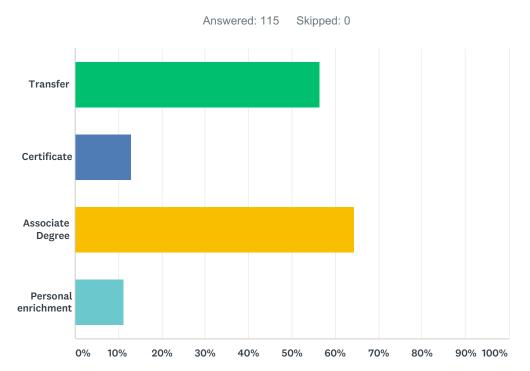


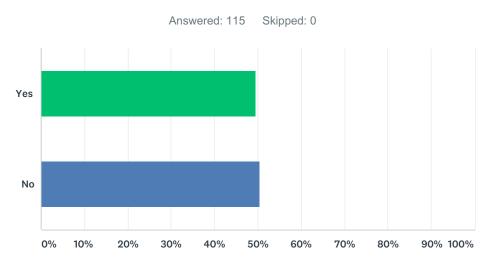
ANSWER CHOICES	RESPONSES	
Under 20	22.61%	26
20 - 29	50.43%	58
30 - 39	15.65%	18
40 - 49	5.22%	6
50 - 59	4.35%	5
60 +	1.74%	2
Total Respondents: 115		

Q2 What is your program of study? (Check all that apply.)

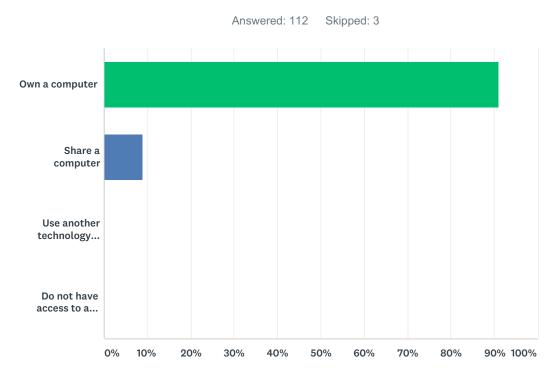


ANSWER CHOICES	RESPONSES	
Transfer	56.52%	65
Certificate	13.04%	15
Associate Degree	64.35%	74
Personal enrichment	11.30%	13
Total Respondents: 115		

Q3 Are you a full-time (enrolled in 12 or more units) student?



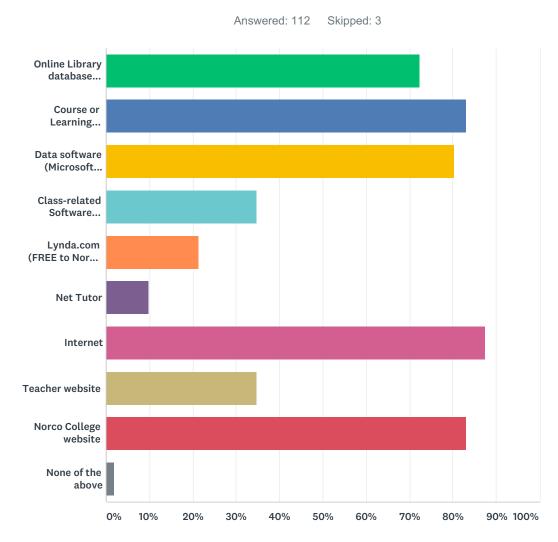
ANSWER CHOICES	RESPONSES	
Yes	49.57%	57
No	50.43%	58
TOTAL		115



Q4 What is your access to a computer at home?

ANSWER CHOICES	RESPONSES	
Own a computer	91.07%	102
Share a computer	8.93%	10
Use another technology device such as a tablet	0.00%	0
Do not have access to a computer	0.00%	0
TOTAL		112

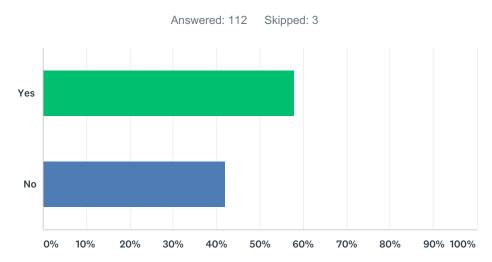
Q5 What technology do you use or have used? (Check all that apply.)



