# Norco College
# Technology Committee Meeting
12:50pm-1:50 p.m.
IT 218
September 20, 2018

*MINUTES*

| Present | Absent |
|---|---|
| Ruth Leal (Co-Chair) | Janet Frewing (Math) |
| Javy Ahedo (ASNC) | Kim K. Kamerin (AHWL) |
| Lenny Riley (DOI) | Damon Nance (Co-Chair) |
| Vanessa Acosta (A&R) | Daniel Lambros (IMC) |
| Cathy Brotherton (CIS/BEIT) | Daren Koch (Tutorial) |
| James Finley (CIS/GAM) | |
| Mitzi Sloniger (COMM) | Guest |
| | Ricardo Aguilera (TSS) |
| | |

1.    Call to Order 12:50 p.m.

2.    Consent Calendar- Ruth Leal

   a.    April 19, 2018 Minutes E-vote Results. On June 6th the E-Vote request was sent out to all members to review and approve the March 15th and April 19th minutes. Mitzi Sloniger motioned and James Finley seconded. Approved. One abstention. Attached are the minutes.

   b.    Lynda.com Recommendation E-vote Results. Lenny Riley prepared the Lynda Recommendation based on the Lynda Survey results, which are attached for viewing. Lenny motioned and Mitzi Sloniger seconded. Approved. Lynda.com was renewed this summer for our students to have free accounts.

3.    Technology Plan – Ruth

   a.    Subcommittees Report - Ms. Leal provided an update regarding the subcommittees.

      i.    Goal #1 – Technology Training over the summer. On August 2nd at Staff Development Day we had a technology training on Office 365 Apps with 34 staff attending. The subcommittee needs to gather a list of trainings that occur even if they are not conducted by the Technology Committee. This is important for Accreditation. Lynda.com is renewed and faculty and staff continue to use it for technology training.

   b.    Technology Annual Survey 2018 – The committee reviewed the surveys for faculty and students. On the student survey, the committee commented on open computers in LRC and if there were areas for tutorial. The move to receive apportionment has students signing in to use the LRC and tutoring. There is possible free printing in

the area. There was a comment on the computer limit for question 9. There were also questions about wifi and the plan to increase wifi access across campus though the group was not sure when. On the faculty survey, there was feedback that the new imaging is better. There was not an update on the troubleshooting help desk. Feedback was there still needs to be more workers. The issues previously brought forward regarding the inventory, work order process, etc. were discussed and the committee agreed to bring these issues forward to the new Vice President of Business Services. A comparison from last year to this year's survey needs to be done and a quick review of the questions for the next survey. These surveys are important as they are used to identify items that need to be addressed and part of prioritization of technology resource allocation.

    c. Accreditation 2020 – The drafty draft was submitted. The committee reviewed the drafty draft and discussed areas where information is still needed, although it was not much as the goal is to keep it short within five pages. Notations still need to be made for the evidence but all technology evidence is located on the Technology Committee webpage.

4. Website & 25 Live – Leonard Riley

    a. Mr. Riley reported that the new website is on Sharepoint 2016. There will be department content managers. The task at hand is that they will need to go through pages to remove documents or information to transport over to the new site for a clean, simple look. Training for content managers is happening now with Denise Hernandez from District Services. District Services is creating the website. Plan is to have it launched before the end of this year.

5. Technology Projects – Dan Lambros

    a. No report.

6. Open Forum

Adjourned: 1:50 p.m.

Next meeting will be October 18, 2018 in IT218

**Recommendation to Renew Norco College's Subscription**
**to lynda.com through lyndaCampus**
*Submitted by the Technology Committee*

## Background

For the academic year 2014-2015, Norco College purchased a lyndaCampus subscription to provide the entire campus community with 24/7 access to lynda.com, an online technology and business skills training resource used by many other educational institutions and businesses for employee professional development. Prior to the campus-wide subscription, the Business, Engineering, and Information Technology (BEIT) academic department had been the sole subscriber to lynda.com providing access to its department faculty and students through stand-alone licenses and lab kiosks. The college purchased the subscription in response to the college's goals of making technology a priority through training and support for faculty, staff, and students (Technology Plan Goal No. 1), strengthening student learning (Strategic Planning Goal No. 5), and strengthening its commitment to its employees (Strategic Planning Goal No. 7). Since then, lynda.com courses and videos have been used for various purposes such as employee professional development, course supplemental content in various disciplines, and even lab activities for some disciplines in the School of STEM.

## Committee Evaluation

During the Spring 2018 semester, the Technology Committee conducted a survey to evaluate user satisfaction for students. Year over year, the results have shown high satisfaction rates on the usefulness, convenience, and quality of the courses in lynda.com with at least over 80% of respondents selecting 4 or 5 on a five-point scale in each question. Additionally, comments described lynda.com as "very helpful" and "vital to my life." One user wrote, "It is the best tool I have ever used. The courses are so helpful. It helped me succeed in my classes. Before I took any computer programming and music classes, I watched a few videos on Lynda. So when I started the classes I already had a good idea of what was going on. Extremely helpful." Results of the survey are shown in Table 1.

Table 1
lynda.com User Satisfaction Survey 2018 (in percentages)

| Question | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| On a scale of one to five, … | | | | | |
| How useful was it? Did it meet your needs? | 9.5 | 0.0 | 14.3 | 14.3 | 61.9 |
| How convenient was it to use the service? | 10.0 | 5.0 | 5.0 | 5.0 | 75.0 |
| How would you rate the quality of the course(s) you took? | 0.0 | 4.7 | 9.5 | 4.7 | 80.9 |
| How likely are you to use it again? | 9.5 | 0.0 | 14.2 | 0.0 | 76.1 |

As of May 1, 2018, lynda.com has 3463 active users.  The breakdown is:

- Staff: 75 = 2%
- Students: 3274 = 94%
- Full Time Faculty:  51 = 2%
- Part Time Faculty:  59 = 2%

Lynda.com offers many courses in technology software, hardware and business skills. Over 450 courses were viewed by Norco College users such as Microsoft Office (especially Excel), Adobe Photoshop CC 2017/2018 (7 of the top 20 courses were related to Photoshop), SOLIDWORKS, Adobe After Effects, Photography, HTML, animation, AutoCAD, Job Hunting Online, Setting Up Your Small Business as a Legal Entity, ProTools, and more.  Based on data from the 2018 Annual Technology Survey, faculty, staff, and students were interested in tutorials on Adobe Creative Cloud (which includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.), Microsoft Office 365, programming, web development, AutoCAD, game development, music industry studies, and more.

The Technology Committee agrees that our subscription to lyndaCampus needs more than one year for the institution to develop a culture of using the application as a resource. Aside from being a technology and business skills resource, the committee sees potential in using lynda.com as an exploration tool where students can take control of their own learning and apply the skills they learned in their classes beyond the classroom. Similarly, Norco College employees can use lynda.com as a reliable lifelong learning resource where they can continuously update their technological proficiency in various applications and learn other skills in the process.

**Related Costs**

The subscription fee for lyndaCampus is based on college FTE of students. At our current FTE level, the standard price is $25,000 per year. We currently have a quoted price of $22,500 per year for a contract agreement of two years commencing July 1, 2018 and ending June 30, 2019.

**Recommendation**

With a considerably favorable outlook, the committee recommends that the college fund the annual contract of lynda.com and institutionalizes the resource by providing a recurring budget for the annual renewal cost. Also, with an institutionalized resource, recent legislation (AB 2558) may help the college secure funding for the annual renewal costs.  The technology committee will continue to evaluate the effectiveness of the resource as it helps the college fulfill its mission and achieve its goals.

# Q1 Did you watch any videos on Lynda.com since January 1, 2018?

Answered: 67     Skipped: 0
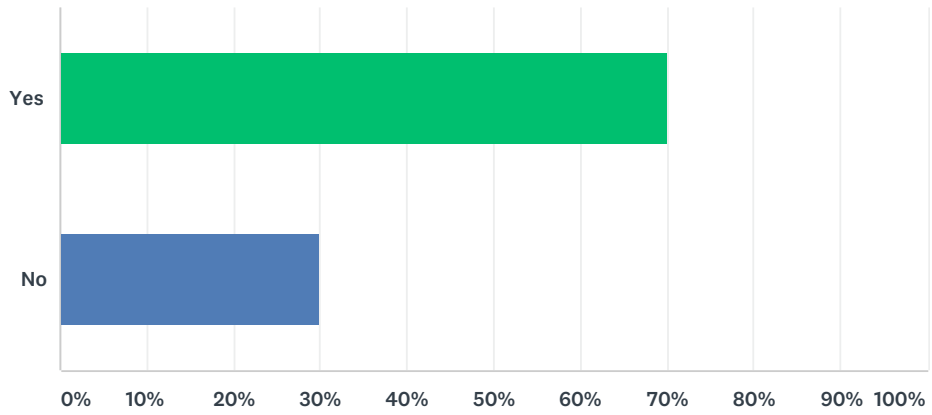


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------|
| Yes | 70.15% | 47 |
| No | 29.85% | 20 |
| TOTAL | | 67 |

## Q2 On a scale of one to five, how useful was it? Did it meet your needs?

Answered: 59     Skipped: 8
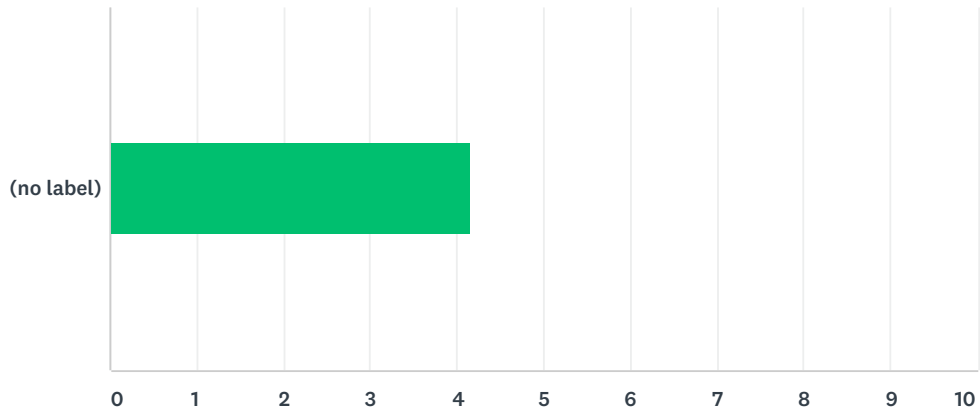


| | NOT USEFUL | (NO LABEL) | (NO LABEL) | (NO LABEL) | VERY USEFUL | TOTAL | WEIGHTED AVERAGE |
|---|---|---|---|---|---|---|---|
| (no label) | 10.17% | 0.00% | 10.17% | 22.03% | 57.63% | | |
| | 6 | 0 | 6 | 13 | 34 | 59 | 4.17 |

# Q3 On a scale of one to five, how convenient was it to use the service?

Answered: 58    Skipped: 9
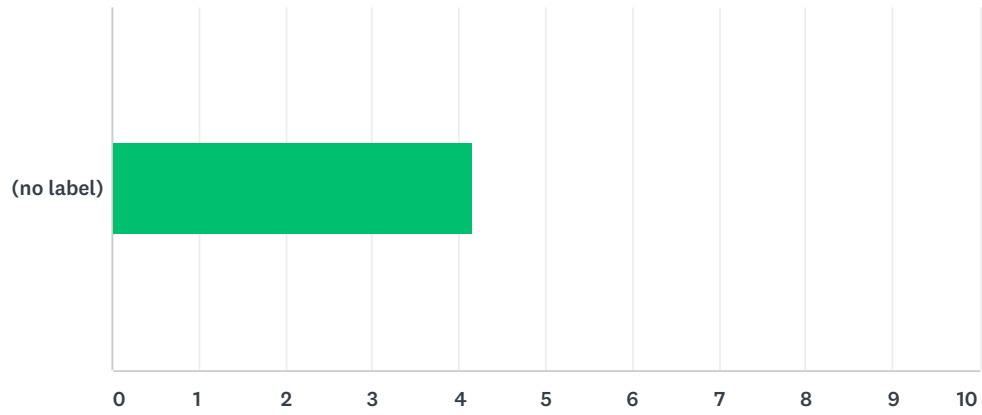


| | NOT CONVENIENT | (NO LABEL) | (NO LABEL) | (NO LABEL) | VERY CONVENIENT | TOTAL | WEIGHTED AVERAGE |
|---|---|---|---|---|---|---|---|
| (no label) | 10.34%<br>6 | 1.72%<br>1 | 6.90%<br>4 | 22.41%<br>13 | 58.62%<br>34 | 58 | 4.17 |

## Q4 On a scale of one to five, how would you rate the quality of the course(s) you took?

Answered: 59    Skipped: 8
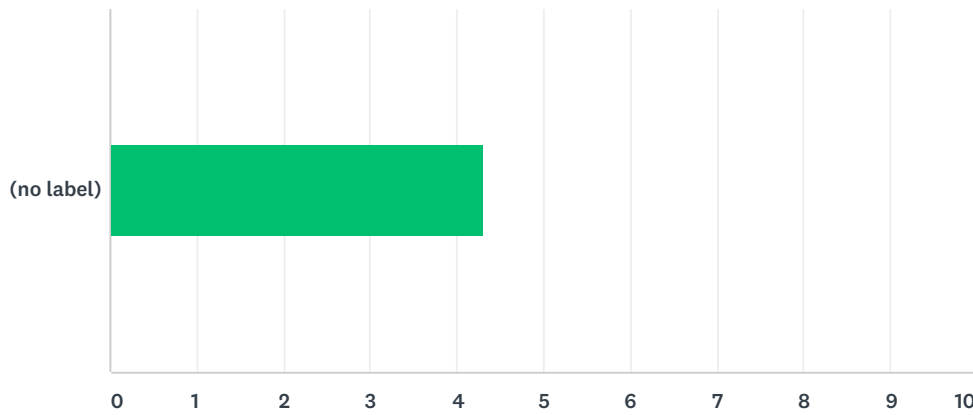


| | NOT GOOD | (NO LABEL) | (NO LABEL) | (NO LABEL) | VERY GOOD | TOTAL | WEIGHTED AVERAGE |
|---|---|---|---|---|---|---|---|
| (no label) | 5.08%<br>3 | 1.69%<br>1 | 6.78%<br>4 | 28.81%<br>17 | 57.63%<br>34 | 59 | 4.32 |

## Q5 On a scale of one to five, how likely are you to use it again?

Answered: 59     Skipped: 8
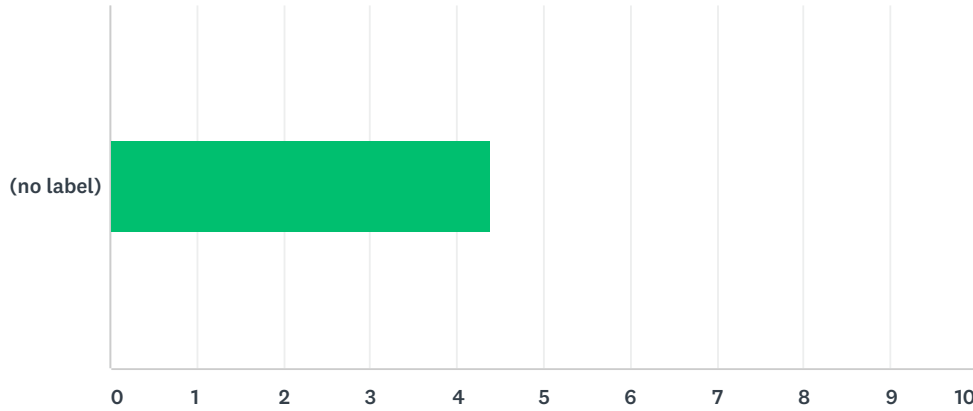


| | NOT LIKELY | (NO LABEL) | (NO LABEL) | (NO LABEL) | VERY LIKELY | TOTAL | WEIGHTED AVERAGE |
|---|---|---|---|---|---|---|---|
| (no label) | 8.47%<br>5 | 0.00%<br>0 | 6.78%<br>4 | 13.56%<br>8 | 71.19%<br>42 | 59 | 4.39 |

# Q6 Any additional comments?

Answered: 13    Skipped: 54

| # | RESPONSES | DATE |
|---|---|---|
| 1 | These are the best online tutorials I have ever used. Please keep up the great work. | 7/10/2018 8:25 AM |
| 2 | by having the online complement to the class you can go further on knowledge | 6/10/2018 11:40 PM |
| 3 | Great resource | 6/7/2018 5:54 PM |
| 4 | never used it | 6/6/2018 11:17 PM |
| 5 | Great resource !! Just difficult to find the time to learn more. But I love knowing it is there when I need it. | 6/6/2018 7:08 AM |
| 6 | thanks | 6/5/2018 8:08 PM |
| 7 | This has been a very useful resource in my classes and I'm very grateful for the service you have provided us. | 6/5/2018 6:35 PM |
| 8 | Love the content. | 6/5/2018 4:08 PM |
| 9 | Love this website overall, great and vital to my life. | 6/1/2018 9:23 AM |
| 10 | I really enjoy using Lynda! Very helpful and interesting | 5/31/2018 12:17 PM |
| 11 | Needs more economics and accounting. | 5/31/2018 12:09 PM |
| 12 | Can't. Live. Without. It. Please do one on Devonthink for research, or even a course or several courses on research. Thx | 5/31/2018 11:09 AM |
| 13 | It is the best tool I have ever used. The courses are so helpful. It helped me succeed in my classes. Before I took any computer programming and music classes, I watched a few videos on Lynda. So when I started the classes I already had a good idea of what was going on. Extremely helpful | 5/31/2018 9:53 AM |

# Q1 Are you full-time or part-time?

Answered: 77    Skipped: 0
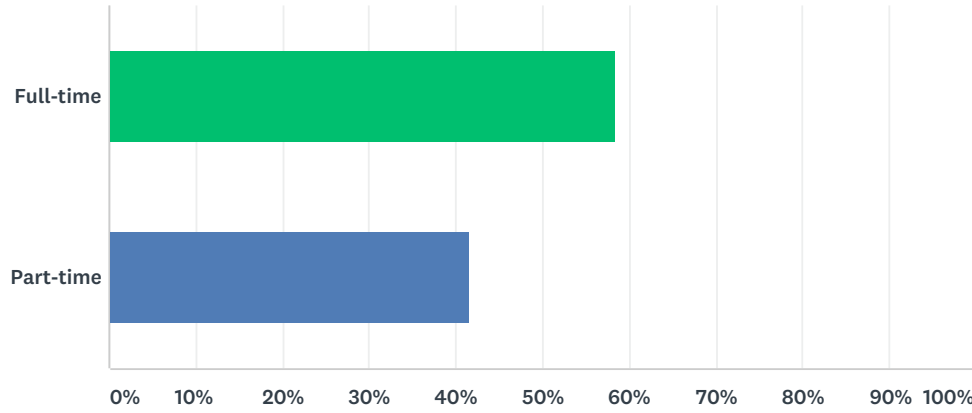


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Full-time | 58.44% | 45 |
| Part-time | 41.56% | 32 |
| TOTAL | | 77 |

# Q2 Which statement best describes what type of computer you use?

Answered: 64    Skipped: 13
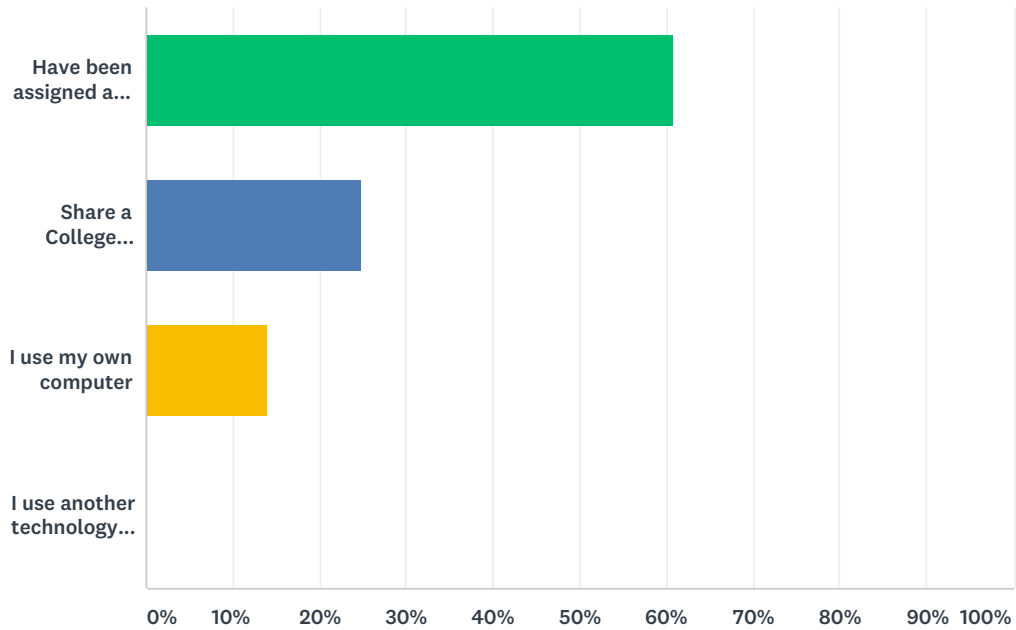


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Have been assigned a College computer for my exclusive use | 60.94% | 39 |
| Share a College computer with other faculty and/or staff | 25.00% | 16 |
| I use my own computer | 14.06% | 9 |
| I use another technology device such as a tablet | 0.00% | 0 |
| TOTAL | | 64 |

# Q3 How satisfied are you with the performance of the College computer (classroom/office)?

Answered: 64    Skipped: 13
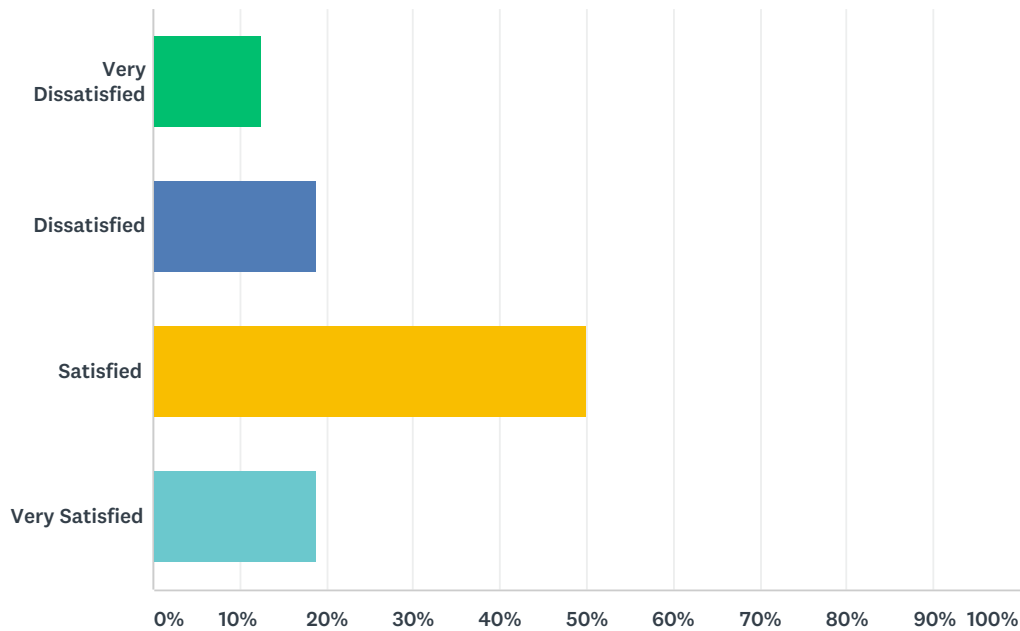


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Very Dissatisfied | 12.50% | 8 |
| Dissatisfied | 18.75% | 12 |
| Satisfied | 50.00% | 32 |
| Very Satisfied | 18.75% | 12 |
| TOTAL | | 64 |

| # | COMMENT | DATE |
|---|---|---|
| 1 | Twice I've had to reboot the computer in order to get it to communicate with the projector. | 5/25/2018 1:00 PM |
| 2 | The classroom computer resets/cleans out info each time it restarts | 5/24/2018 12:33 PM |
| 3 | The computer is fine, but I would like to get a Apple computer so that it interfaces more easily with my home computer. | 5/20/2018 8:17 PM |
| 4 | Others change screen size and home page to personalize it for themselves, and it seems very slow. | 5/15/2018 5:29 PM |
| 5 | need a new computer this one was manufactured in 2002 | 5/15/2018 3:07 PM |
| 6 | Seriously out of date. | 5/15/2018 12:21 PM |
| 7 | Computer in HUM 111 is VERY slow to start up if turned off (15ish minutes) | 5/15/2018 10:12 AM |
| 8 | Booting up classroom computers can take upwards of 15 minutes | 5/15/2018 8:50 AM |
| 9 | Classroom computers are slow and sometimes crash when trying to play online videos | 4/24/2018 10:32 AM |
| 10 | need an update though | 4/23/2018 3:40 PM |

| 11 | Mostly satisfied would be more true. Sometimes the computers do not work in the classrooms (or the projectors) which means lesson plans have to be very adaptable in case something doesn't work. | 4/23/2018 11:59 AM |
|----|----|----|
| 12 | My office computer is extremely slow and runs Windows 7 | 4/23/2018 11:51 AM |
| 13 | It is defaulted to English Australian which has many different spellings on words. This makes it hard to trust. | 4/12/2018 6:00 PM |
| 14 | the computer in the Fitness center is extremely slow. It can take up to 5 minutes to boot it up and use a flash drive. | 4/10/2018 12:25 PM |
| 15 | Classroom computers and laptop loans are slow/outdated. Classroom computers have way too many wires that can become undone. | 4/6/2018 3:51 PM |
| 16 | The internet is very slow on my office computer and STEM 201 computer | 4/3/2018 6:46 PM |
| 17 | Classroom computers need work. | 4/2/2018 11:38 AM |
| 18 | The CACT Computers were last upgraded about three or four years ago. Software like Solidworksand MAstercam are heavy RAM users, and trying to run heavy graphics on these machines is frustrating when they crash. | 3/28/2018 5:55 PM |
| 19 | Just received a new computer last year | 3/28/2018 5:22 PM |
| 20 | The computers in the classrooms are constantly reset between presentation mode and not. I use the projectors in all my classes, but sometimes with powerpoint and sometimes with straight internet resources. It would be great it if were made easier to switch back and forth. | 3/28/2018 5:19 PM |
| 21 | The PC is old and cannot support the newer technology my job requires | 3/28/2018 2:43 PM |
| 22 | With the switch to new updates computers, some classrooms are experiencing technical issues especially with sounds when attempting to play audio material. | 3/28/2018 2:23 PM |
| 23 | My office computer is OK, but the classroom computers are painfully slow. Some are unable to play videos via Amazon, and some computers have tiny speakers that are not adequate for a 50 person classroom. | 3/28/2018 2:07 PM |

# Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 64    Skipped: 13
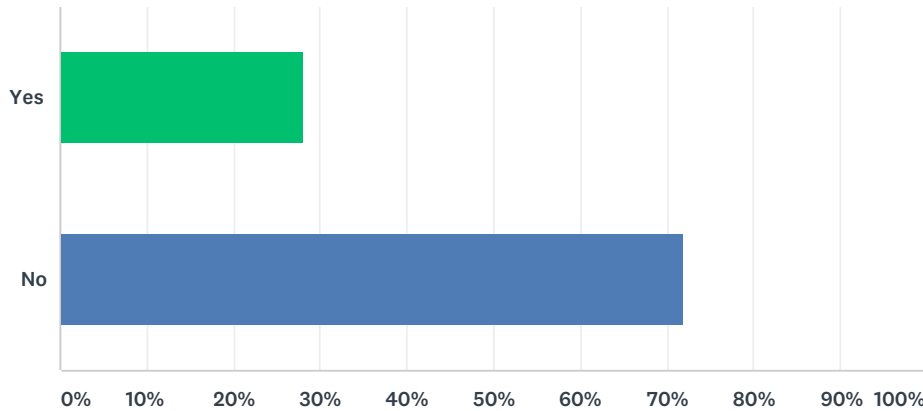


| ANSWER CHOICES | RESPONSES | |
| --- | --- | --- |
| Yes | 28.13% | 18 |
| No | 71.88% | 46 |
| TOTAL | | 64 |

| # | COMMENT | DATE |
| --- | --- | --- |
| 1 | Not generally, but I have had the same problem 2 times. | 5/25/2018 1:00 PM |
| 2 | There is a problem with this survey, because you are asking me to talk about my office computer and/or classroom computer. They have separate issues. My office computer is a 2011 model and it is dying. | 5/24/2018 12:33 PM |
| 3 | It's fine, but I need a computer that can access certain Apple programs | 5/20/2018 8:17 PM |
| 4 | I rarely use it. | 5/15/2018 5:29 PM |
| 5 | computing services brought in a replacement and it doesn't work. I am without an office computer | 5/15/2018 3:07 PM |
| 6 | They do have a tendency to be extremely slow/bogged down | 5/15/2018 2:02 PM |
| 7 | outdated | 5/15/2018 12:21 PM |
| 8 | Various classroom and workroom computers experience problems or are out of date. | 4/24/2018 5:53 AM |
| 9 | outdated | 4/23/2018 3:40 PM |
| 10 | Outdated- Fitness Center and WEQ-W3 | 4/10/2018 12:25 PM |
| 11 | The internet is very slow on my office computer and STEM 201 computer | 4/3/2018 6:46 PM |
| 12 | Needs to be easier to switch from presentation mode to not. | 3/28/2018 5:19 PM |
| 13 | Unable to properly use Sharepoint because OS is WIN 7 | 3/28/2018 3:23 PM |
| 14 | See above | 3/28/2018 2:43 PM |

# Q5 How do you store your course documents? (Check all that apply.)

Answered: 64    Skipped: 13
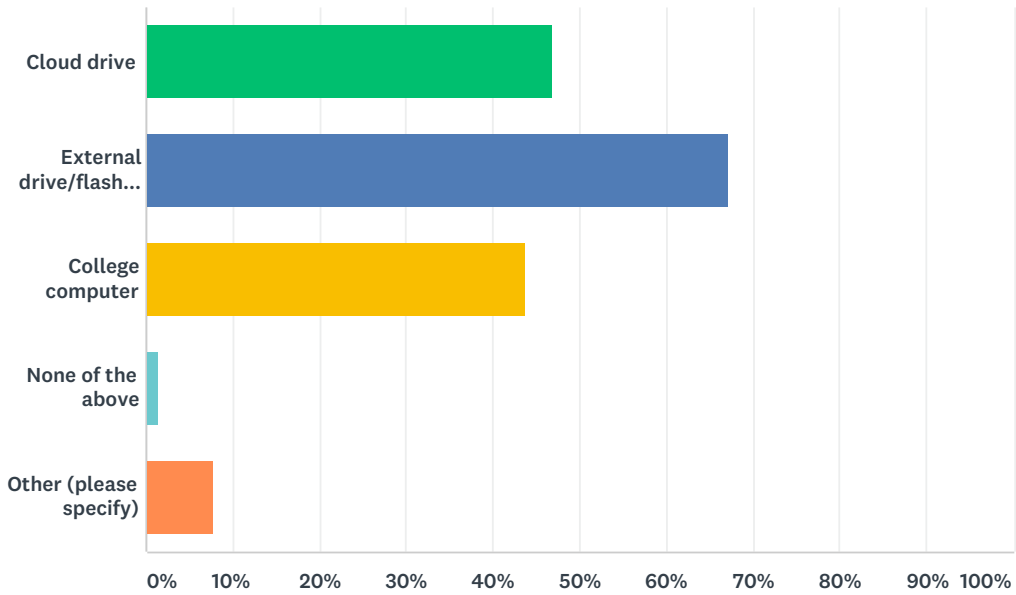


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Cloud drive | 46.88% | 30 |
| External drive/flash drive | 67.19% | 43 |
| College computer | 43.75% | 28 |
| None of the above | 1.56% | 1 |
| Other (please specify) | 7.81% | 5 |
| Total Respondents: 64 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | on the LMS, on my laptop, and on my flash drive | 5/15/2018 5:29 PM |
| 2 | Black Board site | 4/24/2018 5:53 AM |
| 3 | I store almost everyting on Blackboard, and in summer I'll be switching to Canvas. | 4/23/2018 11:59 AM |
| 4 | Canvas | 4/7/2018 7:45 PM |
| 5 | On my personal laptop | 4/6/2018 3:51 PM |

# Q6 Is your classroom equipped with adequate technology to fit your teaching needs?

Answered: 60    Skipped: 17
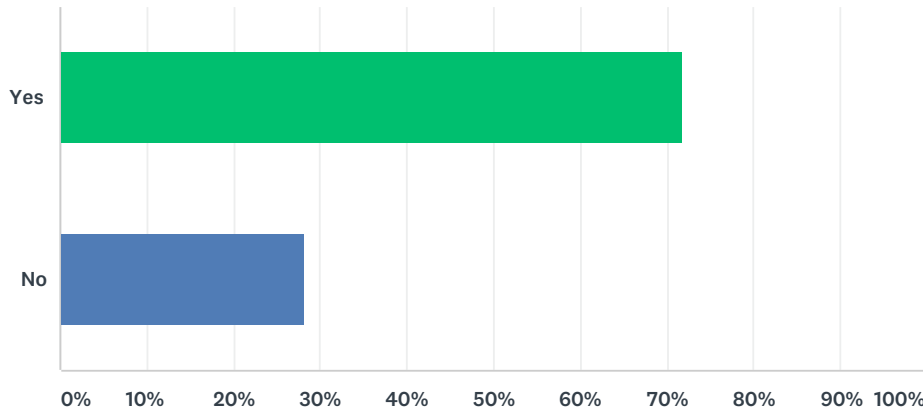


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Yes | 71.67% | 43 |
| No | 28.33% | 17 |
| TOTAL | | 60 |

# Q7 Do you require more technology than what a general use classroom (non-lab classrooms) provides?

Answered: 62    Skipped: 15
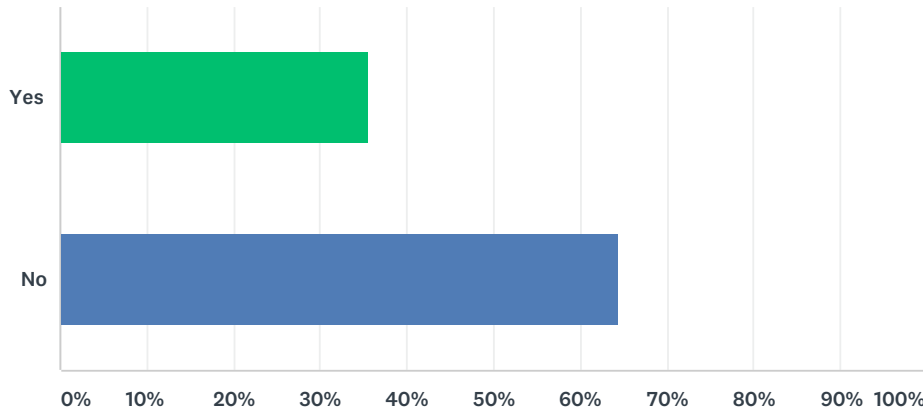


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Yes | 35.48% | 22 |
| No | 64.52% | 40 |
| TOTAL | | 62 |

# Q8 What technology would you like to see implemented in the classroom? (Check all that apply.)

Answered: 57    Skipped: 20
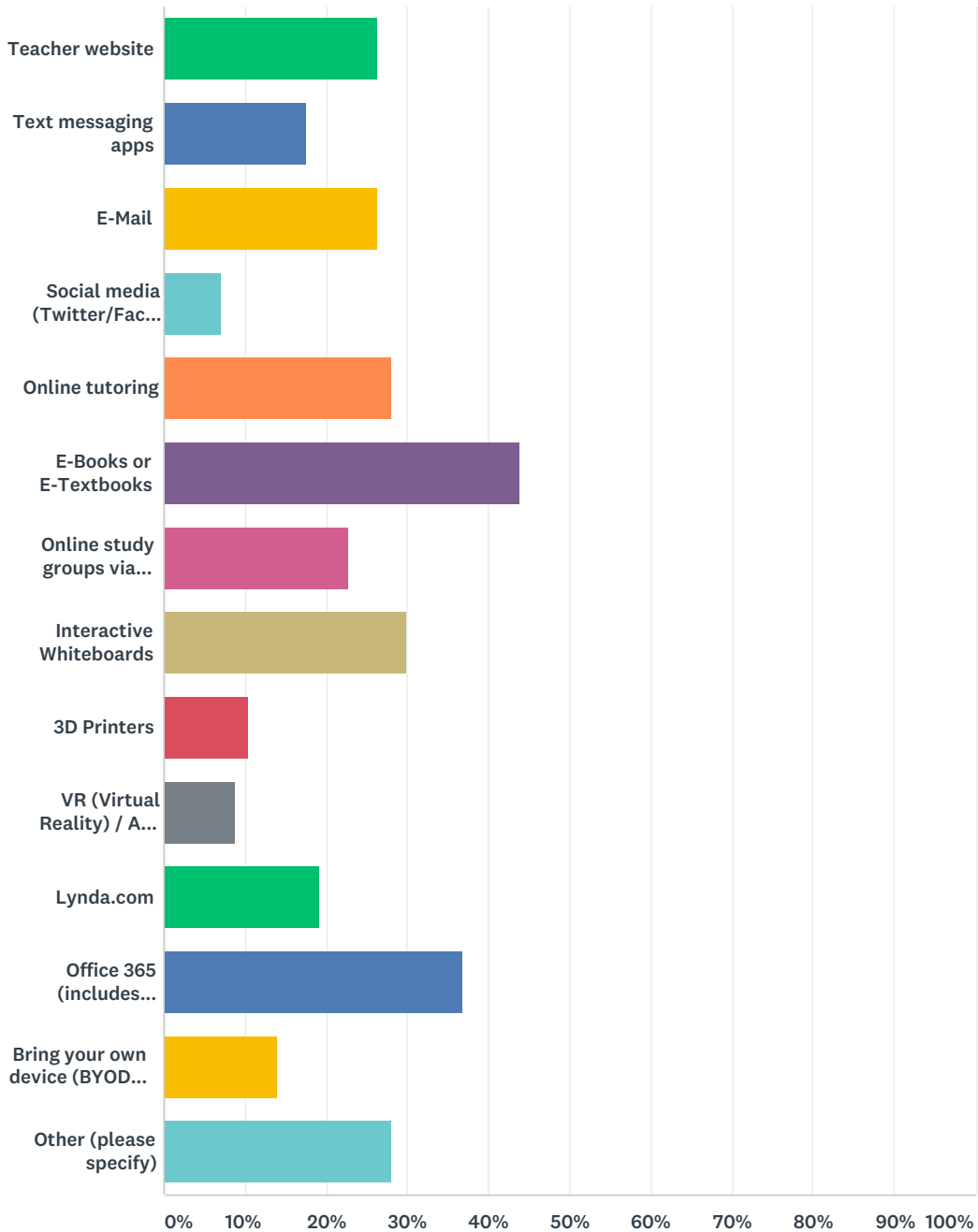


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Teacher website | 26.32% | 15 |
| Text messaging apps | 17.54% | 10 |
| E-Mail | 26.32% | 15 |
| Social media (Twitter/Facebook) | 7.02% | 4 |

| | | |
|---|---|---|
| Online tutoring | 28.07% | 16 |
| E-Books or E-Textbooks | 43.86% | 25 |
| Online study groups via social studying sites | 22.81% | 13 |
| Interactive Whiteboards | 29.82% | 17 |
| 3D Printers | 10.53% | 6 |
| VR (Virtual Reality) / AR (Augmented Reality) | 8.77% | 5 |
| Lynda.com | 19.30% | 11 |
| Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.) | 36.84% | 21 |
| Bring your own device (BYOD) for sharing ideas | 14.04% | 8 |
| Other (please specify) | 28.07% | 16 |
| Total Respondents: 57 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | No comment | 5/25/2018 11:03 PM |
| 2 | better projector with accurate color | 5/24/2018 12:33 PM |
| 3 | Turning Technologies | 5/24/2018 12:27 PM |
| 4 | I'm confused by this question. Isn't this already implemented? How is Lynda.com implemented in a classroom? | 5/20/2018 8:17 PM |
| 5 | I just need a projector to tired to my computer and a projector screen, and a printer for my students yes, thank you | 5/15/2018 2:44 PM |
| 6 | Computers that are build within the last 5 years. | 5/15/2018 8:50 AM |
| 7 | The technology in the ATEC 2nd-floor classrooms (204, 205, 210, 211) Is woefully inadequate. The podiums have too many wires/cables that can be (are) tripped on and the document camera (typically a Ladibug) is not quality and often inaccessible (especially in 204). | 5/15/2018 8:44 AM |
| 8 | The interactive smart board in IT111 doesn't work. I sent a request to helpdesk but never heard back. It's a shame because I know they were very expensive. | 4/23/2018 11:51 AM |
| 9 | Fitness Center - visual aids | 4/10/2018 12:25 PM |
| 10 | The laptops for student use in IT 128 are outdated and need to be replaced | 4/3/2018 6:46 PM |
| 11 | Projector | 4/2/2018 1:00 PM |
| 12 | Laptops/computer stations for student use. Consistent wifi. Projectors that work. Monitors that aren't blurry or dim. | 3/29/2018 12:05 PM |
| 13 | Canvas integration for all sections | 3/28/2018 6:59 PM |
| 14 | RAM or better Video cards if the systems can handle it. | 3/28/2018 5:55 PM |
| 15 | subscription to Youtube, 3D printers, autodesk mudbox, Cura, autodesk meshmixer, better soundsystem, opaque projectors, digital archive of hi resolution images of art and archaeological works. | 3/28/2018 5:19 PM |
| 16 | ADOBE | 3/28/2018 2:23 PM |

