



Student Support Council

Minutes for September 22, 2022

12:50-01:50pm

<https://rccd-edu.zoom.us/j/82091335285?pwd=b1hOWWpCTWk3OVk3dGFqWkUzVU1mZz09>

Meeting ID: 820 9133 5285

Committee Members (total:16)

Meeting Participants

Committee Members Present

Melissa Bader, Janelle Brekke, Patti Brusca, Lilia Garcia, Tenisha James, Lisa Martin, Leticia Martinez, Romi Mathews, Jethro Midgett (co-chair), John Moore, David Schlanger, Kaneesha Tarrant (co-chair)

Committee Members Not Present

Natalie Aceves (co-chair), Mark DeAsis, Dominique Hitchcock, Daniela McCarson

Recorder

Monica Esparza

1. Call to Order

- Time 12:54pm

2. Action Items

2.1 Approval of Agenda

- MSC Moore/Martinez

2.2 Approval of May 26, 2022 Minutes

- MSC Bader/Moore

2.3 Student Services Resource Request Prioritization Recommendations

- MSG Tarrant/Bader

3. Discussion Item

None

4. Information Items

4.1 NC Equity Audit Recommendations and Rankings: 1-2 Priorities for the year.

- Councils tasked to address HOTEQ Equity audit work for the year; SSC member rankings are due to VP Student Services office, October 06, 2022.
- Will discuss at October meeting.

4.2 Student Support Council Annual Standing Agenda Items 2022-23 (attached)

- 2022-23 draft agenda items document shared with council to be aware of upcoming topics.
- Agenda items are tentative, items may be added as needed.
- One correction: Equity Plan will likely be moved to November.

4.3 Student Support Council Charters

- Reminder: Charters must be approved by the Council.
- Most approve through 2022/2023, others through 2023/2024.

5. Good of the Order

6. Adjourn:

- Time 01:18 pm

Next Meeting:

Date October 27, 2022

Time: 12:50pm

Location: In person: IT211 and Via Zoom

											PRIORITY: 5=Very; High 4=High; 3=Medium; 2=Low; 1=Very Low; 0=NA								
Unit	Cycle	\$ Amount Requested	Resource Type	Request related to EMP goal or Assessment?	Potential Funding Source(s)	Priority #:	What resources do we already have?	What resources do you need?	The evidence to support this request can be found in:	Contact	To what extent does this request support one or more EMP GOALS?	To what extent does this request support a PROGRAM REVIEW GOAL?	To what extent does this request support student SAFETY or COMPLIANCE?	To what extent is this request supported by OUTCOMES ASSESSMENT DATA?	DEPT RANKING Highest Rank = 10 Second Highest= 8 Third Highest= 6 Fourth Highest= 4 Fifth Highest= 2 Sixth Highest= 0	Rubric Total	Council Rank	Resource Request Final Status	Notes
Program Review - Student Services: Disability Resource Cent	2021 - 2024	30000	ITEM: Equipment	EMP Goal 2,EMP Goal 3	General Fund,Guided Pathway	6	Our office has various assistive technology needs.	In order to provide students with up to date technology and software that meets their disability-related needs, we need to regularly update our software and technology needs.	Program Review: Part 1,Assessment Review	Greg Ferrer	47	44	35	44	0	170	1	Completed/Funded	DRC Budget
Program Review - Student Services: Enrollment Services	2021 - 2024	90000	ITEM: Instruction	EMP Goal 1,EMP Goal 2,EMP Goal 6	Lottery Instructional Supplies	1	Existing textbooks are in place for Dual E	Funds for Textbooks	Program Review: Part 1	Mark DeAsis	45	44	25	40	10	164	2	No longer needed	No longer needed
Program Review - Student Services: Disability Resource Cent	2021 - 2024	7500	ITEM: Equipment	EMP Goal 2,EMP Goal 3	Equity,General Fund,Guided Pa	9	The testing space currently has 2 compu	We are requesting an additional 5 desktop computers for the testing space. Many faculty members have transitioned their exams to Canvas and we need the tools to be able to provide students with their testing adjustments upon our return to the college campus.	Program Review: Part 1,Program Review: P	Greg Ferrer	45	45	29	42	0	161	3	Completed/Funded	BSI
Program Review - Student Services: Advising and Counseling	2021 - 2024	3200	ITEM: Equipment	EMP Goal 5	CTE: Strong Workforce Project	6	1 yr of a grant funded platform	Ongoing funds to support Career Services Management Platform	Program Review: Part 1	Tenisha James	43	49	24	44	0	160	4	No longer needed	no longer needed
Program Review - Student Services: Disability Resource Cent	2021 - 2024	2000	ITEM: Equipment	EMP Goal 11,EMP Goal 2	Other/None,Equity,General Fu	13	We do not currently have Apple iPads in	2 apple iPads to serve as sign in devices for students, AND ongoing assessment stations for all student visits.	Program Review: Part 2	Greg Ferrer	39	40	28	42	0	149	5	In Progress	BSI- 2/22/22
Program Review - Student Services: Enrollment Services	2021 - 2024	6000	ITEM: Equipment	EMP Goal 1,EMP Goal 11	General Fund,Other/None	5	Two workstations at the East entrance o	Kiosks at all three entrances of the SSV Building especially as we launch the student queuing system for students PPE, including but not limited to PCR Testing and sanitation supplies	Program Review: Part 1,Assessment Review	Mark DeAsis	42	41	33	30	2	148	6	In Progress	BSI- 2/22/22
Program Review - Student Services: Athletics	2021 - 2024	15000	ITEM: Instruction	EMP Goal 9	Other/None,General Fund	3	We currently have no COVID related equ	Testing and sanitation supplies	Assessment Review	Mark Hartley	34	32	45	29	6	146	7	Completed/Funded	Completed/Funded