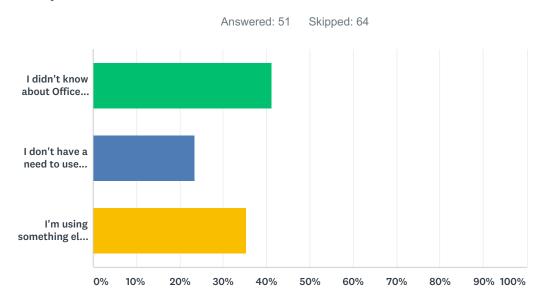
ANSWER CHOICES	RESPONSES	
Online Library database (e-books, articles, etc.)	72.32%	81
Course or Learning Management System (Blackboard, Canvas, etc.)	83.04%	93
Data software (Microsoft Office 365, Google Docs, etc.)	80.36%	90
Class-related Software (Photoshop, AutoCad, ProTools, etc.)	34.82%	39
Lynda.com (FREE to Norco College students and employees)	21.43%	24
Net Tutor	9.82%	11
Internet	87.50%	98
Teacher website	34.82%	39
Norco College website	83.04%	93
None of the above	1.79%	2

Total Respondents: 112

Q6 Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)



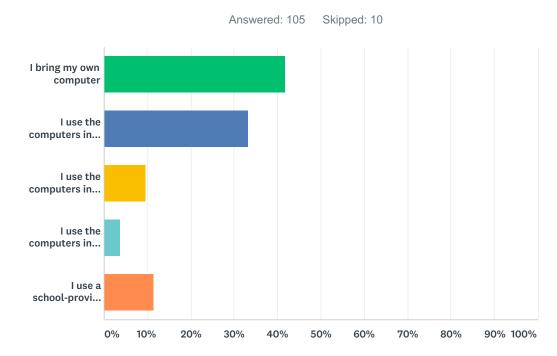
ANSWER CHOICES	RESPONSES	
Yes	58.04%	65
No	41.96%	47
TOTAL		112



Q7 If you answered No to Question 6, what was the reason?

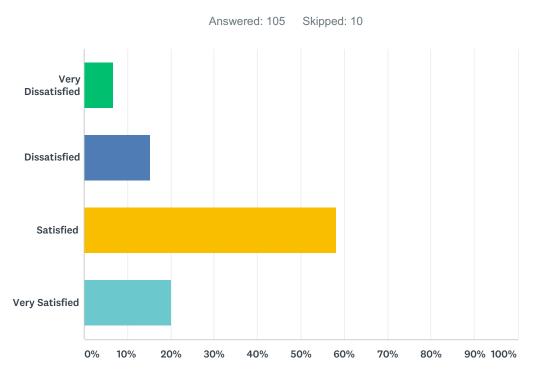
ANSWER CHOICES	RESPONSES	
I didn't know about Office 365	41.18%	21
I don't have a need to use Office 365	23.53%	12
I'm using something else (such as Google apps, OpenOffice, etc.)	35.29%	18
TOTAL		51

Q8 Which statement best describes your access to a College computer?



ANSWER CHOICES	RESPONSES	
I bring my own computer	41.90%	44
I use the computers in the library	33.33%	35
I use the computers in the lab	9.52%	10
I use the computers in the STEM Center	3.81%	4
I use a school-provided computer in the classroom	11.43%	12
TOTAL		105

Q9 How satisfied are you with the performance of the College's computers?

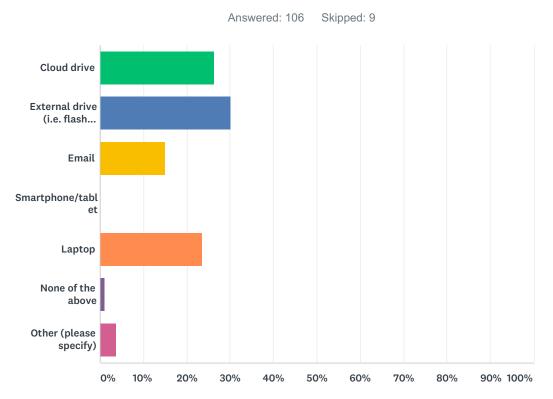


ANSWER CHOICES	RESPONSES	
Very Dissatisfied	6.67%	7
Dissatisfied	15.24%	16
Satisfied	58.10%	61
Very Satisfied	20.00%	21
TOTAL		105

