Q1 What is your work status?

Answered: 31   Skipped: 0
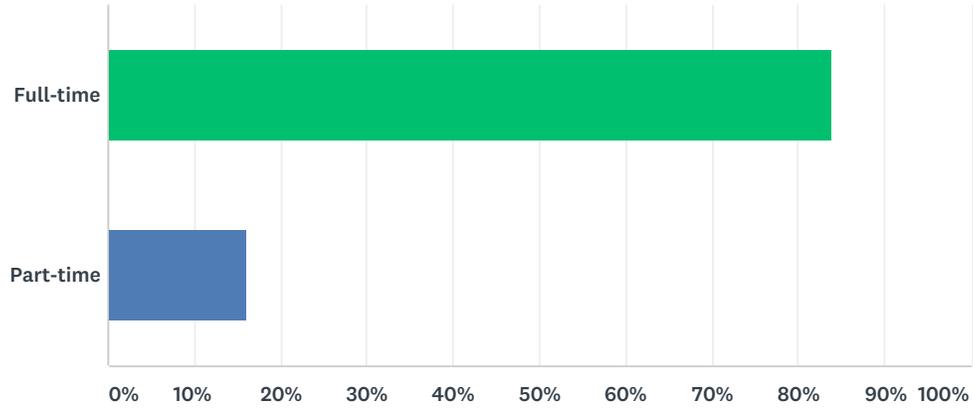
ANSWER CHOICES	RESPONSES	
Full-time	83.87%	26
Part-time	16.13%	5
TOTAL		31

Q2 Select your department

Answered: 31   Skipped: 0
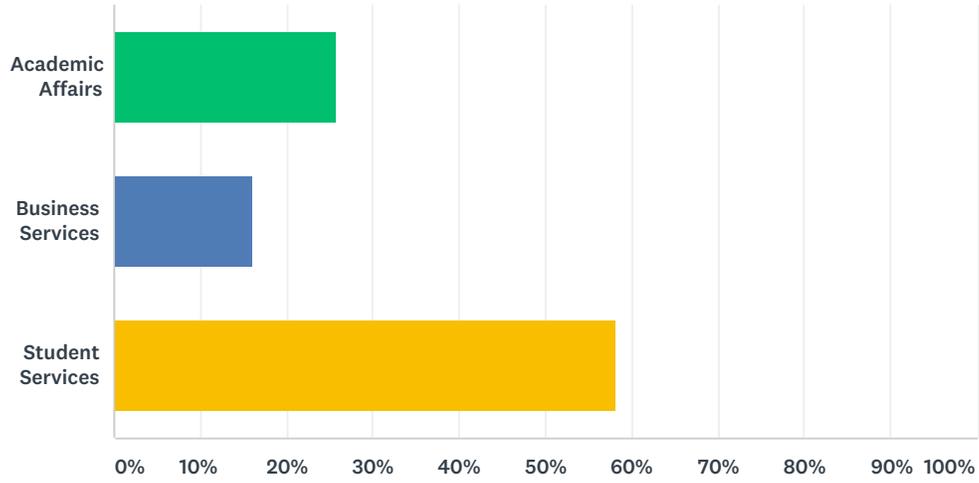
ANSWER CHOICES	RESPONSES	
Academic Affairs	25.81%	8
Business Services	16.13%	5
Student Services	58.06%	18
TOTAL		31

Q3 How satisfied are you with your office computer's performance?