Program Review - Student Services: Disability Resource Cent	2021 - 2024	7000	ITEM: Equipment	EMP Goal 12,EMP Goal 2	Instructional Equipment Alloca	12	We do not currently have Surface Pros ir	6 surface pros. During our remote college environment, we used surface pros to proctor students remotely. However, those surface pros are the property of the chemistry and biology departments. When we return to campus we will not have access those devices. They were an absolutely necessary resource to proctor students remotely. When not being used for that purpose, we can use them in the office for assistive technology trainings.	Program Review: Part 2,Assessment Review	Greg Ferrer	42	42	23	37	0	144	8	No longer needed	No longer needed
Program Review - Student Services: Disability Resource Cent	2021 - 2024	40000	ITEM: Equipment	EMP Goal 2,EMP Goal 3,EMP Goal 12	Equity,General Fund,Guided Pa	8	The DRC office does not currently have a	a laptop card with 25 laptops to loan to students. Many DRC students report not having access to basic technology tools. This poses a secondary challenge when those students are approved for assistive software but do not have computers to install the software needed to use those programs. Having a laptop card would address these issues by 1) providing our students with the necessary technology to complete their coursework, AND 2) allowing our office to preload the laptops with necessary assistive software programs so they are ready for use by students immediately.	Program Review: Part 1,Program Review: P	Greg Ferrer	40	41	28	33	0	142	9	In Progress	HEERF
Program Review - Student Services: Enrollment Services	2021 - 2024	400	ITEM: Equipment	EMP Goal 12	General Fund	2	Printer	Laserjet Printer. Replacement for Evaluator	Assessment Review,Program Review: Part	Mark DeAsis	35	38	24	35	8	140	10	In Progress	Admissions Budget
Program Review - Student Services: Disability Resource Cent	2021 - 2024	2250	ITEM: Equipment	EMP Goal 2,EMP Goal 3	Equity,General Fund,Guided Pa	10	We not not currently have an apple lapt	1 apple laptop in order to provide trainings for students who utilize apple computers. The software for Apple and PC operates differently. We do not have an apple laptop in our office. As a result, when students bring in their Apple computers, we often have challenges providing them with adequate training on assistive technology solutions. A laptop would allow our alternate media coordinator to provide effective training for these students.	Program Review: Part 2	Greg Ferrer	38	37	27	35	0	137	11	In Progress	BSI
Program Review - Student Services: Disability Resource Cent	2021 - 2024	15000	ITEM: Equipment	EMP Goal 11	Equity,Guided Pathways,Gener	7	The office is equipped with desktop com	7 laptop computers (for each staff, faculty and administrator in the DRC office). The move to an online educational environment highlighted technology and equipment gaps in our office. One such gap was the lack of adequate computer resources for staff to work remotely. Though it is unclear if we will still be working in a virtual environment, there will still be many times when the staff and counselors need to be able to work remotely (either due to proctoring, or when our office is being used as a secondary testing space).	Assessment Review,Program Review: Part	Greg Ferrer	37	40	26	34	0	137	12	In Progress	BSI

