

Technology Survey (Faculty) 2022

75
Responses

09:49
Average time to complete

Active
Status

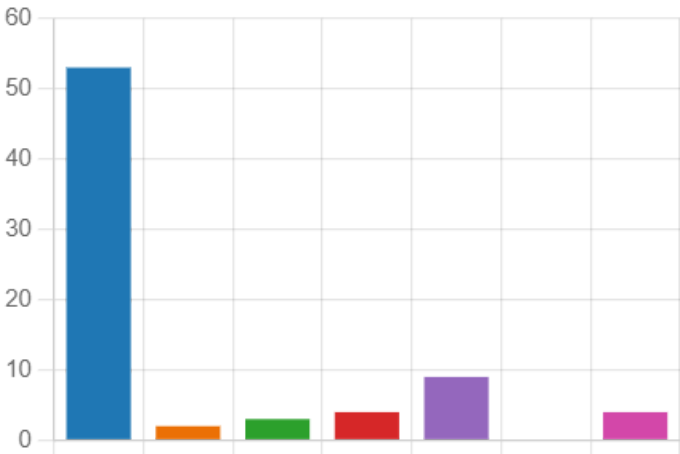
1. Are you full-time or part-time?

- Full time 46
- Part-time 29



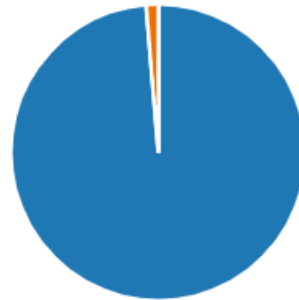
2. What type of technology do you primarily use for your work?

- Personal computer or laptop 53
- Personal tablet 2
- Personal smartphone 3
- Shared computer or laptop 4
- Borrowed laptop from Norco Co... 9
- Do not have access to a comput... 0
- Other 4



3. Do you use Canvas for your class?

| | |
|-------|----|
| ● Yes | 74 |
| ● No | 1 |



4. If you answered Yes to Question 3, how satisfied are you with Canvas?

| | |
|-------------------------|----|
| ● Very satisfied | 50 |
| ● Somewhat satisfied | 22 |
| ● Somewhat dissatisfied | 1 |
| ● Very dissatisfied | 0 |

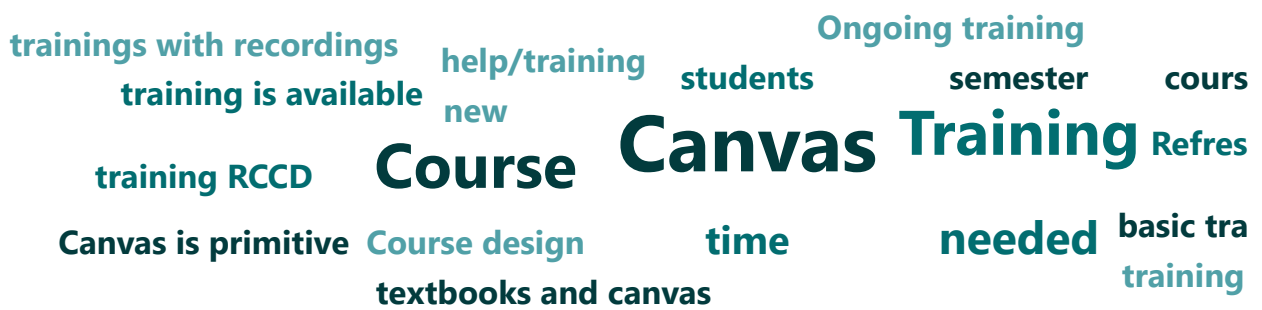


5. What help/training do you need with Canvas?

40
Responses

Latest Responses
"Canvas Studio"

10 respondents (25%) answered **Canvas** for this question.



