYMOUS ACCESS: No
ALLOW KIOSK ACCESS: No
RELEASED: 2023-03-15
SURVEY URL: N/A (anonymous access not allowed)
CLOSED: N/A
COMPLETION MESSAGE: Thank you for taking time to provide information about yourself that will help us connect you with tools, resources, and people who can support your academic and career success. Our team will review your responses and reach out to you soon with an action plan designed to help you have a great start at Norco College.

CAREER PLANNING SURVEY

It is our goal for you to start college on an educational pathway that is based on a clear decision about which career you plan to pursue in the future. Some students know exactly what career they want to enter and how their college education will help reach that goal, but most are still trying to figure it out. We want to meet you where you are and equip you with the resources and supports you need to help you make an informed decision.

The screenshot shows a web interface for editing a survey question. At the top, there's a header 'EDIT QUESTION' with a pencil icon and a help icon. Below this, the question is configured with the following settings:

- LOCATION:** A dropdown menu set to 'At the beginning'.
- QUESTION TYPE:** A dropdown menu set to 'Choice - One Answer'.
- REQUIRED:** A checkbox that is checked.
- QUESTION PROMPT:** A text area containing the prompt: 'Please select the option that best describes how you feel about career decision making:'.
- OPTIONS (ONE PER LINE):** A text area containing three options:
 - 1 - I have not spent much time thinking about occupations I am interested in or deciding what kind of job I want in the future.
 - 2 - I am somewhat certain about which career field I would like to enter at this time, I selected a major, and I have identified jobs of interest in that field.
 - 3 - I am certain about which career field I would like to enter at this time, I selected a major, and I have identified jobs of interest in that field.

At the bottom of the form, there are two buttons: 'SAVE QUESTION' and 'CANCEL'.

Please select the option that best describes how you feel about career decision making:

1 - I have not spent much time thinking about occupations I am interested in or deciding what kind of job I want in the future.

- 2 - I have done some career exploration and narrowed down my options for which job(s) I would like to pursue, but have not yet made a firm decision.
- 3 - I am certain about which career field I would like to enter at this time, I selected a major, and I have identified jobs of interest in that field.

FINANCIAL PLANNING SURVEY

Norco College provides a variety of financial support services and programs to help you cover the costs of college and make wise financial decisions regarding your education. Your answers to the following questions will help us connect you with the best resources and people to help you find ways to pay for college, create a college finance plan, and explore ways to go to college debt-free.

EDIT QUESTION

LOCATION: At the beginning

QUESTION TYPE: Choice - One Answer

REQUIRED: ☒

QUESTION PROMPT: Did you apply for financial assistance through the FAFSA (Free Application for Federal Student Aid) or Dream Act Application?

OPTIONS (ONE PER LINE):
Yes
No
I am not sure

SAVE QUESTION **CANCEL**

Did you apply for financial assistance through the FAFSA (Free Application for Federal Student Aid) or Dream Act Application?

Have you applied for financial assistance through the Free Application for Federal Student Aid (FAFSA) or California Dream Act Application (CADAA) yet?

Yes

No

I am not sure

EDIT QUESTION

LOCATION: After Question 1 - Did you apply for financial...

QUESTION TYPE: Choice - Multiple Answers

REQUIRED: ☒

QUESTION PROMPT: Please mark which public benefits you or anyone in your household currently receives (mark all that apply):

OPTIONS (ONE PER LINE):

- TANF (Transitional Assistance for Needy Families) / CalWORKs (Cash Aid)
- SNAP (Supplemental Nutrition Assistance Program) / CalFresh
- SSI/SSP (Supplemental Security Income/State Supplementary Payment)

SAVE QUESTION CANCEL

Please mark which public benefits you or anyone in your household currently receives (mark all that apply):

TANF (Transitional Assistance for Needy Families) / CalWORKs (Cash Aid)

SNAP (Supplemental Nutrition Assistance Program) / CalFresh

SSI/SSP (Supplemental Security Income/State Supplementary Payment)

GR (General Relief) or GA (General Assistance)

Unemployment Benefits

Not Applicable / Decline to State

EDIT QUESTION

LOCATION: After Question 2 - Please mark which public be...