Answered: 27   Skipped: 4
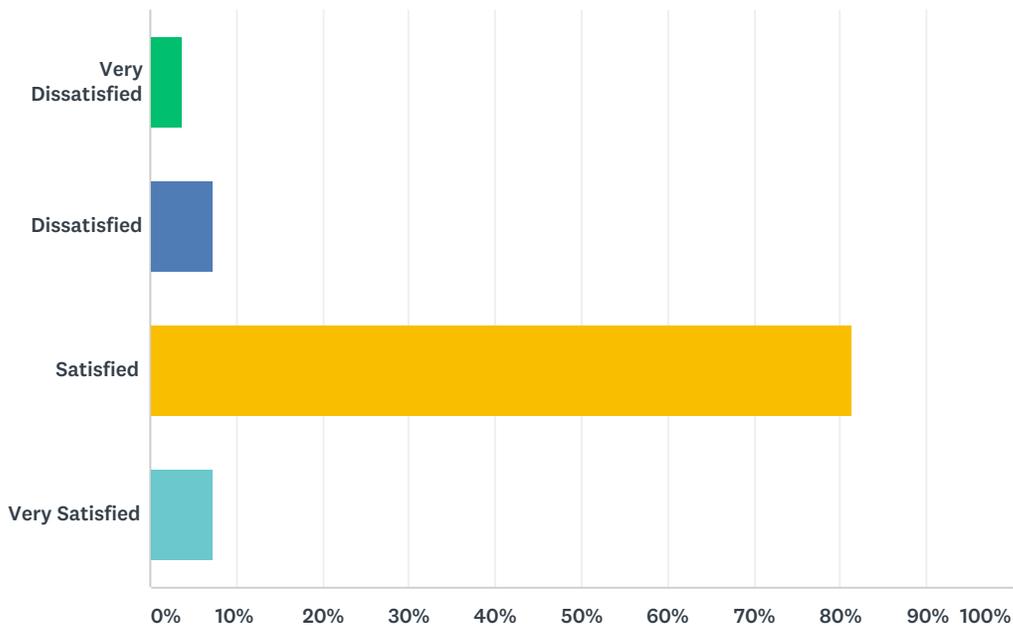
ANSWER CHOICES	RESPONSES	
Very Dissatisfied	3.70%	1
Dissatisfied	7.41%	2
Satisfied	81.48%	22
Very Satisfied	7.41%	2
TOTAL		27

| #	COMMENT	DATE
1	second screen would help with data entry assignments	5/17/2017 12:30 PM
2	The computer is very old, I think like 9 years. The problem is being addressed, we will be getting new computers via the program review process.	5/17/2017 11:32 AM
3	Sometimes the network is slow.	5/17/2017 11:27 AM
4	Computers are old and slow	5/3/2017 10:00 AM
5	Tends to be a bit slow and freezes at least once a day, could use a better muti-tasking processor	5/1/2017 11:01 AM
6	New computer has been ordered	5/1/2017 9:32 AM

Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 27   Skipped: 4
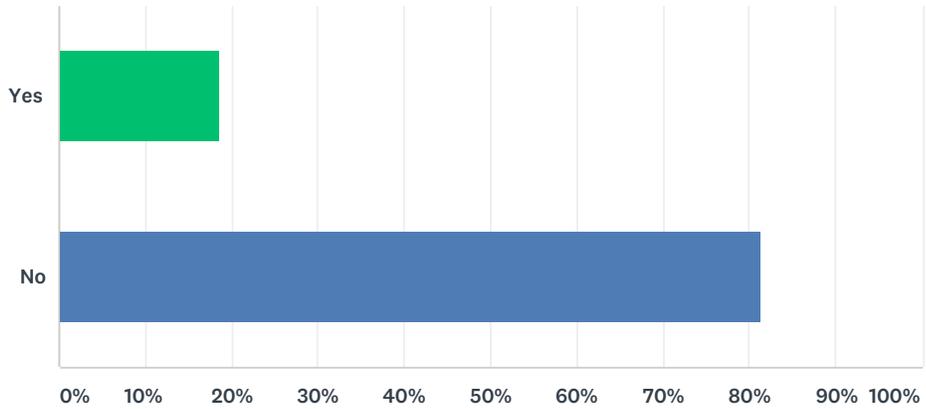
| ANSWER CHOICES	RESPONSES	
Yes	18.52%	5
No	81.48%	22
TOTAL		27

#	COMMENT	DATE
1	Updated	5/17/2017 11:32 AM
2	I have a new computer	5/17/2017 11:27 AM
3	Can not get the most current programs because the computer is so old	5/3/2017 10:00 AM
4	email keeps crashing, connections are slow	5/1/2017 1:15 PM
5	I was, so should be getting one soon	5/1/2017 9:32 AM

Q5 How do you store your work documents? (Check all that apply.)

