

Annual Progress Report on Educational Master Plan Goals, Objectives, and "Dashboard Indicators"

September 13, 2018

| | | Increase success and retention rates-Retention | |
|--------|--------|--|---------|
| | | | |
| Obj 7 | SSC | Increase percentage of students who complete 15 units, 30 units, 60 units- 15 Units | |
| | | Increase percentage of students who complete 15 units, 30 units, 60 units- 30 Units | |
| | | Increase percentage of students who complete 15 units, 30 units, 60 units-60 Units | |
| Obj 8 | SSC/AS | Increase the percentage of students who begin addressing basic skills needs in their first year. | |
| Obj 9 | DE/AS | Decrease the success gap of students in online courses as compared to face-to-face instruction. | _ |
| Obj 10 | SSC | Course Completion-Asian | |
| | | Course Completion-African American | |
| | | Course Completion-Hispanic | |
| | | Course Completion-White | |
| | | Degree Completion-Asian | |
| | | Degree Completion-African American | |
| | | Degree Completion-Hispanic | |
| | | Degree Completion-White | |
| | | Certificate Completion-Asian | |
| | | Certificate Completion-African American | |
| | | Certificate Completion-Hispanic | |
| | | Certificate Completion-White | |
| | | Transfer Rate-Asian | |
| | | Transfer Rate-African American | |
| | | Transfer Rate-Hispanic | |
| | | Transfer Rate-White | |

| | Increase student satisfaction and importance ratings for student support services - Importance of Job Placement | | |
|-----------------|---|---|--|
| | Increase student satisfaction and importance ratings for student support services - Importance of Tutoring | | |
| | Increase student satisfaction and importance ratings for student support services - Importance of Skill Labs | | - |
| | Increase student satisfaction and importance ratings for student support services - Importance of Financial Aid | | - |
| | Increase student satisfaction and importance ratings for student support services - Importance of Computer Lab | | |
| | Increase student satisfaction and importance ratings for student support services - Importance of Transfer Assistance | <u> </u> | * |
| | Increase student satisfaction and importance ratings for student support services - Importance of Disabled Services | | |
| ASNC/L egacy | Increase the percentage of students who consider the college environment to be inclusive | | |
| Legacy | Decrease the percentage of students who experience unfair treatment based on diversity-related characteristics | | |
| SSC/AS NC | Increase current students' awareness about college resources dedicated to student success | Not Quantitative | |
| | egacy Legacy SSC/AS | student support services - Importance of Job Placement Increase student satisfaction and importance ratings for student support services - Importance of Tutoring Increase student satisfaction and importance ratings for student support services - Importance of Skill Labs Increase student satisfaction and importance ratings for student support services - Importance of Financial Aid Increase student satisfaction and importance ratings for student support services - Importance of Computer Lab Increase student satisfaction and importance ratings for student support services - Importance of Transfer Assistance Increase student satisfaction and importance ratings for student support services - Importance of Disabled Services ASNC/L Increase the percentage of students who consider the college environment to be inclusive Decrease the percentage of students who experience unfair treatment based on diversity-related characteristics SSC/AS Increase current students' awareness about college | student support services - Importance of Job Placement Increase student satisfaction and importance ratings for student support services - Importance of Tutoring Increase student satisfaction and importance ratings for student support services - Importance of Skill Labs Increase student satisfaction and importance ratings for student support services - Importance of Financial Aid Increase student satisfaction and importance ratings for student support services - Importance of Computer Lab Increase student satisfaction and importance ratings for student support services - Importance of Transfer Assistance Increase student satisfaction and importance ratings for student support services - Importance of Disabled Services ASNC/L Increase the percentage of students who consider the college environment to be inclusive Decrease the percentage of students who experience unfair treatment based on diversity-related characteristics SSC/AS Increase current students' awareness about college Not |

