

Student Services Program Review Data
Norco College

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The purpose of this report is to show the demographic background, success rates, and term to term persistence of students that participate in student services at Norco College.

Fall 2010 and Spring 2011 were the terms used to obtain demographic background data (race, gender, and ethnicity)¹. The term to term persistence tables and charts examine the persistence of students from Fall 2010 to Spring 2011.

Calworks student records were only available for Spring 2011. Hence, term to term persistence tables and charts were not created for the Calworks section. Spring 2011 was the term used to obtain demographic background data and examine success rates.

Student records were provided for each of the student services and the data was self-reported. This may explain the difference between the term to term persistence rates when comparing this updated report to the prior version developed in October, 2008.

Referential files were used to obtain the data included in this report. Students that received a grade of a “UG” (ungraded) were excluded from the data used for this study.

Success is a grade of A, B, C, or P. Non success is any grade that is not successful. The success rates were obtained by dividing the number of successful grades by the total number of grades obtained by students (successful and non-successful). Only students that enrolled and received a grade were included in the data for this report.

Students that showed up in the data as “unknown/unrespondent” in terms of gender are excluded from the demographic charts. However, these students were still included in the term to term persistence charts. This explains the difference between the totals in the Fall 2010 demographic charts (student services and Norco College) when compared to the Fall 2010 totals in the term to term persistence charts.²

¹ This applies to all the student services sections in this report.

² The one exception is the Veteran’s section. There is no difference between the totals in the Fall 2010 demographic charts (student services and Norco College) when compared to the totals in the Fall 2010 term to term persistence charts.

Extended Opportunity Programs and Services (EOPS) - Norco College

Fall 2010 Demographic data

EOPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	10	16.9%	19	12.9%	29	14.1%
Asian	7	11.9%	12	8.2%	19	9.2%
Hispanic	29	49.2%	69	46.9%	98	47.6%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	4	6.8%	13	8.8%	17	8.3%
White	9	15.3%	34	23.1%	43	20.9%
Total	59	100.0%	147	100.0%	206	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	EOPS	%	Norco	%	% Difference
African American/Black	29	14.1%	769	7.3%	6.8%
Asian	19	9.2%	876	8.3%	0.9%
Hispanic	98	47.6%	4,609	43.7%	3.8%
Native American	0	0.0%	50	0.5%	-0.5%
Other	17	8.3%	954	9.1%	-0.8%
White	43	20.9%	3,283	31.1%	-10.3%
Total	206	100.0%	10,541	100.0%	

Age	EOPS	EOPS %	Norco	%	% Difference
Under 20	57	27.7%	3,697	35.1%	-7.4%
20 through 24	59	28.6%	3,829	36.3%	-7.7%
25 through 34	50	24.3%	1,766	16.8%	7.5%
35 and over	40	19.4%	1,249	11.8%	7.6%
Total	206	100.0%	10,541	100.0%	

Spring 2011 Demographic data

EOPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	10	11.4%	27	15.0%	37	13.8%
Asian	13	14.8%	11	6.1%	24	9.0%
Hispanic	49	55.7%	89	49.4%	138	51.5%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	3	3.4%	15	8.3%	18	6.7%
White	13	14.8%	38	21.1%	51	19.0%
Total	88	100.0%	180	100.0%	268	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	EOPS	%	Norco	%	% Difference
African American/Black	37	13.8%	700	6.9%	6.9%
Asian	24	9.0%	865	8.5%	0.4%
Hispanic	138	51.5%	4,660	45.9%	5.6%
Native American	0	0.0%	45	0.4%	-0.4%
Other	18	6.7%	808	8.0%	-1.2%
White	51	19.0%	3,072	30.3%	-11.2%
Total	268	100.0%	10,150	100.0%	

Age	EOPS	%	Norco	%	% Difference
Under 20	84	31.3%	3,154	31.1%	0.3%
20 through 24	71	26.5%	3,961	39.0%	-12.5%
25 through 34	61	22.8%	1,844	18.2%	4.6%
35 and over	52	19.4%	1,191	11.7%	7.7%
Total	268	100.0%	10,150	100.0%	

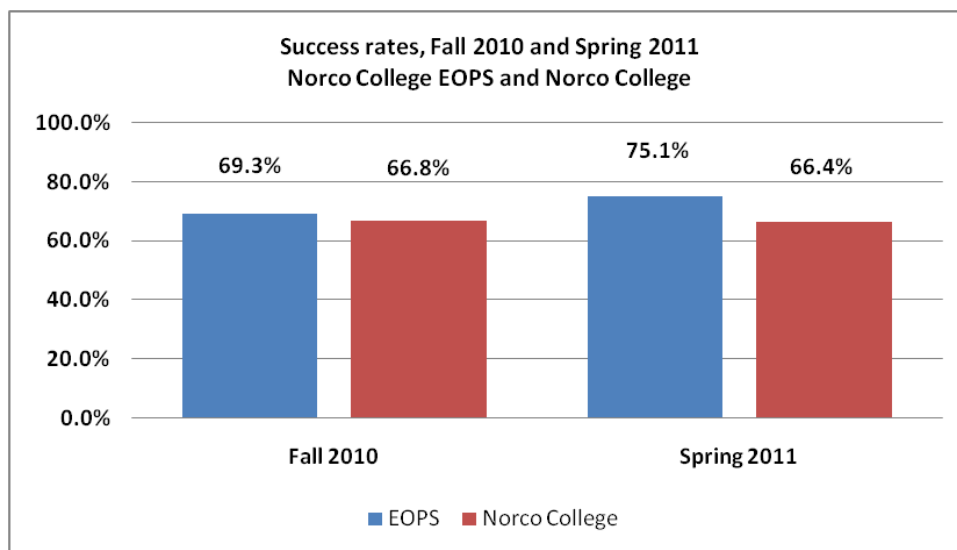
Success rates:³

EOPS Only	Fall 2010	Spring 2011
Continuing	72.6%	77.0%
First-Time	61.1%	62.9%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	69.3%	75.1%

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

EOPS Only	Fall 2010	Spring 2011
Continuing	554	561
First-Time	221	89
Not applicable (N/A) - Uncollected	0	0
Total	775	650

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



³ The charts on the right include the total number of grades obtained by students in the EOPS program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

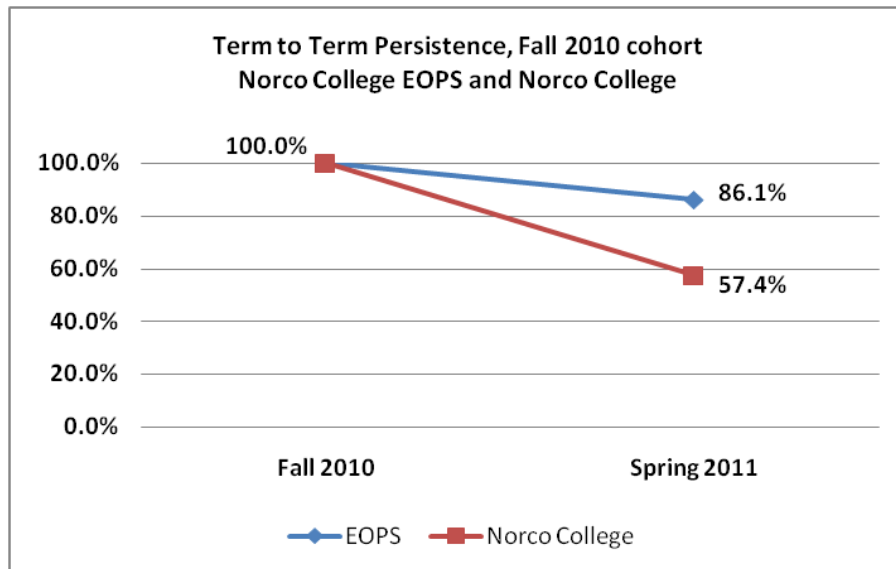
Term to Term Persistence:

EOPS Only	Fall 2010	Spring 2011
Continuing	100.0%	88.0%
First-Time	100.0%	81.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	86.1%

EOPS Only	Fall 2010	Spring 2011
Continuing	150	132
First-Time	58	47
Not applicable (N/A) - Uncollected	0	0
Total	208	179