Answered: 28   Skipped: 3
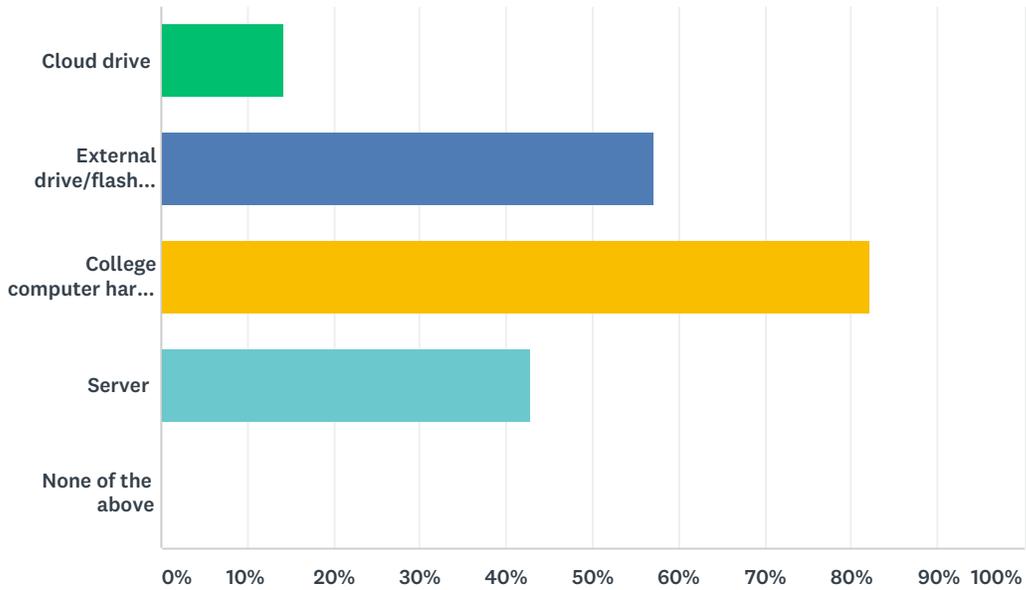
ANSWER CHOICES	RESPONSES	
Cloud drive	14.29%	4
External drive/flash drive	57.14%	16
College computer hard drive	82.14%	23
Server	42.86%	12
None of the above	0.00%	0
Total Respondents: 28		

Q6 Is your workstation equipped with all the technology to meet your professional needs?

Answered: 28   Skipped: 3
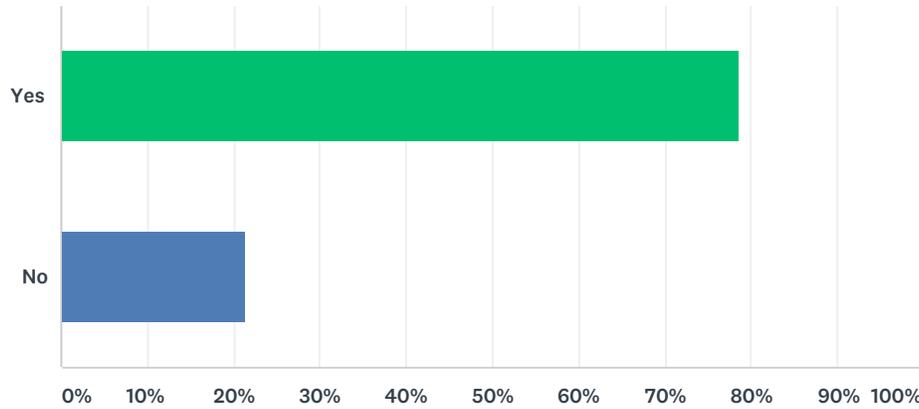
ANSWER CHOICES	RESPONSES	
Yes	78.57%	22
No	21.43%	6
TOTAL		28

Q7 What technology would you like to see implemented for your workstation? (Check all that apply.)

