

Institution Report

Chat Service Monthly Report 2018 (NORCO COLLEGE LIBRARY)

All statistics here are reported in Eastern Time (-5 GMT)

Daily/Monthly Breakdown Stats:

Time Period	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Avg. Concurrent Session Requests (All Inst.)	17	22	18	18	15	13	10	14	19	24	23	16	
Most Concurrent Session Requests (All Inst.)	38	46	34	36	31	25	29	23	33	55	45	33	55
Avg. Concurrent Session Requests (Your Inst.)	1	1	1	1	1	1	1	1	1	1	1	1	
Most Concurrent Session Requests (Your Inst.)	3	2	2	2	2	2	3	2	2	3	2	2	3
Number(Total) of Chat Sessions Requested (Incoming Sessions)	35	18	38	44	62	40	49	16	36	106	71	48	563
Number of Chat Sessions Requested (Incoming Sessions)(After Hours)	0	0	0	0	0	0	0	0	0	1	0	0	1
Number(Total) of Chat Sessions Accepted (Joined Sessions)	0	17	23	13	22	0	0	14	45	37	30	10	211
Number of Chat Sessions Requested (Incoming Sessions) via Qwidget	35	18	38	42	52	37	42	14	35	100	68	42	523
Number of Chat Sessions Accepted (Joined Sessions) via Qwidget	0	8	14	11	18	0	0	9	27	22	23	5	137

Hourly Breakdown Stats -- Number of Chat Sessions Requested (Incoming Sessions)(After Hours):

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
19:00-19:59	0	0	0	0	0	0	0	0	0	0	1	0	1
Total	0	0	0	0	0	0	0	0	0	0	1	0	1

Hourly Breakdown Stats -- Number(Total) of Chat Sessions Requested (Incoming Sessions):

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
00:00-00:59	2	2	0	4	3	0	5	0	0	1	3	4	24
01:00-01:59	0	0	4	4	5	1	3	0	3	8	3	0	31
02:00-02:59	0	0	1	1	0	2	8	1	2	4	2	2	23
03:00-03:59	0	1	1	1	0	1	1	0	0	2	0	0	7
04:00-04:59	0	0	0	1	0	0	0	0	0	1	0	0	2
05:00-05:59	0	0	0	0	0	0	0	0	0	0	0	1	1
06:00-06:59	0	0	0	0	0	0	1	0	0	1	0	2	4
07:00-07:59	0	0	0	0	1	0	1	0	0	0	0	0	2
09:00-09:59	1	0	0	0	0	0	0	0	0	0	0	0	1
10:00-10:59	3	0	0	0	1	0	0	0	0	0	1	1	6
11:00-11:59	1	2	3	0	2	4	3	0	1	9	5	1	31
12:00-12:59	0	2	0	2	5	12	3	1	4	10	7	1	47
13:00-13:59	1	1	3	1	2	0	2	3	1	6	3	5	28
14:00-14:59	3	0	0	8	6	4	1	2	1	4	9	4	42
15:00-15:59	2	1	4	1	2	1	4	1	5	11	3	3	38
16:00-16:59	4	2	4	4	3	0	2	1	5	15	1	2	43
17:00-17:59	1	0	4	3	2	1	3	1	3	8	6	4	36
18:00-18:59	4	1	1	2	10	3	2	4	3	4	5	1	40
19:00-19:59	4	1	4	2	4	6	2	0	5	6	6	2	42
20:00-20:59	1	0	3	1	1	0	0	0	1	1	3	1	12
21:00-21:59	2	5	4	3	5	1	3	2	0	2	3	7	37
22:00-22:59	1	0	0	0	6	3	1	0	0	7	4	3	25
23:00-23:59	5	0	2	6	4	1	4	0	2	6	7	4	41
Total	35	18	38	44	62	40	49	16	36	106	71	48	563

Hourly Breakdown Stats -- Number of Chat Sessions Accepted (Joined Sessions) via Qwidget:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
12:00-12:59	0	8	13	11	18	0	0	9	27	18	6	2	112
13:00-13:59	0	0	1	0	0	0	0	0	0	4	12	2	19
14:00-14:59	0	0	0	0	0	0	0	0	0	0	5	1	6
Total	0	8	14	11	18	0	0	9	27	22	23	5	137

Hourly Breakdown Stats -- Number(Total) of Chat Sessions Accepted (Joined Sessions):

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	
12:00-12:59		0	17	21	13	22	0	0	14	45	29	9	4	174
13:00-13:59		0	0	2	0	0	0	0	0	0	8	15	4	29
14:00-14:59		0	0	0	0	0	0	0	0	0	0	6	2	8
Total		0	17	23	13	22	0	0	14	45	37	30	10	211

Hourly Breakdown Stats -- Number of Chat Sessions Requested (Incoming Sessions) via Qwidget:

Hour	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	
00:00-00:59		2	2	0	4	1	0	4	0	0	1	3	4	21
01:00-01:59		0	0	4	4	3	1	1	0	3	8	3	0	27
02:00-02:59		0	0	1	1	0	2	8	1	2	3	2	2	22
03:00-03:59		0	1	1	1	0	1	1	0	0	2	0	0	7
04:00-04:59		0	0	0	1	0	0	0	0	0	1	0	0	2
05:00-05:59		0	0	0	0	0	0	0	0	0	0	0	1	1
06:00-06:59		0	0	0	0	0	0	1	0	0	1	0	2	4
07:00-07:59		0	0	0	0	1	0	1	0	0	0	0	0	2
09:00-09:59		1	0	0	0	0	0	0	0	0	0	0	0	1
10:00-10:59		3	0	0	0	1	0	0	0	0	0	1	1	6
11:00-11:59		1	2	3	0	2	4	3	0	1	8	4	1	29
12:00-12:59		0	2	0	2	5	12	3	0	4	10	7	1	46
13:00-13:59		1	1	3	1	2	0	2	3	1	5	3	5	27
14:00-14:59		3	0	0	8	4	4	1	2	1	4	9	2	38
15:00-15:59		2	1	4	1	1	1	3	1	4	10	3	3	34
16:00-16:59		4	2	4	4	2	0	1	1	5	14	1	1	39
17:00-17:59		1	0	4	3	2	1	3	1	3	8	5	2	33
18:00-18:59		4	1	1	2	10	2	1	4	3	4	5	1	38
19:00-19:59		4	1	4	2	4	5	2	0	5	6	6	2	41
20:00-20:59		1	0	3	1	1	0	0	0	1	1	2	1	11
21:00-21:59		2	5	4	2	5	1	3	1	0	2	3	7	35
22:00-22:59		1	0	0	0	5	2	1	0	0	6	4	2	21
23:00-23:59		5	0	2	5	3	1	3	0	2	6	7	4	38
Total		35	18	38	42	52	37	42	14	35	100	68	42	523