QUESTION TYPE: Choice - Multiple Answers

REQUIRED: ☒

QUESTION PROMPT: Please indicate which financial topics you are interested in (mark all that apply):

OPTIONS (ONE PER LINE):

- I would like assistance completing the FAFSA or Dream Act Application
- I would like information about scholarships and other funding opportunities
- I want to create a spending plan or budget

SAVE QUESTION CANCEL

Please indicate which financial topics you are interested in (mark all that apply):

I would like assistance completing the FAFSA or **CA** Dream Act Application

I would like information about scholarships and other funding opportunities

I want to create a spending plan or budget for my time in college

I want to repair or establish credit

I want to learn about borrowing money and student loans

I want to save money for things like my education, purchasing a car, and/or emergencies

No, I am not interested in receiving any of the above financial planning support

EDIT QUESTION

LOCATION After Question 3 - Please indicate which finan...

QUESTION TYPE Open Ended

REQUIRED ☐

QUESTION PROMPT Please enter the estimated total annual income for your household. Example: enter "36500" for \$36,500. It is okay to estimate

ALLOW MULTI-LINE RESPONSE? ☐

SAVE QUESTION CANCEL

Please enter the estimated total annual income for your **entire** household. Example: enter **just** "36500" for \$36,500. It is okay to estimate if you do not know the exact amount.

EDIT QUESTION

LOCATION After Question 4 - Please enter the estimated ...

QUESTION TYPE Choice - One Answer

REQUIRED ☐

QUESTION PROMPT How many people live in your household?

OPTIONS (ONE PER LINE) 1 2 3 4 5

SAVE QUESTION CANCEL

How many people live in your household?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9

- ☐ 10
- ☐ 11
- ☐ 12
- ☒ 13
- ☒ 14
- ☒ 15
- ☒ 16
- ☒ 17
- ☒ 18
- ☒ 19
- ☒ 20

STUDENT SUPPORT SERVICES SURVEY

As you learned, Norco College provides a multitude of student services to support you throughout your college journey. It is important to us that your **essential** needs are met so you can fully focus on being successful in your education. Here are some questions to help you reflect on which support services might be beneficial for you.

Health and Wellness - Do you have concerns about your personal health, such as physical, emotional, eating/sleeping, relationships, anxiety, depression, alcohol/drugs, etc.?

Food - Do you struggle to feed yourself and/or your family?

Housing - Do you have unstable living situations which may include, but are not limited to, sleeping in your car or couch surfing?

Safety - Do you have concerns about your personal security?

Transportation - Do you need assistance with transportation to and from the college?

Childcare - Would you like assistance with accessing childcare resources?

Employment - Do you need assistance with finding employment that works with your school schedule?

Professional Clothing - Do you need professional clothes to wear to job interviews and in the workplace?

Technology - Do you need help getting access to a computer and the internet?

Tutorial Services - Do you have an interest in receiving tutoring or participating in study groups?

Textbook Support - Do you need financial assistance with purchasing books or need help accessing textbooks?

<p>University Research - Do you need help exploring universities to transfer to?</p>
 <div>Disability Accommodations - Do you have a disability or other health concern for which you may want assistance? (See examples below.)</div>

 Disability - Physical, Visual Impairment, Deaf/Hard of Hearing, etc.
 Mental Health Disability - Anxiety, Depression, PTSD, etc.
 Health Concern - Diabetes, Arthritis, Cardiac, etc.
 Learning Challenges - Dyslexia, Dysgraphia, Processing Challenges, etc.
 VA Rating - Veterans Affairs
 IEP/504
 Other

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Transportation - Do you **need assistance with** transportation to and from the college?

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Employment - Do you need assistance with finding employment that works with your school schedule?

Professional Clothing - Do you need professional clothes to wear to job interviews and in the workplace?

Technology - Do you **need help getting access** to a computer and the internet?

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Textbook Support – Do you need financial assistance with purchasing books or need help accessing textbooks?

University Research - Do you need help exploring universities to transfer to?

Disability Accommodations - Do you have a disability or other health concern for which you may want assistance? (See examples below.)