Answered: 22   Skipped: 9
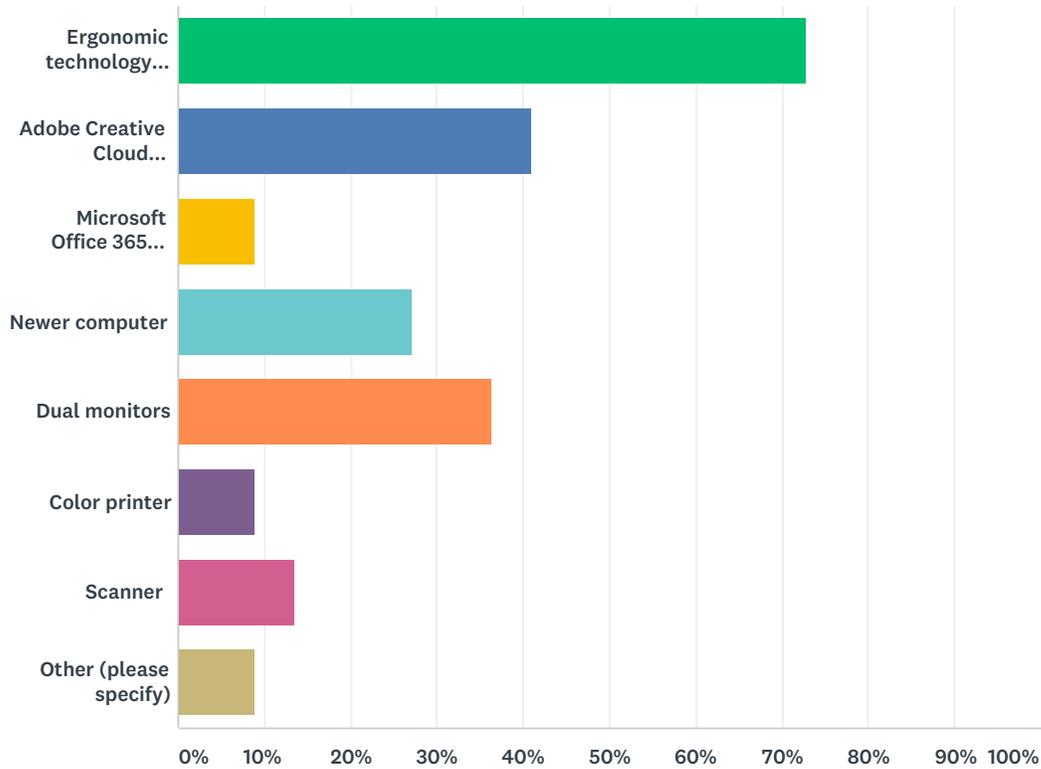
ANSWER CHOICES	RESPONSES	
Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)	72.73%	16
Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)	40.91%	9
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)	9.09%	2
Newer computer	27.27%	6
Dual monitors	36.36%	8
Color printer	9.09%	2
Scanner	13.64%	3
Other (please specify)	9.09%	2
Total Respondents: 22		

#	OTHER (PLEASE SPECIFY)	DATE
1	surface tablet to use as seperate monitor and to walk students through many progam instructions. Also, we have a tv in our area, it would be nice to have an roku or apple tv to stream educational content such as Ted Talks.	5/17/2017 12:30 PM
2	software that is compatible w/ browsers, ie Colleague UIWeb	5/17/2017 11:42 AM

