

Highlighted findings from the

HOLISTIC STUDENT SUPPORT SURVEY

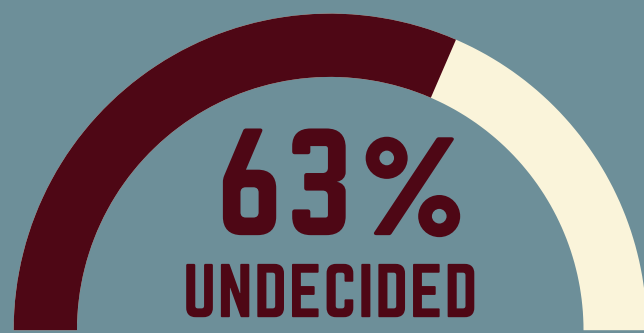


FALL 2021

The brief summarizes highlighted survey findings describing the needs, interests, and challenges of incoming Norco College students (1,562 students) who completed the online orientation from March 1 to August 22 of 2021.

CAREER PLANNING

CAREER DECISIONS



Approximately 63% of Norco College students were undecided about their career at the time of their engagement in the orientation process, despite having to declare a major upon application ($n = 979$).

Only **37%** of students were "decided" about their career and had an idea about what future jobs they might pursue ($n = 580$).

STUDENT SUPPORT SERVICES

STUDENT SUPPORT NEEDS

In this section, students were asked to identify support services that would benefit them.

EMPLOYMENT

277

incoming students were interested in support with employment (17.7%).

TRANSFER

197

incoming students requested support researching universities for transfer (12.6%).

WELLNESS

151

incoming students had health and wellness concerns (e.g., sleep, depression) (9.7%).

TRANSPORTATION

100

incoming students needed assistance with transportation to/from the college (6.4%).

TECHNOLOGY

99

incoming students needed support accessing technology (e.g. internet) (6.3%).

HOUSING

76

incoming students needed support finding stable housing (4.9%).

DISABILITY

69

incoming students requested support for a disability or health concern (4.4%).

FOOD

59

incoming students had food insecurities for themselves and/or their families (3.8%).

SECURITY

46

incoming students had concerns about their personal security (2.9%).

CHILD CARE

43

incoming students requested support with accessing child care (2.8%).

FINANCIAL PLANNING

FINANCIAL EDUCATION TOPICS

Approximately **75%** of incoming Norco College students were interested in financial education topics ($n = 1,174$). The figure below illustrates the percent of incoming students who were interested in each financial education topic.

34%

Scholarships +
Other Funding

32%

Saving Money

29%

Creating a
Budget

22%

FAFSA +
Dream Act

17%

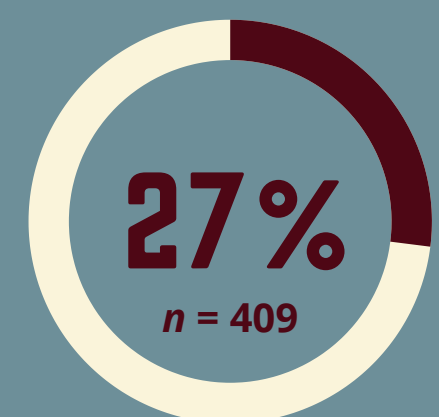
Student
Loans

13%

Credit



FINANCIAL AID APPLICATIONS



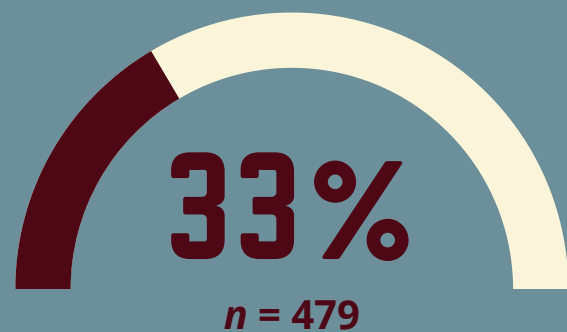
By the time of orientation, 27% of incoming students still had not applied for financial assistance through the FAFSA or the Dream Act Application, and nearly 10% of the remaining students were not sure if they had applied for financial aid or not.

PUBLIC BENEFITS

23%

of incoming Norco College students were receiving some sort of public benefit assistance ($n = 352$), with 7.8% receiving unemployment benefits and 7.2% participating in the Supplemental Nutrition Assistance Program (SNAP)/CalFresh, making them the most common public benefits received by incoming students.

ACADEMIC MAJOR NOTED AT ORIENTATION

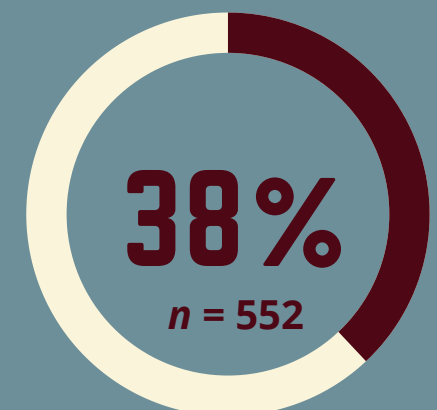


Approximately 33% of incoming Norco College students were not considering any particular major at orientation.

For those who did select a major, the most common majors were:

- 1 Business /Logistics/Real Estate (*n* = 201)
- 2 Biology/Environmental Science (*n* = 154)
- 3 Computer Science/Game Science (*n* = 99)
- 4 Psychology (*n* = 89)
- 5 Engineering/Drafting/Agriculture (*n* = 85)

CAREER FIELD NOTED AT ORIENTATION



Approximately 38% of Norco College students were not considering any particular career field at the time of their orientation.