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



Disabled Students Programs and Services (DSPS) - Norco College

Fall 2010 Demographic data

DSPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	12	9.8%	26	14.8%	38	12.8%
Asian	4	3.3%	0	0.0%	4	1.3%
Hispanic	47	38.5%	79	44.9%	126	42.3%
Native American	1	0.8%	1	0.6%	2	0.7%
Other	15	12.3%	13	7.4%	28	9.4%
White	43	35.2%	57	32.4%	100	33.6%
Total	122	100.0%	176	100.0%	298	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	DSPS	%	Norco	%	% Difference
African American/Black	38	12.8%	769	7.3%	5.5%
Asian	4	1.3%	876	8.3%	-7.0%
Hispanic	126	42.3%	4,609	43.7%	-1.4%
Native American	2	0.7%	50	0.5%	0.2%
Other	28	9.4%	954	9.1%	0.3%
White	100	33.6%	3,283	31.1%	2.4%
Total	298	100.0%	10,541	100.0%	100.0%

Age	DSPS	%	Norco	%	% Difference
Under 20	94	31.5%	3,697	35.1%	-3.5%
20 through 24	89	29.9%	3,829	36.3%	-6.5%
25 through 34	50	16.8%	1,766	16.8%	0.0%
35 and over	65	21.8%	1,249	11.8%	10.0%
Total	298	100.0%	10,541	100.0%	

Spring 2011 Demographic data

DSPS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	11	7.3%	23	11.8%	34	9.9%
Asian	6	4.0%	3	1.5%	9	2.6%
Hispanic	58	38.7%	86	44.1%	144	41.7%
Native American	1	0.7%	2	1.0%	3	0.9%
Other	17	11.3%	11	5.6%	28	8.1%
White	57	38.0%	70	35.9%	127	36.8%
Total	150	100.0%	195	100.0%	345	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	DSPS	%	Norco	%	% Difference
African American/Black	34	9.9%	700	6.9%	3.0%
Asian	9	2.6%	865	8.5%	-5.9%
Hispanic	144	41.7%	4,660	45.9%	-4.2%
Native American	3	0.9%	45	0.4%	0.4%
Other	28	8.1%	808	8.0%	0.2%
White	127	36.8%	3,072	30.3%	6.5%
Total	345	100.0%	10,150	100.0%	

Age	DSPS	%	Norco	%	% Difference
Under 20	90	26.1%	3,154	31.1%	-5.0%
20 through 24	124	35.9%	3,961	39.0%	-3.1%
25 through 34	62	18.0%	1,844	18.2%	-0.2%
35 and over	69	20.0%	1,191	11.7%	8.3%
Total	345	100.0%	10,150	100.0%	

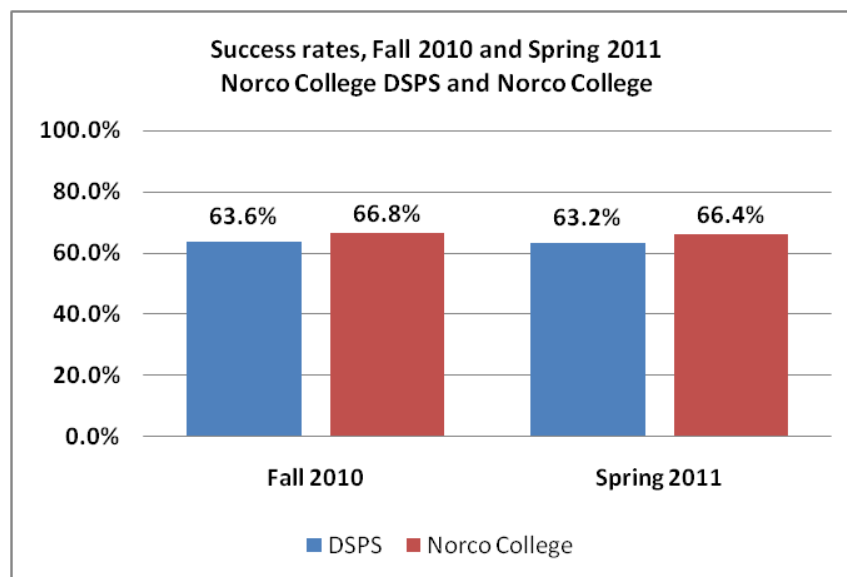
Success rates:⁴

DSPS Only	Fall 2010	Spring 2011
Continuing	64.2%	63.8%
First-Time	62.8%	52.7%
Not applicable (N/A) - Uncollected	45.4%	75.0%
Total	63.6%	63.2%

DSPS Only	Fall 2010	Spring 2011
Continuing	584	845
First-Time	218	55
Not applicable (N/A) - Uncollected	11	4
Total	813	904

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



⁴ The charts on the right include the total number of grades obtained by students in the DSPS program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

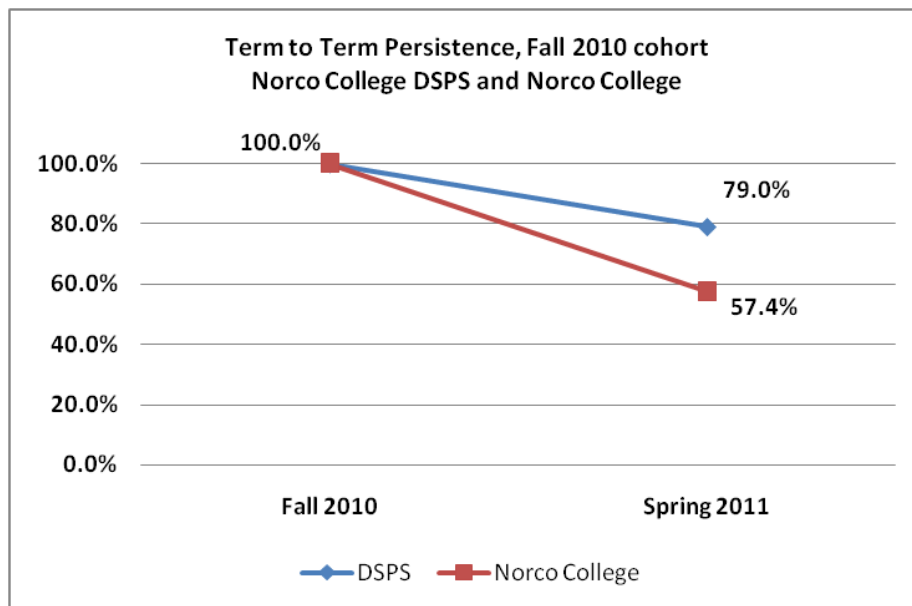
Term to Term Persistence:

DSPS Only	Fall 2010	Spring 2011
Continuing	100.0%	80.8%
First-Time	100.0%	78.7%
Not applicable (N/A) - Uncollected	100.0%	16.7%
Total	100.0%	79.0%

DSPS Only	Fall 2010	Spring 2011
Continuing	219	177
First-Time	75	59
Not applicable (N/A) - Uncollected	6	1
Total	300	237

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



Student Support Services (SSS) - Norco College

Fall 2010 Demographic data

SSS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	2	5.3%	3	6.3%	5	5.8%
Asian	3	7.9%	2	4.2%	5	5.8%
Hispanic	20	52.6%	32	66.7%	52	60.5%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	3	7.9%	2	4.2%	5	5.8%
White	10	26.3%	9	18.8%	19	22.1%
Total	38	100.0%	48	100.0%	86	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	SSS	%	Norco	%	% Difference
African American/Black	5	5.8%	769	7.3%	-1.5%
Asian	5	5.8%	876	8.3%	-2.5%
Hispanic	52	60.5%	4,609	43.7%	16.7%
Native American	0	0.0%	50	0.5%	-0.5%
Other	5	5.8%	954	9.1%	-3.2%
White	19	22.1%	3,283	31.1%	-9.1%
Total	86	100.0%	10,541	100.0%	100.0%

Age	SSS	%	Norco	%	% Difference
Under 20	25	29.1%	3,697	35.1%	-6.0%
20 through 24	36	41.9%	3,829	36.3%	5.5%
25 through 34	14	16.3%	1,766	16.8%	-0.5%
35 and over	11	12.8%	1,249	11.8%	0.9%
Total	86	100.0%	10,541	100.0%	