# Q8 Are the conference rooms equipped with all the technology to meet your meeting needs?

Answered: 27   Skipped: 4
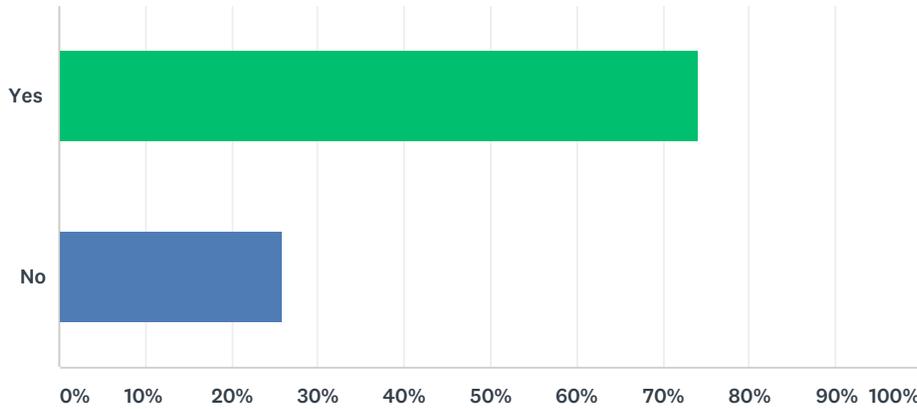
ANSWER CHOICES	RESPONSES	
Yes	74.07%	20
No	25.93%	7
TOTAL		27

Q9 What technology would you like to see implemented in the conference rooms?

Answered: 9   Skipped: 22

| #	RESPONSES	DATE
1	More current computers that can support the new Microsoft programs being used. Faster running computers with more programs on them.	5/17/2017 12:51 PM
2	al the same equipment that is in CSS219	5/17/2017 11:42 AM
3	n/a	5/17/2017 11:26 AM
4	N/A I do not use conference rooms	5/3/2017 10:00 AM
5	video conference capable	5/2/2017 6:50 AM
6	Some of the meeting rooms need to have their computers updated with most current software. Perfect example is ST 107. You have to open external drives the long way, it takes a while for the computer to process and load, I've had issues with getting the sound to work in there, sometimes it works, sometimes it doesn't.	5/1/2017 9:52 PM
7	It is often slow to start up, slow response and for whatever reason it doesn't work properly sometimes.	5/1/2017 11:29 AM
8	Video teleconference equipped rooms, projectors, projector screen	5/1/2017 11:01 AM
9	Seems like a lot of the computers in the meeting rooms are very slow.	5/1/2017 9:52 AM

# Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 28   Skipped: 3
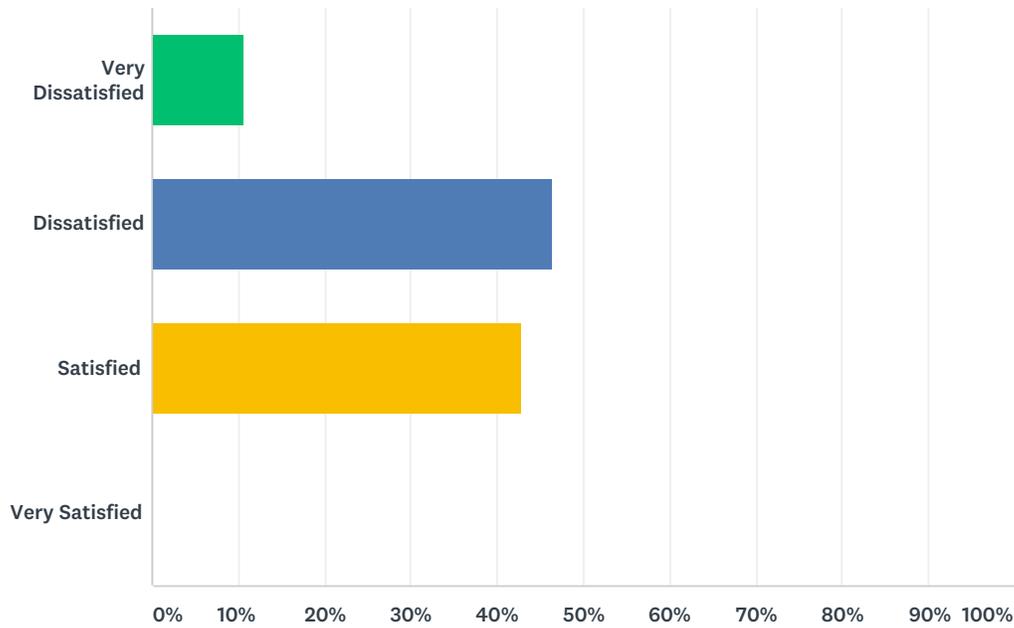
ANSWER CHOICES	RESPONSES	
Very Dissatisfied	10.71%	3
Dissatisfied	46.43%	13
Satisfied	42.86%	12
Very Satisfied	0.00%	0
TOTAL		28