COLLEGE CREDIT EARNED



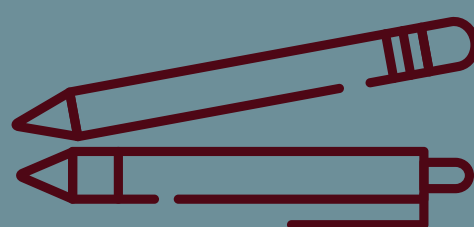
25%

of Norco College students had already received college credit from other colleges or universities, Advanced Placement, International Baccalaureate, or College Level Exam Preparation (CLEP) exams (*n* = 369).

INTEREST IN ACADEMIC SUPPORT

45%

of incoming Norco College students were interested in information about tutoring services and other academic supports (*n* = 647).



ACADEMIC STRENGTHS & CHALLENGES

When incoming students were asked to self-report their academic strengths and weaknesses, there was a surprising amount of overlap in the subjects listed as strengths and subjects listed as most difficult. Both sets of topics are identified below with the percent of incoming students who selected each topic.

TOP 4 ACADEMIC STRENGTHS



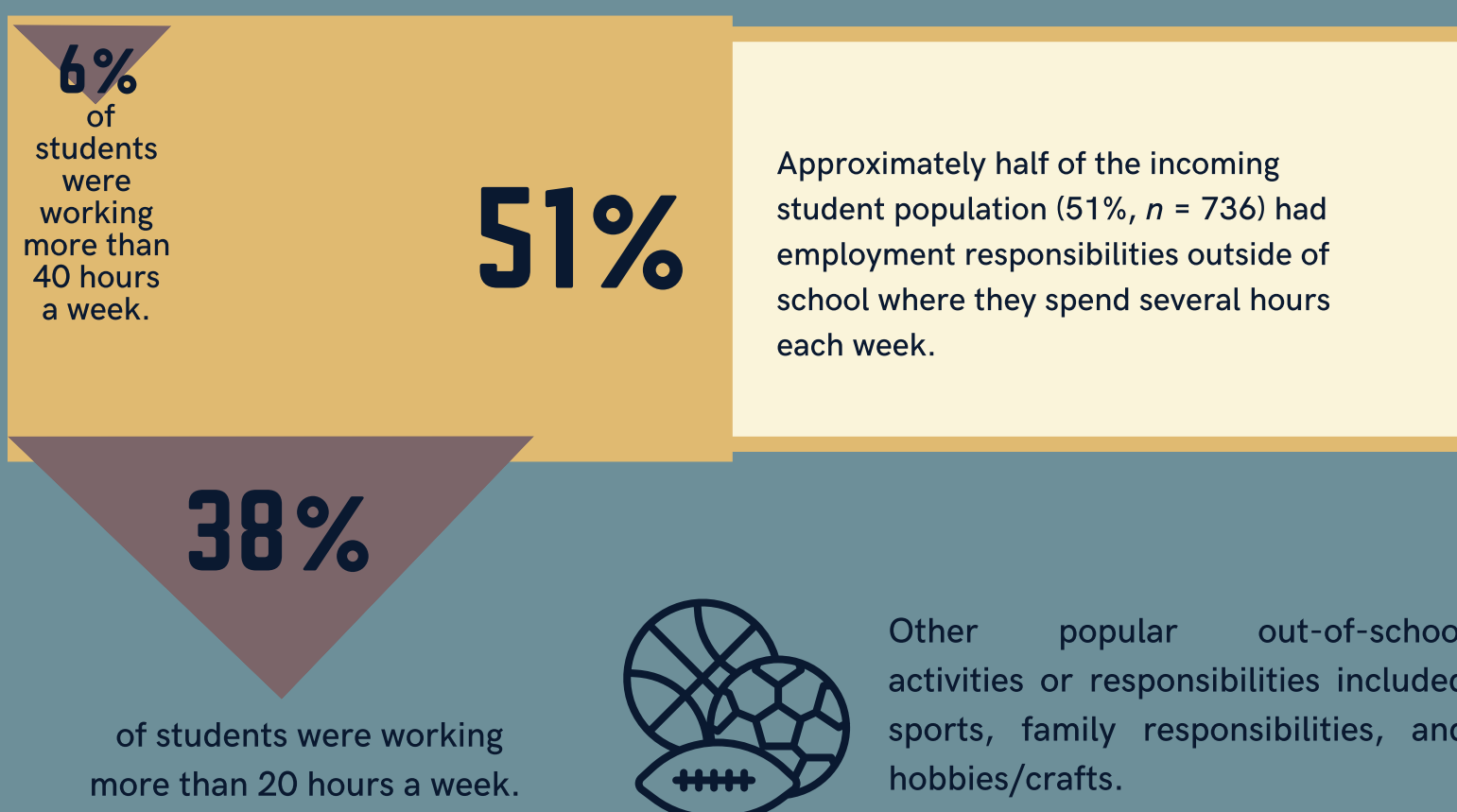
- English/Literature/Reading (30.3%)
- Math (26.2%)
- Science/Biology/Chemistry/Geography/Physics (23.9%)
- History/Social Studies (23.6%)

TOP 4 MOST CHALLENGING SUBJECTS



- Math (42.7%)
- English/Literature/Reading (25.0%)
- Science/Biology/Chemistry/Geography/Physics (24.1%)
- Communication Studies/Public Speaking (19.5%)

OTHER TIME COMMITMENTS



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