6. Given the right technology, and if pedagogically sound, would your coursework be offered better online or in-person?

| | |
|-------------|----|
| ● Online | 28 |
| ● In-person | 43 |



7. Are you using the Office 365 apps through myapplications.microsoft.com (formerly GO.RCCD.EDU)?

| | |
|-------|----|
| ● Yes | 66 |
| ● No | 9 |



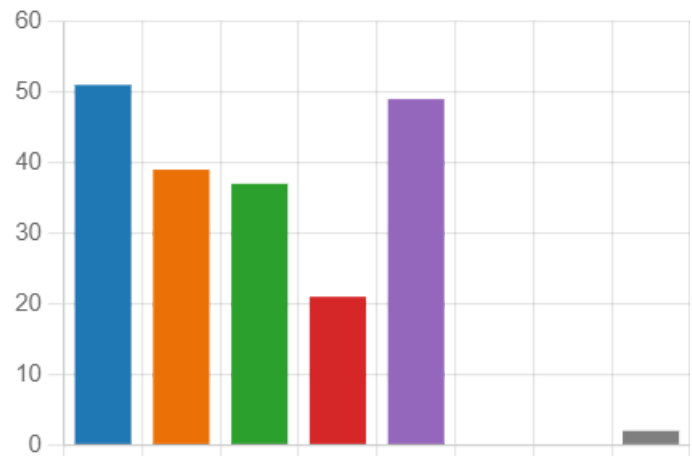
8. If you answered No to Question 7, what was the reason?

| | |
|---------------------------------------|---|
| ● I didn't know about Office 365 | 2 |
| ● I don't have a need to use Offic... | 3 |
| ● I don't know how to access or u... | 1 |
| ● I'm using something else (such ... | 3 |



9. How do you store your course documents?

| | |
|--|----|
| ● Canvas | 51 |
| ● Cloud drive (i.e., Microsoft One...) | 39 |
| ● External drive (i.e., flash drive, U...) | 37 |
| ● College computer | 21 |
| ● Personal computer | 49 |
| ● Norco College website | 0 |
| ● CD/DVD | 0 |
| ● Other | 2 |



10. Are you using VDI (Virtual Desktop Infrastructure) to access certain programs or file-shares?

| | |
|-------|----|
| ● Yes | 18 |
| ● No | 57 |

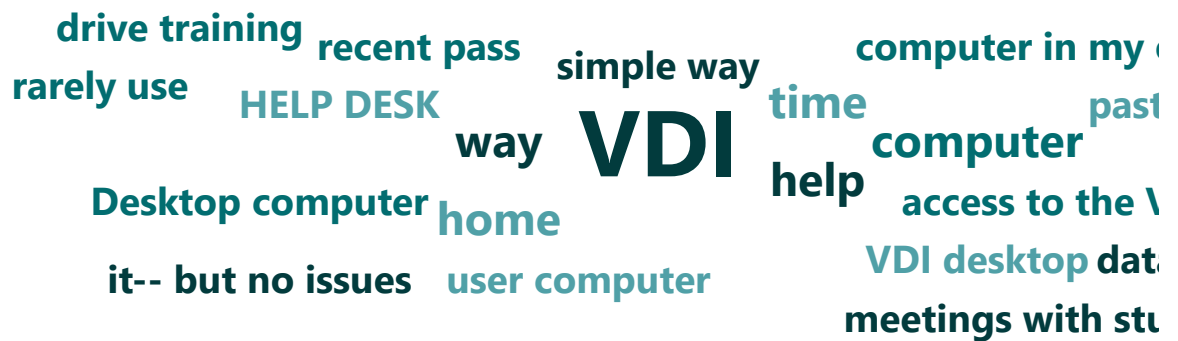


11. If you answered Yes to Question 10, do you have any questions or can you specify any issues regarding VDI?

13
Responses

Latest Responses
"It is difficult to work within the one screen. "

4 respondents (31%) answered **VDI** for this question.