# Q9 What technology do you use or have used? (Check all that apply.)

Answered: 63    Skipped: 14
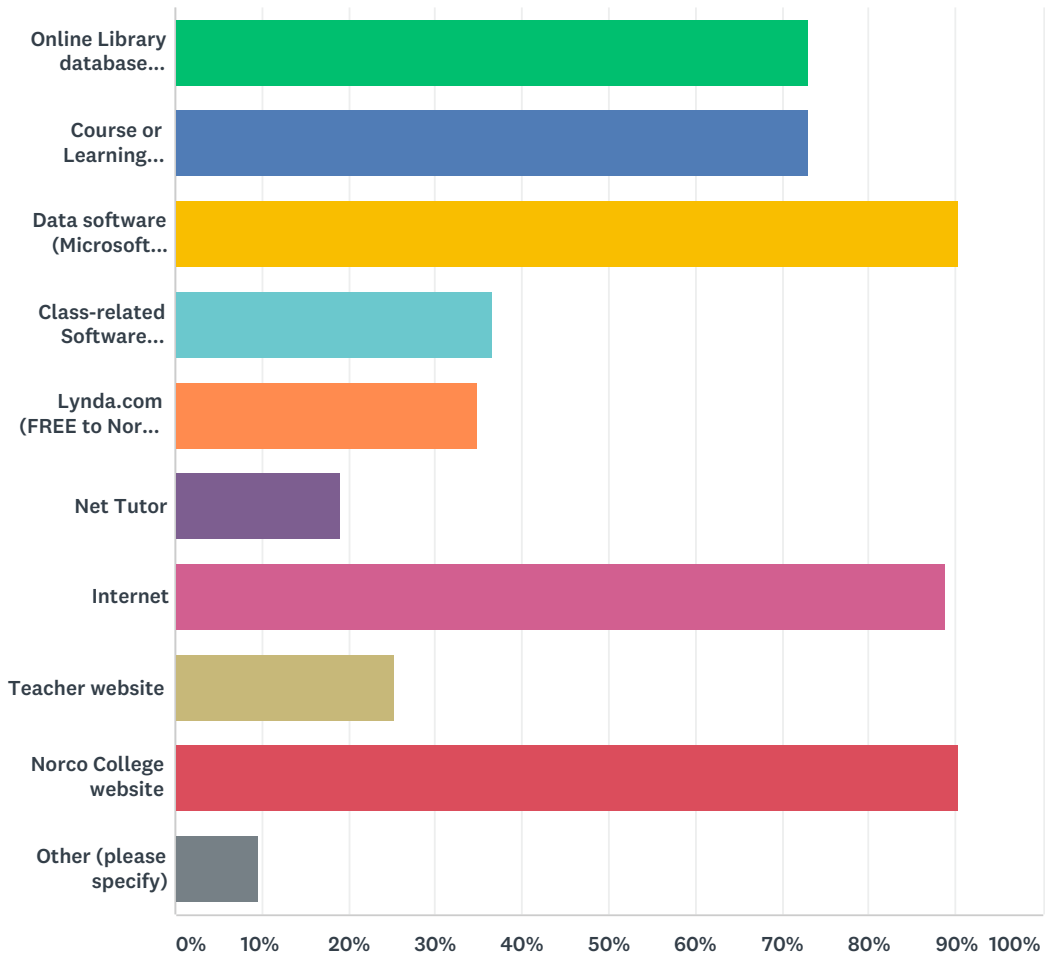


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Online Library database (e-books, articles, etc.) | 73.02% | 46 |
| Course or Learning Management System (Blackboard, Canvas, etc.) | 73.02% | 46 |
| Data software (Microsoft Office 365, Google Docs, etc.) | 90.48% | 57 |
| Class-related Software (Photoshop, AutoCad, ProTools, etc) | 36.51% | 23 |
| Lynda.com (FREE to Norco College employees) | 34.92% | 22 |
| Net Tutor | 19.05% | 12 |
| Internet | 88.89% | 56 |
| Teacher website | 25.40% | 16 |
| Norco College website | 90.48% | 57 |
| Other (please specify) | 9.52% | 6 |
| Total Respondents: 63 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | Publisher website and resources | 5/15/2018 10:13 AM |
| 2 | videos and You Tube | 4/24/2018 5:53 AM |
| 3 | TurningTechnology clicker system | 4/9/2018 9:56 AM |
| 4 | iNaturalist | 4/3/2018 6:46 PM |
| 5 | Discipline social media site | 3/29/2018 12:05 PM |
| 6 | phone apps, social media | 3/28/2018 5:19 PM |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|

# Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 62    Skipped: 15
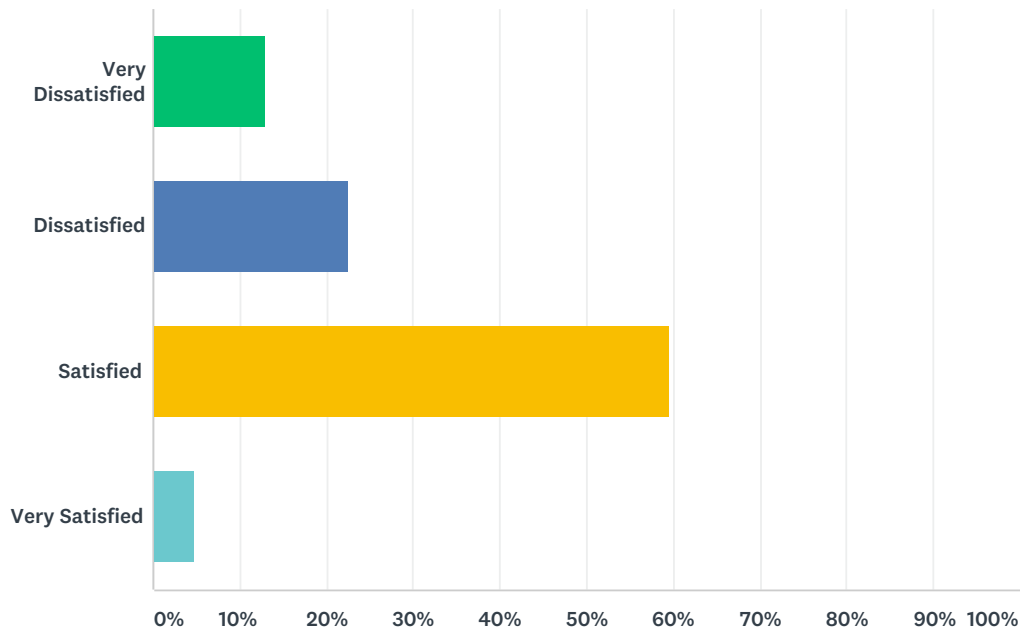


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Very Dissatisfied | 12.90% | 8 |
| Dissatisfied | 22.58% | 14 |
| Satisfied | 59.68% | 37 |
| Very Satisfied | 4.84% | 3 |
| TOTAL | | 62 |

| # | COMMENT | DATE |
|---|---|---|
| 1 | Could be faster, but meets my needs | 5/24/2018 12:35 PM |
| 2 | God help us. | 5/24/2018 12:33 PM |
| 3 | It doesn't work well in some areas of the campus | 5/20/2018 8:17 PM |
| 4 | Tends to be slow | 5/16/2018 10:24 AM |
| 5 | but it is VERY annoying to be kicked off Inet regularly and put on the Guest network | 5/15/2018 5:29 PM |
| 6 | Speed is fine in my office, but in HUM 111 it is slow; I stream videos and around half the time the network has trouble. | 5/15/2018 10:12 AM |
| 7 | Don't use. | 4/24/2018 1:28 PM |
| 8 | Often slow (older computers and workroom computers) | 4/24/2018 5:53 AM |
| 9 | sometimes it can be slow | 4/23/2018 1:11 PM |
| 10 | My students and I frequently have a hard time connecting from our phones in the classroom or in my office. | 4/23/2018 11:51 AM |
| 11 | Could be faster- | 4/7/2018 7:45 PM |

| 12 | Slow, cuts in and out. | 4/6/2018 3:51 PM |
|----|------------------------|------------------|
| 13 | Very slow | 4/3/2018 6:46 PM |
| 14 | I do not use it | 3/28/2018 5:22 PM |
| 15 | Could be faster for streaming content from youtube, etc. | 3/28/2018 5:19 PM |
| 16 | Websites and videos can take excessively long to load, and they interrupt the flow of the class discussion. | 3/28/2018 2:07 PM |

# Q11 Does Norco College provide sufficient technical support?

Answered: 63   Skipped: 14
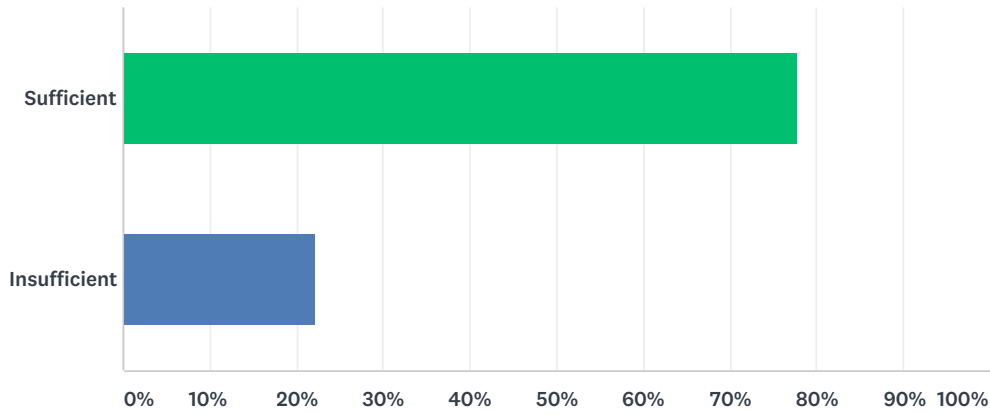


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Sufficient | 77.78% | 49 |
| Insufficient | 22.22% | 14 |
| TOTAL | | 63 |

# Q12 What would enhance technical support services?

Answered: 57    Skipped: 20
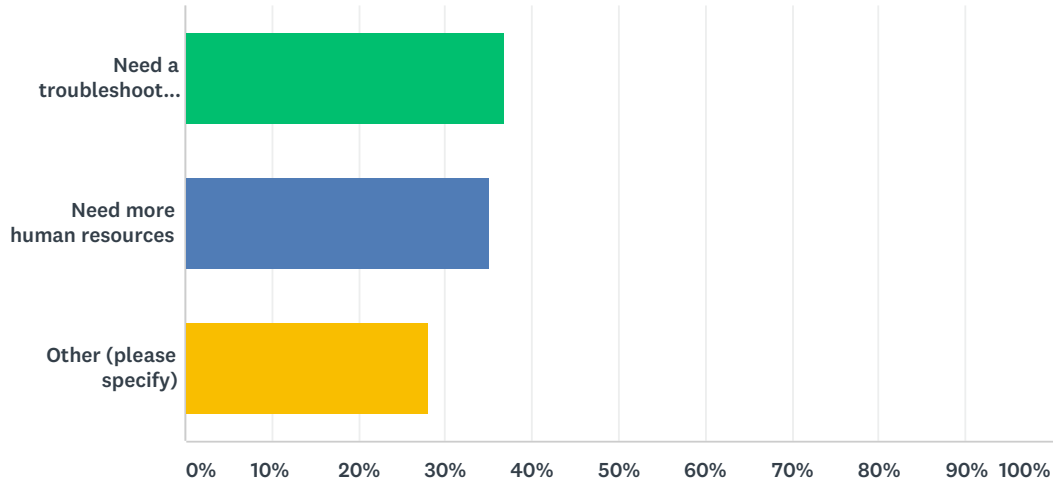


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Need a troubleshooting help desk | 36.84% | 21 |
| Need more human resources | 35.09% | 20 |
| Other (please specify) | 28.07% | 16 |
| TOTAL | | 57 |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | No comment | 5/25/2018 11:03 PM |
| 2 | At Chaffey college, each classroom has a phone, and faculty can call IT from the classroom, and they come to your class or talk you through the problem. | 5/24/2018 12:33 PM |
| 3 | I think I used it once, and the problem was fixed, so I don't really have an opinion about needs. | 5/15/2018 5:29 PM |
| 4 | Norco College needs a more responsive technical support team | 5/15/2018 3:07 PM |
| 5 | Nothing really, the instructional media staff provides great service! | 5/15/2018 9:24 AM |
| 6 | When technology is broken, especially for night classes, there is no support. | 5/15/2018 8:50 AM |
| 7 | Norco college based Information Services not district | 4/23/2018 3:40 PM |
| 8 | Both sound like good ways to help the situation. Also--I eventually figured it out--it would be helpful to inform part-time faculty where to go/how to get help when the systems are down in the classrooms. Many of the call numbers on the podiums are illegible and it stresses email over calling. | 4/23/2018 11:59 AM |
| 9 | I fee we need both our own troubeleshooting help desk and more human resources for our IT department. | 4/23/2018 11:21 AM |
| 10 | No complaints | 4/10/2018 12:25 PM |
| 11 | Needs way more manpower. | 4/6/2018 3:51 PM |
| 12 | Evening hours | 4/2/2018 11:38 AM |
| 13 | More responsive to classroom needs for audiovisual equipment. Upgrades to computers are lovely, but monitors, projectors, and screens need to be upgraded in MANY classrooms. | 3/29/2018 12:05 PM |
| 14 | on site tech support organizational chart for technical support needs from faculty and staff | 3/28/2018 6:59 PM |

| 15 | Set up computers in classrooms to easily switch from different modes of display (duplicate, presentation mode, etc.) so there is no need to contact Helpdesk | 3/28/2018 5:19 PM |
| 16 | To avoid the same issues from repeating again even after the computer has been shut down at the end of each day. | 3/28/2018 2:23 PM |

# Q13 What type of technology training have you received within this academic year? (Check all that apply.)

Answered: 63     Skipped: 14
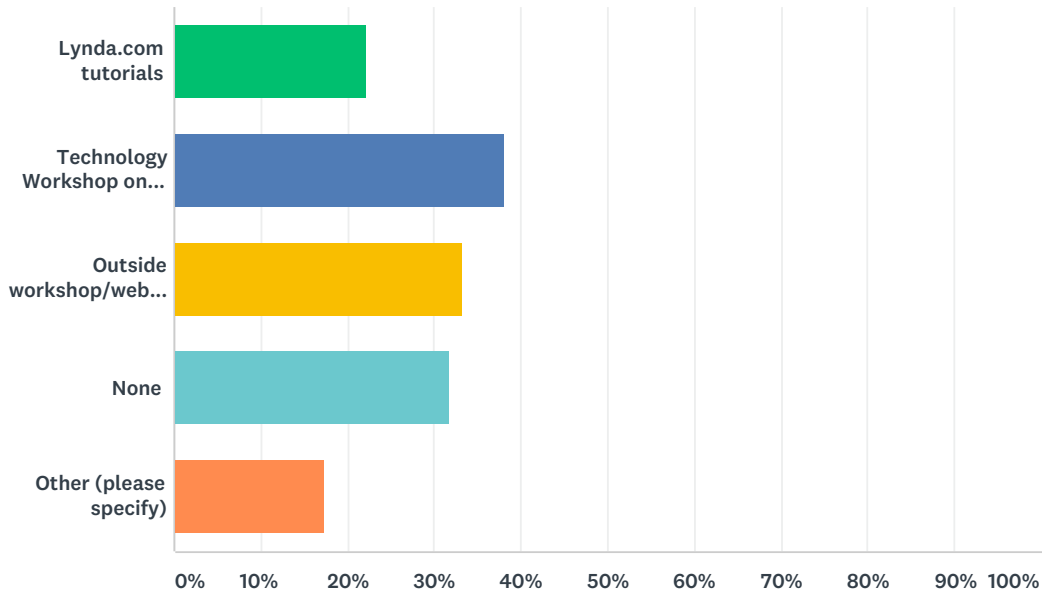


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Lynda.com tutorials | 22.22% | 14 |
| Technology Workshop on campus | 38.10% | 24 |
| Outside workshop/webinar | 33.33% | 21 |
| None | 31.75% | 20 |
| Other (please specify) | 17.46% | 11 |
| Total Respondents: 63 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | district email/tutorials | 5/25/2018 2:51 PM |
| 2 | canvas | 5/24/2018 12:33 PM |
| 3 | program review and canvas | 5/15/2018 12:21 PM |
| 4 | Canvas | 5/15/2018 9:53 AM |
| 5 | Canvas training, Program Review | 5/15/2018 8:46 AM |
| 6 | Canvas training | 4/24/2018 5:53 AM |
| 7 | Canvas training online | 4/23/2018 11:31 AM |
| 8 | Mitx Courses online. Coursera.com | 4/7/2018 7:47 PM |
| 9 | Canvas Training/Pilot Project | 3/28/2018 7:39 PM |
| 10 | Canvas | 3/28/2018 7:00 PM |
| 11 | Personal research, trial and error for 3D design | 3/28/2018 5:20 PM |

# Q14 What on-campus technology workshop would you be interested in attending? (Check all that apply.)

Answered: 57    Skipped: 20
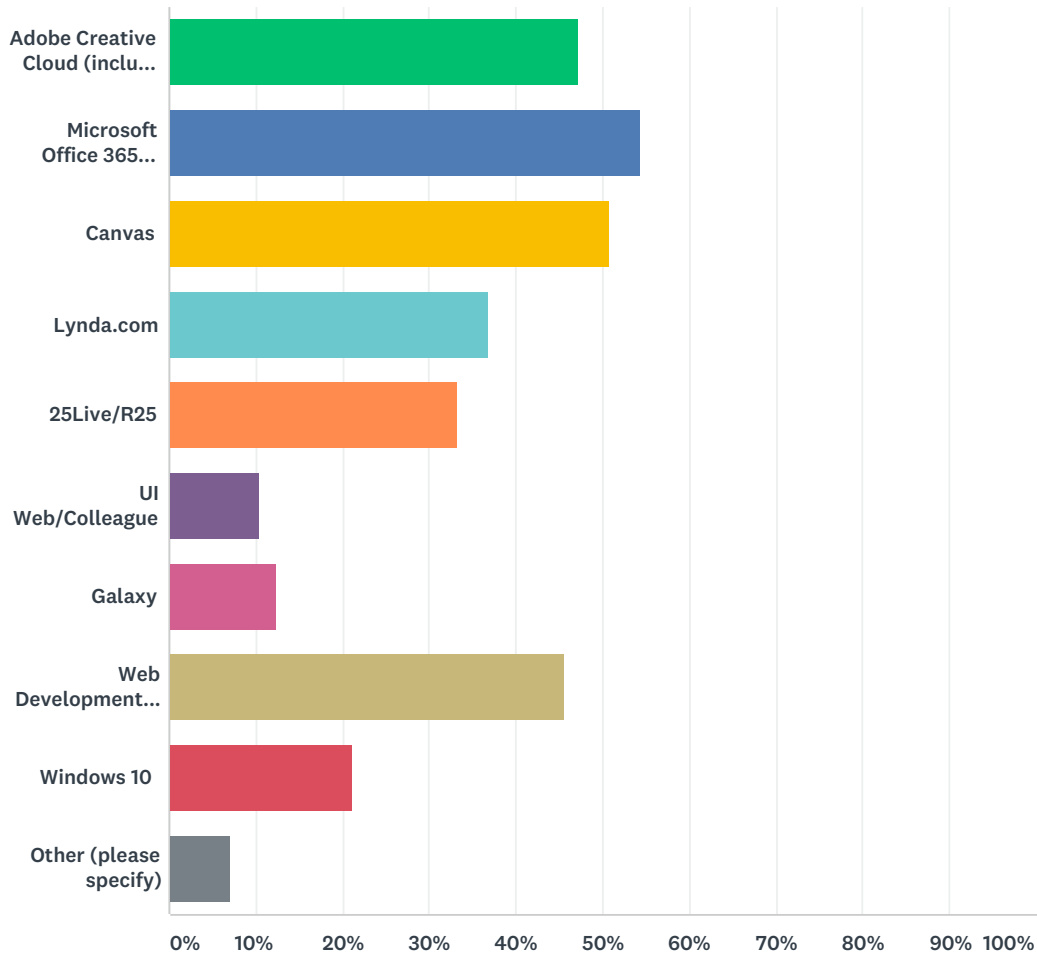


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.) | 47.37% | 27 |
| Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.) | 54.39% | 31 |
| Canvas | 50.88% | 29 |
| Lynda.com | 36.84% | 21 |
| 25Live/R25 | 33.33% | 19 |
| UI Web/Colleague | 10.53% | 6 |
| Galaxy | 12.28% | 7 |
| Web Development (SharePoint, HTML, CSS) | 45.61% | 26 |
| Windows 10 | 21.05% | 12 |
| Other (please specify) | 7.02% | 4 |

Total Respondents: 57

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | Canvas Instructional Design courses (not just a "how to use" course that we currently have, but a "best practices in online/web enhanced education" type of course | 5/15/2018 10:13 AM |
| 2 | I am unfamiliar with the other options | 4/10/2018 12:27 PM |
| 3 | Cisco Networking courses | 4/7/2018 7:47 PM |
| 4 | ArcMap | 3/28/2018 5:53 PM |

# Q15 Any additional comments/questions about technology resources at Norco College?

Answered: 15    Skipped: 62

| # | RESPONSES | DATE |
|---|-----------|------|
| 1 | None | 5/25/2018 11:04 PM |
| 2 | Don't waste any money on smart boards-- at the colleges that have them, none of the professors use them or like them. A complete waste. | 5/24/2018 12:34 PM |
| 3 | Norco College needs a technical support team that responds and answers to Norco College not district | 5/15/2018 3:09 PM |
| 4 | The desktop computers seem to be good for staff, I would like to see the laptop computers for the students upgraded which reside on carts , With access to the Internet. | 5/15/2018 2:47 PM |
| 5 | The people who work at our help desk are great. But there is not enough help and they have to wear many hats and can not always reply very quickly. This is not their fault and I really hope we add another IT specialist. | 5/15/2018 11:37 AM |
| 6 | Our technology staff and equipment is awesome! | 5/15/2018 9:25 AM |
| 7 | You rock as a committee!! Thanks for always seeing if we need more! | 4/23/2018 11:22 AM |
| 8 | I would really like to see WEQ W-3 and Fitness center updated. | 4/10/2018 12:29 PM |
| 9 | None, thank you. | 4/10/2018 7:07 AM |
| 10 | I'm not a faculty member so I'm not sure my answers are relevant, but here you go. | 4/4/2018 7:28 PM |
| 11 | Outdated printers in offices also need replacing. | 4/3/2018 6:47 PM |
| 12 | Norco College pretty much does a fine job of attending to my technological needs in the classroom and with work outside the classroom, as well. | 3/28/2018 7:40 PM |
| 13 | The projectors have terrible color display. I teach art, and show students images of artist's work relating to their projects on a daily basis. The art room projector casts a shade of green over everything, and does not display things bright enough to see all the detail of the image. I think it may be out of focus too. | 3/28/2018 5:22 PM |
| 14 | Anything that can be done to make the teacher computer stations more user friendly is greatly appreciated. Many are cluttered or oddly positioned making it difficulty to lecture while trying to use the technology. | 3/28/2018 3:30 PM |
| 15 | Computers AND audio/visual equipment are in need of updates in several classrooms. Here are a few that come to mind: ATEC 119: The sound comes from tiny desktop speakers for a large room of nearly 50 people. The screen is also a bit small for this size room. STEM 125: It has been mentioned on my IOI that this room has a screen that is too small, and the room has a significant echo. STEM 201: The computer is very slow and cannot share to the screens when using Amazon video. WEQ: Slow computers in multiple rooms In general, computers and the internet are very slow in nearly every classroom. I support technology upgrades!! | 3/28/2018 2:18 PM |

# #1

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:00:53 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:01:04 PM |
| **Time Spent:** | 00:00:11 |
| **IP Address:** | 174.213.17.159 |

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Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　**Full-time**

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Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?　　**Respondent skipped this question**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?　　**Respondent skipped this question**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　**Respondent skipped this question**

---

**Q5** How do you store your course documents? (Check all that apply.)　　**Respondent skipped this question**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?　　**Respondent skipped this question**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?　　**Respondent skipped this question**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)　　**Respondent skipped this question**

---

**Q9** What technology do you use or have used? (Check all that apply.)　　**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?　　**Respondent skipped this question**

---

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #2

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Wednesday, March 28, 2018 2:13:33 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:13:38 PM |
| **Time Spent:** | 00:00:04 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                     **Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)

**Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?                    **Respondent skipped this question**

**Q12** What would enhance technical support services?                    **Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)                    **Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)                    **Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?                    **Respondent skipped this question**

# #3

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:04:17 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:18:31 PM |
| **Time Spent:** | 00:14:14 |
| **IP Address:** | 174.212.11.148 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
My office computer is OK, but the classroom computers are painfully slow. Some are unable to play videos via Amazon, and some computers have tiny speakers that are not adequate for a 50 person classroom.

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Online            ,**
**tutoring**

**Text messaging apps,**

**E-Books or E-Textbooks,**

**Online study groups via social studying        ,**
**sites**

**Bring your own device (BYOD) for sharing        ,**
**ideas**

**Office 365 (includes Excel, Word, Outlook, PowerPoint,**
**Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,        ,**
**etc.)**

**Course or Learning Management System (Blackboard,**
**Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,        ,**
**etc.)**

**Net Tutor,**

**Internet,**

**Norco College**
**website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very            ,**
**Dissatisfied**
Comment:
Websites and videos can take excessively long to load, and they interrupt the flow of the class discussion.

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need more human**
**resources**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Computers AND audio/visual equipment are in need of updates in several classrooms. Here are a few that come to mind:

ATEC 119: The sound comes from tiny desktop speakers for a large room of nearly 50 people. The screen is also a bit small for this size room.
STEM 125: It has been mentioned on my IOI that this room has a screen that is too small, and the room has a significant echo.
STEM 201: The computer is very slow and cannot share to the screens when using Amazon video.
WEQ: Slow computers in multiple rooms

In general, computers and the internet are very slow in nearly every classroom.
I support technology upgrades!!

# #4

<span style="background-color:green;color:white">**COMPLETE**</span>

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:18:10 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:24:22 PM |
| **Time Spent:** | 00:06:12 |
| **IP Address:** | 172.124.3.139 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                     **Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
With the switch to new updates computers, some classrooms are experiencing technical issues especially with sounds when attempting to play audio material.

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

,

Other (please specify):
ADOBE

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** ,
**etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs,** ,
**etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Internet,**

**Teacher website,**

**Norco College
website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please
specify):
To avoid the same issues from repeating again even after the computer has been shut down at the end of each day.

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com** ,
**tutorials**

**Technology Workshop on** ,
**campus**

**Outside
workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #5

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:20:42 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:25:52 PM |
| **Time Spent:** | 00:05:09 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　**Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?　　**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?　　**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?　　**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?　　**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Lynda.com (FREE to Norco College employees)** ,

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,

**25Live/R25,**

**UI Web/Colleague,**

**Web Development (SharePoint, HTML,        , CSS)**

**Windows    ,**
**10**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #6

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:41:24 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:43:53 PM |
| **Time Spent:** | 00:02:28 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very** , **Dissatisfied**

Comment:
The PC is old and cannot support the newer technology my job requires

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
See above

**Q5** How do you store your course documents? (Check all that apply.)

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)** ,

**Web Development (SharePoint, HTML, , CSS)**

**Canvas**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #7

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 3:18:12 PM |
| **Last Modified:** | Wednesday, March 28, 2018 3:30:38 PM |
| **Time Spent:** | 00:12:26 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?  **Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?  **Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?  **Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?  **Yes,**
Comment:
Unable to properly use Sharepoint because OS is WIN 7

**Q5** How do you store your course documents? (Check all that apply.)  **Cloud drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?  **Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?  **No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)  **Text messaging apps**

**Q9** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs,     ,  etc.)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**25Live/R25,**

**UI Web/Colleague,**

**Web Development (SharePoint, HTML,     ,  CSS)**

**Windows 10**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Anything that can be done to make the teacher computer stations more user friendly is greatly appreciated.  Many are cluttered or oddly positioned making it difficulty to lecture while trying to use the technology.

# #8

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Wednesday, March 28, 2018 5:19:25 PM |
| **Last Modified:** | Wednesday, March 28, 2018 5:22:40 PM |
| **Time Spent:** | 00:03:15 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?  **Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?  **Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?  **Very Satisfied,**
Comment:
Just received a new computer last
year

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?  **No**

**Q5** How do you store your course documents? (Check all that apply.)  **Cloud drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?  **No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?  **No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)  **Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College employees)** ,

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

Comment:
I do not use it

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Technology Workshop on campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #9

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Wednesday, March 28, 2018 5:11:14 PM |
| **Last Modified:** | Wednesday, March 28, 2018 5:22:45 PM |
| **Time Spent:** | 00:11:30 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**I use my own computer**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied,**
Comment:
The computers in the classrooms are constantly reset between presentation mode and not. I use the projectors in all my classes, but sometimes with powerpoint and sometimes with straight internet resources. It would be great it if were made easier to switch back and forth.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
Needs to be easier to switch from presentation mode to not.

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

Other (please specify):
subscription to Youtube, 3D printers, autodesk mudbox, Cura, autodesk meshmixer, better soundsystem, opaque projectors, digital archive of hi resolution images of art and archaeological works.

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,

**Data software (Microsoft Office 365, Google Docs,        , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**
,

**Lynda.com (FREE to Norco College                ,
employees)**

**Internet,**

**Teacher website,**

**Norco College            ,
website**

Other (please specify):
phone apps, social media

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied,**
Comment:
Could be faster for streaming content from youtube, etc.

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
Set up computers in classrooms to easily switch from different modes of display (duplicate, presentation mode, etc.) so there is no need to contact Helpdesk

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Outside workshop/webinar** ,

Other (please specify):

Personal research, trial and error for 3D design

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)** ,

**Canvas**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

The projectors have terrible color display. I teach art, and show students images of artist's work relating to their projects on a daily basis. The art room projector casts a shade of green over everything, and does not display things bright enough to see all the detail of the image. I think it may be out of focus too.

# #10

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 5:50:48 PM |
| **Last Modified:** | Wednesday, March 28, 2018 5:53:22 PM |
| **Time Spent:** | 00:02:33 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Books or E-Textbooks,**

**Online study groups via social studying** ,
**sites**

**Interactive Whiteboards,**

**Bring your own device (BYOD) for sharing** ,
**ideas**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

,

**3D**
**Printers**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** ,
**etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs,** ,
**etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College** ,
**employees)**

**Internet,**

**Norco College**
**website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help**
**desk**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,

**Lynda.com,**

**25Live/R25,**

**Web Development (SharePoint, HTML,           , CSS)**

Other (please specify):

ArcMap

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #11

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 5:51:56 PM |
| **Last Modified:** | Wednesday, March 28, 2018 5:56:40 PM |
| **Time Spent:** | 00:04:44 |
| **IP Address:** | 47.149.94.74 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
The CACT Computers were last upgraded about three or four years ago. Software like Solidworksand MAstercam are heavy RAM users, and trying to run heavy graphics on these machines is frustrating when they crash.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):
RAM or better Video cards if the systems can handle it.

**Q9** What technology do you use or have used? (Check all that apply.)

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Web Development (SharePoint, HTML,          , CSS)**

**Windows 10**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #12

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 6:54:20 PM |
| **Last Modified:** | Wednesday, March 28, 2018 7:00:42 PM |
| **Time Spent:** | 00:06:21 |
| **IP Address:** | 99.203.11.150 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Books or E-Textbooks,**

**Interactive Whiteboards,**

Other (please specify):

Canvas integration for all sections

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Net Tutor,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
on site tech support organizational chart for technical support needs from faculty and staff

---

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

,

Other (please specify):
Canvas

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**25Live/R25,**

**Web Development (SharePoint, HTML, CSS)**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

*Respondent skipped this question*

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29 / 176

# #13

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 7:36:28 PM |
| **Last Modified:** | Wednesday, March 28, 2018 7:40:29 PM |
| **Time Spent:** | 00:04:00 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring** ,

**E-Books or E-Textbooks,**

**Online study groups via social studying sites** ,

**Lynda.com**

**Q9** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Net Tutor,**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

Other (please specify):
Canvas Training/Pilot Project

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,
**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Norco College pretty much does a fine job of attending to my technological needs in the classroom and with work outside the classroom, as well.

# #14

`INCOMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 8:45:01 PM |
| **Last Modified:** | Wednesday, March 28, 2018 8:45:10 PM |
| **Time Spent:** | 00:00:09 |
| **IP Address:** | 107.77.227.76 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                              **Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?                      *Respondent skipped this question*

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?                      *Respondent skipped this question*

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?                      *Respondent skipped this question*

**Q5** How do you store your course documents? (Check all that apply.)                      *Respondent skipped this question*

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?                      *Respondent skipped this question*

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?                      *Respondent skipped this question*

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)                      *Respondent skipped this question*

**Q9** What technology do you use or have used? (Check all that apply.)                      *Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?                      *Respondent skipped this question*

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #15

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Wednesday, March 28, 2018 8:46:37 PM |
| **Last Modified:** | Wednesday, March 28, 2018 8:50:15 PM |
| **Time Spent:** | 00:03:37 |
| **IP Address:** | 47.157.83.90 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**None of the above**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Online** ,
**tutoring**

**Text messaging apps,**

**E-Books or E-Textbooks,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs,** **,** **etc.)**

**Net Tutor,**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**25Live/R25,**

**UI Web/Colleague,**

**Galaxy,**

**Web Development (SharePoint, HTML,** **,** **CSS)**

**Windows** **,** **10**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #16

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Thursday, March 29, 2018 12:02:51 PM |
| **Last Modified:** | Thursday, March 29, 2018 12:06:07 PM |
| **Time Spent:** | 00:03:15 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

**Bring your own device (BYOD) for sharing ideas** ,

Other (please specify):

Laptops/computer stations for student use. Consistent wifi. Projectors that work. Monitors that aren't blurry or dim.

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College employees)** ,

**Net Tutor,**

**Internet,**

**Norco College website** ,

Other (please specify):
Discipline social media site

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
More responsive to classroom needs for audiovisual equipment. Upgrades to computers are lovely, but monitors, projectors, and screens need to be upgraded in MANY classrooms.

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Web Development (SharePoint, HTML, CSS)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

# #17

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, March 29, 2018 8:43:01 PM |
| **Last Modified:** | Thursday, March 29, 2018 8:46:09 PM |
| **Time Spent:** | 00:03:07 |
| **IP Address:** | 75.142.194.88 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

| | |
|---|---|
| **Q9** What technology do you use or have used? (Check all that apply.) | **Course or Learning Management System (Blackboard, Canvas, etc.)** **,** **Data software (Microsoft Office 365, Google Docs, , etc.)** **Internet,** **Norco College website** |
| **Q10** How satisfied are you with the speed/access to the College WiFi network? | **Satisfied** |
| **Q11** Does Norco College provide sufficient technical support? | **Sufficient** |
| **Q12** What would enhance technical support services? | **Need a troubleshooting help desk** |

Page 3: Technology Training/Support

| | |
|---|---|
| **Q13** What type of technology training have you received within this academic year? (Check all that apply.) | **None** |
| **Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.) | **Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)** **,** **Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)** **,** **Web Development (SharePoint, HTML, , CSS)** **Canvas** |

Page 4: Additional Comments

| | |
|---|---|
| **Q15** Any additional comments/questions about technology resources at Norco College? | **Respondent skipped this question** |

# #18

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Saturday, March 31, 2018 3:50:05 PM |
| **Last Modified:** | Saturday, March 31, 2018 3:53:04 PM |
| **Time Spent:** | 00:02:59 |
| **IP Address:** | 4.7.25.146 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Online tutoring,**

**E-Books or E-Textbooks,**

**Interactive Whiteboards,**

**VR (Virtual Reality) / AR (Augmented Reality),**

**Lynda.com**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Lynda.com,**

**25Live/R25,**

**UI Web/Colleague,**

**Galaxy,**

**Web Development (SharePoint, HTML, , CSS)**

**Windows 10**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #19

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, April 01, 2018 8:33:07 PM |
| **Last Modified:** | Sunday, April 01, 2018 8:33:10 PM |
| **Time Spent:** | 00:00:03 |
| **IP Address:** | 47.152.52.123 |

Page 1: Demographics

**Q1** Are you full-time or part-time?                    **Part-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?                    **Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?                    **Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?                    **Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)                    **Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?                    **Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?                    **Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)                    **Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)                    **Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?                    **Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical
support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received
within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you
be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #20

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 11:36:08 AM |
| **Last Modified:** | Monday, April 02, 2018 11:53:00 AM |
| **Time Spent:** | 00:16:52 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                **Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied,**
Comment:
Classroom computers need work.

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

*Respondent skipped this question*

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

*Respondent skipped this question*

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Interactive Whiteboards,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**,**

**3D Printers**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
Evening hours

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,

**Windows ,**
**10**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #21

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 12:59:35 PM |
| **Last Modified:** | Monday, April 02, 2018 1:22:23 PM |
| **Time Spent:** | 00:22:47 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):

Projector

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,

**Data software (Microsoft Office 365, Google Docs,        , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**
,

**Lynda.com (FREE to Norco College                ,  employees)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,

**Web Development (SharePoint, HTML, CSS)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #22

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 03, 2018 6:38:49 PM |
| **Last Modified:** | Tuesday, April 03, 2018 6:47:44 PM |
| **Time Spent:** | 00:08:54 |
| **IP Address:** | 172.89.231.255 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied,**
Comment:
The internet is very slow on my office computer and STEM 201 computer

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
The internet is very slow on my office computer and STEM 201 computer

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**College computer**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):
The laptops for student use in IT 128 are outdated and need to be replaced

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Teacher website,**

**Norco College website** ,

Other (please specify):
iNaturalist

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
Very slow

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Outdated printers in offices also need replacing.

# #23

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Wednesday, April 04, 2018 7:24:41 PM |
| **Last Modified:** | Wednesday, April 04, 2018 7:28:04 PM |
| **Time Spent:** | 00:03:22 |
| **IP Address:** | 204.69.3.3 |

Page 1: Demographics

**Q1** Are you full-time or part-time?                     **Full-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)** ,

**Lynda.com,**

**25Live/R25,**

**Web Development (SharePoint, HTML, CSS)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

I'm not a faculty member so I'm not sure my answers are relevant, but here you go.

---

# #24

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, April 06, 2018 2:54:25 PM |
| **Last Modified:** | Friday, April 06, 2018 2:54:30 PM |
| **Time Spent:** | 00:00:04 |
| **IP Address:** | 139.182.208.235 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　**Part-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?　　　**Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?　　　**Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　　**Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)　　　**Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?　　　**Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?　　　**Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)　　　**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)　　　**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?　　　**Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #25

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, April 06, 2018 3:00:02 PM |
| **Last Modified:** | Friday, April 06, 2018 3:00:05 PM |
| **Time Spent:** | 00:00:03 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** Are you full-time or part-time?          **Full-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?          **Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?          **Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?          **Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)          **Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?          **Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?          **Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)          **Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)          **Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?          **Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #26

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, April 06, 2018 3:46:21 PM |
| **Last Modified:** | Friday, April 06, 2018 3:52:38 PM |
| **Time Spent:** | 00:06:16 |
| **IP Address:** | 76.219.208.49 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?                    **Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?                    **I use my own computer**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
Classroom computers and laptop loans are slow/outdated. Classroom computers have way too many wires that can become undone.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?                    **No**

**Q5** How do you store your course documents? (Check all that apply.)

Other (please specify):
On my personal laptop

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?                    **Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?                    **No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Social media (Twitter/Facebook),**

**Online                    ,
tutoring**

**Text messaging apps,**

**E-Books or E-Textbooks,**

**Online study groups via social studying          ,
sites**

**Office 365 (includes Excel, Word, Outlook, PowerPoint,
Access, OneDrive, Skype. etc.)**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,          ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,          ,
etc.)**

**Net Tutor,**

**Internet,**

**Norco College
website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very                    ,
Dissatisfied**
Comment:
Slow, cuts in and
out.

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

Other (please
specify):
Needs way more
manpower.