Program Review - Student Services: Enrollment Services	2021 - 2024	1600	ITEM: Equipment EMP Goal 12	General Fund	1	Computer	Computer, Desktop, Staff - All-In-One (obj. 6485) for Academic Evaluator	Assessment Review	Janelle Brekke	35	33	22	35	10	135	13	Completed/Funded	Completed/Funded
Program Review - Student Services: Special Programs	2021 - 2024	2500	ITEM: Equipment EMP Goal 1,EMP Goal 2,EMP Goal 3,EMP G	Equity,SSSP SEA,General Fund,	8	Couches; standing areas	16-Lab Desks-3 sided stations for student use in centers/lab	Assessment Review,Program Review: Part	Daniela McCarson	42	39	22	31	0	134	14	No longer needed	Hold on this
Program Review - Student Services: Disability Resource Cent	2021 - 2024	75000	ITEM: Equipment EMP Goal 2,EMP Goal 1,EMP Goal 3	Instructional Equipment Alloca	16	We do not currently have a mechanism	3 V-Go virtual student robots. These devices would allow a student to attend an in-person class remotely. It would be used for extremely rare circumstances but the DRC already has a few students who would likely need a similar service if and when we return to majority in-person instruction.	Program Review: Part 2,Assessment Review	Greg Ferrer	39	37	23	33	0	132	15	No longer needed	No longer needed
Program Review - Student Services: Special Programs	2021 - 2024	1000	ITEM: Equipment EMP Goal 9,EMP Goal 10	Equity,SSSP SEA,General Fund,	14	None in area of air purification	6-Air purifiers for each office area	Assessment Review,Program Review: Part	Daniela McCarson	35	31	36	30	0	132	16	No longer needed	No longer needed
Program Review - Student Services: Special Programs	2021 - 2024	1000	ITEM: Equipment EMP Goal 3,EMP Goal 11	Equity,SSSP SEA,General Fund,	7	2 Sharp Large Office Printers for staff use	3-HP Laser Jet Black/White Printers for student center use	Assessment Review,Data Review	Daniela McCarson	39	43	19	30	0	131	17	No longer needed	No longer needed
Program Review - Student Services: Enrollment Services	2021 - 2024	150	ITEM: Equipment EMP Goal 12	General Fund	4	Computer Monitor	Computer Monitor for Academic Evaluator. Replacement of defective monitor	Assessment Review	Janelle Brekke	34	34	23	33	4	128	18	Completed/Funded	Completed/Funded
Program Review - Student Services: Disability Resource Cent	2021 - 2024	2500	ITEM: Equipment EMP Goal 11	Other/None	14	We do not have air purifiers in the close	5 air purifiers to ensure a safe and clean office environment when staff, faculty and students return to campus.	Assessment Review	Greg Ferrer	29	28	41	29	0	127	19	No longer needed	No longer needed
Program Review - Student Services: Enrollment Services	2021 - 2024	2310	ITEM: Equipment EMP Goal 12	General Fund	6	Desk Chair	Chair, Ergonomic Task (FT Employee) (obj. 6481)	Assessment Review	Janelle Brekke	31	32	35	28	0	126	20	Completed/Funded	Completed/Funded
Program Review - Student Services: Special Programs	2021 - 2024	3000	ITEM: Equipment EMP Goal 1,EMP Goal 2,EMP Goal 3	Equity,SSSP SEA,General Fund,	11	Staff check in at reception desk	2-ipads for Qless check in	Assessment Review,Program Review: Part	Daniela McCarson	37	36	27	25	0	125	21	In Progress	BSI
Program Review - Student Services: Special Programs	2021 - 2024	5000	ITEM: Equipment EMP Goal 9,EMP Goal 10	Equity,SSSP SEA,General Fund,	10	Regular doors to area offices	5-Dutch/Pony Doors-replace regular doors with top-half of doors can be opened (limited service space, this will help control number of students in small office spaces)	Assessment Review,Program Review: Part	Daniela McCarson	33	32	26	28	0	119	22	No Action-Request not related	Request not approved
Program Review - Student Services: Enrollment Services	2021 - 2024	4000	ITEM: Equipment EMP Goal 12	General Fund	5	Office Supplies	Office Supplies for 2021-2024	Assessment Review	Janelle Brekke	29	33	19	28	2	111	23	In Progress	VPSS budget
Program Review - Student Services: Veterans	2021 - 2024	15000	ITEM: Instruction EMP Goal 1,EMP Goal 2,EMP Goal 3,EMP C	Lottery Instructional Supplies,L	3	Support from Admissions and Records	B Office and school supplies	Data Review	Eric Betancourt	30	30	18	22	6	106	24	Completed/Funded	Completed/Funded