12. How satisfied are you with the performance of your district-provided computer?

| | |
|---------------------|----|
| ● Very satisfied | 19 |
| ● Satisfied | 26 |
| ● Dissatisfied | 22 |
| ● Very dissatisfied | 8 |

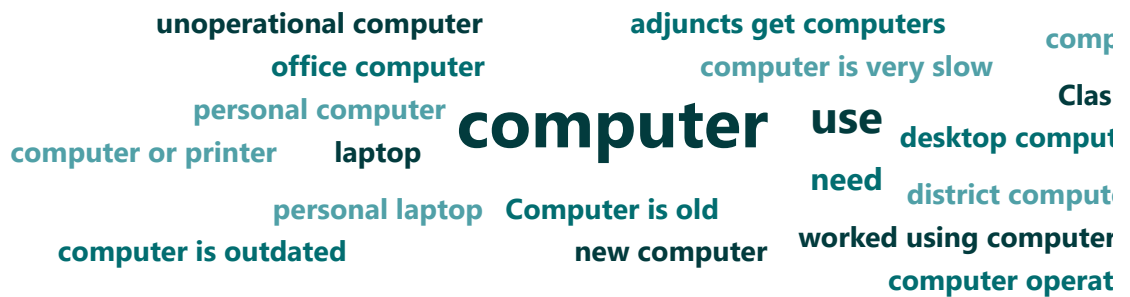


13. If you answered Dissatisfied or Very dissatisfied to Question 12, why are you dissatisfied? Are you experiencing problems with it or is it outdated for your needs?

33
Responses

Latest Responses
"Already have a help desk ticket"
"I do not have one. "

19 respondents (58%) answered **computer** for this question.



14. Are you equipped with adequate technology to fit your teaching needs?

| | |
|-------|----|
| ● Yes | 54 |
| ● No | 21 |

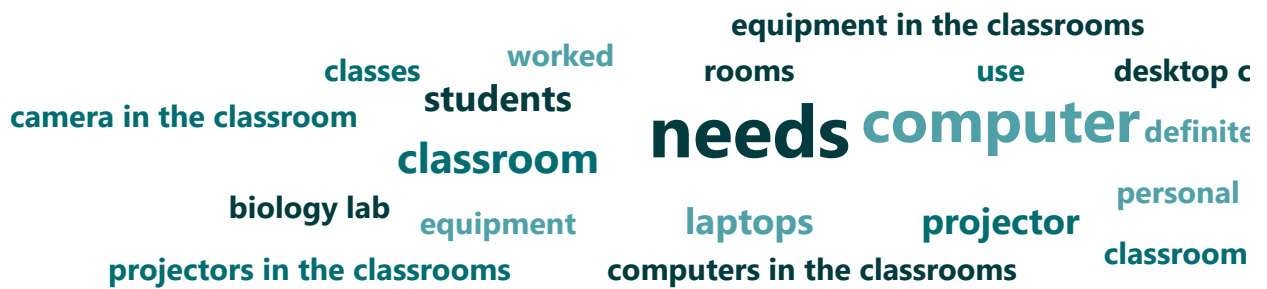


15. If you answered No to Question 14, please specify.

25
Responses

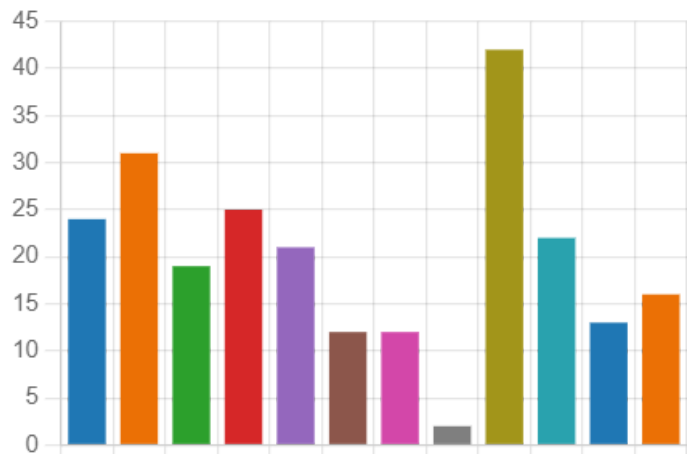
Latest Responses

13 respondents (52%) answered **needs** for this question.