#	COMMENTS	DATE
1	They're slow and they can hardly load most new sites.	7/18/2018 6:13 PM
2	old	5/24/2018 7:35 PM
3	Many computers have issues at the same time, so we are left with little to choose from since the library is always full.	5/24/2018 9:05 AM
4	very old an some time we have prople to upload the homeworke to simnet	5/23/2018 7:32 PM
5	Old programs which makes it a bit slower	5/17/2018 8:20 AM
6	they are nice computers with fast internet	5/15/2018 7:25 PM
7	Could be more updated.	4/28/2018 6:09 AM
8	The computers work great. There are two things that I personally do not like about the library. One is how loud the library is and second the amount of time that we are allowed to work on the computers. Working on homework can take more than 3 hours a day.	4/25/2018 4:48 PM
9	I use the computer located in the Veterans Resource Center	4/25/2018 4:05 PM
10	very old systyme and it not enough time they give us to fnish all online assigment	4/25/2018 3:46 PM

Technology Survey (Student) 2018

11	Very slow	4/23/2018 3:18 PM
12	If the computers were a bit newer and the internet was slightly faster I would use the school computers much more often when on campus.	4/19/2018 3:22 PM
13	The computers in the lab work okay, but the computers in the classrooms are awful and slow and when browsing the web, it will freeze for a good 15 seconds or so depending on how intense the webpage being loaded is.	4/5/2018 12:01 AM
14	Outdated, but gets the job done.	4/3/2018 9:35 PM
15	no updated programs Example Solidworks 2015 we are in 2018	4/3/2018 8:36 PM
16	The library computers are outdated and therefore difficult to use.	4/2/2018 11:30 PM
17	They aren't awful, but they aren't amazing. They're about what you'd expect from a library.	4/2/2018 7:19 PM
18	other than CS class computers, many are somewhat outdated and run slowly	4/2/2018 2:01 PM
19	Slow and dirty	4/2/2018 12:13 PM
20	You wasted money on Quadros	4/2/2018 11:01 AM
21	For programming they are a tad slow and have outdated programs	4/2/2018 10:43 AM

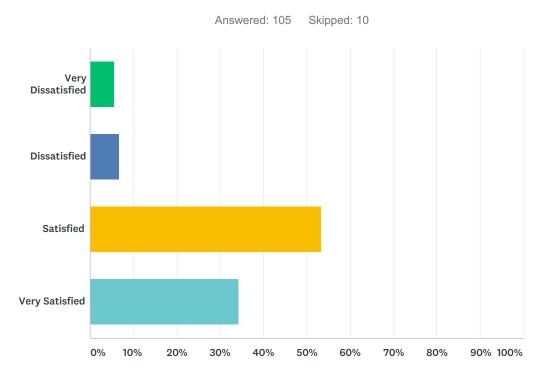


Q10 How do you store your assignments?

ANSWER CHOICES	RESPONSES	
Cloud drive	26.42%	28
External drive (i.e. flash drive)	30.19%	32
Email	15.09%	16
Smartphone/tablet	0.00%	0
Laptop	23.58%	25
None of the above	0.94%	1
Other (please specify)	3.77%	4
TOTAL		106

#	OTHER (PLEASE SPECIFY)	DATE
1	Flashdrive, Email and Personal Computer. All as backups.	4/25/2018 4:05 PM
2	Google Docs bitch!! Free!	4/2/2018 4:12 PM
3	External and git	4/2/2018 11:01 AM
4	Laptop and email	4/2/2018 10:46 AM

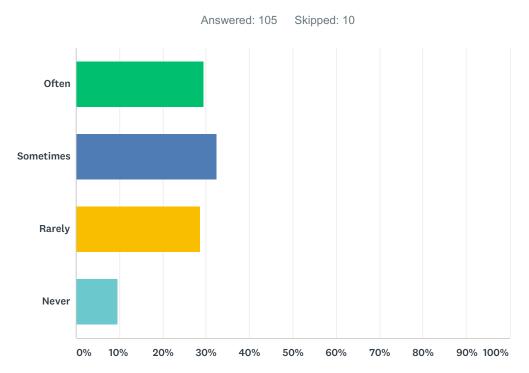
Q11 How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)



ANSWER CHOICES	RESPONSES	
Very Dissatisfied	5.71%	6
Dissatisfied	6.67%	7
Satisfied	53.33%	56
Very Satisfied	34.29%	36
TOTAL		105