Unit	Cycle	\$ Amount Requested	Resource Type	Request related to EMP goal or Assessment?	Potential Funding Source(s)	Priority #:	What resources do we already have?	What resources do you need?	The evidence to support this request can be found in:	Modified by Name	COUNCIL RANK	Resource Request Final Status	Notes
Program Review - Student Services: Student Health	2021 - 202	474000	STAFF, Classified	EMP Goal 3,EMP Goal 4,EMP Goal 6,EMP	General Fund	1	None	Mental Health Supervisor	Assessment Review,Program Review, Part	Cathleen chou	1	Completed/Funded	
Program Review - Student Services: Advising and Counseling	2021 - 202	219462	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 3	General Fund	2	2 FT Educational Advisors	2 FT Classified Professionals - Edu	Program Review, Part 1	Tamisha James	2	No Action-Insufficient Funding	
Program Review - Student Services: Enrollment Services	2021 - 202	119731	STAFF, Classified	EMP Goal 1,EMP Goal 9	General Fund	2	2 Student Financial Services Specialist	3 Additional Student Financial Ser	Program Review, Part 1	Mark Delais	3	No Action-Insufficient Funding	
Program Review - Student Services: Advising and Counseling	2021 - 202	95365	STAFF, Classified	EMP Goal 2,EMP Goal 5	General Fund	1	1 FT Classified Professional	1 FT Classified Professional (Care	Program Review, Part 1	Tamisha James	4	No Action-Insufficient Funding	
Program Review - Student Services: Veterans	2021 - 202	200978	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 5,EMP	Equity,Department Regular Fun	1	1 Veterans Services Specialist and two Ad	Veterans Services Technician, Tr	Assessment Review	Eric Beaucourt	5	No Action-Insufficient Funding	
Program Review - Student Services: Equity Programs	2021 - 202	108982	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 3	General Fund	3	No Classified Professional Support	FT Student Success Coach	Data Review,Assessment Review	Tamisha James	6	No Action-Insufficient Funding	
Program Review - Student Services: Student Health	2021 - 202	289000	STAFF, Classified	EMP Goal 3,EMP Goal 5,EMP Goal 6,EMP	General Fund	4	None	Funding for a Full Time Register	Assessment Review,Program Review, Part	Cathleen chou	7	No Action-Insufficient Funding	
Program Review - Student Services: Student Health	2021 - 202	72000	STAFF, Classified	EMP Goal 3,EMP Goal 4,EMP Goal 5,EMP	General Fund	2	Part-time 0.5 FTE Medical Administrative	0.2 FTE increase to Full-Time Med	Assessment Review,Program Review, Part	Cathleen chou	8	Completed/Funded	HEEP
Program Review - Student Services: Disability Resource Center	2021 - 202	27000	STAFF, Classified	EMP Goal 2,EMP Goal 3,EMP Goal 1	General Fund,Guided Pathway	4	We have a senior interpreter who is cur	We need to increase the senior in	Program Review, Part 1	Greg Ferrer	9	Completed/Funded	
Program Review - Student Services: Veterans	2021 - 202	160000	STAFF, Classified	EMP Goal 1,EMP Goal 3,EMP Goal 2,EMP	General Fund,Other/None,SS	1	A Dean who serves as the Director	1 FT Director of BMC	Data Review,Program Review, Part 1,Asses	Eric Beaucourt	10	No Action-Insufficient Funding	
Program Review - Student Services: Enrollment Services	2021 - 202	244100	STAFF, Classified	EMP Goal 2,EMP Goal 5,EMP Goal 12	SSSP,SEA,Guided Pathways,Ge	2	One Educational Advisor supporting all o	Two Educational Advisors to prov	Program Review, Part 1,Assessment Revi	Mark Delais	11	No Action-Insufficient Funding	
Program Review - Student Services: Student Health	2021 - 202	180000	STAFF, Classified	EMP Goal 2,EMP Goal 5,EMP Goal 5,EMP	General Fund	5	None	Funding for a Full Time Associa	Assessment Review,Program Review, Part	Cathleen chou	12	No Action-Insufficient Funding	
Program Review - Student Services: Disability Resource Center	2021 - 202	119731	STAFF, Classified	EMP Goal 1	Equity,Guided Pathways,Gen	1	Our current staff includes 1 administrat	Educational Advisor	Program Review, Part 1	Greg Ferrer	13	No Action-Insufficient Funding	
Program Review - Student Services: Equity Programs	2021 - 202	102258	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 3	General Fund	4	FT Success Coach	FT Student Support Specialist	Data Review,Assessment Review	Tamisha James	14	No longer needed	
Program Review - Student Services: Enrollment Services	2021 - 202	117678	STAFF, Classified	EMP Goal 1,EMP Goal 9	General Fund	2	1 Application Support Technician who pr	Application Support Technician (1	Program Review, Part 1,Assessment Revi	Mark Delais	16	No longer needed	
Program Review - Student Services: Disability Resource Center	2021 - 202	10000	STAFF, Classified	EMP Goal 2,EMP Goal 3	Equity,General Fund,Guided Pa	5	We have a full-time adaptive technology	Due to the unique needs of this po	Program Review, Part 1	Greg Ferrer	17	Completed/Funded	
