

## EOPS / CARE

**Extended Opportunity Programs & Services (EOPS)****Cooperative Agencies Resources for Education (CARE)**

**EOPS** is an access and academic support program for students who face economic and educational challenges. The program began in 1969 as a result of the Civil Rights movement to increase access *to* and success *through* college. EOPS applicants must demonstrate a financial need (Board of Governor's Waiver A or B) and an educational disadvantage to qualify.

EOPS services include: dedicated academic, career, and personal counseling, priority registration, textbook support, "over and above" tutoring, transfer assistance, school supplies, and study skills workshops.

**CARE** provides additional support services for EOPS students who: receive county cash aid, single head of household, 18 years of age or older, and have at least one child 13 years of age or younger. CARE services include child care stipend, on-campus meal voucher, life skills workshops, and textbook/school supplies assistance as applicable.

**How can faculty help?** EOPS requires its students to make three counseling contacts per semester. The second contact requires the submittal of an academic progress report that students must request each instructor to fill out for each of their classes. We ask for your assistance in completing the progress report for your class and returning it to your student in a timely manner so they can meet their program requirements.

**Contact Information:** Phone (951) 372-7128 / Email: eops@norcollege.edu  
Location: 2<sup>nd</sup> Floor of Center for Student Success

**Learning Resource Center (LRC)**

The LRC is home to Tutorial Services and the Supplemental Instruction (SI) programs, Math Success Center, Writing Support Center, Assessment Center, open use study tables and computers. The LRC is available to all Norco College students. The Math Success Center and Writing Support Center are walk-in tutoring centers for students to visit at their convenience. **No appointment is necessary.**

The LRC also provides additional services:

- General use computers
- Copiers and printers
- Study tables
- Engineering computers
- Text books and calculators are available for checkout while you are in the LRC.
- You can also checkout calculators and use them in your classes (resources limited and available on a first-come-first-serve basis)

More information about the LRC and current tutor and SI schedules please visit our LRC [website](#).

**Location:** First floor of the Library Building

**Contact Info:**

Email: [lrc@norccollege.edu](mailto:lrc@norccollege.edu)

Phone: (951) 739-7896

**Albert Jimenez** – Director, Learning Resource Center

Phone: (951) 738 – 77793

Email: [Albert.Jimenez@norccollege.edu](mailto:Albert.Jimenez@norccollege.edu)

**Daren Koch** – Tutorial Services Technician

Phone: (951) 739 – 7883

Email: [Daren.Koch@norccollege.edu](mailto:Daren.Koch@norccollege.edu)

**Arezoo Marashi** – SI Coordinator

Phone: (951) 738-7763

Email: [Arezoo.Marashi@norccollege.edu](mailto:Arezoo.Marashi@norccollege.edu)

#### LRC Computer Lab Usage Guidelines

- No Social Networking
- No Online Chatting
- No non-academic email
- No Children
- Websites can be visited for academic use only

#### Library

The Wilfred J. Airey Library is located on the top floor of the Library building.

#### Contact Information

Circulation: (951) 372-7019

Reference: (951) 372-7115

Email: [norccollegelibrary@norccollege.edu](mailto:norccollegelibrary@norccollege.edu)

#### Services

- Library Workshops (<http://tinyurl.com/7aax5mm>)  
Students can access the electronic library skills instruction workshop schedule and online registration form for a 1-hour, face-to-face research orientation. Attendees receive a proof of attendance form at the end of each session.
- Collection Development/Recommend a Purchase  
If you discover that the library is missing an important resource, please, let us know. Paper forms are also available in the library.  
(<https://norccollege.libguides.com/c.php?g=33016&p=3273262&previaw=f53c9199a9b35e27fb33fd8602b6775b>)
- Reserve Textbooks  
***If possible: Remember to bring copies of your course textbooks to the circulation desk for the reserve book collection.***  
If you have materials that you would like to have available for your students at the library, please complete the Library Reserve Request Form (available at the library) and bring the items to the Circulation Desk. These