

NORCO COLLEGE REGULAR UPDATE

May 3, 2019

Mission Statement

Norco College serves our students, our community, and its workforce by providing educational opportunities, celebrating diversity, and promoting collaboration. We encourage an inclusive, innovative approach to learning and the creative application of emerging technologies. We provide foundational skills and pathways to transfer, career and technical education, certificates and degrees.

Hello, Mustangs!

Below is the newest Norco College Regular Update, aligned with the new Educational Master Plan's strategic goals. Feel free to send along your comments about the newsletter to Regular.Update@norcollege.edu. All Regular Updates are archived on the President's webpage: <https://www.norcollege.edu/about/president/Pages/update.aspx>.

In order to spotlight all news, the beginning section of the Update will rotate each month. This issue begins with Goal 3, followed by 4-13, then 1, and so on. The next issue will begin with Goal 2.

Happy reading!

Upcoming Deadlines and Due Dates

May 6 (priority registration), May 13 (general)

Two term registration begins for summer/fall terms.

May 15 (4 p.m.) to May 17 (11 a.m.)

College-wide vote on Educational Master Plan and Facilities Master Plan

Goal 3 (Equity): Close all student equity gaps

- The 2019-2022 Equity Plan draft is proceeding through the approval timeline, beginning with presentations and discussions in March-April, proceeding through first reads at the Diversity, Equity, and Inclusion Committee, ISPC, and Academic Senate in late April into early May, continuing on to approval by Diversity, Equity, and Inclusion Committee, ISPC, and Academic Senate in May. The plan will be presented at the District chancellor's Executive Cabinet in August in preparation for Board of Trustees approval in September. The plan is due September 30.

Goal 4 (Professional Development): Implement PD around GP and equity framework; foster a culture of ongoing improvement

2024 Objective 8: Launch professional development program/infrastructure

- The third and final coaching session of the [Creating a Caring Campus initiative](#) for classified staff took place on May 2. The initiative was facilitated by the [Institute for Evidence-Based Change \(IEBC\)](#), which has partnered with the California Community Colleges Chancellor's Office to heighten implementation of the statewide [Vision for Success](#) and increase classified staff-student engagement.

Regional Transformation

Goal 5 (Regional Organization): Help establish a distinct regional identity and organization

2024 Objective 10: Develop regional outreach and recruitment systems



- Norco College participated in the Eastvale Chamber's Scholarship Event and Food Fest on Saturday, April 20 at Roosevelt High School. The event raised over \$7,000 in scholarship money for students in the Corona-Norco Unified School District. The Norco College booth provided information to students, families, and community members on a variety of programs and services at the College, including CTE programs, Summer Advantage, and upcoming summer classes and registration dates.

Goal 6 (Prosperity): Reduce working poverty and the skills gap

2024 Objective 14: Participate in organization of regional logistics development

- On April 24, Rex Beck, professor of business logistics management, participated in the regional Pathway to Logistics Committee kickoff meeting hosted at CSU, San Bernardino. Motivated by [recommendations from the Brookings Institution](#), the committee will work with regional stakeholders to increase the number of residents obtaining higher paid positions in the logistics industry and to enhance the economic and community development of the region. Committee goals are to grow the number of local students seeking a post-secondary education in logistics and transportation. Both CSUSB and Norco College are working toward a more visible support role within this industry sector.

2024 Objective 15: Stimulate economic and academic development through photonics education and partnerships (pending feasibility study and RCCD approval)

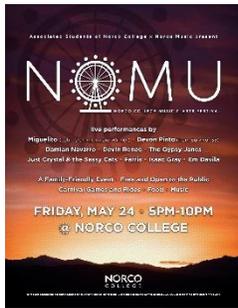
- Dr. Bryan Reece, Norco College president, met with the Navy and the city of Norco on April 23 to go over the economic feasibility study on photonics and the Facilities Master Plan.

Goal 7 (Regional Development): Host initiatives that impact regional development

2024 Objective 17: Improve regional veterans services and support

- Military Times has repeatedly identified Norco College as a top 20 college for supporting veterans nationally. Norco College is now a proud member of the Veterans Chamber of Commerce! Shown in the photo are (L to R) Lorenzo "Gunny" Harmon, Veterans Resource Center director; Dr. Bryan Reece, president of Norco College; and Dr. Kevin Fleming, interim vice president of Strategic Development.
- President Reece is working on a follow-up to his April 2 meeting with California Community College Chancellor Eloy Ortiz Oakley on the military articulation platform (MAP).
- Plans for the new Veterans Resource Center continue moving forward. Groundbreaking is anticipated in early fall 2019 with completion expected in spring 2020.





2024 Objective 19: Stimulate regional arts development

- You won't want to miss it! NOMU, the Norco College Music and Arts Festival is coming May 24, 5 to 10 p.m.