Program Review - Student Services: Student Health	2021 - 202	156000	STAFF, Classified	EMP Goal 3,EMP Goal 5,EMP Goal 6,EMP	General Fund	6	None	Part-time Nurse Practitioner (Ph	Assessment Review,Program Review, Part	Cathleen chou	15	Completed/Funded	
Program Review - Student Services: Enrollment Services	2021 - 202	117134	STAFF, Classified	EMP Goal 1,EMP Goal 6,EMP Goal 9	General Fund,Other/None	2	An outreach team of 1 FTE that we will	Outreach Supervisor	Assessment Review	Mark Delais	18	No Action-Insufficient Funding	
Program Review - Student Services: Special Programs	2021 - 202	116497	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 3	Equity,SSSP,SEA,General Fund,	3	No resources/budget available for Unity	Full-time Student Resource Specis	Data Review	Daniela McCarron	19	Completed/Funded	
Program Review - Administrative: Student Services	2021 - 202	5146.096	STAFF, Classified	EMP Goal 1,EMP Goal 7	General Fund,Other/None	1	PT staff, CTE Project Director	Outreach Services Supervisor	Program Review, Part 1	Tarant Kanisha	20	No longer needed	
Program Review - Student Services: Advising and Counseling	2021 - 202	151108	STAFF, Classified	EMP Goal 2	General Fund	1	1 FT Classified Professional	1 FT Manager (Transfer)	Program Review, Part 1	Tamisha James	21	No Action-Insufficient Funding	
Program Review - Student Services: Veterans	2021 - 202	53918	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 3,EMP	Department Regular Funding,E	1	FT Veterans Services Specialist and two J	Administrative Assistant - The Ve	Data Review,Assessment Review,Program	Eric Beaucourt	22	No Action-Insufficient Funding	
Program Review - Administrative: Student Services	2021 - 202	535,493	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 3	General Fund	4	2 FT Educational Advisors	3 FT Educational Advisors	Program Review, Part 1	Tarant Kanisha	23	No longer needed	
Program Review - Student Services: Advising and Counseling	2021 - 202	111991	STAFF, Classified	EMP Goal 1,EMP Goal 2,EMP Goal 3	General Fund	1	PT Classified Professional	FT Employment Placement Coord	Program Review, Part 1	Tamisha James	24	No Action-Insufficient Funding	
Program Review - Student Services: Enrollment Services	2021 - 202	150000	STAFF, Classified	EMP Goal 6	General Fund	1	Director of CPTI funded by AB19 funds	Associate Dean of Educational Pa	Program Review, Part 1	Mark Delais	25	Completed/Funded	
Program Review - Student Services: Enrollment Services	2021 - 202	114041	STAFF, Classified	EMP Goal 1,EMP Goal 6,EMP Goal 12	General Fund,SSSP,SEA,Guidex	2	We two part-time Outreach Specialists,	1 Outreach Specialist (1 FTE)	Program Review, Part 1,Assessment Revi	Mark Delais	26	No Action-Insufficient Funding	
Program Review - Student Services: Student Health	2021 - 202	90000	STAFF, Classified	EMP Goal 3,EMP Goal 4,EMP Goal 5,EMP	General Fund	7	None	Funding for Part-Time Associa	Assessment Review,Program Review, Part	Cathleen chou	27	No Action-Insufficient Funding	
Program Review - Student Services: Student Health	2021 - 202	94674	STAFF, Classified	EMP Goal 1,EMP Goal 7,EMP Goal 9,EMP	General Fund	2	2 Student Services Technicians to provide	Student Services Technician (1 FT)	Program Review, Part 1,Assessment Revi	Mark Delais	28	No Action-Insufficient Funding	
Program Review - Student Services: Enrollment Services	2021 - 202	112758	STAFF, Classified	EMP Goal 1,EMP Goal 6,EMP Goal 9,EMP	Other/None,General Fund	2	A vacant permanent part-time Grants Ad	Grants Administrative Specialist (Program Review, Part 1	Mark Delais	29	No longer needed	
Program Review - Student Services: Athletics	2021 - 202	45000	STAFF, Classified	EMP Goal 9,EMP Goal 7	General Fund	2	Currently, 25% of Student Support Tea	We need resources to use for a SI	Assessment Review,Program Review, Part	Mark Hartley	30	No Action-Insufficient Funding	
Program Review - Student Services: Enrollment Services	2021 - 202	94674	STAFF, Classified	EMP Goal 1	General Fund,Other/None	2	AS&P provides support to all onboarding	Student Services Technician (Dua	Program Review, Part 1,Assessment Revi	Mark Delais	31	No longer needed	
Program Review - Student Services: Enrollment Services	2021 - 202	117134	STAFF, Classified	EMP Goal 1,EMP Goal 12	General Fund	2	One manager overseeing Enrollment Ser	Assistant Director of Admissions	Program Review, Part 1	Mark Delais	32	No longer needed	
Program Review - Student Services: Athletics	2021 - 202	95000	STAFF, Classified	EMP Goal 7	General Fund	1	1 Certified Athletic Trainer, Position we	9 Supplement Salary and Benefits	Assessment Review,Program Review, Part	Mark Hartley	33	No Action-Insufficient Funding	
Program Review - Student Services: Athletics	2021 - 202	15000	STAFF, Classified	EMP Goal 5	General Fund	4	Student Assistants needed for Game Ma	Student Assistant Salaries	Program Review, Part 2,Program Review, F	Mark Hartley	34	No Action-Insufficient Funding	