#	COMMENT	DATE
1	seriously?...speed it up	5/17/2017 11:42 AM
2	Needs to be faster	5/17/2017 11:27 AM
3	College WiFi is very slow	5/3/2017 10:00 AM
4	Can be slow, breaks down often	5/1/2017 11:08 AM
5	the range on campus doesnt meet my expectations	5/1/2017 11:01 AM

Q11 Does Norco College provide sufficient technical support?

Answered: 26   Skipped: 5
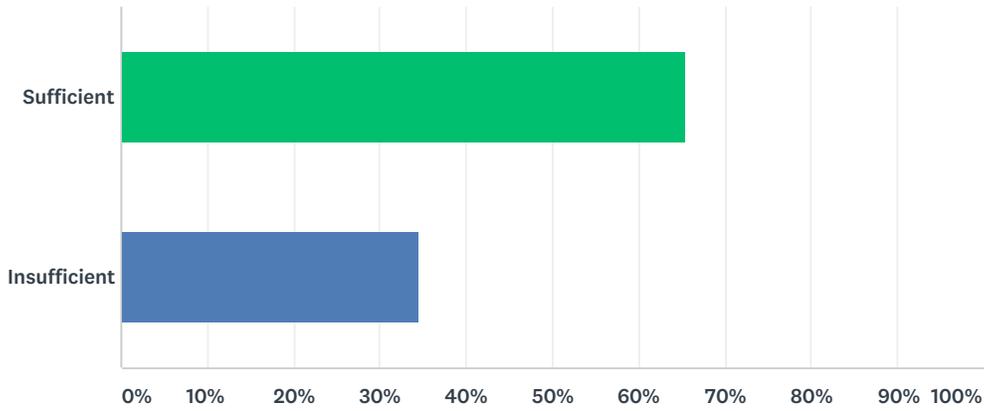
ANSWER CHOICES	RESPONSES	
Sufficient	65.38%	17
Insufficient	34.62%	9
TOTAL		26

Q12 What would enhance technical support services?

Answered: 26   Skipped: 5
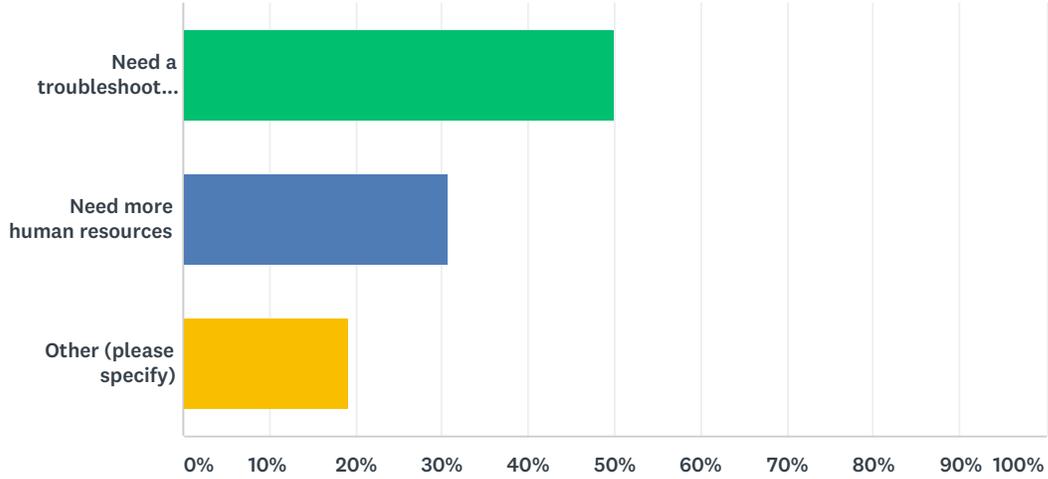
ANSWER CHOICES	RESPONSES	
Need a troubleshooting help desk	50.00%	13
Need more human resources	30.77%	8
Other (please specify)	19.23%	5
TOTAL		26