College Transformation

Goal 8 (Programs): Become the regional college of choice by offering a comprehensive range of programs that prepare students for the future and meet employer workforce needs

2024 Objective 20: Develop comprehensive breadth of academic programs

- April 22-26 was STEAM (science, technology, engineering, arts, and mathematics) Week at Norco College, presented by Southern California Edison, Norco College Engineering Pathways, the STEM Club, and ASNC. Among other events was the First Annual STEM Engineering Challenge. Two teams of Norco College students participated by building beautiful solar-powered working benches, beginning with the design and proceeding through construction. Projects were funded by Southern California Edison and ASNC. Congratulations to the first-place winner, Team MOMA and team members Harsha Antony, Rosa Martinez, Estefani Ontiveros, and Dunia Mahmoud! Recognition, too, is due the second-place team, Sol Circuit, and team members David Gibson, Cesar Velador, Luis Garabito, and Luis Paz-Tinoco. Other events during the week included a Resource Fair, STEM Transfer Panel, Prosthetic Hand Presentation, and VEX Robotics Competition.

2024 Objective 25: Add capacity to student services

- A live “chat” function for students is set to become available on the website early in May. This function will allow students to get answers to general questions about the College, connect them to resources if needed, and will help them with registration information such as dates and timelines.
- The Student Services spring retreat takes place on May 3. The retreat focus will be re-establishing the “why?” of Guided Pathways at Norco College.

Goal 9 (Effectiveness, Planning, and Governance): Develop institutional effectiveness and integrated planning systems and governance structures to support ongoing development and continuous improvement as we become a comprehensive college

2024 Objective 27: Make program, student, and effectiveness (including assessment) data available, usable, and clear so that it will make critical data visible in real time

- COMMUNICATING QUALITY
SLO assessment is on a roll at Norco! We have made significant progress in completing SLO assessments for our courses. In the first half of this semester, more than 170 SLOs were successfully addressed. The large majority of these SLO assessments were reported via the new online SLO reporting form (bit.ly/sloreport). This form has been well received as being a much easier and time-efficient alternative to Nueventive/TracDat. Furthermore, more than 50 faculty members were engaged in planning and/or completing course SLO assessments during the first half of this semester. The mood regarding SLO assessment has been very positive—with many remarking on the ease of reporting, which has allowed faculty more time to reflect on their assessment results in order to improve student learning. The Norco Assessment Committee will continue to make such improvements that will streamline the reporting of assessment results and looks forward to facilitating deeper discussions of assessment and learning on campus.

2024 Objective 28: Develop integrated planning processes that include all college plans, accreditation self-study, and alignment with district and statewide plans so that decision-making and resource allocation are made on the basis of the college mission and plans

- **Mark your calendar!** An update on the 2030 Educational Master Plan (EMP), along with the new Facilities Master Plan, will be presented at three upcoming meetings: the May 7 Committee of the Whole meeting (during college hour, CSS 217), a May 15 Information Session (4-5 p.m., CSS 217), and the May 16 Committee of the Whole meeting (during college hour, IT 101). A campus-wide vote on moving the EMP and the Facilities Master Plan forward will take place from 4 p.m. Thursday, May 15, through 11 a.m. Friday, May 17. Ballots will be provided at any of these meetings and online. For a list of these meetings, see President Reece's April 23 nor-all email titled "College-Wide Meetings."
- The third draft of the 2030 Educational Master Plan was emailed to nor-all on April 25 by President Reece with the subject line "2030 Educational Master Plan Draft 3 (042519)."
- **Hey, Look!** On April 29, a link to the first draft of the College's Accreditation 2020 institutional self-evaluation report (ISER) was sent in a nor-all email from Dr. Samuel Lee, vice president of Academic Affairs and accreditation liaison officer (ALO). Please take time to click the [ISER first draft](#) link and review any parts of the report that relate to your area at the College. *Your input is needed and valued!* A list of dates for upcoming discussions of the first draft are included in Dr. Lee's email.
- The chair of the team for the March 2-5, 2020, accreditation external evaluation visit has been announced: Dr. Julianna Barnes, president of Cuyamaca College. The names of other team members will be sent to the College once the team selection has been completed.

Goal 10 (Workforce): Expand workforce to support a comprehensive college and develop/sustain excellent workplace culture

- The College's 2019 Annual Awards Service Ceremony is scheduled for Thursday, May 9, 12:30-2 p.m. in the Art Gallery. Lunch will be served. Please RSVP to Denise Terrazas at Denise.Terrazas@norcocollege.edu. For more information, see the April 25 and 29 nor-all emails from President Reece titled "You Are Invited - 2019 Service Awards Ceremony | May 9."

CLASSIFIED NEWS

- Ruth Jones-Santos, student success coach for the Phoenix Scholars Program, was selected by her classified colleagues as the first ever Classified Professional of the Year. The announcement recognizes her powerful student-centeredness, her ready smile, and her team spirit. To echo the many nor-all emails in response to the announcement, *Congratulations, Ruth!*

FACULTY NEWS

Thanks to Dakota Mattson, associate faculty in English, for compiling Faculty News!