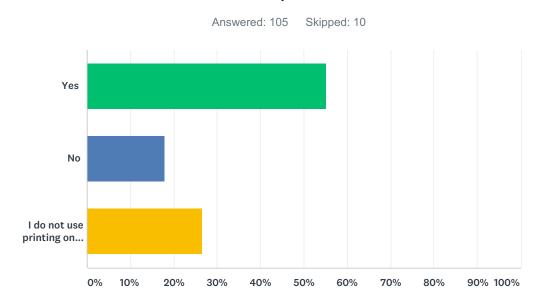
#	COMMENT	DATE
1	Many computers have issues at the same time, so we are left with little to choose from since the library is always full.	5/24/2018 9:05 AM
2	NA	5/22/2018 7:24 PM
3	so many rules and stipulations for using what the school provides	5/17/2018 8:20 AM
4	Plenty of computers on campus.	4/5/2018 12:01 AM
5	lots of computers but not all computers have the programs we need for our homework in Drafting classes.	4/3/2018 8:36 PM
6	Sometimes there aren't enough computers	4/2/2018 12:27 PM

Q12 How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)



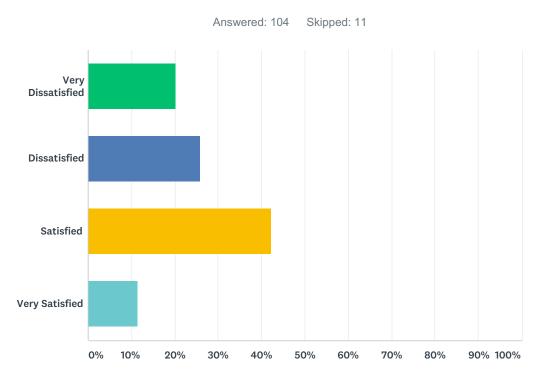
ANSWER CHOICES	RESPONSES	
Often	29.52%	31
Sometimes	32.38%	34
Rarely	28.57%	30
Never	9.52%	10
TOTAL		105

Q13 In your opinion, are there sufficient printing options available on campus?



ANSWER CHOICES	RESPONSES	
Yes	55.24%	58
No	18.10%	19
I do not use printing on campus	26.67%	28
TOTAL		105

Q14 How satisfied are you with the speed/access to the College Wi-Fi network?



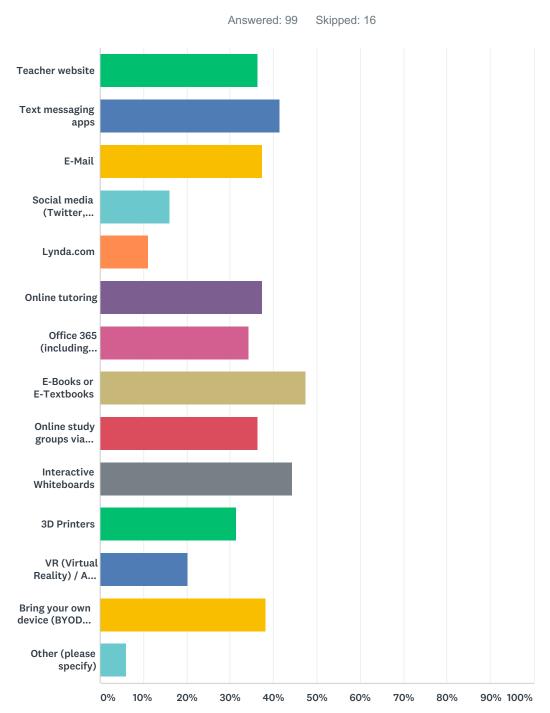
ANSWER CHOICES	RESPONSES	
Very Dissatisfied	20.19%	21
Dissatisfied	25.96%	27
Satisfied	42.31%	44
Very Satisfied	11.54%	12
TOTAL		104

#	COMMENT	DATE
1	Slow. Kick outs	5/24/2018 7:35 PM
2	very slow	5/23/2018 7:32 PM
3	I can't ever log onto wifi	5/23/2018 5:05 PM
4	NA	5/22/2018 7:24 PM
5	redundant, because it is very slow	5/17/2018 8:20 AM
6	Most times I can't even connect.	4/28/2018 6:09 AM
7	could be stronger especially on smart phones	4/26/2018 10:40 AM
8	does not work	4/25/2018 6:00 PM
9	Never used it.	4/25/2018 4:05 PM
10	The school Wi-Fi is pretty good, but the ranges need to be a little farther because if I'm walking from classroom to classroom, it will disconnect and reconnect because it is between Wi-Fi points and that's kind of annoying.	4/5/2018 12:01 AM
11	SLOW.	4/3/2018 9:35 PM