Spring 2011 Demographic data

SSS						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	1	2.3%	4	5.7%	5	4.4%
Asian	0	0.0%	0	0.0%	0	0.0%
Hispanic	33	76.7%	43	61.4%	76	67.3%
Native American	1	2.3%	0	0.0%	1	0.9%
Other	4	9.3%	7	10.0%	11	9.7%
White	4	9.3%	16	22.9%	20	17.7%
Total	43	100.0%	70	100.0%	113	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	SSS	%	Norco	%	% Difference
African American/Black	5	4.4%	700	6.9%	-2.5%
Asian	0	0.0%	865	8.5%	-8.5%
Hispanic	76	67.3%	4,660	45.9%	21.3%
Native American	1	0.9%	45	0.4%	0.4%
Other	11	9.7%	808	8.0%	1.8%
White	20	17.7%	3,072	30.3%	-12.6%
Total	113	100.0%	10,150	100.0%	

Age	SSS	%	Norco	%	% Difference
Under 20	36	31.9%	3,154	31.1%	0.8%
20 through 24	47	41.6%	3,961	39.0%	2.6%
25 through 34	18	15.9%	1,844	18.2%	-2.2%
35 and over	12	10.6%	1,191	11.7%	-1.1%
Total	113	100.0%	10,150	100.0%	

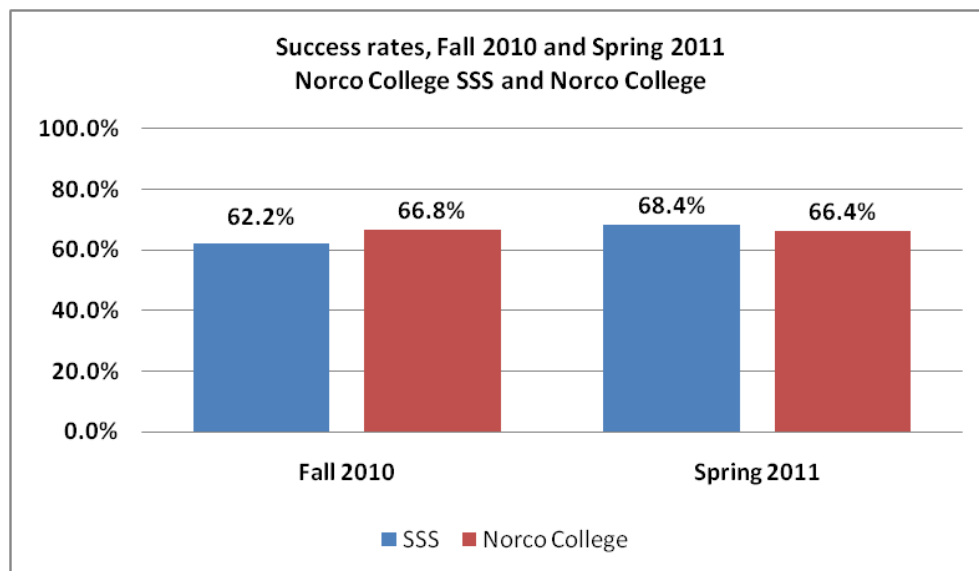
Success rates:⁵

SSS Only	Fall 2010	Spring 2011
Continuing	57.4%	68.4%
First-Time	76.1%	0.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	62.2%	68.4%

SSS Only	Fall 2010	Spring 2011
Continuing	195	383
First-Time	67	0
Not applicable (N/A) - Uncollected	0	0
Total	262	383

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



⁵ The charts on the right include the total number of grades obtained by students in the SSS program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

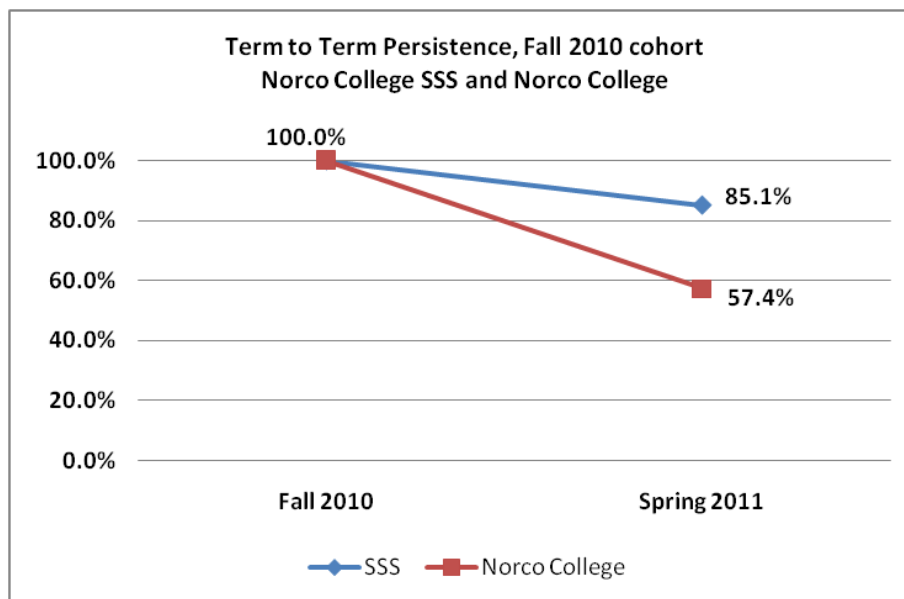
Term to Term Persistence:

SSS Only	Fall 2010	Spring 2011
Continuing	100.0%	83.3%
First-Time	100.0%	90.5%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	85.1%

SSS Only	Fall 2010	Spring 2011
Continuing	66	55
First-Time	21	19
Not applicable (N/A) - Uncollected	0	0
Total	87	74

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



Board of Governors Waiver (BOGW): Students Eligible - Norco College

Fall 2010 Demographic data

BOGW						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	210	10.2%	321	10.4%	531	10.3%
Asian	190	9.2%	193	6.2%	383	7.4%
Hispanic	977	47.4%	1,491	48.3%	2,468	47.9%
Native American	7	0.3%	21	0.7%	28	0.5%
Other	202	9.8%	260	8.4%	462	9.0%
White	474	23.0%	803	26.0%	1,277	24.8%
Total	2,060	100.0%	3,089	100.0%	5,149	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	BOGW	%	Norco	%	% Difference
African American/Black	531	10.3%	769	7.3%	3.0%
Asian	383	7.4%	876	8.3%	-0.9%
Hispanic	2,468	47.9%	4,609	43.7%	4.2%
Native American	28	0.5%	50	0.5%	0.1%
Other	462	9.0%	954	9.1%	-0.1%
White	1277	24.8%	3,283	31.1%	-6.3%
Total	5,149	100.0%	10,541	100.0%	100.0%

Age	BOGW	%	Norco	%	% Difference
Under 20	1,532	29.8%	3,697	35.1%	-5.3%
20 through 24	1,844	35.8%	3,829	36.3%	-0.5%
25 through 34	1,143	22.2%	1,766	16.8%	5.4%
35 and over	630	12.2%	1,249	11.8%	0.4%
Total	5,149	100.0%	10,541	100.0%	

Spring 2011 Demographic data

BOGW						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	204	9.5%	288	9.1%	492	9.2%
Asian	197	9.2%	211	6.6%	408	7.7%
Hispanic	1,068	49.8%	1,606	50.6%	2,674	50.3%
Native American	11	0.5%	20	0.6%	31	0.6%
Other	185	8.6%	246	7.7%	431	8.1%
White	478	22.3%	805	25.3%	1,283	24.1%
Total	2,143	100.0%	3,176	100.0%	5,319	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	BOGW	%	Norco	%	% Difference
African American/Black	492	9.2%	700	6.9%	2.4%
Asian	408	7.7%	865	8.5%	-0.9%
Hispanic	2,674	50.3%	4,660	45.9%	4.4%
Native American	31	0.6%	45	0.4%	0.1%
Other	431	8.1%	808	8.0%	0.1%
White	1,283	24.1%	3,072	30.3%	-6.1%
Total	5,319	100.0%	10,150	100.0%	

