

## II. Assessing Outcomes

### 1.A. Report on 2018-2019 Assessment Plan and Objectives for Student Services Area:

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**Objectives:** *Note: List about 5 of your service area objectives. Your objectives must be related to a strategic initiative, student services goal, or campus goal AND have one or more measurable outcome.*

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	Objective	Student Learning Outcome (SLO) or Service Area Outcome (SAO)	Relevance of Objective to Norco College Mission *	Assessment Criteria (Specify Target Performance Level)	Assessment Measure	Findings	Improvement Recommendations (next step)	Assessment Status A) Continued/ modified B) Moved to Strengths C) Discontinued (please state why)
1.								
2.								
3.								
4.								

**\*Please see appendix for description.**

**II.1.B. Program Modifications for 2017-2018 Data Assessment (“Closing the Loop”)**

*Note: For 2017-2018 outcomes assessments you are continuing or modifying in your 2018-2019 Assessment plan, please provide a brief description on how your area used outcome data from last year to drive programmatic modifications to improve services to students.*

<b>Outcome</b>	<b>Evidenced and detailed (Describe how you used outcome data for programmatic modifications)</b>

**II.2.A. 2018-2019 Assessment Plan for Student Services Area:**

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**Objectives:** *Note: List about 5 of your service area objectives. Your objectives must be related to a strategic initiative, student services goal, or campus goal AND have one or more measurable outcome.*

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	<b>Objective</b>	<b>Student Learning Outcome (SLO) or Service Area Outcome (SAO)</b>	<b>Relevance of objective to Norco College Mission*</b>	<b>Assessment Criteria (Specify Target Performance Level)</b>	<b>Assessment Measure (Measurement tool)</b>	<b>Completion (or anticipate completion)/ Findings**</b>	<b>Improvement Recommendations (next step)*</b>
1.							
2.							
3.							
4.							
5.							

**\*Please see appendix for description.**

**\*\*More detailed description on the following page.**

**II.2.B. 2018-2019 Assessment Plan Findings/Data Analysis**

**SLO/SAO #1:**

**Findings/Data Analysis**

**Improvement Recommendations**

**SLO/SAO #2:**

**Findings/Data Analysis**

**Improvement Recommendations**

**SLO/SAO #3:**

**Findings/Data Analysis**

**Improvement Recommendations**