

Greetings, Norco College,

Many thanks to those of you who have shared a bounty of webinars and resources, provided below, which are available to assist us with helping our students be successful and continue on their educational journey. As the days and weeks pass, I want to again encourage you to connect with me or anyone from our leadership team if you are experiencing any issues that need our attention. Your tireless efforts are making a difference, and the work you do matters greatly to our students and their college experience. A personal example of the impact you have made comes from one of our Phoenix Scholars in this recent [article](#). I am deeply grateful for our amazing Mustang community.

I am re-sending the notice below in the event it did not reach you.

RCCD-all notice sent Tuesday, April 14 by Rebeccah Goldware

For the upcoming summer school session, the Riverside Community College District leadership has approved the following:

- Summer session will remain a six-week format;
- Classes will be held online;
- A limited number of classes whose lab portion cannot be offered fully online will be offered in the hybrid mode. Each college's plan details these.

Instructional vice presidents will work with Information Technology/Education Services/Creative Services to ensure delivery mode is clearly identified in the class schedule and WebAdvisor.

On April 27, the summer class schedule will be available online and in WebAdvisor, with priority registration beginning on May 18.

On June 15, the fall class schedule will be posted online and in WebAdvisor, with priority registration commencing on July 6

Helpful resource:

California Community College Chancellor's Office correspondence and executive orders are available on the state [website](#).

Below is an update from our Vice Presidents:

BUSINESS SERVICES

Reminder: Warehouse deliveries

- Mail to and from the college continues to be delivered/picked up every Wednesday. (Since approval processes are done online, the amount of mail has been minimal). If you have mail that needs to go out other than to the District office:
 - Drop your mail in the yellow box at the CRC with a note to Robert Rodriguez to mail it out. Please note: this needs to happen before Wednesdays.

- **OR**
 - Please mail out your correspondence and submit a reimbursement for the stamps you used using an IERR form. (This option is limited to urgent matters and only if electronic records are not accepted. (i.e. checks, final signed contracts, etc.,))
- RCC warehouse delivers ordered equipment and supplies to the college every Wednesday, with departments that receive deliveries being notified. Pick up of essential items takes place on Fridays at the Norco Operations Center warehouse from **10:00am to 12:00 noon**. **Keep 6 feet of distance and use of a face mask when coming to the college.**

STRATEGIC DEVELOPMENT

- Our website received 99,779 visitors in between March 16 – April 12, 2020. The top visited webpages (in order) were: Homepage, [A-Z Directory](#), [Online Education](#), the new student landing page [Steps to Enroll](#), [Class Schedule & Academic Calendar](#), [Online Counseling](#), [Faculty resources](#), [Catalogs](#), [Academic Programs](#), and [Student Financial Services](#). A redesign of our homepage header menu is currently underway.
- Our new community messaging embraces our current situation. This is what we shall be displaying on all digital billboards in the City of Corona for the foreseeable future.



- The Payroll Timesheet Submission Process was added to the [Employee Resource Guide](#) webpage.

STUDENT SERVICES

- The Student Commencement Survey has closed. A total of 61 students responded as noted below. The Commencement Committee will move forward with planning a virtual commencement ceremony for 2020.
 - Virtual Commencement: **30** (47.62%)
 - Joint Commencement in 2021: **28** (44.44%)
 - Comments Only/None of the Above: **3** (7.94%)
- Each week we are posting the Norco College Student Services newsletter online to help students find information in one location. Each issue includes updates on the programs and services within Student Services as well as important events and deadlines. We hope this resource helps students successfully navigate the spring semester. Here is the link to this week's newsletter: <https://www.norcocollege.edu/services/Documents/newsletter/NC-SS-Weekly-Newsletter-04-13-2020.pdf>
- Mental Health Counseling is available online



- Some quick facts from March 16th:
 - Live Chats = 3,285 total chats
 - Online Counseling = 725 appointments
 - Grab n Go Bags distributed = 147 bags
 - All 224 Umoja students remain enrolled
 - Career Center posted over 25 local employers representing 215 local entry-level job postings in the system. Over 380 students have logged into the system since March 20 and 162 of those were newly created accounts from job-seeking students.

UPCOMING WEBINARS

- **COVID-19 Crisis Town Hall: Supporting Students Virtually**
Date: Apr 20, 2020 011:30 AM
Join Achieving the Dream for a live Virtual Town Hall with Dr. Karen Stout and ATD leaders to answer your most pressing questions related to supporting student success during this ever-changing environment. This virtual event will be 90 minutes of Q&A driven by attendee questions and is an opportunity for you and your colleagues to get expert guidance on your urgent questions and concerns with practical next steps to help you during this crisis. Everyone is welcome to attend, and experts will be poised to answer questions related to:
 - Distance Learning and Instructional Design
 - Providing Virtual Student Supports
 - Leadership and Strategy
 - Communication StrategiesRegistration [Link](#)
- Wednesday, April 22, 3 pm – Town Hall: A Conversation with Policymakers and Practitioners on African American Student Success
Registration link: <https://tinyurl.com/uutcvh9>
- **CA Perkins-JSPAC Equity Dig Deeper Webinar Series (2020S)**
Description: There will be new challenges of being equity mindful in education with COVID-19 pandemic. Expanding access to educational opportunities has defined debates over school/institutional reform for nearly a century to include desegregation efforts, finance equalization cases, and proposals to expand school choice. Despite notable progress in some areas, opportunities continue to be stratified and could be more than

ever with virtual instruction along the lines of race, structural oppression, poverty and class.

