

# NORCO COLLEGE REGULAR UPDATE

August 23, 2019

## Mission Statement

Norco College serves our students, our community, and its workforce by providing educational opportunities, celebrating diversity, and promoting collaboration. We encourage an inclusive, innovative approach to learning and the creative application of emerging technologies. We provide foundational skills and pathways to transfer, career and technical education, certificates and degrees.

## **Hello, Mustangs! Welcome to the 2019-2020 academic year!**

Below is the newest Norco College Regular Update, aligned with the new Educational Master Plan's strategic goals. Feel free to send along your comments about the newsletter to [Regular.Update@norcocollege.edu](mailto:Regular.Update@norcocollege.edu). In order to spotlight all news, the beginning section of the Update will rotate each month. This issue begins with Goal 11, followed by Goal 12-13 then Goal 1, and so on. All Regular Updates are archived on the President's webpage: <https://www.norcocollege.edu/about/president/Pages/update.aspx>.

Happy reading!

### Upcoming Deadlines, Due Dates, and Key Events

August 26	<i>First day of fall 2019 semester!</i>
September 2	Labor Day holiday
September 6	Add deadline. Elect pass/no pass option deadline (most classes).
September 9	Census date (most classes). Census rosters due by September 16.

## **2030 Goal 11: (Facilities) Build a comprehensive and inspiring campus integrated into the region that serves as a destination for education, commerce, life, and the arts.**

### **2024 Objective 11.2: Develop and maintain Facilities Master Plan**

- The written narrative for the board-approved Facilities Master Plan is continuing to be developed. The narrative includes a section related to sustainability and is expected to be completed in late August or early September.

### **2024 Objective 11.3: Build out funded projects (amphitheater, Center for Student Success room 217, etc.)**

- The library reroofing project will be completed by the beginning of fall semester on August 26.

### **2024 Objective 11.13: Develop and start implementing sustainable campus**

- Norco College will participate in working on a District Energy Master Plan, which will be tied to the Facilities Master Plan.
- Filtered water refilling stations, for students and employees to fill their reusable water bottles, are expected to be installed around campus. Installation will begin with two water-fill stations

this fall, with an additional station added in winter and two more expected to be added in spring. ASNC is buying the equipment.

**2024 Objective 11.14: Design spaces that intentionally build community**

- The Student Engagement Centers in ST 107 and ST 108 are expected to be open by late fall.

**2030 Goal 12: (Operations) Implement professional, intuitive, and technology-enhanced systems.**

**2024 Objective 12.1: Design intuitive and simple onboarding system**

- In partnership with Strategic Development, a new landing page is now available for students: [www.norcocollege.edu/enroll](http://www.norcocollege.edu/enroll). The page provides easy links to applications and onboarding steps. A shout-out to Jennifer Krutsch, media and marketing technician, who designed the page with extensive feedback from student services!
- A revised campus map with locations of services for students will be available at the beginning of the semester. The new map will soon be linked on the [Locate Us](#) page of the website and is already posted at the entrance to campus near Mustang Circle.



**2024 Objective 12.2: Develop intuitive and technology-enhanced CRM (e.g., Salesforce) systems for the entire student life cycle (“from recruitment to alumni”)**

- The district committee for implementing a pilot CRM solution has recommended Salesforce. Salesforce is an automated communication tool that works with any student information system (which for our District has been Colleague).

**2030 Goal 13: (Resources) Develop innovative and diversified resources to build and sustain a comprehensive college and achieve our visionary goals**

**2024 Objective 13.3: Coordinate with RCCD to establish a BAM that allocates funding equitably by resident population**

- The District now has finalized 2018-2019 FTES numbers that can be used to revise the budget allocation model (BAM).

**Strategic Direction 1: Student Transformation**

**2030 Goal 1: (Access) Expand college access by doubling current headcount and FTES.**

**2024 Objective 1.2: Develop intuitive and efficient onboarding processes**

- A new website homepage class search feature is expected to be available by August 28. Log on to the website to check it out!

**2024 Objective 1.3: Expand enrollment with strategic groups (Dual Enrollment, International, Online, California Rehabilitation Center, Veterans, etc.)**

- The College is reaching out to students who were enrolled in summer but haven't enrolled in fall and will follow up with students by School.

**2030 Goal 2: (Success) Implement Guided Pathways framework.**

**2024 Objective 2.1: Improve the 4-year completion rate from 20% to 40%**

- Auto-awarding is being revisited, with focus on certificates.

**2030 Goal 3: (Equity) Close all student equity gaps.**

- In the 2018-19 academic year, Norco College served 677 unduplicated DRC students. This is an increase of 106 students over the previous year. This increase is a reflection of the culture the College has created and fostered for DRC students. Thank you for all you do to help make Norco College such a welcoming environment for students with disabilities!

**2030 Goal 4: (Professional Development) Implement professional development around Guided Pathways and equity framework; foster a culture of ongoing improvement.**

**2024 Objective 4.1: Expand professional development program/infrastructure**

- The District Management Leadership Association retreat on August 19 focused on professional development for Guided Pathways.

**Strategic Direction 2: Regional Transformation**

**2030 Goal 5: (Regional Organization) Help establish a distinct regional identity and organization.**

**2024 Objective 5.1: Develop regional outreach and recruitment systems**

- Norco College was a sponsor for the Norco Area Chamber of Commerce installation dinner on August 22. Part of the College's engagement plan for the upcoming year is intentional sponsorships—to be out and visible—in all four local communities (Eastvale, Jurupa Valley, Norco, and Corona).