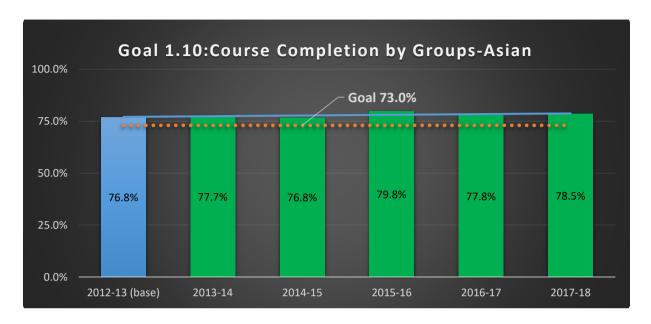
Goal 3 INCREASE STUDENT ACCESS

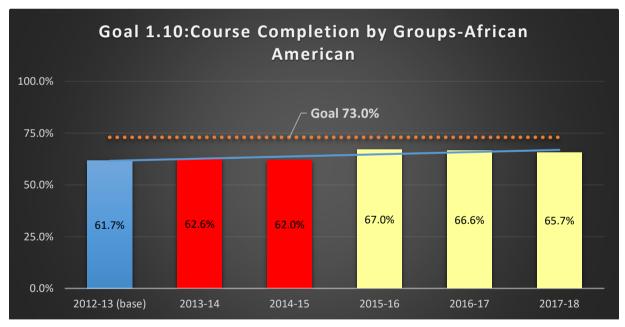
| INCRE | ASE STU | Indicator | Trend | |
|-------|---------|---|----------|---|
| Obj 1 | SSC | Increase percentage of students who declare an educational goal. | | • |
| Obj 2 | SSC | Increase percentage of new students who develop an educational plan. | | _ |
| Obj 3 | SSC | Increase percentage of continuing students who develop an educational plan. | | _ |
| Obj 4 | SSC | Ensure the distribution of our student population is reflective of the communities we serve-Black | | |
| | | Ensure the distribution of our student population is reflective of the communities we serve-Native American | | |
| | | Ensure the distribution of our student population is reflective of the communities we serve-Asian | | |
| | | Ensure the distribution of our student population is reflective of the communities we serve-Filipino | <u> </u> | |
| | | Ensure the distribution of our student population is reflective of the communities we serve-Hispanic | | |

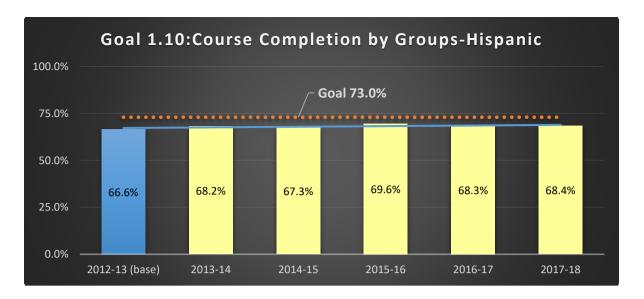
Dashboard

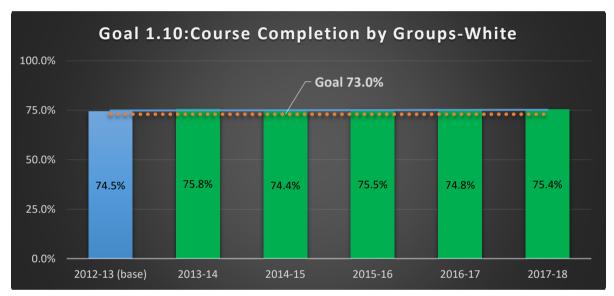
OBJECTIVE 10: INCREASE COURSE COMPLETION, CERTIFICATE AND DEGREE COMPLETION, AND TRANSFER RATES OF UNDERREPRESENTED STUDENTS

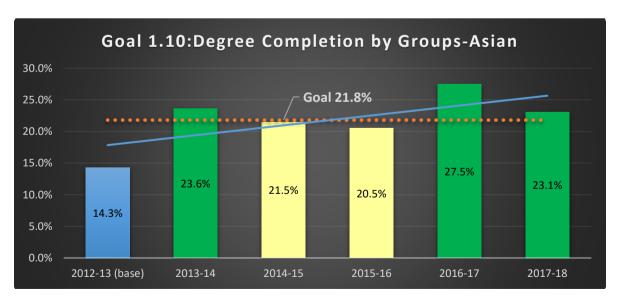
This objective uses the same definitions as Objectives 5 & 6, but disaggregates the outcomes by the four largest ethnic student groups: Asian, African-American, Hispanic, and White.