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Web Development (SharePoint, HTML, , CSS)**

**Canvas**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #27

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Saturday, April 07, 2018 7:43:06 PM |
| **Last Modified:** | Saturday, April 07, 2018 7:47:51 PM |
| **Time Spent:** | 00:04:45 |
| **IP Address:** | 172.115.238.87 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

Other (please specify):

Canvas

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

**Lynda.com**

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs,** , **etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College** , **employees)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied,**
Comment:
Could be
faster-

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com** , **tutorials**

**Technology Workshop on** , **campus**

**Outside** , **workshop/webinar**

Other (please
specify):
Mitx Courses online. Coursera.com

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,

**Lynda.com,**

**UI Web/Colleague,**

**Web Development (SharePoint, HTML,          , CSS)**

Other (please specify):

Cisco Networking courses

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #28

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 09, 2018 9:54:08 AM |
| **Last Modified:** | Monday, April 09, 2018 9:56:53 AM |
| **Time Spent:** | 00:02:44 |
| **IP Address:** | 47.144.239.39 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

*Respondent skipped this question*

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** **,** **etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,** **,** **etc.)**

**Lynda.com (FREE to Norco College** **,** **employees)**

**Net Tutor,**

**Internet,**

**Teacher website,**

**Norco College** **,** **website**

Other (please specify):
TurningTechnology clicker system

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**25Live/R25**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #29

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 10, 2018 6:53:07 AM |
| **Last Modified:** | Tuesday, April 10, 2018 7:07:21 AM |
| **Time Spent:** | 00:14:13 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Online                ,**
**tutoring**

**E-Books or E-Textbooks,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College , employees)**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Web Development (SharePoint, HTML, , CSS)**

**Windows , 10**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

None, thank you.

# #30

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Tuesday, April 10, 2018 8:25:10 AM |
| **Last Modified:** | Tuesday, April 10, 2018 8:27:14 AM |
| **Time Spent:** | 00:02:04 |
| **IP Address:** | 23.241.174.95 |

Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　　**Full-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?
**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?
**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?
**No**

**Q5** How do you store your course documents? (Check all that apply.)
**Cloud drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?
**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?
**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)
*Respondent skipped this question*

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #31

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 10, 2018 12:15:40 PM |
| **Last Modified:** | Tuesday, April 10, 2018 12:29:23 PM |
| **Time Spent:** | 00:13:43 |
| **IP Address:** | 47.51.7.83 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?                    **Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very                     , Dissatisfied**

Comment:
the computer in the Fitness center is extremely slow. It can take up to 5 minutes to boot it up and use a flash drive.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**

Comment:
Outdated- Fitness Center and WEQ-W3

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):

Fitness Center - visual aids

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
No complaints

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Canvas,**

Other (please specify):
I am unfamiliar with the other options

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

I would really like to see WEQ W-3 and Fitness center updated.

---

# #32

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Thursday, April 12, 2018 5:57:15 PM |
| **Last Modified:** | Thursday, April 12, 2018 6:00:48 PM |
| **Time Spent:** | 00:03:32 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
It is defaulted to English Australian which has many different spellings on words. This makes it hard to trust.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

*Respondent skipped this question*

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

**,**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Web Development (SharePoint, HTML, , CSS)**

**Windows 10**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #33

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Monday, April 16, 2018 5:55:56 AM |
| **Last Modified:** | Monday, April 16, 2018 6:06:40 AM |
| **Time Spent:** | 00:10:44 |
| **IP Address:** | 71.93.145.13 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Norco College
website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help
desk**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Lynda.com,**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #34

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:19:40 AM |
| **Last Modified:** | Monday, April 23, 2018 11:22:43 AM |
| **Time Spent:** | 00:03:03 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　　**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Books or E-Textbooks,**

**Online study groups via social studying sites,**

**Lynda.com,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College employees)** ,

**Net Tutor,**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
I fee we need both our own troubeleshooting help desk and more human resources for our IT department.

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com** ,
**tutorials**

**Technology Workshop on** ,
**campus**

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,

**Lynda.com,**

**Web Development (SharePoint, HTML,          , CSS)**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

You rock as a committee!! Thanks for always seeing if we need more!

---

# #35

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:29:02 AM |
| **Last Modified:** | Monday, April 23, 2018 11:29:07 AM |
| **Time Spent:** | 00:00:04 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                    **Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?          **Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?          **Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?          **Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)          **Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?          **Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?          **Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)          **Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)          **Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?          **Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #36

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:30:32 AM |
| **Last Modified:** | Monday, April 23, 2018 11:30:37 AM |
| **Time Spent:** | 00:00:04 |
| **IP Address:** | 66.215.202.208 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?     **Full-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?     **Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?     **Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?     **Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)     **Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?     **Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?     **Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)     **Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)     **Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?     **Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #37

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:28:46 AM |
| **Last Modified:** | Monday, April 23, 2018 11:30:49 AM |
| **Time Spent:** | 00:02:03 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College employees)** ,

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Technology Workshop on campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Lynda.com,**

**Galaxy**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #38

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:31:24 AM |
| **Last Modified:** | Monday, April 23, 2018 11:31:39 AM |
| **Time Spent:** | 00:00:15 |
| **IP Address:** | 47.145.175.181 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?                    **Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?                    *Respondent skipped this question*

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?                    *Respondent skipped this question*

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?                    *Respondent skipped this question*

**Q5** How do you store your course documents? (Check all that apply.)                    *Respondent skipped this question*

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?                    *Respondent skipped this question*

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?                    *Respondent skipped this question*

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)                    *Respondent skipped this question*

**Q9** What technology do you use or have used? (Check all that apply.)                    *Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?                    *Respondent skipped this question*

**Q11** Does Norco College provide sufficient technical
support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received
within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you
be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #39

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:29:15 AM |
| **Last Modified:** | Monday, April 23, 2018 11:31:51 AM |
| **Time Spent:** | 00:02:35 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Books or E-Textbooks,**

**VR (Virtual Reality) / AR (Augmented Reality)** ,

**3D Printers**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Net Tutor,**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Outside workshop/webinar** ,

Other (please specify):

Canvas training online

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Web Development (SharePoint, HTML, CSS)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #40

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:47:41 AM |
| **Last Modified:** | Monday, April 23, 2018 11:49:59 AM |
| **Time Spent:** | 00:02:17 |
| **IP Address:** | 204.69.3.13 |

Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Social media (Twitter/Facebook),**

**Online          ,
tutoring**

**Text messaging apps,**

**E-Books or E-Textbooks,**

**Online study groups via social studying          ,
sites**

**Lynda.com**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,          ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,          ,
etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools,
etc)**

**,**

**Lynda.com (FREE to Norco College          ,
employees)**

**Net Tutor,**

**Internet,**

**Teacher website,**

**Norco College
website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human
resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Technology Workshop on campus** ,

**Outside workshop/webinar**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)** ,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)** ,

**Lynda.com,**

**Canvas**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #41

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:47:47 AM |
| **Last Modified:** | Monday, April 23, 2018 11:52:56 AM |
| **Time Spent:** | 00:05:09 |
| **IP Address:** | 204.69.3.12 |

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Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　　　**Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied,**
Comment:
My office computer is extremely slow and runs Windows 7

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

Other (please specify):
The interactive smart board in IT111 doesn't work. I sent a request to helpdesk but never heard back. It's a shame because I know they were very expensive.

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
My students and I frequently have a hard time connecting from our phones in the classroom or in my office.

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
**,**
**25Live/R25,**

**Windows ,**
**10**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #42

<span style="background-color:green; color:white">COMPLETE</span>

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Monday, April 23, 2018 11:53:14 AM |
| **Last Modified:** | Monday, April 23, 2018 12:00:16 PM |
| **Time Spent:** | 00:07:01 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**I use my own computer**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied,**
Comment:
Mostly satisfied would be more true. Sometimes the computers do not work in the classrooms (or the projectors) which means lesson plans have to be very adaptable in case something doesn't work.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

Other (please specify):
I store almost everyting on Blackboard, and in summer I'll be switching to Canvas.

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**Online          ,
tutoring**

**E-Books or E-Textbooks**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,       ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)**

**,**

**Net Tutor,**

**Internet,**

**Norco College
website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please
specify):
Both sound like good ways to help the situation. Also--I
eventually figured it out--it would be helpful to inform part-
time faculty where to go/how to get help when the systems
are down in the classrooms. Many of the call numbers on the
podiums are illegible and it stresses email over calling.

---

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on
campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

*Respondent skipped this question*

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

*Respondent skipped this question*

---

# #43

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 1:09:52 PM |
| **Last Modified:** | Monday, April 23, 2018 1:12:13 PM |
| **Time Spent:** | 00:02:20 |
| **IP Address:** | 204.69.3.12 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Dissatisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Online , tutoring**

**E-Books or E-Textbooks,**

**Interactive Whiteboards,**

**3D Printers**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,     , etc.)**

**Data software (Microsoft Office 365, Google Docs,     , etc.)**

**Internet,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied,**
Comment:
sometimes it can be
slow

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,
**Lynda.com,**

**Web Development (SharePoint, HTML, CSS)**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #44

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 3:36:49 PM |
| **Last Modified:** | Monday, April 23, 2018 3:40:54 PM |
| **Time Spent:** | 00:04:04 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                **Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied,**
Comment:
need an update
though

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
outdated

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**College computer**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**E-Books or E-Textbooks,**

**Lynda.com,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** **,** **etc.)**

**Data software (Microsoft Office 365, Google Docs,** **,** **etc.)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
Norco college based Information Services not district

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
**,**

**Lynda.com,**

**Galaxy,**

**Windows 10**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #45

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 5:49:24 AM |
| **Last Modified:** | Tuesday, April 24, 2018 5:53:47 AM |
| **Time Spent:** | 00:04:22 |
| **IP Address:** | 47.149.33.171 |

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Page 1: Demographics

**Q1** Are you full-time or part-time?                    **Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?    **Share a College computer with other faculty and/or staff**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?    **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
Various classroom and workroom computers experience problems or are out of date.

---

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

Other (please specify):
Black Board site

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?    **Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?    **No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Books or E-Textbooks,**

**Interactive Whiteboards,**

**Lynda.com**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Lynda.com (FREE to Norco College employees)** ,

**Internet,**

**Norco College website** ,

Other (please specify):

videos and You Tube

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
Often slow (older computers and workroom computers)

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus** ,

**Outside workshop/webinar** ,

Other (please specify):

Canvas training

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Lynda.com,**

**25Live/R25,**

**Web Development (SharePoint, HTML, CSS)**

Page 4: Additional Comments

**Q15** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #46

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 10:29:27 AM |
| **Last Modified:** | Tuesday, April 24, 2018 10:33:07 AM |
| **Time Spent:** | 00:03:39 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
Classroom computers are slow and sometimes crash when trying to play online videos

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Online study groups via social studying sites**,

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com , tutorials**

**Technology Workshop on , campus**

**Outside workshop/webinar**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**25Live/R25,**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #47

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 1:25:06 PM |
| **Last Modified:** | Tuesday, April 24, 2018 1:29:15 PM |
| **Time Spent:** | 00:04:09 |
| **IP Address:** | 174.212.4.164 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

Comment:
Don't use.

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

,

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Web Development (SharePoint, HTML, CSS)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #48

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 2:32:21 PM |
| **Last Modified:** | Tuesday, April 24, 2018 2:35:51 PM |
| **Time Spent:** | 00:03:30 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Interactive Whiteboards,**

**VR (Virtual Reality) / AR (Augmented Reality)** ,

**3D Printers**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

**,**

**Internet**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Lynda.com**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #49

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:33:13 AM |
| **Last Modified:** | Tuesday, May 15, 2018 8:33:18 AM |
| **Time Spent:** | 00:00:04 |
| **IP Address:** | 172.124.3.139 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?   **Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?   *Respondent skipped this question*

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?   *Respondent skipped this question*

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?   *Respondent skipped this question*

**Q5** How do you store your course documents? (Check all that apply.)   *Respondent skipped this question*

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?   *Respondent skipped this question*

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?   *Respondent skipped this question*

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)   *Respondent skipped this question*

**Q9** What technology do you use or have used? (Check all that apply.)   *Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?   *Respondent skipped this question*

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #50

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:39:29 AM |
| **Last Modified:** | Tuesday, May 15, 2018 8:46:19 AM |
| **Time Spent:** | 00:06:49 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):

The technology in the ATEC 2nd-floor classrooms (204, 205, 210, 211) Is woefully inadequate. The podiums have too many wires/cables that can be (are) tripped on and the document camera (typically a Ladibug) is not quality and often inaccessible (especially in 204).

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

Other (please specify):
Canvas training, Program Review

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #51

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:49:14 AM |
| **Last Modified:** | Tuesday, May 15, 2018 8:51:44 AM |
| **Time Spent:** | 00:02:30 |
| **IP Address:** | 66.215.224.167 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**I use my own computer**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Dissatisfied**,

Comment:
Booting up classroom computers can take upwards of 15 minutes

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

Other (please specify):
Computers that are build within the last 5 years.

**Q9** What technology do you use or have used? (Check all that apply.)

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
When technology is broken, especially for night classes, there is no support.

---

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #52

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 9:22:02 AM |
| **Last Modified:** | Tuesday, May 15, 2018 9:25:03 AM |
| **Time Spent:** | 00:03:01 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Bring your own device (BYOD) for sharing ideas** ,

**Lynda.com**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Norco College
website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please
specify):
Nothing really, the instructional media staff provides great
service!

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Lynda.com**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Our technology staff and equipment is awesome!

---

# #53

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 9:50:26 AM |
| **Last Modified:** | Tuesday, May 15, 2018 9:53:56 AM |
| **Time Spent:** | 00:03:29 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?  **Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?  **Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?  **Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?  **No**

**Q5** How do you store your course documents? (Check all that apply.)  **External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?  **Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?  **No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)  **Online tutoring**,

**E-Books or E-Textbooks,**

**Online study groups via social studying sites**,

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College
website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

Other (please
specify):

Canvas

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #54

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 10:08:31 AM |
| **Last Modified:** | Tuesday, May 15, 2018 10:13:24 AM |
| **Time Spent:** | 00:04:53 |
| **IP Address:** | 97.93.57.251 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
Computer in HUM 111 is VERY slow to start up if turned off (15ish minutes)

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

**Bring your own device (BYOD) for sharing ideas** ,

**3D Printers**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College employees)** ,

**Internet,**

**Teacher website,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
Speed is fine in my office, but in HUM 111 it is slow; I stream videos and around half the time the network has trouble.

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Lynda.com,**

**25Live/R25,**

Other (please specify):

Canvas Instructional Design courses (not just a "how to use" course that we currently have, but a "best practices in online/web enhanced education" type of course

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #55

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 10:12:08 AM |
| **Last Modified:** | Tuesday, May 15, 2018 10:14:15 AM |
| **Time Spent:** | 00:02:06 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Text messaging apps,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,        , etc.)**

**Data software (Microsoft Office 365, Google Docs,        , etc.)**

**Internet,**

**Norco College        , website**

Other (please specify):
Publisher website and resources

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
**,**
**25Live/R25,**

**Galaxy,**

**Web Development (SharePoint, HTML,        , CSS)**

**Canvas**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #56

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 10:25:08 AM |
| **Last Modified:** | Tuesday, May 15, 2018 10:26:52 AM |
| **Time Spent:** | 00:01:43 |
| **IP Address:** | 207.233.31.62 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**I use my own computer**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Social media (Twitter/Facebook),**

**Online                    ,**
**tutoring**

**Text messaging apps,**

**E-Books or E-Textbooks,**

**Online study groups via social studying            ,**
**sites**

**Interactive Whiteboards**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,        ,**
**etc.)**

**Course or Learning Management System (Blackboard,**
**Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,        ,**
**etc.)**

**Net Tutor,**

**Internet,**

**Norco College**
**website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside**
**workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #57

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 11:34:41 AM |
| **Last Modified:** | Tuesday, May 15, 2018 11:37:55 AM |
| **Time Spent:** | 00:03:14 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**Online study groups via social studying** ,
**sites**

**VR (Virtual Reality) / AR (Augmented** ,
**Reality)**

**Lynda.com,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** ,
**etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs,** ,
**etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College** ,
**employees)**

**Norco College**
**website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very**
**Dissatisfied**

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human**
**resources**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com** ,
**tutorials**

**Technology Workshop on**
**campus**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,
**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,
**Lynda.com**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

The people who work at our help desk are great. But there is not enough help and they have to wear many hats and can not always reply very quickly. This is not their fault and I really hope we add another IT specialist.

# #58

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 12:17:35 PM |
| **Last Modified:** | Tuesday, May 15, 2018 12:21:56 PM |
| **Time Spent:** | 00:04:21 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?          **Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
Seriously out of date.

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
outdated

---

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

**College computer**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Lynda.com (FREE to Norco College employees)** ,

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus** ,

Other (please specify):
program review and canvas

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)** ,

**Lynda.com,**

**Windows 10** ,

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #59

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 12:30:32 PM |
| **Last Modified:** | Tuesday, May 15, 2018 12:30:37 PM |
| **Time Spent:** | 00:00:05 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　　**Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?　　　**Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?　　　**Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　　**Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)　　　**Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?　　　**Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?　　　**Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)　　　**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)　　　**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?　　　**Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #60

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 2:01:22 PM |
| **Last Modified:** | Tuesday, May 15, 2018 2:03:15 PM |
| **Time Spent:** | 00:01:52 |
| **IP Address:** | 167.88.229.93 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?   **Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?   **I use my own computer**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?   **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
They do have a tendency to be extremely slow/bogged down

---

**Q5** How do you store your course documents? (Check all that apply.)   **Cloud drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?   **Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?   **No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)   **Bring your own device (BYOD) for sharing ideas**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,        , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #61

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 2:40:10 PM |
| **Last Modified:** | Tuesday, May 15, 2018 2:47:00 PM |
| **Time Spent:** | 00:06:49 |
| **IP Address:** | 107.77.230.4 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):

I just need a projector to tired to my computer and a projector screen, and a printer for my students yes, thank you

**Q9** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs,    , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

**,**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Lynda.com**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

The desktop computers seem to be good for staff, I would like to see the laptop computers for the students upgraded which reside on carts , With access to the Internet.

# #62

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 3:03:43 PM |
| **Last Modified:** | Tuesday, May 15, 2018 3:09:49 PM |
| **Time Spent:** | 00:06:06 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?   **Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very                    , Dissatisfied**
Comment:
need a new computer this one was manufactured in 2002

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
computing services brought in a replacement and it doesn't work. I am without an office computer

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Online** ,
**tutoring**

**E-Books or E-Textbooks,**

**Lynda.com,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** ,
**etc.)**

**Data software (Microsoft Office 365, Google Docs,** ,
**etc.)**

**Lynda.com (FREE to Norco College** ,
**employees)**

**Internet,**

**Teacher website,**

**Norco College**
**website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

Other (please
specify):
Norco College needs a more responsive technical support
team

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on** ,
**campus**

**Outside**
**workshop/webinar**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Lynda.com,**

**25Live/R25,**

**Galaxy,**

**Windows   ,**
**10**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Norco College needs a technical support team that responds and answers to Norco College not district

# #63

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 5:21:11 PM |
| **Last Modified:** | Tuesday, May 15, 2018 5:30:39 PM |
| **Time Spent:** | 00:09:28 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**I use my own computer**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
Others change screen size and home page to personalize it for themselves, and it seems very slow.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No,**
Comment:
I rarely use it.

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

Other (please specify):
on the LMS, on my laptop, and on my flash drive

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College
website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied,**
Comment:
but it is VERY annoying to be kicked off Inet regularly and put on the Guest network

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please
specify):
I think I used it once, and the problem was fixed, so I don't really have an opinion about needs.

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #64

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 16, 2018 8:41:25 AM |
| **Last Modified:** | Wednesday, May 16, 2018 8:44:18 AM |
| **Time Spent:** | 00:02:52 |
| **IP Address:** | 47.144.93.132 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                                    **Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of          **I use my own**
computer you use?                                                          **computer**

---

**Q3** How satisfied are you with the performance of the    **Dissatisfied**
College computer (classroom/office)?

---

**Q4** Are you currently experiencing problems with your    **No**
computer or is it outdated for your needs?

---

**Q5** How do you store your course documents? (Check all   **Cloud drive,**
that apply.)
**External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate             **Yes**
technology to fit your teaching needs?

---

**Q7** Do you require more technology than what a general    **Yes**
use classroom (non-lab classrooms) provides?

---

**Q8** What technology would you like to see implemented    **Text messaging apps,**
in the classroom? (Check all that apply.)
**E-Books or E-Textbooks,**

**Online study groups via social studying          ,**
**sites**

**Interactive Whiteboards,**

**VR (Virtual Reality) / AR (Augmented**
**Reality)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Lynda.com,**

**25Live/R25,**

**UI Web/Colleague,**

**Web Development (SharePoint, HTML, CSS)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #65

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Wednesday, May 16, 2018 10:22:37 AM |
| **Last Modified:** | Wednesday, May 16, 2018 10:25:17 AM |
| **Time Spent:** | 00:02:40 |
| **IP Address:** | 66.215.201.219 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                                    **Part-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?                    **Share a College computer with other faculty and/or staff**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?                    **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?                    **No**

---

**Q5** How do you store your course documents? (Check all that apply.)                    **External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?                    **Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?                    **No**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Books or E-Textbooks,**

**Lynda.com,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College                     , employees)**

**Internet**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
Tends to be
slow

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com
tutorials**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #66

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 17, 2018 11:25:17 AM |
| **Last Modified:** | Thursday, May 17, 2018 11:27:48 AM |
| **Time Spent:** | 00:02:30 |
| **IP Address:** | 76.94.28.126 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,       , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,      , etc.)**

**Internet,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #67

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, May 20, 2018 8:12:22 PM |
| **Last Modified:** | Sunday, May 20, 2018 8:19:13 PM |
| **Time Spent:** | 00:06:51 |
| **IP Address:** | 99.40.66.97 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
The computer is fine, but I would like to get a Apple computer so that it interfaces more easily with my home computer.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
It's fine, but I need a computer that can access certain Apple programs

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):
I'm confused by this question. Isn't this already implemented? How is Lynda.com implemented in a classroom?

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** **,** **etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,** **,** **etc.)**

**Lynda.com (FREE to Norco College** **,** **employees)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
It doesn't work well in some areas of the campus

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Web Development (SharePoint, HTML, CSS)**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #68

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 23, 2018 1:12:42 PM |
| **Last Modified:** | Wednesday, May 23, 2018 1:15:03 PM |
| **Time Spent:** | 00:02:20 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?　　　　　　**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?　　　　**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　　　**No**

**Q5** How do you store your course documents? (Check all that apply.)　　　　**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?　　　　**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?　　　　**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)　　　　**E-Mail,**

**Online** 　　　　　　**,**
**tutoring**

**E-Books or E-Textbooks,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Satisfied**

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside workshop/webinar**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Canvas**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #69

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 10:11:40 AM |
| **Last Modified:** | Thursday, May 24, 2018 10:11:47 AM |
| **Time Spent:** | 00:00:07 |
| **IP Address:** | 204.69.3.11 |

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Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　**Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?　　**Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?　　**Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　**Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)　　**Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?　　**Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?　　**Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)　　**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)　　**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?　　**Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #70

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Thursday, May 24, 2018 10:16:34 AM |
| **Last Modified:** | Thursday, May 24, 2018 10:18:21 AM |
| **Time Spent:** | 00:01:47 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Online study groups via social studying sites**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College employees)** ,

**Teacher website,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #71

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 12:25:39 PM |
| **Last Modified:** | Thursday, May 24, 2018 12:27:52 PM |
| **Time Spent:** | 00:02:12 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** Are you full-time or part-time?                **Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?                **Have been assigned a College computer for my exclusive use**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?                **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?                **No**

---

**Q5** How do you store your course documents? (Check all that apply.)                **College computer**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?                **Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?                **Yes**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)                Other (please specify): Turning Technologies

---

**Q9** What technology do you use or have used? (Check all that apply.)                **Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Internet**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?    **Satisfied**

**Q11** Does Norco College provide sufficient technical support?    **Sufficient**

**Q12** What would enhance technical support services?    **Need more human resources**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)    **Lynda.com tutorials**  ,

**Technology Workshop on campus**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)    **Lynda.com,**

**Canvas**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?    **Respondent skipped this question**

# #72

**COMPLETE**

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Thursday, May 24, 2018 12:26:22 PM |
| Last Modified: | Thursday, May 24, 2018 12:34:31 PM |
| Time Spent: | 00:08:08 |
| IP Address: | 204.69.3.12 |

Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Dissatisfied,**
Comment:
The classroom computer resets/cleans out info each time it restarts

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
There is a problem with this survey, because you are asking me to talk about my office computer and/or classroom computer. They have separate issues. My office computer is a 2011 model and it is dying.

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**No**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):
better projector with accurate color

**Q9** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs,      , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied** ,

Comment:
God help us.

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
At Chaffey college, each classroom has a phone, and faculty can call IT from the classroom, and they come to your class or talk you through the problem.

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

Other (please specify):
canvas

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**25Live/R25,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Don't waste any money on smart boards-- at the colleges that have them, none of the professors use them or like them. A complete waste.

---

# #73

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 12:33:38 PM |
| **Last Modified:** | Thursday, May 24, 2018 12:36:09 PM |
| **Time Spent:** | 00:02:31 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**External drive/flash drive,**

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**E-Books or E-Textbooks,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,      , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs,      , etc.)**

**Internet,**

**Norco College
website**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied,**
Comment:
Could be faster, but meets my
needs

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human
resources**

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**25Live/R25,**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #74

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Thursday, May 24, 2018 1:36:53 PM |
| **Last Modified:** | Thursday, May 24, 2018 1:36:58 PM |
| **Time Spent:** | 00:00:04 |
| **IP Address:** | 204.69.3.11 |

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Page 1: Demographics

**Q1** Are you full-time or part-time?　　　　　　　　　**Full-time**

---

Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?　　　**Respondent skipped this question**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?　　　**Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　　**Respondent skipped this question**

**Q5** How do you store your course documents? (Check all that apply.)　　　**Respondent skipped this question**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?　　　**Respondent skipped this question**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?　　　**Respondent skipped this question**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)　　　**Respondent skipped this question**

**Q9** What technology do you use or have used? (Check all that apply.)　　　**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?　　　**Respondent skipped this question**

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

## Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #75

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, May 25, 2018 12:17:50 PM |
| **Last Modified:** | Friday, May 25, 2018 1:00:54 PM |
| **Time Spent:** | 00:43:04 |
| **IP Address:** | 75.139.225.171 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?  **Part-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?  **I use my own computer**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied,**
Comment:
Twice I've had to reboot the computer in order to get it to communicate with the projector.

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No,**
Comment:
Not generally, but I have had the same problem 2 times.

---

**Q5** How do you store your course documents? (Check all that apply.)  **External drive/flash drive**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?  **Yes**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?  **No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Social media (Twitter/Facebook),**

**Online            ,**
**tutoring**

**Text messaging apps,**

**E-Books or E-Textbooks,**

**Online study groups via social studying        ,**
**sites**

**Interactive Whiteboards,**

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,       ,**
**etc.)**

**Data software (Microsoft Office 365, Google Docs,       ,**
**etc.)**

**Internet**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #76

**COMPLETE**

| | |
|---|---|
| Collector: | Web Link 1 *(Web Link)* |
| Started: | Friday, May 25, 2018 2:49:50 PM |
| Last Modified: | Friday, May 25, 2018 2:51:50 PM |
| Time Spent: | 00:01:59 |
| IP Address: | 204.69.3.4 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Part-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Share a College computer with other faculty and/or staff**

---

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Very Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your course documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer**

---

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Respondent skipped this question**

---

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**Yes**

---

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

**Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)**

---

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)** ,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Lynda.com (FREE to Norco College employees)** ,

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

*Respondent skipped this question*

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

Other (please specify):
district email/tutorials

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**25Live/R25,**

**Web Development (SharePoint, HTML, CSS)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

*Respondent skipped this question*

---

# #77

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, May 25, 2018 10:58:16 PM |
| **Last Modified:** | Friday, May 25, 2018 11:04:03 PM |
| **Time Spent:** | 00:05:46 |
| **IP Address:** | 172.113.83.227 |

---

## Page 1: Demographics

**Q1** Are you full-time or part-time?

**Full-time**

---

## Page 2: Technology on Campus

**Q2** Which statement best describes what type of computer you use?

**Have been assigned a College computer for my exclusive use**

**Q3** How satisfied are you with the performance of the College computer (classroom/office)?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your course documents? (Check all that apply.)

**College computer**

**Q6** Is your classroom equipped with adequate technology to fit your teaching needs?

**Yes**

**Q7** Do you require more technology than what a general use classroom (non-lab classrooms) provides?

**No**

**Q8** What technology would you like to see implemented in the classroom? (Check all that apply.)

Other (please specify):

No comment

**Q9** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc)**

,

**Lynda.com (FREE to Norco College , employees)**

**Internet,**

**Norco College website**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
No comment

---

Page 3: Technology Training/Support

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Lynda.com,**

**25Live/R25,**

**Galaxy,**

**Web Development (SharePoint, HTML, , CSS)**

**Canvas**

**Q15** Any additional comments/questions about technology resources at Norco College?

None

# Q15 Any additional comments/questions about technology resources at Norco College?

Answered: 15    Skipped: 62

| # | RESPONSES | DATE |
|---|-----------|------|
| 1 | None | 5/25/2018 11:04 PM |
| 2 | Don't waste any money on smart boards-- at the colleges that have them, none of the professors use them or like them. A complete waste. | 5/24/2018 12:34 PM |
| 3 | Norco College needs a technical support team that responds and answers to Norco College not district | 5/15/2018 3:09 PM |
| 4 | The desktop computers seem to be good for staff, I would like to see the laptop computers for the students upgraded which reside on carts , With access to the Internet. | 5/15/2018 2:47 PM |
| 5 | The people who work at our help desk are great. But there is not enough help and they have to wear many hats and can not always reply very quickly. This is not their fault and I really hope we add another IT specialist. | 5/15/2018 11:37 AM |
| 6 | Our technology staff and equipment is awesome! | 5/15/2018 9:25 AM |
| 7 | You rock as a committee!! Thanks for always seeing if we need more! | 4/23/2018 11:22 AM |
| 8 | I would really like to see WEQ W-3 and Fitness center updated. | 4/10/2018 12:29 PM |
| 9 | None, thank you. | 4/10/2018 7:07 AM |
| 10 | I'm not a faculty member so I'm not sure my answers are relevant, but here you go. | 4/4/2018 7:28 PM |
| 11 | Outdated printers in offices also need replacing. | 4/3/2018 6:47 PM |
| 12 | Norco College pretty much does a fine job of attending to my technological needs in the classroom and with work outside the classroom, as well. | 3/28/2018 7:40 PM |
| 13 | The projectors have terrible color display. I teach art, and show students images of artist's work relating to their projects on a daily basis. The art room projector casts a shade of green over everything, and does not display things bright enough to see all the detail of the image. I think it may be out of focus too. | 3/28/2018 5:22 PM |
| 14 | Anything that can be done to make the teacher computer stations more user friendly is greatly appreciated. Many are cluttered or oddly positioned making it difficulty to lecture while trying to use the technology. | 3/28/2018 3:30 PM |
| 15 | Computers AND audio/visual equipment are in need of updates in several classrooms. Here are a few that come to mind: ATEC 119: The sound comes from tiny desktop speakers for a large room of nearly 50 people. The screen is also a bit small for this size room. STEM 125: It has been mentioned on my IOI that this room has a screen that is too small, and the room has a significant echo. STEM 201: The computer is very slow and cannot share to the screens when using Amazon video. WEQ: Slow computers in multiple rooms In general, computers and the internet are very slow in nearly every classroom. I support technology upgrades!! | 3/28/2018 2:18 PM |

# Q1 What is your work status?

Answered: 64    Skipped: 0
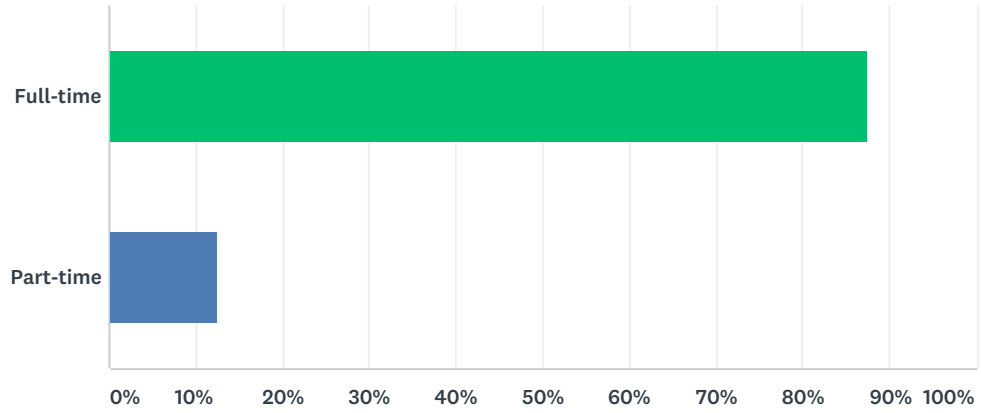


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Full-time | 87.50% | 56 |
| Part-time | 12.50% | 8 |
| TOTAL | | 64 |

1 / 18

# Q2 Select your department

Answered: 64    Skipped: 0
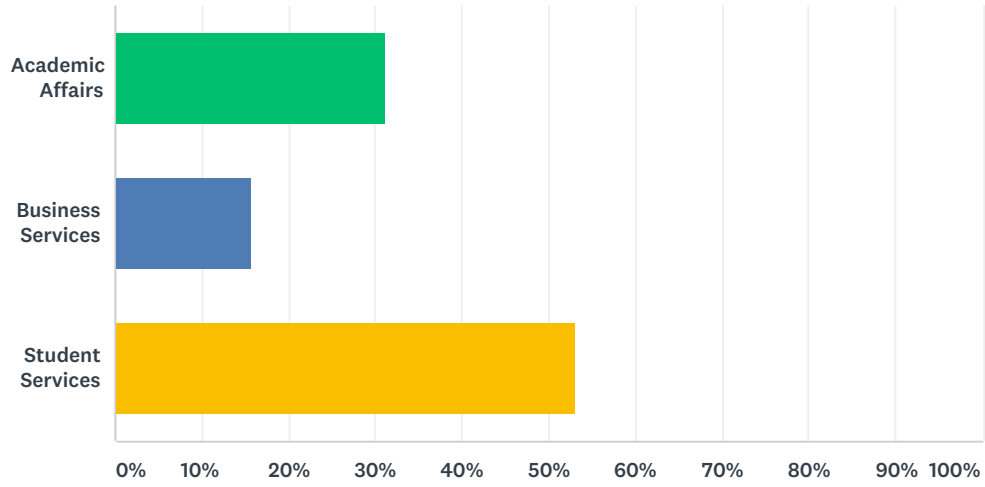
| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Academic Affairs | 31.25% | 20 |
| Business Services | 15.63% | 10 |
| Student Services | 53.13% | 34 |
| TOTAL | | 64 |

# Q3 How satisfied are you with your office computer's performance?

Answered: 56    Skipped: 8
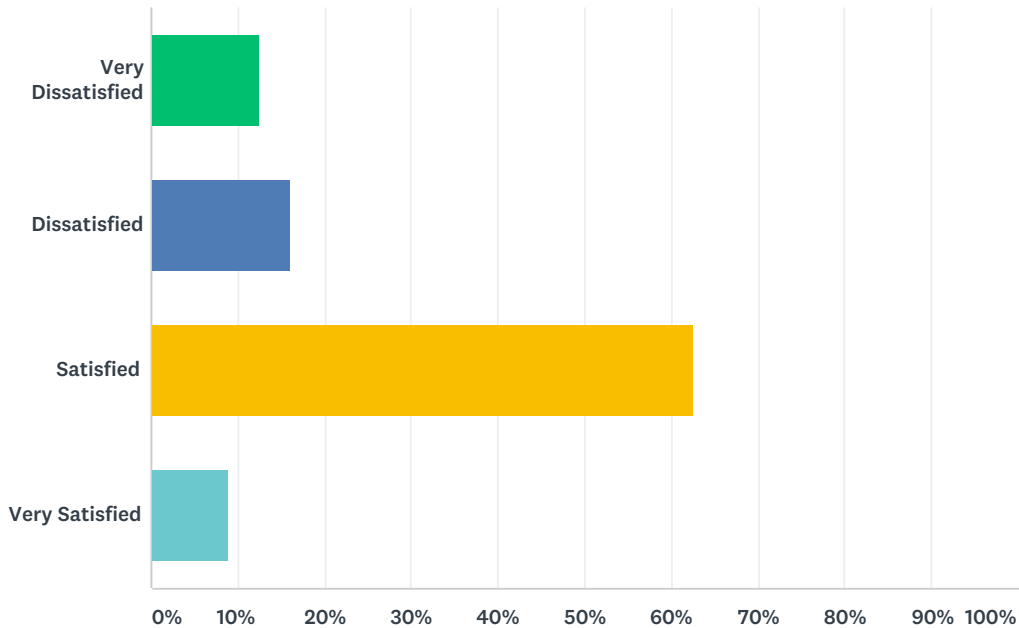


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Very Dissatisfied | 12.50% | 7 |
| Dissatisfied | 16.07% | 9 |
| Satisfied | 62.50% | 35 |
| Very Satisfied | 8.93% | 5 |
| TOTAL | | 56 |

| # | COMMENT | DATE |
|---|---|---|
| 1 | I could use a second monitor | 5/24/2018 12:36 PM |
| 2 | It's extremely slow, freezes, and sometimes get a matrix looking screen | 5/24/2018 9:36 AM |
| 3 | wish it had bluetooth | 4/30/2018 8:47 AM |
| 4 | Satisfied but we still get spam and malware on our computers | 4/23/2018 2:13 PM |
| 5 | newer but underpowered | 3/28/2018 6:52 PM |
| 6 | always crashes; runs very slowly | 3/28/2018 4:17 PM |
| 7 | I don't have access I need to do my job | 3/28/2018 3:54 PM |
| 8 | runs very slow, and crashes often | 3/28/2018 3:37 PM |
| 9 | It is slow, even after adding memory. | 3/28/2018 2:32 PM |
| 10 | Very slow | 3/28/2018 2:10 PM |

# Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 56    Skipped: 8
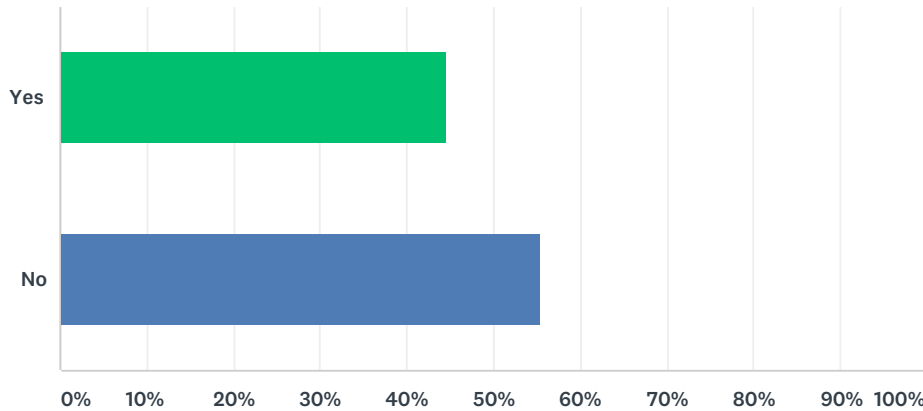


| ANSWER CHOICES | RESPONSES | |
| --- | --- | --- |
| Yes | 44.64% | 25 |
| No | 55.36% | 31 |
| TOTAL | | 56 |

| # | COMMENT | DATE |
| --- | --- | --- |
| 1 | I have experienced days where slowdown occurs. I am sorting through it as I may have higher output or usage than others. | 5/29/2018 10:06 AM |
| 2 | Our department has ordered a new computer for me. | 5/24/2018 9:47 AM |
| 3 | Save all documents to an external drive due to fear of computer crashing | 5/24/2018 9:36 AM |
| 4 | Network is always slow and my computer is ancient. | 5/16/2018 9:10 AM |
| 5 | Silverlight is a problem when trying to run Ellucian at times | 5/15/2018 9:06 AM |
| 6 | OUTDATED | 5/15/2018 8:51 AM |
| 7 | Yes, but it is slow...not responsive and it freezes | 4/23/2018 2:13 PM |
| 8 | a bit old but working nor now | 4/23/2018 1:02 PM |
| 9 | still underpowered | 3/28/2018 6:52 PM |
| 10 | always crashes; runs very slowly | 3/28/2018 4:17 PM |
| 11 | runs very slow | 3/28/2018 3:37 PM |

# Q5 How do you store your work documents? (Check all that apply.)

Answered: 55    Skipped: 9
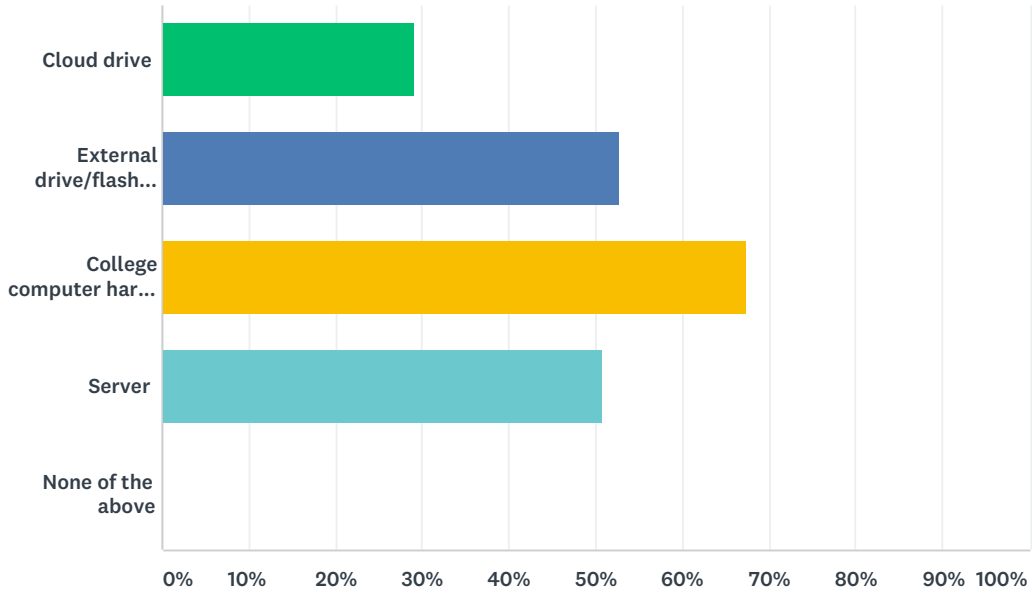


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Cloud drive | 29.09% | 16 |
| External drive/flash drive | 52.73% | 29 |
| College computer hard drive | 67.27% | 37 |
| Server | 50.91% | 28 |
| None of the above | 0.00% | 0 |
| Total Respondents: 55 | | |