**2024 Objective 5.2: Help develop regional identity, collaboration, and organization**

- The College is sending over 45 staff and students to the Riverside County Women's Leadership Conference in September, which will take place in Corona.

**2030 Goal 6: (Workforce and Economic Development) Reduce working poverty and the skills gap.**

**2024 Objective 6.3: Expand and participate in organization of regional logistics development**

- Dr. Debra Mustain, dean of community partnerships and workforce development, will represent Norco College at the Regional Logistics Consortium meeting on August 26 at CSUSB. The meeting, convened by the Inland Economic Growth and Opportunity (IEGO) initiative, will

discuss the establishment of a regional Inland Empire Supply Chain and Logistics Center of Excellence. As the meeting agenda states, “When launched, this center will enhance our region’s financial stability, widen alliances with non-profit organizations, expand research opportunities, and provide meaningful internships and career pathways to our students in preparation for well-paying professions in this sector.”

**2030 Goal 7: (Community Development) Host initiatives that impact regional development.**

**2024 Objective 7.2: Improve regional veterans services and support**

- Norco College will present on the military articulation platform (MAP) at the Community College League of California in Riverside in September.

**2024 Objective 7.3: Work toward reducing recidivism through incarcerated student education**

- The Prison Education Community of Norco College (formerly the Next Phase Program) continues to grow. For fall 2019, the program is offering 28 class sections at the California Rehabilitation Center (CRC), serving 250 students. The average class size is about 25 students, and the average Norco College course load is three sections per student.
- In spring 2019, the first four Prison Education Community students graduated with associate’s degrees from Norco College.

**Strategic Direction 3: College Transformation**

**2030 Goal 8: (Programs) Become the regional college of choice by offering a comprehensive range of programs that prepare students for the future and meet employer workforce needs.**

**2024 Objective 8.2: Develop Career & Technical Education programs and industry credentials related to regional needs**

- A new photonics certificate was presented at the Board of Trustees Committee Meeting on August 6 and approved by the Board of Trustees on August 20.

**2024 Objective 8.6: Build and support student services to foster student engagement, wellness, and success in the classroom and outside the classroom**

- eSports held boot camp training for team members before the semester began. This physical fitness training reflects the concept used by the eSports team at UC Irvine, which treats eSports training like that of other sports.

**2030 Goal 9: (Effectiveness, Planning, and Governance) Develop institutional effectiveness and integrated planning systems and governance structures to support ongoing development and continuous improvement as we become a comprehensive college.**

**2024 Objective 9.2: Develop integrated planning processes that include all planning, accreditation self-study, resource allocation, and alignment with district and statewide plans based on the college mission and plans**

- Accreditation 2020 was a topic of a Flex presentation and a breakout session on August 21. The morning session focused on achievements and improvements-in-progress arising from the ISER as well as information about the Quality Focus Essay. For the afternoon breakout session, participants’ good questions guided the engaged and fruitful discussion.
- The institutional self-evaluation report (ISER) for reaffirmation of accreditation is being revised and edited and will be finalized in the next couple of months. Look for discussions in college committee meetings, and look for second/final readings and approval in council meetings during September into early October. Thanks to all who have written, gathered evidence, and contributed insights at meetings and via email! *Question: How many college community members does it take to complete an ISER? Answer: All of us!*

**2030 Goal 10: (Workplace/Employees) Expand workforce to support a comprehensive college and develop/sustain excellent workplace culture.**

**2024 Objective 10.2: Develop systems and provide resources to preserve and foster a positive workplace culture for all constituent groups including full-time faculty, part-time faculty, classified staff, student workers, and managers**

- Due to contracting timelines, associate faculty office space is expected to be ready in late fall.

**2024 Objective 10.4: Develop culture that recognizes/thanks employees on regular basis and celebrates college's successes**

- A fond farewell to two familiar faces around Norco College—with warm wishes for success in all of your future endeavors!
  - August 23 is Daniel Grajeda's last day as a counseling clerk at Norco College. Daniel received his master's degree in counseling this summer from CBU and will be pursuing his long-held dream of transitioning to a counseling faculty position. Congratulations on your accomplishments, Daniel, and thank you for all you have done for students!
  - In mid-September, Daniel Landin, educational advisor, will be moving on to pursue his master's degree abroad. Congratulations on this opportunity, Daniel! Thank you for all you've done to support the success of JFK Middle College High School students, and all students!
- Welcome to new and transfer full-time faculty! We're glad you're here!
  - Zina Chacon, professor, counseling
  - Parissa Clark, assistant professor, political science
  - Adam Martin, assistant professor, business administration/entrepreneurship
  - Jesus Reyes, assistant professor, biology/anatomy and physiology
  - Estrella Romero, associate professor, communication studies
  - Jesus Vela, assistant professor, electricity
  - Cameron Young, assistant professor, English
- Welcome to Cathleen Chou, new interim health services director! Cathleen, who brings a wealth of knowledge, experience, and compassion to this position, was hired as the College's nurse practitioner in December. A registered nurse, Cathleen holds bachelor's degrees in psychology (University of California, San Diego) and nursing (Concordia University in Irvine) and a master of science degree in nursing as a family nurse practitioner (Cal State Long Beach). Cathleen is trilingual in English, Mandarin, and Taiwanese. Stop by Health Services to say hello!