Technology Survey (Student) 2018

12	I am never able to get the information for the log in for the school's wifi, or when I did, it didn't work for some unknown reason.	4/2/2018 7:19 PM
13	Wi-Fi network can be improved.	4/2/2018 4:03 PM
14	Doesn't work half the time.	4/2/2018 3:18 PM
15	There's always room for improvement.	4/2/2018 2:19 PM
16	It works fine, runs faster than the internet I have at home	4/2/2018 2:01 PM
17	It won't let me sign in through my phone for some odd reason.	4/2/2018 12:11 PM
18	Make it simpler to log in	4/2/2018 11:01 AM
19	Often inaccessible with all the other student usage	4/2/2018 10:49 AM
20	It can be a little slow at times but the speed is sufficient for the most part.	4/2/2018 10:46 AM
21	For some reason i was never allowed to connect to the new wifi	4/2/2018 10:43 AM

Q15 Which technology would you like to see implemented in the classroom? (Check all that apply.)



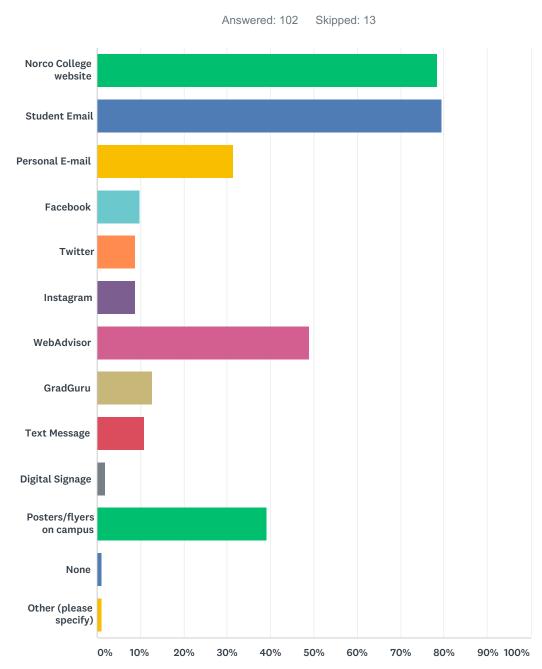
ANSWER CHOICES	RESPONSES	
Teacher website	36.36%	36
Text messaging apps	41.41%	41
E-Mail	37.37%	37
Social media (Twitter, Facebook, Instagram, etc.)	16.16%	16

Technology Survey (Student) 2018

Lynda.com	11.11%	11
Online tutoring	37.37%	37
Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)	34.34%	34
E-Books or E-Textbooks	47.47%	47
Online study groups via social studying sites	36.36%	36
Interactive Whiteboards	44.44%	44
3D Printers	31.31%	31
VR (Virtual Reality) / AR (Augmented Reality)	20.20%	20
Bring your own device (BYOD) for sharing ideas	38.38%	38
Other (please specify)	6.06%	6
Total Respondents: 99		

#	OTHER (PLEASE SPECIFY)	DATE
1	More online classes	5/17/2018 10:42 AM
2	None	4/19/2018 8:35 PM
3	Canvas used by all teachers	4/19/2018 4:47 PM
4	updated ex. solidworks, MAYA, Autocad,	4/3/2018 8:36 PM
5	A complete rebuild of the school website and webadvisor systems.	4/2/2018 11:01 AM
6	Online site to check grades, i think every professor should be required to post grades	4/2/2018 10:47 AM

Q16 Which technology do you use to obtain information/news from Norco College? (Check all that apply.)



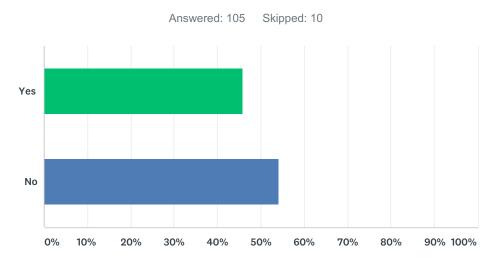
ANSWER CHOICES	RESPONSES	
Norco College website	78.43%	80
Student Email	79.41%	81
Personal E-mail	31.37%	32
Facebook	9.80%	10
Twitter	8.82%	9

Technology Survey (Student) 2018

Instagram	8.82%	9
WebAdvisor	49.02%	50
GradGuru	12.75%	13
Text Message	10.78%	11
Digital Signage	1.96%	2
Posters/flyers on campus	39.22%	40
None	0.98%	1
Other (please specify)	0.98%	1
Total Respondents: 102		