- **Disability** - Physical, Visual Impairment, Deaf/Hard of Hearing, etc.
- **Mental Health Disability** - Anxiety, Depression, PTSD, etc.
- **Health Concern** - Diabetes, Arthritis, Cardiac, etc.
- **Learning Challenges** - Dyslexia, Dysgraphia, Processing Challenges, etc.
- **VA Rating** - Veterans Affairs
- **IEP/504**
- Other

The screenshot shows a web-based form titled "EDIT QUESTION" with a question mark icon in the top right corner. The form contains the following fields:

- LOCATION:** A dropdown menu with "At the beginning" selected.
- QUESTION TYPE:** A dropdown menu with "Choice - Multiple Answers" selected.
- REQUIRED:** A checkbox that is currently checked.
- QUESTION PROMPT:** A text area containing the text: "I would like to speak to someone about the following support services (mark all that apply):".
- OPTIONS (ONE PER LINE):** A list box containing the following items: "Employment", "Health and Wellness", "Food", "Housing", and "Transportation".

At the bottom of the form are two buttons: "SAVE QUESTION" and "CANCEL".

I would like to speak to someone about the following support services (mark all that apply):

Health and Wellness
Food
Housing
Safety
Transportation
Childcare
Employment

Professional Clothing
Technology
Tutorial Services
Textbook Support
University Research
Disability Accommodations
Not Applicable / Decline to State

COMMUNITY CONNECTIONS SURVEY

Joining support programs and learning communities are great ways to promote your academic success and social development. Caring teams of support professionals provide supplemental services and special benefits for those who participate. We encourage all students to join at least one support program or learning community.

Some programs have special eligibility requirements. Mark the programs you are interested in below to learn more.

SUPPORT PROGRAMS

CalWORKs - a state-funded program that supports current welfare recipients. Benefits include: priority registration, help with paying for textbooks, free school supplies, work-study opportunities, university tours, supplemental tutoring, cultural activities, specialized academic/career counseling and advising, and other educational benefits (such as support with gas/transportation and nutrition).

EOPS/CARE/NextUp - provides supplemental support services to help with financial and educational needs. Benefits include: priority registration, help with paying for textbooks and student fees, free school supplies, work-study opportunities, university tours, supplemental tutoring, cultural activities, specialized academic/career counseling and advising, and other educational benefits (such as support with gas/transportation and nutrition).

Honors - supports transfer-bound students with high school or college GPAs over 3.00. Benefits include: early registration, guaranteed transfer agreements, and specialized academic/career counseling and advising.

Phoenix Scholars - connects current and former foster youth to resources needed for success. Benefits include: priority registration, help with paying for textbooks and student fees, free school supplies, free on-campus meal vouchers and snacks, placement into internships, work-study opportunities, specialized academic/career counseling and advising, guidance from peer mentors, and other educational benefits (such as support with gas/transportation and nutrition).

Promise Program

helps first-time college students who enroll full-time by providing early registration and covering the costs (tuition and fees) of the first year of college.

TRiO SSS, SSS-RISE, and SSS-STEM - provides highly personalized services and specialized events to help students transition through higher education. Benefits include: priority registration,

university tours, cultural activities, specialized academic/career counseling and advising, and guidance from peer mentors.

Veterans Services - supports all veterans, active-duty military members, and VA dependents. Benefits include: assistance with VA education benefits, priority registration (for veterans), free school supplies, supplemental tutoring, university tours, work-study opportunities, specialized academic/career counseling and advising, access to computers and free printing, and a space to hang out and build camaraderie.

LEARNING COMMUNITIES

Men of Color Scholars - Provides personalized academic counseling and peer mentors, early registration, specialized professors, and social events designed to build a brotherly community.

Puente - Provides early registration, UC & CSU campus tours, ongoing one-on-one counseling, professional mentoring, leadership opportunities, cultural activities, and customized courses. The program involves working closely with a counselor, English instructor, and mentor to prepare for transfer to four-year colleges and universities.

Umoja - This learning community is designed to increase academic success among all students with an emphasis on the African American population. A major key to student success is through fostering a sense of community. Through the linking of academic, social, and cultural offerings, the UMOJA program aims to promote student success as well as to develop leadership skills in its members.

Unity Zone - Provides safe/brave spaces for undocumented students, AB 540, mixed-status household families, and LGBTQIA+ students. The community provides resources, support, and creates learning opportunities.