Age	BOGW	%	Norco	%	% Difference
Under 20	1,385	26.0%	3,154	31.1%	-5.0%
20 through 24	2,065	38.8%	3,961	39.0%	-0.2%
25 through 34	1,217	22.9%	1,844	18.2%	4.7%
35 and over	652	12.3%	1,191	11.7%	0.5%
Total	5,319	100.0%	10,150	100.0%	

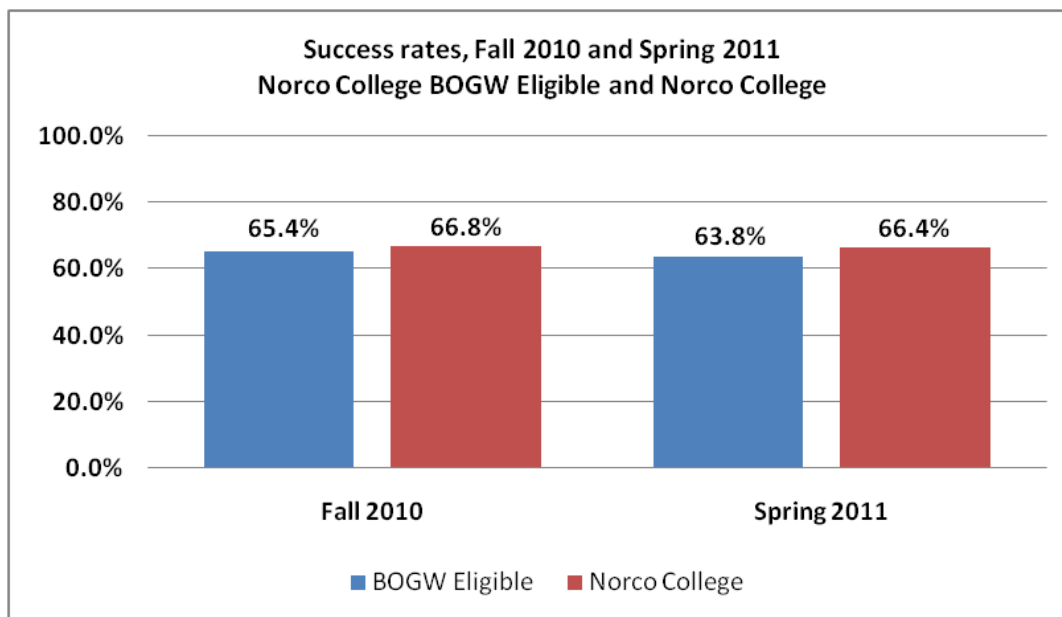
Success rates:⁶

BOGW Eligible Only	Fall 2010	Spring 2011
Continuing	66.4%	64.1%
First-Time	62.4%	59.8%
Not applicable (N/A) - Uncollected	76.9%	70.4%
Total	65.4%	63.8%

BOGW Eligible Only	Fall 2010	Spring 2011
Continuing	11,515	14,762
First-Time	4,008	1,271
Not applicable (N/A) - Uncollected	13	27
Total	15,536	16,060

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



⁶ The charts on the right include the total number of grades obtained by students that are BOGW eligible and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

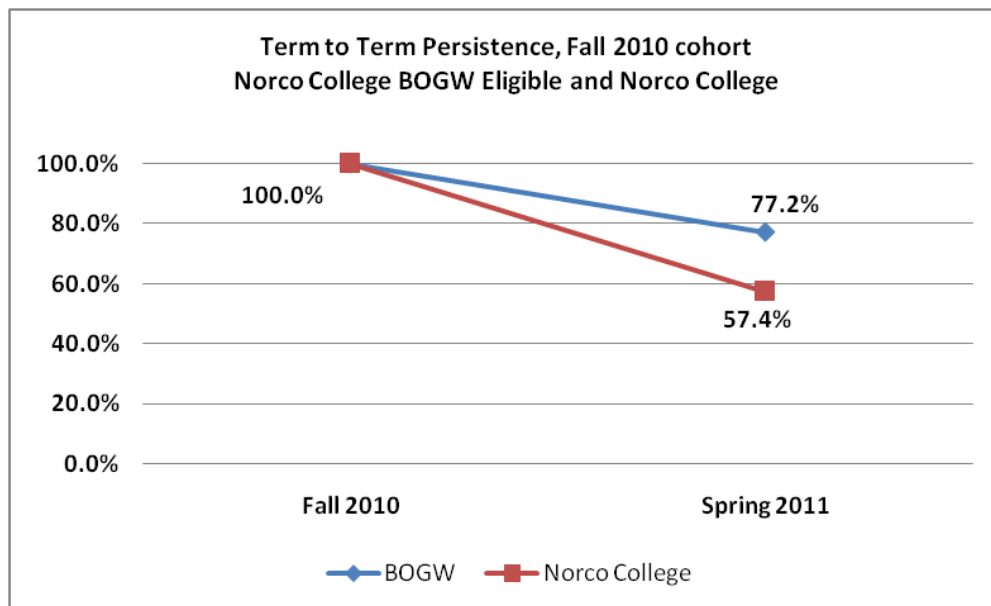
Term to Term Persistence:

BOGW Eligible Only	Fall 2010	Spring 2011
Continuing	100.0%	77.2%
First-Time	100.0%	77.2%
Not applicable (N/A) - Uncollected	100.0%	0.0%
Total	100.0%	77.2%

BOGW Eligible Only	Fall 2010	Spring 2011
Continuing	3,859	2,981
First-Time	1,313	1,013
Not applicable (N/A) - Uncollected	4	0
Total	5,176	3,994

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



Puente - Norco College

Fall 2010 Demographic data

Puente						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	0	0.0%	0	0.0%
Hispanic	17	89.5%	25	96.2%	42	93.3%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	2	10.5%	1	3.8%	3	6.7%
White	0	0.0%	0	0.0%	0	0.0%
Total	19	100.0%	26	100.0%	45	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	Puente	%	Norco	%	% Difference
African American/Black	0	0.0%	769	7.3%	-7.3%
Asian	0	0.0%	876	8.3%	-8.3%
Hispanic	42	93.3%	4,609	43.7%	49.6%
Native American	0	0.0%	50	0.5%	-0.5%
Other	3	6.7%	954	9.1%	-2.4%
White	0	0.0%	3,283	31.1%	-31.1%
Total	45	100.0%	10,541	100.0%	100.0%

Age	Puente	%	Norco	%	% Difference
Under 20	24	53.3%	3,697	35.1%	18.3%
20 through 24	14	31.1%	3,829	36.3%	-5.2%
25 through 34	6	13.3%	1,766	16.8%	-3.4%
35 and over	1	2.2%	1,249	11.8%	-9.6%
Total	45	100.0%	10,541	100.0%	

Spring 2011 Demographic data

Puente						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	0	0.0%	0	0.0%	0	0.0%
Asian	0	0.0%	0	0.0%	0	0.0%
Hispanic	15	88.2%	24	96.0%	39	92.9%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	2	11.8%	1	4.0%	3	7.1%
White	0	0.0%	0	0.0%	0	0.0%
Total	17	100.0%	25	100.0%	42	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	Puente	%	Norco	%	% Difference
African American/Black	0	0.0%	700	6.9%	-6.9%
Asian	0	0.0%	865	8.5%	-8.5%
Hispanic	39	92.9%	4,660	45.9%	46.9%
Native American	0	0.0%	45	0.4%	-0.4%
Other	3	7.1%	808	8.0%	-0.8%
White	0	0.0%	3,072	30.3%	-30.3%
Total	42	100.0%	10,150	100.0%	

Age	Puente	%	Norco	%	% Difference
Under 20	18	42.9%	3,154	31.1%	11.8%
20 through 24	17	40.5%	3,961	39.0%	1.5%
25 through 34	6	14.3%	1,844	18.2%	-3.9%
35 and over	1	2.4%	1,191	11.7%	-9.4%
Total	42	100.0%	10,150	100.0%	

