

II.2.A. 2018-2019 Assessment Plan for Student Services Area: *Student Life*

Objectives:

- ASNC's GPA will be higher than the general population.
- ASNC will understand and actively contribute to Norco College's shared governance process.
- ASNC members will understand and be able to effectively implement parliamentary procedures in their meetings.

	Objective	Student Learning Outcome (SLO) or Service Area Outcome (SAO)	Relevance of objective to Norco College Mission*	Assessment Criteria (Specify Target Performance Level)	Assessment Measure (Measurement tool)	Completion (or anticipate completion)/ Findings**	Improvement Recommendations (next step)*
1.	ASNC's GPA will be higher than the general population.	SLO: Student government participants will have higher GPAs than the general student population at Norco College.	1a. Service to student, community and workforce by providing educational opportunities.	Student government members will exceed the Norco College GPA during each major semester.	Success rates on a semester to semester basis.	Dec. 2108 and June 2019	Waiting to get final GPA data for 2019-2019 academic year. (Plan to continue this assessment.)
2.	ASNC will understand and actively contribute to Norco College's shared governance process.	SLO: As a result of being in ASNC, Student Government members will understand and contribute to the shared governance process at Norco College.	3. Provides foundational skills and pathways to transfer, career and technical education, certificates and degrees.	90% of student government members will understand the shared governance process.	Pre/Post Test (Pre at beginning of term/post at end of term-identifying students who participate in committees or councils... Identify committee membership; active role in membership; contribute feedback; understand shared governance process)	May 2019	100% of the members expressed knowledge of what a shared governance committee was and 100% of ASNC knew a faculty member or administrator who participated in a Shared Governance Committee. (Plan to continue this assessment.)

3.	ASNC members will understand and be able to effectively implement parliamentary procedures in their meetings.	SLO: ASNC students will learn the components of Student Government practices in order to effectively serve as representatives of the student body.	3. Provides foundational skills and pathways to transfer, career and technical education, certificates and degrees.	80% of ASNC students will increase their knowledge in understanding Student Government Practices.	Pre/Post Workshop facilitated by Dean of Student Life (decorum; submission of agenda items; voting procedures; Roberts Rules, & the Brown Act)	Aug. 2018 thru June 2019	100% had a working knowledge in these areas, while 90% felt they could effectively implement parliamentary procedures in their meeting. (Plan to continue this assessment.)
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***Please see appendix for description.**

****More detailed description below.**

II.2.B. 2018-2019 Assessment Plan Findings/Data Analysis

SLO #1: ASNC's GPA will be higher than the general population. (Direct)

Findings/Data Analysis:

- Waiting to get the final data on GPA's for the 2018-19 academic year. Our overall sense is that ASNC leaders were equal to or greater than the overall GPA of the general population.

Improvement Recommendations:

- Continue to make this a top priority among the leadership of ASNC by stressing that academics need to be the top priority for all student leaders. In addition, Student Life will recruit students from both the Honors Program and Student Ambassador Program to run for ASNC elected positions, such as President and Vice Presidents, as well as appointed roles as ASNC Senators and volunteers.

SLO #2: ASNC will understand and actively contribute to Norco College's shared governance process. (Direct)

Findings/Data Analysis:

- Goal was to have 90% of ASNC leaders understand the shared governance process by using pre- and post-testing.
- A pre-test was conducted in the early fall semester with a 10-question Likert Scale Survey. There were 20 members of the ASNC at the time. Only 50% (10 out of 20) expressed knowledge of what a shared