Women's Lean in Circle - Leads and unifies women of diverse backgrounds to establish growth mindsets of personal worth and value while creating a safe environment for all self-identified women to heal and grow. Benefits include a dedicated Student Success Coach, holistic support, workshops, women's conferences, and networking.

STUDENT CLUBS AND ORGANIZATIONS

Visit our [Student Clubs and Organizations](https://www.norcocollege.edu/services/studentLife/sa/Pages/clubs.aspx) page to learn about other college groups.

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services and special benefits for those who participate. We encourage all students to join at least one support program or learning community.

Some programs have special eligibility requirements. Mark the programs you are interested in below to learn more.

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advising, access to computers and free printing, and a space to hang out and build camaraderie.

~~**STEM Pathways** — A support program for students seeking transfer to any four-year university to pursue a baccalaureate degree in nursing, medicine, computer science, technology, engineering, or math.~~

LEARNING COMMUNITIES

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STUDENT CLUBS AND ORGANIZATIONS

Visit our [Student Clubs and Organizations](#) page to learn about other college groups.

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<div><strong style="color: #008000;"><u><span style="font-size: 11pt; font-family: Verdana, sans-serif;">STUDENT CLUBS AND ORGANIZATIONS</span></u></strong></div>
<div><span style="font-family: Verdana, sans-serif; font-size: 11pt;">Visit our <a href="https://www.norcocollege.edu/services/studentLife/sa/Pages/clubs.aspx" target="_blank"><strong>Student Clubs and Organizations</strong></a> page to learn about other college groups.</span></div>
</div>
```

EDIT QUESTION

LOCATION: At the beginning

QUESTION TYPE: Choice - Multiple Answers

REQUIRED: ☒

QUESTION PROMPT: I would like more information about the following support programs (mark all that apply):

OPTIONS (ONE PER LINE):

- EOPS/CARE/NextUp
- CalWORKs
- Phoenix Scholars
- TRiO SSS and SSS-RISE
- Veterans Services

SAVE QUESTION CANCEL

I would like more information about the following support programs (mark all that apply):

CalWORKs

EOPS/CARE/NextUp

Honors

Phoenix Scholars

Promise Program

TRiO SSS, SSS-RISE, and SSS-STEM

Veterans Services

~~STEM Pathways~~

~~I might be interested, but I'm not sure.~~

No, I am not interested in joining a support program at this time.

LOCATION: After Question 1 - I would like more informati...

QUESTION TYPE: Choice - Multiple Answers

REQUIRED: ☒

QUESTION PROMPT: I would like more information about the following learning communities and groups (mark all that apply):

OPTIONS (ONE PER LINE):

- Puente
- Umoja
- Women Lean in Circle
- Men of Color Scholars
- Unity Zone

SAVE QUESTION CANCEL

I would like more information about the following learning communities and groups (mark all that apply):

Men of Color Scholars

Puente

Umoja
Unity Zone
Women Lean in Circle
~~I might be interested, but I'm not sure.~~

No, I am not interested in joining a learning community at this time.

The screenshot shows a web form titled "EDIT QUESTION" with a question mark icon in the top right corner. The form contains the following fields:

- LOCATION:** A dropdown menu with the selected value "After Question 2 - I would like more informati..."
- QUESTION TYPE:** A dropdown menu with the selected value "Choice - One Answer"
- REQUIRED:** A checkbox that is checked.
- QUESTION PROMPT:** A text area containing the text "I would like to speak to someone about joining or starting a Student Club or Organization:"
- OPTIONS (ONE PER LINE):** A text area containing two lines of text: "Yes, send me more information." and "No, I am not interested at this time."

At the bottom of the form are two buttons: "SAVE QUESTION" and "CANCEL".

I would like to speak to someone about joining or starting a Student Club or Organization:

Yes, send me more information.

No, I am not interested at this time.

ACADEMIC PLANNING SURVEY