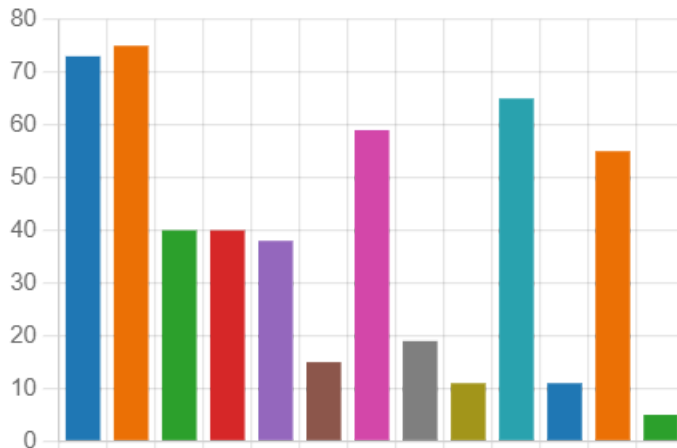
16. What technology would help support teaching in the classroom?

| | |
|--|----|
| ● E-Books or E-Textbooks | 24 |
| ● Laptops | 31 |
| ● Tablets | 19 |
| ● Online tutoring | 25 |
| ● Canvas resources | 21 |
| ● Text messaging apps | 12 |
| ● E-Mail | 12 |
| ● LinkedIn Learning | 2 |
| ● Newer computers | 42 |
| ● Dual monitors | 22 |
| ● OWL Cameras | 13 |
| ● Other | 16 |



17. What technology do you use or have you used?

| | |
|---------------------------------------|----|
| ● Canvas | 73 |
| ● Zoom | 75 |
| ● Microsoft Teams | 40 |
| ● Microsoft SharePoint (documen... | 40 |
| ● Online Library database (e-book... | 38 |
| ● LinkedIn Learning (formerly Lyn... | 15 |
| ● Data software (Microsoft Office ... | 59 |
| ● Class-related Software (Photosh... | 19 |
| ● Net Tutor | 11 |
| ● Internet | 65 |
| ● Teacher website | 11 |
| ● Norco College website | 55 |
| ● Other | 5 |



18. Does Norco College provide sufficient technical support?

| | |
|-------|----|
| ● Yes | 59 |
| ● No | 16 |



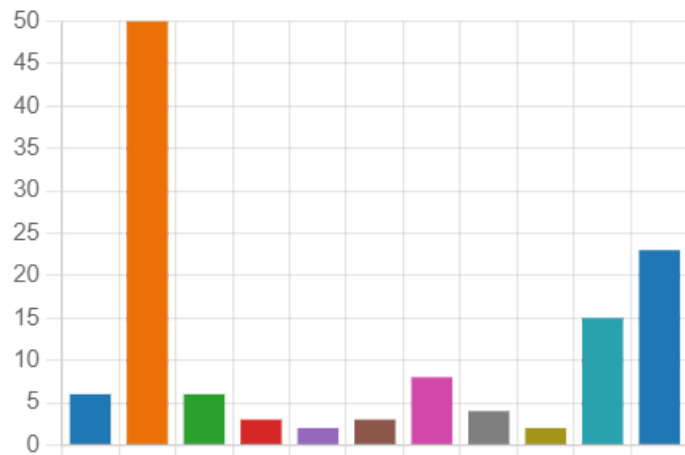
19. What would enhance technical support services?

| | |
|---------------------------------------|----|
| ● Need an onsite help desk for tro... | 20 |
| ● Need more human resources or... | 27 |
| ● Need better catalog of equipme... | 10 |
| ● Other | 18 |



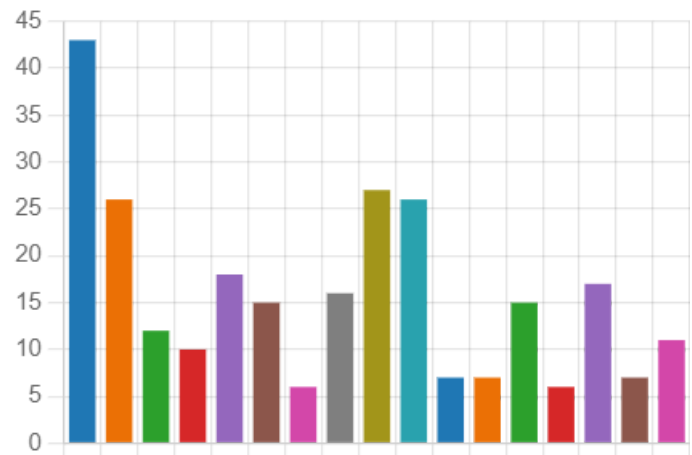
20. What type of technology training have you received within this academic year?