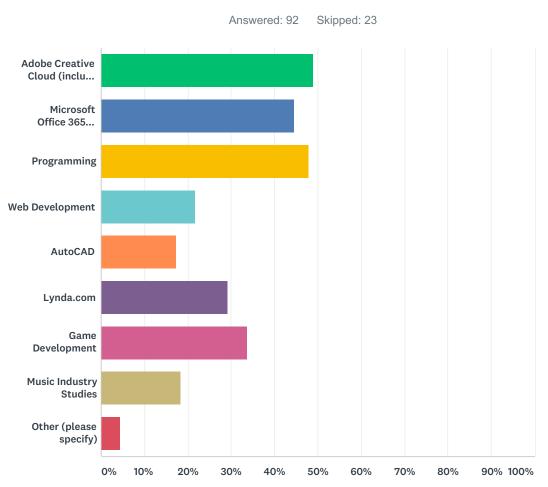
#	OTHER (PLEASE SPECIFY)	DATE
1	People at school tell me	4/19/2018 8:35 PM

Q17 Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)



ANSWER CHOICES	RESPONSES	
Yes	45.71%	48
No	54.29%	57
TOTAL		105

Q18 Which on-campus technology workshops would you be interested in attending? (Check all that apply.)



ANSWER CHOICES	RESPONSE	ES
Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)	48.91%	45
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, e	etc.) 44.57%	41
Programming	47.83%	44
Web Development	21.74%	20
AutoCAD	17.39%	16
Lynda.com	29.35%	27
Game Development	33.70%	31
Music Industry Studies	18.48%	17
Other (please specify)	4.35%	4
Total Respondents: 92		
# OTHER (PLEASE SPECIFY)	DATE	

#	OTHER (PLEASE SPECIFY)	DATE
1	None	4/25/2018 1:13 PM

2	Criminal justice	4/4/2018 4:19 PM
3	None.	4/3/2018 9:36 PM
4	Marketing through social media	4/2/2018 11:28 AM

Q19 Any additional comments/questions about technology resources at Norco College?

Answered

I: 15 Skipped: 10	0
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#	RESPONSES	DATE
1	Get better computers designed for STEM majors.	7/18/2018 6:14 PM
2	Cis system very complicated its very hard to learn because doesn't help me to upload the homework and lots of problem happen.	5/23/2018 7:35 PM
3	I believe that if it is all supplies for the students, then the technology shouldn't be restricted with so many rules. We shouldn't be treated as if we are children if someone does something bad then restrict, that individual.	5/17/2018 8:23 AM
4	Seriously, update your computers and get better internet. The computers are manageable, but not the internet. I have to rely on my personal, limited, and very expensive data and that's a waste of my own money when that's something the school says they provide.	4/28/2018 6:15 AM
5	I think the teachers should all try to use the same programs because with so many it is hard to keep track. I have 4 classes and all of them use different platforms for their class.	4/19/2018 4:49 PM
6	Overall, the tech on campus is good. However there are some major problems with speed and freezing, especially in classroom computers, as well as monitor stands/clamps being basically broken that need to be addressed.	4/5/2018 12:03 AM
7	I am a veteran in the Drafting Technology program. We as students need the Veterans computer and learning center to be updated with the programs we use in our class rooms to be able to do our drawings/ homework assignments. The computers have outdated programs. They are not compatible with the new programs we use in our classrooms that are being thought today. Drafting Technology Solidworks 2017/ Autocad/ Photoshop 2018/ MAYA 2018 are examples of programs we use that are not updated in the study areas. CANNOT DO HOMEWORK ASSIGNMENTS VERY FRUSTRATING.	4/3/2018 8:45 PM
8	Start a veterinarian program.	4/3/2018 7:25 PM
9	n/a	4/2/2018 5:21 PM
10	Website should be refreshed, and updated to be user-friendly and interactive.	4/2/2018 4:05 PM
11	I really like attending this school, it's a nice environment, the people are friendly, and it's overall just great proffesors and classroom sizes	4/2/2018 12:13 PM
12	Hire more IT, sounds like they are overloaded. Also update software more, specifically Unity. The version on most computers are 3 years old.	4/2/2018 11:03 AM
13	Please fire the 12 year old in charge of the acc it department	4/2/2018 11:02 AM
14	It would be nice to have access to adobe programs (photoshop, illustrator, etc) on campus computers.	4/2/2018 10:46 AM
15	please incorperate the use of github or other ways of saving code online for CIS students.	4/2/2018 10:44 AM