# Q6 Is your workstation equipped with all the technology to meet your professional needs?

Answered: 56    Skipped: 8
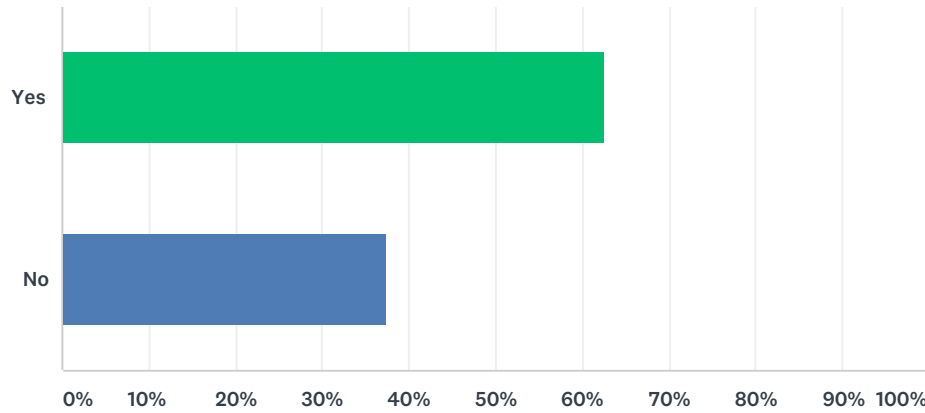


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Yes | 62.50% | 35 |
| No | 37.50% | 21 |
| TOTAL | | 56 |

# Q7 What technology would you like to see implemented for your workstation? (Check all that apply.)

Answered: 52     Skipped: 12



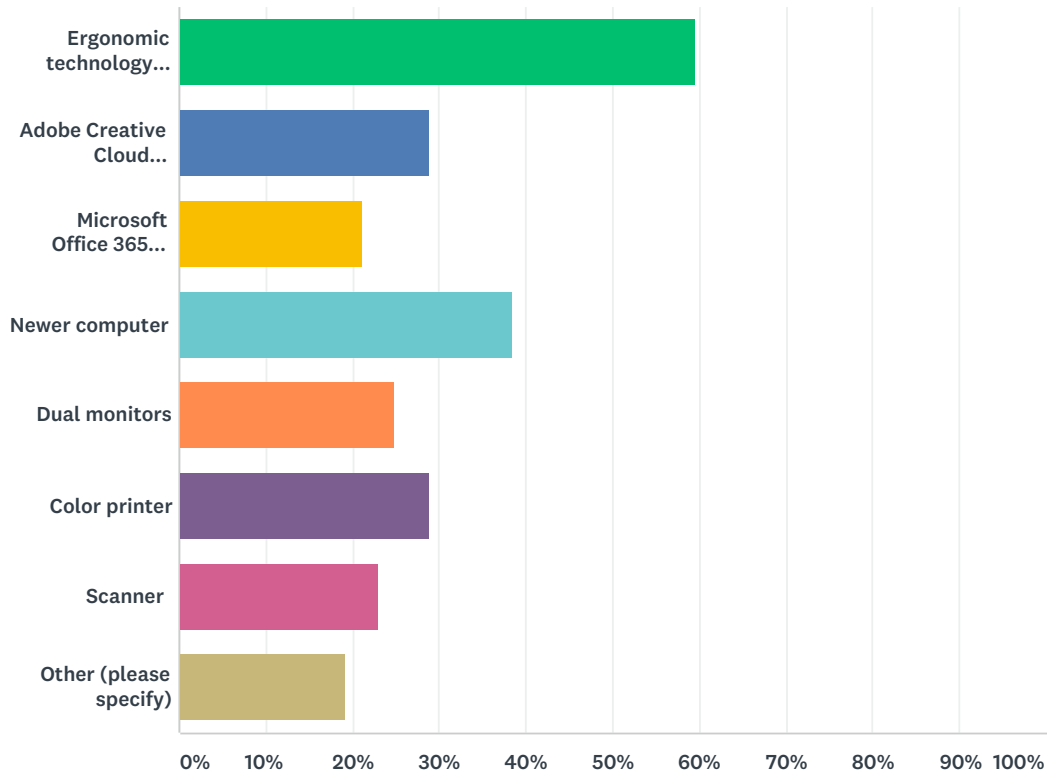| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.) | 59.62% | 31 |
| Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.) | 28.85% | 15 |
| Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.) | 21.15% | 11 |
| Newer computer | 38.46% | 20 |
| Dual monitors | 25.00% | 13 |
| Color printer | 28.85% | 15 |
| Scanner | 23.08% | 12 |
| Other (please specify) | 19.23% | 10 |
| Total Respondents: 52 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | The Counseling department has a TV. It's currently not in use because the cable box isn't working. It would be nice to show inspiring content like TedTalks that students can see while they wait to see a counselor. It was suggested that | 5/24/2018 12:36 PM |
| 2 | Currently have Microsoft Office 10, need Adobe Creative Cloud, current computer is networked to our copier that has a scanner | 5/24/2018 9:47 AM |
| 3 | na | 5/24/2018 9:41 AM |

| 4 | earpiece to answer phones | 5/15/2018 9:06 AM |
| 5 | bluetooth | 4/30/2018 8:47 AM |
| 6 | prezi | 4/23/2018 11:33 AM |
| 7 | regular printer/scanner | 3/28/2018 4:28 PM |
| 8 | location of monitor to be correct for my height | 3/28/2018 3:54 PM |
| 9 | Current dual monitor is outdated, was given from surplus | 3/28/2018 3:37 PM |
| 10 | IT keep software updated. | 3/28/2018 3:19 PM |

# Q8 Are the conference rooms equipped with all the technology to meet your meeting needs?

Answered: 54    Skipped: 10
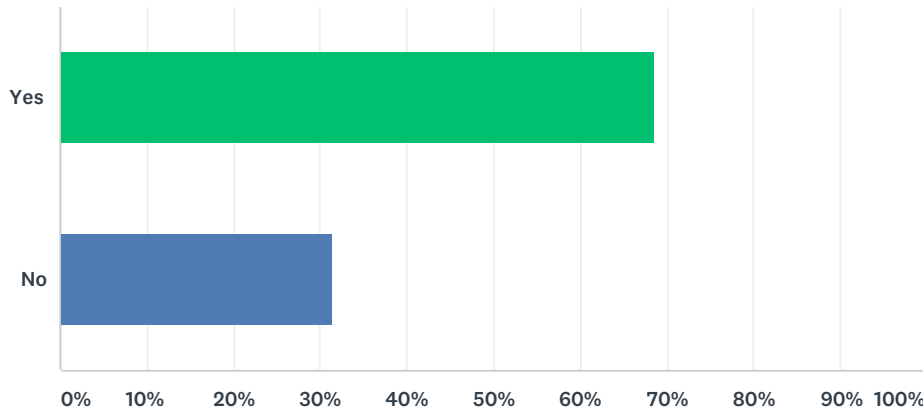


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Yes | 68.52% | 37 |
| No | 31.48% | 17 |
| TOTAL | | 54 |

# Q9 What technology would you like to see implemented in the conference rooms?

Answered: 20    Skipped: 44

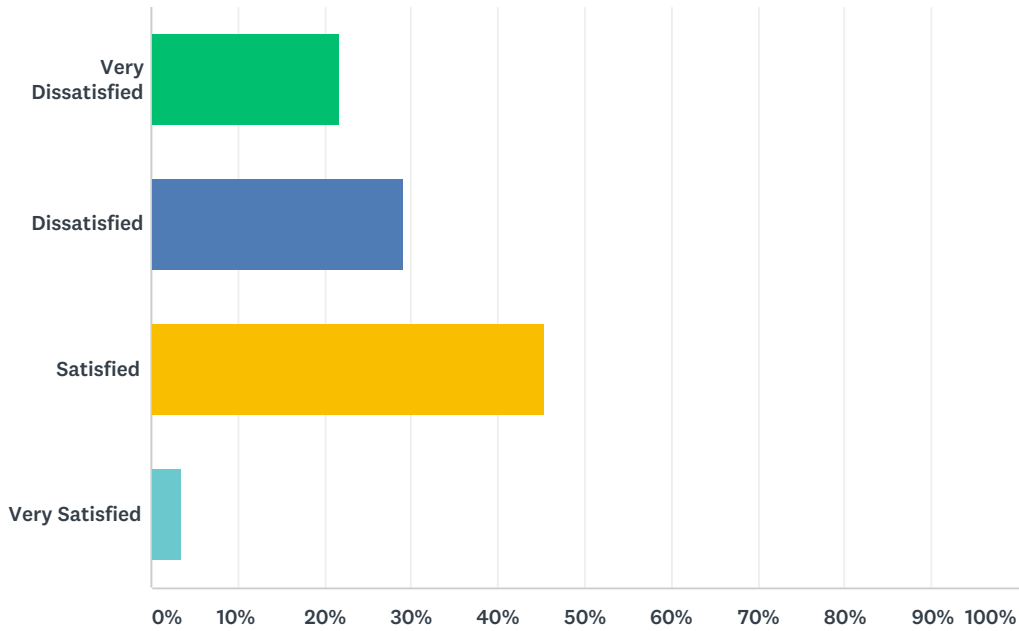| # | RESPONSES | DATE |
|---|---|---|
| 1 | A printer would be good to avoid going to another office. | 5/24/2018 9:47 AM |
| 2 | n/a | 5/24/2018 9:41 AM |
| 3 | Black and white printers please!! and clickers for presentations :) CSS-217 had one but it went missing :(. | 5/15/2018 12:01 PM |
| 4 | Current updates. I was not able to present a Prezi presentation because software was not updated to keep up during an interview! | 5/15/2018 9:11 AM |
| 5 | N/A | 4/25/2018 2:58 PM |
| 6 | -Newer, faster computers -Adobe Creative Suite | 4/24/2018 3:21 PM |
| 7 | Some of the conference rooms need new computers. This could have been updated by the time I wrote this, but just a few months ago some of them were still really old. | 4/24/2018 5:10 AM |
| 8 | We need all new computers in the conference room, especially CS 217 and ST 107. | 4/23/2018 1:34 PM |
| 9 | Video conference systems that are working and conference phones | 4/23/2018 1:02 PM |
| 10 | Document Readers | 4/23/2018 11:34 AM |
| 11 | The technology is there, it's just outdated or tends to lag | 4/23/2018 11:33 AM |
| 12 | Video conference capabilities in all conference rooms. | 3/29/2018 9:08 AM |
| 13 | Wireless presentation devices and touch screen displays. | 3/29/2018 8:24 AM |
| 14 | Video conferencing equipment is only available in 2 conference rooms and with the college having fewer conference rooms there tends to be conflicts with the rooms that have the available technology. | 3/29/2018 8:10 AM |
| 15 | faster computers | 3/28/2018 6:52 PM |
| 16 | Wifi that works | 3/28/2018 3:54 PM |
| 17 | Updated Computers!!! Faster Internet!!! Updated Software (Adobe/MS Office/ETC) Galaxy, UI Web, etc. | 3/28/2018 3:41 PM |
| 18 | Computers are slow and have a lot of pop ups | 3/28/2018 2:38 PM |
| 19 | N/A | 3/28/2018 2:32 PM |
| 20 | A printer/copier | 3/28/2018 2:10 PM |

# Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 55    Skipped: 9



| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Very Dissatisfied | 21.82% | 12 |
| Dissatisfied | 29.09% | 16 |
| Satisfied | 45.45% | 25 |
| Very Satisfied | 3.64% | 2 |
| TOTAL | | 55 |

| # | COMMENT | DATE |
|---|---|---|
| 1 | Certain areas of the campus are fine, but our office struggles to properly function for our students. I personally do not have problems with any of my devices, but when helping students with a variety of tasks it sometimes is at a standstill or fails to work for them. | 5/29/2018 10:06 AM |
| 2 | Too slow during peak hours. Need dedicated line for IT/IMC departments. | 5/24/2018 1:33 PM |
| 3 | Our WiFi definitely needs improvement with speed and access. | 5/24/2018 9:47 AM |
| 4 | It is slow | 5/16/2018 9:10 AM |
| 5 | VERY SLOW AT TIMES. MY PEAK USAGE IS THE PEAK TIME FOR STUDENTS REGISTERING FOR CLASSES. | 5/15/2018 8:51 AM |
| 6 | don't use it because its slow | 4/23/2018 2:13 PM |
| 7 | The guest wi-fi needs improving. | 4/23/2018 1:34 PM |
| 8 | sometimes it stops working | 4/23/2018 11:33 AM |
| 9 | There is a lag | 3/29/2018 8:10 AM |
| 10 | doesn't always work; runs very slowly | 3/28/2018 4:17 PM |

| 11 | Never works for students | 3/28/2018 3:54 PM |
| 12 | Not condusive to efficiency at all! | 3/28/2018 3:41 PM |
| 13 | AT&T never connects, runs very slow | 3/28/2018 3:37 PM |
| 14 | Wifi outside of our buildings is not good | 3/28/2018 3:21 PM |
| 15 | The speed has gotten better, but it still needs improvement. | 3/28/2018 2:32 PM |

11        Never works for students

12        Not condusive to efficiency at all!

13        AT&T never connects, runs very slow

# Q11 Does Norco College provide sufficient technical support?

Answered: 53    Skipped: 11
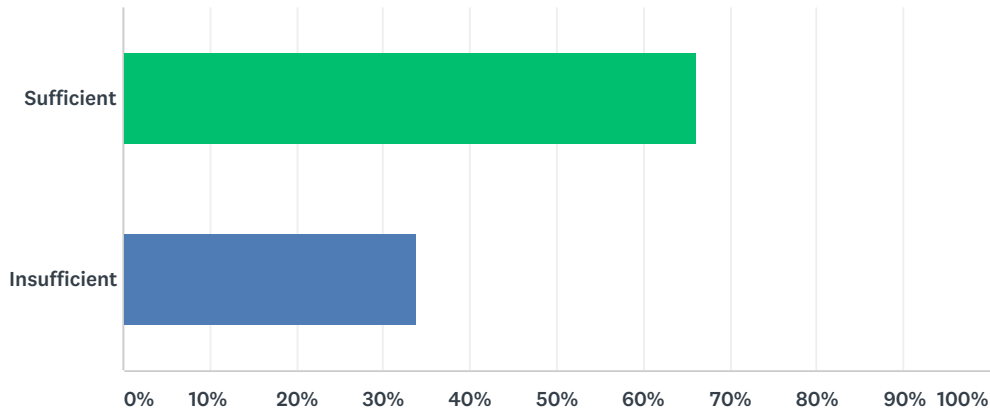


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Sufficient | 66.04% | 35 |
| Insufficient | 33.96% | 18 |
| TOTAL | | 53 |

# Q12 What would enhance technical support services?

Answered: 52    Skipped: 12
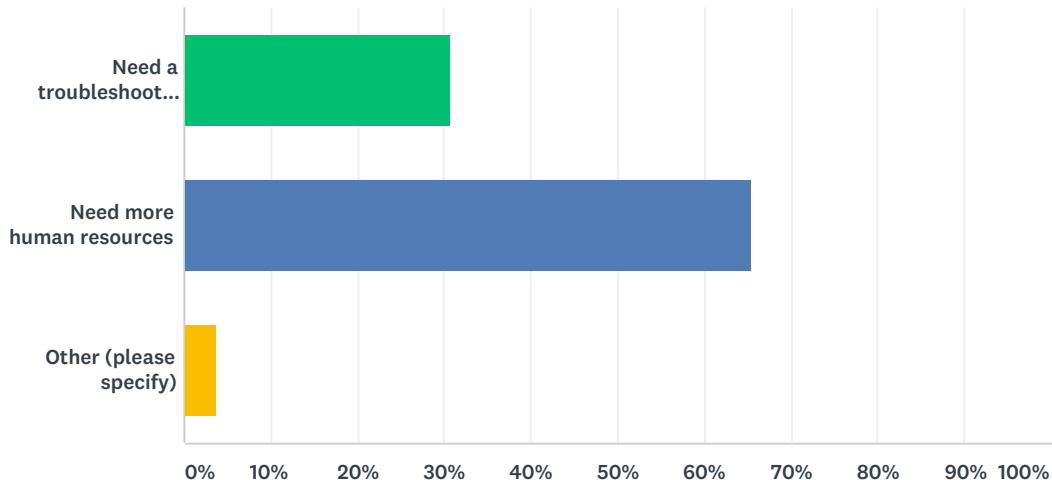


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Need a troubleshooting help desk | 30.77% | 16 |
| Need more human resources | 65.38% | 34 |
| Other (please specify) | 3.85% | 2 |
| TOTAL | | 52 |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | The people I have worked with in IT are helpful when I do have issues. I try to fix small problems when I can and report larger ones. | 5/29/2018 10:08 AM |
| 2 | Less district involvement. or more team work among district departments and the local staff | 4/23/2018 1:05 PM |

# Q13 What type of technology training have you received within this academic year? (Check all that apply.)

Answered: 51    Skipped: 13
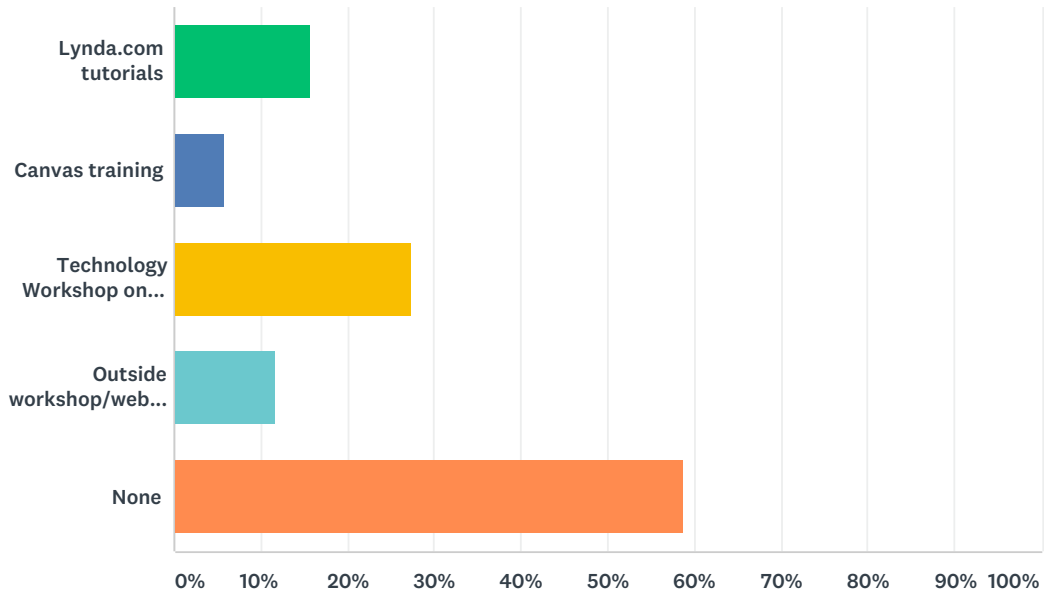


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Lynda.com tutorials | 15.69% | 8 |
| Canvas training | 5.88% | 3 |
| Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.) | 27.45% | 14 |
| Outside workshop/webinar | 11.76% | 6 |
| None | 58.82% | 30 |
| Total Respondents: 51 | | |

# Q14 What on-campus technology workshop would you be interested in attending? (Check all that apply.)

Answered: 47    Skipped: 17
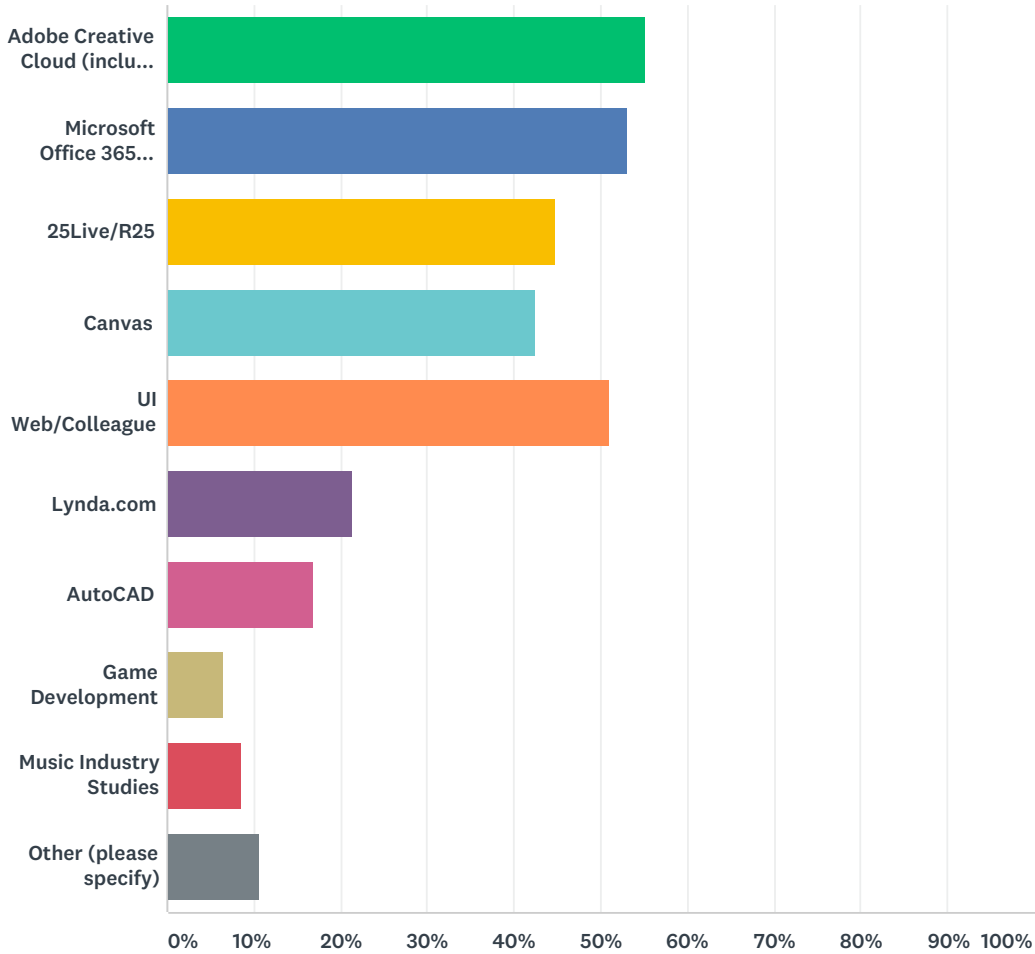


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.) | 55.32% | 26 |
| Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.) | 53.19% | 25 |
| 25Live/R25 | 44.68% | 21 |
| Canvas | 42.55% | 20 |
| UI Web/Colleague | 51.06% | 24 |
| Lynda.com | 21.28% | 10 |
| AutoCAD | 17.02% | 8 |
| Game Development | 6.38% | 3 |
| Music Industry Studies | 8.51% | 4 |
| Other (please specify) | 10.64% | 5 |

| Total Respondents: 47 | |
|---|---|

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | even if it is web based | 4/23/2018 1:05 PM |
| 2 | SARS | 4/23/2018 11:35 AM |
| 3 | Power BI | 3/28/2018 3:54 PM |
| 4 | SAS Crystal reporting for data mining | 3/28/2018 2:53 PM |
| 5 | Galaxy | 3/28/2018 2:33 PM |

# Q15 Any additional comments/questions about technology resources at Norco College?

Answered: 15    Skipped: 49

| # | RESPONSES | DATE |
|---|-----------|------|
| 1 | Getting the technology to be able to transition into electronic timesheets would be great! | 5/15/2018 9:17 AM |
| 2 | I would like to control of my programs website so that we can update in a timely manner. I was told that managers would have control of their websites, but I have not heard anything about that in a few month. | 4/24/2018 5:12 AM |
| 3 | We need to get our new website launched! | 4/23/2018 1:35 PM |
| 4 | Phone system with more options. phones in classrooms | 4/23/2018 1:05 PM |
| 5 | The current IT staff at Norco do they best they can, but it would be helpful if there were more staff to handle the needs of Norco College. It's embarrassing when I use a conference room or classroom and the technology is not working. | 4/23/2018 11:35 AM |
| 6 | We need additional technology support staff to help keep up with the growing demand of tech on this campus. | 3/29/2018 9:12 AM |
| 7 | The biggest problem is the lack of support from Information Technology, which is due to lack of staff. | 3/29/2018 8:12 AM |
| 8 | The college needs to purchase computers that don't just meet the need of right now they need to have the power to meet tomorrows need also. | 3/28/2018 6:56 PM |
| 9 | I think it is ridiculous to have to do a Help Desk ticket when someone has input my information incorrectly in colleague. | 3/28/2018 3:55 PM |
| 10 | Stream line the new employee process. H/R workorders are never processed by IT - Then IT says they didn't put in a separate Network request - Then Network says Oh you have to ask so and so for access - then so and so says Oh H/R didn't put in that request! ARRRRGGGHH!! | 3/28/2018 3:43 PM |
| 11 | System runs very slow, crashes or freezes at peak times. Need updated technology | 3/28/2018 3:39 PM |
| 12 | Unfortunately, if training was held on-campus I would not have time to attend due to a heavy workload. | 3/28/2018 3:22 PM |
| 13 | Hire more permanent full time people. | 3/28/2018 2:54 PM |
| 14 | The TSS department does an excellent job at providing help to staff, but they are a small group and are overwhelmed with work. They need more help to be able to help faculty and staff in a timely manner. | 3/28/2018 2:35 PM |
| 15 | None at this time. | 3/28/2018 2:33 PM |

# #1

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:08:21 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:10:55 PM |
| **Time Spent:** | 00:02:34 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status? **Full-time**

**Q2** Select your department **Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very Dissatisfied**,
Comment:
Very slow

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **Yes**

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Newer computer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **No**

**Q9** What technology would you like to see implemented in the conference rooms?

A printer/copier

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very
Dissatisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human
resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator,
Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook,
PowerPoint, Access, Publisher, etc.)**

,

**UI Web/Colleague**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #2

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:09:55 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:13:54 PM |
| **Time Spent:** | 00:03:58 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Scanner,**

**Color printer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #3

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:12:30 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:14:15 PM |
| **Time Spent:** | 00:01:45 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?          **Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?          **Sufficient**

---

**Q12** What would enhance technical support services?          **Respondent skipped this question**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)          **Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)          **UI Web/Colleague**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?          **Respondent skipped this question**

---

# #4

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:30:59 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:33:59 PM |
| **Time Spent:** | 00:03:00 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?

**Part-time**

**Q2** Select your department

**Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Newer computer,**

**Dual monitors**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**AutoCAD,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

None at this time.

# #5

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:27:34 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:35:57 PM |
| **Time Spent:** | 00:08:22 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Dissatisfied,**
Comment:
It is slow, even after adding memory.

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Newer computer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

N/A

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
The speed has gotten better, but it still needs
improvement.

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help
desk**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe
Photoshop, Office 365, etc.)**

**,**

**Outside
workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator,
Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook,
PowerPoint, Access, Publisher, etc.)**

**,**

**25Live/R25,**

**Lynda.com,**

**AutoCAD,**

**UI Web/Colleague,**

**Canvas,**

Other (please
specify):
Galaxy

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

The TSS department does an excellent job at providing help to staff, but they are a small group and are overwhelmed with work. They need more help to be able to help faculty and staff in a timely manner.

# #6

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:37:49 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:39:23 PM |
| **Time Spent:** | 00:01:34 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?    **Full-time**

**Q2** Select your department    **Academic Affairs**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?    **Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?    **No**

**Q5** How do you store your work documents? (Check all that apply.)    **College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?    **Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)    **Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?    **No**

**Q9** What technology would you like to see implemented in the conference rooms?

Computers are slow and have a lot of pop ups

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #7

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:31:29 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:45:48 PM |
| **Time Spent:** | 00:14:19 |
| **IP Address:** | 174.212.10.141 |

---

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Respondent skipped this question**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Respondent skipped this question**

---

**Q5** How do you store your work documents? (Check all that apply.)

**Respondent skipped this question**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Respondent skipped this question**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Respondent skipped this question**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Respondent skipped this question**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #8

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 2:50:06 PM |
| **Last Modified:** | Wednesday, March 28, 2018 2:54:12 PM |
| **Time Spent:** | 00:04:05 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status? **Full-time**

**Q2** Select your department **Academic Affairs**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? **Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **Yes**

**Q5** How do you store your work documents? (Check all that apply.) **External drive/flash drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) **Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Scanner,**

**Color printer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **Yes**

**Q9** What technology would you like to see implemented in the conference rooms? *Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**25Live/R25,**

**Lynda.com,**

**UI Web/Colleague,**

**Canvas,**

Other (please specify):
SAS Crystal reporting for data mining

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Hire more permanent full time people.

---

# #9

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 3:16:55 PM |
| **Last Modified:** | Wednesday, March 28, 2018 3:22:06 PM |
| **Time Spent:** | 00:05:10 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,
**Color printer,**

Other (please specify):
IT keep software updated.

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**UI Web/Colleague**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Unfortunately, if training was held on-campus I would not have time to attend due to a heavy workload.

# #10

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 3:15:04 PM |
| **Last Modified:** | Wednesday, March 28, 2018 3:22:40 PM |
| **Time Spent:** | 00:07:35 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

*Respondent skipped this question*

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**

Comment:

Wifi outside of our buildings is not good

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #11

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 3:27:14 PM |
| **Last Modified:** | Wednesday, March 28, 2018 3:27:28 PM |
| **Time Spent:** | 00:00:14 |
| **IP Address:** | 66.87.118.56 |

---

Page 1: Demographics

**Q1** What is your work status?  **Full-time**

---

**Q2** Select your department  **Business Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?  **Respondent skipped this question**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?  **Respondent skipped this question**

---

**Q5** How do you store your work documents? (Check all that apply.)  **Respondent skipped this question**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?  **Respondent skipped this question**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)  **Respondent skipped this question**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?  **Respondent skipped this question**

---

**Q9** What technology would you like to see implemented in the conference rooms?  **Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?  **Respondent skipped this question**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #12

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 3:35:14 PM |
| **Last Modified:** | Wednesday, March 28, 2018 3:39:36 PM |
| **Time Spent:** | 00:04:21 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Dissatisfied,**
Comment:
runs very slow, and crashes often

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
runs very slow

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Newer computer,**

**Dual                ,**
**monitors**

Other (please
specify):
Current dual monitor is outdated, was given from surplus

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
AT&T never connects, runs very
slow

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human**
**resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Outside**
**workshop/webinar**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**
,

**25Live/R25,**

**UI Web/Colleague,**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

System runs very slow, crashes or freezes at peak times.  Need updated technology

# #13

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 3:39:28 PM |
| **Last Modified:** | Wednesday, March 28, 2018 3:43:14 PM |
| **Time Spent:** | 00:03:46 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?　　　　　　　　**Full-time**

---

**Q2** Select your department　　　　　　　　**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?　　　　**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　　　**No**

---

**Q5** How do you store your work documents? (Check all that apply.)　　　　**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?　　　　**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Newer computer,**

**Scanner,**

**Dual                    ,
monitors**

**Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

Updated Computers!!!  Faster Internet!!!  Updated Software (Adobe/MS Office/ETC)  Galaxy, UI Web, etc.

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very                    ,
Dissatisfied**
Comment:
Not condusive to efficiency at
all!

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help
desk**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)          **Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Stream line the new employee process.  H/R workorders are never processed by IT - Then IT says they didn't put in a separate Network request - Then Network says Oh you have to ask so and so for access - then so and so says Oh H/R didn't put in that request! ARRRRGGGHH!!

# #14

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 3:52:19 PM |
| **Last Modified:** | Wednesday, March 28, 2018 3:55:20 PM |
| **Time Spent:** | 00:03:00 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Academic Affairs**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very Dissatisfied**,
Comment:
I don't have access I need to do my job

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

Other (please specify):
location of monitor to be correct for my height

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

**Q9** What technology would you like to see implemented in the conference rooms?

Wifi that works

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
Never works for
students

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com             , tutorials**

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**UI Web/Colleague,**

**Canvas,**

Other (please
specify):
Power BI

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

I think it is ridiculous to have to do a Help Desk ticket when someone has input my information incorrectly in colleague.

---

# #15

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 4:14:11 PM |
| **Last Modified:** | Wednesday, March 28, 2018 4:18:08 PM |
| **Time Spent:** | 00:03:56 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very , Dissatisfied**
Comment:
always crashes; runs very slowly

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
always crashes; runs very slowly

---

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very** ,
**Dissatisfied**

Comment:
doesn't always work; runs very
slowly

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human
resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**UI Web/Colleague,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #16

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 4:25:38 PM |
| **Last Modified:** | Wednesday, March 28, 2018 4:30:04 PM |
| **Time Spent:** | 00:04:26 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Business Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Dissatisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

---

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Scanner,**

Other (please specify):
regular printer/scanner

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**25Live/R25,**

**UI Web/Colleague**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #17

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 6:50:07 PM |
| **Last Modified:** | Wednesday, March 28, 2018 6:56:16 PM |
| **Time Spent:** | 00:06:09 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Dissatisfied,**
Comment:
newer but underpowered

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
still underpowered

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Newer computer,**

**Scanner,**

**Color printer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?    **Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

faster computers

**Q10** How satisfied are you with the speed/access to the College WiFi network?    **Satisfied**

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?    **Sufficient**

**Q12** What would enhance technical support services?    **Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)    **Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)    **Game Development** ,

**Music Industry Studies**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

The college needs to purchase computers that don't just meet the need of right now they need to have the power to meet tomorrows need also.

# #18

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, March 29, 2018 8:07:59 AM |
| **Last Modified:** | Thursday, March 29, 2018 8:12:15 AM |
| **Time Spent:** | 00:04:15 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status? — **Full-time**

---

**Q2** Select your department — **Academic Affairs**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? — **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? — **Yes**

---

**Q5** How do you store your work documents? (Check all that apply.) — **Cloud drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs? — **Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) — **Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Newer computer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? — **No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

Video conferencing equipment is only available in 2 conference rooms and with the college having fewer conference rooms there tends to be conflicts with the rooms that have the available technology.

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**

Comment:

There is a lag

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com** ,
**tutorials**

**Outside workshop/webinar**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

The biggest problem is the lack of support from Information Technology, which is due to lack of staff.

# #19

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, March 29, 2018 8:23:03 AM |
| **Last Modified:** | Thursday, March 29, 2018 8:25:24 AM |
| **Time Spent:** | 00:02:21 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status? **Full-time**

---

**Q2** Select your department **Business Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? **Very Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) **Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

Wireless presentation devices and touch screen displays.

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Lynda.com**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #20

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, March 29, 2018 9:07:34 AM |
| **Last Modified:** | Thursday, March 29, 2018 9:12:33 AM |
| **Time Spent:** | 00:04:58 |
| **IP Address:** | 174.213.11.254 |

---

Page 1: Demographics

**Q1** What is your work status? — **Full-time**

---

**Q2** Select your department — **Business Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? — **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? — **No**

---

**Q5** How do you store your work documents? (Check all that apply.) — **External drive/flash drive, College computer hard drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs? — **Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) — **Newer computer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? — **No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

Video conference capabilities in all conference rooms.

---

**Q10** How satisfied are you with the speed/access to the College WiFi network? — **Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

We need additional technology support staff to help keep up with the growing demand of tech on this campus.

# #21

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 2:22:06 PM |
| **Last Modified:** | Monday, April 02, 2018 2:24:15 PM |
| **Time Spent:** | 00:02:09 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Academic Affairs**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Scanner**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**25Live/R25,**

**Lynda.com,**

**AutoCAD,**

**UI Web/Colleague,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #22

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 11, 2018 12:18:11 PM |
| **Last Modified:** | Wednesday, April 11, 2018 12:19:45 PM |
| **Time Spent:** | 00:01:34 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Newer computer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #23

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:33:35 AM |
| **Last Modified:** | Monday, April 23, 2018 11:35:27 AM |
| **Time Spent:** | 00:01:52 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?

**Part-time**

---

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Dual monitors**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

Document Readers

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very
Dissatisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human
resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator,
Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook,
PowerPoint, Access, Publisher, etc.)**

,

**25Live/R25,**

**UI Web/Colleague,**

Other (please
specify):
SARS

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #24

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:31:36 AM |
| **Last Modified:** | Monday, April 23, 2018 11:35:40 AM |
| **Time Spent:** | 00:04:04 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Dual** ,
**monitors**

Other (please specify):

prezi

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

The technology is there, it's just outdated or tends to lag

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
sometimes it stops
working

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,
**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**
,
**25Live/R25**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

The current IT staff at Norco do they best they can, but it would be helpful if there were more staff to handle the needs of Norco College. It's embarrassing when I use a conference room or classroom and the technology is not working.

# #25

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 11:50:27 AM |
| **Last Modified:** | Monday, April 23, 2018 11:52:33 AM |
| **Time Spent:** | 00:02:06 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status? — **Full-time**

---

**Q2** Select your department — **Academic Affairs**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? — **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? — **No**

---

**Q5** How do you store your work documents? (Check all that apply.) — **Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs? — **Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) — **Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? — **Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms? — *Respondent skipped this question*

---

**Q10** How satisfied are you with the speed/access to the College WiFi network? — **Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**UI Web/Colleague,**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #26

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 12:15:38 PM |
| **Last Modified:** | Monday, April 23, 2018 12:15:48 PM |
| **Time Spent:** | 00:00:09 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student
Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

*Respondent skipped this question*

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

*Respondent skipped this question*

**Q5** How do you store your work documents? (Check all that apply.)

*Respondent skipped this question*

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

*Respondent skipped this question*

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

*Respondent skipped this question*

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

*Respondent skipped this question*

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

*Respondent skipped this question*

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #27

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 12:27:13 PM |
| **Last Modified:** | Monday, April 23, 2018 12:28:58 PM |
| **Time Spent:** | 00:01:45 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**25Live/R25**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #28

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 12:58:51 PM |
| **Last Modified:** | Monday, April 23, 2018 1:05:58 PM |
| **Time Spent:** | 00:07:06 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Business
Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No,**
Comment:
a bit old but working nor
now

---

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

Video conference systems that are working and conference phones

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please
specify):
Less district involvement. or more team work among district
departments and the local staff

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**25Live/R25,**

**AutoCAD,**

**UI Web/Colleague,**

Other (please
specify):
even if it is web based

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Phone system with more options. phones in classrooms

---

# #29

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 1:32:54 PM |
| **Last Modified:** | Monday, April 23, 2018 1:35:49 PM |
| **Time Spent:** | 00:02:54 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?　　　　　　　　　**Full-time**

---

**Q2** Select your department　　　　　　　　　**Student
Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?　　　**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　　**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?　　　**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?　　　**No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

We need all new computers in the conference room, especially CS 217 and ST 107.

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied** ,
Comment:
The guest wi-fi needs improving.

---

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

,

**25Live/R25,**

**Canvas**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

We need to get our new website launched!

# #30

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 12:59:26 PM |
| **Last Modified:** | Monday, April 23, 2018 2:14:39 PM |
| **Time Spent:** | 01:15:12 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied,**
Comment:
Satisfied but we still get spam and malware on our computers

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
Yes, but it is slow...not responsive and it freezes

---

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Dual monitors**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

Comment:
don't use it because its slow

---

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**25Live/R25,**

**Lynda.com,**

**UI Web/Colleague**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #31

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, March 28, 2018 4:18:35 PM |
| **Last Modified:** | Monday, April 23, 2018 8:43:43 PM |
| **Time Spent:** | Over a week |
| **IP Address:** | 174.212.10.104 |

---

## Page 1: Demographics

**Q1** What is your work status?　　**Full-time**

---

**Q2** Select your department　　**Academic Affairs**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?　　**Very Dissatisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　**Yes**

---

**Q5** How do you store your work documents? (Check all that apply.)　　**College computer hard drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?　　**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Newer computer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**25Live/R25**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

*Respondent skipped this question*

# #32

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 5:08:44 AM |
| **Last Modified:** | Tuesday, April 24, 2018 5:12:08 AM |
| **Time Spent:** | 00:03:24 |
| **IP Address:** | 108.92.188.187 |

Page 1: Demographics

**Q1** What is your work status? **Full-time**

**Q2** Select your department **Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? **Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **No**

**Q5** How do you store your work documents? (Check all that apply.) **Cloud drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) **Dual monitors**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **No**

**Q9** What technology would you like to see implemented in the conference rooms?

Some of the conference rooms need new computers.  This could have been updated by the time I wrote this, but just a few months ago some of them were still really old.