Participate in our (3) "Dig Deeper" series, as your institution pivots, adapts to virtual services instruction. These webinars are to help growth expansion for practitioners in their engagement of a deeper learning of equity: race conscious, structural oppression, poverty and class challenges of disproportionately impacted populations.

§ Race Conscious Enrollment Process April 21, 11am - 12:15pm

§ Envisioning Structural Solutions for Structural Black, Latinx, LGBTQ+ student Oppression(s) April 30, 11am - 12:15pm PST

§ Poverty, Class, and Educational Equity: Spotting and Removing Barriers for Working Class Families and Families Experiencing Poverty May 7, 11am-12:15pm PST

Registration [link](#).

- **Racial Equity in Online Environments (USC' CUE) (2020S)**

§ Webinar I – Series Introduction: The Importance of Equity-Minded Virtual Practices during COVID-19 – Thursday, 4.23.2020

§ Webinar II – Equity-Minded Online Teaching: Using Canvas as a Model – Thursday, 4.30.2020

§ Webinar III – Being Aware of Learning Constraints Posed by Online Teaching and Moving Towards Anti-Racist Practices – Thursday, 5.7.2020

§ Webinar IV: Online Support as an Anti-racist Practice – Thursday, 5.14.2020

§ Webinar V: Equity-Minded Mathematics Instruction – Thursday, 5.14.2020

§ Webinar VI: How to Express Caring with a focus on Racial Equity. Thursday, 5.28.2020

Registration [link](#).

- **A Conversation with Policymakers and Practitioners on African American Student Success** – Date: Wednesday, 22 April 2020, 03:00-04:30PM

Description: Nearly two-thirds of all African American undergraduate students in the state attend a California Community College; however a lack of resources prevents Black students from achieving student success and hinders practitioners from closing the equity gap. Join state policymakers, California community college practitioners, and national scholars for a virtual town hall to discuss financial aid reform, housing, food, technology and transportation insecurities, impacts of COVID-19 on African American students, and policy recommendations to support this student population.

Registration [link](#).

- **Addressing Racial Bias and Microaggressions in Online Environments**

Date: Tuesday, 28 April 2020, 10:00AM

Description: The transition to online instruction and student services in response to COVID-19 presents a substantial challenge for most postsecondary institutions. Among the most pervasive challenges are issues with racial bias and racial microaggressions that serve to impede the student experience. In an environment typified by time constraints, stress, and the unknown – racial strife is at an all-time high. This webinar will focus on strategies that educators can use to address issues of bias and microaggressions in order to meet the needs of historically underrepresented and underserved students in the online environment. The conversation will be facilitated by Drs. Frank Harris III and J. Luke Wood.

Registration [link](#).

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- Distance Learning and Instructional Design
- Providing Virtual Student Supports
- Leadership and Strategy
- Communication Strategies

Registration [Link](#)

- **Virtual Advocacy Day**

Date: April 22, 2020, 9:00 am – 10:30 am

Please join the Board of Governors on Wednesday, April 22, 2020 at 9am for a Virtual Town Hall to jumpstart our Virtual Advocacy Day. This Virtual Town Hall will replace next week's regularly scheduled Chancellor's Office webinar (below).

To register for the Town Hall visit:

https://cccconfer.zoom.us/webinar/register/WN_QGajoM6pSSOVf6QNWTvKug

ONGOING WEBINARS

Since Wednesday, March 25, 2020, the Chancellor's Office will host weekly webinars until further notice. Weekly webinars are on Wednesdays from 9:00 am to 10:00 am. Each webinar will be recorded and available on the Vision Resource Center following the event. California Community Colleges faculty, staff, and administrators will find resources and information within the Vision Resource Center. Visit <https://visionresourcecenter.cccco.edu/> for additional responses to webinar questions. After logging in, under the "Connect" menu, visit "All Communities" and look for the "CCC | COVID-19 Resources, Tools, and Discussion." Select the community and then click "Join Community" to access the content. To join the live weekly webinar sessions, please connect here <https://cccconfer.zoom.us/j/299858221>.

Best,

Monica

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Norco College is temporarily providing all services and instruction online to help prevent the spread of COVID-19. The health and safety of our students and employees is our top priority. Click here for [RCCD Updates](#) and for [NC online education support](#).