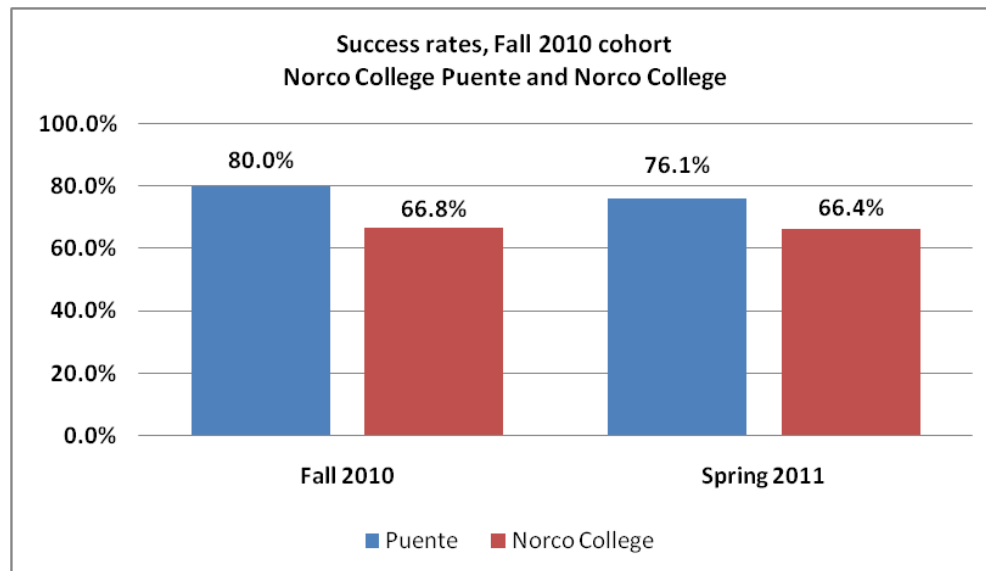
Success rates:⁷

Puente Only	Fall 2010	Spring 2011
Continuing	83.3%	76.1%
First-Time	76.7%	0.0%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	80.0%	76.1%

Puente Only	Fall 2010	Spring 2011
Continuing	90	184
First-Time	90	0
Not applicable (N/A) - Uncollected	0	0
Total	180	184

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



⁷ The charts on the right include the total number of grades obtained by students in The Puente program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

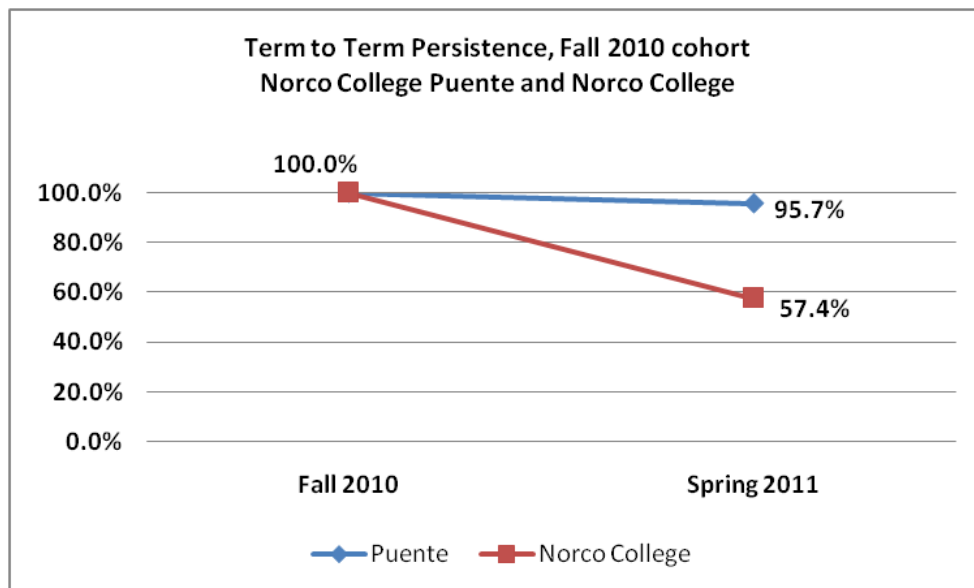
Term to Term Persistence:

Puente Only	Fall 2010	Spring 2011
Continuing	100.0%	95.8%
First-Time	100.0%	95.7%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	95.7%

Puente Only	Fall 2010	Spring 2011
Continuing	24	23
First-Time	23	22
Not applicable (N/A) - Uncollected	0	0
Total	47	45

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



T3P - Norco College

Fall 2010 Demographic data

T3P						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	19	67.9%	26	66.7%	45	67.2%
Asian	1	3.6%	0	0.0%	1	1.5%
Hispanic	2	7.1%	7	17.9%	9	13.4%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	4	14.3%	3	7.7%	7	10.4%
White	2	7.1%	3	7.7%	5	7.5%
Total	28	100.0%	39	100.0%	67	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	T3P	%	Norco	%	% Difference
African American/Black	45	67.2%	769	7.3%	59.9%
Asian	1	1.5%	876	8.3%	-6.8%
Hispanic	9	13.4%	4,609	43.7%	-30.3%
Native American	0	0.0%	50	0.5%	-0.5%
Other	7	10.4%	954	9.1%	1.4%
White	5	7.5%	3,283	31.1%	-23.7%
Total	67	100.0%	10,541	100.0%	100.0%

Age	T3P	%	Norco	%	% Difference
Under 20	38	56.7%	3,697	35.1%	21.6%
20 through 24	17	25.4%	3,829	36.3%	-11.0%
25 through 34	6	9.0%	1,766	16.8%	-7.8%
35 and over	6	9.0%	1,249	11.8%	-2.9%
Total	67	100.0%	10,541	100.0%	

Spring 2011 Demographic data

T3P						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	15	68.2%	25	55.6%	40	59.7%
Asian	2	9.1%	1	2.2%	3	4.5%
Hispanic	1	4.5%	10	22.2%	11	16.4%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	2	9.1%	4	8.9%	6	9.0%
White	2	9.1%	5	11.1%	7	10.4%
Total	22	100.0%	45	100.0%	67	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	T3P	%	Norco	%	% Difference
African American/Black	40	59.7%	700	6.9%	52.8%
Asian	3	4.5%	865	8.5%	-4.0%
Hispanic	11	16.4%	4,660	45.9%	-29.5%
Native American	0	0.0%	45	0.4%	-0.4%
Other	6	9.0%	808	8.0%	1.0%
White	7	10.4%	3,072	30.3%	-19.8%
Total	67	100.0%	10,150	100.0%	

Age	T3P	%	Norco	%	% Difference
Under 20	30	44.8%	3,154	31.1%	13.7%
20 through 24	28	41.8%	3,961	39.0%	2.8%
25 through 34	6	9.0%	1,844	18.2%	-9.2%
35 and over	3	4.5%	1,191	11.7%	-7.3%
Total	67	100.0%	10,150	100.0%	

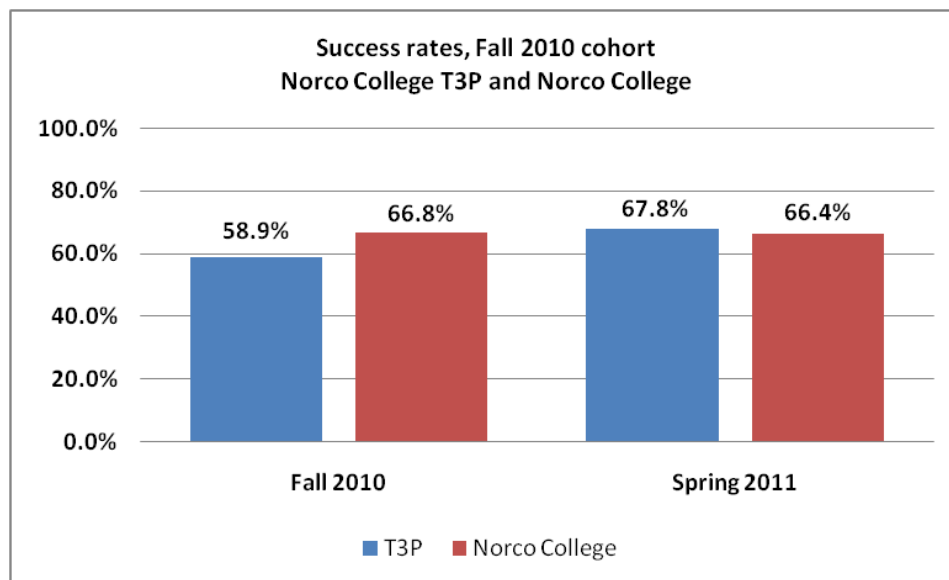
Success rates:⁸

T3P Only	Fall 2010	Spring 2011
Continuing	55.9%	66.7%
First-Time	62.5%	78.6%
Not applicable (N/A) - Uncollected	55.6%	50.0%
Total	58.9%	67.8%