Spring 2022 Norco College Equity Audit

Recommendations

29

Recommendations Category	Recommendation	Institutional Goal	Strategic Planning Body	Resources Council
Student Ready (Institutional)	Establish common language around key definitions of equity, disproportionate impact, diversity, and inclusion. Be clear around the purpose of this language and the intentional use of said definitions. Create the capacity to utilize shared definitions and common language when referring to issues of equity and equity advancing work on campus. Example: CCCCO Definitions		College Council; Academic Senate; RJTF: Institution Commitment, Classroom & Campus Experience; Diversity, Equity, & Inclusion Committee; ASNC	
Student Ready (Institutional)	Ensure that all campus constituents, especially classified professionals and part-time faculty, are able to participate in professional learning experiences, especially those that are focused on equity, announcing campus wide initiatives, and equity advancing practices. Identify ways in which Flex Day schedules can be more inclusive of stakeholder groups across campus, both in content shared and presenters of key information. Examples: Closing Student Services temporarily to allow for Classified Professionals to participate in Flex Day activities, especially those that focus on major the discussion of major initiatives and expectations for the academic year. Record Flex Day presentations and workshops to allow for engagement of individuals who aren't able to attend in person due to conflicting work schedules and responsibilities. Provide pay parity for adjuncts to participate in flex day activities as well	4.1; 4.2	Institutional Governance & Effectiveness Council; Faculty Professional Development Committee; Classified Professional Development Committee; Professional Development Coordinating Network	
Student Ready (Institutional)	Update the Resource Allocation Rubric to 1) explicitly uplift the specific ways in which the additional resource will/can contribute to the equity advancing goals of the institution; and 2) include how many times items or positions have been requested.	9.1	Resource Council	
Student Ready (Institutional)	Develop an Equity Policy Guide to support decision- making, planning, and practices amongst CPROS, faculty and administrators. This is not intended to be a checklist but a process for critical self-reflection and examples of concrete actions that can be taken to advance equity. Examples: University of Virginia: Toolkit for Equity-Minded Decisions and Policies Hartnell College: Equity Rubric for Student Success	8	Institutional Governance & Effectiveness Council; Academic Senate; Program Review Committee; Assessment Committee; RJTF: Institution Commitment, Classroom & Campus Experience	
Student Ready (Institutional)	Develop an internal process and guide on inclusive and equitable hiring practices that become the base for how to prepare, chair, and participate on a committee through an equity-minded lens. Examples: Metropolitan State University, Denver: Packet for Equitable Hiring Practices & Resources Cal Poly Pomona: Ensuring Equity & Inclusivity in Faculty Hiring Urban Sustainability Directors Network: Equity, Diversity and Inclusion in Recruitment, Hiring, and Retention, University of Washington: Candidate Evaluation Form	9	Academic Senate; College Council; RJTF: Institution Commitment, Classroom & Campus Experience	
Student Ready (Institutional)	Evaluate job postings across all Discipline and Job Type to explicitly state the expectation of candidates and future employees, including student employees and adjunct faculty to engage in equity advancing initiatives and practices within the institution. Example: Norco College STEM Biological Sciences - Faculty Posting	9.1	College Council; RJTF: Institution Commitment, Classroom & Campus Experience	
Student Ready (Institutional)	Implement a campus-wide bias incident reporting system with support for victims and transparent methods for addressing all reports effectively. Provide this information widely across campus including throughout campus websites, within Canvas shells, and on syllabi. Ensure that data on incidents are disseminated for analysis, policy improvements, and prevention. Examples: Presbyterian College- Bias Incident Reporting Whittier College-	9	Student Support Council; Institutional Governance & Effectiveness Council (reporting & analysis); RJTF: Black Student Care; RJTF: Institution Commitment	
Student Ready (Institutional)	College themed "days" or "weeks" to create a sense of community for students who are not part of a special program or club. Deciding on themes can be a collaborative process with student leaders and the Diversity, Equity, Inclusion Committee (DEIC).		Student Support Council; Diversity, Equity, & Inclusion Committee; RJTF: Celebrating Black and African American Culture	
Student Ready (Institutional)	Conduct an Equity-Minded Web-Scan for all department pages and special programs to help ensure that students who are in need of services are invited and informed about how to access them	6.5	Student Support Council; Marketing Committee; Department area deans/chair; RJTF: Institution Commitment	
Student Ready (Institutional)	Revise the Resource Allocation Report to be more encompassing of the overall budget report. There should be some analysis of the # of items and positions that were requested, the total amount of the requested items, what was funded (items/positions), and the total amount of requests funded (dollars)	9.1	Resources Council	
Equity Minded (Individual)	Utilize the Intercultural Development Inventory to assess the college's baseline as it relates to intercultural competency and fluency.			
Equity Minded (Individual)	Conduct critical dialogue facilitation training with department managers and campus leadership to promote and model effective communication and feedback strategies. * Examples include: Intercultural dialogue training series, developing a critical discussion protocol for meetings, and/or establishing guidelines for discussion and community within meeting spaces			
Equity Minded (Individual)	Develop a "Commitment to Equity" Statement or Pledge and "Guide to Equity at Norco" for new employees to review. The purpose of these materials is to have a clear and concise narrative of the expectations of an equity-minded employee and the campus' key programs and initiatives they should become familiar with. Example: Mt. San Jacinto College 2019 & Pledge Form	8.3	Academic Senate; College Council; District Call to Action Climate Recruitment & Retention; Faculty Professional Development Committee (already done)	

