MISSION

Norco College serves our students, our community, and its workforce by providing educational opportunities, celebrating diversity, and promoting collaboration. We encourage an inclusive, innovative approach to learning and the creative application of emerging technologies. We provide foundational skills and pathways to transfer, career and technical education, certificates and degrees.

VISION

Norco - creating opportunities to transform our students and community for the dynamic challenges of tomorrow.

GOALS AND STRATEGIES 2013-2018

Goal 1: Increase Student Achievement and Success

Objectives:

- 1. Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).
- 2. Improve transfer rate by 10% over five years.
- Increase the percentage of basic skills students who complete the basic skills pipeline by supporting the development of alternatives to traditional basic skills curriculum.
- Improve persistence rates by 5% over five years (fallspring; fall-fall).
- 5. Increase completion rate of degrees and certificates over
- 6. Increase success and retention rates.
- 7. Increase percentage of students who complete 15 units, 30 units, 60 units.
- 8. Increase the percentage of students who begin addressing basic skills needs in their first year.
- 9. Decrease the success gap of students in online courses as compared to face-to-face instruction.
- Increase course completion, certificate and degree completion, and transfer rates of underrepresented students.

Goal 2: Improve the Quality of Student Life

Objectives:

- 1. Increase student engagement (faculty and student interaction, active learning, student effort, support for learners).
- 2. Increase frequency of student participation in co-curricular activities.
- 3. Increase student satisfaction and importance ratings for student support services.
- 4. Increase the percentage of students who consider the college environment to be inclusive.
- 5. Decrease the percentage of students who experience unfair treatment based on diversity-related characteristics.
- Increase current students' awareness about college 6. resources dedicated to student success.

Goal 3: Increase Student Access

Objectives:

- 1. Increase percentage of students who declare an educational
- 2. Increase percentage of new students who develop an educational plan.
- 3. Increase percentage of continuing students who develop an educational plan.

Ensure the distribution of our student population is reflective of the communities we serve.

Riverside Community College District • Norco College 2019-2020

5. Reduce scheduling conflicts that negatively impact student completion of degrees and programs.

Goal 4: Create Effective Community Partnerships

Objectives:

- 1. Increase the number of students who participate in summer bridge programs or boot camps.
- 2. Increase the number of industry partners who participate in industry advisory council activities.
- 3. Increase the number of dollars available through scholarships for Norco College students.
- Increase institutional awareness of partnerships, internships, 4. and job opportunities established with business and industry.
- Continue the success of Kennedy Partnership (percent of 5. students 2.5 GPA+, number of students in co-curricular activities, number of students who are able to access courses; number of college units taken).
- 6. Increase community partnerships.
- 7. Increase institutional awareness of community partnerships.
- 8. Increase external funding sources which support college programs and initiatives.

Goal 5: Strengthen Student Learning

Objectives:

- 1. 100% of units (disciplines, Student Support Service areas, administrative units) will conduct systematic program reviews.
- Increase the percentage of student learning and service 2. area outcomes assessments that utilize authentic methods.
- 3. Increase the percentage of programs that conduct program level outcomes assessment that closes the loop.
- Increase assessment of student learning in online courses 4. to ensure that it is consistent with student learning in faceto-face courses.
- 5. Increase the number of faculty development workshops focusing on pedagogy each academic year.

Goal 6: Demonstrate Effective Planning Processes

Objectives:

- 1. Increase the use of data to enhance effective enrollment management strategies.
- 2. Systematically assess the effectiveness of strategic planning committees and councils.
- 3. Ensure that resource allocation is tied to planning.
- 4. Institutionalize the current Technology Plan.
- 5. Revise the Facilities Master Plan.

Goal 7: Strengthen Our Commitment to Our Employees Objectives:

- 1. Provide professional development activities for all employees.
- 2. Increase the percentage of employees who consider the college environment to be inclusive.
- Decrease the percentage of employees who experience 3. unfair treatment based on diversity-related characteristics.
- Increase participation in events and celebrations related to 4. inclusiveness.
- 5. Implement programs that support the safety, health, and wellness of our college community.