**Q10** How satisfied are you with the speed/access to the College WiFi network? — **Very Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support? — **Sufficient**

---

**Q12** What would enhance technical support services? — **Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials** ,

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)** ,

**Canvas training**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)** ,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)** ,

**25Live/R25,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

I would like to control of my programs website so that we can update in a timely manner.  I was told that managers would have control of their websites, but I have not heard anything about that in a few month.

---

# #33

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 10:55:50 AM |
| **Last Modified:** | Tuesday, April 24, 2018 10:56:07 AM |
| **Time Spent:** | 00:00:17 |
| **IP Address:** | 174.213.37.206 |

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Business Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Respondent skipped this question**

**Q5** How do you store your work documents? (Check all that apply.)

**Respondent skipped this question**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Respondent skipped this question**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Respondent skipped this question**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Respondent skipped this question**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Respondent skipped this question**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?                    **Respondent skipped this question**

**Q12** What would enhance technical support services?                    **Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)                    **Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)                    **Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?                    **Respondent skipped this question**

# #34

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 12:06:16 PM |
| **Last Modified:** | Tuesday, April 24, 2018 12:07:51 PM |
| **Time Spent:** | 00:01:34 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status? **Part-time**

**Q2** Select your department **Student Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? **Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **No**

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Newer computer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,
**Game Development**
,
**Music Industry Studies**
,
**UI Web/Colleague**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #35

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 3:19:25 PM |
| **Last Modified:** | Tuesday, April 24, 2018 3:23:00 PM |
| **Time Spent:** | 00:03:34 |
| **IP Address:** | 204.69.3.3 |

Page 1: Demographics

**Q1** What is your work status? **Full-time**

**Q2** Select your department **Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? **Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **No**

**Q5** How do you store your work documents? (Check all that apply.) **External drive/flash drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) **Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **No**

**Q9** What technology would you like to see implemented in the conference rooms?

-Newer, faster computers
-Adobe Creative Suite

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Lynda.com,**

**AutoCAD,**

**Music Industry** ,
**Studies**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #36

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 25, 2018 2:57:27 PM |
| **Last Modified:** | Wednesday, April 25, 2018 2:59:47 PM |
| **Time Spent:** | 00:02:20 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status? — **Part-time**

**Q2** Select your department — **Student Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? — **Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? — **No**

**Q5** How do you store your work documents? (Check all that apply.) —
**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs? — **Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) — *Respondent skipped this question*

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? — **Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

N/A

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

None

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

,

**25Live/R25**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #37

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 30, 2018 8:46:05 AM |
| **Last Modified:** | Monday, April 30, 2018 8:48:05 AM |
| **Time Spent:** | 00:01:59 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status? — **Full-time**

**Q2** Select your department — **Academic Affairs**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? — **Satisfied,** Comment: wish it had bluetooth

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? — **Yes**

**Q5** How do you store your work documents? (Check all that apply.) — **Cloud drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs? — **No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) — Other (please specify): bluetooth

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? — **Yes**

**Q9** What technology would you like to see implemented in the conference rooms? — *Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #38

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:45:51 AM |
| **Last Modified:** | Tuesday, May 15, 2018 8:51:42 AM |
| **Time Spent:** | 00:05:51 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Business Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #39

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:50:08 AM |
| **Last Modified:** | Tuesday, May 15, 2018 8:52:23 AM |
| **Time Spent:** | 00:02:15 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
**,**
**25Live/R25,**
**UI Web/Colleague,**
**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #40

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:48:33 AM |
| **Last Modified:** | Tuesday, May 15, 2018 8:57:51 AM |
| **Time Spent:** | 00:09:17 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?                **Full-time**

---

**Q2** Select your department                **Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?                **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
OUTDATED

---

**Q5** How do you store your work documents? (Check all that apply.)                **College computer hard drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?                **Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Newer computer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?                **Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?                *Respondent skipped this question*

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**

Comment:
VERY SLOW AT TIMES. MY PEAK USAGE IS THE PEAK TIME FOR STUDENTS REGISTERING FOR CLASSES.

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**UI Web/Colleague**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #41

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:53:46 AM |
| **Last Modified:** | Tuesday, May 15, 2018 9:03:41 AM |
| **Time Spent:** | 00:09:55 |
| **IP Address:** | 204.69.3.11 |

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**25Live/R25,**

**UI Web/Colleague,**

**Canvas**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #42

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 9:09:32 AM |
| **Last Modified:** | Tuesday, May 15, 2018 9:11:27 AM |
| **Time Spent:** | 00:01:55 |
| **IP Address:** | 204.26.35.14 |

Page 1: Demographics

**Q1** What is your work status?

**Part-time**

**Q2** Select your department

**Student Services**

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Newer computer,**

**Scanner,**

**Color printer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #43

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 9:05:57 AM |
| **Last Modified:** | Tuesday, May 15, 2018 9:17:28 AM |
| **Time Spent:** | 00:11:30 |
| **IP Address:** | 204.69.3.11 |

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Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very Dissatisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

---

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Newer computer,**

**Dual monitors**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

Current updates. I was not able to present a Prezi presentation because software was not updated to keep up during an interview!

**Q10** How satisfied are you with the speed/access to the College WiFi network?   **Dissatisfied**

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?   **Insufficient**

**Q12** What would enhance technical support services?   **Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)   **Lynda.com tutorials**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)   **Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Getting the technology to be able to transition into electronic timesheets would be great!

# #44

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 *(Web Link)* |
| **Started:** | Tuesday, May 15, 2018 9:18:08 AM |
| **Last Modified:** | Tuesday, May 15, 2018 9:18:16 AM |
| **Time Spent:** | 00:00:08 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?        **Full-time**

---

**Q2** Select your department        **Business Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?      **Respondent skipped this question**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?      **Respondent skipped this question**

---

**Q5** How do you store your work documents? (Check all that apply.)      **Respondent skipped this question**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?      **Respondent skipped this question**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)      **Respondent skipped this question**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?      **Respondent skipped this question**

---

**Q9** What technology would you like to see implemented in the conference rooms?      **Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?      **Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #45

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 9:25:40 AM |
| **Last Modified:** | Tuesday, May 15, 2018 9:26:17 AM |
| **Time Spent:** | 00:00:36 |
| **IP Address:** | 204.69.3.13 |

---

Page 1: Demographics

**Q1** What is your work status?　　　　　　　　　　　**Full-time**

---

**Q2** Select your department　　　　　　　　　　　**Business Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?　　　**Respondent skipped this question**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?　　　**Respondent skipped this question**

---

**Q5** How do you store your work documents? (Check all that apply.)　　　**Respondent skipped this question**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?　　　**Respondent skipped this question**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)　　　**Respondent skipped this question**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?　　　**Respondent skipped this question**

---

**Q9** What technology would you like to see implemented in the conference rooms?　　　**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?　　　**Respondent skipped this question**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #46

**COMPLETE**

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Tuesday, May 15, 2018 10:43:24 AM |
| Last Modified: | Tuesday, May 15, 2018 10:44:59 AM |
| Time Spent: | 00:01:35 |
| IP Address: | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Newer computer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

*Respondent skipped this question*

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**25Live/R25,**

**Lynda.com,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #47

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 9:04:04 AM |
| **Last Modified:** | Tuesday, May 15, 2018 11:19:26 AM |
| **Time Spent:** | 02:15:22 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Respondent skipped this question**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**UI Web/Colleague**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #48

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 11:41:09 AM |
| **Last Modified:** | Tuesday, May 15, 2018 11:42:54 AM |
| **Time Spent:** | 00:01:45 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Respondent skipped this question**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Respondent skipped this question**

**Q5** How do you store your work documents? (Check all that apply.)

**Respondent skipped this question**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Respondent skipped this question**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Respondent skipped this question**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Respondent skipped this question**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Respondent skipped this question**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #49

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 11:12:39 AM |
| **Last Modified:** | Tuesday, May 15, 2018 11:49:59 AM |
| **Time Spent:** | 00:37:20 |
| **IP Address:** | 204.69.3.12 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Part-time**

**Q2** Select your department

**Student Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your work documents? (Check all that apply.)

Respondent skipped this question

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**
,
**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,
**Newer computer,**

**Scanner,**

**Dual** , **monitors**

**Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #50

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 9:38:58 AM |
| **Last Modified:** | Tuesday, May 15, 2018 11:56:09 AM |
| **Time Spent:** | 02:17:11 |
| **IP Address:** | 204.69.3.12 |

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## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Academic Affairs**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

*Respondent skipped this question*

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

**,**

**Canvas**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #51

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 11:59:14 AM |
| **Last Modified:** | Tuesday, May 15, 2018 12:02:25 PM |
| **Time Spent:** | 00:03:11 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**,**

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Scanner,**

**Color printer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

**Q9** What technology would you like to see implemented in the conference rooms?

Black and white printers please!! and clickers for presentations :) CSS-217 had one but it went missing :(.

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
**,**
**Lynda.com**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #52

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 8:51:23 AM |
| **Last Modified:** | Tuesday, May 15, 2018 12:45:46 PM |
| **Time Spent:** | 03:54:22 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
Silverlight is a problem when trying to run Ellucian at times

---

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Dual            ,
monitors**

Other (please specify):
earpiece to answer phones

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**25Live/R25,**

**Lynda.com,**

**UI Web/Colleague,**

**Canvas**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #53

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 4:34:53 PM |
| **Last Modified:** | Tuesday, May 15, 2018 4:35:02 PM |
| **Time Spent:** | 00:00:09 |
| **IP Address:** | 174.213.15.6 |

---

Page 1: Demographics

**Q1** What is your work status? **Full-time**

---

**Q2** Select your department **Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? **Respondent skipped this question**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **Respondent skipped this question**

---

**Q5** How do you store your work documents? (Check all that apply.) **Respondent skipped this question**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **Respondent skipped this question**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) **Respondent skipped this question**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **Respondent skipped this question**

---

**Q9** What technology would you like to see implemented in the conference rooms? **Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network? **Respondent skipped this question**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #54

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 16, 2018 9:08:34 AM |
| **Last Modified:** | Wednesday, May 16, 2018 9:11:25 AM |
| **Time Spent:** | 00:02:51 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?  **Part-time**

**Q2** Select your department  **Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?  **Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
Network is always slow and my computer is ancient.

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?  **No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)  **Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?  **Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied,**
Comment:
It is slow

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**AutoCAD,**

**UI Web/Colleague,**

**Canvas**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #55

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 16, 2018 9:39:26 AM |
| **Last Modified:** | Wednesday, May 16, 2018 9:49:00 AM |
| **Time Spent:** | 00:09:34 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status? **Full-time**

---

**Q2** Select your department **Academic Affairs**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance? **Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs? **No**

---

**Q5** How do you store your work documents? (Check all that apply.) **External drive/flash drive,**

**College computer hard drive**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs? **Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.) **Scanner,**

**Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs? **Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms? *Respondent skipped this question*

---

**Q10** How satisfied are you with the speed/access to the College WiFi network? **Satisfied**

---

Page 3: Technology Training/Support

| | |
|---|---|
| **Q11** Does Norco College provide sufficient technical support? | **Sufficient** |
| **Q12** What would enhance technical support services? | **Need more human resources** |
| **Q13** What type of technology training have you received within this academic year? (Check all that apply.) | **None** |
| **Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.) | **Respondent skipped this question** |

Page 4: Additional Comments

| | |
|---|---|
| **Q15** Any additional comments/questions about technology resources at Norco College? | **Respondent skipped this question** |

# #56

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 9:33:57 AM |
| **Last Modified:** | Thursday, May 24, 2018 9:37:06 AM |
| **Time Spent:** | 00:03:09 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Very** ,
**Dissatisfied**
Comment:
It's extremely slow, freezes, and sometimes get a matrix looking screen

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
Save all documents to an external drive due to fear of computer crashing

**Q5** How do you store your work documents? (Check all that apply.)

**External drive/flash drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Newer computer,**

**Scanner,**

**Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Dissatisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need more human resources**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

,

**AutoCAD**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

# #57

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 9:41:03 AM |
| **Last Modified:** | Thursday, May 24, 2018 9:42:11 AM |
| **Time Spent:** | 00:01:07 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

Other (please specify):

na

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

n/a

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**UI Web/Colleague**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #58

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 9:39:58 AM |
| **Last Modified:** | Thursday, May 24, 2018 9:47:39 AM |
| **Time Spent:** | 00:07:40 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Academic Affairs**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
Our department has ordered a new computer for me.

---

**Q5** How do you store your work documents? (Check all that apply.)

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Newer computer,**

**Dual                    ,
monitors**

Other (please
specify):
Currently have Microsoft Office 10, need Adobe Creative Cloud, current computer is networked to our copier that has a scanner

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**No**

---

**Q9** What technology would you like to see implemented in the conference rooms?

A printer would be good to avoid going to another office.

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied,**
Comment:
Our WiFi definitely needs improvement with speed and access.

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

---

**Q12** What would enhance technical support services?

**Respondent skipped this question**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #59

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 10:31:15 AM |
| **Last Modified:** | Thursday, May 24, 2018 10:33:37 AM |
| **Time Spent:** | 00:02:21 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Academic Affairs**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

*Respondent skipped this question*

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

**Q12** What would enhance technical support services?

**Need more human resources**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**25Live/R25**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #60

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 9:33:13 AM |
| **Last Modified:** | Thursday, May 24, 2018 12:37:17 PM |
| **Time Spent:** | 03:04:03 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied,**
Comment:
I could use a second monitor

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

,

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Dual** , **monitors**

Other (please specify):

The Counseling department has a TV. It's currently not in use because the cable box isn't working. It would be nice to show inspiring content like TedTalks that students can see while they wait to see a counselor. It was suggested that

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Satisfied**

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**None**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

,

**25Live/R25,**

**Lynda.com,**

**AutoCAD,**

**Game                    ,**
**Development**

**Music Industry           ,**
**Studies**

**UI Web/Colleague,**

**Canvas**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #61

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 1:29:08 PM |
| **Last Modified:** | Thursday, May 24, 2018 1:34:17 PM |
| **Time Spent:** | 00:05:08 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Business Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

---

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Newer computer,**

**Color printer**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very** **,**
**Dissatisfied**

Comment:
Too slow during peak hours. Need dedicated line for IT/IMC departments.

---

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

**Need a troubleshooting help
desk**

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com** **,**
**tutorials**

**Technology Workshop on campus (i.e., 25Live, Adobe
Photoshop, Office 365, etc.)**

**,**

**Outside** **,**
**workshop/webinar**

**Canvas training**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator,
Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook,
PowerPoint, Access, Publisher, etc.)**

**,**

**25Live/R25**

---

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #62

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 6:33:10 PM |
| **Last Modified:** | Thursday, May 24, 2018 6:34:27 PM |
| **Time Spent:** | 00:01:16 |
| **IP Address:** | 204.69.3.11 |

---

## Page 1: Demographics

**Q1** What is your work status?

**Full-time**

---

**Q2** Select your department

**Student Services**

---

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

---

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**No**

---

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive,**

**Server**

---

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

---

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

---

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

---

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Respondent skipped this question**

**Q12** What would enhance technical support services?

**Respondent skipped this question**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Respondent skipped this question**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #63

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, May 25, 2018 7:48:37 AM |
| **Last Modified:** | Friday, May 25, 2018 7:50:49 AM |
| **Time Spent:** | 00:02:11 |
| **IP Address:** | 71.156.48.91 |

## Page 1: Demographics

**Q1** What is your work status?

**Part-time**

**Q2** Select your department

**Student Services**

## Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Dissatisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes**

**Q5** How do you store your work documents? (Check all that apply.)

**College computer hard drive**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**No**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Adobe Creative Cloud (including Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**
,
**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,
**Newer computer,**

**Scanner,**

**Dual monitors,**

**Color printer**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Respondent skipped this question**

**Q9** What technology would you like to see implemented in the conference rooms?

**Respondent skipped this question**

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Very Dissatisfied**

Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Insufficient**

**Q12** What would enhance technical support services?

**Need a troubleshooting help desk**

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Lynda.com tutorials**

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, etc.)**

Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #64

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 29, 2018 10:03:20 AM |
| **Last Modified:** | Tuesday, May 29, 2018 10:08:07 AM |
| **Time Spent:** | 00:04:46 |
| **IP Address:** | 204.69.3.11 |

---

Page 1: Demographics

**Q1** What is your work status?

**Full-time**

**Q2** Select your department

**Student Services**

---

Page 2: Technology on Campus

**Q3** How satisfied are you with your office computer's performance?

**Satisfied**

**Q4** Are you currently experiencing problems with your computer or is it outdated for your needs?

**Yes,**
Comment:
I have experienced days where slowdown occurs. I am sorting through it as I may have higher output or usage than others.

**Q5** How do you store your work documents? (Check all that apply.)

**Cloud drive,**

**External drive/flash drive,**

**College computer hard drive,**

**Server**

**Q6** Is your workstation equipped with all the technology to meet your professional needs?

**Yes**

**Q7** What technology would you like to see implemented for your workstation? (Check all that apply.)

**Ergonomic technology (Sit/Stand desk, ergonomic keyboard/mouse, ergonomic chair, Keyboard tray/Mouse tray, etc.)**

**Q8** Are the conference rooms equipped with all the technology to meet your meeting needs?

**Yes**

**Q9** What technology would you like to see implemented in the conference rooms?

Respondent skipped this question

---

**Q10** How satisfied are you with the speed/access to the College WiFi network?

**Satisfied,**
Comment:
Certain areas of the campus are fine, but our office struggles to properly function for our students. I personally do not have problems with any of my devices, but when helping students with a variety of tasks it sometimes is at a standstill or fails to work for them.

---

## Page 3: Technology Training/Support

**Q11** Does Norco College provide sufficient technical support?

**Sufficient**

---

**Q12** What would enhance technical support services?

Other (please specify):
The people I have worked with in IT are helpful when I do have issues. I try to fix small problems when I can and report larger ones.

---

**Q13** What type of technology training have you received within this academic year? (Check all that apply.)

**Technology Workshop on campus (i.e., 25Live, Adobe Photoshop, Office 365, etc.)**
,
**Outside** ,
**workshop/webinar**
**Canvas training**

---

**Q14** What on-campus technology workshop would you be interested in attending? (Check all that apply.)

**UI Web/Colleague,**

**Canvas**

---

## Page 4: Additional Comments

**Q15** Any additional comments/questions about technology resources at Norco College?

Respondent skipped this question

# Q9 What technology would you like to see implemented in the conference rooms?

Answered: 20    Skipped: 44

| # | RESPONSES | DATE |
|---|---|---|
| 1 | A printer would be good to avoid going to another office. | 5/24/2018 9:47 AM |
| 2 | n/a | 5/24/2018 9:41 AM |
| 3 | Black and white printers please!! and clickers for presentations :) CSS-217 had one but it went missing :(. | 5/15/2018 12:01 PM |
| 4 | Current updates. I was not able to present a Prezi presentation because software was not updated to keep up during an interview! | 5/15/2018 9:11 AM |
| 5 | N/A | 4/25/2018 2:58 PM |
| 6 | -Newer, faster computers -Adobe Creative Suite | 4/24/2018 3:21 PM |
| 7 | Some of the conference rooms need new computers. This could have been updated by the time I wrote this, but just a few months ago some of them were still really old. | 4/24/2018 5:10 AM |
| 8 | We need all new computers in the conference room, especially CS 217 and ST 107. | 4/23/2018 1:34 PM |
| 9 | Video conference systems that are working and conference phones | 4/23/2018 1:02 PM |
| 10 | Document Readers | 4/23/2018 11:34 AM |
| 11 | The technology is there, it's just outdated or tends to lag | 4/23/2018 11:33 AM |
| 12 | Video conference capabilities in all conference rooms. | 3/29/2018 9:08 AM |
| 13 | Wireless presentation devices and touch screen displays. | 3/29/2018 8:24 AM |
| 14 | Video conferencing equipment is only available in 2 conference rooms and with the college having fewer conference rooms there tends to be conflicts with the rooms that have the available technology. | 3/29/2018 8:10 AM |
| 15 | faster computers | 3/28/2018 6:52 PM |
| 16 | Wifi that works | 3/28/2018 3:54 PM |
| 17 | Updated Computers!!! Faster Internet!!! Updated Software (Adobe/MS Office/ETC) Galaxy, UI Web, etc. | 3/28/2018 3:41 PM |
| 18 | Computers are slow and have a lot of pop ups | 3/28/2018 2:38 PM |
| 19 | N/A | 3/28/2018 2:32 PM |
| 20 | A printer/copier | 3/28/2018 2:10 PM |

# Q1 What is your age?

Answered: 115    Skipped: 0
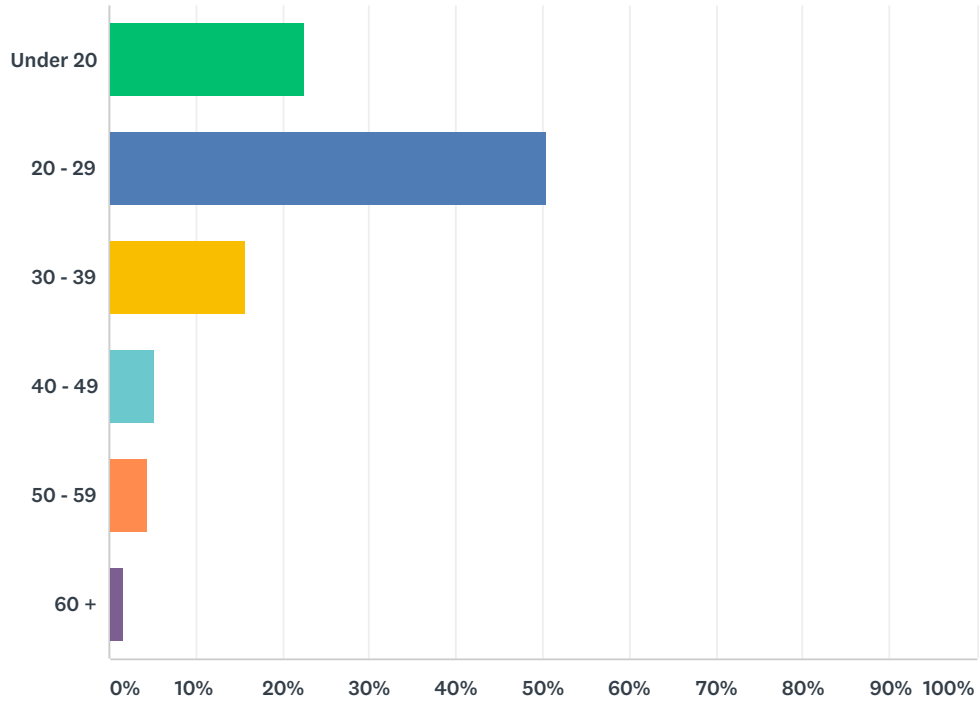


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Under 20 | 22.61% | 26 |
| 20 - 29 | 50.43% | 58 |
| 30 - 39 | 15.65% | 18 |
| 40 - 49 | 5.22% | 6 |
| 50 - 59 | 4.35% | 5 |
| 60 + | 1.74% | 2 |
| Total Respondents: 115 | | |

# Q2 What is your program of study? (Check all that apply.)

Answered: 115    Skipped: 0
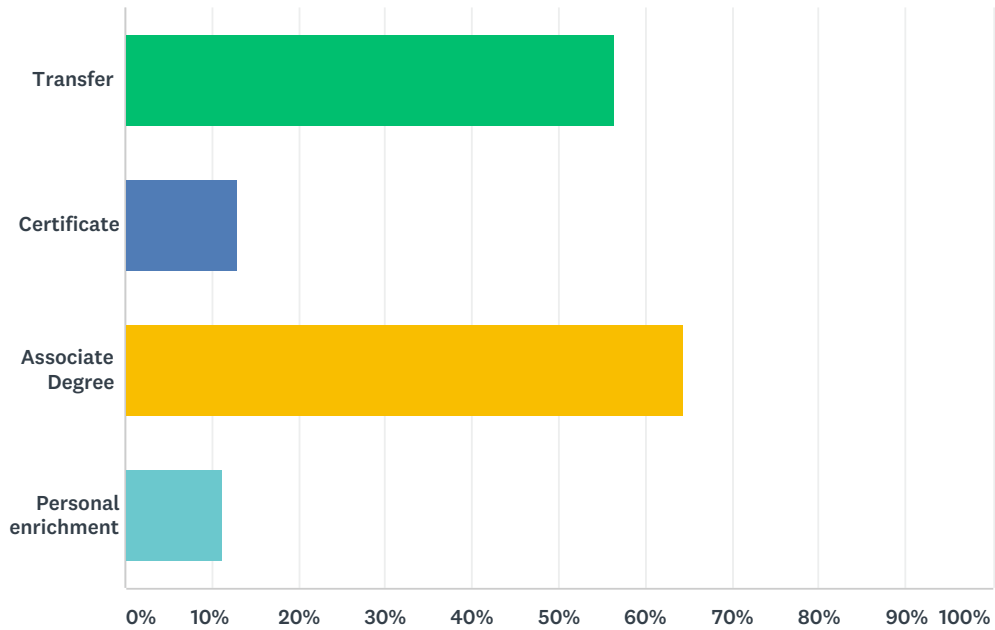


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Transfer | 56.52% | 65 |
| Certificate | 13.04% | 15 |
| Associate Degree | 64.35% | 74 |
| Personal enrichment | 11.30% | 13 |
| Total Respondents: 115 | | |

# Q3 Are you a full-time (enrolled in 12 or more units) student?

Answered: 115   Skipped: 0
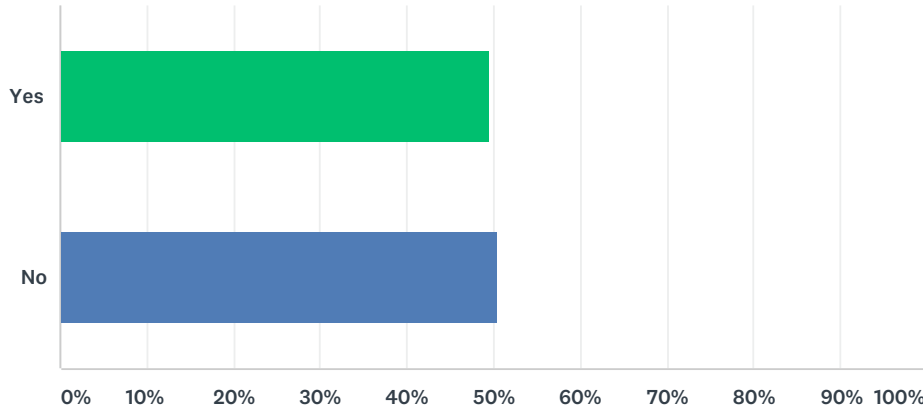


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Yes | 49.57% | 57 |
| No | 50.43% | 58 |
| TOTAL | | 115 |

# Q4 What is your access to a computer at home?

Answered: 112    Skipped: 3
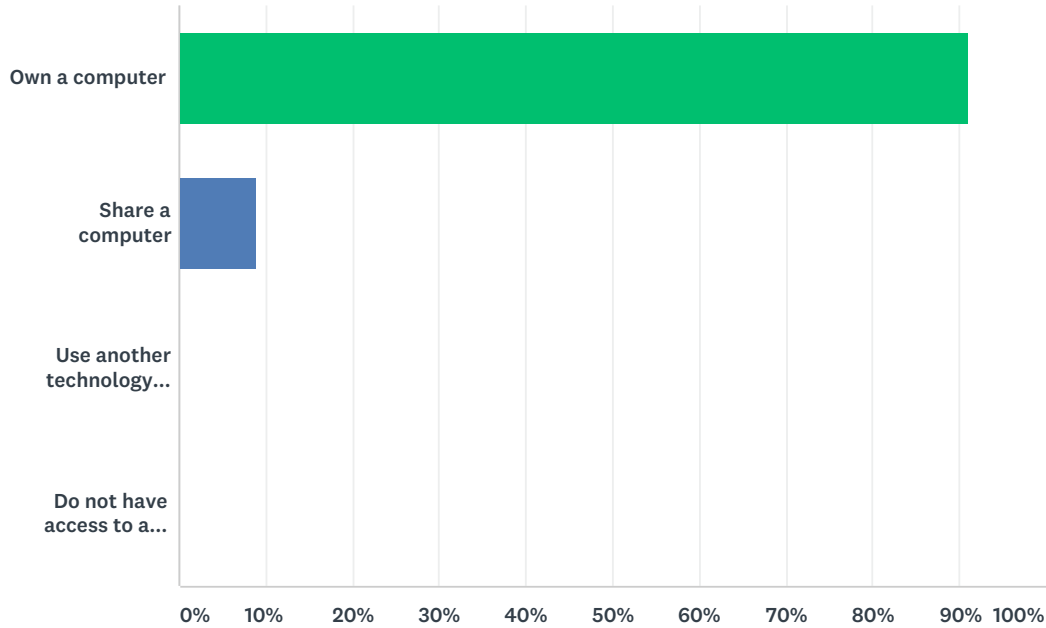


| ANSWER CHOICES | RESPONSES | |
| --- | --- | --- |
| Own a computer | 91.07% | 102 |
| Share a computer | 8.93% | 10 |
| Use another technology device such as a tablet | 0.00% | 0 |
| Do not have access to a computer | 0.00% | 0 |
| TOTAL | | 112 |

# Q5 What technology do you use or have used? (Check all that apply.)

Answered: 112    Skipped: 3
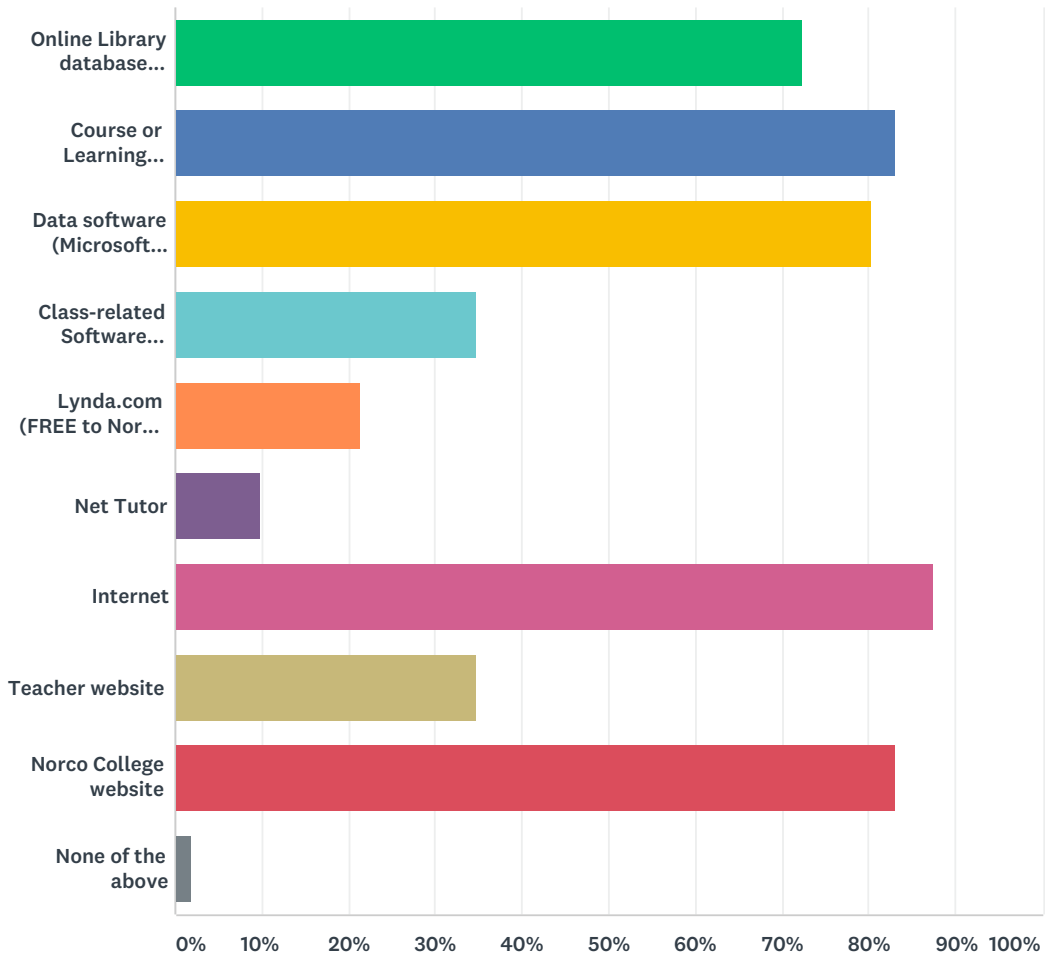


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Online Library database (e-books, articles, etc.) | 72.32% | 81 |
| Course or Learning Management System (Blackboard, Canvas, etc.) | 83.04% | 93 |
| Data software (Microsoft Office 365, Google Docs, etc.) | 80.36% | 90 |
| Class-related Software (Photoshop, AutoCad, ProTools, etc.) | 34.82% | 39 |
| Lynda.com (FREE to Norco College students and employees) | 21.43% | 24 |
| Net Tutor | 9.82% | 11 |
| Internet | 87.50% | 98 |
| Teacher website | 34.82% | 39 |
| Norco College website | 83.04% | 93 |
| None of the above | 1.79% | 2 |
| Total Respondents: 112 | | |

# Q6 Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

Answered: 112    Skipped: 3
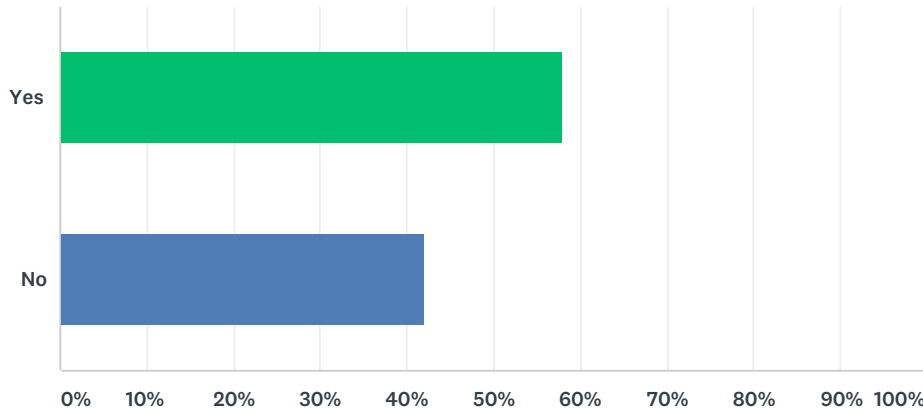


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Yes | 58.04% | 65 |
| No | 41.96% | 47 |
| TOTAL | | 112 |

# Q7 If you answered No to Question 6, what was the reason?

Answered: 51   Skipped: 64
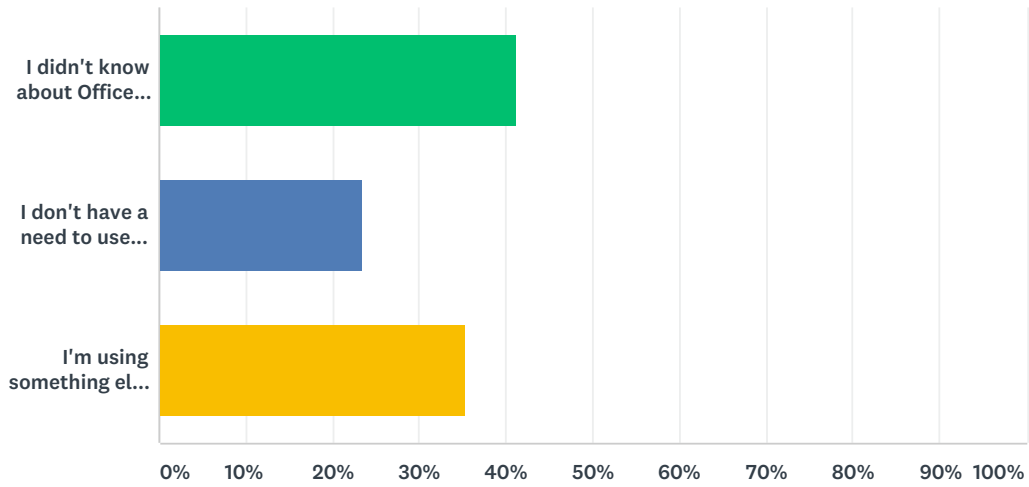


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| I didn't know about Office 365 | 41.18% | 21 |
| I don't have a need to use Office 365 | 23.53% | 12 |
| I'm using something else (such as Google apps, OpenOffice, etc.) | 35.29% | 18 |
| TOTAL | | 51 |

# Q8 Which statement best describes your access to a College computer?

Answered: 105    Skipped: 10
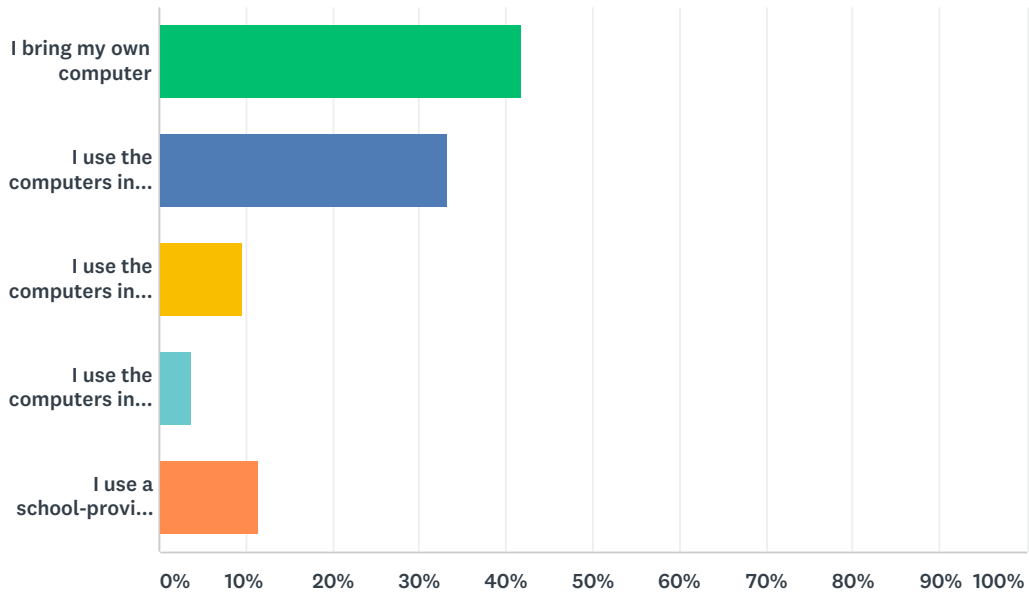


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| I bring my own computer | 41.90% | 44 |
| I use the computers in the library | 33.33% | 35 |
| I use the computers in the lab | 9.52% | 10 |
| I use the computers in the STEM Center | 3.81% | 4 |
| I use a school-provided computer in the classroom | 11.43% | 12 |
| TOTAL | | 105 |

# Q9 How satisfied are you with the performance of the College's computers?

Answered: 105    Skipped: 10
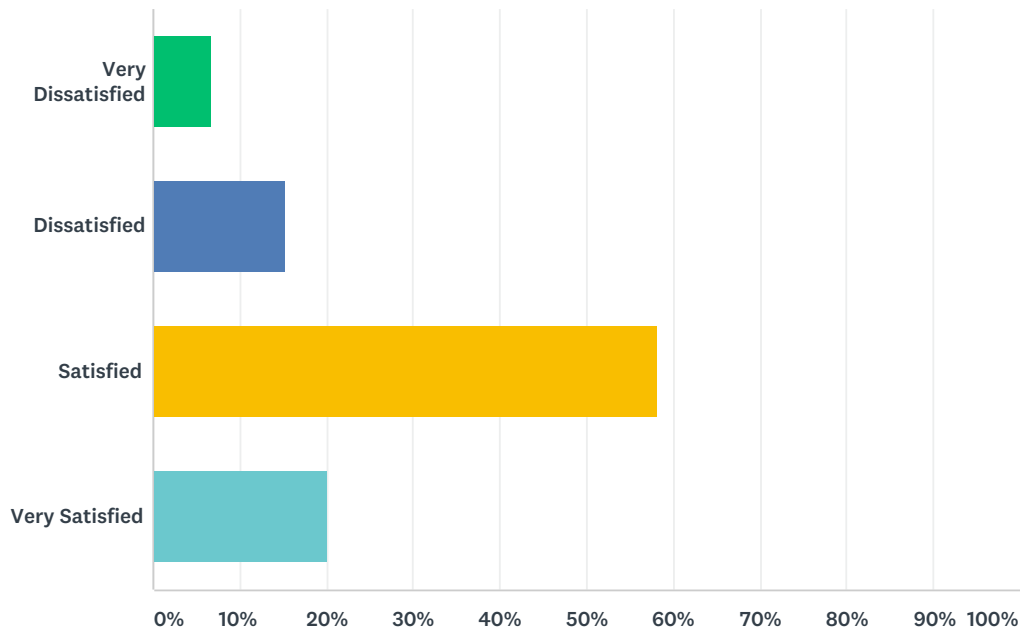


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Very Dissatisfied | 6.67% | 7 |
| Dissatisfied | 15.24% | 16 |
| Satisfied | 58.10% | 61 |
| Very Satisfied | 20.00% | 21 |
| TOTAL | | 105 |

| # | COMMENTS | DATE |
|---|---|---|
| 1 | They're slow and they can hardly load most new sites. | 7/18/2018 6:13 PM |
| 2 | old | 5/24/2018 7:35 PM |
| 3 | Many computers have issues at the same time, so we are left with little to choose from since the library is always full. | 5/24/2018 9:05 AM |
| 4 | very old an some time we have prople to upload the homeworke to simnet | 5/23/2018 7:32 PM |
| 5 | Old programs which makes it a bit slower | 5/17/2018 8:20 AM |
| 6 | they are nice computers with fast internet | 5/15/2018 7:25 PM |
| 7 | Could be more updated. | 4/28/2018 6:09 AM |
| 8 | The computers work great. There are two things that I personally do not like about the library. One is how loud the library is and second the amount of time that we are allowed to work on the computers. Working on homework can take more than 3 hours a day. | 4/25/2018 4:48 PM |
| 9 | I use the computer located in the Veterans Resource Center | 4/25/2018 4:05 PM |
| 10 | very old systyme and it not enough time they give us to fnish all online assigment | 4/25/2018 3:46 PM |

| 11 | Very slow | 4/23/2018 3:18 PM |
|----|-----------|-------------------|
| 12 | If the computers were a bit newer and the internet was slightly faster I would use the school computers much more often when on campus. | 4/19/2018 3:22 PM |
| 13 | The computers in the lab work okay, but the computers in the classrooms are awful and slow and when browsing the web, it will freeze for a good 15 seconds or so depending on how intense the webpage being loaded is. | 4/5/2018 12:01 AM |
| 14 | Outdated, but gets the job done. | 4/3/2018 9:35 PM |
| 15 | no updated programs Example Solidworks 2015 we are in 2018 | 4/3/2018 8:36 PM |
| 16 | The library computers are outdated and therefore difficult to use. | 4/2/2018 11:30 PM |
| 17 | They aren't awful, but they aren't amazing. They're about what you'd expect from a library. | 4/2/2018 7:19 PM |
| 18 | other than CS class computers, many are somewhat outdated and run slowly | 4/2/2018 2:01 PM |
| 19 | Slow and dirty | 4/2/2018 12:13 PM |
| 20 | You wasted money on Quadros | 4/2/2018 11:01 AM |
| 21 | For programming they are a tad slow and have outdated programs | 4/2/2018 10:43 AM |