| | |
|---------------------------------------|----|
| ● Adobe Creative Cloud (includes ... | 6 |
| ● Canvas | 50 |
| ● Concur | 6 |
| ● EduNav | 3 |
| ● etrieve | 2 |
| ● LinkedIn Learning tutorials | 3 |
| ● Office 365 (includes Excel, Word... | 8 |
| ● SharePoint Server (for web page... | 4 |
| ● VDI | 2 |
| ● Zoom | 15 |
| ● Other | 23 |



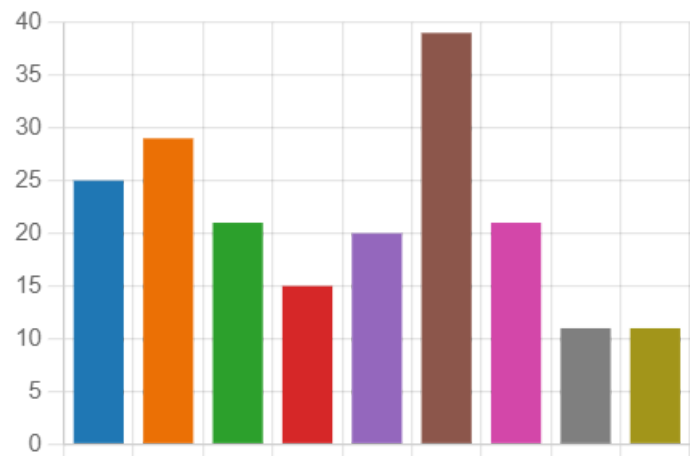
21. Which technology workshops would you be interested in attending?

| | |
|-------------------------------------|----|
| Adobe Creative Cloud (includes ... | 43 |
| Canvas | 26 |
| Concur | 12 |
| Colleague (Datatel) | 10 |
| EduNav | 18 |
| etrieve (e-forms program) | 15 |
| Galaxy | 6 |
| LinkedIn Learning | 16 |
| Office 365 (includes Excel, Word... | 27 |
| OWL Camera | 26 |
| PathMaker | 7 |
| ServiceDesk | 7 |
| SharePoint Server (for web page... | 15 |
| WebAdvisor | 6 |
| Zoom | 17 |
| 25Live | 7 |
| Other | 11 |



22. Which Office 365 app would you be interested in attending training?

| | |
|------------------------------------|----|
| ● Excel | 25 |
| ● Forms | 29 |
| ● OneNote | 21 |
| ● Outlook | 15 |
| ● PowerPoint | 20 |
| ● SharePoint (document sharing/... | 39 |
| ● Teams | 21 |
| ● Word | 11 |
| ● Other | 11 |



23. How satisfied are you with the Norco College website?

| | |
|---------------------|----|
| ● Very satisfied | 9 |
| ● Satisfied | 51 |
| ● Dissatisfied | 10 |
| ● Very dissatisfied | 5 |



24. If you answered Dissatisfied or Very dissatisfied to Question 22, why were you dissatisfied?

18
Responses

Latest Responses

"Not easy to navigate. Have to use the A-Z to navigate to most..."

6 respondents (33%) answered **page** for this question.

landing page instructor page website is unq
Norco College information College websites old
Google searches need page website depar
home page site students link Faculty
Departmental pages pages are a joke

25. What changes would you make to enhance the Norco College website?

35
Responses

Latest Responses

"Workable search engine. I have more success using google "

9 respondents (26%) answered **faculty** for this question.

link to Canvas way there is for students
student services page links faculty pages info on one page s
prospective student student faculty links group
web page students and faculty search Faculty res
feature on a former student additio

26. Any additional comments/questions about technology resources at Norco College?

25

Responses

Latest Responses

8 respondents (32%) answered **students** for this question.