Equity Minded (Individual)	Establish a space for ongoing critical reflection, learning, and adaptation of individual practices. This includes learning about issues of equity, structural racism and anti-racism, intentional critical self-reflection of individual practices, and collaboration and thought partnership with colleagues.			
Equity Minded (Individual)	Develop training modules/workshops for students leaders & employees so they are prepared to create a welcoming environment for their peers.	9, 2	Institutional Effectiveness & Governance Council; FPDC; District Call to Action Climate Recruitment & Retention; RJTF: Campus & Classroom Experience; Guided Pathways: Racial & Cultural Competency	
Equity Minded (Individual)	Developing student programming around community, identity, and social justice related issues outside of the context of established learning communities welcomes students who are not as engaged or connected but would like to be.		Student Support Council; Associated Students of Norco College; Student Life; RJTF: Campus & Classroom Experience	
Transformative (Service)	Establish frequent opportunities for feedback on the development and continuous use of equitable teach tools and methodology: syllabi; course materials; assessments; & grading	9, 4	Academic Senate; Academic Council; Faculty Professional Development Committee; Teaching & Learning Committee; RJTF: Campus & Classroom Experience	
Transformative (Service)	Departments facilitate a rebranding of their area to be more aligned with values of diversity, equity, inclusion, and belonging. Some guiding questions that departments can consider are... • How does our department express its role in the college's vision for equity and student success • How much flexibility is there within department procedures and practices to be more equitable? • How are conversations about disproportionate impact facilitated?	9, 2	Institutional Effectiveness & Governance Council; FPDC; District Call to Action Climate Recruitment & Retention; RJTF: Campus & Classroom Experience; Guided Pathways: Racial & Cultural Competency	
Transformative (Service)	Scale up efforts for Developing Communities of Practice		Student Support Council; Academic Council; Professional Development Committees; TLC; RJTF: Campus & Classroom Experience	
Department/Operational Responsibility				
Student Ready (Institutional)	Center equity within all Flex Day activities and campus professional learning experiences.	4, 1	Institutional Governance & Effectiveness Council; Diversity, Equity, & Inclusion Committee; Faculty Professional Development Committee; Classified Professional Development Committee; Professional Development Coordinating Network	
Student Ready (Institutional)	Conduct an equity map to catalog all of the equity related efforts on campus. Additionally, establish a calendar for Diversity, Equity, Inclusion (DEI) that is organized to bring together all DEI related activities in one place where users can identify/filter to identify events/programs that are student facing, employee facing, and what experiences are open to the community.		College Council; Academic Senate; RJTF: Institution Commitment, Classroom & Campus Experience; Diversity, Equity, & Inclusion Committee; ASNC	
Student Ready (Institutional)	Review Student Discipline Process Including 1) an update to the new faculty handbook regarding how and why one might submit a complaint or engage College Police; and 2) consistency in outcomes by race and gender, based on incident in order to establish more consistent norms		Academic Council; Student Support Council; Racial Justice Task Force; Black Student Care; RJTF: Institution Commitment	
Student Ready (Institutional)	Recruit an Ombudsperson to educate students on their rights and assist students so they can make informed decisions about how to manage major issues they experience with college employees. Examples: Cal Poly Student Ombuds Services Pikes Peak Community College	8, 3	College Council; RJTF: Black Student Care; RJTF: Institution Commitment, Classroom & Campus Experience	
Student Ready (Institutional)	Invest in regular zoom community-building events centered on keeping Norco College stakeholders connected during the pandemic. Solicit feedback from the Associated Students of Norco College (ASNC), Classified Senate, and the Academic Senate on ways the College can support campus-community connection in person.	9, 2	Institutional Effectiveness & Governance Council; RJTF: Classroom & Campus Experience	
Equity Minded (Individual)	Embed equity action plans within all employee evaluations to encourage the engagement with equity advancing work on campus (and/or beyond) and highlight areas of opportunity for the campus to meet the professional development needs of faculty, CPROS, and administrators.			
Equity Minded (Individual)	Managers reflect on how to utilize one-on-one meeting spaces, department meetings, and committee spaces to empower and guide classified professionals and faculty members in utilizing equity-minded practices.	4; 9, 2	College Council - Department Deans & Chairs & Managers	
Transformative (Service)	Utilize time within Department/Division meetings to facilitate dialogue with CPROS, faculty, and admin about how to implement culturally sustaining practices within their work. Example: Transitioning department meetings from status updates to professional learning and reflection opportunities.		Department Deans & Chairs; Academic Senate; RJTF: Campus & Classroom Experience	
Transformative (Service)	Establish a forms committee to review the effectiveness of required forms, update language, and evaluate the submission and review process on a regular basis (annually)		Marketing Committee; Department Deans & Chairs; RJTF: Institution Commitment	
Transformative (Service)	Departments provide "Student Spotlights" where every semester, there are 2-3 students whose interests, academic successes, and narrative are shared with other students. This is an opportunity to intentionally connect with each and every student within a discipline.		Student Support Council; Associated Students of Norco College; Student Life	

Student Support Council
2022-23 Tentative Agenda Items

September

- Overview of Student Support Council Charter

October

- Norco College Equity Audit Recommendations and Rankings
- Resource Request Allocation Recommendations
- Student Equity Plan

November

- KPI report

December

- KPI report

February

- KPI Report

March

- KPI Report

April

- Survey of Effectiveness Review

May

- Report of Effectiveness Review
- Review/Approve Charters