# Q10 How do you store your assignments?

Answered: 106    Skipped: 9
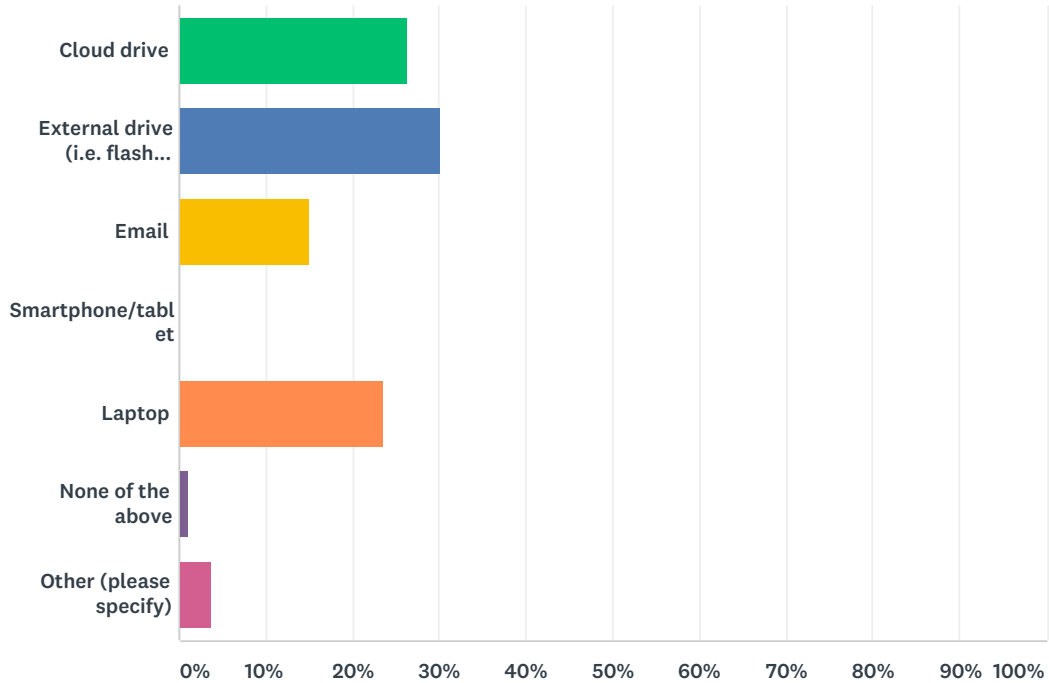


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Cloud drive | 26.42% | 28 |
| External drive (i.e. flash drive) | 30.19% | 32 |
| Email | 15.09% | 16 |
| Smartphone/tablet | 0.00% | 0 |
| Laptop | 23.58% | 25 |
| None of the above | 0.94% | 1 |
| Other (please specify) | 3.77% | 4 |
| TOTAL | | 106 |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | Flashdrive, Email and Personal Computer. All as backups. | 4/25/2018 4:05 PM |
| 2 | Google Docs bitch!! Free! | 4/2/2018 4:12 PM |
| 3 | External and git | 4/2/2018 11:01 AM |
| 4 | Laptop and email | 4/2/2018 10:46 AM |

# Q11 How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

Answered: 105    Skipped: 10
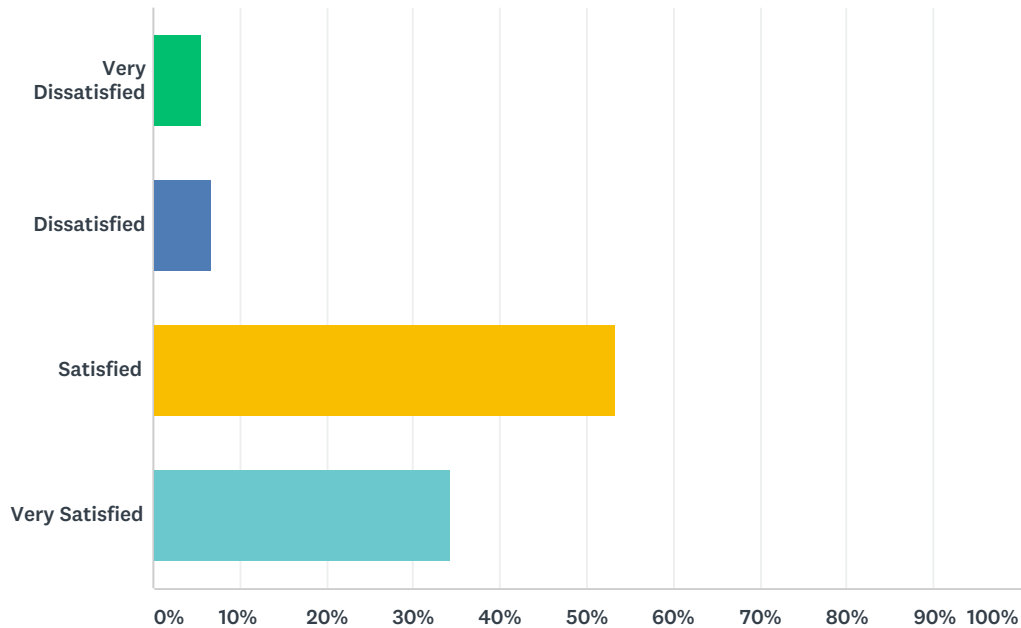


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Very Dissatisfied | 5.71% | 6 |
| Dissatisfied | 6.67% | 7 |
| Satisfied | 53.33% | 56 |
| Very Satisfied | 34.29% | 36 |
| TOTAL | | 105 |

| # | COMMENT | DATE |
|---|---|---|
| 1 | Many computers have issues at the same time, so we are left with little to choose from since the library is always full. | 5/24/2018 9:05 AM |
| 2 | NA | 5/22/2018 7:24 PM |
| 3 | so many rules and stipulations for using what the school provides | 5/17/2018 8:20 AM |
| 4 | Plenty of computers on campus. | 4/5/2018 12:01 AM |
| 5 | lots of computers but not all computers have the programs we need for our homework in Drafting classes. | 4/3/2018 8:36 PM |
| 6 | Sometimes there aren't enough computers | 4/2/2018 12:27 PM |

# Q12 How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

Answered: 105    Skipped: 10
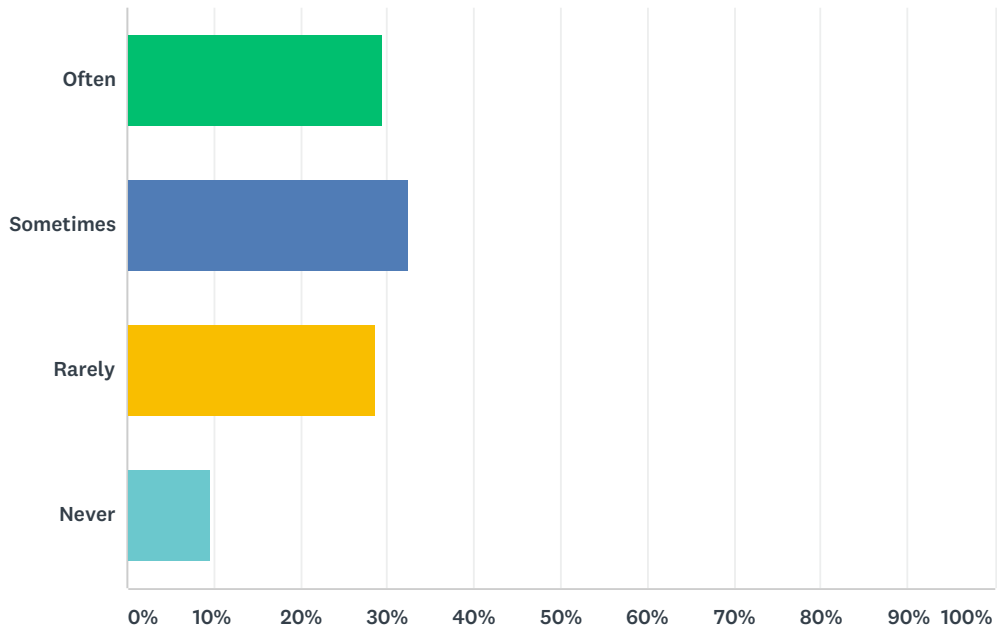


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Often | 29.52% | 31 |
| Sometimes | 32.38% | 34 |
| Rarely | 28.57% | 30 |
| Never | 9.52% | 10 |
| TOTAL | | 105 |

# Q13 In your opinion, are there sufficient printing options available on campus?

Answered: 105    Skipped: 10
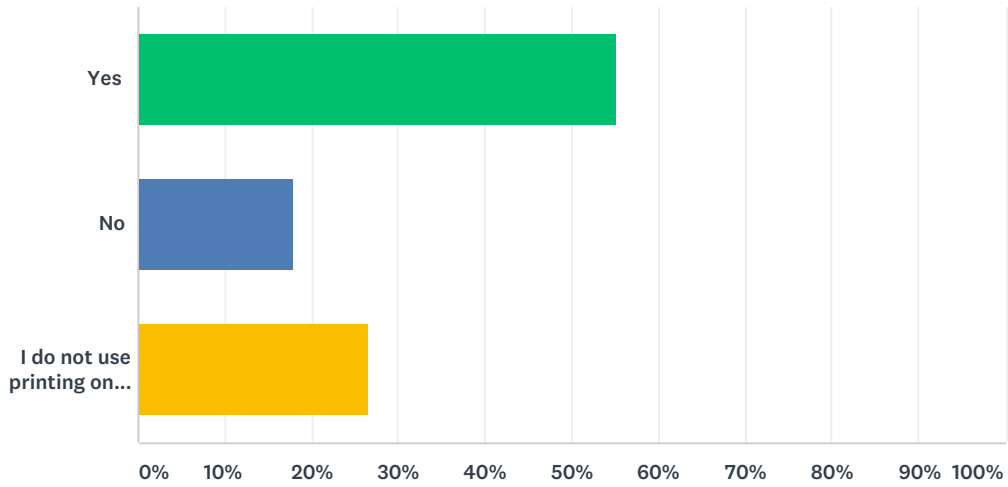


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Yes | 55.24% | 58 |
| No | 18.10% | 19 |
| I do not use printing on campus | 26.67% | 28 |
| TOTAL | | 105 |

# Q14 How satisfied are you with the speed/access to the College Wi-Fi network?

Answered: 104    Skipped: 11
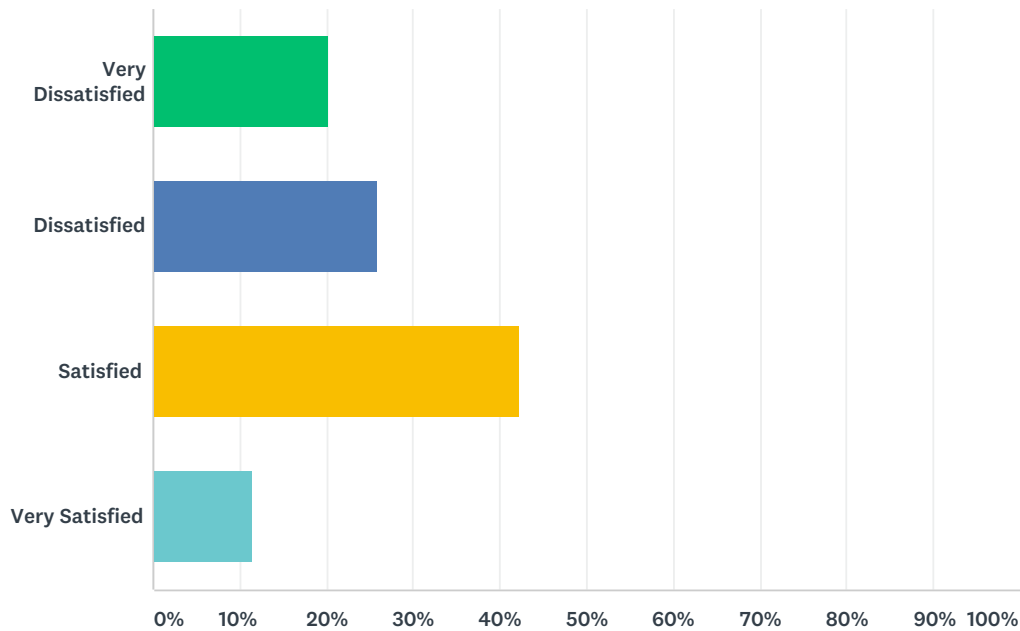


| ANSWER CHOICES | RESPONSES | |
| --- | --- | --- |
| Very Dissatisfied | 20.19% | 21 |
| Dissatisfied | 25.96% | 27 |
| Satisfied | 42.31% | 44 |
| Very Satisfied | 11.54% | 12 |
| TOTAL | | 104 |

| # | COMMENT | DATE |
| --- | --- | --- |
| 1 | Slow. Kick outs | 5/24/2018 7:35 PM |
| 2 | very slow | 5/23/2018 7:32 PM |
| 3 | I can't ever log onto wifi | 5/23/2018 5:05 PM |
| 4 | NA | 5/22/2018 7:24 PM |
| 5 | redundant, because it is very slow | 5/17/2018 8:20 AM |
| 6 | Most times I can't even connect. | 4/28/2018 6:09 AM |
| 7 | could be stronger... especially on smart phones | 4/26/2018 10:40 AM |
| 8 | does not work | 4/25/2018 6:00 PM |
| 9 | Never used it. | 4/25/2018 4:05 PM |
| 10 | The school Wi-Fi is pretty good, but the ranges need to be a little farther because if I'm walking from classroom to classroom, it will disconnect and reconnect because it is between Wi-Fi points and that's kind of annoying. | 4/5/2018 12:01 AM |
| 11 | SLOW. | 4/3/2018 9:35 PM |

| 12 | I am never able to get the information for the log in for the school's wifi, or when I did, it didn't work for some unknown reason. | 4/2/2018 7:19 PM |
|----|----|----|
| 13 | Wi-Fi network can be improved. | 4/2/2018 4:03 PM |
| 14 | Doesn't work half the time. | 4/2/2018 3:18 PM |
| 15 | There's always room for improvement. | 4/2/2018 2:19 PM |
| 16 | It works fine, runs faster than the internet I have at home | 4/2/2018 2:01 PM |
| 17 | It won't let me sign in through my phone for some odd reason. | 4/2/2018 12:11 PM |
| 18 | Make it simpler to log in | 4/2/2018 11:01 AM |
| 19 | Often inaccessible with all the other student usage | 4/2/2018 10:49 AM |
| 20 | It can be a little slow at times but the speed is sufficient for the most part. | 4/2/2018 10:46 AM |
| 21 | For some reason i was never allowed to connect to the new wifi | 4/2/2018 10:43 AM |

# Q15 Which technology would you like to see implemented in the classroom? (Check all that apply.)

Answered: 99    Skipped: 16
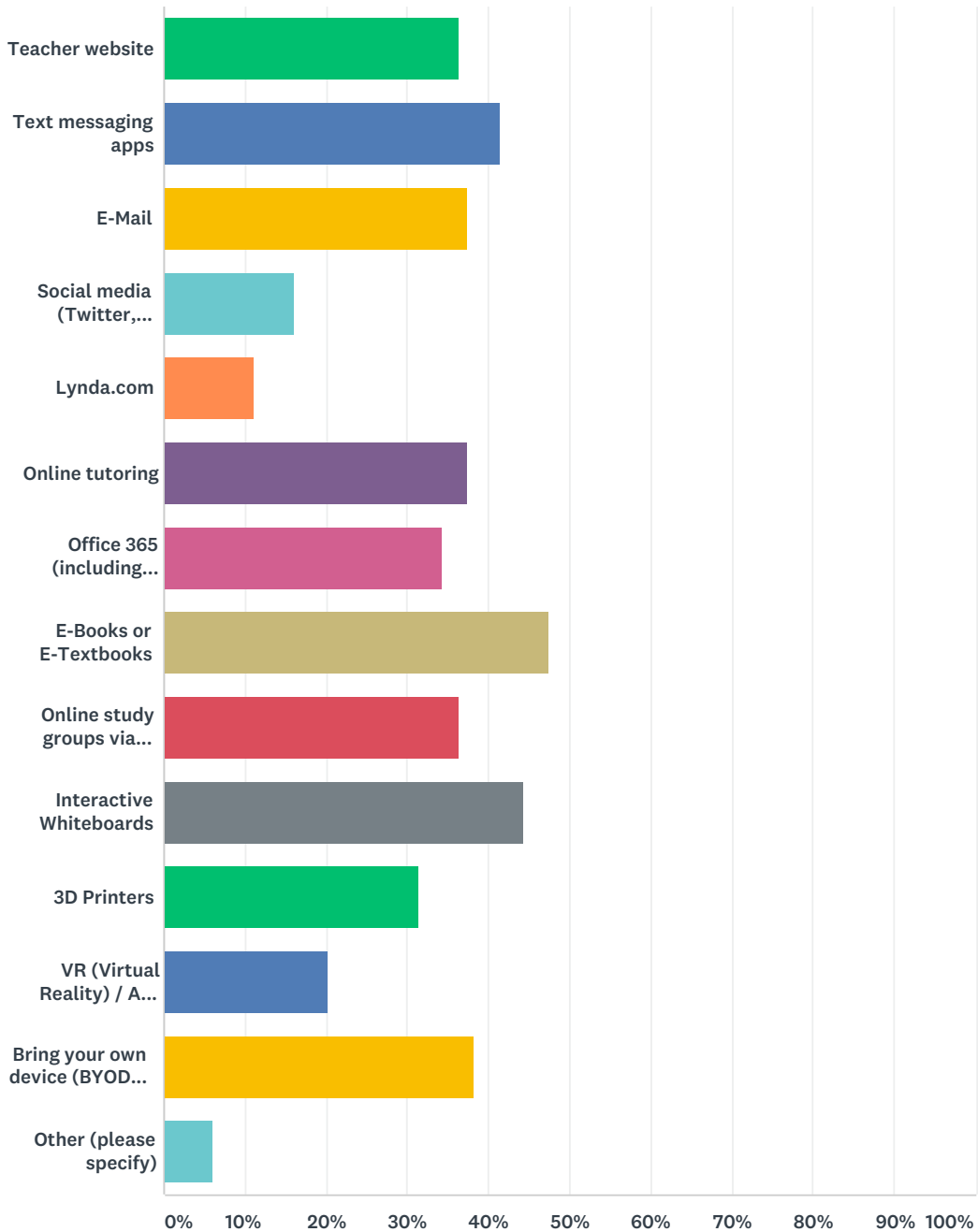


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Teacher website | 36.36% | 36 |
| Text messaging apps | 41.41% | 41 |
| E-Mail | 37.37% | 37 |
| Social media (Twitter, Facebook, Instagram, etc.) | 16.16% | 16 |

| | | |
|---|---|---|
| Lynda.com | 11.11% | 11 |
| Online tutoring | 37.37% | 37 |
| Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.) | 34.34% | 34 |
| E-Books or E-Textbooks | 47.47% | 47 |
| Online study groups via social studying sites | 36.36% | 36 |
| Interactive Whiteboards | 44.44% | 44 |
| 3D Printers | 31.31% | 31 |
| VR (Virtual Reality) / AR (Augmented Reality) | 20.20% | 20 |
| Bring your own device (BYOD) for sharing ideas | 38.38% | 38 |
| Other (please specify) | 6.06% | 6 |
| Total Respondents: 99 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | More online classes | 5/17/2018 10:42 AM |
| 2 | None | 4/19/2018 8:35 PM |
| 3 | Canvas used by all teachers | 4/19/2018 4:47 PM |
| 4 | updated ex. solidworks, MAYA, Autocad, | 4/3/2018 8:36 PM |
| 5 | A complete rebuild of the school website and webadvisor systems. | 4/2/2018 11:01 AM |
| 6 | Online site to check grades, i think every professor should be required to post grades | 4/2/2018 10:47 AM |

# Q16 Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

Answered: 102    Skipped: 13
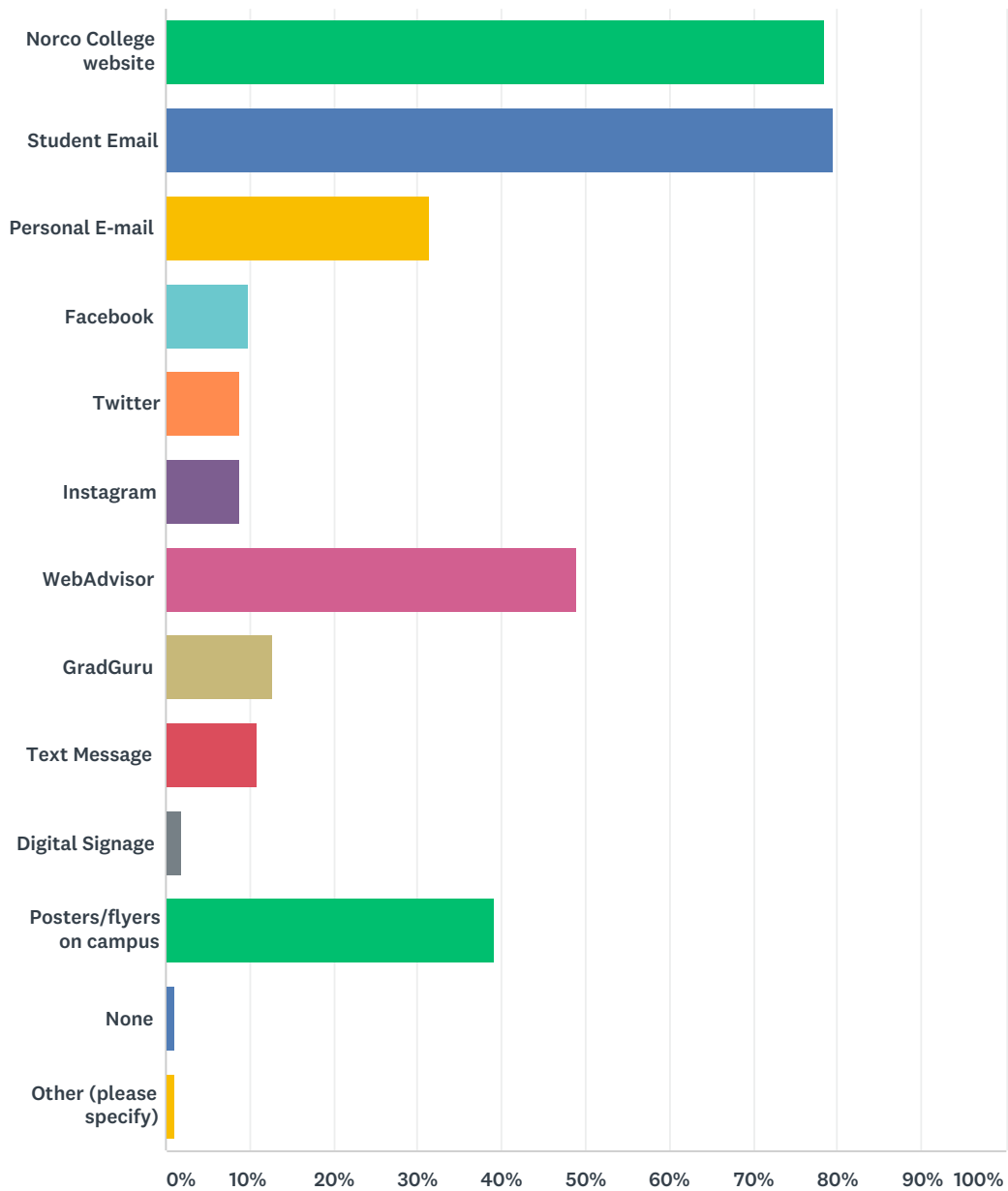


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Norco College website | 78.43% | 80 |
| Student Email | 79.41% | 81 |
| Personal E-mail | 31.37% | 32 |
| Facebook | 9.80% | 10 |
| Twitter | 8.82% | 9 |

| | | |
|---|---|---|
| Instagram | 8.82% | 9 |
| WebAdvisor | 49.02% | 50 |
| GradGuru | 12.75% | 13 |
| Text Message | 10.78% | 11 |
| Digital Signage | 1.96% | 2 |
| Posters/flyers on campus | 39.22% | 40 |
| None | 0.98% | 1 |
| Other (please specify) | 0.98% | 1 |
| Total Respondents: 102 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | People at school tell me | 4/19/2018 8:35 PM |

# Q17 Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

Answered: 105    Skipped: 10
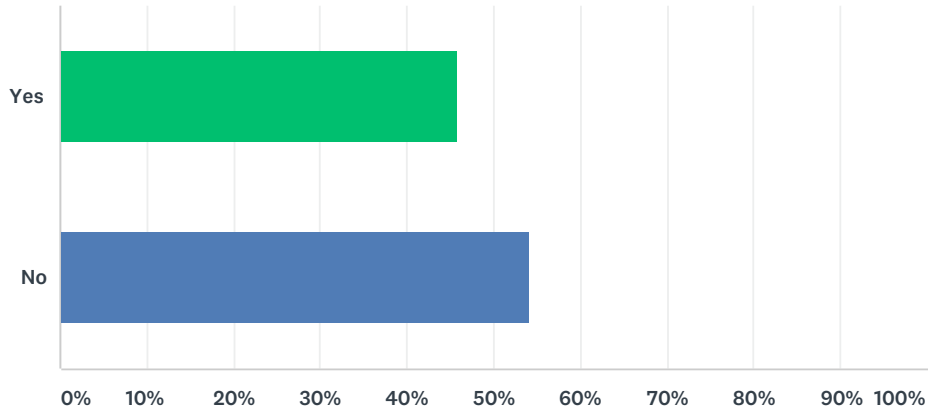


| ANSWER CHOICES | RESPONSES | |
| --- | --- | --- |
| Yes | 45.71% | 48 |
| No | 54.29% | 57 |
| TOTAL | | 105 |

# Q18 Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

Answered: 92    Skipped: 23
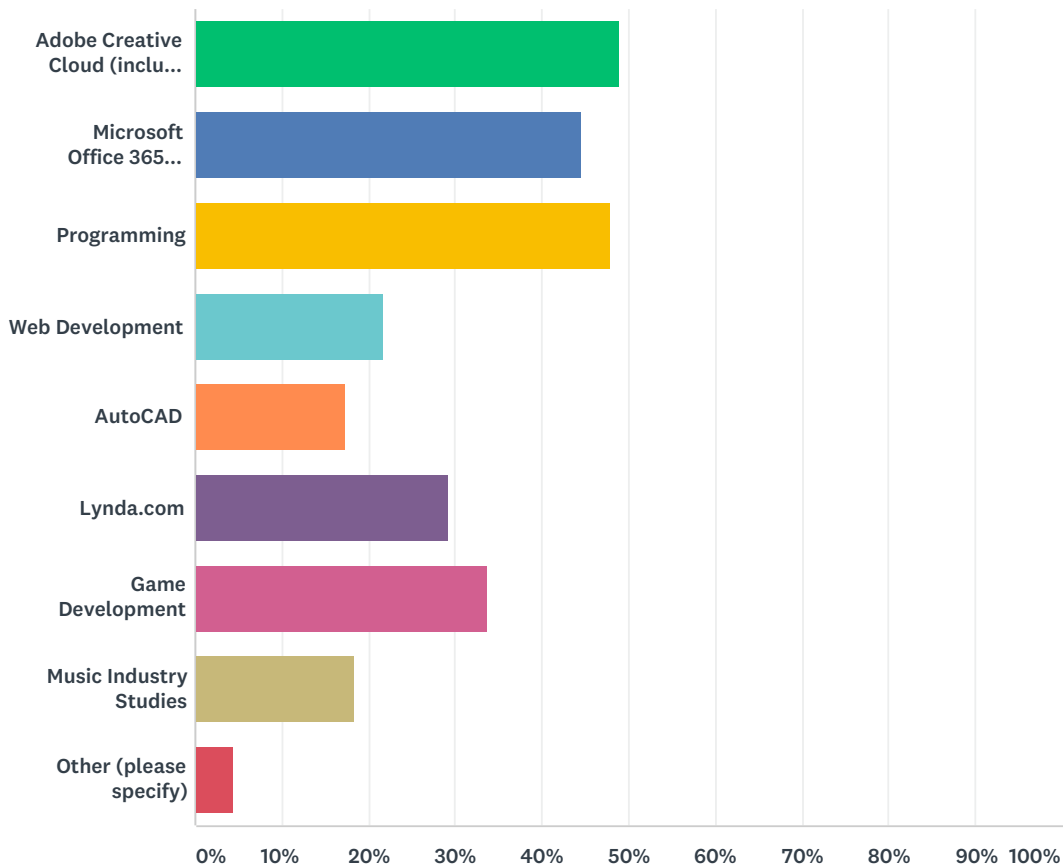


| ANSWER CHOICES | RESPONSES | |
|---|---|---|
| Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.) | 48.91% | 45 |
| Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.) | 44.57% | 41 |
| Programming | 47.83% | 44 |
| Web Development | 21.74% | 20 |
| AutoCAD | 17.39% | 16 |
| Lynda.com | 29.35% | 27 |
| Game Development | 33.70% | 31 |
| Music Industry Studies | 18.48% | 17 |
| Other (please specify) | 4.35% | 4 |
| Total Respondents: 92 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|---|---|---|
| 1 | None | 4/25/2018 1:13 PM |

| 2 | Criminal justice | 4/4/2018 4:19 PM |
| 3 | None. | 4/3/2018 9:36 PM |
| 4 | Marketing through social media | 4/2/2018 11:28 AM |

# Q19 Any additional comments/questions about technology resources at Norco College?

Answered: 15     Skipped: 100

| # | RESPONSES | DATE |
|---|---|---|
| 1 | Get better computers designed for STEM majors. | 7/18/2018 6:14 PM |
| 2 | Cis system very complicated its very hard to learn because doesn't help me to upload the homework and lots of problem happen. | 5/23/2018 7:35 PM |
| 3 | I believe that if it is all supplies for the students, then the technology shouldn't be restricted with so many rules. We shouldn't be treated as if we are children if someone does something bad then restrict, that individual. | 5/17/2018 8:23 AM |
| 4 | Seriously, update your computers and get better internet. The computers are manageable, but not the internet. I have to rely on my personal, limited, and very expensive data and that's a waste of my own money when that's something the school says they provide. | 4/28/2018 6:15 AM |
| 5 | I think the teachers should all try to use the same programs because with so many it is hard to keep track. I have 4 classes and all of them use different platforms for their class. | 4/19/2018 4:49 PM |
| 6 | Overall, the tech on campus is good. However there are some major problems with speed and freezing, especially in classroom computers, as well as monitor stands/clamps being basically broken that need to be addressed. | 4/5/2018 12:03 AM |
| 7 | I am a veteran in the Drafting Technology program. We as students need the Veterans computer and learning center to be updated with the programs we use in our class rooms to be able to do our drawings/ homework assignments. The computers have outdated programs. They are not compatible with the new programs we use in our classrooms that are being thought today. Drafting Technology Solidworks 2017/ Autocad/ Photoshop 2018/ MAYA 2018 are examples of programs we use that are not updated in the study areas. CANNOT DO HOMEWORK ASSIGNMENTS VERY FRUSTRATING. | 4/3/2018 8:45 PM |
| 8 | Start a veterinarian program. | 4/3/2018 7:25 PM |
| 9 | n/a | 4/2/2018 5:21 PM |
| 10 | Website should be refreshed, and updated to be user-friendly and interactive. | 4/2/2018 4:05 PM |
| 11 | I really like attending this school, it's a nice environment, the people are friendly, and it's overall just great proffesors and classroom sizes | 4/2/2018 12:13 PM |
| 12 | Hire more IT, sounds like they are overloaded. Also update software more, specifically Unity. The version on most computers are 3 years old. | 4/2/2018 11:03 AM |
| 13 | Please fire the 12 year old in charge of the acc it department | 4/2/2018 11:02 AM |
| 14 | It would be nice to have access to adobe programs (photoshop, illustrator, etc) on campus computers. | 4/2/2018 10:46 AM |
| 15 | please incorperate the use of github or other ways of saving code online for CIS students. | 4/2/2018 10:44 AM |

# #1

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:41:10 AM |
| **Last Modified:** | Monday, April 02, 2018 10:44:45 AM |
| **Time Spent:** | 00:03:34 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**
,

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
For programming they are a tad slow and have outdated programs

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very                    ,**
**Dissatisfied**
Comment:
For some reason i was never allowed to connect to the new wifi

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,        , etc.)**

**Online study groups via social studying        , sites**

**Interactive Whiteboards,**

**3D        ,**
**Printers**

**VR (Virtual Reality) / AR (Augmented        , Reality)**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College        , website**

**Student Email,**

**Personal E-mail,**

**Twitter,**

**WebAdvisor,**

**Text Message,**

**Posters/flyers on        , campus**

**GradGuru**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game** ,
**Development**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

please incorperate the use of github or other ways of saving code online for CIS students.

# #2

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:41:42 AM |
| **Last Modified:** | Monday, April 02, 2018 10:45:27 AM |
| **Time Spent:** | 00:03:44 |
| **IP Address:** | 75.56.242.27 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**
**,**
**Data software (Microsoft Office 365, Google Docs, , etc.)**
**Internet,**
**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Email**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**Online tutoring**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #3

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:41:49 AM |
| **Last Modified:** | Monday, April 02, 2018 10:46:38 AM |
| **Time Spent:** | 00:04:49 |
| **IP Address:** | 75.19.161.154 |

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)** ,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

Page 3: Technology on Campus

| | |
|---|---|
| **Q8** Which statement best describes your access to a College computer? | **I bring my own computer** |
| **Q9** How satisfied are you with the performance of the College's computers? | **Very Satisfied** |
| **Q10** How do you store your assignments? | **Cloud drive** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Very Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Sometimes** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **Yes** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Satisfied** |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **E-Books or E-Textbooks,** **Bring your own device (BYOD) for sharing ideas** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College website ,** **Student Email,** **Posters/flyers on campus** |

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

It would be nice to have access to adobe programs (photoshop, illustrator, etc) on campus computers.

# #4

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:44:14 AM |
| **Last Modified:** | Monday, April 02, 2018 10:47:17 AM |
| **Time Spent:** | 00:03:02 |
| **IP Address:** | 107.77.229.232 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)** ,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Lynda.com (FREE to Norco College students and employees)** ,

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

Other (please specify):
Laptop and email

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied,**
Comment:
It can be a little slow at times but the speed is sufficient for the most part.

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Online study groups via social studying        , sites**

**Interactive Whiteboards**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**WebAdvisor**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #5

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:42:59 AM |
| **Last Modified:** | Monday, April 02, 2018 10:47:55 AM |
| **Time Spent:** | 00:04:55 |
| **IP Address:** | 142.129.161.223 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied**

**Q10** How do you store your assignments?

**Laptop**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,       , etc.)**

**E-Books or E-Textbooks,**

Other (please specify):

Online site to check grades, i think every professor should be required to post grades

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**Personal E-mail,**

**Facebook,**

**WebAdvisor,**

**GradGuru**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Programming,**

**AutoCAD,**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #6

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:45:47 AM |
| **Last Modified:** | Monday, April 02, 2018 10:50:27 AM |
| **Time Spent:** | 00:04:40 |
| **IP Address:** | 172.56.31.29 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Certificate,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the STEM Center**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied,**
Comment:
Often inaccessible with all the other student usage

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Personal E-mail,**

**Posters/flyers on campus**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**
,
**Programming,**

**AutoCAD**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #7

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:50:28 AM |
| **Last Modified:** | Monday, April 02, 2018 10:53:18 AM |
| **Time Spent:** | 00:02:49 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)** ,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied**

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

**3D             ,**
**Printers**

**VR (Virtual Reality) / AR (Augmented             ,**
**Reality)**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College             ,**
**website**

**Student Email,**

**Twitter,**

**Posters/flyers on campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides
Lynda.com, an online technology tutorial website, FREE
to students? (Video tutorials such as Photoshop, Office,
ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you
be interested in attending? (Check all that apply.)

**Programming,**

**Game** ,
**Development**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #8

**COMPLETE**

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Monday, April 02, 2018 10:54:57 AM |
| Last Modified: | Monday, April 02, 2018 10:57:25 AM |
| Time Spent: | 00:02:27 |
| IP Address: | 71.84.73.6 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? | **I use a school-provided computer in the classroom**

**Q9** How satisfied are you with the performance of the College's computers? | **Dissatisfied**

**Q10** How do you store your assignments? | **External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Very Dissatisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus? | **No**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Interactive Whiteboards,**
**3D** ,
**Printers**
**VR (Virtual Reality) / AR (Augmented** ,
**Reality)**
**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College** ,
**website**
**Student Email**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #9

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:57:58 AM |
| **Last Modified:** | Monday, April 02, 2018 11:00:31 AM |
| **Time Spent:** | 00:02:32 |
| **IP Address:** | 47.148.162.201 |

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Net Tutor,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Dissatisfied**

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Dissatisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online** ,
**tutoring**

**Interactive Whiteboards,**

**3D Printers**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Music Industry Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #10

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:57:51 AM |
| **Last Modified:** | Monday, April 02, 2018 11:00:35 AM |
| **Time Spent:** | 00:02:43 |
| **IP Address:** | 99.92.136.161 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Certificate**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason? | **I didn't know about Office 365**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? | **I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers? | **Satisfied**

---

**Q10** How do you store your assignments? | **Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus? | **Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **3D Printers** ,
**VR (Virtual Reality) / AR (Augmented Reality)** ,
**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College website**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming,**

**Game** **,**
**Development**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #11

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:58:27 AM |
| **Last Modified:** | Monday, April 02, 2018 11:02:19 AM |
| **Time Spent:** | 00:03:51 |
| **IP Address:** | 172.58.73.91 |

---

## Page 1: Demographics

**Q1** What is your age?

30 - 39

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Net Tutor,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason? | **Respondent skipped this question**

---

**Page 3: Technology on Campus**

**Q8** Which statement best describes your access to a College computer? | **I use a school-provided computer in the classroom**

---

**Q9** How satisfied are you with the performance of the College's computers? | **Satisfied**

---

**Q10** How do you store your assignments? | **External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus? | **I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | Other (please specify): A complete rebuild of the school website and webadvisor systems.

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College website** , **WebAdvisor**

---

**Page 4: Technology Training/Support**

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Please fire the 12 year old in charge of the acc it department

# #12

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 10:57:13 AM |
| **Last Modified:** | Monday, April 02, 2018 11:03:43 AM |
| **Time Spent:** | 00:06:29 |
| **IP Address:** | 76.170.247.228 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Certificate,**

**Associate Degree,**

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Lynda.com (FREE to Norco College students and employees)**

,

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied,**
Comments:
You wasted money on
Quadros

---

**Q10** How do you store your assignments?

Other (please
specify):
External and git

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

Sometimes

---

**Q13** In your opinion, are there sufficient printing options available on campus?

Yes

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

Dissatisfied,
Comment:
Make it simpler to log
in

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**VR (Virtual Reality) / AR (Augmented Reality)**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**WebAdvisor,**

**Posters/flyers on campus**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game Development**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Hire more IT, sounds like they are overloaded. Also update software more, specifically Unity. The version on most computers are 3 years old.

