

Norco College
Student Services Prioritization Ranking Process

<u>Criterion</u>	<u>Description</u>	<u>Points</u>
Institutional Strategic Planning Initiatives	Institutional mission and goals, master plan, technology plan, facilities master plan, student services mission & goals	30
Current Staffing	Benefits more than one department, ratio, level of student contact, student demand, function/service.	30
Student Success	Access, quality of student experience, persistence, student success, awards and certificate completion.	20
Outcomes Assessment	Demonstration of area effectiveness through the outcomes assessment process.	20