

II. Assessing Outcomes

1.A. Report on 2018-2019 Assessment Plan and Objectives for Student Services Area:

Objectives: *Note: List about 5 of your service area objectives. Your objectives must be related to a strategic initiative, student services goal, or campus goal AND have one or more measurable outcome.*

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| | Objective | Student Learning Outcome (SLO) or Service Area Outcome (SAO) | Relevance of Objective to Norco College Mission * | Assessment Criteria (Specify Target Performance Level) | Assessment Measure | Findings | Improvement Recommendations (next step) | Assessment Status A) Continued/ modified B) Moved to Strengths C) Discontinued (please state why) |
|----|-----------|--------------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------|--------------------|----------|-----------------------------------------|------------------------------------------------------------------------------------------------------------------|
| 1. | | | | | | | | |
| 2. | | | | | | | | |
| 3. | | | | | | | | |
| 4. | | | | | | | | |

***Please see appendix for description.**

II.1.B. Program Modifications for 2017-2018 Data Assessment (“Closing the Loop”)

Note: For 2017-2018 outcomes assessments you are continuing or modifying in your 2018-2019 Assessment plan, please provide a brief description on how your area used outcome data from last year to drive programmatic modifications to improve services to students.

| Outcome | Evidenced and detailed (Describe how you used outcome data for programmatic modifications) |
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II.2.A. 2018-2019 Assessment Plan for Student Services Area:

Objectives: *Note: List about 5 of your service area objectives. Your objectives must be related to a strategic initiative, student services goal, or campus goal AND have one or more measurable outcome.*

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| | Objective | Student Learning Outcome (SLO) or Service Area Outcome (SAO) | Relevance of objective to Norco College Mission* | Assessment Criteria (Specify Target Performance Level) | Assessment Measure (Measurement tool) | Completion (or anticipate completion)/ Findings** | Improvement Recommendations (next step)* |
|----|-----------|--------------------------------------------------------------|--------------------------------------------------|--------------------------------------------------------|---------------------------------------|---------------------------------------------------|------------------------------------------|
| 1. | | | | | | | |
| 2. | | | | | | | |
| 3. | | | | | | | |
| 4. | | | | | | | |
| 5. | | | | | | | |

*Please see appendix for description.

**More detailed description on the following page.

II.2.B. 2018-2019 Assessment Plan Findings/Data Analysis

SLO/SAO #1:

Findings/Data Analysis

Improvement Recommendations

SLO/SAO #2:

Findings/Data Analysis

Improvement Recommendations

SLO/SAO #3:

Findings/Data Analysis

Improvement Recommendations