---

# #13

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 11:23:26 AM |
| **Last Modified:** | Monday, April 02, 2018 11:28:42 AM |
| **Time Spent:** | 00:05:15 |
| **IP Address:** | 99.106.100.100 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Net Tutor,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Respondent skipped this question**

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring** ,

**Online study groups via social studying sites** ,

**Interactive Whiteboards**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**Posters/flyers on campus**

---

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Music Industry** ,
**Studies**

Other (please specify):

Marketing through social media

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #14

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 11:26:15 AM |
| **Last Modified:** | Monday, April 02, 2018 11:29:25 AM |
| **Time Spent:** | 00:03:10 |
| **IP Address:** | 138.229.148.253 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

41 / 341

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Online study groups via social studying sites** ,

**E-Books or E-Textbooks**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**Posters/flyers on campus** ,

**GradGuru**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #15

**INCOMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 11:28:42 AM |
| **Last Modified:** | Monday, April 02, 2018 11:30:03 AM |
| **Time Spent:** | 00:01:20 |
| **IP Address:** | 75.56.241.35 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

---

**Q2** What is your program of study? (Check all that
apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units)
student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check
all that apply.)

**Online Library database (e-books, articles,          ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,          ,
etc.)**

**Lynda.com (FREE to Norco College students and
employees)**

**,**

**Internet,**

**Teacher website,**

**Norco College
website**

---

**Q6** Are you using the Office 365 online apps? (All Norco
College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Respondent skipped this question**

---

**Q10** How do you store your assignments?

**Respondent skipped this question**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Respondent skipped this question**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Respondent skipped this question**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Respondent skipped this question**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)   **Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?   **Respondent skipped this question**

# #16

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 11:42:33 AM |
| **Last Modified:** | Monday, April 02, 2018 11:43:25 AM |
| **Time Spent:** | 00:00:51 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,         , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,         , etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

**Q9** How satisfied are you with the performance of the College's computers?

**Respondent skipped this question**

**Q10** How do you store your assignments?

**Respondent skipped this question**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Respondent skipped this question**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Respondent skipped this question**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #17

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 12:09:06 PM |
| **Last Modified:** | Monday, April 02, 2018 12:13:18 PM |
| **Time Spent:** | 00:04:12 |
| **IP Address:** | 104.129.198.54 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? — **I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers? — **Satisfied**

**Q10** How do you store your assignments? — **Laptop**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus? — **Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Dissatisfied,**
Comment:
It won't let me sign in through my phone for some odd reason.

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) — **Text messaging apps**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) — **Student Email**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) — **No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

I really like attending this school, it's a nice environment, the people are friendly, and it's overall just great proffesors and classroom sizes

# #18

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 12:11:06 PM |
| **Last Modified:** | Monday, April 02, 2018 12:14:24 PM |
| **Time Spent:** | 00:03:17 |
| **IP Address:** | 174.212.8.221 |

---

## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
Slow and dirty

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**WebAdvisor,**

**Posters/flyers on campus**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Music Industry**           , 
**Studies**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #19

COMPLETE

| | |
|---|---|
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| **Last Modified:** | Monday, April 02, 2018 12:27:58 PM |
| **Time Spent:** | 00:02:55 |
| **IP Address:** | 99.113.214.100 |

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## Page 1: Demographics

**Q1** What is your age?

**Under
20**

---

**Q2** What is your program of study? (Check all that apply.)

**Personal enrichment**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, ,
etc.)**

**Internet,**

**Norco College
website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? | **I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers? | **Satisfied**

**Q10** How do you store your assignments? | **Email**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied,**
Comment:
Sometimes there aren't enough computers

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Often**

**Q13** In your opinion, are there sufficient printing options available on campus? | **I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Online study groups via social studying sites**,
**Interactive Whiteboards**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College website**,
**Student Email,**
**WebAdvisor,**
**Posters/flyers on campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides
Lynda.com, an online technology tutorial website, FREE
to students? (Video tutorials such as Photoshop, Office,
ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you
be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop,
InDesign, DreamWeaver, etc.)**

,

**Programming,**

**Game**                     ,
**Development**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #20

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 12:36:11 PM |
| **Last Modified:** | Monday, April 02, 2018 12:41:00 PM |
| **Time Spent:** | 00:04:48 |
| **IP Address:** | 97.90.206.149 |

## Page 1: Demographics

**Q1** What is your age?

20 -
29

**Q2** What is your program of study? (Check all that apply.)

**Certificate,**

**Associate Degree,**

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** **,** **etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,** **,** **etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? **I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers? **Satisfied**

**Q10** How do you store your assignments? **Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) **Often**

**Q13** In your opinion, are there sufficient printing options available on campus? **Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? **Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Online            ,**
**tutoring**

**Online study groups via social studying        ,**
**sites**

**Interactive Whiteboards,**

**3D            ,**
**Printers**

**VR (Virtual Reality) / AR (Augmented            ,**
**Reality)**

**Lynda.com,**

**Office 365 (including Excel, Word, Outlook, PowerPoint,**
**Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing**
**ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College            ,**
**website**

**Student Email,**

**Facebook,**

**Twitter,**

**WebAdvisor,**

**Posters/flyers on            ,**
**campus**

**Instagram**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Programming,**

**Game Development** ,

**Music Industry Studies** ,

**AutoCAD,**

**Lynda.com,**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #21

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 12:38:46 PM |
| **Last Modified:** | Monday, April 02, 2018 12:43:21 PM |
| **Time Spent:** | 00:04:34 |
| **IP Address:** | 107.77.229.20 |

Page 1: Demographics

**Q1** What is your age?

**Under
20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**Online , tutoring**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College , website**

**Student Email,**

**Posters/flyers on campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Programming,**

**Game Development** ,

**Lynda.com,**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #22

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 1:58:46 PM |
| **Last Modified:** | Monday, April 02, 2018 2:01:47 PM |
| **Time Spent:** | 00:03:00 |
| **IP Address:** | 107.206.200.10 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
other than CS class computers, many are somewhat outdated and run slowly

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied,**
Comment:
It works fine, runs faster than the internet I have at home

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,** , **etc.)**

**Online study groups via social studying** , **sites**

**Interactive Whiteboards,**

**3D** ,
**Printers**

**VR (Virtual Reality) / AR (Augmented** , **Reality)**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**WebAdvisor,**

**Posters/flyers on campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**
,
**Programming,**

**Game** ,
**Development**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #23

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
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| **Last Modified:** | Monday, April 02, 2018 2:19:44 PM |
| **Time Spent:** | 00:02:40 |
| **IP Address:** | 204.69.3.13 |

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Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,
**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**
,
**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied,**
Comment:
There's always room for improvement.

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**Online            ,**
**tutoring**

**3D            ,**
**Printers**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**Personal E-mail,**

**Posters/flyers on campus**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #24

COMPLETE

| | |
|---|---|
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| **Started:** | Monday, April 02, 2018 3:15:01 PM |
| **Last Modified:** | Monday, April 02, 2018 3:18:38 PM |
| **Time Spent:** | 00:03:37 |
| **IP Address:** | 174.213.3.75 |

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## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

Page 3: Technology on Campus

| | |
|---|---|
| **Q8** Which statement best describes your access to a College computer? | **I use the computers in the library** |
| **Q9** How satisfied are you with the performance of the College's computers? | **Satisfied** |
| **Q10** How do you store your assignments? | **Laptop** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Rarely** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **No** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Dissatisfied,** <br> Comment: <br> Doesn't work half the time. |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Teacher website,** <br><br> **Text messaging apps,** <br><br> **E-Mail,** <br><br> **Online          ,** <br> **tutoring** <br><br> **Online study groups via social studying          ,** <br> **sites** <br><br> **Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)** <br><br> **,** <br><br> **E-Books or E-Textbooks** |

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**Instagram**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #25

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
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| **Last Modified:** | Monday, April 02, 2018 4:05:15 PM |
| **Time Spent:** | 00:05:00 |
| **IP Address:** | 134.71.2.34 |

## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied,**
Comment:
Wi-Fi network can be improved.

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online study groups via social studying sites** ,

**Interactive Whiteboards,**

**3D** ,
**Printers**

**VR (Virtual Reality) / AR (Augmented** ,
**Reality)**

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website,**

**Student Email,**

**Text Message,**

**Digital Signage,**

**Posters/flyers on campus**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Web Development**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Website should be refreshed, and updated to be user-friendly and interactive.

---

# #26

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 4:08:11 PM |
| **Last Modified:** | Monday, April 02, 2018 4:11:55 PM |
| **Time Spent:** | 00:03:43 |
| **IP Address:** | 108.206.68.99 |

---

Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,
**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring** ,

**Online study groups via social studying sites** ,

**Interactive Whiteboards,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**Personal E-mail,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Game Development**                          **,**

**Music Industry Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #27

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 4:10:34 PM |
| **Last Modified:** | Monday, April 02, 2018 4:12:48 PM |
| **Time Spent:** | 00:02:14 |
| **IP Address:** | 45.51.3.197 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**,**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

**Q10** How do you store your assignments?

Other (please specify):
Google Docs bitch!!
Free!

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #28

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 5:19:08 PM |
| **Last Modified:** | Monday, April 02, 2018 5:21:40 PM |
| **Time Spent:** | 00:02:31 |
| **IP Address:** | 207.233.73.165 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

**Q8** Which statement best describes your access to a
College computer?

**I use the computers in the
library**

---

**Q9** How satisfied are you with the performance of the
College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Email**

---

**Q11** How satisfied are you with access to a computer at
Norco College? (Student computers are available in the
Library, LRC, Student Activities, Career Center, and
STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of
the student areas? (Student computers are available in
the Library, LRC, Student Activities, Career Center, and
STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options
available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the
College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see
implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Online study groups via social studying**          **,
sites**

**Interactive Whiteboards,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing
ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College**          ,
**website**

**Student Email,**

**WebAdvisor,**

**Posters/flyers on
campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop,
InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook,
PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Programming,**

**Music Industry
Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

n/a

# #29

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 5:26:38 PM |
| **Last Modified:** | Monday, April 02, 2018 5:29:41 PM |
| **Time Spent:** | 00:03:02 |
| **IP Address:** | 108.67.52.11 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet,**

**Teacher website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Email**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online study groups via social studying         ,  sites**

**Interactive Whiteboards,**

**3D          ,  Printers**

**Lynda.com**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**Personal E-mail**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Game Development** ,

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #30

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 5:46:24 PM |
| **Last Modified:** | Monday, April 02, 2018 5:49:10 PM |
| **Time Spent:** | 00:02:45 |
| **IP Address:** | 23.121.68.111 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Online                    ,**
**tutoring**

**Online study groups via social studying         ,**
**sites**

**Interactive Whiteboards,**

**Lynda.com,**

**Office 365 (including Excel, Word, Outlook, PowerPoint,**
**Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College          ,**
**website**

**Student Email,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game            ,**
**Development**

**Web**
**Development**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #31

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 6:12:31 PM |
| **Last Modified:** | Monday, April 02, 2018 6:14:58 PM |
| **Time Spent:** | 00:02:27 |
| **IP Address:** | 172.113.85.150 |

## Page 1: Demographics

**Q1** What is your age?

**20 -
29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,       ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)
,**

**Data software (Microsoft Office 365, Google Docs,       ,
etc.)**

**Internet,**

**Norco College
website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming,**

**AutoCAD**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #32

COMPLETE

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Monday, April 02, 2018 6:33:17 PM |
| Last Modified: | Monday, April 02, 2018 6:36:10 PM |
| Time Spent: | 00:02:53 |
| IP Address: | 172.58.27.187 |

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Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Teacher website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the lab**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?    **External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)    **Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)    **Respondent skipped this question**

---

**Q13** In your opinion, are there sufficient printing options available on campus?    **Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?    **Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)    **Teacher website**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)    **Student Email,**

**Personal E-mail**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)    **Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)    **Respondent skipped this question**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?    **Respondent skipped this question**

---

# #33

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 7:11:48 PM |
| **Last Modified:** | Monday, April 02, 2018 7:20:25 PM |
| **Time Spent:** | 00:08:36 |
| **IP Address:** | 108.185.51.201 |

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

**Q2** What is your program of study? (Check all that
apply.)

**Transfer,**

**Associate Degree,**

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units)
student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

**Q5** What technology do you use or have used? (Check
all that apply.)

**Course or Learning Management System (Blackboard,
Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,        ,
etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools,
etc.)**

**,**

**Internet,**

**Teacher website,**

**Norco College
website**

**Q6** Are you using the Office 365 online apps? (All Norco
College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason? | **I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? | **I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers? | **Satisfied,**
Comments:
They aren't awful, but they aren't amazing. They're about what you'd expect from a library.

---

**Q10** How do you store your assignments? | **Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus? | **Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Very Dissatisfied,**
Comment:
I am never able to get the information for the log in for the school's wifi, or when I did, it didn't work for some unknown reason.

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Online**      , **tutoring**

**Online study groups via social studying**   , **sites**

**Interactive Whiteboards,**

**3D**     , **Printers**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**WebAdvisor,**

**Text Message,**

**Posters/flyers on campus**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #34

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 7:36:00 PM |
| **Last Modified:** | Monday, April 02, 2018 8:15:28 PM |
| **Time Spent:** | 00:39:27 |
| **IP Address:** | 99.176.61.122 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

**Q10** How do you store your assignments?

**Laptop**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,** **,** **etc.)**

**Online** **,** **tutoring**

**Online study groups via social studying** **,** **sites**

**Interactive Whiteboards,**

**3D** **,** **Printers**

**VR (Virtual Reality) / AR (Augmented** **,** **Reality)**

**Lynda.com,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** **,** **website**

**Student Email,**

**WebAdvisor,**

**Posters/flyers on** **,** **campus**

**GradGuru**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Music Industry Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #35

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 8:51:23 PM |
| **Last Modified:** | Monday, April 02, 2018 8:56:48 PM |
| **Time Spent:** | 00:05:25 |
| **IP Address:** | 142.129.170.102 |

---

## Page 1: Demographics

**Q1** What is your age?

**40 - 49**

---

**Q2** What is your program of study? (Check all that apply.)

**Personal enrichment**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? — **I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers? — **Dissatisfied**

---

**Q10** How do you store your assignments? — **External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Dissatisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus? — **No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Interactive Whiteboards,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website,**

**Student Email,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides
Lynda.com, an online technology tutorial website, FREE
to students? (Video tutorials such as Photoshop, Office,
ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you
be interested in attending? (Check all that apply.)

**Programming,**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #36

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 02, 2018 11:17:19 PM |
| **Last Modified:** | Monday, April 02, 2018 11:30:41 PM |
| **Time Spent:** | 00:13:21 |
| **IP Address:** | 75.142.195.135 |

## Page 1: Demographics

**Q1** What is your age?

20 -
29

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,    , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied,**
Comments:
The library computers are outdated and therefore difficult to use.

---

**Q10** How do you store your assignments?

**Email**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Interactive Whiteboards,**

**3D Printers**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**WebAdvisor,**

**Posters/flyers on campus**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #37

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 03, 2018 7:21:04 PM |
| **Last Modified:** | Tuesday, April 03, 2018 7:25:29 PM |
| **Time Spent:** | 00:04:25 |
| **IP Address:** | 47.41.38.104 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree,**

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Email**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Dissatisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram, , etc.)**

**Online , tutoring**

**3D , Printers**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College , website**

**Student Email,**

**Personal E-mail**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)    **No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Programming,**

**Game Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Start a veterinarian program.

# #38

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 03, 2018 8:18:08 PM |
| **Last Modified:** | Tuesday, April 03, 2018 8:20:33 PM |
| **Time Spent:** | 00:02:25 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a
College computer?

**I bring my own
computer**

**Q9** How satisfied are you with the performance of the
College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Laptop**

**Q11** How satisfied are you with access to a computer at
Norco College? (Student computers are available in the
Library, LRC, Student Activities, Career Center, and
STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of
the student areas? (Student computers are available in
the Library, LRC, Student Activities, Career Center, and
STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options
available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the
College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see
implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Interactive Whiteboards,**

**Office 365 (including Excel, Word, Outlook, PowerPoint,
Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing
ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**Personal E-mail,**

**WebAdvisor,**

**Posters/flyers on campus**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #39

<span style="background-color:green;color:white;">**COMPLETE**</span>

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 03, 2018 8:15:27 PM |
| **Last Modified:** | Tuesday, April 03, 2018 8:45:09 PM |
| **Time Spent:** | 00:29:42 |
| **IP Address:** | 172.89.232.213 |

## Page 1: Demographics

**Q1** What is your age?

**40 - 49**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Net Tutor,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
no updated programs Example Solidworks 2015 we are in 2018

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very                    ,
Dissatisfied**
Comment:
lots of computers but not all computers have the programs we need for our homework in Drafting classes.

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Online** ,
**tutoring**

**3D** ,
**Printers**

**VR (Virtual Reality) / AR (Augmented** ,
**Reality)**

**Lynda.com,**

Other (please
specify):
updated ex. solidworks, MAYA, Autocad,

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**WebAdvisor,**

**Posters/flyers on
campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Game** ,
**Development**

**AutoCAD,**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

I am a veteran in the Drafting Technology program. We as students need the Veterans computer and learning center to be updated with the programs we use in our class rooms to be able to do our drawings/ homework assignments. The computers have outdated programs. They are not compatible with the new programs we use in our classrooms that are being thought today. Drafting Technology Solidworks 2017/ Autocad/ Photoshop 2018/ MAYA 2018 are examples of programs we use that are not updated in the study areas. CANNOT DO HOMEWORK ASSIGNMENTS VERY FRUSTRATING.

# #40

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 03, 2018 9:32:01 PM |
| **Last Modified:** | Tuesday, April 03, 2018 9:36:21 PM |
| **Time Spent:** | 00:04:19 |
| **IP Address:** | 68.21.134.99 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

Page 3: Technology on Campus

| | |
|---|---|
| **Q8** Which statement best describes your access to a College computer? | **I bring my own computer** |
| **Q9** How satisfied are you with the performance of the College's computers? | **Satisfied,**<br>Comments:<br>Outdated, but gets the job done. |
| **Q10** How do you store your assignments? | **Laptop** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Very Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Sometimes** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **Yes** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Very Dissatisfied,**<br>Comment:<br>SLOW. |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Social media (Twitter, Facebook, Instagram, etc.)**,<br><br>**Online tutoring,**<br><br>**Online study groups via social studying sites,**<br><br>**Bring your own device (BYOD) for sharing ideas** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College website,**<br><br>**Student Email** |

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

Other (please specify):

None.

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #41

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 03, 2018 9:56:56 PM |
| **Last Modified:** | Tuesday, April 03, 2018 9:59:41 PM |
| **Time Spent:** | 00:02:44 |
| **IP Address:** | 76.247.214.66 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Certificate,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Email**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring** ,

**Online study groups via social studying sites** ,

**Interactive Whiteboards,**

**E-Books or E-Textbooks**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**Facebook,**

**WebAdvisor,**

**Posters/flyers on** , **campus**

**GradGuru**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game** , **Development**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #42

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 04, 2018 8:44:57 AM |
| **Last Modified:** | Wednesday, April 04, 2018 8:56:14 AM |
| **Time Spent:** | 00:11:16 |
| **IP Address:** | 204.69.3.13 |

---

## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

**3D , Printers**

**VR (Virtual Reality) / AR (Augmented , Reality)**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**WebAdvisor,**

**Posters/flyers on campus**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game Development**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #43

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 04, 2018 4:16:47 PM |
| **Last Modified:** | Wednesday, April 04, 2018 4:19:41 PM |
| **Time Spent:** | 00:02:54 |
| **IP Address:** | 204.69.3.13 |

---

Page 1: Demographics

**Q1** What is your age?

**20 -
29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Certificate,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Internet,**

**Norco College
website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own
computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**3D Printers**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**Personal E-mail,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

Other (please specify):
Criminal justice

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #44

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 04, 2018 11:53:20 PM |
| **Last Modified:** | Thursday, April 05, 2018 12:03:41 AM |
| **Time Spent:** | 00:10:20 |
| **IP Address:** | 23.121.68.209 |

## Page 1: Demographics

**Q1** What is your age?

20 -
29

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,      , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs,     , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Lynda.com (FREE to Norco College students and employees)**

,

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the lab**

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
The computers in the lab work okay, but the computers in the classrooms are awful and slow and when browsing the web, it will freeze for a good 15 seconds or so depending on how intense the webpage being loaded is.

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied,**
Comment:
Plenty of computers on campus.

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied,**
Comment:
The school Wi-Fi is pretty good, but the ranges need to be a little farther because if I'm walking from classroom to classroom, it will disconnect and reconnect because it is between Wi-Fi points and that's kind of annoying.

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

Online , tutoring

Interactive Whiteboards,

3D , Printers

VR (Virtual Reality) / AR (Augmented , Reality)

E-Books or E-Textbooks,

Bring your own device (BYOD) for sharing ideas

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

Norco College , website

Student Email,

Personal E-mail,

WebAdvisor,

Text Message,

Posters/flyers on campus

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

Yes

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

Programming,

Game , Development

Web Development

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Overall, the tech on campus is good. However there are some major problems with speed and freezing, especially in classroom computers, as well as monitor stands/clamps being basically broken that need to be addressed.

# #45

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 05, 2018 10:19:00 AM |
| **Last Modified:** | Thursday, April 05, 2018 10:21:53 AM |
| **Time Spent:** | 00:02:53 |
| **IP Address:** | 207.233.118.25 |

Page 1: Demographics

**Q1** What is your age?

20 -
29

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**    ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**    ,

**Lynda.com (FREE to Norco College students and employees)**

,

**Net Tutor,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

Teacher website,

Text messaging apps,

Social media (Twitter, Facebook, Instagram, , etc.)

Online ,
tutoring

Interactive Whiteboards,

3D ,
Printers

VR (Virtual Reality) / AR (Augmented ,
Reality)

Lynda.com,

E-Books or E-Textbooks,

Bring your own device (BYOD) for sharing ideas

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

Norco College ,
website

Student Email,

Posters/flyers on ,
campus

GradGuru

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

Yes

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #46

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 05, 2018 10:50:46 AM |
| **Last Modified:** | Thursday, April 05, 2018 10:50:58 AM |
| **Time Spent:** | 00:00:12 |
| **IP Address:** | 174.213.0.29 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Respondent skipped this question**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Respondent skipped this question**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Respondent skipped this question**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Respondent skipped this question**

---

**Q10** How do you store your assignments?

**Respondent skipped this question**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Respondent skipped this question**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Respondent skipped this question**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #47

<span style="color:green">**COMPLETE**</span>

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 05, 2018 3:05:59 PM |
| **Last Modified:** | Thursday, April 05, 2018 3:10:33 PM |
| **Time Spent:** | 00:04:34 |
| **IP Address:** | 71.84.69.87 |

---

## Page 1: Demographics

**Q1** What is your age?

30 -
39

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** **,**
**etc.)**

**Course or Learning Management System (Blackboard,**
**Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,** **,**
**etc.)**

**Internet,**

**Norco College**
**website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?      **I use the computers in the lab**

**Q9** How satisfied are you with the performance of the College's computers?      **Very Satisfied**

**Q10** How do you store your assignments?      **Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)      **Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)      **Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?      **I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?      **Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Online study groups via social studying sites** ,

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**Facebook,**

**Instagram,**

**GradGuru**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #48

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, April 06, 2018 8:47:05 AM |
| **Last Modified:** | Friday, April 06, 2018 8:49:25 AM |
| **Time Spent:** | 00:02:20 |
| **IP Address:** | 45.50.36.144 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Laptop**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Programming,**

**Game** , **Development**

**AutoCAD**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #49

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, April 06, 2018 11:24:58 AM |
| **Last Modified:** | Friday, April 06, 2018 11:28:38 AM |
| **Time Spent:** | 00:03:39 |
| **IP Address:** | 204.69.3.12 |

---

## Page 1: Demographics

**Q1** What is your age?

**50 - 59**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Lynda.com,**

**Web Development**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

# #50

<span style="background-color:green;color:white;">COMPLETE</span>

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Saturday, April 07, 2018 1:08:11 AM |
| **Last Modified:** | Saturday, April 07, 2018 1:18:21 AM |
| **Time Spent:** | 00:10:09 |
| **IP Address:** | 99.9.62.232 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

| | |
|---|---|
| **Q9** How satisfied are you with the performance of the College's computers? | **Satisfied** |
| **Q10** How do you store your assignments? | **Laptop** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Rarely** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **No** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Very Dissatisfied** |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Text messaging apps,** **E-Mail,** **Online study groups via social studying sites** , **Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)** , **E-Books or E-Textbooks,** **Bring your own device (BYOD) for sharing ideas** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College website** , **WebAdvisor,** **Posters/flyers on campus** |

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #51

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Saturday, April 07, 2018 12:27:06 PM |
| **Last Modified:** | Saturday, April 07, 2018 12:31:02 PM |
| **Time Spent:** | 00:03:56 |
| **IP Address:** | 75.84.171.166 |

---

## Page 1: Demographics

**Q1** What is your age?

**50 - 59**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Dissatisfied**

---

**Q10** How do you store your assignments?

**Email**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Online            ,
tutoring**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College            ,
website**

**Student Email,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #52

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, April 08, 2018 2:12:20 AM |
| **Last Modified:** | Sunday, April 08, 2018 2:16:33 AM |
| **Time Spent:** | 00:04:12 |
| **IP Address:** | 47.148.185.94 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,        , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,        , etc.)**

**Internet,**

**Norco College
website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

| | |
|---|---|
| **Q8** Which statement best describes your access to a College computer? | **I use the computers in the library** |
| **Q9** How satisfied are you with the performance of the College's computers? | **Satisfied** |
| **Q10** How do you store your assignments? | **Email** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Often** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **Yes** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Very Dissatisfied** |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Social media (Twitter, Facebook, Instagram, , etc.)** **Interactive Whiteboards,** **3D , Printers** **Bring your own device (BYOD) for sharing ideas** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Student Email,** **Personal E-mail,** **Text Message,** **Posters/flyers on campus** |

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #53

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 16, 2018 4:50:44 PM |
| **Last Modified:** | Monday, April 16, 2018 4:56:25 PM |
| **Time Spent:** | 00:05:41 |
| **IP Address:** | 66.215.215.102 |

## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

**Q10** How do you store your assignments?

**Email**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Online          ,**
**tutoring**

**E-Books or E-Textbooks**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College          ,**
**website**

**Student Email,**

**Personal E-mail,**

**Facebook,**

**WebAdvisor,**

**Posters/flyers on          ,**
**campus**

**Instagram**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Programming,**

**Game Development** ,

**Music Industry Studies** ,

**AutoCAD,**

**Lynda.com,**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #54

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 17, 2018 10:31:11 AM |
| **Last Modified:** | Tuesday, April 17, 2018 10:35:32 AM |
| **Time Spent:** | 00:04:20 |
| **IP Address:** | 204.69.3.12 |

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Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?   **I didn't know about Office 365**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?   **I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?   **Very Satisfied**

**Q10** How do you store your assignments?   **Email**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)   **Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)   **Often**

**Q13** In your opinion, are there sufficient printing options available on campus?   **Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?   **Very Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,       , etc.)**

**Online           , tutoring**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**WebAdvisor,**

**Text Message**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)** ,

**Music Industry Studies** ,

**Lynda.com**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #55

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 3:15:50 PM |
| **Last Modified:** | Thursday, April 19, 2018 3:16:14 PM |
| **Time Spent:** | 00:00:23 |
| **IP Address:** | 204.69.3.11 |

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## Page 1: Demographics

**Q1** What is your age?

30 - 39

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

*Respondent skipped this question*

---

**Q5** What technology do you use or have used? (Check all that apply.)

*Respondent skipped this question*

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

*Respondent skipped this question*

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

*Respondent skipped this question*

---

**Q9** How satisfied are you with the performance of the College's computers?

*Respondent skipped this question*

---

**Q10** How do you store your assignments?

*Respondent skipped this question*

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Respondent skipped this question**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Respondent skipped this question**

**Q13** In your opinion, are there sufficient printing options available on campus? | **Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Respondent skipped this question**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Respondent skipped this question**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) | **Respondent skipped this question**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.) | **Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College? | **Respondent skipped this question**

# #56

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 3:19:00 PM |
| **Last Modified:** | Thursday, April 19, 2018 3:22:32 PM |
| **Time Spent:** | 00:03:31 |
| **IP Address:** | 204.69.3.13 |

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## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Net Tutor,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account) — **Yes**

**Q7** If you answered No to Question 6, what was the reason? — *Respondent skipped this question*

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? — **I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers? — **Satisfied,**
Comments:
If the computers were a bit newer and the internet was slightly faster I would use the school computers much more often when on campus.

**Q10** How do you store your assignments? — **Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus? — **No**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) — **Teacher website**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email,**

**Facebook,**

**Twitter,**

**WebAdvisor,**

**Posters/flyers on campus** ,

**Instagram**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #57

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 4:12:27 PM |
| **Last Modified:** | Thursday, April 19, 2018 4:15:05 PM |
| **Time Spent:** | 00:02:38 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online study groups via social studying** **,**
**sites**

**Interactive Whiteboards,**

**3D** **,**
**Printers**

**VR (Virtual Reality) / AR (Augmented** **,**
**Reality)**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Twitter,**

**WebAdvisor,**

**Posters/flyers on** ,
**campus**

**GradGuru**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**
,

**Programming,**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #58

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 4:19:04 PM |
| **Last Modified:** | Thursday, April 19, 2018 4:22:17 PM |
| **Time Spent:** | 00:03:12 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Internet**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online            ,**
**tutoring**

**Online study groups via social studying        ,**
**sites**

**Interactive Whiteboards,**

**3D            ,**
**Printers**

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College            ,**
**website**

**WebAdvisor**

---

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #59

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 4:45:08 PM |
| **Last Modified:** | Thursday, April 19, 2018 4:49:00 PM |
| **Time Spent:** | 00:03:51 |
| **IP Address:** | 138.229.150.69 |

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

Other (please specify):
Canvas used by all teachers

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College            , website**

**Student Email,**

**Personal E-mail,**

**WebAdvisor,**

**Text Message**

---

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

I think the teachers should all try to use the same programs because with so many it is hard to keep track. I have 4 classes and all of them use different platforms for their class.

# #60

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 5:53:18 PM |
| **Last Modified:** | Thursday, April 19, 2018 5:56:45 PM |
| **Time Spent:** | 00:03:27 |
| **IP Address:** | 76.174.49.110 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the lab**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring** ,

**3D Printers** ,

**Lynda.com,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

,

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**WebAdvisor,**

**Posters/flyers on campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Programming,**

**Game** ,
**Development**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #61

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 6:42:04 PM |
| **Last Modified:** | Thursday, April 19, 2018 6:44:05 PM |
| **Time Spent:** | 00:02:01 |
| **IP Address:** | 66.215.209.25 |

---

Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, etc.)** **,**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the STEM Center**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Dissatisfied**

---

**Q10** How do you store your assignments?

**None of the above**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Dissatisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Twitter**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Game Development** ,

**AutoCAD**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #62

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 7:01:14 PM |
| **Last Modified:** | Thursday, April 19, 2018 7:06:46 PM |
| **Time Spent:** | 00:05:31 |
| **IP Address:** | 107.184.120.197 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

Technology Survey (Student) 2018

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? — **I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers? — **Satisfied**

**Q10** How do you store your assignments? — **Laptop**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus? — **Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) — **Online tutoring**, **Interactive Whiteboards**, **E-Books or E-Textbooks**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) — **Norco College website**, **Student Email**, **Personal E-mail**, **WebAdvisor**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming,**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #63

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 19, 2018 8:31:36 PM |
| **Last Modified:** | Thursday, April 19, 2018 8:35:44 PM |
| **Time Spent:** | 00:04:07 |
| **IP Address:** | 142.129.168.1 |

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Mail,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

,

Other (please specify):

None

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**Posters/flyers on                    , campus**

**Instagram,**

Other (please specify):

People at school tell me

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Lynda.com**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #64

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, April 20, 2018 2:22:35 PM |
| **Last Modified:** | Friday, April 20, 2018 2:24:54 PM |
| **Time Spent:** | 00:02:19 |
| **IP Address:** | 204.69.3.11 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Certificate,**

**Associate Degree,**

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Lynda.com (FREE to Norco College students and employees)**

,

**Net Tutor,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Digital Signage**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #65

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 3:10:54 PM |
| **Last Modified:** | Monday, April 23, 2018 3:16:52 PM |
| **Time Spent:** | 00:05:58 |
| **IP Address:** | 99.17.223.80 |

---

## Page 1: Demographics

**Q1** What is your age?

**50 - 59**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College            , website**

**Student Email,**

**Personal E-mail,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #66

<span style="color:green">**COMPLETE**</span>

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 23, 2018 3:15:04 PM |
| **Last Modified:** | Monday, April 23, 2018 3:19:37 PM |
| **Time Spent:** | 00:04:33 |
| **IP Address:** | 172.58.31.98 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
Very slow

**Q10** How do you store your assignments?

**Laptop**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Dissatisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,     , etc.)**

**Online study groups via social studying     , sites**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**Personal E-mail,**

**WebAdvisor,**

**Posters/flyers on campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming,**

**Music Industry Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #67

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 12:30:04 PM |
| **Last Modified:** | Tuesday, April 24, 2018 12:33:20 PM |
| **Time Spent:** | 00:03:15 |
| **IP Address:** | 107.220.82.121 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers? — **Dissatisfied**

---

**Q10** How do you store your assignments? — **Email**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Dissatisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus? — **No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Personal E-mail,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) — **No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #68

<span style="background:orange">INCOMPLETE</span>

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, April 24, 2018 3:57:38 PM |
| **Last Modified:** | Tuesday, April 24, 2018 3:59:08 PM |
| **Time Spent:** | 00:01:29 |
| **IP Address:** | 204.69.3.13 |

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet,**

**Norco College
website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? | **Respondent skipped this question**

**Q9** How satisfied are you with the performance of the College's computers? | **Respondent skipped this question**

**Q10** How do you store your assignments? | **Respondent skipped this question**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Respondent skipped this question**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Respondent skipped this question**

**Q13** In your opinion, are there sufficient printing options available on campus? | **Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Respondent skipped this question**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Respondent skipped this question**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) | **Respondent skipped this question**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.) | **Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #69

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 25, 2018 1:10:37 PM |
| **Last Modified:** | Wednesday, April 25, 2018 1:13:19 PM |
| **Time Spent:** | 00:02:42 |
| **IP Address:** | 69.235.80.162 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

Other (please specify):

None

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #70

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 25, 2018 2:34:40 PM |
| **Last Modified:** | Wednesday, April 25, 2018 2:39:09 PM |
| **Time Spent:** | 00:04:28 |
| **IP Address:** | 204.69.3.4 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,     , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Teacher website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**WebAdvisor**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #71

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 25, 2018 3:41:39 PM |
| **Last Modified:** | Wednesday, April 25, 2018 3:46:46 PM |
| **Time Spent:** | 00:05:06 |
| **IP Address:** | 96.40.173.51 |

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## Page 1: Demographics

**Q1** What is your age?

**40 - 49**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied,**
Comments:
very old systyme and it not enough time they give us to fnish all online assigment

**Q10** How do you store your assignments?

**Laptop**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

*Respondent skipped this question*

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College                ,**
**website**

**Student Email,**

**Personal E-mail**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #72

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, April 25, 2018 4:02:13 PM |
| **Last Modified:** | Wednesday, April 25, 2018 4:05:39 PM |
| **Time Spent:** | 00:03:25 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

Page 3: Technology on Campus

| | |
|---|---|
| **Q8** Which statement best describes your access to a College computer? | **I use a school-provided computer in the classroom** |
| **Q9** How satisfied are you with the performance of the College's computers? | **Very Satisfied,**<br>Comments:<br>I use the computer located in the Veterans Resource Center |
| **Q10** How do you store your assignments? | Other (please specify):<br>Flashdrive, Email and Personal Computer. All as backups. |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Very Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Often** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **Yes** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Satisfied,**<br>Comment:<br>Never used it. |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Teacher website,**<br><br>**E-Books or E-Textbooks** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College** ,<br>**website**<br><br>**Student Email,**<br><br>**Posters/flyers on campus** |

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Programming,**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #73

COMPLETE

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Wednesday, April 25, 2018 4:42:52 PM |
| Last Modified: | Wednesday, April 25, 2018 4:49:16 PM |
| Time Spent: | 00:06:23 |
| IP Address: | 23.121.70.105 |

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Page 1: Demographics

**Q1** What is your age?

**30 - 39**

---

**Q2** What is your program of study? (Check all that apply.)

**Certificate,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied,**
Comments:
The computers work great. There are two things that I personally do not like about the library. One is how loud the library is and second the amount of time that we are allowed to work on the computers. Working on homework can take more than 3 hours a day.

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Social media (Twitter, Facebook, Instagram,    ,  etc.)**

**Online tutoring**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College            , website**

**Student Email**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #74

COMPLETE

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Wednesday, April 25, 2018 5:58:57 PM |
| Last Modified: | Wednesday, April 25, 2018 6:00:53 PM |
| Time Spent: | 00:01:56 |
| IP Address: | 47.41.26.83 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,      , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,      , etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

Page 3: Technology on Campus

| | |
|---|---|
| **Q8** Which statement best describes your access to a College computer? | **I bring my own computer** |
| **Q9** How satisfied are you with the performance of the College's computers? | **Satisfied** |
| **Q10** How do you store your assignments? | **Laptop** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Sometimes** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **Yes** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Dissatisfied,** Comment: does not work |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Respondent skipped this question** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Respondent skipped this question** |

Page 4: Technology Training/Support

| | |
|---|---|
| **Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) | **No** |

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #75

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 9:07:41 AM |
| **Last Modified:** | Thursday, April 26, 2018 9:11:46 AM |
| **Time Spent:** | 00:04:04 |
| **IP Address:** | 104.34.56.70 |

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Interactive Whiteboards,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website**,

**Student Email,**

**Personal E-mail,**

**Posters/flyers on campus**,

**GradGuru**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Game Development**,

**Music Industry Studies**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #76

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 9:10:43 AM |
| **Last Modified:** | Thursday, April 26, 2018 9:12:26 AM |
| **Time Spent:** | 00:01:42 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

,

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, etc.)**

,

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

Teacher website,

Text messaging apps,

E-Mail,

Social media (Twitter, Facebook, Instagram,           , etc.)

Online              , tutoring

Online study groups via social studying           , sites

Interactive Whiteboards,

3D            , Printers

VR (Virtual Reality) / AR (Augmented            , Reality)

Lynda.com,

Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)

,

E-Books or E-Textbooks,

Bring your own device (BYOD) for sharing ideas

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

Norco College           , website

Student Email,

Personal E-mail,

Facebook,

Twitter,

WebAdvisor,

Posters/flyers on            , campus

Instagram

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

Yes

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Programming,**

**Game Development** ,

**AutoCAD,**

**Lynda.com,**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #77

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 9:36:04 AM |
| **Last Modified:** | Thursday, April 26, 2018 9:39:24 AM |
| **Time Spent:** | 00:03:20 |
| **IP Address:** | 204.69.3.12 |

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## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Dissatisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Dissatisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see
implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online          ,**
**tutoring**

**Online study groups via social studying       ,**
**sites**

**Interactive Whiteboards,**

**3D          ,**
**Printers**

**VR (Virtual Reality) / AR (Augmented       ,**
**Reality)**

**Lynda.com,**

**Office 365 (including Excel, Word, Outlook, PowerPoint,**
**Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing**
**ideas**

**Q16** Which technology do you use to obtain
information/news from Norco College? (Check all that
apply.)

**Norco College          ,**
**website**

**Student Email,**

**Posters/flyers on**
**campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides
Lynda.com, an online technology tutorial website, FREE
to students? (Video tutorials such as Photoshop, Office,
ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you
be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about
technology resources at Norco College?

**Respondent skipped this question**

# #78

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 10:37:26 AM |
| **Last Modified:** | Thursday, April 26, 2018 10:38:18 AM |
| **Time Spent:** | 00:00:51 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

**Q9** How satisfied are you with the performance of the College's computers?

**Respondent skipped this question**

**Q10** How do you store your assignments?

**Respondent skipped this question**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Respondent skipped this question**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Respondent skipped this question**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #79

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 10:37:53 AM |
| **Last Modified:** | Thursday, April 26, 2018 10:40:19 AM |
| **Time Spent:** | 00:02:25 |
| **IP Address:** | 204.69.3.12 |

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Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Certificate**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

Online Library database (e-books, articles, , etc.)

Course or Learning Management System (Blackboard, Canvas, etc.)

,

Data software (Microsoft Office 365, Google Docs, , etc.)

Class-related Software (Photoshop, AutoCad, ProTools, etc.)

,

Lynda.com (FREE to Norco College students and employees)

,

Net Tutor,

Internet,

Teacher website,

Norco College ,
website

None of the
above

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

No

---

**Q7** If you answered No to Question 6, what was the reason?

I'm using something else (such as Google apps, OpenOffice, etc.)