- Farshid Mirzaei, assistant professor of drafting, would like to announce his recent attendance at the two-day NACCE's (National Association for Community College Entrepreneurship's) Makerspace Ecosystem Summit in Irvine. At the summit, he learned many valuable stories about the California community college "makers" and discovered valuable insights, which he is happy to share with others in order to spread the knowledge to our students. Farshid offers these links and will share more information if you contact him at farshid.mirzaei@norcocollege.edu: [The Makerspace Ecosystem Summit](#), [Makers 4 Humanity](#), and [Entrepreneur Network Los Angeles](#).
- Jacqueline Bell, associate faculty in art, would like to announce a solo exhibition of her digital photography series Violet Hour at the Bunny Gunner Gallery in Claremont from May 3-25. Violet Hour is an experiment in perception—of the camera lens, the human eye, and the intersections/differences between the two to examine abstraction. There will be an opening reception Saturday, May 4, from 6-9 p.m. during the Claremont ArtWalk, so you can go out and support Jacqueline and congratulate her on this exhibition!

2024 Objective 30: Reach 78% of our 2030 comprehensive college goal for FTEE; go from approximately 348 to approximately 470 full-time equivalent employees

- This spring, the College is in process of hiring four full-time tenure-track faculty and has received/approved two transfers of full-time faculty. In addition, recruitment for two vice president positions has started.

Goal 11 (Facilities): Build a comprehensive and inspiring campus integrated into the region that serves as a destination for education, commerce, life, and the arts

- *Good news!* Associate faculty office space for meeting with students will be available by fall. The former Assessment Center space in the Learning Resource Center (LRC) is being repurposed for multiple faculty to use for faculty-student engagement.
- Strategic Development and Student Life are looking at a student-led aesthetic redesign for the stairs in the Center for Student Success.

2024 Objective 34: Develop and maintain Facilities Master Plan

- *Mark your calendar!* An update on the Facilities Master Plan (FMP), along with the Educational Master Plan, will be presented at the May 7 Committee of the Whole meeting (during college hour, CSS 217), at a May 15 Information Session (4-5 p.m., CSS 217), and at the May 16 Committee of the Whole meeting (during college hour, IT 101). A campus-wide vote on moving the Facilities Master Plan and the Educational Master Plan forward will take place from 4 p.m. Thursday, May 15, through 11 a.m. Friday, May 17. Ballots will be provided at any of these meetings and online.
- The FMP's updated final concepts were presented at a general and community Open House on April 30. The event was well attended. Members of the college community along with members of the larger community provided feedback and ideas related to the FMP concepts.
- President Reece met with the Navy and the city of Norco on April 23 to go over the Facilities Master Plan and the economic feasibility study on photonics.

Goal 12 (Operations): Implement professional, intuitive, and technology-enhanced systems

2024 Objective 42: Develop intuitive, compressed, and technology-enhanced systems for the entire student life cycle ("from recruitment to alumni")

- During the week of April 29-May 3, the District viewed the second of three vendor demonstrations for a new enterprise resource planning (ERP), or student information, system (SIS) to replace Colleague (Datatel) in order to serve students better into the future. All colleges are attending vendors' presentations and considering how vendors' technology will help the college and the students.
- A meeting is scheduled for May 7 with the District, Salesforce adopters at Norco College, and a Salesforce consultant to help develop integration between Salesforce and the ERP.

Goal 13 (Resources): Develop innovative and diversified resources to build and sustain a comprehensive college and achieve its visionary goals

2024 Objective 47: Expand non-general fund sources

- Among the over 250 attendees at the 2019 Dinner with the President on April 18 were civic, political, and business leaders from the cities of Norco, Corona, Eastvale, and Jurupa, and La Sierra; representatives from multiple elected offices, from the County Office of Education and the Corona-Norco Unified School District; and Norco CRC Warden Cynthia Tampkins. Foster Youth student Ashley Calderon and JFK Middle College student Emily Cardenas spoke at the event. Over \$20,000 in funds were raised to support student success initiatives. The goals for the Dinner with the President were 1) get all the community VIPs to come; 2) create an atmosphere where we all feel like family; 3) showcase our students; 4) be authentically Norco College; 5) raise funds for student success initiatives, and 6) share our big vision for the College. All six goals were met, and exceeded, due to the dedication and talent of dozens of Norco

College employees who made it happen, chief among them Denise Terrazas, executive administrative assistant, who led the amazing team of what she aptly called “magic makers”!

Student Transformation

Goal 1 (Access): Expand college access by doubling current headcount and FTES

2024 Objective 3: Expand enrollment with strategic groups

- The College is making progress on the project of providing batch enrollment for all high school graduating seniors in the Corona-Norco Unified School District (CNUSD). Comprehensive data has been received from CNUSD, but still needed for batch enrollment is some information that the school district does not collect, which the College needs to determine how to capture.

Goal 2 (Guided Pathways): Improve four-year completion rates by flipping the “20/80 to 80/20”

2024 Objective 5: Improve completion metrics

- Faculty, please take a minute to remind students that two-term registration for summer/fall begins May 6 for priority registration and May 13 for general registration. From a student’s perspective, taking a summer intersession course is a way to move toward an academic goal and decrease the time to completion.