T3P Only	Fall 2010	Spring 2011
Continuing	99	210
First-Time	94	14
Not applicable (N/A) - Uncollected	9	6
Total	202	230

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



⁸ The charts on the right include the total number of grades obtained by students in The T3P program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

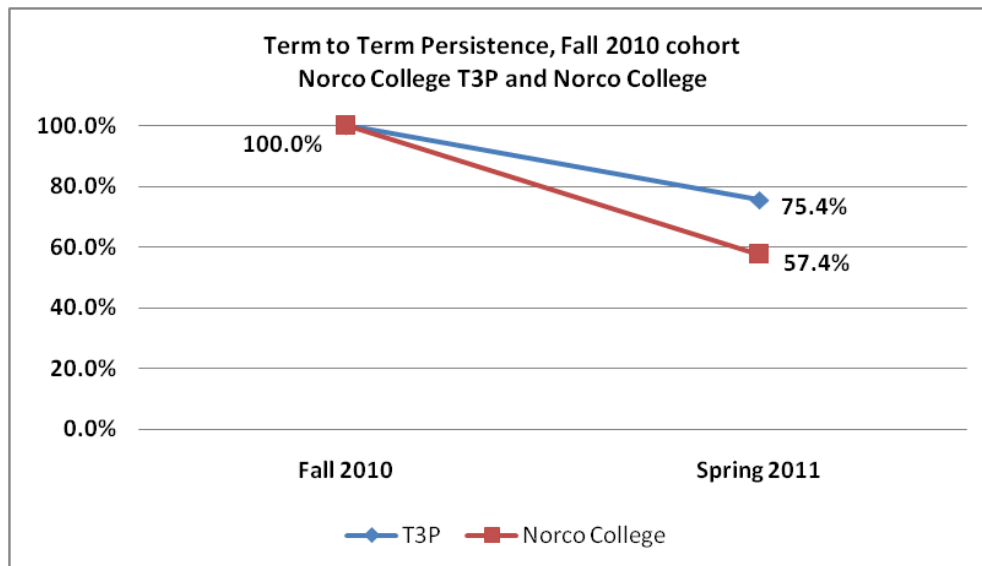
Term to Term Persistence:

T3P Only	Fall 2010	Spring 2011
Continuing	100.0%	73.5%
First-Time	100.0%	83.9%
Not applicable (N/A) - Uncollected	100.0%	25.0%
Total	100.0%	75.4%

T3P Only	Fall 2010	Spring 2011
Continuing	34	25
First-Time	31	26
Not applicable (N/A) - Uncollected	4	1
Total	69	52

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



JFK - Norco College**Fall 2010 Demographic data**

JFK						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	10	5.9%	12	4.1%	22	4.8%
Asian	18	10.7%	32	11.0%	50	10.9%
Hispanic	57	33.7%	109	37.6%	166	36.2%
Native American	1	0.6%	1	0.3%	2	0.4%
Other	16	9.5%	31	10.7%	47	10.2%
White	67	39.6%	105	36.2%	172	37.5%
Total	169	100.0%	290	100.0%	459	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	JFK	%	Norco	%	% Difference
African American/Black	22	4.8%	769	7.3%	-2.5%
Asian	50	10.9%	876	8.3%	2.6%
Hispanic	166	36.2%	4,609	43.7%	-7.6%
Native American	2	0.4%	50	0.5%	0.0%
Other	47	10.2%	954	9.1%	1.2%
White	172	37.5%	3,283	31.1%	6.3%
Total	459	100.0%	10,541	100.0%	100.0%

Age	JFK	%	Norco	%	% Difference
Under 20	459	100.0%	3,697	35.1%	64.9%
20 through 24	0	0.0%	3,829	36.3%	-36.3%
25 through 34	0	0.0%	1,766	16.8%	-16.8%
35 and over	0	0.0%	1,249	11.8%	-11.8%
Total	459	100.0%	10,541	100.0%	

Spring 2011 Demographic data

JFK						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	9	5.4%	10	3.9%	19	4.5%
Asian	18	10.8%	30	11.7%	48	11.3%
Hispanic	60	35.9%	95	37.1%	155	36.6%
Native American	1	0.6%	1	0.4%	2	0.5%
Other	11	6.6%	24	9.4%	35	8.3%
White	68	40.7%	96	37.5%	164	38.8%
Total	167	100.0%	256	100.0%	423	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	JFK	%	Norco	%	% Difference
African American/Black	19	4.5%	700	6.9%	-2.4%
Asian	48	11.3%	865	8.5%	2.8%
Hispanic	155	36.6%	4,660	45.9%	-9.3%
Native American	2	0.5%	45	0.4%	0.0%
Other	35	8.3%	808	8.0%	0.3%
White	164	38.8%	3,072	30.3%	8.5%
Total	423	100.0%	10,150	100.0%	

Age	JFK	%	Norco	%	% Difference
Under 20	423	100.0%	3,154	31.1%	68.9%
20 through 24	0	0.0%	3,961	39.0%	-39.0%
25 through 34	0	0.0%	1,844	18.2%	-18.2%
35 and over	0	0.0%	1,191	11.7%	-11.7%
Total	423	100.0%	10,150	100.0%	

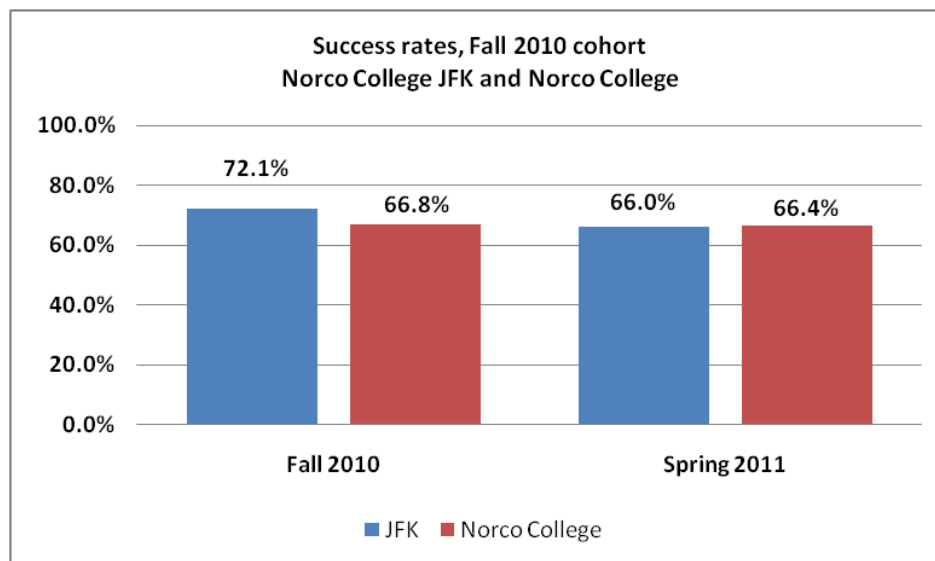
Success rates:⁹

JFK Only	Fall 2010	Spring 2011
Continuing	65.0%	69.0%
First-Time	74.1%	42.9%
Not applicable - (N/A) Uncollected	73.6%	65.4%
Total	72.1%	66.0%

JFK Only	Fall 2010	Spring 2011
Continuing	117	155
First-Time	27	7
Not applicable (N/A) - Uncollected	534	485
Total	678	647

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



⁹ The charts on the right include the total number of grades obtained by students in The JFK program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