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

I use the computers in the
lab

---

**Q9** How satisfied are you with the performance of the College's computers?

Very Satisfied

---

**Q10** How do you store your assignments?

Cloud drive

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

Very Satisfied

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Never**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied,**
Comment:
could be stronger... especially on smart phones

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Social media (Twitter, Facebook, Instagram, etc.)**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #80

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 10:40:45 AM |
| **Last Modified:** | Thursday, April 26, 2018 10:43:08 AM |
| **Time Spent:** | 00:02:22 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)** ,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)** ,

**Lynda.com (FREE to Norco College students and employees)** ,

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)  **Yes**

**Q7** If you answered No to Question 6, what was the reason?  *Respondent skipped this question*

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?  **I use the computers in the lab**

**Q9** How satisfied are you with the performance of the College's computers?  **Very Satisfied**

**Q10** How do you store your assignments?  **External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)  **Very Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)  **Often**

**Q13** In your opinion, are there sufficient printing options available on campus?  **Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?  **Very Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,          , etc.)**

**Lynda.com,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College          , website**

**Student Email,**

**Personal E-mail,**

**Facebook,**

**Twitter,**

**WebAdvisor,**

**Text Message,**

**Instagram**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Programming,**

**Game          , Development**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #81

**INCOMPLETE**

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Thursday, April 26, 2018 12:53:22 PM |
| Last Modified: | Thursday, April 26, 2018 12:53:45 PM |
| Time Spent: | 00:00:23 |
| IP Address: | 76.90.186.108 |

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## Page 1: Demographics

**Q1** What is your age?

**60 +**

---

**Q2** What is your program of study? (Check all that apply.)

**Personal enrichment**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Respondent skipped this question**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Respondent skipped this question**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Respondent skipped this question**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Respondent skipped this question**

---

**Q10** How do you store your assignments?

**Respondent skipped this question**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Respondent skipped this question**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Respondent skipped this question**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #82

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 9:02:13 PM |
| **Last Modified:** | Thursday, April 26, 2018 9:05:22 PM |
| **Time Spent:** | 00:03:08 |
| **IP Address:** | 138.229.155.36 |

## Page 1: Demographics

**Q1** What is your age?

50 -
59

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,** **,** **etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,** **,** **etc.)**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? — **I use the computers in the lab**

**Q9** How satisfied are you with the performance of the College's computers? — **Satisfied**

**Q10** How do you store your assignments? — **External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Often**

**Q13** In your opinion, are there sufficient printing options available on campus? — **No**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**E-Mail,**

**Online              , tutoring**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** , **website**

**Student Email,**

**Personal E-mail,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Respondent skipped this question**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**AutoCAD,**

**Lynda.com**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #83

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, April 26, 2018 9:09:15 PM |
| **Last Modified:** | Thursday, April 26, 2018 9:15:33 PM |
| **Time Spent:** | 00:06:17 |
| **IP Address:** | 63.194.45.134 |

---

Page 1: Demographics

**Q1** What is your age?

**60 +**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree,**

**Personal enrichment**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Lynda.com (FREE to Norco College students and employees)**

,

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Dissatisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Interactive Whiteboards,**

**3D                    ,
Printers**

**VR (Virtual Reality) / AR (Augmented            ,
Reality)**

**Lynda.com,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Programming,**

**AutoCAD,**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #84

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Friday, April 27, 2018 12:54:20 PM |
| **Last Modified:** | Friday, April 27, 2018 12:58:16 PM |
| **Time Spent:** | 00:03:55 |
| **IP Address:** | 47.148.250.53 |

---

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,      , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,      , etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

| | |
|---|---|
| **Q8** Which statement best describes your access to a College computer? | **I use the computers in the library** |
| **Q9** How satisfied are you with the performance of the College's computers? | **Satisfied** |
| **Q10** How do you store your assignments? | **Email** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Rarely** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **I do not use printing on campus** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Satisfied** |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Text messaging apps,** **E-Mail,** **Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)** **,** **E-Books or E-Textbooks** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Student Email** |

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Programming,**

**Music Industry Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #85

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Saturday, April 28, 2018 6:06:27 AM |
| **Last Modified:** | Saturday, April 28, 2018 6:15:01 AM |
| **Time Spent:** | 00:08:33 |
| **IP Address:** | 172.251.196.143 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied,**
Comments:
Could be more
updated.

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**
Comment:
Most times I can't even
connect.

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**E-Mail,**

**Online** , **tutoring**

**Online study groups via social studying** , **sites**

**Interactive Whiteboards,**

**3D** , **Printers**

**VR (Virtual Reality) / AR (Augmented** , **Reality)**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** , **website**

**Student Email,**

**Personal E-mail**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming,**

**Game** , **Development**

**AutoCAD**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Seriously, update your computers and get better internet. The computers are manageable, but not the internet. I have to rely on my personal, limited, and very expensive data and that's a waste of my own money when that's something the school says they provide.

# #86

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, April 29, 2018 9:07:49 AM |
| **Last Modified:** | Sunday, April 29, 2018 9:13:35 AM |
| **Time Spent:** | 00:05:46 |
| **IP Address:** | 107.217.204.180 |

## Page 1: Demographics

**Q1** What is your age?

30 -
39

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online               ,**
**tutoring**

**Interactive Whiteboards,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College               ,**
**website**

**Student Email,**

**WebAdvisor,**

**Text Message**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Programming,**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #87

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, April 29, 2018 11:22:15 AM |
| **Last Modified:** | Sunday, April 29, 2018 11:29:04 AM |
| **Time Spent:** | 00:06:48 |
| **IP Address:** | 76.170.244.41 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Social media (Twitter, Facebook, Instagram, etc.)** ,

**Online tutoring** ,

**Interactive Whiteboards,**

**VR (Virtual Reality) / AR (Augmented Reality)** ,

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming,**

**AutoCAD**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #88

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 30, 2018 12:47:25 AM |
| **Last Modified:** | Monday, April 30, 2018 12:57:59 AM |
| **Time Spent:** | 00:10:33 |
| **IP Address:** | 75.142.221.195 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,      ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)**

**,**

**Internet,**

**Norco College
website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Email**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Online study groups via social studying** ,
**sites**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

,

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

,

**Programming**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #89

INCOMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, April 30, 2018 8:42:52 AM |
| **Last Modified:** | Monday, April 30, 2018 8:43:43 AM |
| **Time Spent:** | 00:00:50 |
| **IP Address:** | 104.34.52.106 |

## Page 1: Demographics

**Q1** What is your age?

**Under 20**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

**Q9** How satisfied are you with the performance of the College's computers? — **Respondent skipped this question**

---

**Q10** How do you store your assignments? — **Respondent skipped this question**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Respondent skipped this question**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Respondent skipped this question**

---

**Q13** In your opinion, are there sufficient printing options available on campus? — **Respondent skipped this question**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Respondent skipped this question**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) — **Respondent skipped this question**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) — **Respondent skipped this question**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) — **Respondent skipped this question**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.) — **Respondent skipped this question**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College? — **Respondent skipped this question**

---

# #90

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 03, 2018 8:55:04 AM |
| **Last Modified:** | Thursday, May 03, 2018 8:58:43 AM |
| **Time Spent:** | 00:03:39 |
| **IP Address:** | 68.187.59.59 |

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## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**E-Books or E-Textbooks**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

# #91

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, May 13, 2018 12:57:26 PM |
| **Last Modified:** | Sunday, May 13, 2018 1:02:36 PM |
| **Time Spent:** | 00:05:09 |
| **IP Address:** | 107.193.58.71 |

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## Page 1: Demographics

**Q1** What is your age?

20 -
29

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? — **I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers? — **Satisfied**

**Q10** How do you store your assignments? — **Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus? — **Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) —

**E-Mail,**

**Online** , **tutoring**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) —

**Norco College** , **website**

**Student Email,**

**Personal E-mail,**

**Facebook,**

**WebAdvisor**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Music Industry Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #92

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 15, 2018 7:22:34 PM |
| **Last Modified:** | Tuesday, May 15, 2018 7:26:00 PM |
| **Time Spent:** | 00:03:26 |
| **IP Address:** | 71.9.67.214 |

---

## Page 1: Demographics

**Q1** What is your age?

**Under
20**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,        ,
etc.)**

**Course or Learning Management System (Blackboard,
Canvas, etc.)
,**

**Data software (Microsoft Office 365, Google Docs,        ,
etc.)**

**Net Tutor,**

**Internet,**

**Teacher website,**

**Norco College
website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the lab**

**Q9** How satisfied are you with the performance of the College's computers?

**Very                   , Dissatisfied**
Comments:
they are nice computers with fast internet

**Q10** How do you store your assignments?

**Email**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Interactive Whiteboards,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**Posters/flyers on campus**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Music Industry Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #93

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 17, 2018 6:13:59 AM |
| **Last Modified:** | Thursday, May 17, 2018 6:14:59 AM |
| **Time Spent:** | 00:00:59 |
| **IP Address:** | 144.166.52.21 |

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Page 1: Demographics

**Q1** What is your age?

30 -
39

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?  **External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)  **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)  **Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?  **No**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?  **Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)  **Text messaging apps**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)  **None,**

**GradGuru**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)  **No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)  **Lynda.com**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?  **Respondent skipped this question**

# #94

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 17, 2018 8:14:58 AM |
| **Last Modified:** | Thursday, May 17, 2018 8:17:27 AM |
| **Time Spent:** | 00:02:28 |
| **IP Address:** | 204.69.3.12 |

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## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

---

**Q2** What is your program of study? (Check all that apply.)

**Certificate**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,
**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**
,
**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

**Q8** Which statement best describes your access to a
College computer?

**I use a school-provided computer in the classroom**

---

**Q9** How satisfied are you with the performance of the
College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at
Norco College? (Student computers are available in the
Library, LRC, Student Activities, Career Center, and
STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of
the student areas? (Student computers are available in
the Library, LRC, Student Activities, Career Center, and
STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options
available on campus?

**No**

---

**Q14** How satisfied are you with the speed/access to the
College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see
implemented in the classroom? (Check all that apply.)

**Online                    ,
tutoring**

**Online study groups via social studying        ,
sites**

**Interactive Whiteboards**

---

**Q16** Which technology do you use to obtain
information/news from Norco College? (Check all that
apply.)

**Norco College              ,
website**

**Student Email,**

**WebAdvisor,**

**Posters/flyers on            ,
campus**

**GradGuru**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game                    ,**
**Development**

**Music Industry          ,**
**Studies**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #95

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 17, 2018 8:15:14 AM |
| **Last Modified:** | Thursday, May 17, 2018 8:23:24 AM |
| **Time Spent:** | 00:08:09 |
| **IP Address:** | 204.69.3.12 |

---

Page 1: Demographics

**Q1** What is your age?

30 -
39

---

**Q2** What is your program of study? (Check all that apply.)

**Certificate**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the STEM Center**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
Old programs which makes it a bit
slower

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Dissatisfied,**
Comment:
so many rules and stipulations for using what the school provides

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very                    ,
Dissatisfied**
Comment:
redundant, because it is very
slow

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online study groups via social studying sites**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**Posters/flyers on                    ,
campus**

**Instagram,**

**GradGuru**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

I believe that if it is all supplies for the students, then the technology shouldn't be restricted with so many rules. We shouldn't be treated as if we are children if someone does something bad then restrict, that individual.

# #96

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 17, 2018 8:22:12 AM |
| **Last Modified:** | Thursday, May 17, 2018 8:31:18 AM |
| **Time Spent:** | 00:09:05 |
| **IP Address:** | 204.69.3.12 |

## Page 1: Demographics

**Q1** What is your age?

**50 - 59**

**Q2** What is your program of study? (Check all that apply.)

**Certificate,**

**Associate Degree,**

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**
,

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the lab**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Online            , tutoring**

**Interactive Whiteboards,**

**3D            , Printers**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**Personal E-mail,**

**WebAdvisor,**

**Text Message,**

**GradGuru**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Lynda.com**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #97

COMPLETE

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Thursday, May 17, 2018 10:39:44 AM |
| Last Modified: | Thursday, May 17, 2018 10:43:06 AM |
| Time Spent: | 00:03:21 |
| IP Address: | 104.129.198.70 |

---

Page 1: Demographics

**Q1** What is your age?

**30 - 39**

---

**Q2** What is your program of study? (Check all that apply.)

**Certificate,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the lab**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

| | |
|---|---|
| **Q10** How do you store your assignments? | **External drive (i.e. flash drive)** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Rarely** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **No** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Dissatisfied** |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | Other (please specify): More online classes |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Personal E-mail** |

Page 4: Technology Training/Support

| | |
|---|---|
| **Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) | **Yes** |
| **Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.) | **AutoCAD** |

Page 5

| | |
|---|---|
| **Q19** Any additional comments/questions about technology resources at Norco College? | **Respondent skipped this question** |

# #98

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Tuesday, May 22, 2018 6:05:10 PM |
| **Last Modified:** | Tuesday, May 22, 2018 7:24:35 PM |
| **Time Spent:** | 01:19:24 |
| **IP Address:** | 76.170.172.14 |

Page 1: Demographics

**Q1** What is your age?

**20 -
29**

**Q2** What is your program of study? (Check all that apply.)

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I don't have a need to use Office 365**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

Comment:
NA

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

Comment:
NA

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #99

**COMPLETE**

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Tuesday, May 22, 2018 11:26:21 PM |
| Last Modified: | Tuesday, May 22, 2018 11:28:35 PM |
| Time Spent: | 00:02:14 |
| IP Address: | 104.34.49.193 |

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## Page 1: Demographics

**Q1** What is your age?

**Under 20**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Teacher website,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**Online study groups via social studying , sites**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College , website**

**Student Email,**

**Personal E-mail,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #100

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 23, 2018 4:54:58 PM |
| **Last Modified:** | Wednesday, May 23, 2018 4:58:10 PM |
| **Time Spent:** | 00:03:11 |
| **IP Address:** | 71.95.58.35 |

---

Page 1: Demographics

**Q1** What is your age?

**Under 20**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #101

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 23, 2018 5:03:20 PM |
| **Last Modified:** | Wednesday, May 23, 2018 5:06:15 PM |
| **Time Spent:** | 00:02:55 |
| **IP Address:** | 47.148.167.222 |

## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

**Q2** What is your program of study? (Check all that apply.)

**Certificate,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I didn't know about Office 365**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?

**External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**I do not use printing on campus**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied** ,
Comment:
I can't ever log onto wifi

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online tutoring** ,

**Interactive Whiteboards,**

**3D** ,
**Printers**

**E-Books or E-Textbooks**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email,**

**Personal E-mail,**

**WebAdvisor**

## Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Lynda.com**

## Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #102

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 23, 2018 5:30:13 PM |
| **Last Modified:** | Wednesday, May 23, 2018 5:33:16 PM |
| **Time Spent:** | 00:03:02 |
| **IP Address:** | 173.244.48.2 |

## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

**Q2** What is your program of study? (Check all that apply.)

**Personal enrichment**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,
**Data software (Microsoft Office 365, Google Docs, etc.)**

**Lynda.com (FREE to Norco College students and employees)**
,
**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?                    **Respondent skipped this question**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?                    **I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?                    **Satisfied**

---

**Q10** How do you store your assignments?                    **Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)                    **Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)                    **Never**

---

**Q13** In your opinion, are there sufficient printing options available on campus?                    **I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?                    **Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)                    **E-Mail**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)                    **Norco College** ,
**website**
**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming,**

**AutoCAD,**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #103

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 23, 2018 7:30:37 PM |
| **Last Modified:** | Wednesday, May 23, 2018 7:32:35 PM |
| **Time Spent:** | 00:01:57 |
| **IP Address:** | 99.130.96.25 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

**,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

I'm using something else (such as Google apps, OpenOffice, etc.)

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**3D Printers**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Programming**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #104

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 23, 2018 7:24:35 PM |
| **Last Modified:** | Wednesday, May 23, 2018 7:35:57 PM |
| **Time Spent:** | 00:11:22 |
| **IP Address:** | 96.40.173.51 |

---

## Page 1: Demographics

**Q1** What is your age?

**40 - 49**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
very old an some time we have prople to upload the homeworke to simnet

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Dissatisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Dissatisfied,**
Comment:
very slow

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online study groups via social studying** ,
**sites**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**
,
**E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Student Email,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game** ,
**Development**

**Music Industry**
**Studies**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Cis system very complicated its very hard to learn because doesn't help me to upload the homework and lots of problem happen.

# #105

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, May 23, 2018 7:52:48 PM |
| **Last Modified:** | Wednesday, May 23, 2018 7:55:21 PM |
| **Time Spent:** | 00:02:33 |
| **IP Address:** | 166.154.220.158 |

## Page 1: Demographics

**Q1** What is your age?

30 -
39

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

**Q10** How do you store your assignments?    **Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)    **Dissatisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)    **Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?    **I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?    **Dissatisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)    **Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**Personal E-mail,**

**Facebook,**

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)    **No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)    **Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?    **Respondent skipped this question**

# #106

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 8:48:10 AM |
| **Last Modified:** | Thursday, May 24, 2018 8:50:15 AM |
| **Time Spent:** | 00:02:05 |
| **IP Address:** | 66.215.188.15 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Internet,**

**Teacher website,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

| | |
|---|---|
| **Q9** How satisfied are you with the performance of the College's computers? | **Satisfied** |
| **Q10** How do you store your assignments? | **Laptop** |
| **Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied** |
| **Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Never** |
| **Q13** In your opinion, are there sufficient printing options available on campus? | **Yes** |
| **Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Satisfied** |
| **Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Teacher website,** **E-Mail,** **Online , tutoring** **Online study groups via social studying , sites** **Interactive Whiteboards,** **E-Books or E-Textbooks** |
| **Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College , website** **Student Email,** **Personal E-mail,** **WebAdvisor** |

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #107

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 9:01:43 AM |
| **Last Modified:** | Thursday, May 24, 2018 9:05:49 AM |
| **Time Spent:** | 00:04:05 |
| **IP Address:** | 108.47.57.130 |

## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

**Q2** What is your program of study? (Check all that apply.)

**Certificate,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles,       , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs,       , etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied,**
Comments:
Many computers have issues at the same time, so we are left with little to choose from since the library is always full.

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied,**
Comment:
Many computers have issues at the same time, so we are left with little to choose from since the library is always full.

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Text messaging apps,**

**E-Mail,**

**Social media (Twitter, Facebook, Instagram,** **,** **etc.)**

**Online** **,** **tutoring**

**Online study groups via social studying** **,** **sites**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** **,** **website**

**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

---

# #108

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Thursday, May 24, 2018 7:33:02 PM |
| **Last Modified:** | Thursday, May 24, 2018 7:36:13 PM |
| **Time Spent:** | 00:03:10 |
| **IP Address:** | 174.81.50.47 |

## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Dissatisfied,**
Comments:
old

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very             ,
Dissatisfied**
Comment:
Slow. Kick outs

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**3D              ,
Printers**

**VR (Virtual Reality) / AR (Augmented              ,
Reality)**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College              ,
website**

**Student Email,**

**Personal E-mail**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

Yes

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Game Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #109

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Saturday, May 26, 2018 4:13:37 PM |
| **Last Modified:** | Saturday, May 26, 2018 4:16:05 PM |
| **Time Spent:** | 00:02:28 |
| **IP Address:** | 104.34.39.231 |

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## Page 1: Demographics

**Q1** What is your age?

**30 - 39**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Net Tutor,**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

*Respondent skipped this question*

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers? | **Satisfied**

**Q10** How do you store your assignments? | **External drive (i.e. flash drive)**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Satisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) | **Often**

**Q13** In your opinion, are there sufficient printing options available on campus? | **Yes**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? | **Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) | **Teacher website,**

**Text messaging apps,**

**Online** , **tutoring**

**Online study groups via social studying** , **sites**

**Interactive Whiteboards,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**E-Books or E-Textbooks**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) | **Norco College** , **website**

**Student Email,**

**WebAdvisor**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Adobe Creative Cloud (includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.)**

**,**

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Lynda.com,**

**Web Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #110

**INCOMPLETE**

| | |
|---|---|
| Collector: | Web Link 1 (Web Link) |
| Started: | Saturday, May 26, 2018 11:54:31 PM |
| Last Modified: | Saturday, May 26, 2018 11:55:34 PM |
| Time Spent: | 00:01:02 |
| IP Address: | 75.23.163.245 |

## Page 1: Demographics

**Q1** What is your age?

**40 - 49**

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Internet**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**Respondent skipped this question**

**Q9** How satisfied are you with the performance of the College's computers?

**Respondent skipped this question**

**Q10** How do you store your assignments?

**Respondent skipped this question**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Respondent skipped this question**

**Q13** In your opinion, are there sufficient printing options available on campus?

**Respondent skipped this question**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Respondent skipped this question**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Respondent skipped this question**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Respondent skipped this question**

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Respondent skipped this question**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #111

`COMPLETE`

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, May 27, 2018 8:29:17 PM |
| **Last Modified:** | Sunday, May 27, 2018 8:32:48 PM |
| **Time Spent:** | 00:03:31 |
| **IP Address:** | 107.193.56.99 |

---

## Page 1: Demographics

**Q1** What is your age?

**40 - 49**

---

**Q2** What is your program of study? (Check all that apply.)

**Transfer**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)** ,

**Course or Learning Management System (Blackboard, Canvas, etc.)**
,
**Data software (Microsoft Office 365, Google Docs, etc.)** ,

**Lynda.com (FREE to Norco College students and employees)**
,
**Net Tutor,**

**Internet,**

**Norco College website**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**No**

---

**Q7** If you answered No to Question 6, what was the reason?

**I'm using something else (such as Google apps, OpenOffice, etc.)**

---

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the library**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Very Satisfied**

---

**Q10** How do you store your assignments?

**Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Sometimes**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Online study groups via social studying sites** ,

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**Yes**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

**,**

**Game**          **,**
**Development**

**Lynda.com**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #112

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Monday, May 28, 2018 6:43:25 PM |
| **Last Modified:** | Monday, May 28, 2018 6:46:55 PM |
| **Time Spent:** | 00:03:30 |
| **IP Address:** | 162.230.61.62 |

---

### Page 1: Demographics

**Q1** What is your age?

**20 - 29**

**Q2** What is your program of study? (Check all that apply.)

**Transfer,**

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

### Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Share a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

**,**

**Internet,**

**Teacher website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

### Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use a school-provided computer in the classroom**

**Q9** How satisfied are you with the performance of the College's computers? **Satisfied**

---

**Q10** How do you store your assignments? **Email**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) **Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) **Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus? **I do not use printing on campus**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? **Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Online study groups via social studying sites** ,

**Interactive Whiteboards**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website** ,

**WebAdvisor**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) **No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Programming,**

**Game** ,
**Development**

**Music Industry** ,
**Studies**

**AutoCAD,**

**Web**
**Development**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #113

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Sunday, June 03, 2018 5:17:43 PM |
| **Last Modified:** | Sunday, June 03, 2018 5:19:22 PM |
| **Time Spent:** | 00:01:39 |
| **IP Address:** | 104.175.133.152 |

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## Page 1: Demographics

**Q1** What is your age?

20 - 29

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**None of the above**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

---

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer? — **I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers? — **Satisfied**

---

**Q10** How do you store your assignments? — **Cloud drive**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Very Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.) — **Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus? — **Yes**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network? — **Very Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.) — **E-Books or E-Textbooks**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.) — **Norco College website , Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.) — **No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.) — **Programming**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #114

COMPLETE

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, June 27, 2018 12:19:17 PM |
| **Last Modified:** | Wednesday, June 27, 2018 12:21:23 PM |
| **Time Spent:** | 00:02:05 |
| **IP Address:** | 172.58.25.189 |

## Page 1: Demographics

**Q1** What is your age?

20 -
29

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**No**

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, etc.)**

**Data software (Microsoft Office 365, Google Docs, etc.)**

**Lynda.com (FREE to Norco College students and employees)**

**,**

**Internet,**

**Norco College website**

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

**Q7** If you answered No to Question 6, what was the reason?

**Respondent skipped this question**

## Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I bring my own computer**

---

**Q9** How satisfied are you with the performance of the College's computers?

**Satisfied**

---

**Q10** How do you store your assignments?

**Laptop**

---

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Satisfied**

---

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Rarely**

---

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

---

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Satisfied**

---

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Text messaging apps,**

**Interactive Whiteboards,**

**Office 365 (including Excel, Word, Outlook, PowerPoint, Publisher, OneDrive, Skype, etc.)**

**,**

**Bring your own device (BYOD) for sharing ideas**

---

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College website ,**

**Student Email,**

**Twitter,**

**Text Message,**

**Posters/flyers on campus**

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Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Respondent skipped this question**

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

**Respondent skipped this question**

# #115

**COMPLETE**

| | |
|---|---|
| **Collector:** | Web Link 1 (Web Link) |
| **Started:** | Wednesday, July 18, 2018 6:12:06 PM |
| **Last Modified:** | Wednesday, July 18, 2018 6:14:28 PM |
| **Time Spent:** | 00:02:21 |
| **IP Address:** | 104.34.46.63 |

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## Page 1: Demographics

**Q1** What is your age?

**20 - 29**

---

**Q2** What is your program of study? (Check all that apply.)

**Associate Degree**

---

**Q3** Are you a full-time (enrolled in 12 or more units) student?

**Yes**

---

## Page 2: Technology Use/Ownership

**Q4** What is your access to a computer at home?

**Own a computer**

---

**Q5** What technology do you use or have used? (Check all that apply.)

**Online Library database (e-books, articles, , etc.)**

**Course or Learning Management System (Blackboard, Canvas, etc.)**

,

**Data software (Microsoft Office 365, Google Docs, , etc.)**

**Class-related Software (Photoshop, AutoCad, ProTools, etc.)**

,

**Lynda.com (FREE to Norco College students and employees)**

,

**Internet**

---

**Q6** Are you using the Office 365 online apps? (All Norco College Students have a free Office 365 account)

**Yes**

---

**Q7** If you answered No to Question 6, what was the reason?

Page 3: Technology on Campus

**Q8** Which statement best describes your access to a College computer?

**I use the computers in the STEM Center**

**Q9** How satisfied are you with the performance of the College's computers?

**Very , Dissatisfied**
Comments:
They're slow and they can hardly load most new sites.

**Q10** How do you store your assignments?

**Cloud drive**

**Q11** How satisfied are you with access to a computer at Norco College? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Very Dissatisfied**

**Q12** How often do you use a college computer in one of the student areas? (Student computers are available in the Library, LRC, Student Activities, Career Center, and STEM Center.)

**Often**

**Q13** In your opinion, are there sufficient printing options available on campus?

**No**

**Q14** How satisfied are you with the speed/access to the College Wi-Fi network?

**Very Dissatisfied**

**Q15** Which technology would you like to see implemented in the classroom? (Check all that apply.)

**Teacher website,**

**Online study groups via social studying , sites**

**Interactive Whiteboards,**

**E-Books or E-Textbooks,**

**Bring your own device (BYOD) for sharing ideas**

**Q16** Which technology do you use to obtain information/news from Norco College? (Check all that apply.)

**Norco College** ,
**website**

**Student Email**

---

Page 4: Technology Training/Support

**Q17** Are you aware that Norco College provides Lynda.com, an online technology tutorial website, FREE to students? (Video tutorials such as Photoshop, Office, ProTools, etc.)

**No**

---

**Q18** Which on-campus technology workshops would you be interested in attending? (Check all that apply.)

**Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)**

---

Page 5

**Q19** Any additional comments/questions about technology resources at Norco College?

Get better computers designed for STEM majors.

# Q19 Any additional comments/questions about technology resources at Norco College?

Answered: 15     Skipped: 100

| # | RESPONSES | DATE |
|---|-----------|------|
| 1 | Get better computers designed for STEM majors. | 7/18/2018 6:14 PM |
| 2 | Cis system very complicated its very hard to learn because doesn't help me to upload the homework and lots of problem happen. | 5/23/2018 7:35 PM |
| 3 | I believe that if it is all supplies for the students, then the technology shouldn't be restricted with so many rules. We shouldn't be treated as if we are children if someone does something bad then restrict, that individual. | 5/17/2018 8:23 AM |
| 4 | Seriously, update your computers and get better internet. The computers are manageable, but not the internet. I have to rely on my personal, limited, and very expensive data and that's a waste of my own money when that's something the school says they provide. | 4/28/2018 6:15 AM |
| 5 | I think the teachers should all try to use the same programs because with so many it is hard to keep track. I have 4 classes and all of them use different platforms for their class. | 4/19/2018 4:49 PM |
| 6 | Overall, the tech on campus is good. However there are some major problems with speed and freezing, especially in classroom computers, as well as monitor stands/clamps being basically broken that need to be addressed. | 4/5/2018 12:03 AM |
| 7 | I am a veteran in the Drafting Technology program. We as students need the Veterans computer and learning center to be updated with the programs we use in our class rooms to be able to do our drawings/ homework assignments. The computers have outdated programs. They are not compatible with the new programs we use in our classrooms that are being thought today. Drafting Technology Solidworks 2017/ Autocad/ Photoshop 2018/ MAYA 2018 are examples of programs we use that are not updated in the study areas. CANNOT DO HOMEWORK ASSIGNMENTS VERY FRUSTRATING. | 4/3/2018 8:45 PM |
| 8 | Start a veterinarian program. | 4/3/2018 7:25 PM |
| 9 | n/a | 4/2/2018 5:21 PM |
| 10 | Website should be refreshed, and updated to be user-friendly and interactive. | 4/2/2018 4:05 PM |
| 11 | I really like attending this school, it's a nice environment, the people are friendly, and it's overall just great proffesors and classroom sizes | 4/2/2018 12:13 PM |
| 12 | Hire more IT, sounds like they are overloaded. Also update software more, specifically Unity. The version on most computers are 3 years old. | 4/2/2018 11:03 AM |
| 13 | Please fire the 12 year old in charge of the acc it department | 4/2/2018 11:02 AM |
| 14 | It would be nice to have access to adobe programs (photoshop, illustrator, etc) on campus computers. | 4/2/2018 10:46 AM |
| 15 | please incorperate the use of github or other ways of saving code online for CIS students. | 4/2/2018 10:44 AM |

# Standard III.C - Technology Resources
## Standard III.C.1
**Technology services, professional support, facilities, hardware, and software are appropriate and adequate to support the institution's management and operational functions, academic programs, teaching and learning, and support services.**

### Evidence of Meeting the Standard
Norco College identifies its technology needs to support the college's operational and educational functions through Program Reviews; the Technology Strategic Plan; and the Annual Technology Surveys. (Add a sentence here).

**Program Review**

Norco College's program review process serves to identify various types of technology needs across campus, in every department, to support student learning and services as well as operational needs.
The college integrates technology and college planning through its strategic planning model and shared governance committees, which includes the Technology Committee. Technology requests from program reviews are submitted to the Technology Committee for recommendations/prioritization. As part of program review, the requestor completes the *Planning Council Program Review Requests for Technology Committee*, which provides data such as the asset tag number to determine age and lifecycle, programmatic needs questions, and total cost of ownership information. The requests for resource allocation are evaluated based on the initial as well as the operating costs of a technology item, how well the item fits the needs of the unit and the college, how fully it meets industry standards, and how competitive it is in the educational marketplace. This is the technology Total Cost of Ownership model outlined in the *Technology Principles and Guidelines*, which is aligned to the college's mission and strategic plan.

**Technology Strategic Plan**

The Norco College Technology Committee is responsible for updating the Norco College Technology Strategic Plan, providing plans for technology infrastructure for the College in support of instruction and student services, and coordinating technology training efforts. The committee is comprised of all constituency groups – faculty, staff, students, and administrators.

The 2013-16 Norco College Technology Strategic Plan and Addendum to the Technology Strategic Plan 2017-2018 describes how technology is integrated with college-wide planning and decision-making in support of student learning and success. (New plan in fall 2018). The college has seven goals that fall into the following categories: training and support, update the Technology Strategic Plan, identify funding sources for technology, resources for online students and faculty, technology use model, and respond to the technology needs of the college. The 2017-18 Addendum to the Norco College Technology Strategic Plan was presented and approved by the Institutional Strategic Planning Council on (insert date) and COTW on (insert date).

**Annual Technology Survey**

Norco College evaluates the effectiveness of its technology primarily from information provided on its annual Technology Survey which is conducted each spring. The survey provides an assessment of technology services and support for faculty, staff, and students and helps the Technology Committee determine the needs of the college in terms of hardware and software. The results of the annual Technology Survey are evaluated by the Technology Committee and the data is used for decision-making and improvement of technology resources, services, and emerging technology for students, faculty, and staff in the program review process. The Technology Committee

shares the results of the survey with the college's Institutional Strategic Planning Council as part of its bi-annual report and with the college via the Technology Committee webpage.

## Analysis and Evaluation

Norco College meets the Standard. Based on the results of the 2018 Technology Survey, a majority of students and employees believe that the College replaces and maintains technological equipment to ensure that program/unit needs are met, and that the College ensures that any technology support it provides is designed to meet the needs of the learning, teaching, support services, and operational systems. These results indicate that employees are satisfied with the level of technology support at Norco College. The Annual Technology Survey and Annual Program Reviews provide the Technology Committee with a means to assess and identify the technology needs of the college. Norco College technology resource needs and evaluation are spearheaded by the Technology Committee which uses the Technology Strategic Plan as its guideline for improving technology at Norco College.

# Standard III.C.2

**The institution continuously plans for, updates and replaces technology to ensure its technological infrastructure, quality and capacity are adequate to support its mission, operations, programs, and services.**

## Evidence of Meeting the Standard

Norco College systematically plans, acquires, maintains, and upgrades or replaces technology infrastructure and equipment to meet the needs of the College, including computer refresh cycles and classroom multimedia upgrades and installations. The Technology Strategic Plan calls for a staggered replacement of the computer inventory across the campus including classrooms on an annual basis. Equipment is replaced based on age and program needs.

**Technology Committee**

Norco College integrates technology and college planning through the Norco College Technology Committee, a shared governance group that has representation of all constituencies with membership of faculty, staff, students, and administrators. It is a standing strategic planning committee that provides recommendations for the strategic direction, implementation and sustainability of technology resources throughout the college used to support student learning programs and services and improve institutional effectiveness consistent with the college's mission. The Technology Committee meets monthly to discuss input from members and guests about technology needs across campus. Agendas and minutes of the meetings are posted on the college website.

**Program Review and Resource Allocation**

The *Technology Principles and Guidelines* outlines a systematic plan for the replacement of technology and equipment. Norco College has completed two phases of the plan and is working on phase III. It is a staggered replacement based on age of the equipment and programmatic needs of the institution and to support student learning. The refresh plan phases are placed on program review and assessed using the criteria from the *Technology Principles and Guidelines* and the data provided from the Annual Technology Survey. The survey results and the refresh plan are shared annually with the institution as part of the Technology Committee's report to ISPC. The Technology Committee coordinates with the Technology Support Services computer support staff and Instructional Media staff to plan for the replacement, reassignment, and evaluation of technology resources.

**Resource Prioritization**

The 2013-16 Norco College Technology Strategic Plan and 2017-2018 Addendum to the Technology Strategic Plan has criteria that is used to determine high, medium, or low priority which is age of the equipment and programmatic needs. The Technology Committee reviews technology requests and recommends/prioritizes said requests to the college's Institutional Strategic Planning Council and then to the President who has made funding decisions based on these recommendations. This process was implemented in the fall 2014 program review process. It is designed to facilitate sound resource allocation decisions and is evaluated annually by the Technology Committee. In spring 2017, the Technology Committee revised its rubric for evaluating technology requests continuing with the criteria of age and program needs but modifying questions and values of the rubric.

### Analysis and Evaluation

Norco College meets the Standard. The evidence indicates that ample processes as stated in the Technology Principles and Guidelines are in place to ensure ongoing maintenance and upgrading of an adequate technological infrastructure. Recent evaluation of the program review process for technology requests made an improvement in the process for the user and Technology Committee.

## Standard III.C.3

**The institution assures that technology resources at all locations where it offers courses, programs, and services are implemented and maintained to assure reliable access, safety, and security.**

### Evidence of Meeting the Standard

Norco College assesses annually technology resources on campus and user satisfaction as part of the Technology Strategic Plan. In previous years, the data reflected the need for access to additional computers in the library and the Technology Committee put forth a recommendation for additional computers in the library for student access that was funded. Annual technology requests on program review are evaluated by the committee to prioritize. The Technology Committee through its representation on the District's Information Strategic Planning Council relays the college's needs for infrastructure, maintenance, safety, and security for District IT operations.

**Technical Support**

The management, maintenance, and operation of the College's technological infrastructure and equipment is primarily handled through the District's central technology organization, Information Technology. IT is organized to support the development, improvement, and maintenance of IT systems including software applications, networks, and internet for Norco College. IT oversees security and safety of the technology infrastructure through monitoring, firewall, and security software on all computers.

Norco College provides technical support through the college's Technology Support Services computer support staff and Instructional Media Center staff. They provide tutorials, technical assistance, installations, repairs, and maintenance of technology resources on campus.

**Technology Resources**

Technology needs and resources are identified on the annual Technology Survey which is reviewed by the Technology Committee to base decision-making.

**ITSC**

Two Technology Committee members are members on the District's Information Technology Strategy Council. ITSC prioritizes technology needs and resources for the District. With input from the Technology Committee through its

representatives, Norco College voices the technology support needed to assure reliable access, safety, and security.

## Analysis and Evaluation

Norco College meets the Standard. NC continuously collaborates and coordinates with District IT to monitor and address support for technological infrastructure and equipment. The evidence indicates that reliable access, safety, and security of the technological infrastructure and equipment at all locations are adequate.

# Standard III.C.4
**The institution provides appropriate instruction and support for faculty, staff, students, and administrators, in the effective use of technology and technology systems related to its programs, services, and institutional operations.**

## Evidence of Meeting the Standard

Norco College offers technology training in both face-to-face workshops on technology programs such as 25 Live and Lynda.com for all faculty, staff, and students on software programs that are used in the classroom and in the office. The Instructional Media Center offers hands-on technology training for faculty on audiovisual equipment in the classroom and feedback is assessed on the Footprints survey. Workshop topics are based on the feedback received on the Annual Technology Survey.

**Lynda.com**

Norco College purchased a lyndaCampus subscription in 2014. Since then, usage by students has grown to over three thousand current student users which is 94% of active users on Lynda.com at Norco College. Employees continue to use Lynda.com for professional development to meet their needs for skills training. 75 staff and 110 faculty are active users on Lynda.com. As of May 1, 2018, over 450 courses were viewed such as Microsoft Office, Adobe Photoshop CC 2017/2018, SOLIDWORKS, Adobe After Effects, Photography, HTML, Animation, AutoCAD, Job Hunting Online, Setting Up Your Small Business as a Legal Entity, ProTools, and more. Based on data from the 2018 Annual Technology Survey, faculty, staff, and students were interested in tutorials on Adobe Creative Cloud (which includes Illustrator, Photoshop, InDesign, DreamWeaver, etc.), Microsoft Office 365, programming, web development, AutoCAD, game development, music industry studies, and more.

The Technology Committee conducts an annual Lynda User Satisfaction Survey and found in 2018 that year over year, the results have shown high satisfaction rates on the usefulness, convenience, and quality of the courses in lynda.com with at least over 80% of respondents selecting 4 or 5 on a five-point scale in each question. Additionally, comments described lynda.com as "very helpful" and "vital to my life." One user wrote, "It is the best tool I have ever used. The courses are so helpful. It helped me succeed in my classes. Before I took any computer programming and music classes, I watched a few videos on Lynda. So when I started the classes I already had a good idea of what was going on. Extremely helpful."

lynda.com User Satisfaction Survey 2018 (in percentages)

| Question | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|
| On a scale of one to five, … | | | | | |
| How useful was it? Did it meet your needs? | 9.5 | 0.0 | 14.3 | 14.3 | 61.9 |
| How convenient was it to use the service? | 10.0 | 5.0 | 5.0 | 5.0 | 75.0 |
| How would you rate the quality of the course(s) you took? | 0.0 | 4.7 | 9.5 | 4.7 | 80.9 |
| How likely are you to use it again? | 9.5 | 0.0 | 14.2 | 0.0 | 76.1 |

**Training for Online Learning**

Norco College began offering weekly face-to-face and virtual Canvas Workshop training sessions for faculty in Fall 2017 in preparation for the College's Blackboard to Canvas migration scheduled to be completed by December 2018. These workshops, conducted by an Instructional Designer, are focused on the basics of Canvas's modules, pages, assignments, discussions, quizzes, gradebook, profiles, inbox messaging, and other important features. The trainings also offer an opportunity for participants to interact with a fully functional Canvas course shell, as well as Q&A opportunities. In addition, open office hours, open lab time, and one-on-one training meetings are available weekly. A three-hour faculty FLEX training has been scheduled at the beginning of Fall 2018 to allow participants to earn a district DE Certification in one session to teach online courses.

**Training Events**

Norco College provides face-to-face technology training for faculty, staff, and students. Workshop topics are selected based on feedback from faculty, staff, and students in the Technology Survey. Add attendance data here. Examples of workshops are:

### Analysis and Evaluation
Norco College meets the Standard. Records of employee use of Lynda.com and attendance at in-person training sessions show that employees are taking advantage of self-directed training in the use of the Canvas course management system technology as well as Office 365. Based on the results of the Technology Survey, a majority of employees believe that the College provides sufficient training in the use of technology to effectively carry out work responsibilities, including supporting student learning.

## Standard III.C.5
**The institution has policies and procedures that guide the appropriate use of technology in the teaching and learning processes.**

### Evidence of Meeting the Standard

RCCD has board policy on the use of technology by all users. In addition, there are rules in Section 508 ADA that determine technology practices for disability-related compliance for the website, media, programs, technology resources, etc. The Online Teaching Training Certification provides training to all online faculty in the appropriate use of technology.

### Analysis and Evaluation

Norco College meets the Standard.