Great job! You're almost done!

The final step is to provide us with some information that will help us recommend courses for you to take. Your answers to the following questions will give us insights into your academic preferences and scheduling needs. This information will be reviewed by college personnel who will contact you within the next few business days.

The screenshot shows a web form titled "EDIT QUESTION" with a question mark icon in the top right corner. The form contains the following fields:

- LOCATION:** A dropdown menu with the selected value "At the beginning"
- QUESTION TYPE:** A dropdown menu with the selected value "Choice - One Answer"
- REQUIRED:** A checkbox that is checked.
- QUESTION PROMPT:** A text area containing the text "Which term do you plan to start classes?"
- OPTIONS (ONE PER LINE):** A text area containing a list of terms: "Spring 2021", "Summer 2021", "Fall 2021", "Winter 2022", and "Spring 2022".

At the bottom of the form are two buttons: "SAVE QUESTION" and "CANCEL".

Which term do you plan to start classes?

~~Fall 2021~~
~~Winter 2022~~
~~Spring 2022~~
~~Summer 2022~~
~~Fall 2022~~
Winter 2023
Spring 2023
Summer 2023
Fall 2023
Winter 2024
Spring 2024
Summer 2024
Fall 2024
Other

EDIT QUESTION ?

LOCATION: After Question 1 - Which term do you plan to s... ▼

QUESTION TYPE: Open Ended ▼

REQUIRED: ☒

QUESTION PROMPT: I am considering the following college major(s).
(If unsure, write UNDECIDED.)

ALLOW MULTI-LINE RESPONSE? ☐

SAVE QUESTION CANCEL

I am considering the following college major(s). (If unsure, write UNDECIDED.)

EDIT QUESTION

LOCATION

After Question 2 - I am considering the follow...

QUESTION TYPE

Open Ended

REQUIRED
 ☒

QUESTION PROMPT

I am considering the following career(s). (If unsure, write UNDECIDED.)

ALLOW MULTI-LINE RESPONSE?
 ☐

SAVE QUESTION
 CANCEL

I am considering the following career(s) / job titles. (If unsure, write UNDECIDED.)

EDIT QUESTION

LOCATION

After Question 3 - I am considering the follow...

QUESTION TYPE

Choice - Multiple Answers

REQUIRED
 ☒

QUESTION PROMPT

These are subjects where I have academic strengths (mark all that apply):

OPTIONS (ONE PER LINE)

Art / Theater / Music
 Business / Finance / Accounting
 Career and Technical Education (CTE) / Trades
 Communication Studies / Public Speaking
 Economics

SAVE QUESTION
 CANCEL

These are subjects where I have academic strengths (mark all that apply):

Art / Theater / Music
 Business / Finance / Accounting
 Career and Technical Education (CTE) / Trades
 Communication Studies / Public Speaking
 Economics
 English / Literature / Reading
 Foreign Language / American Sign Language
 History / Social Studies
 Math
 Philosophy / Religion

Physical Education / Sports
Psychology / Sociology / Anthropology
Science / Biology / Chemistry / Geography / Physics
Technology / Computers
None / Decline to State

The screenshot shows the 'EDIT QUESTION' interface. The 'LOCATION' dropdown is set to 'After Question 4 - These are subjects where I ...'. The 'QUESTION TYPE' dropdown is set to 'Open Ended'. The 'REQUIRED' checkbox is unchecked. The 'QUESTION PROMPT' text area contains the text 'These are other subjects/topics in which I have confidence:'. The 'ALLOW MULTI-LINE RESPONSE?' checkbox is unchecked. At the bottom are 'SAVE QUESTION' and 'CANCEL' buttons.

These are other subjects/topics in which I have confidence:

The screenshot shows the 'EDIT QUESTION' interface. The 'LOCATION' dropdown is set to 'After Question 5 - These are other subjects/to...'. The 'QUESTION TYPE' dropdown is set to 'Choice - Multiple Answers'. The 'REQUIRED' checkbox is checked. The 'QUESTION PROMPT' text area contains the text 'These are difficult subjects for me where I can grow and improve (mark all that apply):'. Below the prompt is a list of options: 'Art / Theater / Music', 'Business / Finance / Accounting', 'Career and Technical Education (CTE) / Trades', 'Communication Studies / Public Speaking', and 'Economics'. At the bottom are 'SAVE QUESTION' and 'CANCEL' buttons.

These are difficult subjects for me where I can grow and improve (mark all that apply):

Art / Theater / Music