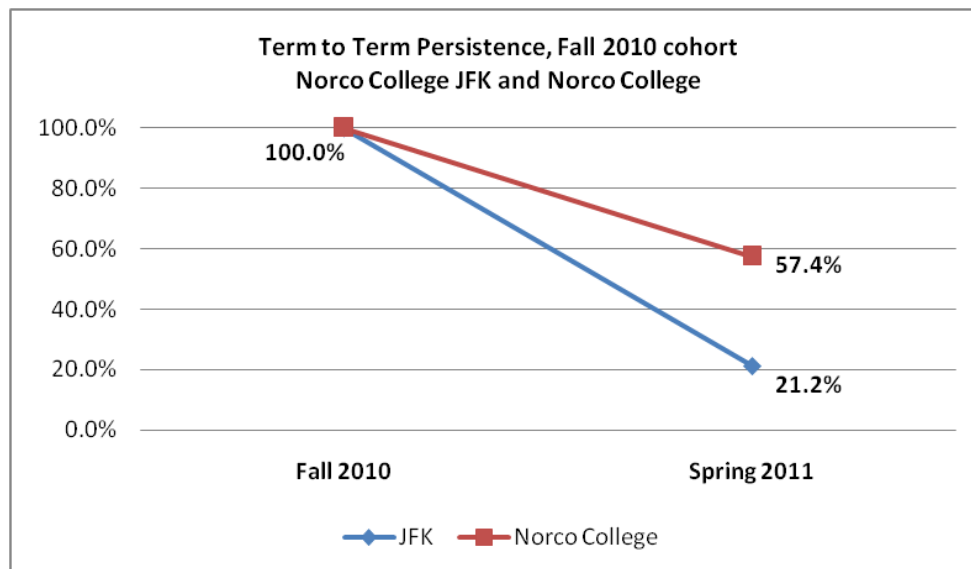
Term to Term Persistence:

JFK Only	Fall 2010	Spring 2011
Continuing	100.0%	69.4%
First-Time	100.0%	63.2%
Not applicable (N/A) - Uncollected	100.0%	9.7%
Total	100.0%	21.2%

JFK Only	Fall 2010	Spring 2011
Continuing	72	50
First-Time	19	12
Not applicable (N/A) - Uncollected	371	36
Total	462	98

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



Veteran's - Norco College

Fall 2010 Demographic data

Veteran's						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	12	11.4%	1	4.2%	13	10.1%
Asian	10	9.5%	1	4.2%	11	8.5%
Hispanic	39	37.1%	10	41.7%	49	38.0%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	7	6.7%	2	8.3%	9	7.0%
White	37	35.2%	10	41.7%	47	36.4%
Total	105	100.0%	24	100.0%	129	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	332	7.1%	437	7.4%	769	7.3%
Asian	436	9.4%	440	7.5%	876	8.3%
Hispanic	2,001	43.0%	2,608	44.3%	4,609	43.7%
Native American	18	0.4%	32	0.5%	50	0.5%
Other	433	9.3%	521	8.9%	954	9.1%
White	1,434	30.8%	1,849	31.4%	3,283	31.1%
Total	4,654	100.0%	5,887	100.0%	10,541	100.0%

Ethnicity	Veteran's	%	Norco	%	% Difference
African American/Black	13	10.1%	769	7.3%	2.8%
Asian	11	8.5%	876	8.3%	0.2%
Hispanic	49	38.0%	4,609	43.7%	-5.7%
Native American	0	0.0%	50	0.5%	-0.5%
Other	9	7.0%	954	9.1%	-2.1%
White	47	36.4%	3,283	31.1%	5.3%
Total	129	100.0%	10,541	100.0%	100.0%

Age	Veteran's	%	Norco	%	% Difference
Under 20	6	4.7%	3,697	35.1%	-30.4%
20 through 24	47	36.4%	3,829	36.3%	0.1%
25 through 34	62	48.1%	1,766	16.8%	31.3%
35 and over	14	10.9%	1,249	11.8%	-1.0%
Total	129	100.0%	10,541	100.0%	

Spring 2011 Demographic data

Veteran's						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	14	10.9%	2	6.9%	16	10.1%
Asian	11	8.5%	2	6.9%	13	8.2%
Hispanic	53	41.1%	11	37.9%	64	40.5%
Native American	0	0.0%	0	0.0%	0	0.0%
Other	8	6.2%	2	6.9%	10	6.3%
White	43	33.3%	12	41.4%	55	34.8%
Total	129	100.0%	29	100.0%	158	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	Veteran's	%	Norco	%	% Difference
African American/Black	16	10.1%	700	6.9%	3.2%
Asian	13	8.2%	865	8.5%	-0.3%
Hispanic	64	40.5%	4,660	45.9%	-5.4%
Native American	0	0.0%	45	0.4%	-0.4%
Other	10	6.3%	808	8.0%	-1.6%
White	55	34.8%	3,072	30.3%	4.5%
Total	158	100.0%	10,150	100.0%	

Age	Veteran's	%	Norco	%	% Difference
Under 20	6	3.8%	3,154	31.1%	-27.3%
20 through 24	51	32.3%	3,961	39.0%	-6.7%
25 through 34	78	49.4%	1,844	18.2%	31.2%
35 and over	23	14.6%	1,191	11.7%	2.8%
Total	158	100.0%	10,150	100.0%	

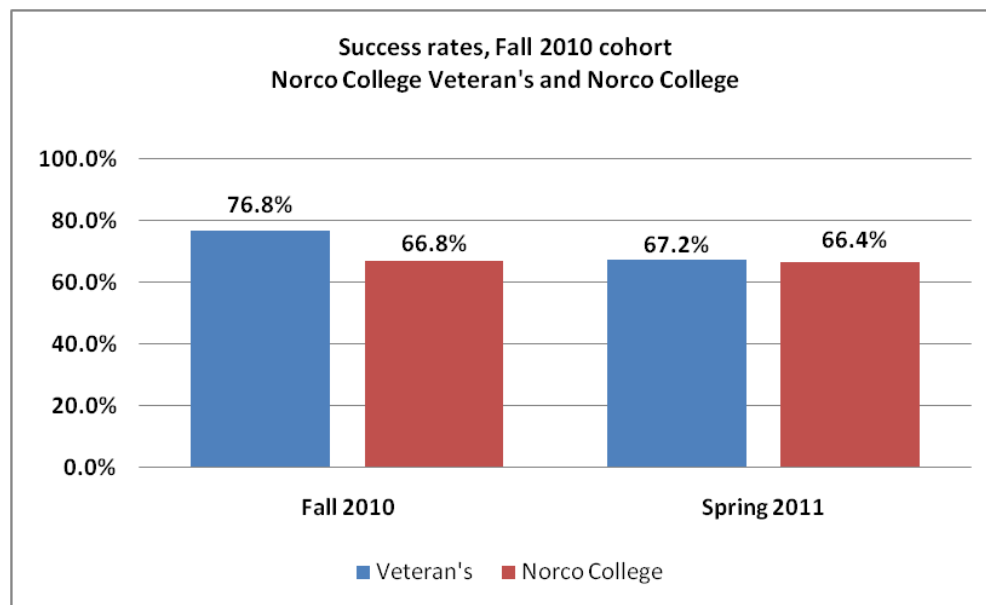
Success rates:¹⁰

Veteran's Only	Fall 2010	Spring 2011
Continuing	76.9%	66.0%
First-Time	76.0%	78.3%
Not applicable - (N/A) Uncollected	0.0%	0.0%
Total	76.8%	67.2%

Veteran's Only	Fall 2010	Spring 2011
Continuing	325	412
First-Time	75	60
Not applicable (N/A) - Uncollected	0	0
Total	400	472

Norco College	Fall 2010	Spring 2011
Continuing	67.0%	66.7%
First-Time	65.5%	63.8%
Not applicable (N/A) - Uncollected	74.2%	66.5%
Total	66.8%	66.4%

Norco College	Fall 2010	Spring 2011
Continuing	16,818	19,631
First-Time	6,056	2,054
Not applicable (N/A) - Uncollected	624	564
Total	23,498	22,249



¹⁰ The charts on the right include the total number of grades obtained by students in The Veteran's program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