#	OTHER (PLEASE SPECIFY)	DATE
1	BOTH! Help Desk and more HR resources	5/17/2017 2:58 PM
2	Not sure	5/17/2017 11:33 AM
3	When you are working on something and you encounter a problem we need a go too person...NOW!	5/8/2017 7:30 AM
4	wish it didn't take two weeks to get a response for a software upgrade	5/2/2017 8:54 AM
5	We need both troubleshooting help desk and human resources. Also this person needs to be friendly and willing/wanting to help.	5/1/2017 11:34 AM

Q13 What type of technology training have you received within this academic year? (Check all that apply.)

Answered: 27   Skipped: 4
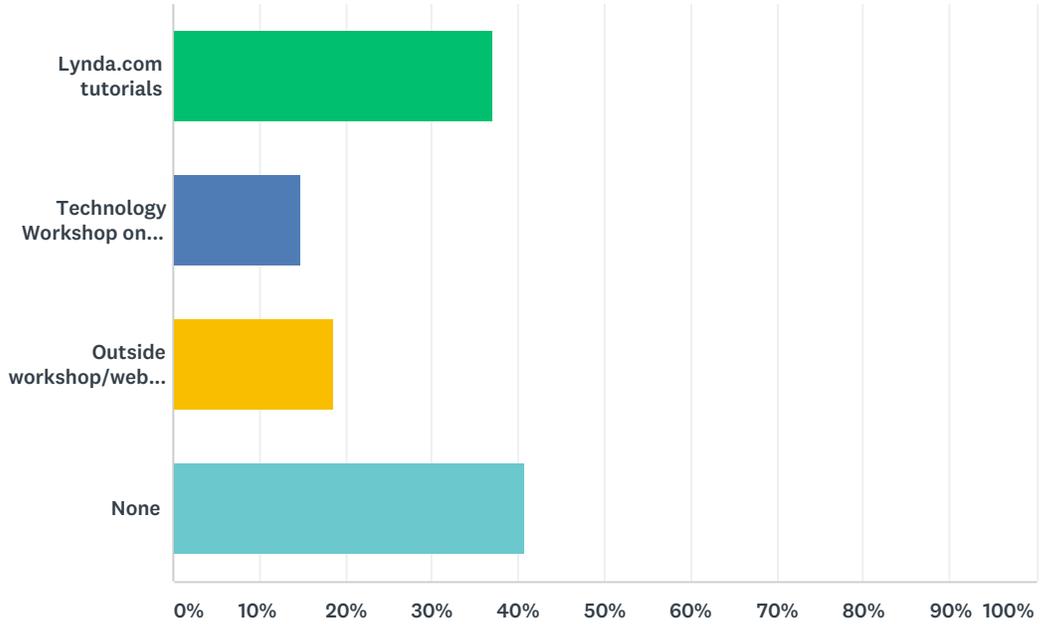
ANSWER CHOICES	RESPONSES	
Lynda.com tutorials	37.04%	10
Technology Workshop on campus	14.81%	4
Outside workshop/webinar	18.52%	5
None	40.74%	11
Total Respondents: 27		

Q14 What on-campus technology workshop would you be interested in attending? (Check all that apply.)