Business / Finance / Accounting
Career and Technical Education (CTE) / Trades
Communication Studies / Public Speaking

Economics
English / Literature / Reading
Foreign Language / American Sign Language
History / Social Studies
Math
Philosophy / Religion
Physical Education / Sports
Psychology / Sociology / Anthropology
Science / Biology / Chemistry / Geography / Physics
Technology / Computers
None / Decline to State

EDIT QUESTION

LOCATION

After Question 6 - These are difficult subject...

QUESTION TYPE

Choice - One Answer

REQUIRED

☒

QUESTION PROMPT

Would you like information about tutoring services and other academic supports?

OPTIONS (ONE PER LINE)

Yes
No
I am not sure

SAVE QUESTION

CANCEL

~~Would you like information about tutoring services and other academic supports?~~

~~Yes~~

~~No~~

~~I am not sure~~

EDIT QUESTION

?

LOCATION

After Question 7 - Would you like information ...

QUESTION TYPE

Choice - One Answer

REQUIRED

☒

QUESTION PROMPT

Have you ever passed Advanced Placement (AP, score of 3 or higher), International Baccalaureate (IB, score of 4 or higher), or

OPTIONS (ONE PER LINE)

Yes

No

SAVE QUESTION

CANCEL

Have you ever passed Advanced Placement (AP, score of 3 or higher), International Baccalaureate (IB, score of 4 or higher), or College Level Exam Preparation (CLEP) exams, OR have you attended or received credit from any other colleges or universities?

Yes

No

EDIT QUESTION

?

LOCATION

After Question 8 - Have you ever passed Advanc...

QUESTION TYPE

Choice - One Answer

REQUIRED

☒

QUESTION PROMPT

In a typical seven-day week, I spend about this many hours working for pay:

OPTIONS (ONE PER LINE)

1-5 hours

6-10 hours

11-20 hours

21-30 hours

31-40 hours

SAVE QUESTION

CANCEL

When you start attending college classes, how many hours per week will you plan to work a job for pay?

- 1-5 hours
- 6-10 hours
- 11-20 hours
- 21-30 hours
- 31-40 hours
- 41-50 hours
- 51+ hours
- I do not plan on working at a job for pay when in college

EDIT QUESTION

LOCATION: After Question 8 - When you start attending co...

QUESTION TYPE: Choice - Multiple Answers

REQUIRED: ☒

QUESTION PROMPT: When you start attending college classes, which of the out-of-school activities listed below need to be considered when building your class


OPTIONS (ONE PER LINE):

- Babysitting
- Dependent Care
- Organized Sports
- Rehearsals, Practices, Performances, Competitions, etc.

SAVE QUESTION CANCEL

When you start attending college classes, which of the out-of-school activities listed below need to be considered when building your class schedule? Do not include paid work already mentioned above. Mark all that apply.

- Babysitting
- Dependent Care
- Organized Sports
- Rehearsals, Practices, Performances, Competitions, etc.
- Religious Activities
- Volunteering
- Other activities that occur at a scheduled time
- I do not plan on participating in other out-of-school activities when in college

 EDIT QUESTION

?

LOCATION

After Question 9 - When you start attending co...

▼

QUESTION TYPE

Open Ended

▼

REQUIRED

☐

QUESTION PROMPT

How many hours per week are required by the activities listed above? (Leave blank if none were listed.)


ALLOW MULTI-LINE RESPONSE?

☐

SAVE QUESTION

CANCEL

How many hours per week are required by the activities listed above? (Leave blank if none were listed.)

 EDIT QUESTION

?

LOCATION

After Question 9 - In a typical seven-day week...

▼

QUESTION TYPE

Open Ended

▼

REQUIRED

☐

QUESTION PROMPT

What other out-of-school activities or responsibilities do you have and how much time do you spend on each?


ALLOW MULTI-LINE RESPONSE?


☐

SAVE QUESTION

CANCEL

~~What other out-of-school activities or responsibilities do you have and how much time do you spend on each?~~

 EDIT QUESTION



LOCATION

After Question 10 - What other out-of-school ac...

QUESTION TYPE

Open Ended

REQUIRED

☐

QUESTION PROMPT

Is there anything else you would like to know more about or for which you need immediate assistance?

ALLOW MULTI-LINE RESPONSE?

☐

SAVE QUESTION

CANCEL

Is there anything else you would like to know more about or for which you need immediate assistance?