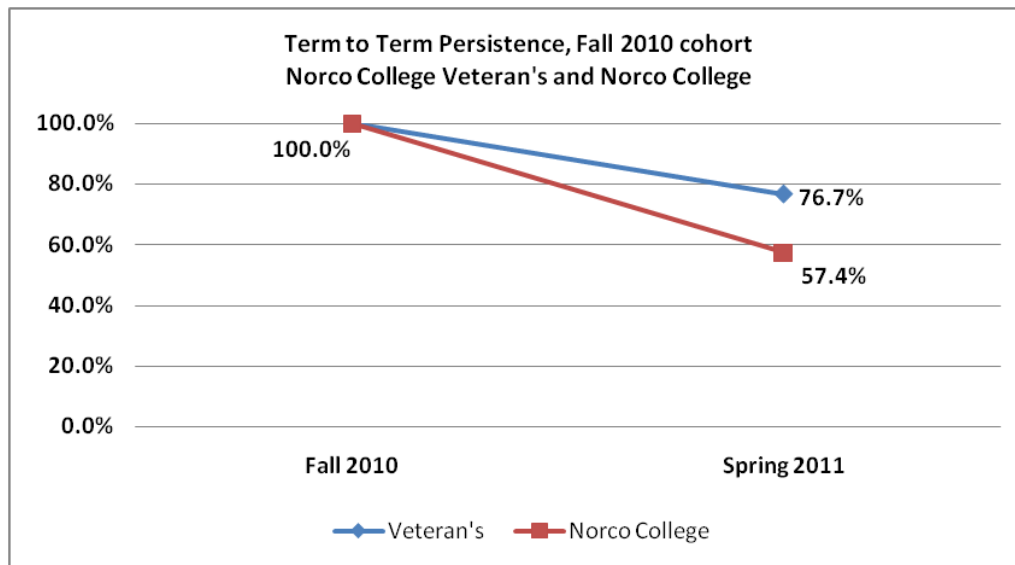
Term to Term Persistence:

Veteran's Only	Fall 2010	Spring 2011
Continuing	100.0%	92.2%
First-Time	100.0%	15.4%
Not applicable (N/A) - Uncollected	0.0%	0.0%
Total	100.0%	76.7%

Veteran's Only	Fall 2010	Spring 2011
Continuing	103	95
First-Time	26	4
Not applicable (N/A) - Uncollected	0	0
Total	129	99

Norco College	Fall 2010	Spring 2011
Continuing	100.0%	58.1%
First-Time	100.0%	63.1%
Not applicable (N/A) - Uncollected	100.0%	8.7%
Total	100.0%	57.4%

Norco College	Fall 2010	Spring 2011
Continuing	7,663	4,453
First-Time	2,527	1,594
Not applicable (N/A) - Uncollected	413	36
Total	10,603	6,083



CalWorks - Norco College

Spring 2011 Demographic data

CalWorks						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	1	8.3%	18	26.1%	19	-17.8%
Asian	2	16.7%	3	4.3%	5	12.3%
Hispanic	6	50.0%	30	43.5%	36	6.5%
Native American	0	0.0%	1	1.4%	1	-1.4%
Other	1	8.3%	5	7.2%	6	1.1%
White	2	16.7%	12	17.4%	14	-0.7%
Total	12	100.0%	69	100.0%	81	100.0%

Norco College						
Ethnicity	Male	%	Female	%	Total	%
African American/Black	307	6.7%	393	7.0%	700	6.9%
Asian	415	9.1%	450	8.0%	865	8.5%
Hispanic	2,076	45.6%	2,584	46.1%	4,660	45.9%
Native American	15	0.3%	30	0.5%	45	0.4%
Other	374	8.2%	434	7.7%	808	8.0%
White	1,362	29.9%	1,710	30.5%	3,072	30.3%
Total	4,549	100.0%	5,601	100.0%	10,150	100.0%

Ethnicity	CalWorks	%	Norco	%	% Difference
African American/Black	19	23.5%	700	6.9%	16.6%
Asian	5	6.2%	865	8.5%	-2.3%
Hispanic	36	44.4%	4,660	45.9%	-1.5%
Native American	1	1.2%	45	0.4%	0.8%
Other	6	7.4%	808	8.0%	-0.6%
White	14	17.3%	3,072	30.3%	-13.0%
Total	81	100.0%	10,150	100.0%	

Age	CalWorks	%	Norco	%	% Difference
Under 20	4	4.9%	3,154	31.1%	-26.1%
20 through 24	27	33.3%	3,961	39.0%	-5.7%
25 through 34	30	37.0%	1,844	18.2%	18.9%
35 and over	20	24.7%	1,191	11.7%	13.0%
Total	81	100.0%	10,150	100.0%	

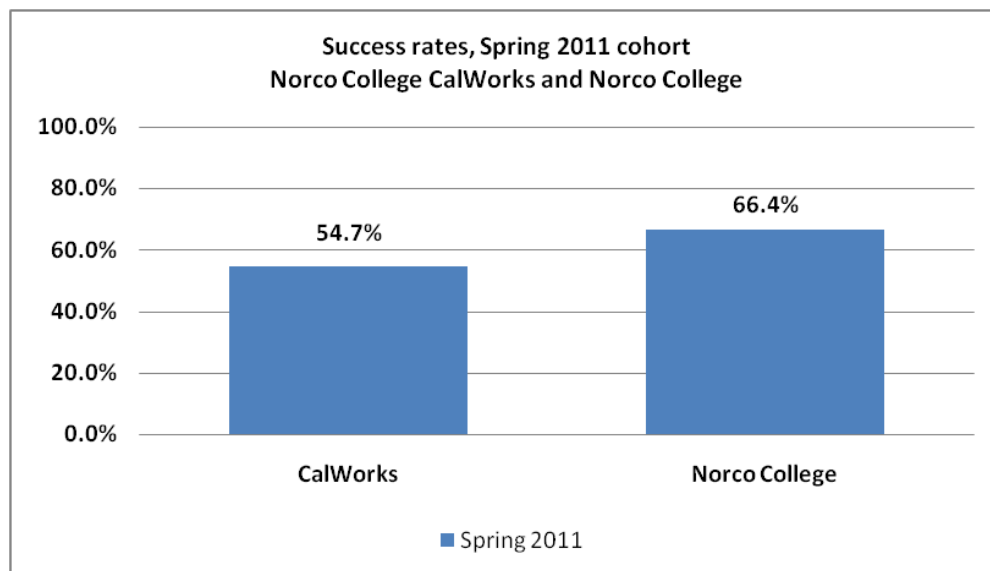
Success rates:¹¹

CalWorks Only	Spring 2011
Continuing	57.9%
First-Time	56.1%
Not applicable (N/A) - Uncollected	0.0%
Total	54.7%

CalWorks Only	Spring 2011
Continuing	178
First-Time	66
Not applicable (N/A) - Uncollected	12
Total	256

Norco College	Spring 2011
Continuing	66.7%
First-Time	63.8%
Not applicable (N/A) - Uncollected	66.5%
Total	66.4%

Norco College	Spring 2011
Continuing	19,631
First-Time	2,054
Not applicable (N/A) - Uncollected	564
Total	22,249



¹¹ The charts on the right include the total number of grades obtained by students in The CalWorks program and at Norco College (overall). The charts on the left include the success rates based on the total number of grades obtained by students.

Appendix

The charts below include the counts of student records that were provided by the different student services at Norco College. When we matched these records with institutional data (from the Department of Institutional Research) we did not obtain a perfect one-to-one match. The charts also include the number of records remaining after we matched Norco data with institutional data, the difference between both sets of data, and the percentage of matches.

Fall 2010

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	208	208	0	100.0%
DSPS	312	300	12	96.2%
SSS	110	87	23	79.1%
BOGW	5,190	5,176	14	99.7%
Puente	47	47	0	100.0%
T3P	73	69	4	94.5%
JFK	480	462	18	96.3%
Veteran's	133	129	4	97.0%

Note: Based on the difference of 14 student records for BOGW, one of the 14 students did enroll in Fall 2010 and obtained a grade in a course. However, this student was not found in data utilized by the Department of Institutional Research.

Spring 2011

	# of records provided	# of records after matching data	Difference	% of matches
EOPS	271	271	0	100.0%
DSPS	365	347	18	95.1%
SSS	146	114	32	78.1%
BOGW	5,374	5,350	24	99.6%
Puente	44	44	0	100.0%
T3P	68	68	0	100.0%
JFK	445	424	21	95.3%
Veteran's	162	158	4	97.5%
CalWorks	104	81	23	77.9%

Note: Based on the difference of 21 student records for JFK, 2 of the 21 students did enroll in Spring 2011 and obtained grades for the courses. However, these students were not found in data utilized by the Department of Institutional Research.