Answered: 25   Skipped: 6
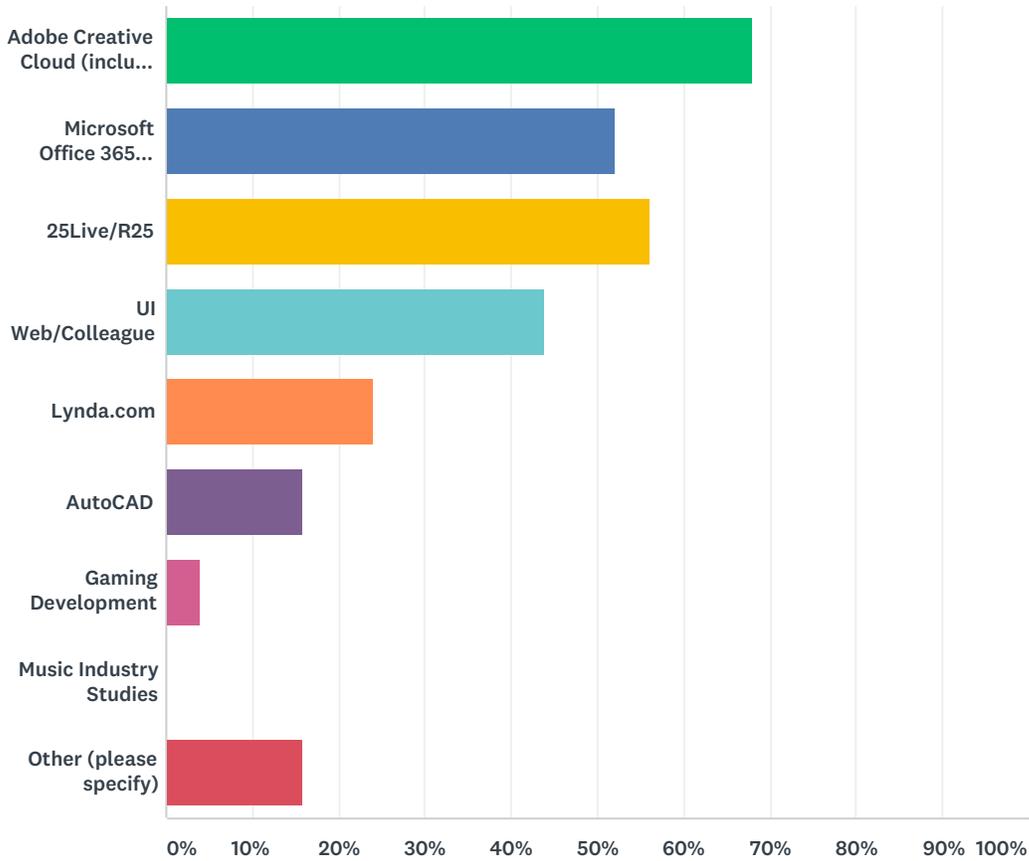
ANSWER CHOICES	RESPONSES	
Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)	68.00%	17
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)	52.00%	13
25Live/R25	56.00%	14
UI Web/Colleague	44.00%	11
Lynda.com	24.00%	6
AutoCAD	16.00%	4
Gaming Development	4.00%	1
Music Industry Studies	0.00%	0
Other (please specify)	16.00%	4
Total Respondents: 25		

#	OTHER (PLEASE SPECIFY)	DATE
1	BlackBoard/Canvas	5/17/2017 2:58 PM

2	Advanced level excel training	5/17/2017 11:29 AM
3	Foot prints	5/7/2017 7:17 AM
4	Publisher is listed but an interest would be to learn to make creative flyers/newsletters.	5/1/2017 9:49 AM

Q15 Any additional comments/questions about technology resources at Norco College?

Answered: 3   Skipped: 28

#	RESPONSES	DATE
1	thank you for asking.	5/17/2017 1:40 PM
2	Is there a technology person on site?	5/17/2017 11:27 AM
3	We're the technology campus but based on the limited accessibility in some classrooms or conference rooms, you wouldn't think so.	5/1/2017 9:53 PM