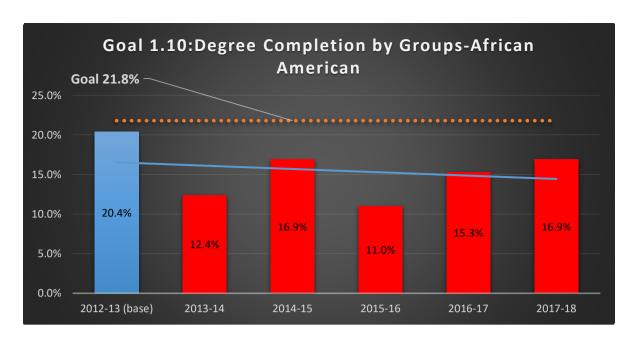


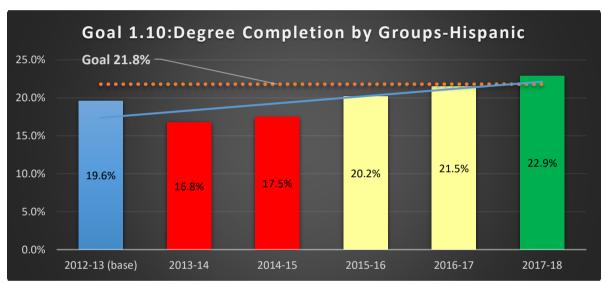


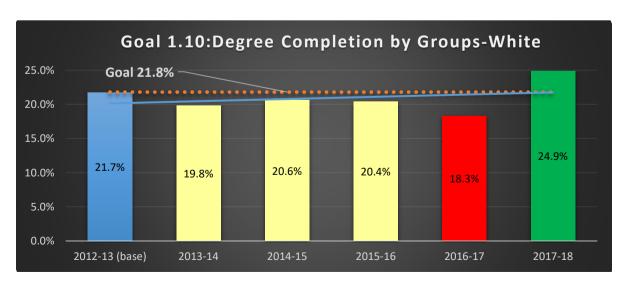






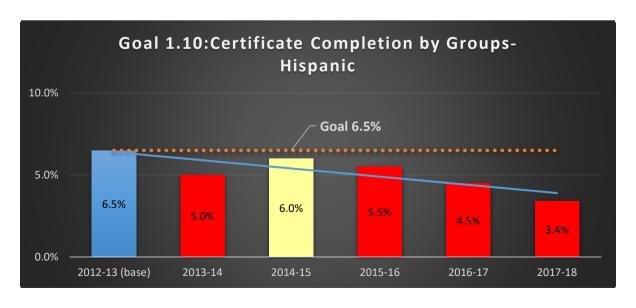


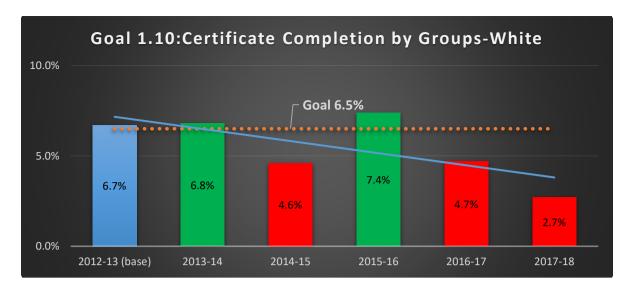


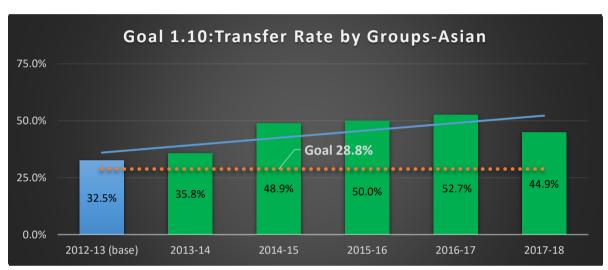


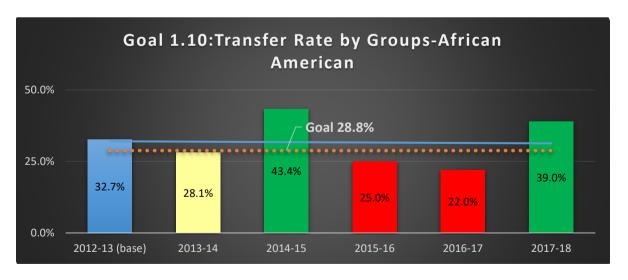


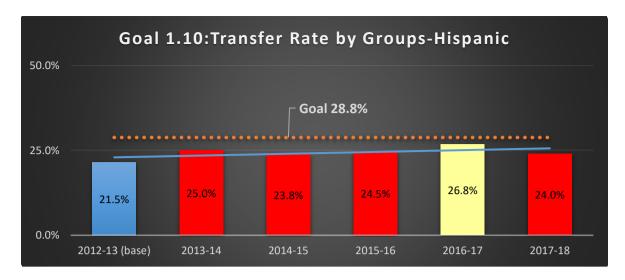














SUMMARY ON PROGRESS-GOAL 1

There are 33 metrics that comprise Goal 1. Of these, 18 have already met the five-year goal, 7 are within 90% of meeting the five-year goal, and 8 are less than 90% of meeting the five-year goal. With six years of data including the base year, trend lines (in blue) show a visual indication of the data patterns during the entire strategic planning timeframe. Upon review of the data, metrics that have made the greatest improvements in progress were Objectives 3 (ESL & Math Pipeline Completion), 8 (Begin Basic Skills in 1st year), 9 (Decrease Online/Face-to-Face Success Gap) and 10 (Degree Completion-Asian & Hispanic, Transfer Rate-Asian & White). There have also been some noticeable decreases in a few of the metrics for Goal 1. Most notably, Objectives 3 (Reading Pipeline Completion), 5 (Certificate Completion Rate) and 10 (Certificate Completion-Asian, Hispanic & White) showed downward trends, with all metrics moving or staying below 90% of target, the red zone.